Digifort Enterprise Manual
Administration Client
Version 7.2.1.0
Rev. A

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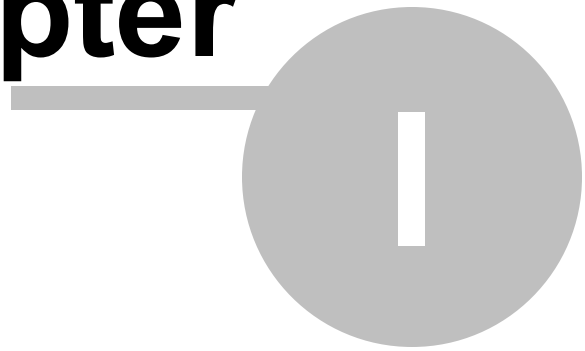
Chapter



1 Welcome to Digifort Enterprise Manual

This User Manual and Technical References provides all of the information needed to effectively implement and use all of the basic and advanced features found in the Digifort EnterpriseSystem Administration Client.
This manual is constantly updated and does not include the features for Digifort's Beta versions. Information about the use of audio will be included in the next version of this manual.

1.1 Screen Shots

The screen shots contained in this manual may not be identical to the interface that you will see using the Software. Some differences may appear, with no impairment in use of this manual. This is due to the fact that frequent updates and the inclusion of new features are carried out with the purpose of continuous improvement of the system.

1.2 For whom this manual is intended

This manual is directed toward Digifort System administrators who are responsible for the complete configuration of the Digifort Server.

1.3 How to use this manual

This manual is structured into chapters, topics and sub-topics.

Important:

- If your version is not the Enterprise, some features may present limitations. To know the limitations of your version check the Feature Matrix table on the www.digifort.com site.
- The screenshots in this manual are originally taken from the Enterprise version. For this reason, some features may present differences in the screenshot from the version you are using. We are constantly updating this manual and improving its content.

1.4 Prerequisites

For complete appreciation of the content of this manual, some prerequisites are necessary:

- Use of computers and their peripherals equipment.
- Use of the Microsoft Windows operating system.
- Knowledge of client-server architecture.

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- Knowledge of computer network architecture.

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Chapter

2 Digifort Services Administrator

The Digifort System is a software developed around the client-server platform, making use of all the features and benefits that this platform offers.

In the client-server platform, all of the information is stored in the central server responsible for its administration. In the case of the Digifort System, the server is the component responsible for (among other functions) maintaining the recordings generated by the images supplied by cameras, administrating disk space, alerting the operators and administrators about system abnormalities and making information available to the clients.

The Digifort Server is an application that runs as a Windows system service, therefore, it is executed automatically when Windows is initiated, without need for user intervention.

The Services Administrator is the software responsible for the control of its execution, displaying information about the state of working and offering service installation and initialization controls.

Note

As this is a Windows service, Digifort enables you to use its various features, such as the Active directory, the Explorer file management system (DHCP, UpnP), TCP/IP communication systems, video control systems, etc

2.1 How to execute the Digifort Services Administrator

To execute the Services Administrator, locate the Digifort Enterprise 7.2.1.0 Server icon on your Desktop, or, in Start->Programs->Digifort Enterprise 7.2.1.0 ->Server->Server and execute it. The Services Administrator will be started opening the screen shown in the picture below:

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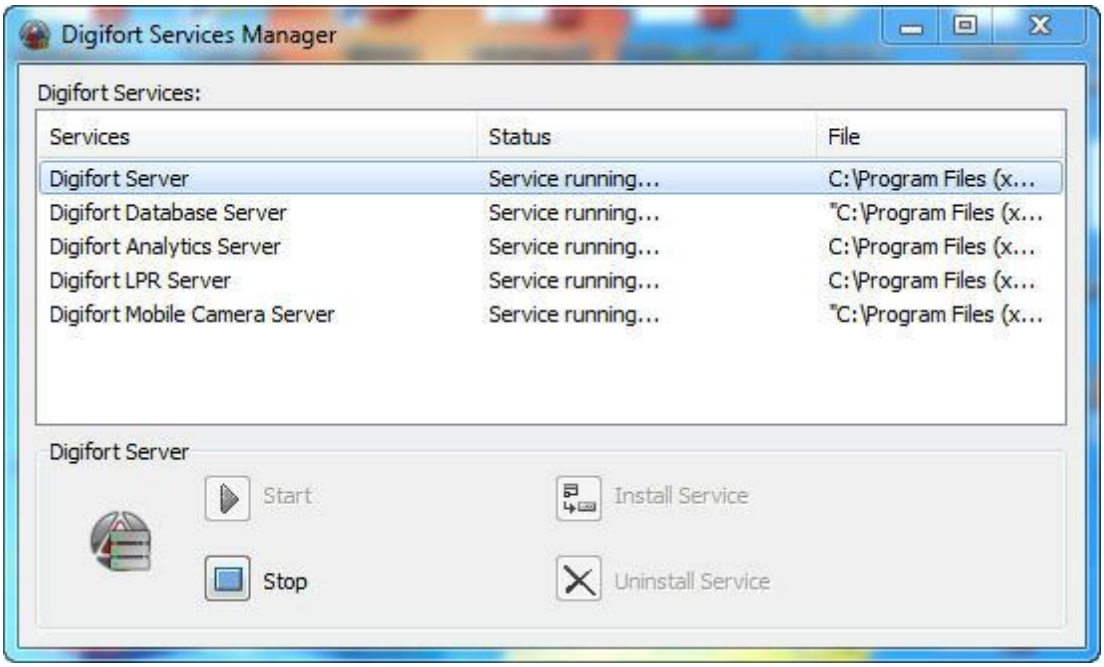

The Services Administrator offers the following functions:

- **Digifort Services:** Displays the list of available services that can be manipulated.
- **Initiate:** Initiates the selected service. Available only if the service is installed and stopped.
- **Stop:** Stops the selected service. Available only if the service is installed and initiated.
- **Install Service:** Installs the selected service. Available only if the service is not installed.
- **Uninstall Service**: Uninstalls the selected service. Available only if the service is installed and stopped

For the operation of the following services must be Digifort in operation:
Digifort Server responsible for managing the recording and communicating with customers.
Digifort Database Server responsible for managing Digifort database.

The **"Digifort Analytics Server"** must be running in a network device so that video analysis modules can run. (Standard, Professional e Enterprise)
The **"Digifort LPR Server**" must be running in a network device so that LPR modules can run. (Standard, Professional e Enterprise)

The **"Digifort Mobile Camera Server"** must be running so that the Digifort Mobile Camera module can run.

2.2 How to initiate the Digifort Server service

To initiate the Digifort Server service, first it must be installed. Carry out the following steps to correctly initiate the service:

1. Select the service “Digifort Server”

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2. Click on **Install Service**, a confirmation screen will be shown, informing that the service was successfully installed.

3. Click on **Initiate** and wait while the server is initiated. The process of initialization terminates when the message “Service functioning...” appears on the status bar.

Note

If the server was stopped for some reason and initiated again, the initialization process can be slow, since a check-out has to be carried out in all of the existing recordings, creating a disk structure map.

2.3 How to stop the Digifort Server service

At any moment, the execution of the Digifort Server service can be interrupted. When this is done, the server will no longer execute any function such as, for example, the administration of alarms and recording of the cameras.

The process of stopping the Digifort Server is quite simple, just clicking on the Stop button. When the service is successfully stopped, the “Service stopped...” should appear on the status bar.

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Chapter

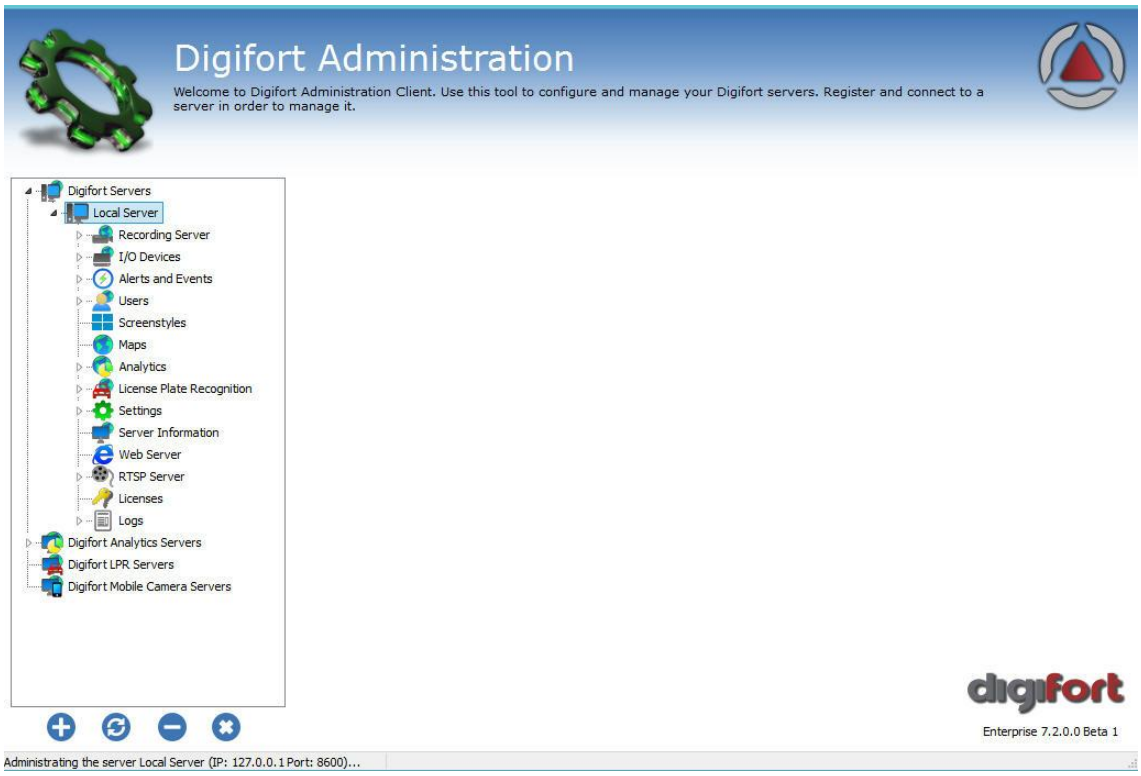
3 Basic functions of the Administration Client

The Administration Client is the system module of Digifort that is responsible for the server configuration. In this module you will be able, among other things, to register the cameras, set alarms, check the status of the server and set the users who will have access to the system.

The Administration Client can manage unlimited servers simultaneously, simply by registering the desired servers. There is no limit to the number of customers and the number of cameras to be monitored, depending only on the storage capacity and server processing.

3.1 How to execute the Administration Client

To access the Administration client, locate the icon Digifort Enterprise 7.2.1.0 administration client on your Desktop or on
Start Menu->Programs->Digifort->Administration Client and run it. The Administration Client will start as shown in the figure below:



The Administration Client offers the following initial configurations:

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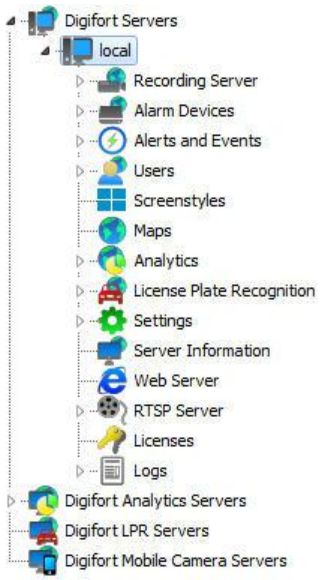

Configurations Menu: This menu displays the configurations available for the selected server. The configurations are shown in tree format that is, with items and sub-items. To access some server configuration, click on the desired menu. The configurations related to the selected item will be displayed in the reserved area at the right of the item.

3.1.1 Add Server

Add Server: Starts the inclusion of a server. Use this button to add servers that are administered by the Administration Client. To learn how to include servers see How to configure the servers to be administrated

3.1.2 Modify Server

Modify Server: With the server selected, this option shows the server settings configuration.

3.1.3 Delete Server

Delete Server: Delete selected server.

3.1.4 Disconnect from server

Disconnect from server: Terminates the connection and administration of the selected server. To disconnect from a server, select it in the Configurations Menu and click on this button

3.1.5 About Digifort

About: Show information about current Digifort version.

3.1.6 How to configure the servers to be administrated

The first step to be done in the configuration of a server is to add it to the list of servers to be administrated by the Administration Client.

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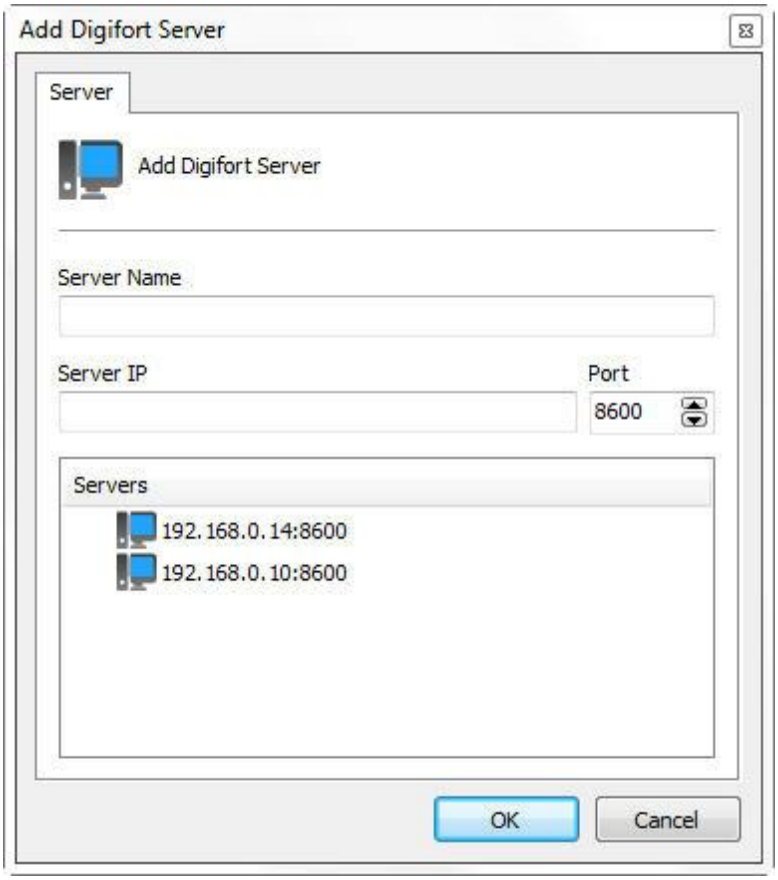
To add a server, click on the **Add** Server button, opening the server registration screen, as shown in the picture below



- **Server Name**: Enter the name of the server to be added. After confirmation of the data, the name of the server cannot be changed..
- **Server IP:** Enter the IP of the server to be administrated.
- **Port:** Enter the communication port of the server. As a standard, the port is 8600. The communication port of the server cannot be changed, this configuration should only be changed if accessing the server located in remote places, for example, Internet.
- **Servers**: This list will contain all of the Digifort servers that the Administration Client found in the network. Upon clicking on one of the servers, the IP and Port fields (described above) will be filled in automatically, leaving only the Server Name field to be entered to complete the registration.

After correctly informing all data, click **OK**.
After inclusion of the server, it will be displayed in the Configuration Menu as shown in the picture below

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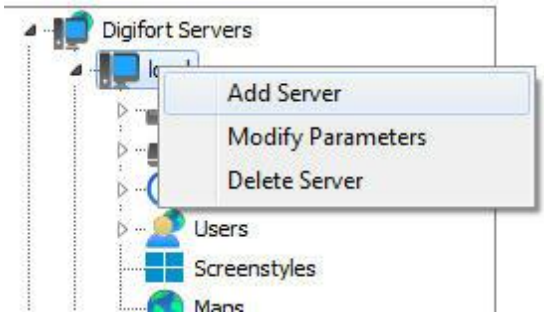

To change the parameters of a server already saved, click on the right button over the desired server and then click on Modify Parameters. In the screen that opens, modify the data as necessary and click on **OK**.

To exclude a server, click on the right button over the desired server and then click on Exclude Server. Click on Yes on the confirmation message that appears.

Tip: If the Digifort Server is being executed on the same computer as the Administration Client, the Loopback IP, identified by 127.0.0.1 may be informed.

Tip

If the Digifort Server is being executed on the same computer as the Administration Client, the Loopback IP, identified by 127.0.0.1 may be informed.

3.2 How to connect a management server

After adding the server, locate in it in the Configurations Menu and double-click on it. Once this is done, you will be asked to provide a username and password to access the server configurations as shown in the picture below:

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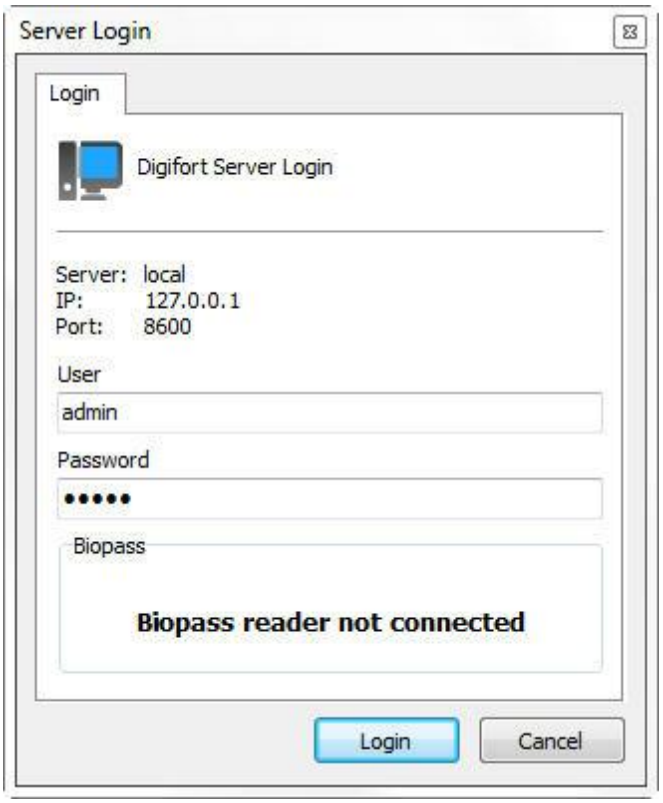

- Username**:** Access username.
- Password**:** Password for access.

Enter your username and password to access the server. If this is the first time you are accessing the system, insert the same username as the admin and leave the password blank.

Once you have filled in the access information, click on OK. If the authentication for access is successful, the Configurations Menu opens showing the configurations available for the server, as shown in the picture below:

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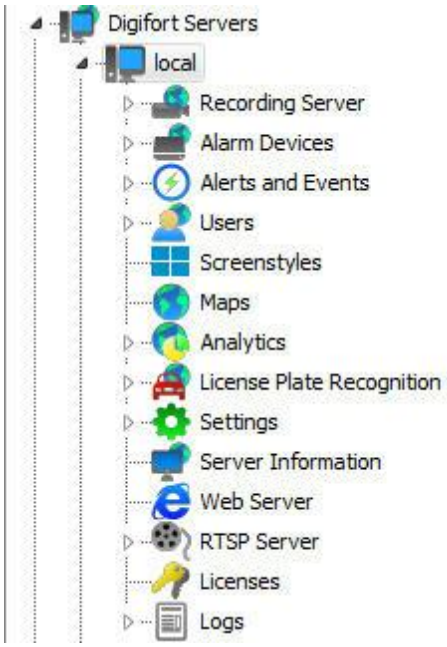

Note

The admin user is the only user that cannot be removed from the system and has every right of access. For security purposes, a password must be given to stop unauthorized people accessing the system.

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Chapter IV

4 Licensing Digifort

To unlock the system and some features, it is necessary to perform the licensing of the software.

There are many types of licenses and license packages. For more information, contact your resale.

The licenses only work on the server for which the registration request was made. This is because each server generates a different password and the licenses are generated based on this password, making them unique.

There are two licensing methods for Digifort - the licensing performed via the internet and the one via license files.
The licensing performed via the internet is the safest and recommended, but if your server does not feature internet access, use the licensing via license files.

Tip

As Digifort works on the Client-Server platform, the registration request does not have to be made by the server itself, i.e., any other computer on the network can perform this request via the Administration Client.

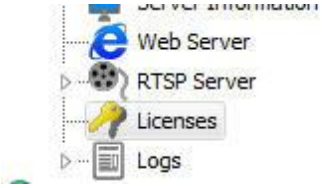
Important

If the recording server is formatted, a new password is generated by the server. Thus, a new registration request must be made

4.1 How to configure the licenses

Before you start your server, check if the Hardkey that is sold together with the software is correctly connected to your machine.

To begin licensing Digifort, after logging into the server, locate the Licenses item in the **Server's Settings Menu**, as shown in figure below:



Once this is done, information on the present status of Digifort licensing will be displayed on the right side, as illustrated in the figure below:

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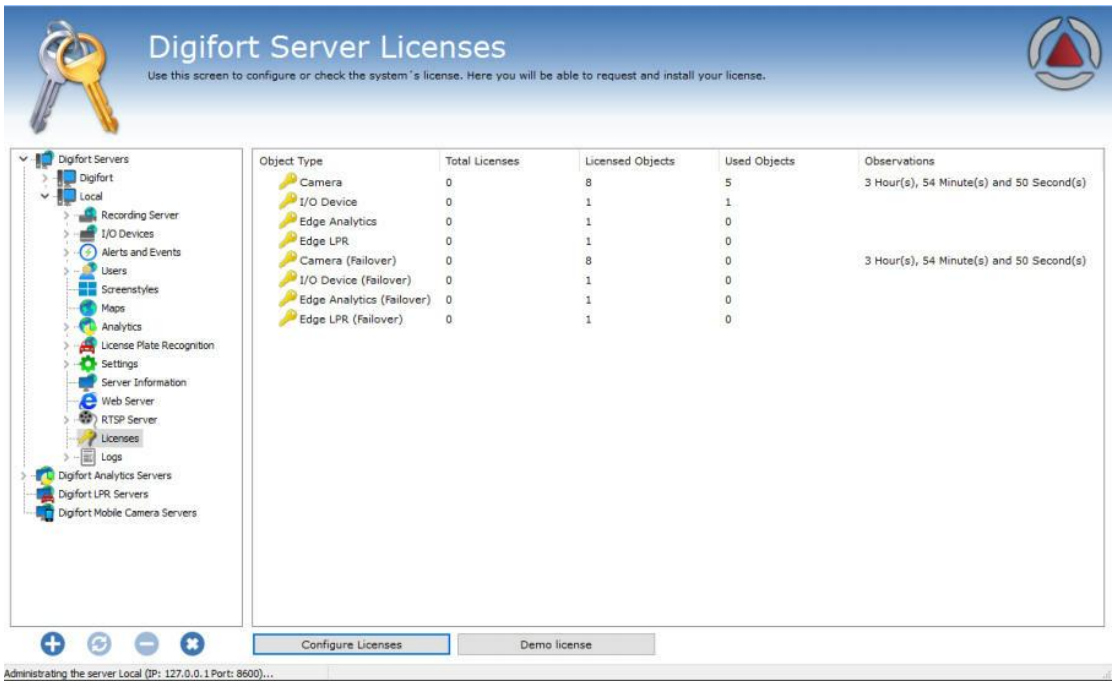

From this screen, it is possible to retrieve the following information:

- **Total licenses**: Number of licenses installed on the server of a particular type of object.
- **Licensed objects**: Number of licensed objects for the type of object.
- **Used Objects:** How many objects are using the licenses at this time.

Types of licenses:

- **Camera**: License to release camera recording.
- **I/O Device:** License for the use of I/O boards.
- **Edge Analytics**: License to use bundled analytics.
- **Edge LPR**: License to use bundled LPR.
- **Camera Failover**: Allows the use of the Failover feature for a given number of cameras.
- **I/O Devices (Failover**): Allows the use of the Failover feature for a given number of I/O devices.
- **Edge Analytics (Failover**): Allows the use of the Failover feature for a given number of edge analytics.
- **Edge LPR (Failover**): Allows the use of the Failover feature for a given number of edge LPR.

To learn more about licensing, see your dealer.

To configure server licenses, click on the Configure Licenses button.
This action will prompt the License Manager to run, as illustrated in the figure below:

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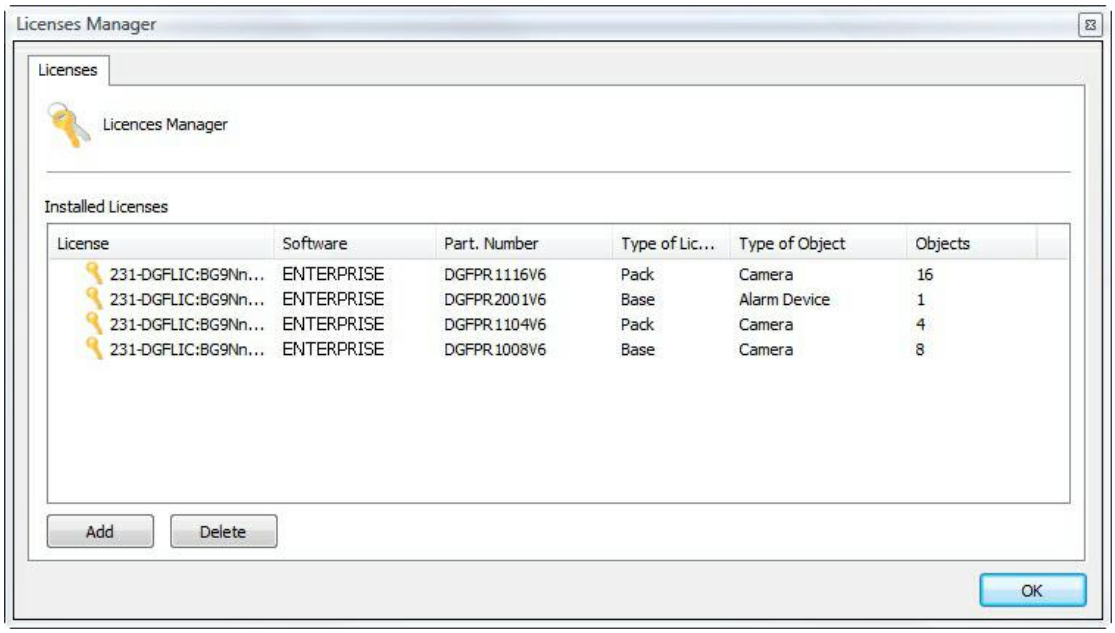

In this screen, all licenses installed on the server are displayed. To add a license, click on the **Add** button and to remove a license, select the desired license and click on the **Remove** button.

At the end of settings, click on the **OK** button to close this screen.

Note

If the base license is removed, the pack licenses will not be loaded and will automatically disappear from the screen. Pack licenses are only loaded if the base license is installed.

4.1.1 How to add a license

To add a license, click on the Add button in the License Manager.
The license addition screen will be displayed as shown in the figure below:

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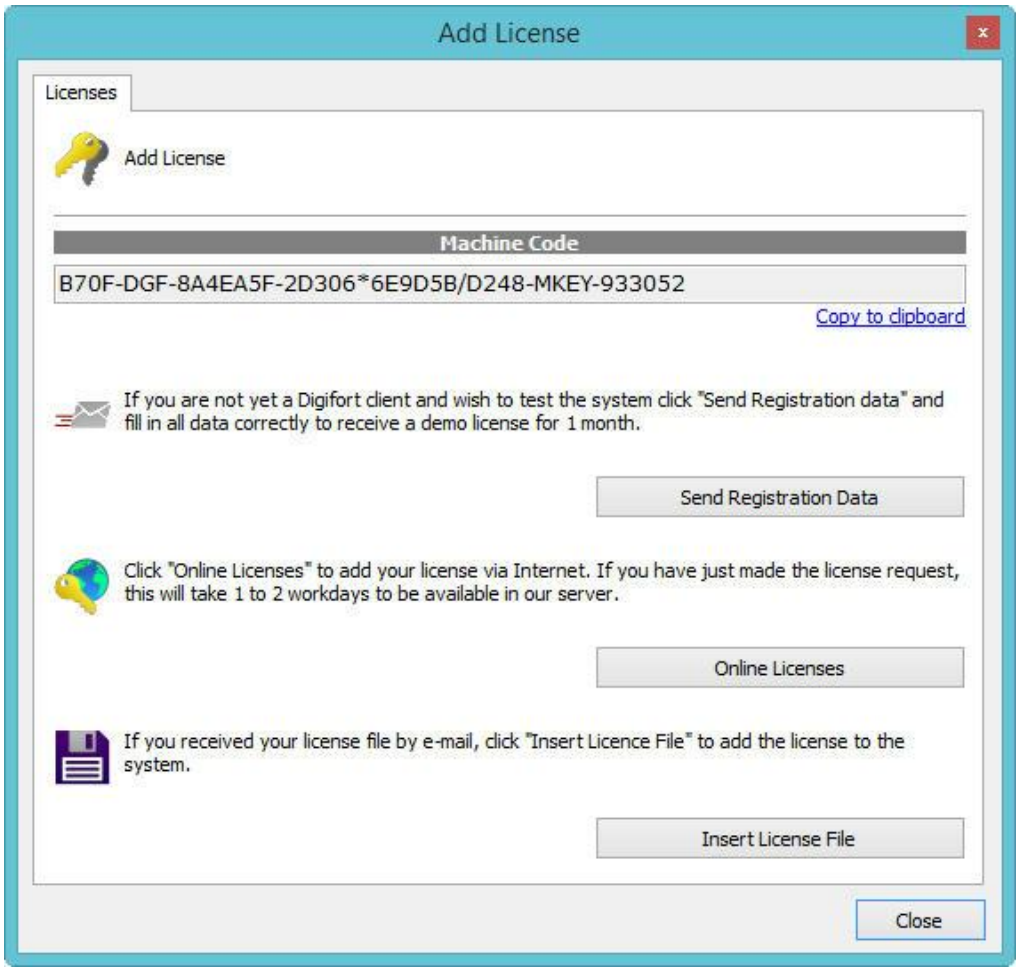

This screen shows the password generated by the software and provides the resources to perform the licensing. If there is the need to send the password to the dealer, simply copy it by clicking on **Copy to the clipboard**.

4.1.2 How to send data for registration

The first phase in licensing Digifort is the sending of data for registration. This process consists of filling out the user's data which will be sent together with the counter password of the server to the Licensing Center.

With this data at hand, the Licensing Center will generate the requested licenses and a confirmation will be sent to the supplied e-mail address.

To start the process of sending registration data, click on **Send data for Registration**. This action will open a form to be filled out with the client's data, as shown in the picture below:

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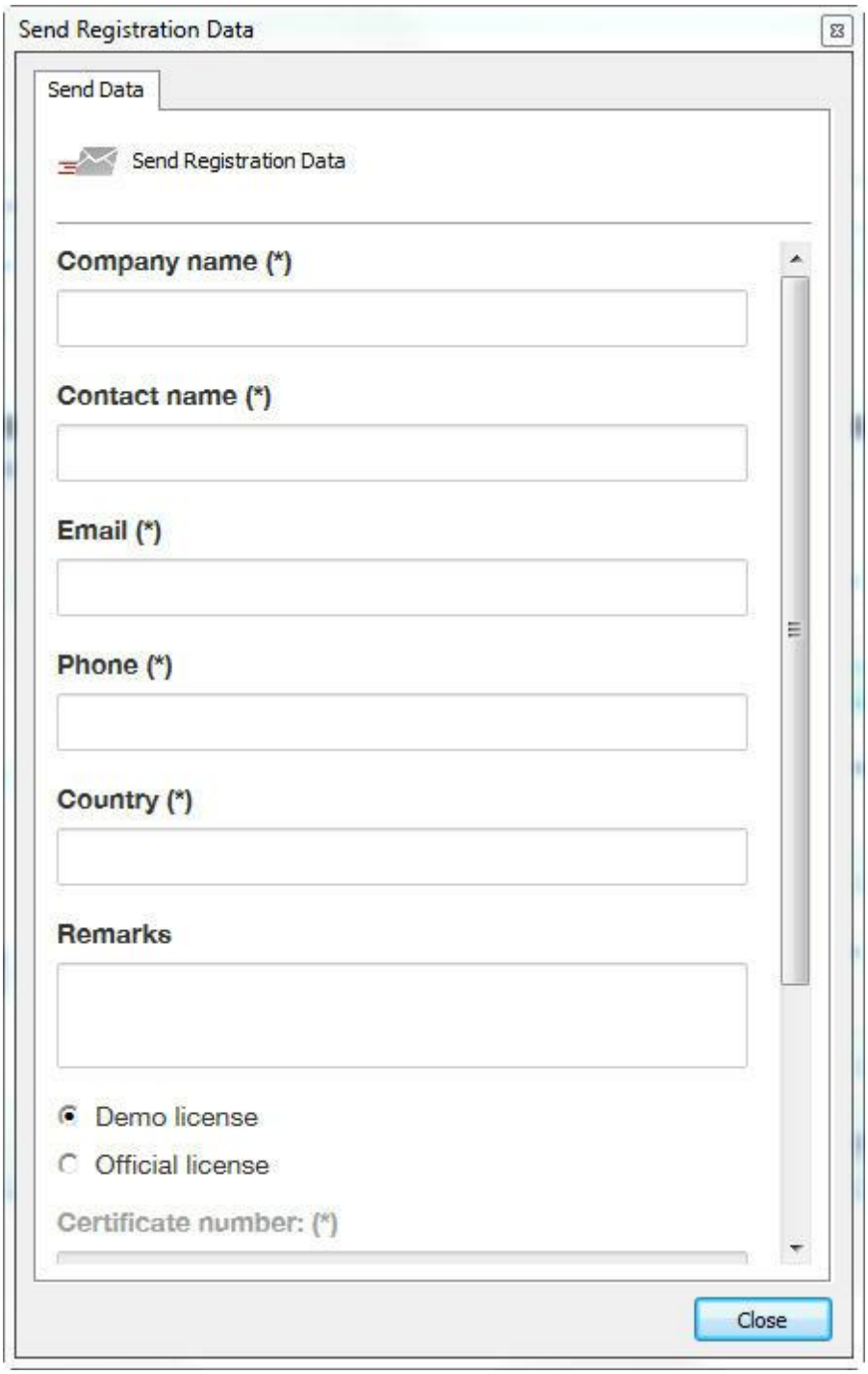

After correctly filling in the fields, click on the **Send** button. Your license will be generated in at most two weekdays. When your license is finished, you will receive a confirmation letter by e-mail with all of the instructions for installing the license.

These instructions are also described in the following pages of this manual.

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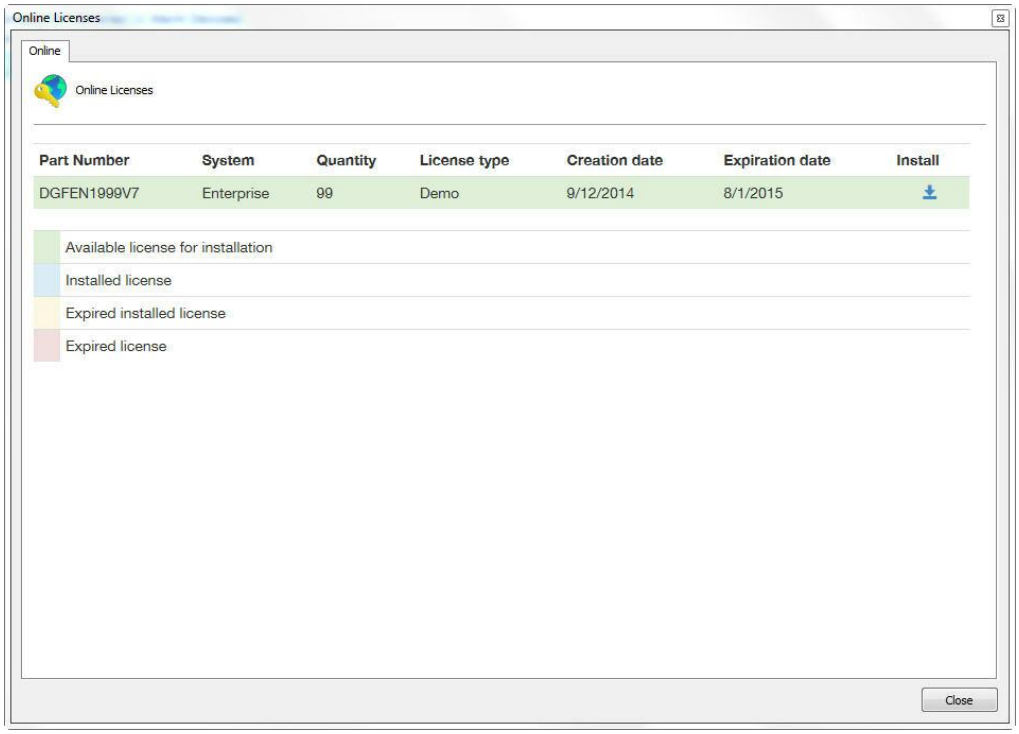
4.1.3 How to install licenses via Online Licenses

Licensing via Online Licenses is the safest and most practical way to license Digifort.

After receiving the license confirmation e-mail, click on the **Online Licenses** button. A window will be opened listing all of the available licenses for your server, as shown in the picture below:



To install the licences, locate the desired license and then click on the icon in the Install column. In the case of installation of official licenses, install the base license first, then all of the pack licenses. And in the case of demonstration license installation, install it normally.

After installation of the licenses, click on the **Close** button.

4.1.4 How to install licenses via license files

In case your server has no access to Internet, you must use licensing via license files. To carry out this process, copy the counter password of your server and send it via e-mail to Digifort. Your license will be generated using this counter password. Soon afterwards, the license files will be sent to your e-mail address.

To install the license files in the Digifort Server, copy them to the server or to some network unit that it has access to and click on Insert License File. A window should open requesting the location of the license files.
Locate the files and open first the base license file and afterwards all of the pack license

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files.

Observation

Some errors can occur using this licensing method. This is due to the fact that the licensing process is being carried out by means outside of the realm of Digifort. The most common errors are: sending of an incorrect counter password and corruption of the license files sent by e-mail. For this reason, try to use the Online Licensing method.

4.1.5 Enabling a temporary license

The temporary license feature was created to enable the software demo. Once the temporary license is activated, the software will work for two hours.

To activate the temporary license click on the Demo License button as shown in the Picture below:

Then click on Activate temporary license as shown in the picture below:

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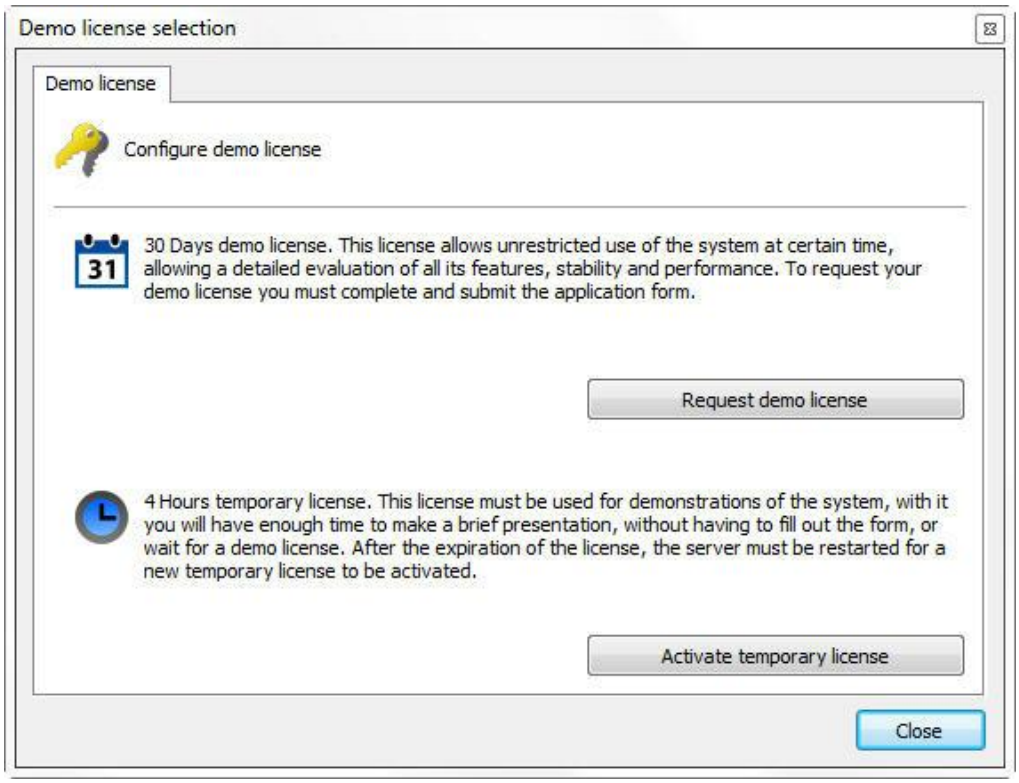
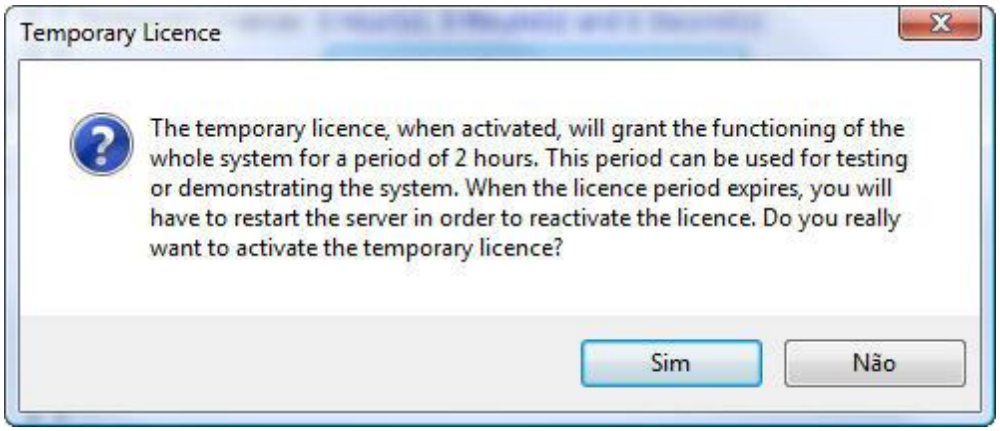


You will see the window shown below; click on yes to install the license.



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Chapter V

5 Registering Digifort

After licensing Digifort, it is necessary to register it. The registration of Digifort will guarantee that you receive notifications of product updates, news and special offers. It will also guarantee that you receive technical support and installation support, as well as additional benefits.

If you decide not to register, you will not be eligible for updates, upgrades, technical support or installation support.

Registering Digifort, you will receive a registration code which, for security reasons, will also be stored in our licensing center. If you use a hard key and it becomes necessary to format the Server or reinstall Digifort, out licensing Center will identify your server and will automatically register it again.

5.1 How to register Digifort

After inserting your usage license, the software's registration window will automatically be displayed, as shown in the figure below. To understand how to install licenses in Digifort, see Licensing Digifort.

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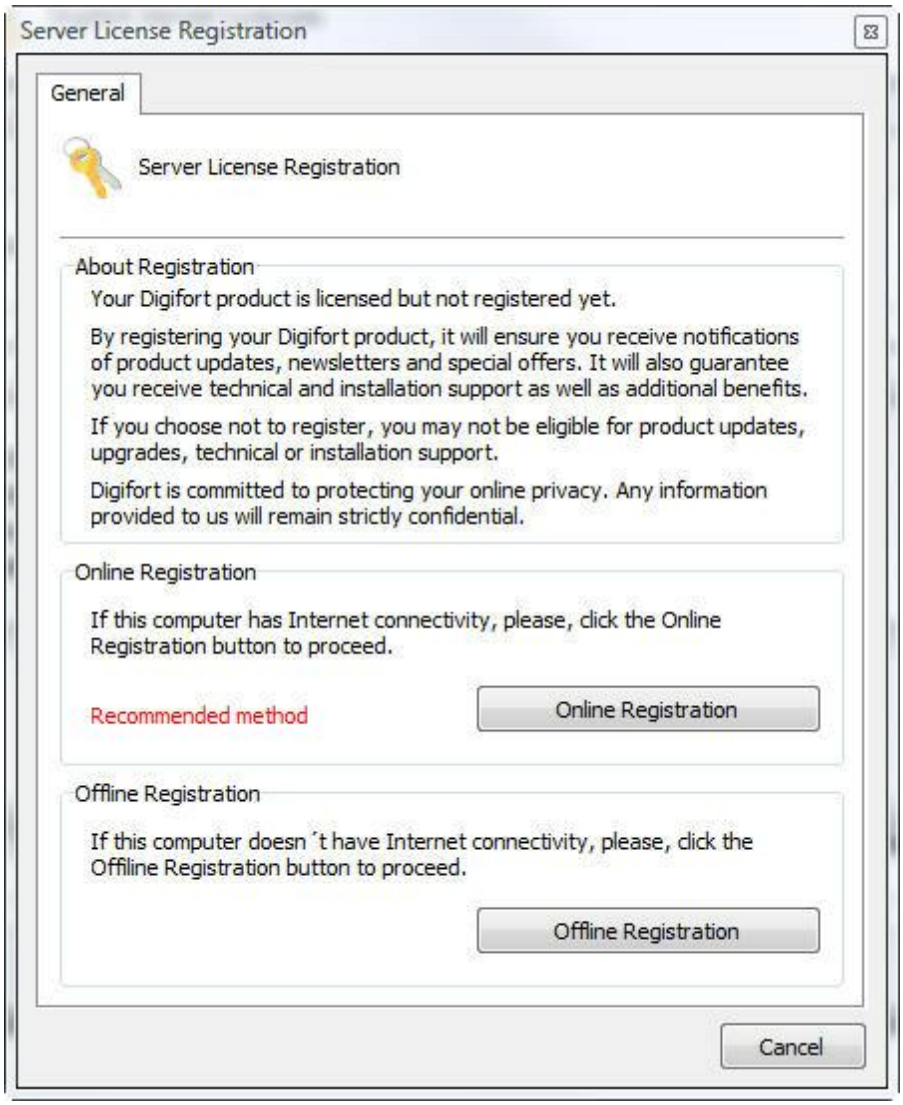
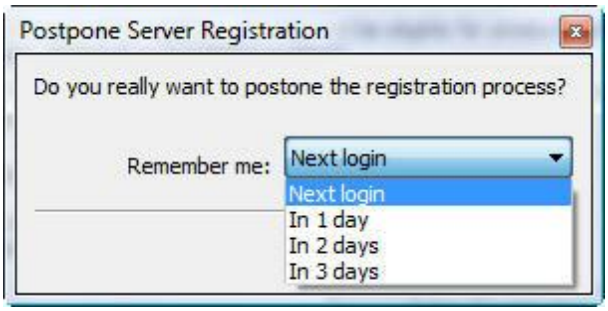


Registration of Digifort can be done in two ways, Online and Offline. The Online method is recommended, but can be used only when the computer which is executing the Administration Client is connected to Internet. The Offline method must be used when the computer has no access to Internet.

If you wish to register later, close this window and select the desired option, as shown below:



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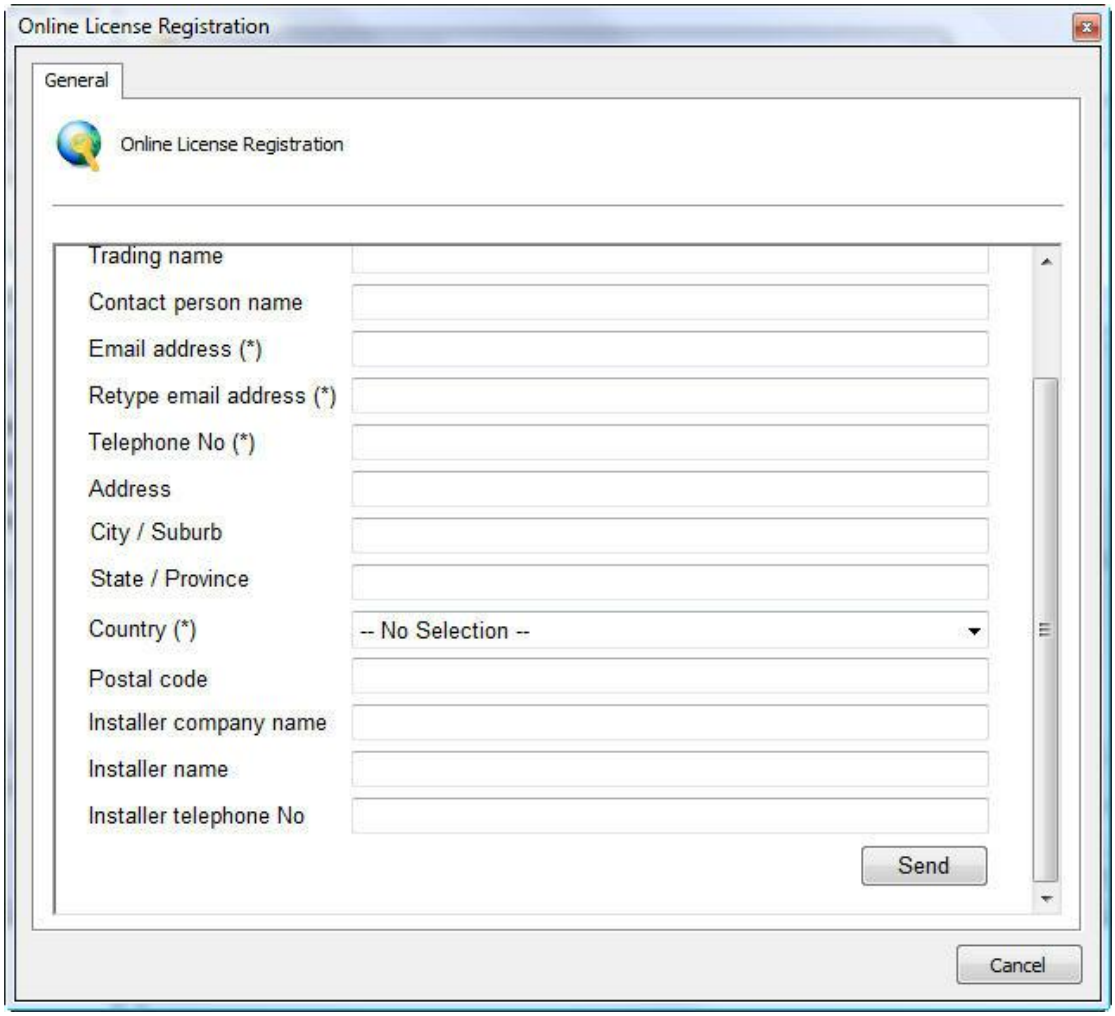
5.2 Registering Digifort Online

To register Digifort online, click on the Register Online Button. A screen will be displayed with the form to be filled out, as shown in the figure below:



Fill in all of the fields and click on Send. A registration confirmation screen will be displayed, together with your registration code, as shown in the figure below

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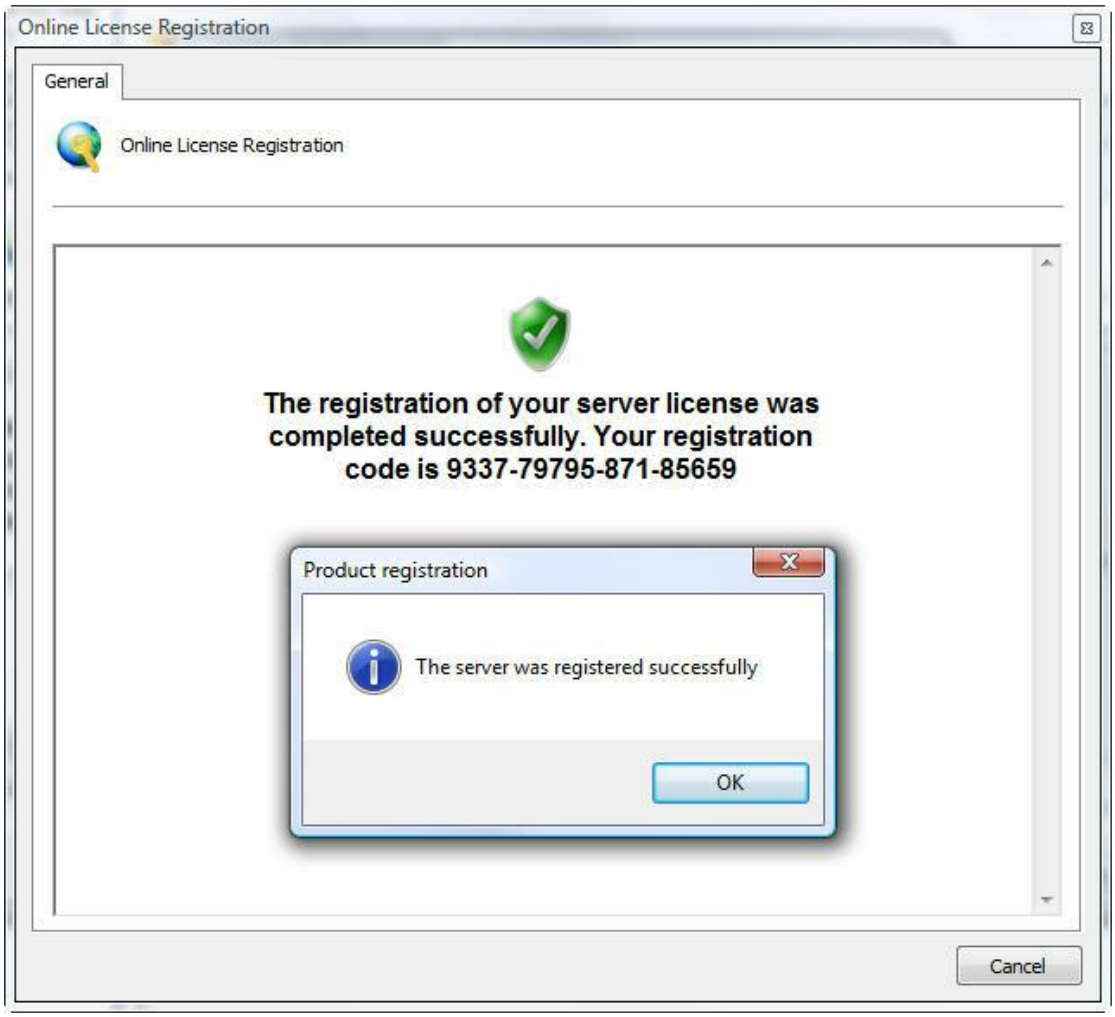

5.3 Registering Digifort Offline

To register Digifort offline, click on the **Register Offline** button. A screen will be displayed with instructions on how to register Digifort. Follow the instructions shown in the screen and click on **Register**.

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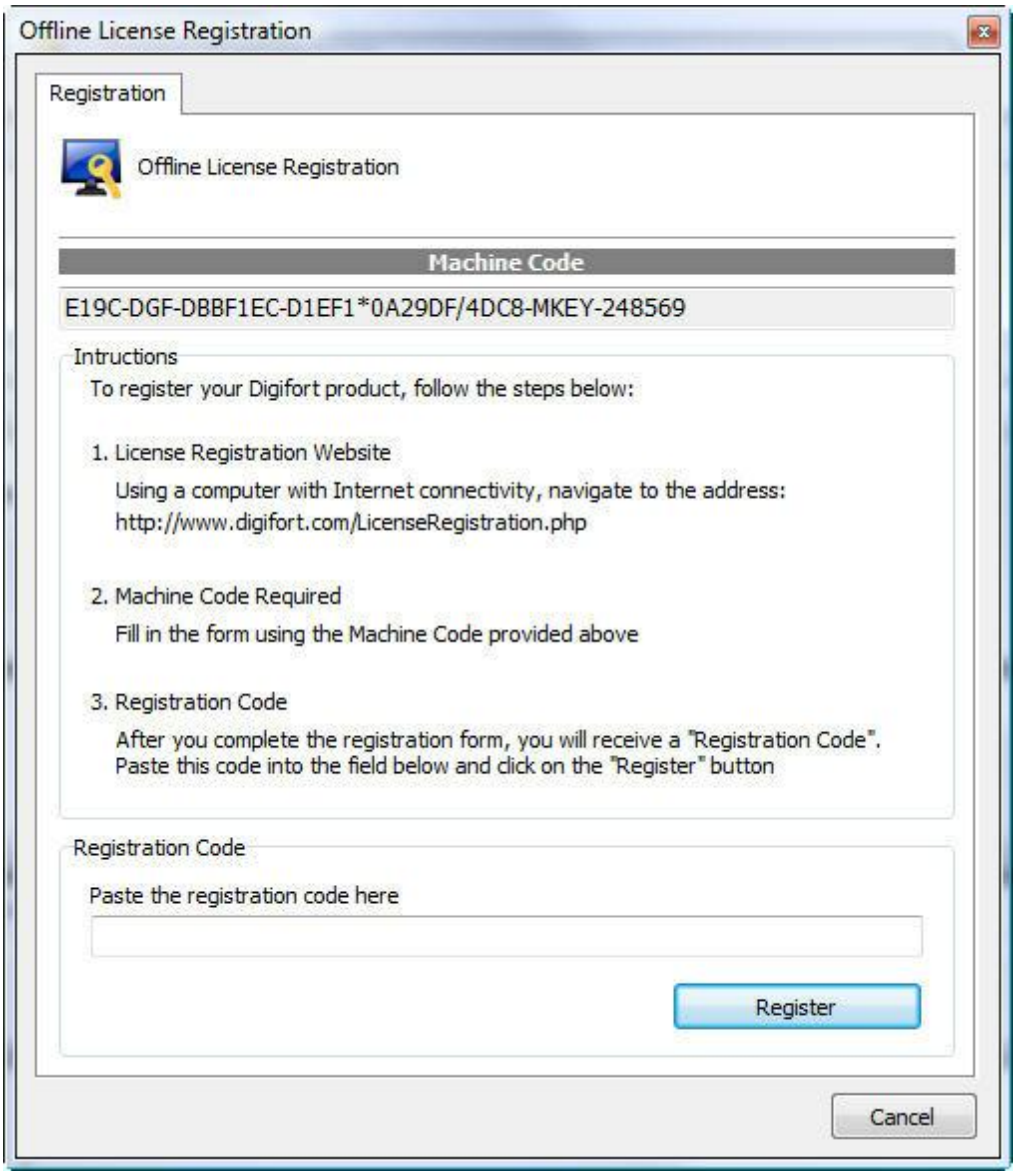

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Chapter VI

6 Recording Server

This chapter is dedicated to the Recording Server of the Digifort System. It is in this module that the cameras are registered and their functioning is monitored.

The Recording Server is divided into two modules, the Camera module where the cameras are registered, and the Status module where the functioning of the cameras is monitored.

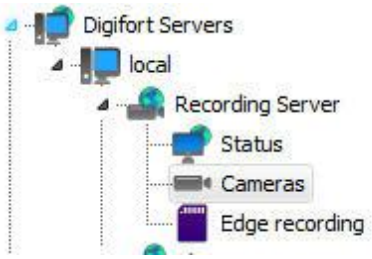
The Digifort System works with the main brands of digital cameras in the market and accepts analogical cameras as long as they are connected by way of a video-server device. These cameras can be located at the same site where the server is or can be remotely connected by way of some network connection. The main attributes of the configuration of the cameras, such as image resolution, number of frames per second and visualization rights are configured in the Digifort System and automatically applied to the cameras, regardless of location and without stopping the recording of the other cameras.

Performing tasks such as recording, video playback, system settings, query events, live monitoring, location of images are possible so that a task does not generate reflections in another.

The Register of Cameras is one of the most critical parts of the system, since a bad configuration can lead to the malfunctioning of the system. Therefore, careful planning must be done beforehand, collecting data such as the number of cameras, desired number of frames per second, days of storage, available disk space, etc.

6.1 How to add a camera

To access the Register of Cameras, locate the Recording Server icon and then click on the Cameras icon, as shown in the picture below:



Once this is done the register of cameras will be executed, as shown in the picture below:

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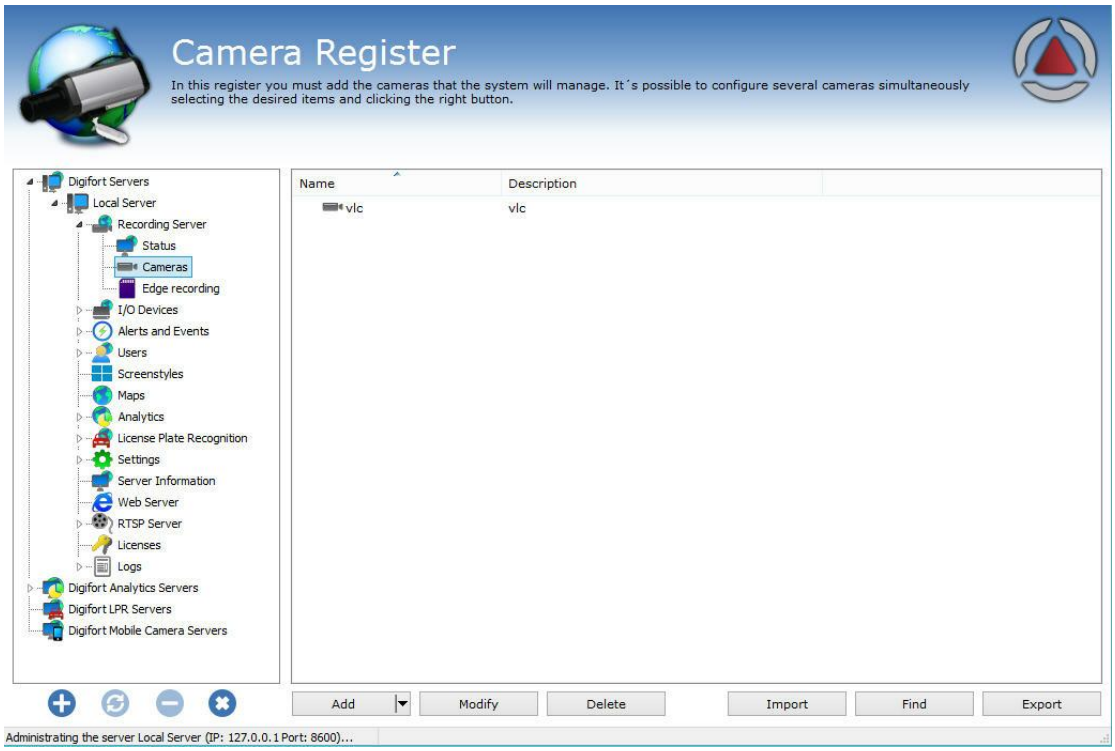

To add a camera, click on **Add**. To modify or remove a camera, select the desired camera and click on the corresponding button.

6.1.1 Camera

6.1.1.1 General

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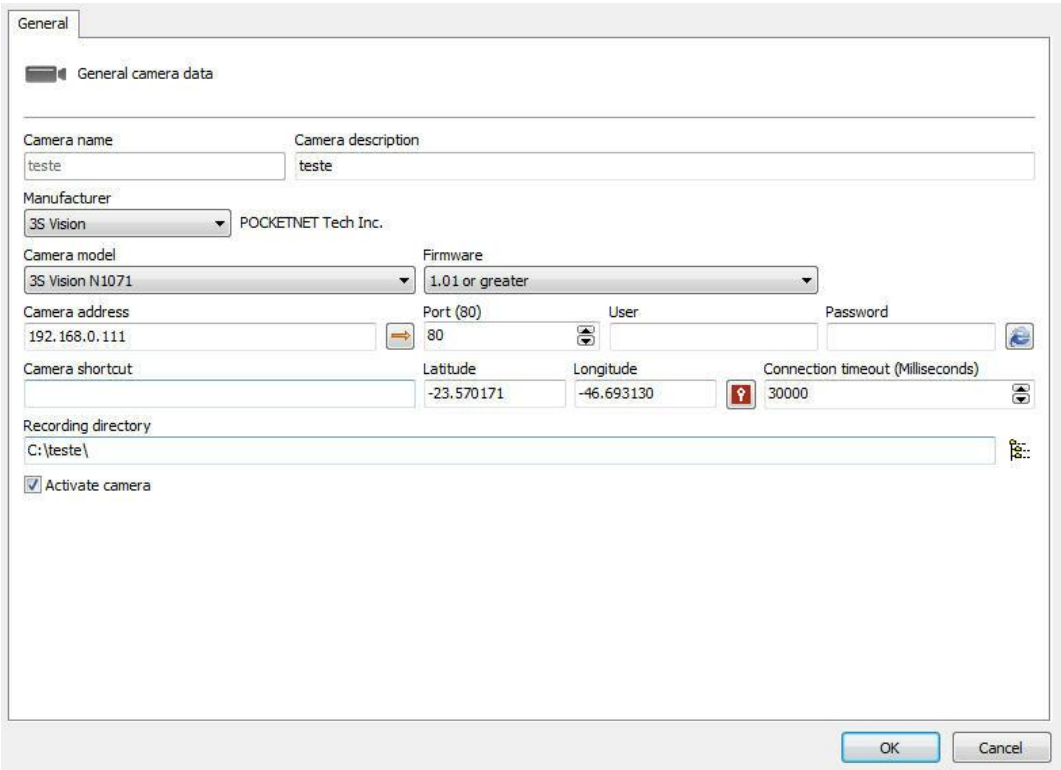

- **Camera Name**: Enter a name for the camera. This name will be used as an internal reference of the system. Therefore, once saved it cannot be modified.

- **Description of the camera**: Enter a short description for the camera to aid in its identification. In the Surveillance Client it is this description that will help to identify each camera.

- **Manufacturer:** Select the manufacturer of the camera to be inserted..

- **Model of the camera:** Select the model of the camera to be inserted.

- **Firmware**: Select the version of the firmware of the camera to be inserted. As default, upon selecting the model of the camera, the last version of the firmware is automatically selected. In most cases, the choice of the most recent firmware allows the camera to work perfectly in all of its modes.

- **Camera Address**: The IP or DNS address of the camera. The IP address to be used should have already been internally configured in the camera.

There is support for IPV4 and IPV6 upon registration. When using a literal IPv6 address in the system, it must be placed between brackets ("[" and "]").
For example [2001:db8:85a3:8d3:1319:8a2e:370]. If the address is literal IPv4 or DNS, the address must not contain brackets.

- **Arrow button**: Opens the Windows Command Prompt with the ping command configured with the camera IP.
- **Port**: Camera communication port. Most cameras on the market connect through port 80. The port to be used must be internally configured on camera in advance.

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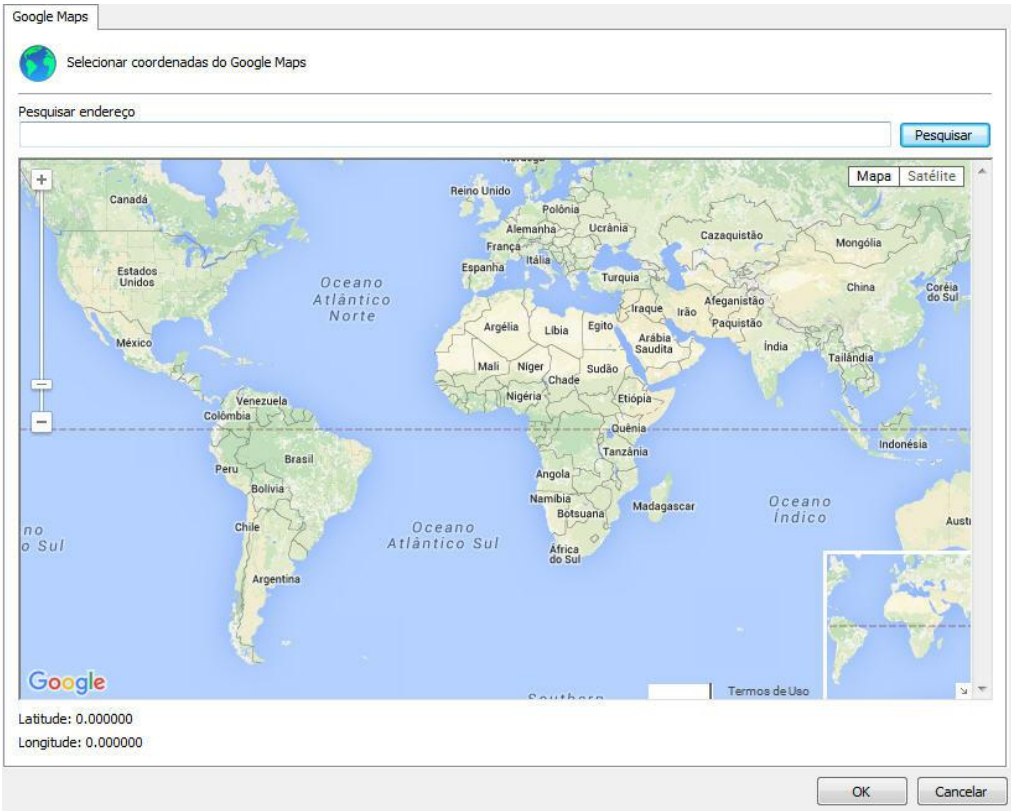
- **Username and Password:** Enter the user that Digifort will use to authenticate the camera. Check your camera's manual to find out the default user and how to add more users. Enter the password that Digifort will use to authenticate the camera. Check your camera's manual to find out the default password and how to change it.
- **Important**: It is recommended that you inform the camera user and password in the proper fields, because some cameras features depend on such information for a prior authentication and execution of the requested command. The user to be entered must be the camera administrator user. To obtain this information please check your camera's user manual.
- **Camera shortcut**: Choose a shortcut to the camera so that this camera can be quickly displayed on the surveillance client screen through this shortcut.

- **Latitude and Longitude**: Fill in longitude and latitude data of the location where the camera has been installed. This option can be used to create maps for easy positioning of the camera.
- **Select Google Maps coordinates**: Facilitates filling the Latitude and Longitude fields with automatic selection in Google Maps. By clicking this icon the following screen will open:



Simply select the desired position and the Latitude and Longitude fields will be filled in automatically.

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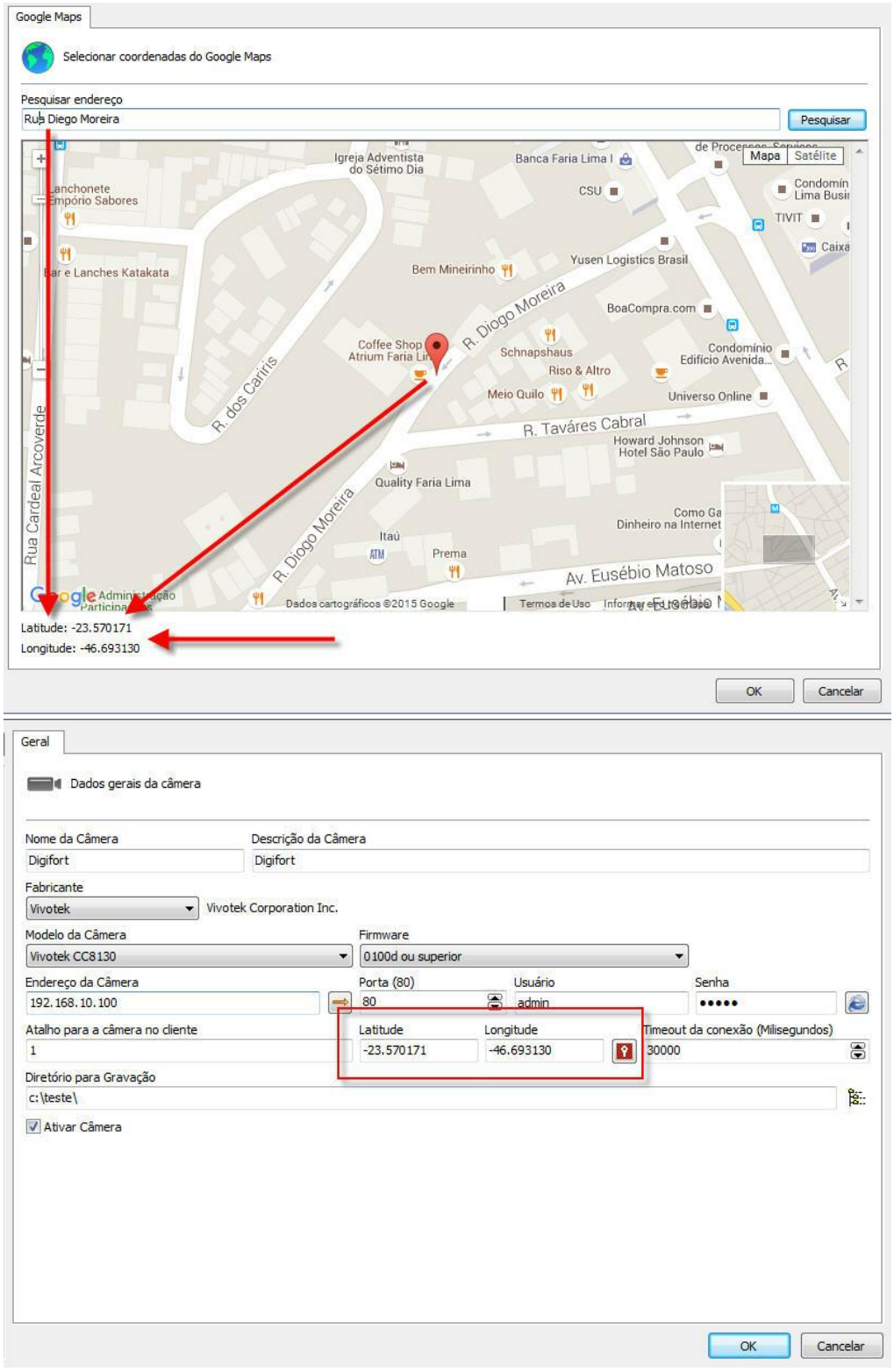

- **Connection timeout (in ms):** This parameter is used by the system when the connection with the camera is lost somehow. Then every X milliseconds the system

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will attempt to reestablish the connection, in which X is the specified value. To convert this value to seconds simply divide the value by 1000. By default this parameter is configured to 4000 ms (4 seconds).

- **Video port**: If the device to be inserted it a video-server, select the number of the port on which the camera is found. This field will only visible for video-servers with more than one port.

- **Recording directory** Digifort allows camera recording to be distributed among several disks. For this purpose, select the recording directory for images of the camera to be inserted. It's possible to record in network units, that is, in the disks of other computers in the network. To learn how to use this feature, see Network Units.

- **Activate camera**: Indicates whether the system must record the images received from the camera.

Attention

Digifort is responsible for administrating the structure of directories used in camera recording. Therefore, no file of its database should be excluded manually, and the camera recording directory may not be created by any means other than Digifort such as, for example, Windows Explorer.

6.1.1.2 Lenses

Digifort allows the use of two types of integrated camera lenses: **normal** and **panamorphic**.

The standard Normal lenses are those that most cameras employ, ie with an opening that does not create a large image distortion.

Panamorphic lenses use an opening angle that focuses on a full 360 degrees. In this case, the image looks oval and distorted. See the image below:

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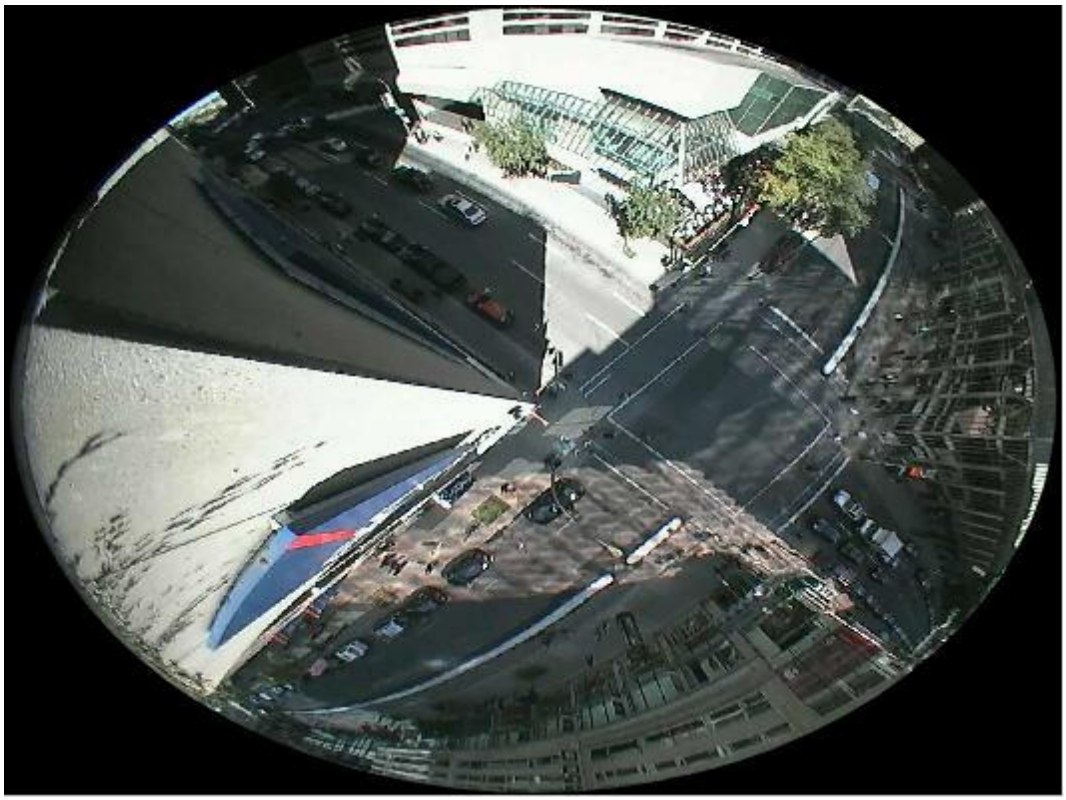

With this integration, Digifort makes what is called "dewarping", ie removes the distortion and you can see the image normally. This type of lens works very well with mega-pixel cameras, because with only one camera it is possible to focus all angles of a room and split the image as if it were from multiple cameras. See the example below:

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NOTE: Panamorphic lenses do not function as "fish eye" lenses, i.e. a fish eye camera should be integrated according to its manufacturer. The advantage of Panamorph lens is that it can be used in any camera with 1/3 sensor.
To learn how to use this feature live, see the monitoring client's manual.
See administration client settings in the screen below:

- **Lens used:** Select the type of lens being used

Panamorph lens settings

- **Lens Type:** Select the model of Panamorph lens being used.
- **Position the camera:** Select the location that the camera is installed: Wall, Ceiling, Ground

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6.1.1.3 Motion Detection

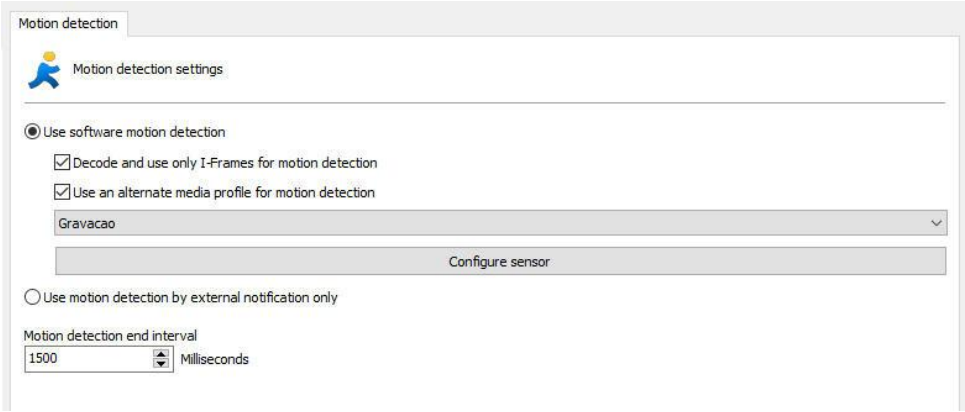
6.1.1.3.1 Use motion detection via softw are

When using the movement detection via the Digifort certain care must be taken regarding the server processing and even identifying certain areas of interest in the image for detection.

Always remember that the movement detection via a software will always increase the server processing of images recorded. This happens because for each camera with active movement detection the Digifort has to decode each sequence of frames and of that sequence only two frames are compared. An example of a CPU increase: decoding of the whole sequence of frames every second from a megapixel camera with H264 compression.

To reduce the processing activity of the Digifort server, when set up to detect movement via the cameras, there is an option that allows to detect movement with a lower resolution media profile. In this way, images can be recorded with a high resolution and movement detection with a low resolution. The lower the resolution used for movement detection, lower is the processing needed. For good detection, the CIF minimum resolution is recommended. As for the frames per second, only three frames per second are indicated because in a 30-frame sequence only 2 frames would be analyzed.

To select a media profile to for movement detection select the option **Use an alternative media profile to detect motion** and select the media profile chosen as indicated in the picture below.



To learn how to use media profiles, refer to the Media Profiles chapter

Another option that helps decrease image processing is the **use of I-Frames only** to detect motion. This option must provide a significant reduction of CPU usage by the server, but we recommended the use of 2 I-Frames per second for best motion detection performance. Simply enable the option as shown in the image above **(Decode and use only I-Frames for motion detection).**

The **Movement Sensor** consists of a tool that allows the user to define image areas that are sensitive or not to movement.

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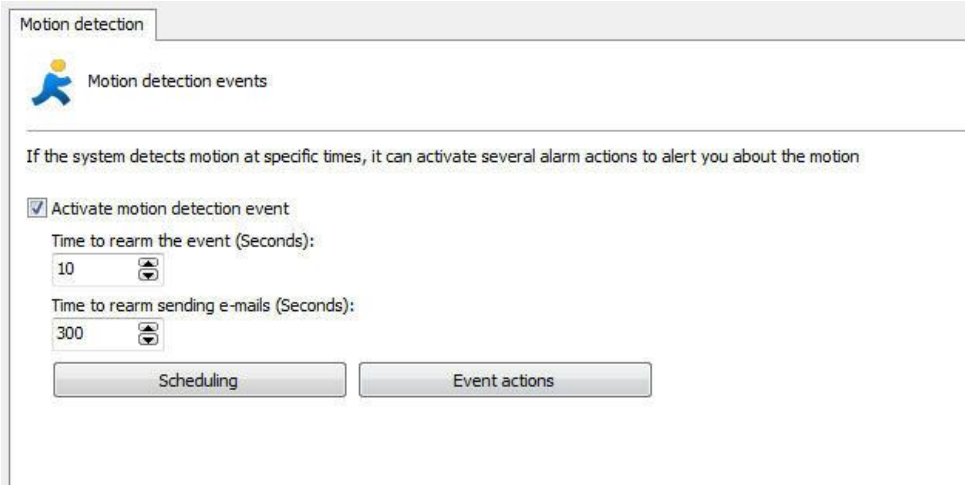
Setting up the movement sensor is very important in term of economizing space in the disc used by the camera. If you have chosed the recording method for movement detection, it is recommended that you adjust the sensor as necessary.

By rule, if the sensor is not set, the whole image is sensitive to movement.
To access this option, click on the button **Configure sensor** as shown in the picture below:



To configure the motion sensor, click on the Configure **Sensor Button**.
After clicking on this button, the motion sensor configuration window will open with a real image from the camera, as can be seen in the picture below:

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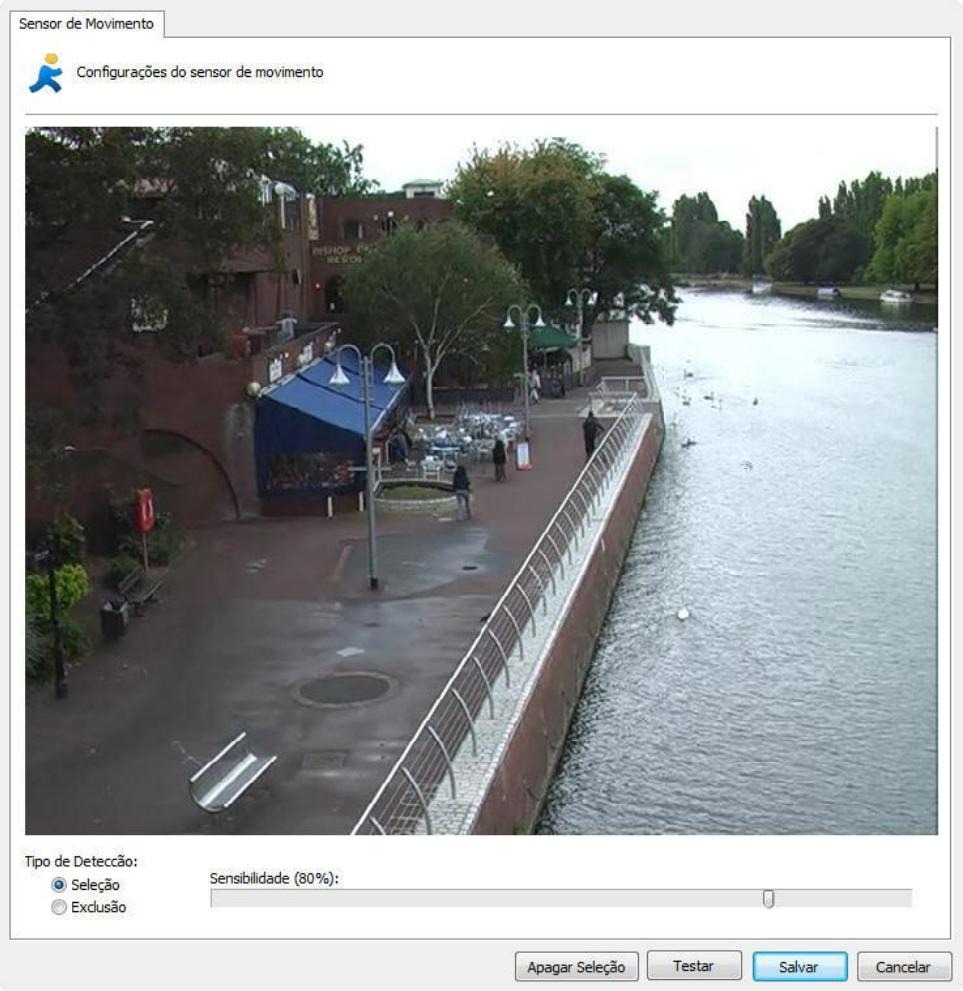

In this screen, you will be able to select the areas that will be sensitive to motion or areas will not be sensitive to motion.

To select areas that will be sensitive to motion, select the detection type Selection a click on the image, dragging the mouse to form a selection box. To select areas that will not be sensitive to motion, select the button Exclusion, repeating the process.

To exclude already configured areas, click on the right button of the mouse and select the box to be excluded or click on the **Eliminate Selection** button to eliminate all of the defined areas.

After selection of the desired areas, configure the sensitivity of motion. As default, the sensitivity is 80%. With this value, it's already possible to detect any type of motion in the image.

Once this is done, click on the Test button to visualize the functioning of the selected motion detection.
For performance reasons, Digifort analyses the camera images at two frames per second, that is, it's not necessary to detect motion in all of the frames, but

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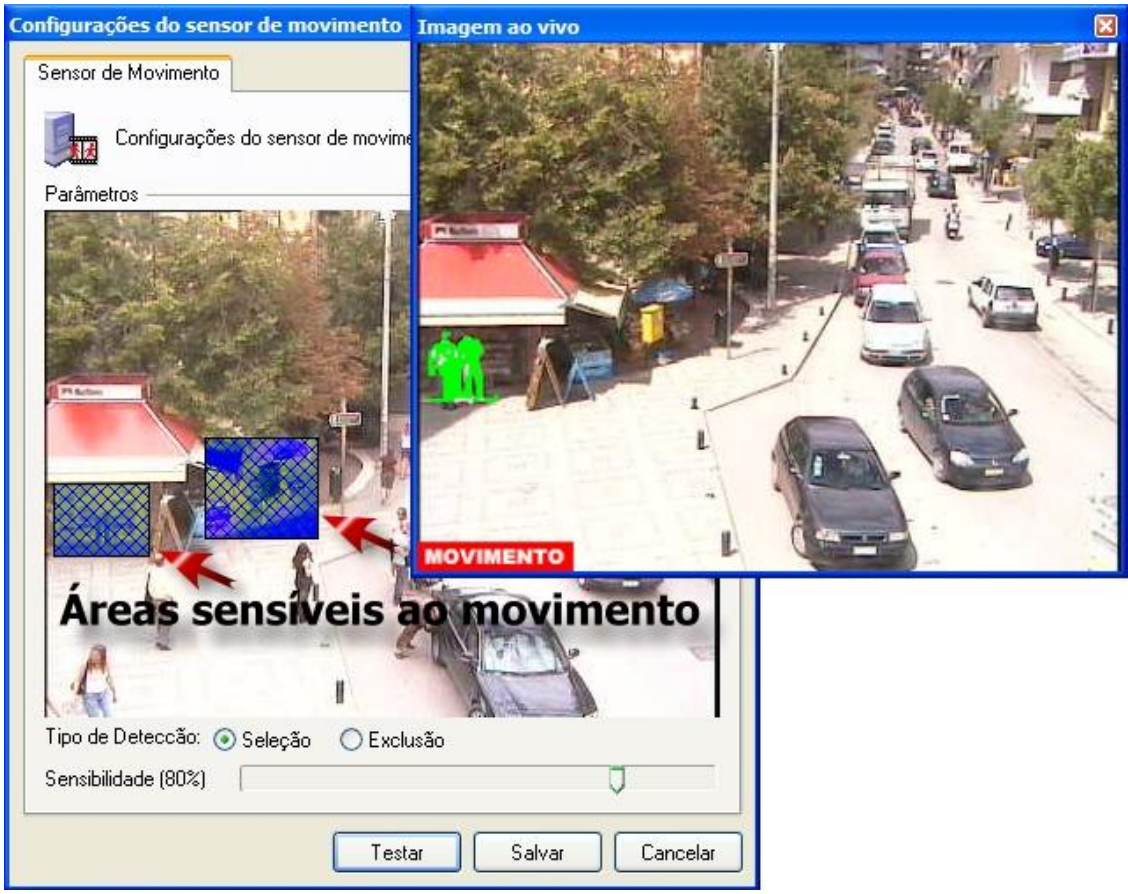
only to analyze an image every 500ms. With this default any type of movement is detected.

The picture below demonstrates the workings of the motion sensor with selection of areas sensitive to motion:



The picture below: demonstrates the workings of the motion sensor with selection of areas not sensitive to motion:

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6.1.1.3.1.1 Auto deactivate motion detection during PTZ

The system allows motion detection on the server to be temporarily deactivated if the camera PTZ is in use or during preset changes. This option should improve the performance of the server that is processing the images.

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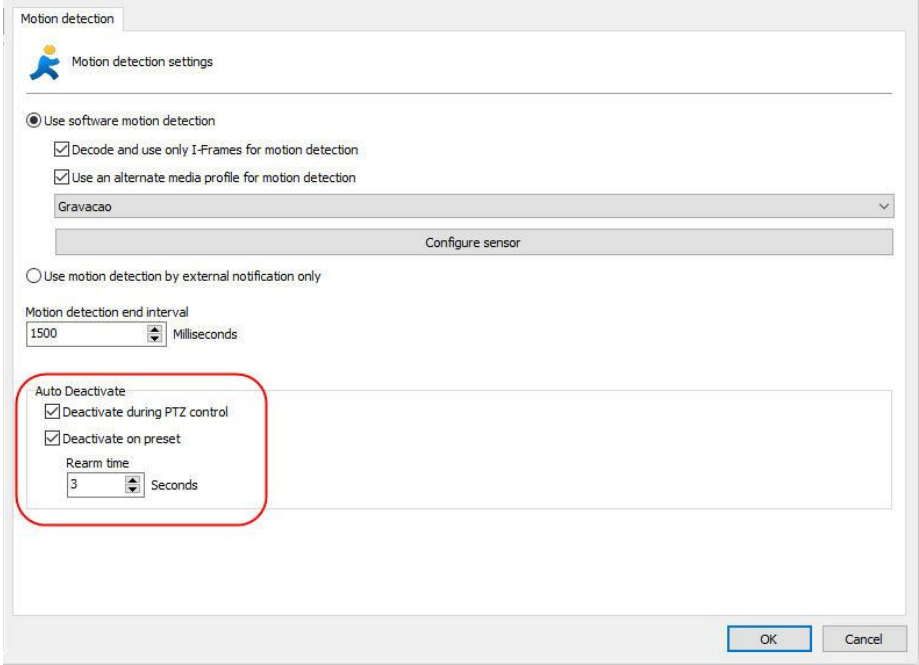

- **Deactivate during PTZ control**: Deactivates motion detection during PTZ control.
- **Deactivate on preset**: Deactivates motion detection when a preset is activated.
- **Rearm Time**: Set the time to rearm motion detection after it was deactivated by the previous options. In the case of PTZ usage, the rearm will be counted from the moment that the PTZ stops being used. The preset option, on the other hand, will count from the time the preset command is sent.

6.1.1.3.2 Use motion detection by external notification

Movement detection via external notification is an option that allows any type of equipment or software to activate movement detection of a camera registered in the Digifort system. Movement detection via external notification is mostly used via the camera hardware and video servers.

With the evolution of encoders and IP cameras, many resources are now part of the equipment so that they may make better use of their processing capacity, providing better solutions and decentralizing the image server processing activity.

Movement detection is a simple resource that has been included in equipment thanks to this development. The main aim of processing movement detection directly by the equipment (Camera / Encoder) is to lighten the server processing activity as it needs to decode and analyze the images received. This may require a lot of processing by the CPU and, also, another advantage of processing movement via the hardware is that is can make the analysis using the original images (before compressing) which may ensure a better result because compressing the image may add artifacts (noise), which interfere with the analysis of movement.

There are two configurations that must be made to activate this option: **Setting up**

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at the Digifort and camera configuration

It is recommended that the document Using Hardware Motion Detection.pdf, as well as the following instructions, are read for better understanding of the subject

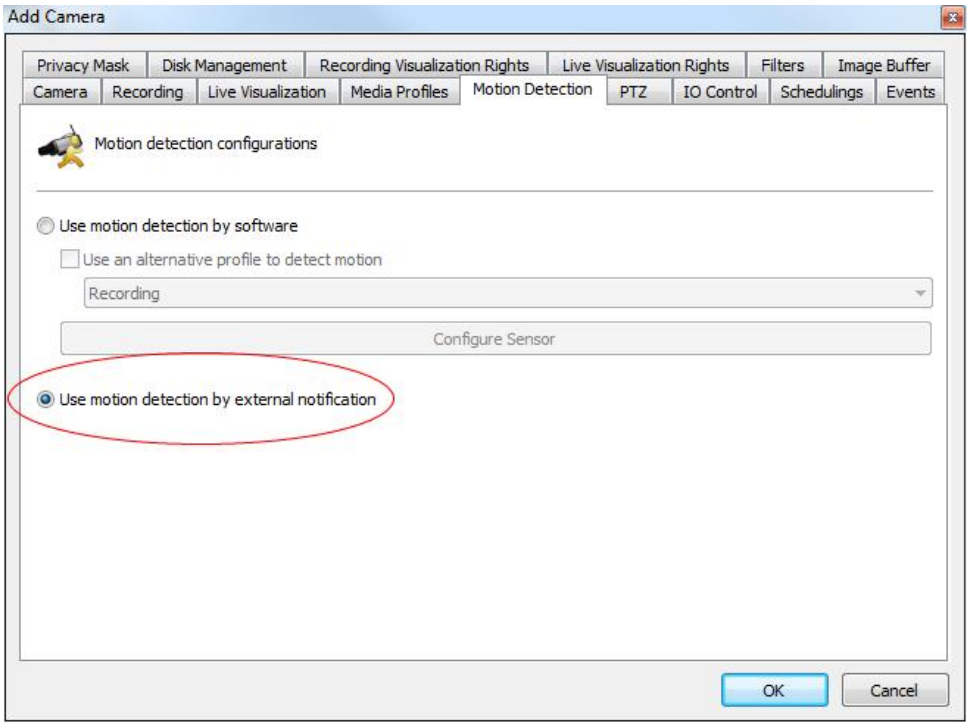
6.1.1.3.2.1 Configuration

It is very simple to configure movement detection via the hardware. Only two steps are necessary to configure the Digifort to receive notifications by HTTP:

1. Configure the cameras in the Digifort server
2. Configure the cameras to inform the Digifort

The only configuration made at the Digifort is to select the option "Use motion detection by external notification" in the "Motion Detection" tab of the cameras that will be using movement detection via hardware.

.



You may also configure this option for several cameras simultaneously by selecting all the cameras chosen and clicking on the option “Motion Detection” in the popup menu accessed by clicking the righ-hand button on the mouse.

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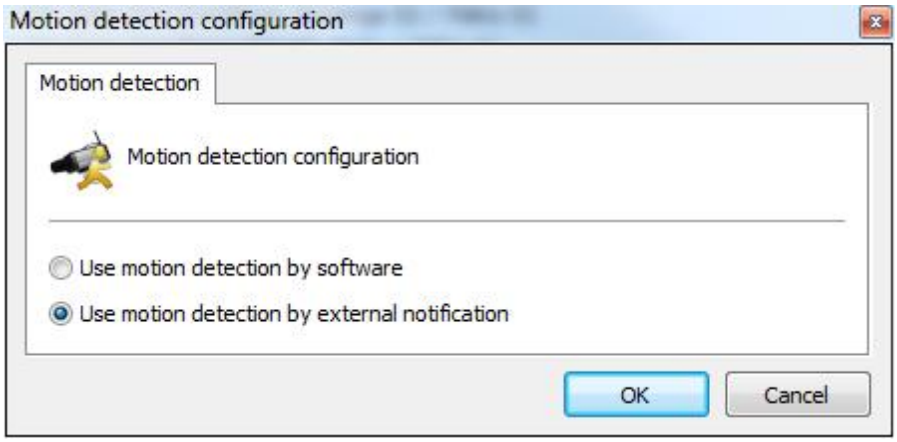
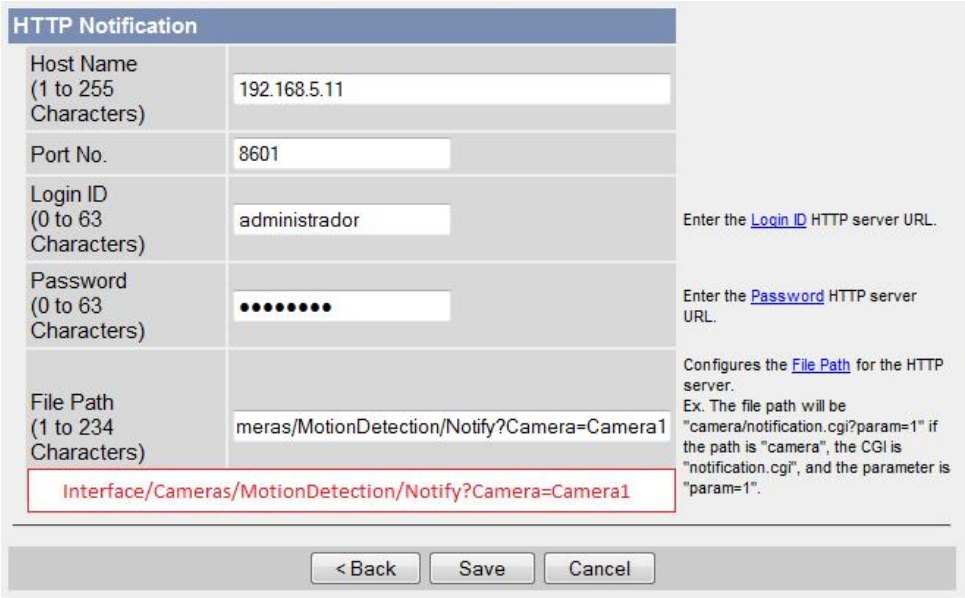


The camera configuration may be the more complex part of the process as each manufacturer implements the HTTP notification resource differently.

In this document, we will be describing the basic configuration procedure for a camera with movement notification by HTTP.

Tip: Check if there is an document available for configuring a camera by a specific manufacturer.

As configuring a movement notification by http will vary considerably according to different manufacturers, an example of a general model is shown below



In this picture, the following notification parametres are configured:

Server: 192.168.5.11. This is the Digifort server address that will be notified

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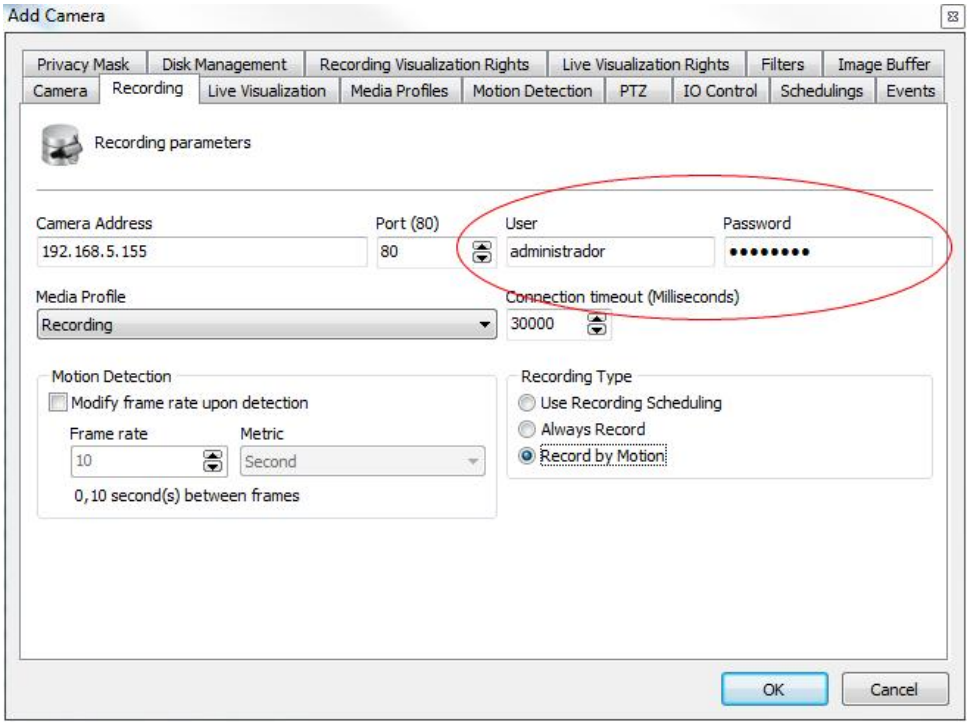
Port: 8601. This is Digifort's API HTTP port
User: administrator. This is the user used to access the camera and is the same user configured for the Digifort camera
Password: **********. This password is used to access the camera and must be the same password used to configure the Digifort camera
Parametres: These are the API notification parametres for movement detection at the Digifort

The credentials to access the API Digifort, must coincide with the data supplied when registering the camera in the system. See the picture below:



The parameter `Camera` in the API's `Notify` command must be filled in with the same exact name as the camera supplied in the Digifort

```
/Interface/Cameras/MotionDetection/Notify?Camera=Camera1
```

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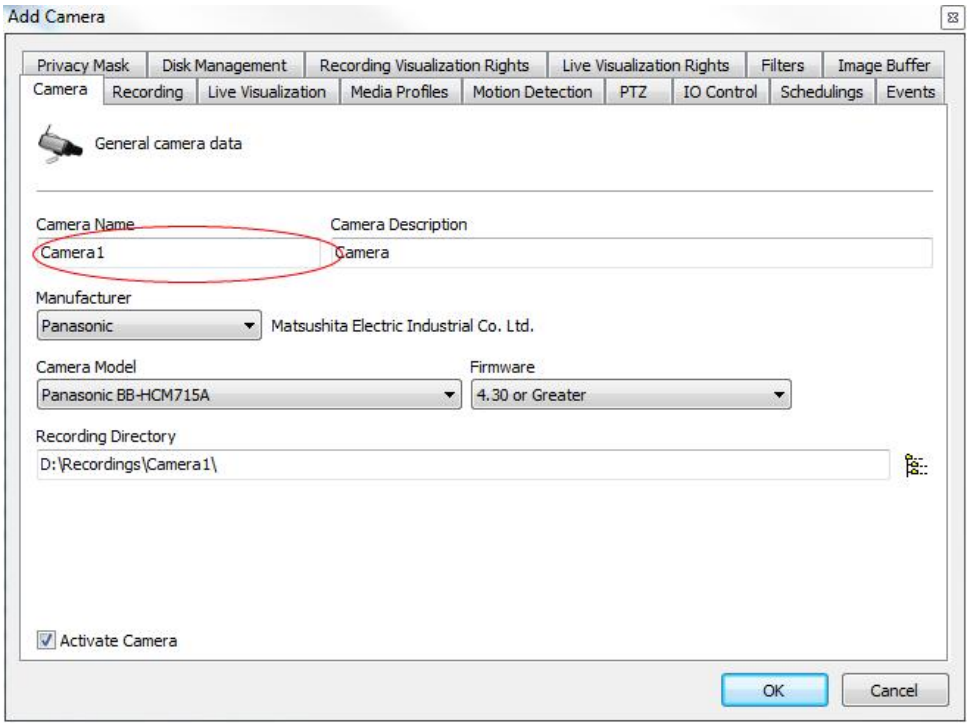

If there is a space in the camera name, replace that space with the characters % 20; this is because there can't be any spaces in the parametres of an HTTP GET request and the %20 characters represent a space.

Examplo:
Camera name: Camera 1

```
/Interface/Cameras/MotionDetection/Notify?Camera=Camera%201
```

Cameras work with two types of movement detection notifications: **Start/End** and **Instant**.

Start/End: Cameras working with this type of notification (such as the Axis cameras) will send a request as soon as movement starts and another request as soon as it finishes.

Instant: Most camera models work with this type of notification. In this type, the camera will send a notification as soon as movement begins and subsequent notification while the movement continues.

Some cameras indicate the start and end of the movement. For the cameras that works like this, there should generally be two configurations made to the camera.

For this type of notification, the Motion parametre must be used:

To notify the start of the movement

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```
/Interface/Cameras/MotionDetection/Notify?Camera=Camera1&Motion=Start
```

To notify the end of the movement

```
/Interface/Cameras/MotionDetection/Notify?Camera=Camera1&Motion=End
```

Note: If you configure only the notification for the start of movement and do not confi
for the end of movement, the camera will start when it detects movement but will not

Most camera models work with this type of notification. In this type, the camera will send a notification as soon as movement begins and subsequent notification while the movement continues.
This is the standard operation of the API. The `Motion` parametre of the `Notify` command can include the `Instant` option, or you can choose to omit this parametre as the `Instant` value will be used as standard.

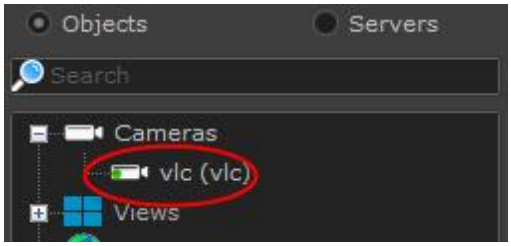
```
/Interface/Cameras/MotionDetection/Notify?Camera=Camera1&Motion=Insta
```

```
/Interface/Cameras/MotionDetection/Notify?Camera=Camera1
```

Important: When the system receives this type of notification it will record the imag
post buffers added up are complete (3 seconds pattern for each buffer, which can be
"Image Buffer" tab for the camera configurations in the Digifort). If your camera allow
notification interval, use the same value (in seconds) of the post alarm buffer. If your
have the option to configure the notification interval, increase the post-alarm buffer va
tested do not take longer than 5 seconds to send the notification again).

To test if the configuration of the movement detection notification is working, open the monitoring client and check the camera status in the list of objects.

The camera's normal icon is grey with a small green circle. This icon indicates no movement in the camera.



Create movement in the camera and watch if the camera icon changes to yellow as shown below. This icon indicates movement in the camera.

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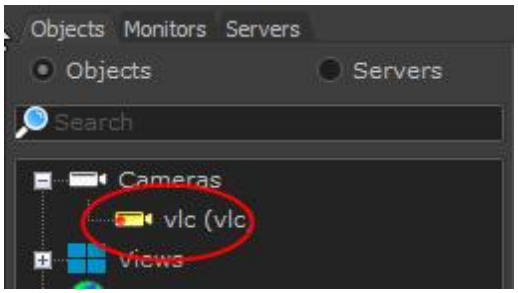
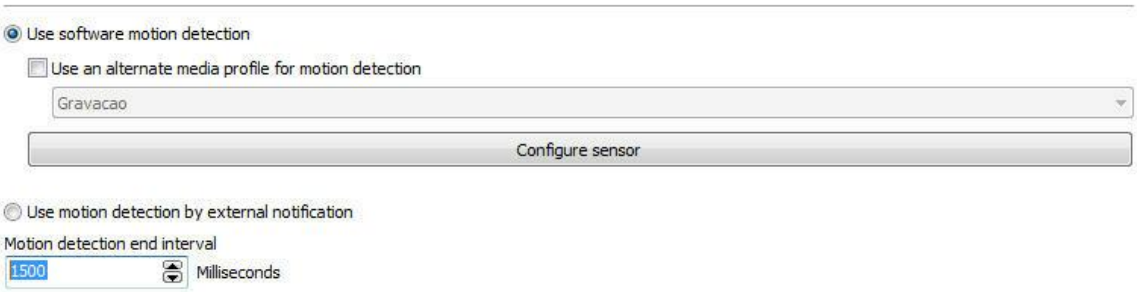


If there are no changes to the icon, check the configurations and try again.

6.1.1.3.3 Motion end detection interval

This option allows Digifort to record for X configured minutes after the motion ends.



In the above image, Digifort will stop recording after 1500 milliseconds after the motion ends, until the next one starts.

6.1.1.4 Audio

Digifort allows the use of the audio features of a camera.
You can listen and record audio captured by the camera's microphone or send the audio to your speakers.

With this feature, the operator can hear and communicate remotely via a microphone connected to the monitoring client. To learn how to use the audio in the monitoring client see your manual.

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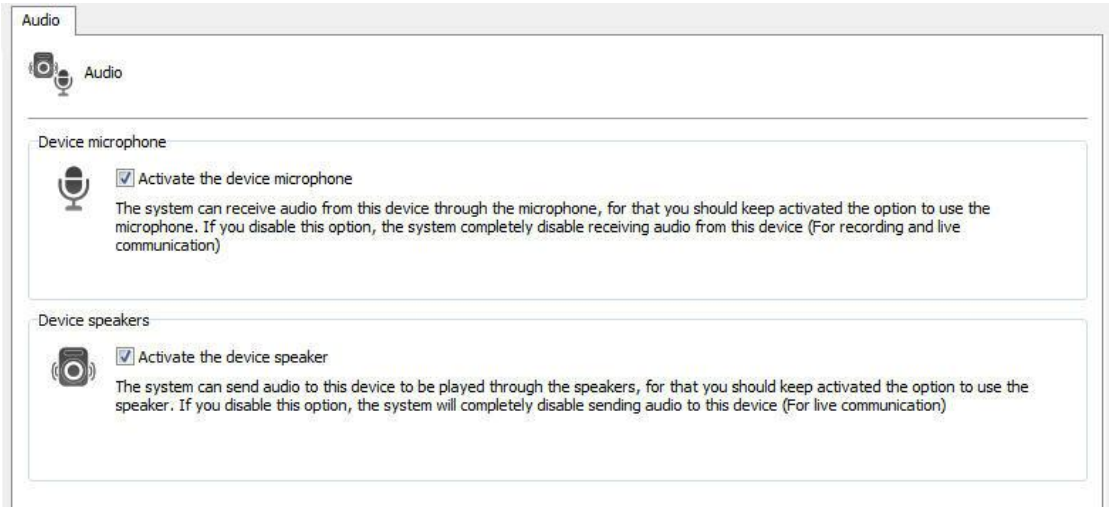

In the screen above the following features are available:

- **Enable the device's microphone**: Enable this option if you want to hear what the audio camera is capturing. When you enable this feature, the audio will be recorded automatically synchronized with the video camera.
- **Enable the loudspeaker device**: Enable this option if you want to send audio to the speakers of the camera

NOTE: Not all camera models have the integrated audio since these integrations will be made on demand. However, most cameras that work by RTSP may or may not function correctly without a prior integration.

Audio formats supported: PCM, G.711, G.726 and AAC

6.1.1.5 Image Filters

Digifort is equipped with a set of effects that can be applied to the image so that cameras that have an impaired image can be improved.

This set of effects is only applied during the camera's visualization in the Surveillance Client, that is, the camera's original image is stored in the server.

To access this feature, click on the Effects tab, as shown in the picture below:

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- **Red**: Adjusts the level of the color red in the image.
- **Blue**: Adjusts the level of the color blue in the image.
- **Green**: Adjusts the level of the color green in the image.
- **Contrast**: Adjusts the level of contrast in the image.
- **Brightness**: Adjusts the level of brightness in the image.
- **Color level**: Adjusts the level of color in the image.
- **Zero button**: Returns the above mentioned values to their initial positions.
- **Preview button**: Opens the video of the camera with the applied configurations.
- **Emboss**: Leaves the image in gray tones to highlight relief.
- **Flip**: Inverts the image horizontally. Recommended when the camera is installed in an inverted position.
- **Flop**: Inverts the image vertically. Recommended when the camera is installed in an inverted position.
- **Grayscale**: Leaves the image in gray tones.
- **Blur**: Applies a blurring effect to the image. Adjust the intensity level of the filter using the slide bar alongside.
- **Gaussian Blur**: Applies a Gaussian blurring effect to the image. Adjust the intensity level of the filter using the slide bar alongside.
- **Sharpen**: Applies a border highlight effect to the image.

6.1.2 Streaming

6.1.2.1 Media profiles

A media profile consists of a set or individual parameters of each camera such as image resolution, frames per second and image quality, that are associated with Recording and Live Visualization.
For better understanding, let's take the following situation: A recording profile could be created, that will be associated to the camera recording event. In this profile we could define that we want to record five frames per second, with a resolution of 320x240 and with high image compression. A visualization profile could also be created, that will be associated to visualization of the camera. In this profile we could define that we want to visualize the camera at ten frames per second with a resolution of 640x480 and low image compression.

As default, upon registering a new camera, two pre-defined media profiles are created, one for recording and one for visualization. The pre-configured parameters of each profile are only those parameters in common to all devices. The Media Profiles of most cameras and video-servers have parameters in common and individual parameters of each piece of equipment. The common parameters are:

- **Video compression**: The video compression to be used in recording images in disk. At present, Digifort supports the Motion JPEG and Wavelet formats..

- **Image resolution**: The image resolution that will be used in the profile. Upon selecting the model of the camera, this resolution list will automatically display only the resolutions supported by that camera. A very high image resolution will

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use up much disk space and bandwidth in your network, but the image will have a superior quality in which we will be able to recognize more detail in the image, such as, for example, the face of a person. A very low image resolution will use up little disk space and bandwidth in your network, but the image will have an inferior quality, giving few details. This parameter should be well configured according to your needs. Digifort has a calculator for disk space use that will help you to better configure the image resolution and frames per second. To learn how to use the Digifort calculator, see Calculator for disk space usage.

- **Image quality**: The images coming from the cameras go through a compression process. The higher the image compression level, the less quality the image will have, and the lower the image compression level, the more quality the image will have. Digifort offers five quality levels ranging from High (low compression) and Low (high compression). After various laboratory tests we recommend the Medium quality, as it offers an excellent image quality and low network traffic and low disk space usage.

- **Frames per second**: The number of frames per second to be recorded. A greater frames-per-second rate will use up more bandwidth in your network and more disk space, but will offer smoother movement. A lower rate of frames per second will use up less bandwidth in your network and less disk space, but the movement will be jerkier. It has been scientifically proven that at three to seven frames per second, it is possible to recognize all movements of a person. In some cases, it might not be possible for the camera to send the configured number of frames per second, especially at high frames-per-second rates. This is due to various factors, such as the bad functioning of the internal network, the number of connections made to the camera and the processing power of the camera.

As parameters specific to an individual piece of equipment, we can cite insertion of text into the image, image rotation, color levels, etc.

Some cameras may not support the adjustment of common parameters, such as, for example, the frame rate and the image quality. In these cases, adjustments must be made directly in the camera using its own interface.

6.1.2.1.1 How the Media Profiles save network bandwidth

The media profiles also help to save network bandwidth. To explain this concept, first we will define two media profiles, described below:

"Recording" Media Profile	
Parameter	**Value**
Video compression	Motion JPEG
Image resolution	640x480
Image quality	Medium

"Visualization" Media Profile	
Parameter	**Value**
Video compression	Motion JPEG
Image resolution	640x480
Image quality	Média

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Frame rate	4 fps		Frame rate	30 fps

Obs: Digifort operates with any resolution supplied by the camera, whether it is low or high resolution (HD) and with any commercially available compression formats (Motion JPEG, MPEG4 and H264).

As we can see in the two examples of Media Profiles, all of the parameters of the “Recording” profile are the same as those of the “Visualization” profile, except the Frame rate. With this type of configuration, where only the frame rate is different, Digifort save bandwidth in this way: Let’s suppose that the server is recording the images generated normally by the
camera with the associated “Recording” profile. In this case, it will be receiving only four frames per second. In a certain moment, the user wants to visualize this same camera in the Surveillance Client at a frame rate of 30 frames per second. At this moment, Digifort recognizes that the configurations are the same, with only the visualization frame rate being higher than the recording frame rate. Instead of the server making a new connection to the camera to receive the desired 30 frames per second, it closes the present connection and opens a new connection receiving the 30 frames per second, applying a frames speed filter on the recording profile, limiting its velocity to 4 frames per second. This way, only one connection is maintained with the camera receiving only 30 frames per second instead of two connections receiving a total of 34 frames per second.

6.1.2.1.1.1 How to add Media Profiles

To add a media profile, click on **Add**, and the media profile adding screen will be displayed as shown in the picture below:

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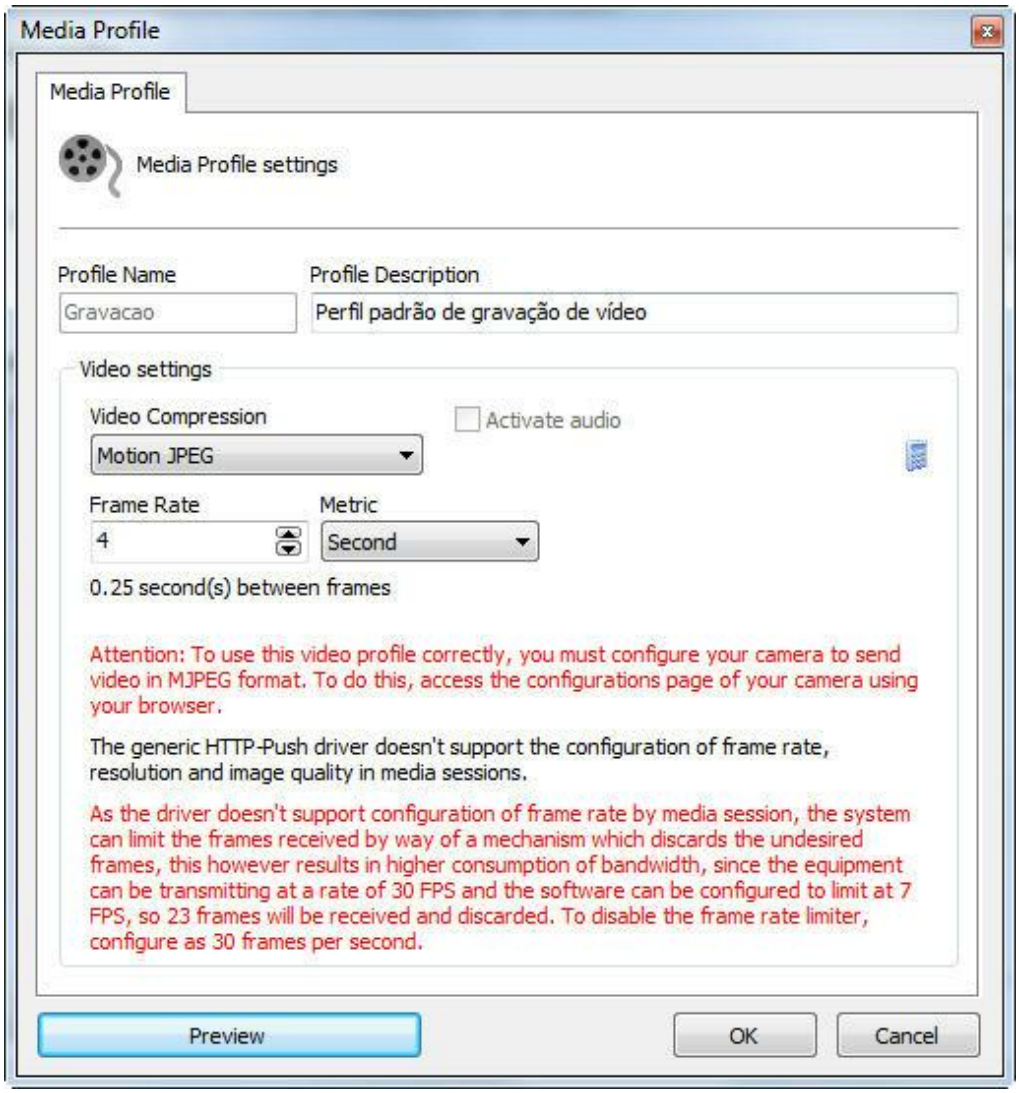

It’s important to point out that this screen can vary from camera to camera, since each one has its own set of configuration parameters.

In the example above, the selected camera doesn’t support adjustment of image resolution and quality.

6.1.2.1.1.2 How to visualize the functioning of the configured media profile

To visualize the results of the configurations of the parameters of the media profile being edited, click on the Preview button, opening a screen with the live image of the camera, as shown in the picture below:

This function will only work if the camera’s connection address was previously informed.

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In this screen, the following configurations are informed:

- **Received frames per second:** Informs the number of frames per second received.
- **Image size**: Informs the size of the received image in KB/s and in Kbps. These values help in the dimensioning of the disk space and network bandwidth that this camera occupies..
- **Decoder codec**: The codec used for decoding the image. Digifort uses various decoding codecs. When the camera is added, the codec that has the best performance based on the received image is automatically identified.

Observation

All information contained in the image is updated every second.

6.1.2.1.1.3 Calculator for disk space usage

Digifort has a very useful tool to aid in the dimensioning of disk space to be reserved for each camera: the disk space usage calculator. To access this feature, click on the button identified by a “calculator”, on the media profile configuration screen, as shown in the picture below:

This function will only work if the camera’s connection address was previously informed.

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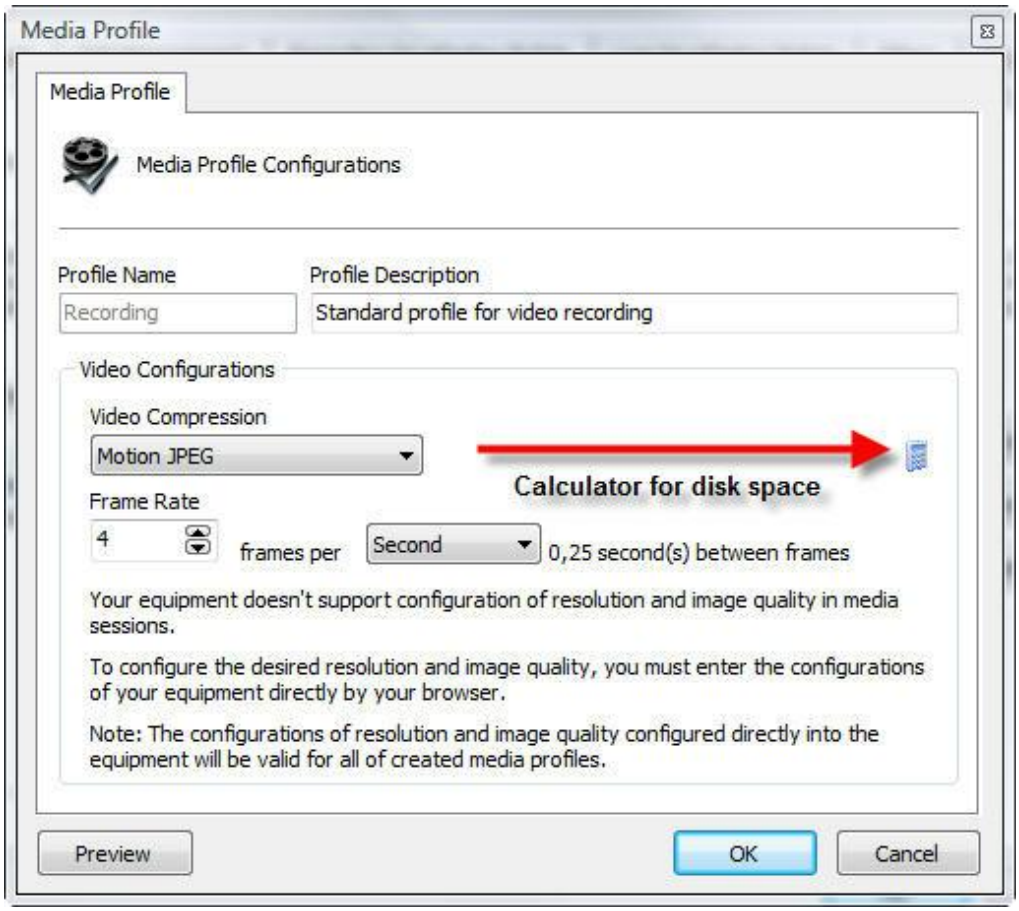

Clicking on this button, the disk space calculator will be executed as shown in the picture below:

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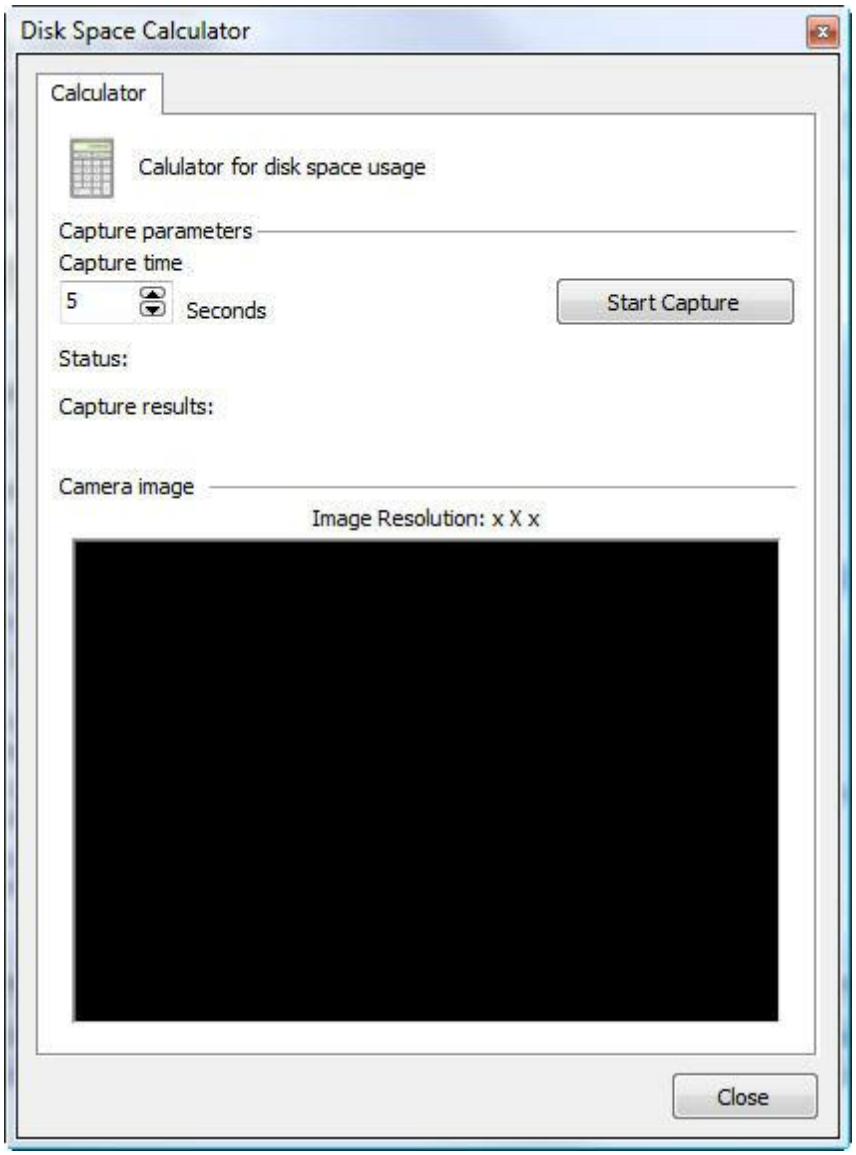

To calculate the disk space necessary for the recording of the camera, the calculator captures an original temporary video from the camera with the parameters of image quality and resolution configured in the media profile being edited and the capture time informed in this screen. Based on the video received, a calculation in made to determine the size of the disk space necessary for storing the images generated by this camera a given number of days and the expected motion detection rate.

To start the process of disk space calculation, inform the capture time value and then click on Start Capture.

Once this is done, the video is captured and analyzed, displaying the screen below:

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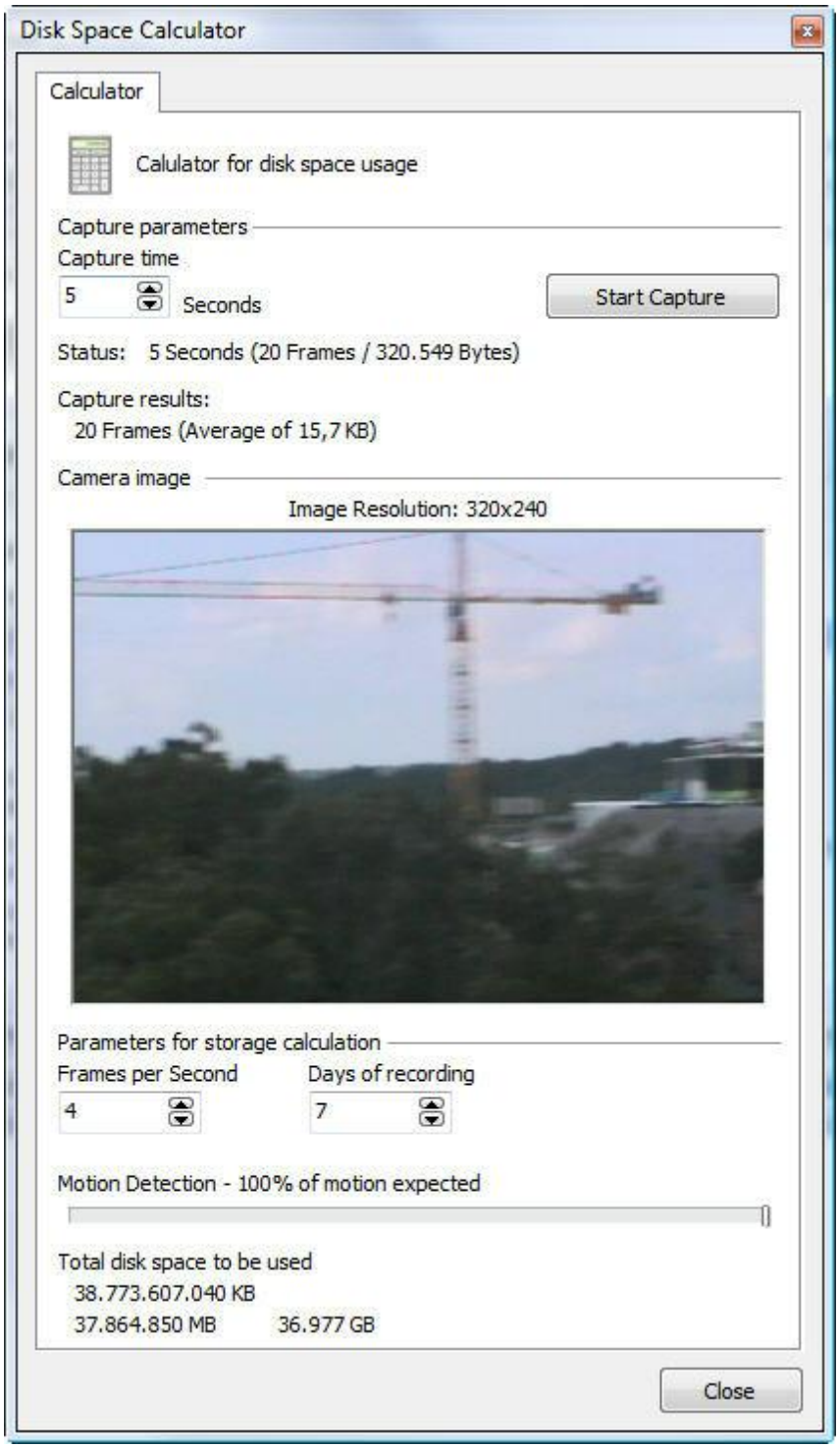

After the end of the analysis of the captured video, the calculator fills the maximum frames-per-second value that the camera is able to send, that is, if the media profile was configured for recording at 30 frames per second, but the camera is only able to send 12 frames, this value will be 12. Modify the values of frames per second, days of recording and estimation of the motion detection to get an estimation of the

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occupation of disk space to be used by the camera. Below are descriptions of how each parameter of the space calculator works.

- **Days of recording:** Informs the number of days to be stored for this camera. The greater this value is, the more disk space is used.
- **Frames per second:** Informs the number of frames per second to be used in recording of the camera.
- **Motion detection:** Informs the percentage of motion expected at the location of the camera in a day. For example, if the normal operation of a camera doesn't detect motion at night, then we slide this control, adjusting its value to 50%.
- **Total of disk to be used:** Informs the disk space necessary for storing the images generated by the camera with the parameters configured in the media profile being edited, the number of storage days and the percentage of motion configured.
- **Calculate size:** Click on this button to recalculate the disk space necessary for storage of the images of this camera with a new image.

6.1.2.2 Audio

If your camera has audio support, you can select the media profile you want to play:

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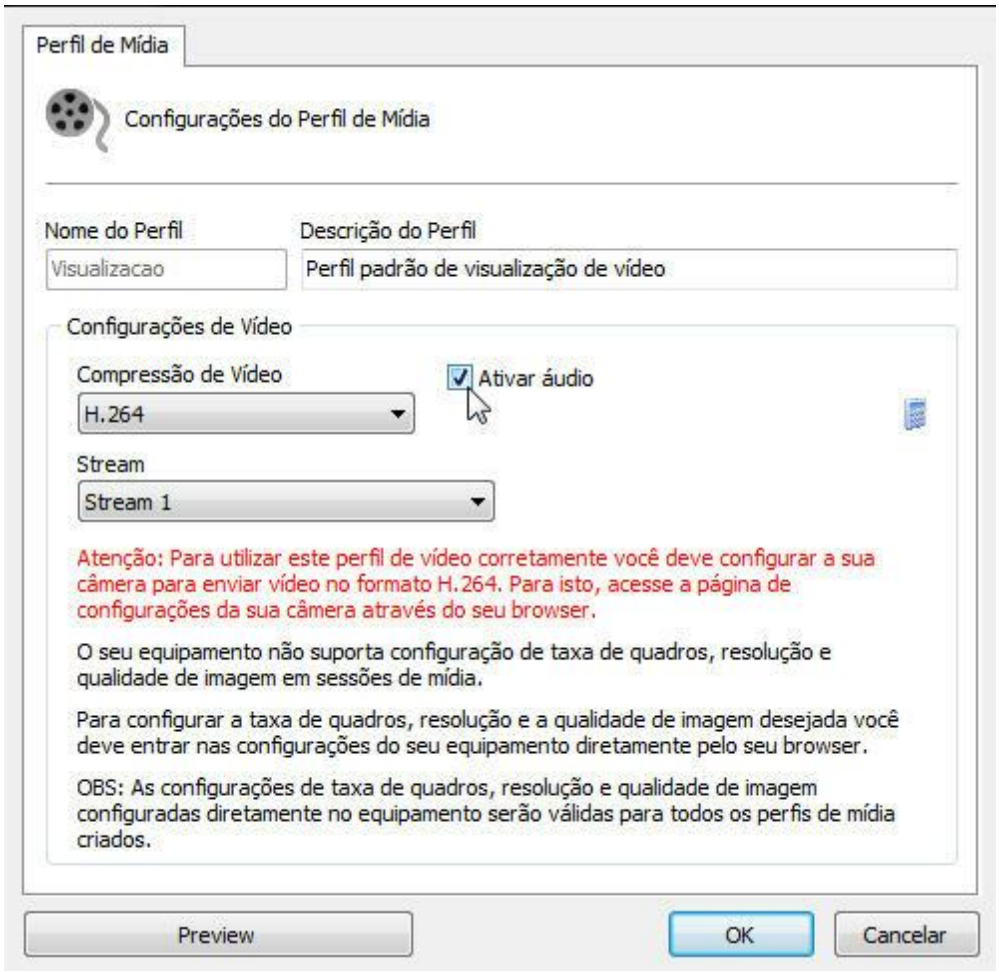

6.1.2.3 Recording

On this screen, you can configure the camera recording stream on Digifort.

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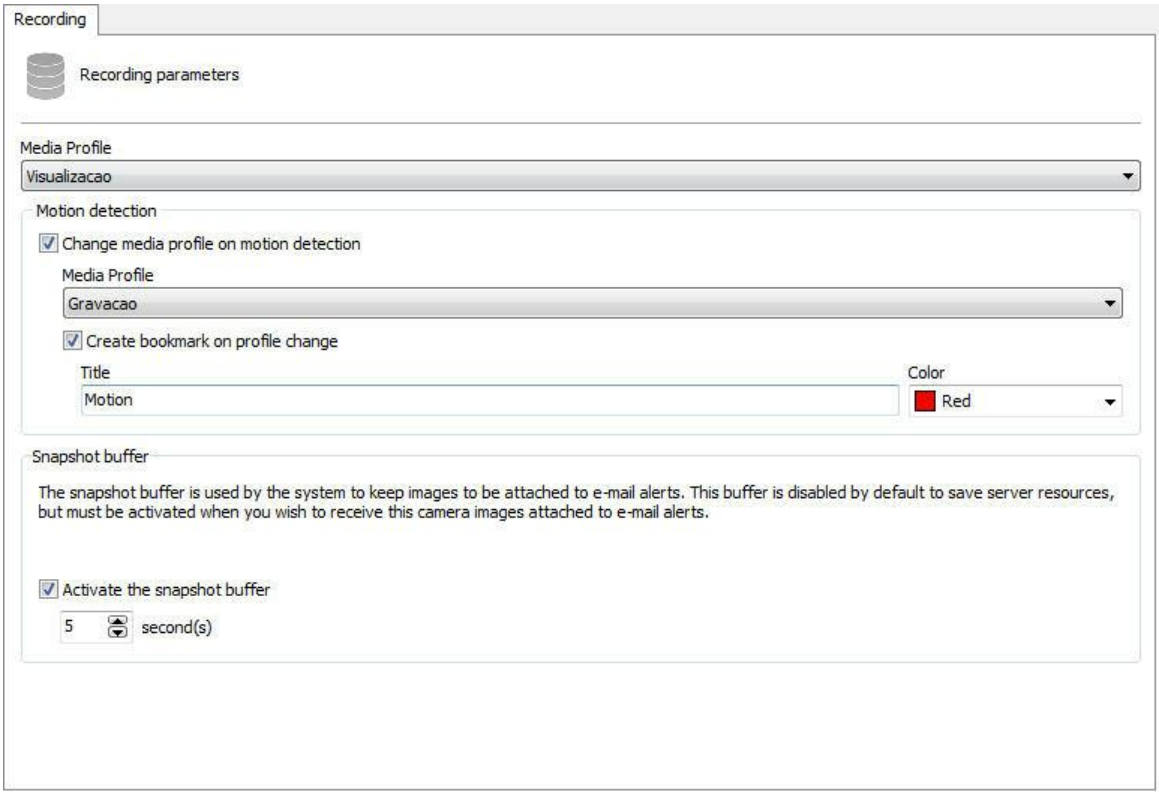

The previous screen has the following features:

- **Profile Media**: Choose the media profile that will be used by the software when recording images.

Motion Detection

- **Change the media profile in the media detection**: Changes the current recording profile for what is selected in sequence. This option can be used in the following situation: you desire, for example, to record images continuously at 3 frames per second and when motion is detected the recording will change to 30 frames per second.

6.1.2.3.1 Automatically change recording profile

The profile that is used for recording on Digifort may be changed in real time.
One of the available features is to change the recording profile when motion is detected.

Example of operation:

If a camera has two profiles, one with the higher resolution and the other with a lower resolution, the system may be configured to record continuously in the lower profile and when motion is detected, the profile will be automatically changed to the higher one. This configuration allows greater flexibility for those who want to save on image storage.

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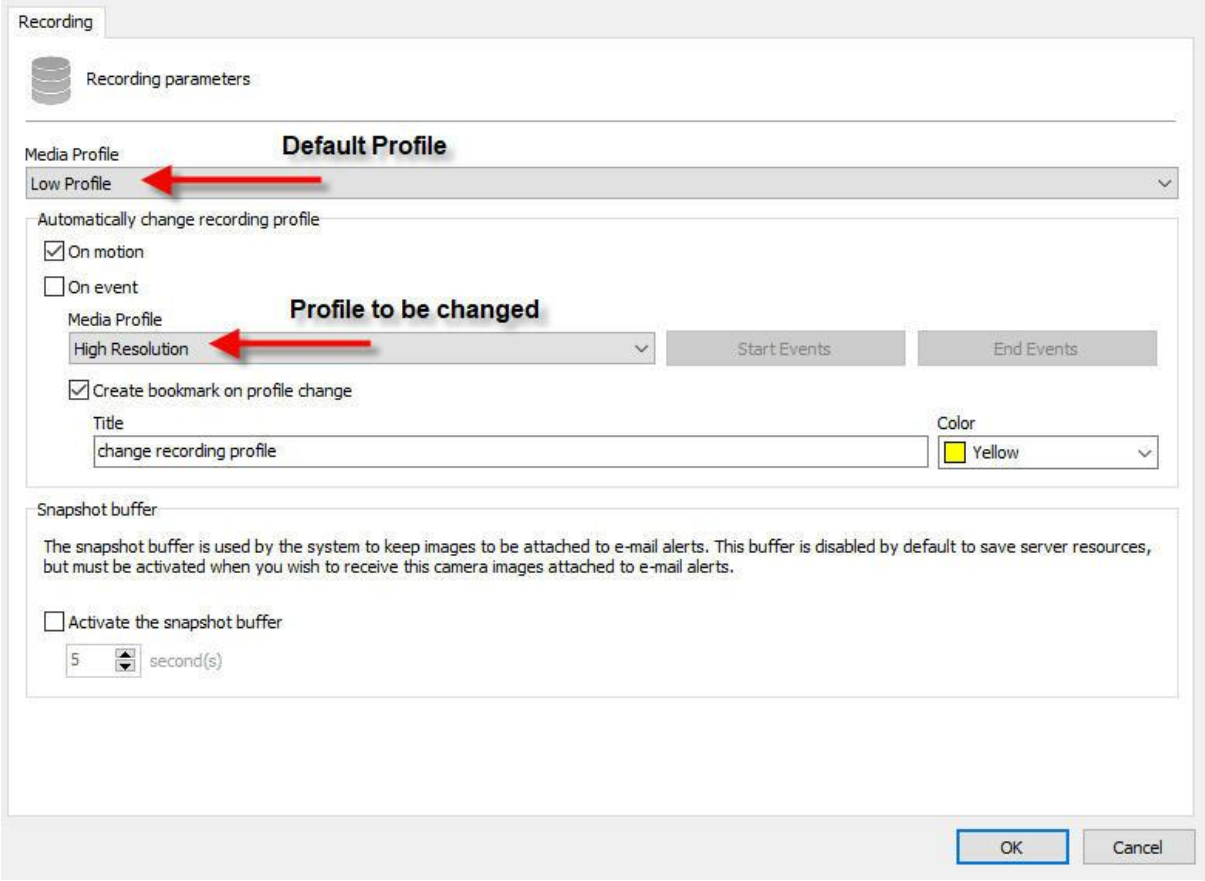

The above image shows the configuration for the motion detection event (On Motion)

Another interesting option to change the recording profile in real time is the option **per Event (On Event**). It is possible to select any available event on Digifort (I/O, Global Events, Analytics, etc.) to begin the profile change and to finish the profile change.

Simply select the option **On Event** and choose the events as on the images below:

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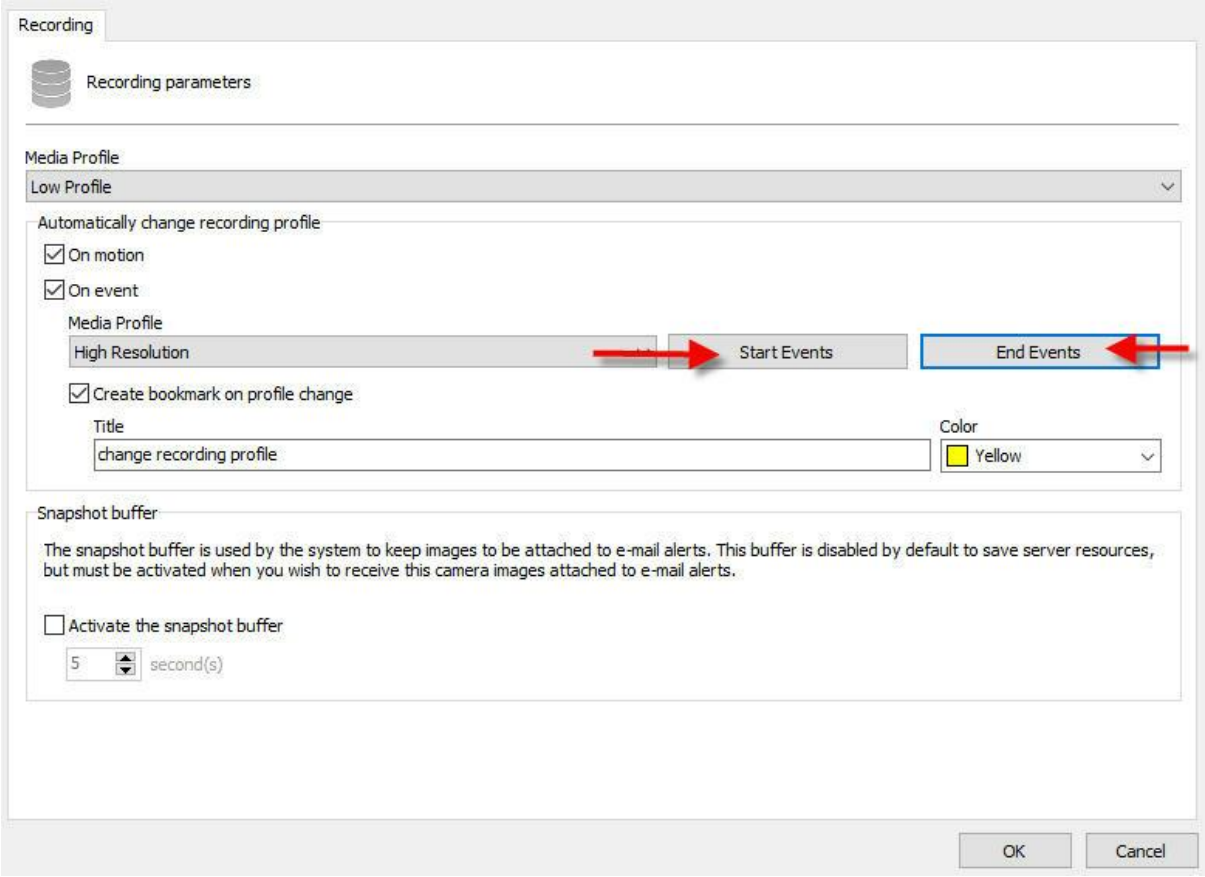

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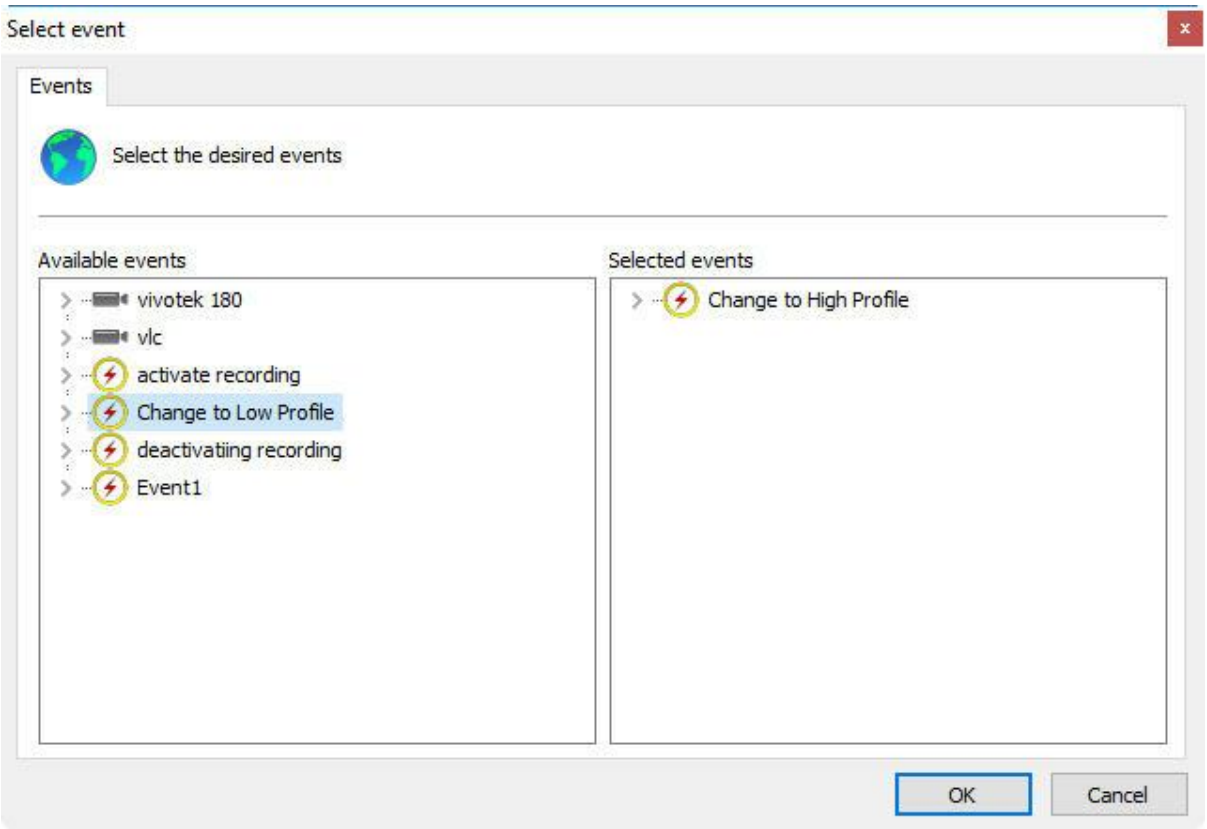

6.1.2.3.2 Create Bookmark on Profile Change

If the recording profile is changed on motion detection, the system may create a Bookmark on the video. To learn more about Bookmarks, see the Surveillance Client manual.

All movements in which the system detected motion and changed the profile, there will be a Bookmark on the recording, thus easing the search for events.

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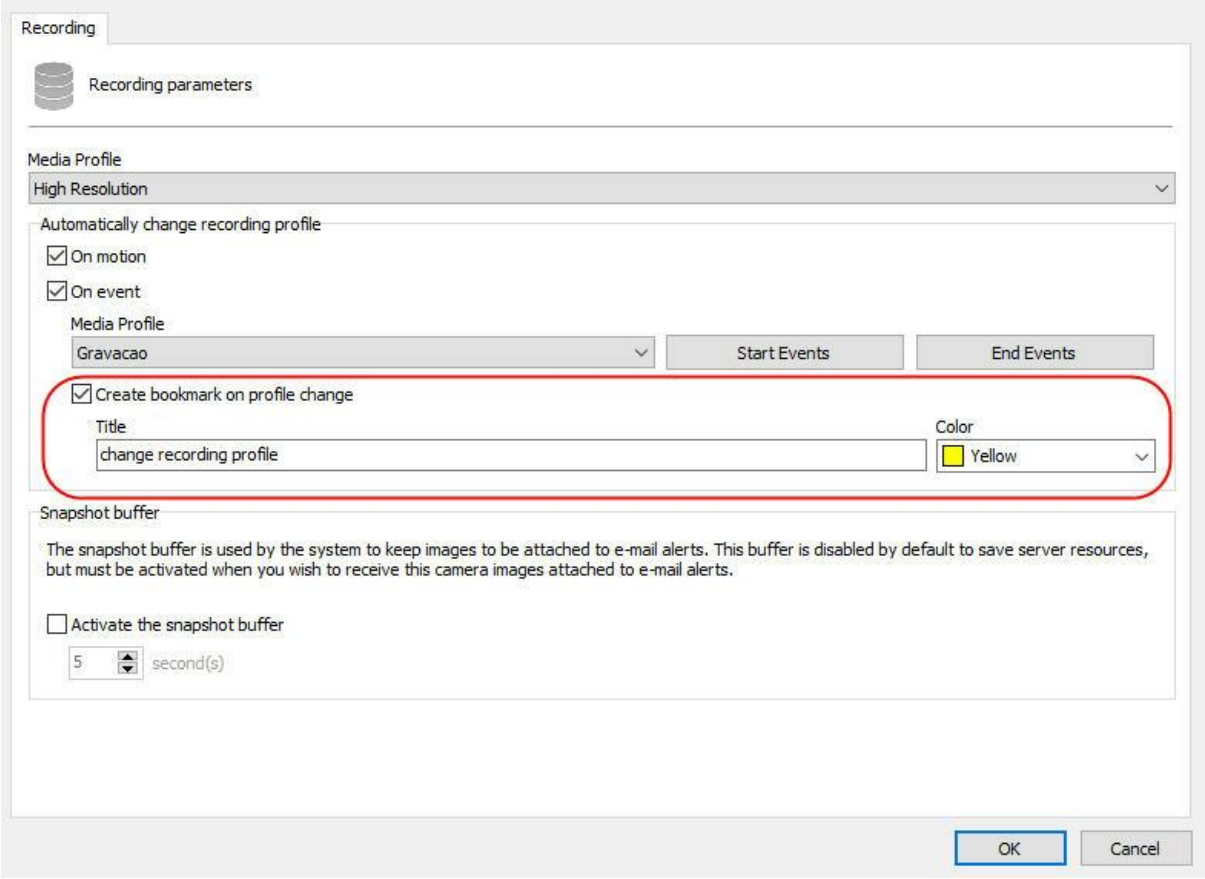

To activate this feature, click on **Create Bookmark on Profile Change**.
Choose a title and a color for the Bookmark.

6.1.2.3.3 Buffer de Snapshot

The Image Buffer is used when you want to send still images from the cameras via email if an alert is triggered.
In case your version supports the maps feature, Digifort may display the image preview on the camera status on a map (check the surveillance client manual).

By default this option is disabled to save server resources.

- **Activate image buffer**: If you activate the image buffer, the server will hold the images in memory for X seconds so they can be sent by e-mail. If there are many cameras linked to an alarm, it is advisable to increase the number of seconds since it takes time to attach the images to the e-mail.

6.1.2.4 Live View

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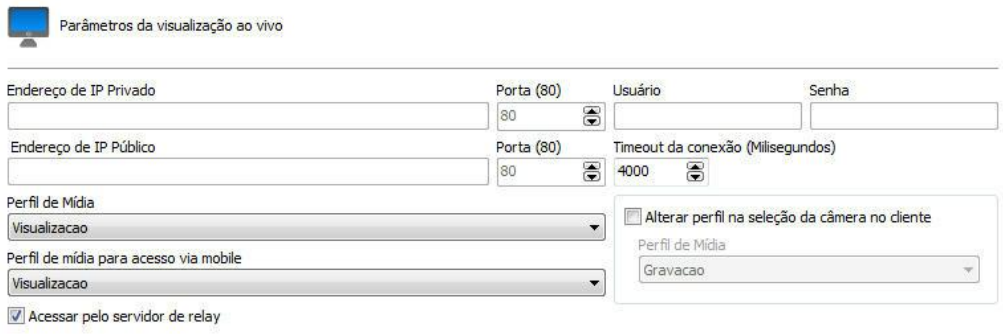
6.1.2.4.1 How to configure the visualization of the camera

After registering the media profiles to be used, it's necessary to associate them to the events of recording and visualization of the camera.

To access this configuration, click on the Visualization tab, as shown in the picture below:



The configuration carried out here will be applied to the Surveillance Client, which will use this information to capture the image from the cameras and show on the screen.

The parameters to be configured are described below.

6.1.2.4.1.1 This camera will be accessed by the client via relay server

With this option marked, the server will send the client, images that are being recorded in real time using the media profile associated in the Recording tab. With this option marked, no additional configuration is necessary.é necessária.

6.1.2.4.1.2 Private IP address

In case access to the camera via relay server is not used, inform the IP address of the camera's local network.

6.1.2.4.1.3 Private IP port

Informs the communication port with the camera of your internal network. a porta de comunicação com a câmera de sua rede interna.

6.1.2.4.1.4 Public IP address

Digifort also offers the possibility of making a connection with the camera via external network, such as Internet, for example. Fill in the Internet IP address. For this option to work, your router must be configured to supply access to the

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camera externally.

6.1.2.4.1.5 Public IP port

Informs the communication port with the camera via external network. com a câmera através da rede externa.

6.1.2.4.1.6 User and Passw ord

User: Informs the user that Digifort will use to carry out authentication on the camera. Consult the manual of your camera to identify the default user and how to add more users.

Password: Informs the password that Digifort will use to carry out authentication on the camera. Consult the manual of your camera to identify the default password and how to modify it.

Important

it's recommended that you inform the user and the password of the camera in the correct fields, as some camera features depend on this information for previous authentication and execution of the requested command. The user to be supplied must be the administrator user of the camera. To get this information, consult the user manual of your camera.

6.1.2.4.1.7 Connection timeout (in MS)

This parameter is used by the system when the connection with the camera is somehow lost. Then, every X milliseconds the system will try to re-establish the connection, where X is the specified value. To convert this value to seconds, simply divide this value by 1000. By default, this parameter is already configured at 4000ms (4 seconds).

6.1.2.4.1.8 Media profile

Select the media profile to be used for visualization of the camera. This option will only be available if this camera will be accessed by the client via relay server is unmarked.

6.1.2.4.1.9 Selection of camera in the client

Selection of camera in the client: These configurations are applied in the Surveillance Client and work in the following way: when this camera is selected, its frame rate is changed according to the configurations specified here. For example, when a camera being monitored at 4 frames per second is selected, the frame rate is changed to 10 frames per second.

- **Modify the frame rate upon detection**: Activates this feature.
- **Frame rate**: Specify the desired value.

Otherwise, you can configure this feature to change the camera media profile,

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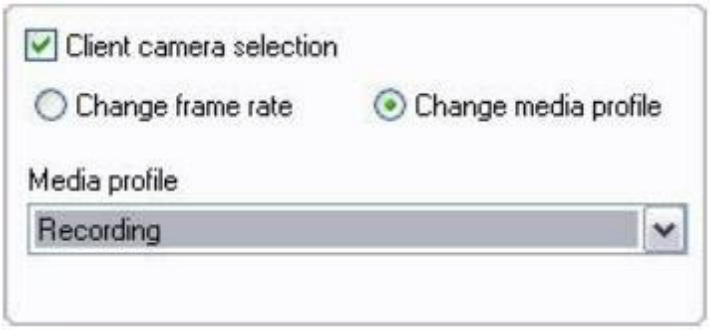
according to the picture below:



To learn more about Media profile see Media profile

6.1.2.4.1.10 Media profile for access via mobile

The system allows the use of a differential media profile for viewing via mobile devices.

The access via mobile devices generates a processing load on the server since the system needs to transcode the video before sending it to the device. If the camera is set to record megapixel images, the transcoding process can be cumbersome, generating an unwanted processing load to the server. This new option allows the administrator to select a lower-resolution media profile to perform the transcoding, leading into a lower processor use.

To learn more about Media Profile check Media Profiles

6.1.3 Recording

The next screen has the recording settings of the camera:

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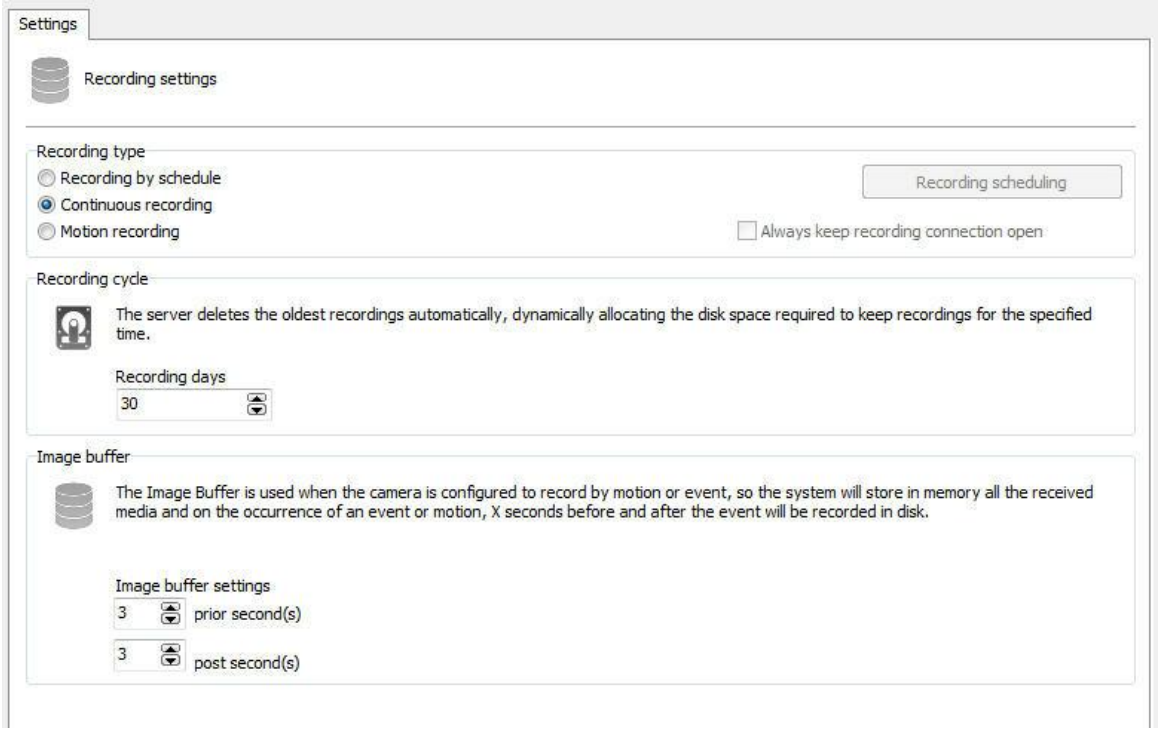

6.1.3.1 Type of recording

Digifort Enterprise offers three types of recording: continuous recording (always record), recording by motion detection, and recording by scheduling. Continuous recording will record to disk all images received by the camera. Recording by motion detection will record images only when there is motion. Recording by scheduling permits the configuring of recording times in which the camera will always record, record by motion detection, or not record. In most cases, recording by motion detection or event is the most appropriate, as it drastically reduces disk space used. To learn more about recording by motion detection see How to configure the Motion Sensor.

• **Always keep the recording connection open**: Maintains the camera recording stream always transmitting in case of recording by events. Thus the prerecording buffer works normally.

6.1.3.1.1 How to configure the scheduling of recording

To configure the schedule of recording click on the Schedule of recording button.

The scheduling screen below will open:

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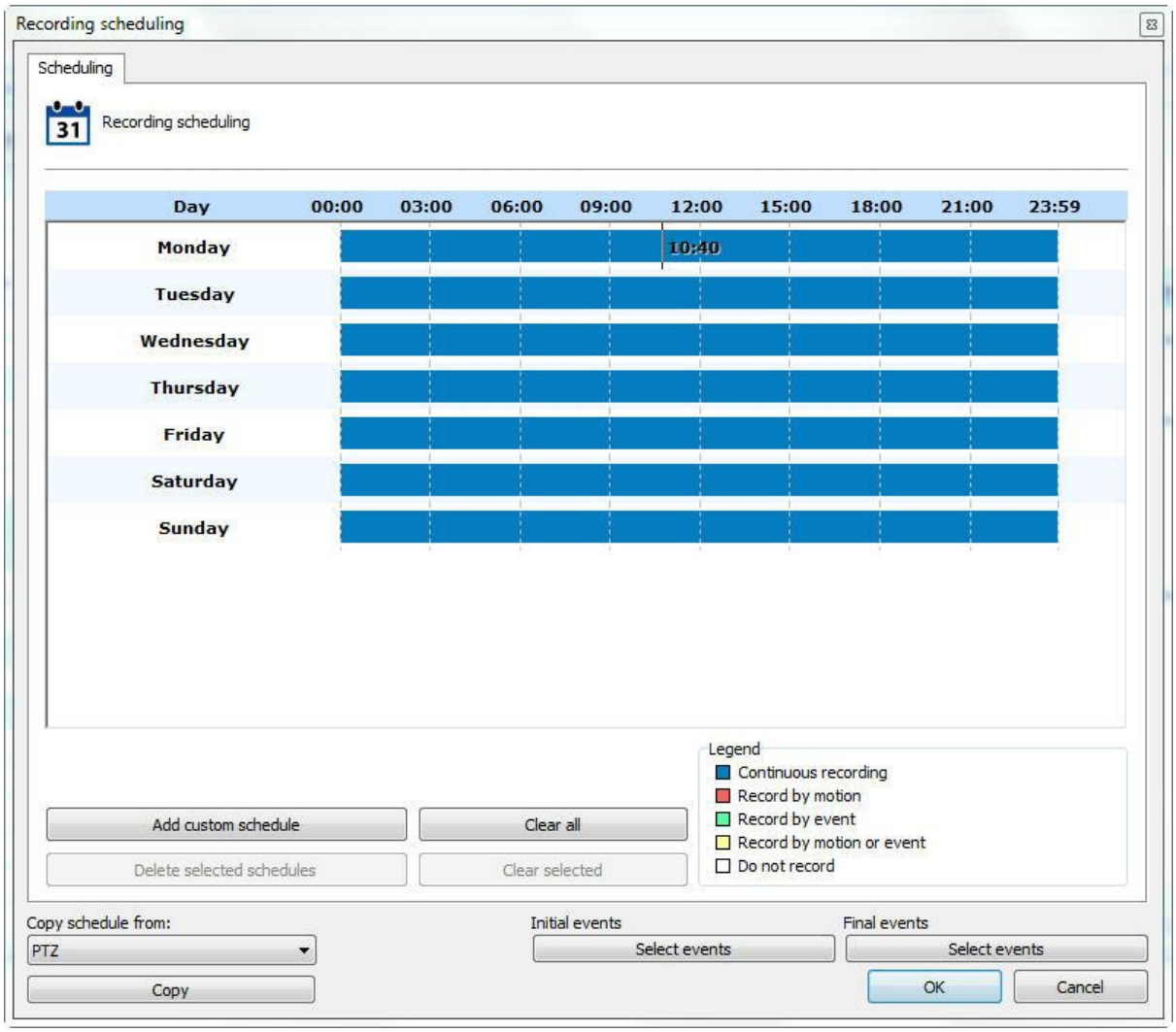

The functioning of this screen is standard for all other schedules available in the software.
Initially we have the days of the week and their respective timetables.

To create a schedule, select the day of the week and keep the left mouse button pressed over any time of the day, dragging it to another time, forming a rectangle. After this action, a window will open, requesting the type of scheduling to be created. Select the most convenient action.

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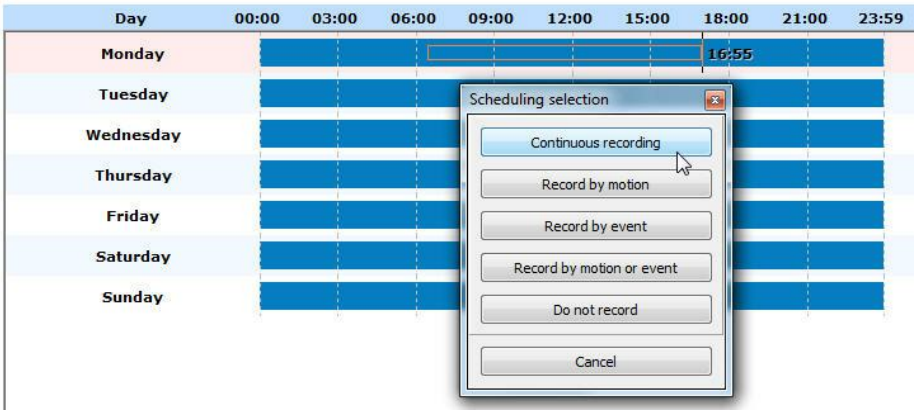

You can select multiple days to apply a configuration to all at the same time. Simply click on the days of the week you want.
In the picture below the first three ones were selected:

The options for scheduling are:

- **Always record**: Activates the continuous recording from the camera during specified time. This option is represented in blue.
- **Record by motion:** Activates the recording by motion in the camera during the specified time. This option is represented in red.
- **Record by event**: Activates the recording by event in the camera during the specified time. This option is represented in green.
- **Motion and event**: Activates the recording by motion detection and by detection of camera events. This option is represented in yellow.
- **No recording**: Disables the camera recording during the specified time. This option is represented in white.
- **Cancel**: Cancels the creation of scheduling during the specified time.
- **Select Initial and End Events button**: If the schedule type is configured to record by event, click on this button to configure the event that starts or ends the recording of camera images in the server. When you click on this button, the following screen appears:

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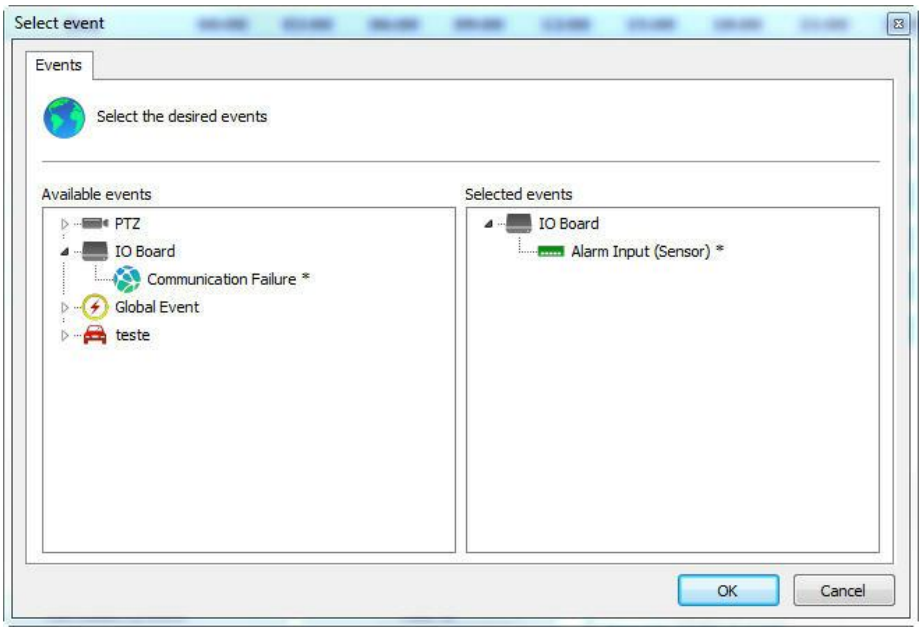

This screen presents two lists, the list of available events and the list of selected events.

The available events list displays the list of all cameras and alarm devices registered in the system, and the selected events list displays all events that are added by the user so that the event occurs.

The events that have an "*" beside are the events that will in fact occur, that is, supposing we have timer-linked events, in this case not all the events will occur, but only those that have an "*" beside. Timer events are those that occur in a given user-defined time to trigger another event. To learn about timer events check Timer events.
To select an event, select it in the list of available events and drag it to the list of selected events. To remove an event do the same reverse process.

In the image below, we have several types of schedules on different days:

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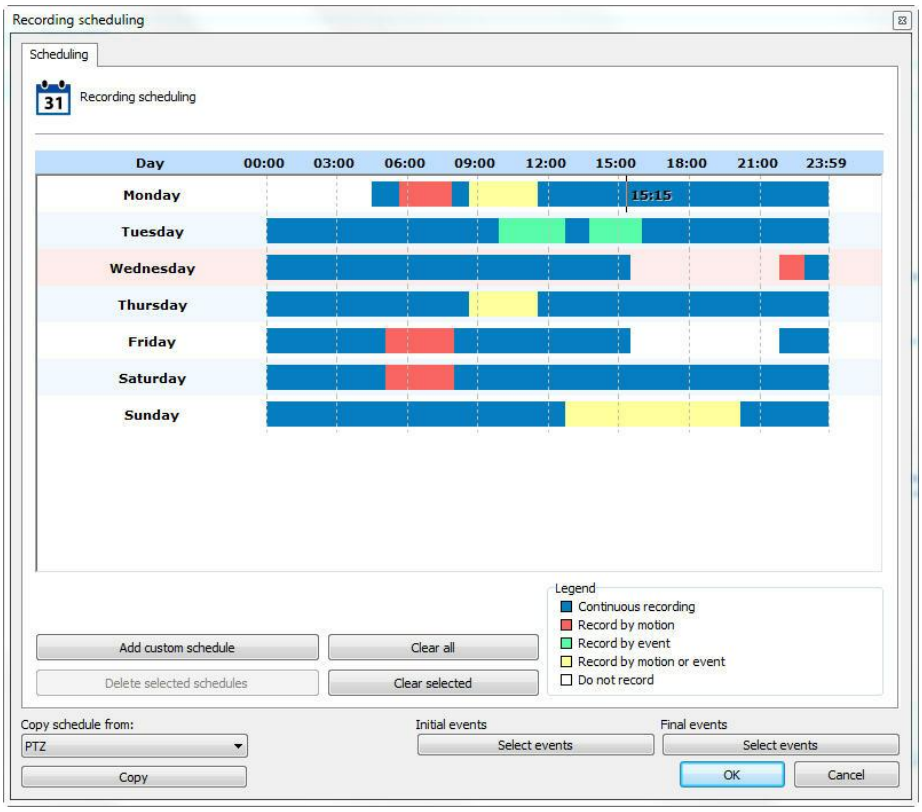
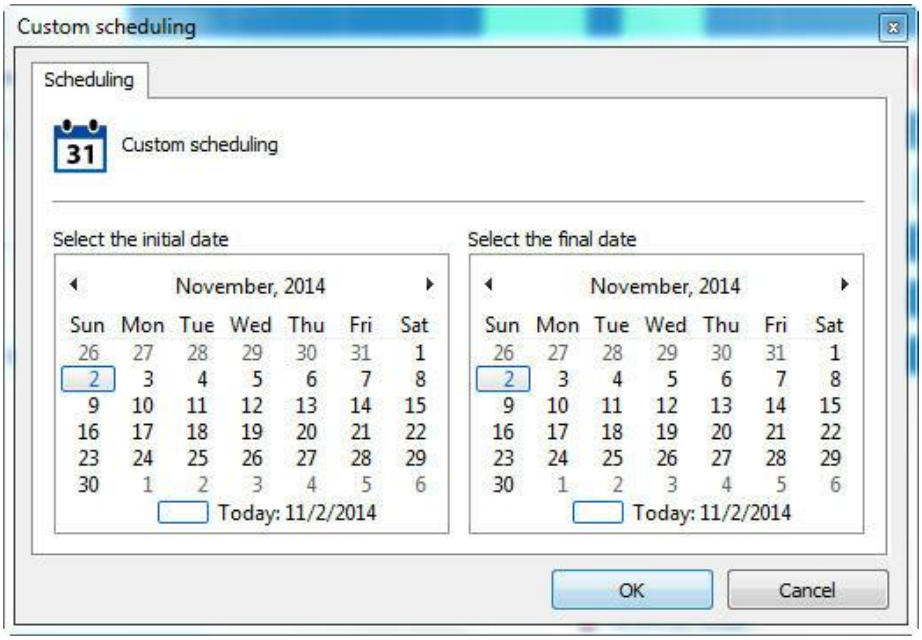


The schedules screen allows a schedule to be made for a specific day of the year, such as a holiday or a special event.
To add a custom schedule, click on the button Add custom schedule. You can choose a single day as shown in the images below:



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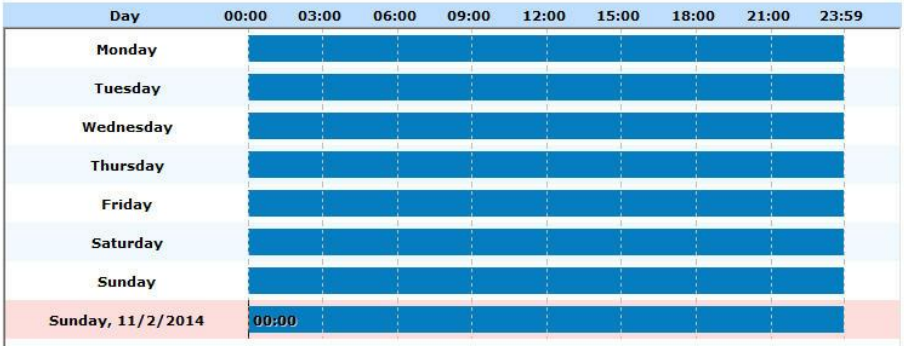
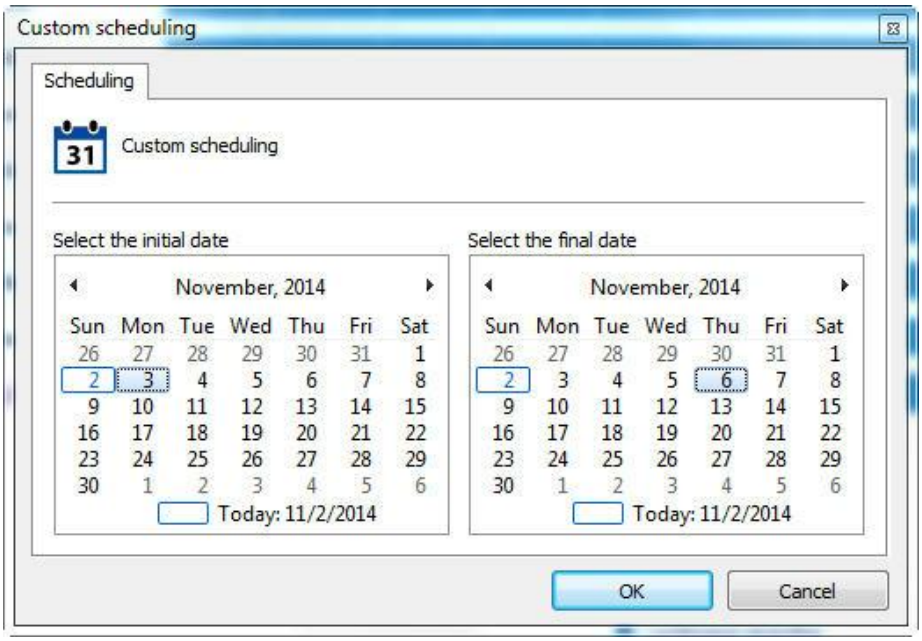
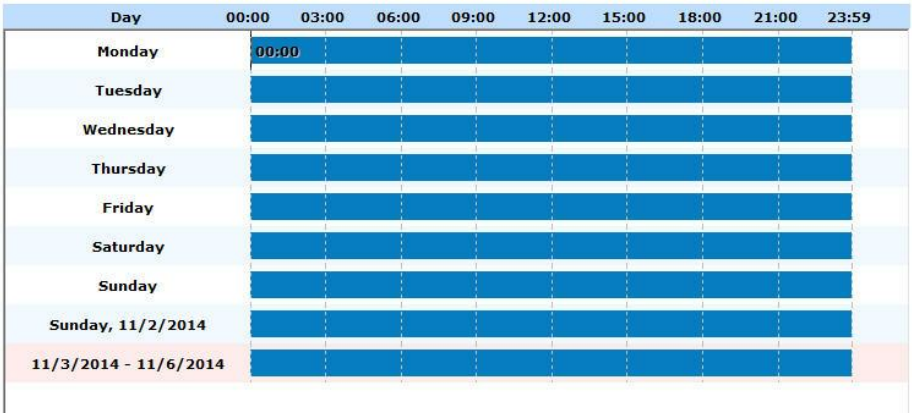


Or add a range:





Note: Customized schedules have priority over the normal schedules. For example: In a customized schedule that is set on a Monday, you will overwrite the settings already made for Monday in that specific day.

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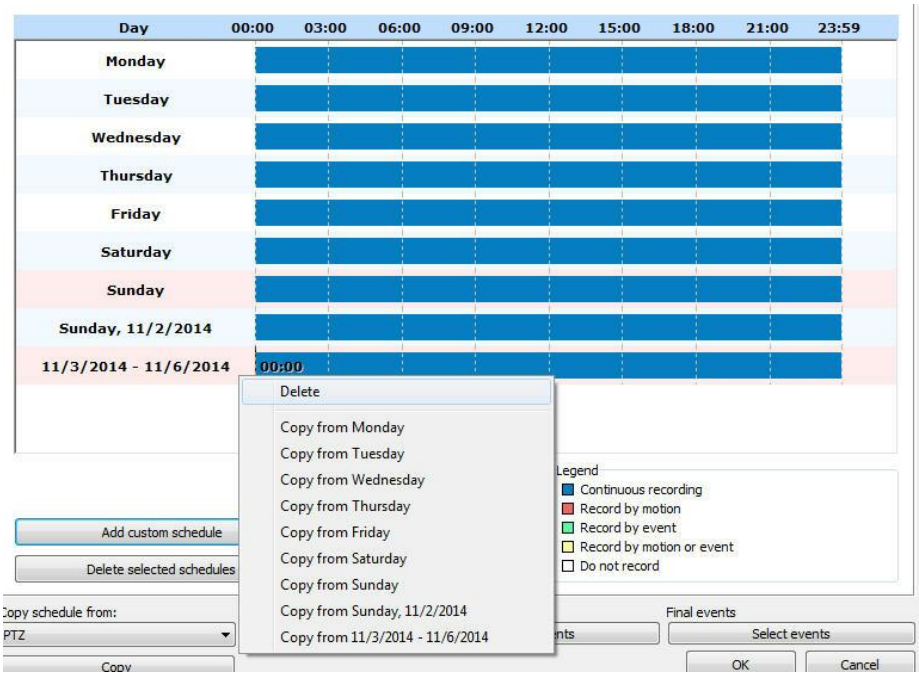
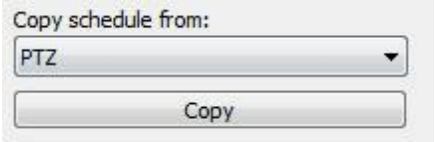
When you right-click on one or more selected schedules, you can delete custom schedules or copy settings from other schedules:



You can also copy the scheduling of another object of the system. Simply select it and click on Copy:



6.1.3.2 Recording Cycle

Set this option the number of days Digifort keep the camera recordings on the disc.

Recording by limit of days keeps the camera images stored in disk during only the specified absolute number of days.

For a better understanding of this type of configuration, let's suppose we have these two situations:

1.The recording mode of the camera is configured for continuous recording (always record) and the limit of days of recording is configured for seven days. With this configuration, seven days of images are stored in disk, and when the eighth day comes, the oldest recording (first day) will be deleted.

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2.The recording mode of the camera is configured for recording by motion detection and the limit of days of recording is configured for seven days. Supposing that, of these seven days, only four had motion, then only four days of images are stored in disk, and when the eighth day comes, the oldest recording will be deleted.

As we can observe by the situations described, we must be very careful with this configuration, since if the camera is recording by motion detection, it's not always recording in disk the specified number of days, since there was no motion on some days, the images of these days are not recorded. This is due to the fact that the configured number of consecutive days will be recorded.

6.1.3.3 How to configure the Image Buffer

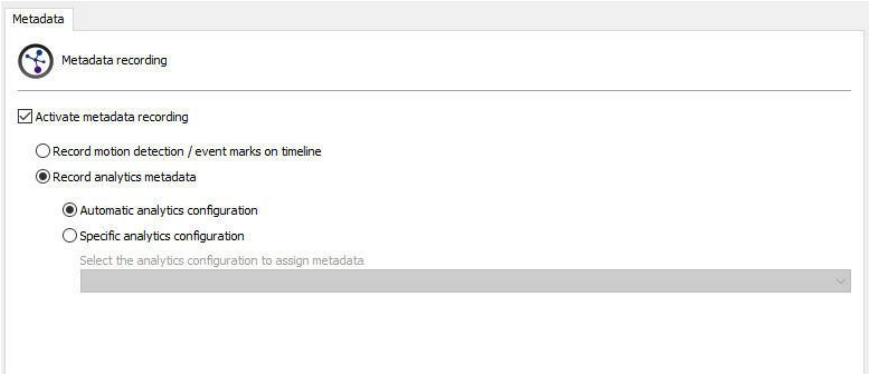
The Image Buffer is used when the camera is set to record by motion detection. This way, the system holds in memory the images received, and in case of motion detection, X seconds before and after the motion are also recorded in disk. To learn how to configure motion detection recording check How to configure the Motion Sensor.

By default, the initial value of this setting is three seconds prior and three seconds after. The greater the number of seconds configured, the greater the processing used by Digifort to store the images.

6.1.3.4 Metadata

Digifort allows metadata recording and playback together with images from the cameras.
Metadata is additional information that will remain available together with the video recording from the cameras. Metadata from analytics, motion detection, and recording by event are supported at this time.

In the Administration Client, it is possible to enable or disable metadata recording and to select its origin. Simply click on "**Activate metadata recording**" and select the desired option, as shown in the image below:



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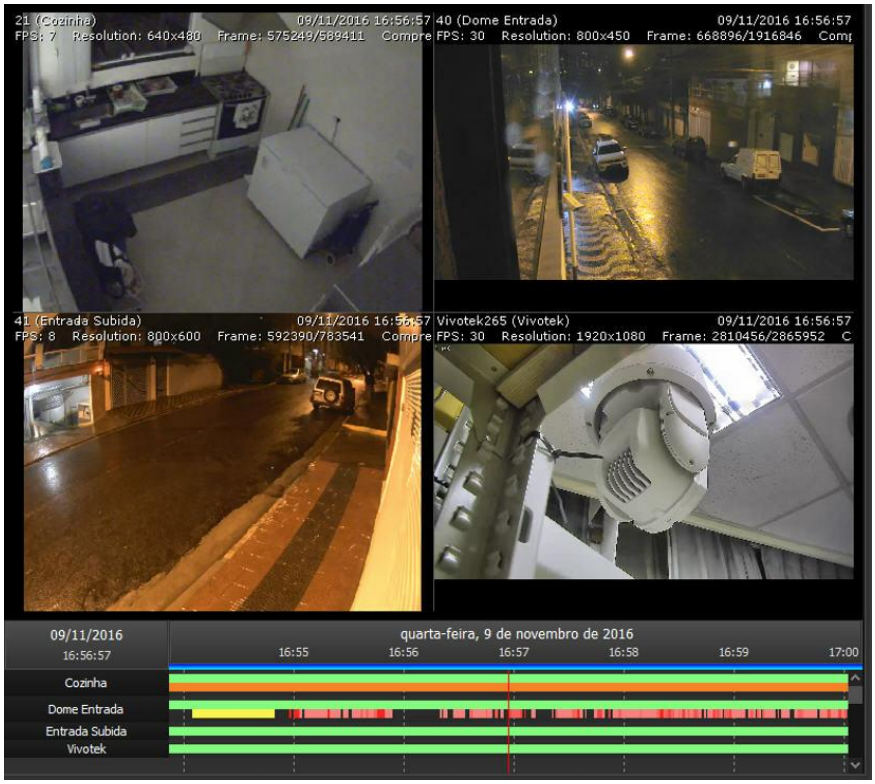
- **Record motion detection events and recording by event**: Whenever a motion detection event takes place, it will be presented in the media playback as a red bar (to enable motion detection events, see the the Motion Detection chapter).

Whenever a recording starts because of an event, it will be marked with a yellow bar in the surveillance (to learn about recording by event, see the Recording Type chapter).
When configured, it will be possible to verify the metadata together with the recording of the images in the Surveillance Client, as shown in the image below:



- **Record Analytics Metadata**: The system allows the recording of analytics metadata automatically, wherein the system will record the first analytics configuration that is in operation associated to the camera. This allows the recording of analytics metadata for mobile cameras with different analytics configuration in different presets. It is also possible to select manually which analytics will be associated to this camera from the list. When enabled, it will be possible to verify the metadata together with the recording of images in the Surveillance Client, as shown in the image below:

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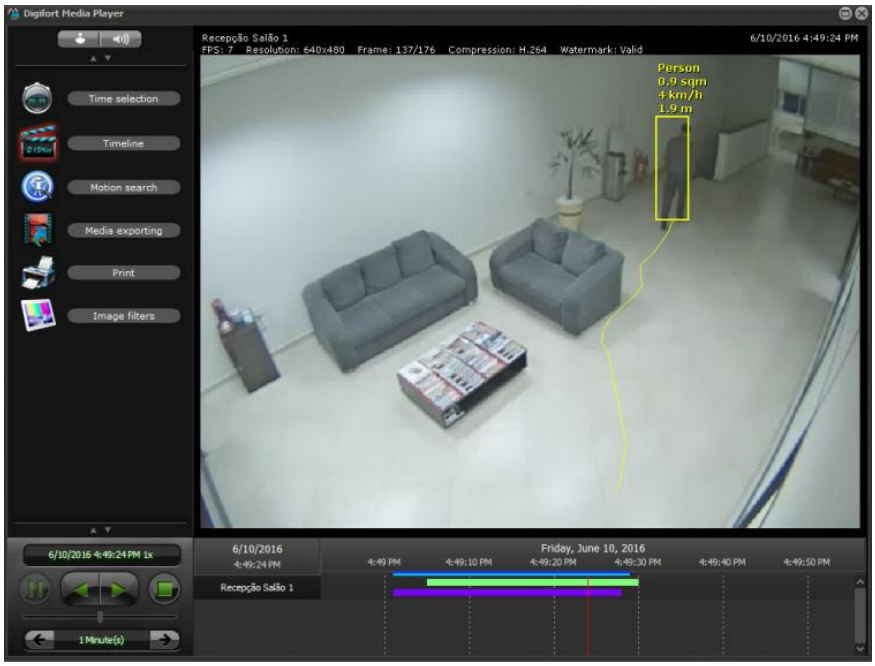


To learn how to configure analytics, see the Analytics chapter.

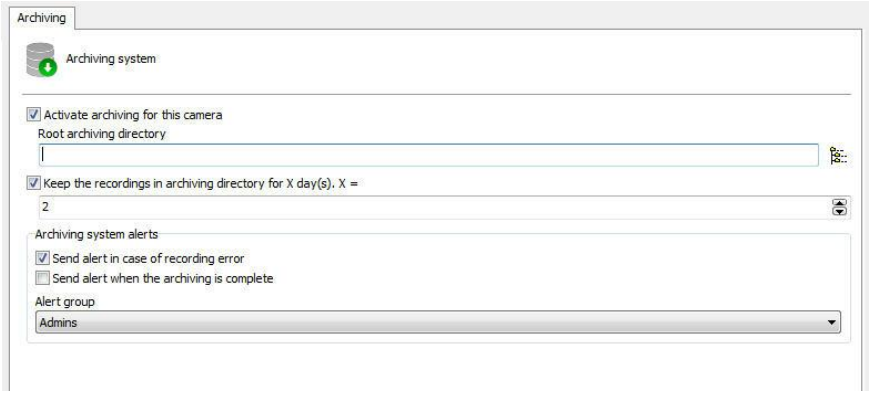
To learn more, see the Digifort Surveillance Client manual.

6.1.3.5 Archiving

6.1.3.5.1 How to configure the archiving

Digifort makes it possible for the recordings of a camera to be sent to a different disk or computer in the network, aimed at executing backups in tape or other backup device.
In this configuration, the number of days in which the recordings must be kept in disk or the specified computer of the network can be specified.

To access this feature, click on **Configurations of Archiving**, as shown in the picture below:



- **Activate the archiving for this camera**: Activates the archiving for

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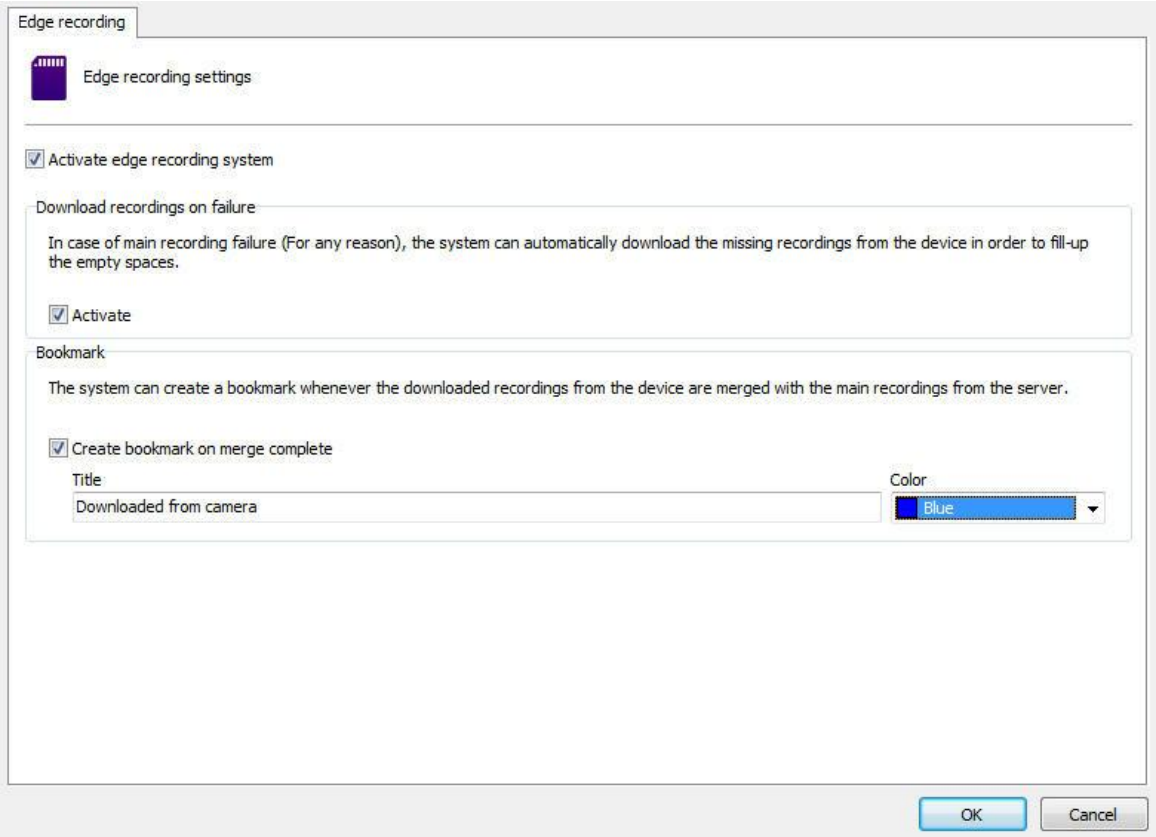
the camera being edited.

- **Root Directory of archiving**: Enter the directory in which the archiving will be done.
- **Keep the recordings in the archiving directory for X days**: Enter the number of days the images of the cameras shall be maintained. Exactly the specified last X days will be kept. Previous days will be eliminated.
- **Send alert in case of recording failure**: If some error occurs during the archiving, an e-mail notification can be sent. For this purpose, mark this option and select the desired alert group.
- **Send alert when the system finishes the archiving**: Sends an e-mail notification to the selected alert group when the archiving is successfully completed.

6.1.3.6 Edge Recording

The Edge recording allows, in case of camera connection loss, Digifort to download the image recorded on the camera SD and then attach it to the main recording.

If your camera supports it, click on Activate Edge Recording:



To activate the image download in case of a failure, simply click on Activate as shown above.

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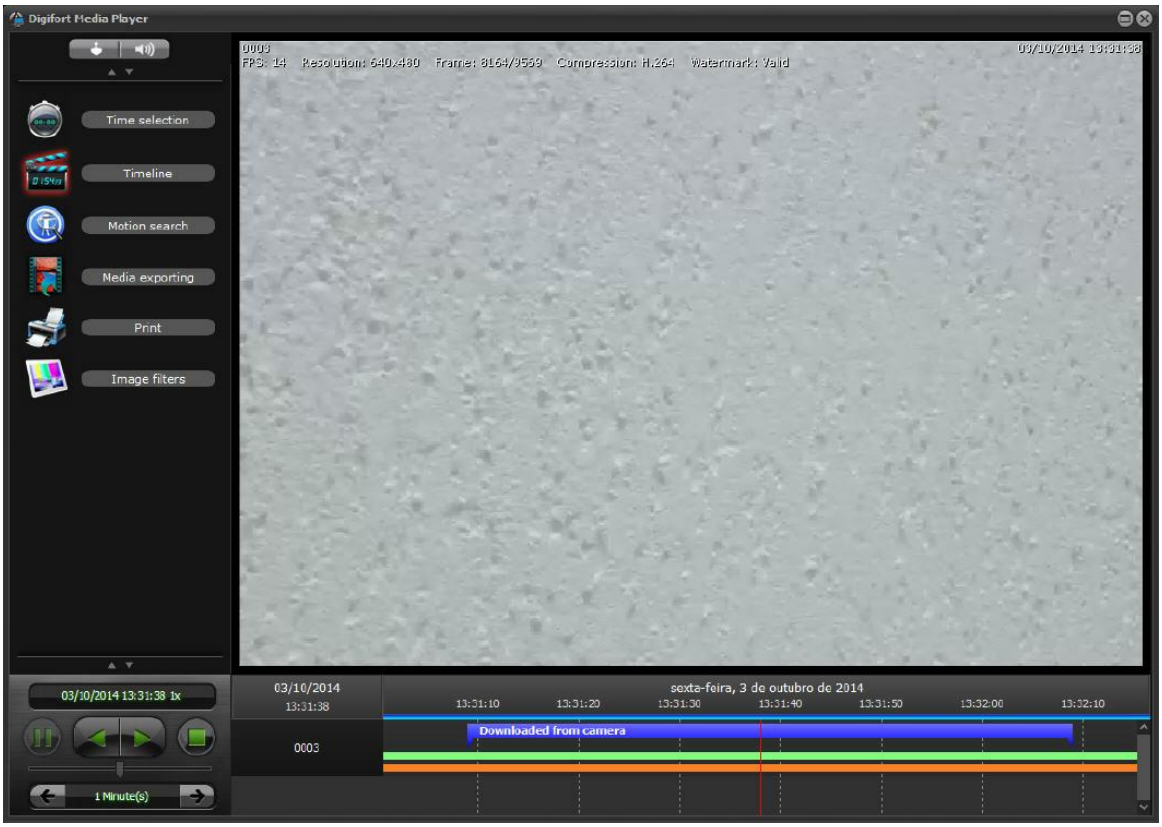
You can also create a bookmark when the system has finished the process of downloading and joining the videos with the Digifort main recording.
To do this, simply check the **Create Bookmark when combining recordings option.**

Create a bookmark title and choose a color.

The result on the Surveillance client is this:



NOTE: The combination of the video downloaded with the Digifort main video only occurs one hour and thirty minutes after downloading the file from the camera.

To learn more about bookmark check the Surveillance Client manual.

6.1.4 Rights

This area of registration of cameras is reserved for the definition of user rights on the camera.

6.1.4.1 Users

Users and Groups from the system will be automatically listed and may have 5 rights:

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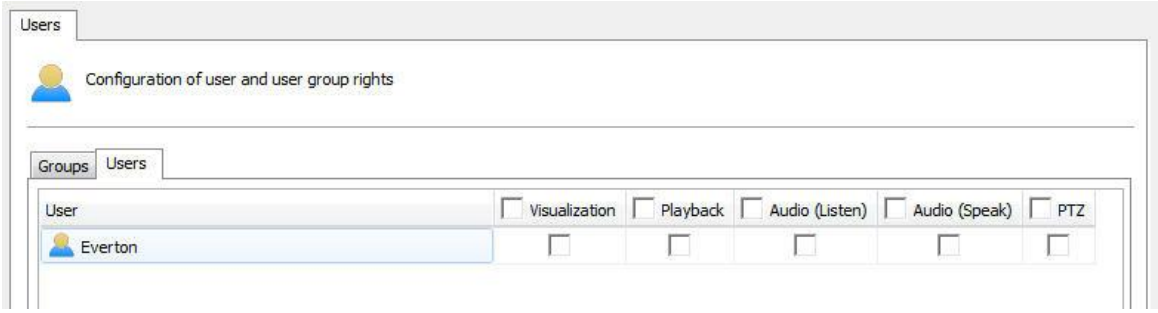
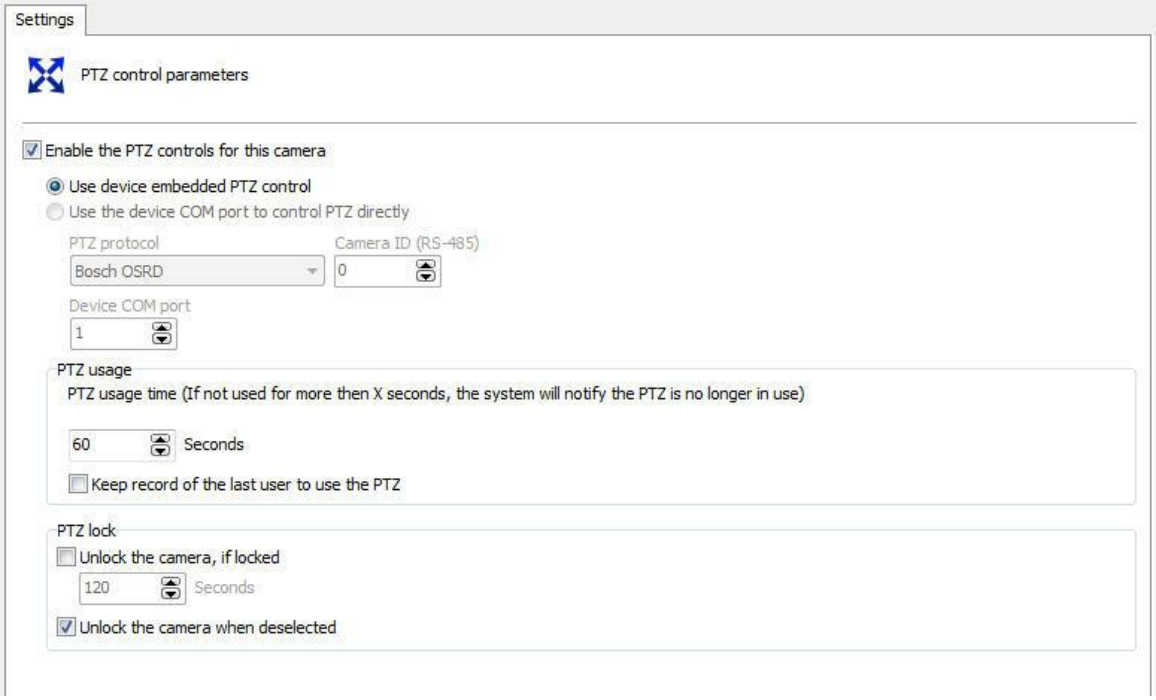


- **Preview:** Check this option if the user can see the camera in live mode in Surveillance Client.
- **Playback:** Select this option if the user will be able to view the recorded images.
- **Audio (Listen):** Select this option if the user can hear the audio captured by the camera.
- **Audio (Talking):** Select this option if you can talk through the speaker of the camera.
- **PTZ:** Select this option if the user will have control over the PTZ camera.

6.1.5 PTZ

PTZ settings allow you to specify the parameters of moving mobile cameras.

6.1.5.1 Configurations



The settings screen offers the following features

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6.1.5.1.1 Activate the PTZ control for this camera

Activates the PTZ controls for this camera. If this option in unmarked, movement for this camera will not be available.

6.1.5.1.2 Use the device's PTZ features

Mark this option only if the camera being registered is an IP camera. In this case, Digifort will send the PTZ commands directly to the camera. para a câmera.

6.1.5.1.3 Use the device's COM port for the system to carry out PTZ functions directly

Mark this option only if the camera being registered is an analogical camera converted by a video server. In this case, Digifort will send the PTZ commands to the video-server, and then passed on to the camera. para a câmera.

6.1.5.1.3.1 Select the PTZ protocol

In case the camera being registered is analogical, select the communication protocol that the video server will use for sending the PTZ commands to the camera.

6.1.5.1.3.2 Camera ID (RS-485)

In case the camera being registered is analogical, select the camera ID that the video server will use for sending the PTZ commands to the camera.

6.1.5.1.3.3 COM port of video server

Select the communication port of the video server with the camera. Generally video servers use the COM 2 port.

6.1.5.1.4 PTZ Lock

The PTZ locking system allows the user to lock a camera's PTZ use by setting user priority levels. To learn about PTZ priority, refer to the chapter User Management

The PTZ locking options include:

- **Unlocking the camera if locked in X seconds:** If a user locks the PTZ, this option allows to set a time in seconds where it is automatically unlocked.
- **Unlocking a camera when not selected**: Unlocks the PTZ of the monitoring client's locked camera if it is not selected.

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6.1.5.2 Presets

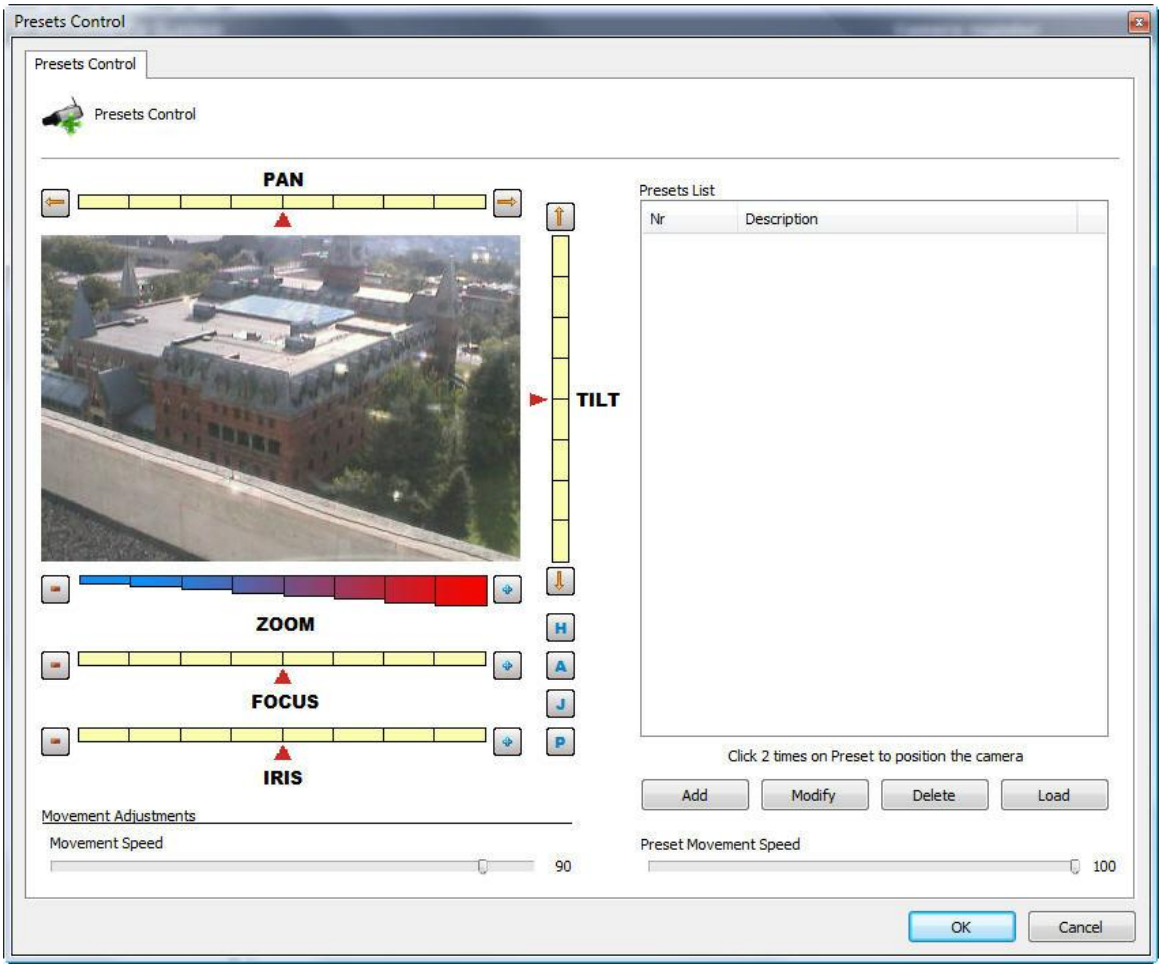
6.1.5.2.1 How to configure the Presets Control

Presets are memorized positions of a movable camera. With this feature, we can memorize positions, and at any moment rapidly send the focus of the camera to the desired position.

Each model of camera supports a certain number of presets. The role of Digifort is to maintain an internal positions list created by the user referring to the list of internal presets of the camera, that is, the position 1, created by the user, is associated to internal position 1 of the camera, for example. When the user adds a preset, the two positions are linked.

The presets will be available for use in the Surveillance Client. Consult the Surveillance Client to learn how to call up the configured preset.

To access this feature, click on the Presets Control button, opening the screen below:



- **PAN bar**: Moves the camera to the left and to the right
- **TILT bar**: Moves the camera up and down
- **ZOOM bar**: Moves the camera's zoom in and out.
- **Focus bar**: Adjusts the camera's focus, in case this isn't done automatically.

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- **Iris bar**: Adjusts the camera's iris, in case this isn't done automatically.
- **Home button**: This configuration is located on the button identified by an "H". Clicking on this button causes the camera to be positioned in its initial factory-determined position.
- **Advanced PTZ button**: This configuration is located on the button identified by an "A". Clicking on this button causes the advanced PTZ controls to be displayed. To learn how to use this feature, see Advanced PTZ.
- **Visual Joystick button**: This configuration is located on the button identified by a "J". Clicking on this button causes the visual joystick to be displayed over the allowing you to control its movement by mouse. To learn how to use this feature, see page Visual Joystick.
- **Movement adjustments**:
  - **PTZ by bar**:Define in what way the new camera positioning will be obtained. This configuration can have one of two values:
    - **Absolute PTZ**: The new positioning commands of the camera will be absolute, that is, relative to the Home position..
    - **Relative PTZ**: The new positioning commands of the camera will be relative to the present position
  - **Movement speed:** Movement speed of the camera while its position is being adjusted. This value is expressed as a percentage and its default value is 90% of the maximum speed of the camera.
- **Presets list:** This list contains all of the presets registered for this camera. To position the camera in a preset, double-click on the preset.
- **Add button:** Memorizes the present position of the camera. To learn how to use this feature, see How to create a preset
- **Modify button:** Modifies the selected preset..
- **Exclude button**: Excludes the selected preset.
- **Download button**: Loads the configured camera presets directly to the camera.
- **Preset movement speed**: Specifies the movement speed of the camera from one preset to another. This value is expressed as a percentage and its default value is 100% of the maximum speed.

Important

The presets list shows only a list of presets belonging to the camera. All presets created by Digifort are saved in the camera itself. Digifort associates the item of the list with the preset of the camera by way of its number.

Tip

it's possible to position the camera merely by clicking on the image in the place in which you wish to centralize it or use a table joystick.

6.1.5.2.2 How to create a preset

The process of creation of presets is quite easy, simply positioning the camera with the controls presented in the previous topic and clicking on Add, as shown in the picture below:

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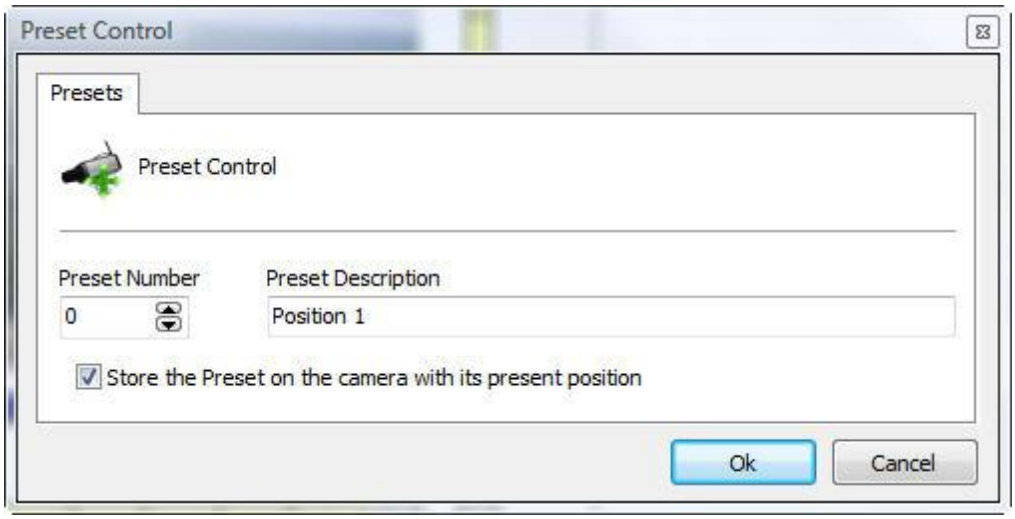

- **Preset number:** The number of the preset that Digifort will associate with the camera's internal presets list.
- **Description of the preset:** A description of the preset being added. This name will be displayed to the user in the Surveillance Client.
- **Record the preset in the camera with its present position:** With this option marked, Digifort will substitute the position of the camera of the informed preset number. In the example of the picture above, the position of the camera will be saved in the preset number zero of the camera. With this option unmarked, Digifort will only associate the description of the preset with the present position of the camera of preset zero..

6.1.5.3 PTZ Patrol

6.1.5.3.1 How to configure PTZ Patrol

PTZ Patrol is a feature available in Digifort where it's possible to make the camera pass through the presets previously registered in the system.

To access this feature, click on **PTZ Patrol**, opening the screen below:

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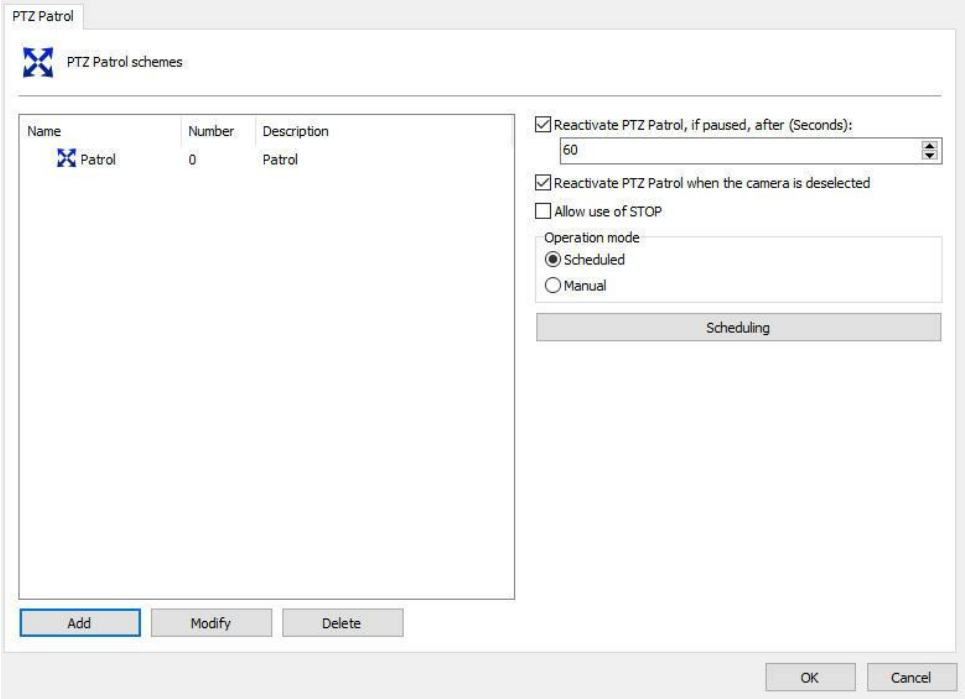

- **Scheme list:** List of PTZ patrol schemes created for the selected camera.
- **Add button**: Adds a new PTZ patrol scheme
- **Modify button:** Modifies the selected scheme.
- **Exclude button:** Excludes the selected scheme
- **Reactivate PTZ patrol, if paused, after (seconds):** Reactivates the PTZ patrol in the specified time if it was paused in the Surveillance Client.
- **Allow use of STOP:** The system now has a new option that allows the Surveillance Client operator to stop definitely a PTZ patrol. If the patrol is stopped, the system will not automatically reactivate it because automatic reactivation will only work if patrol is paused. This option can be used as an emergency mode where the operator has to stop the patrol operation of a camera and keep it fixed in a position for a long time. By changing the automatic operation of PTZ Patrol, the administrator has the option to activate or deactivate this option. The default value is deactivated.

Pause and stop options in the monitoring client. For more information refer to the surveillance client manual.

Operation modes:

- **Scheduled:** Allows scheduling of surveillance PTZ. In this mode other surveillance camera for the same can not be atividas manually.
- **Manual:** For PTZ surveillance camera in operation in its activation is necessary

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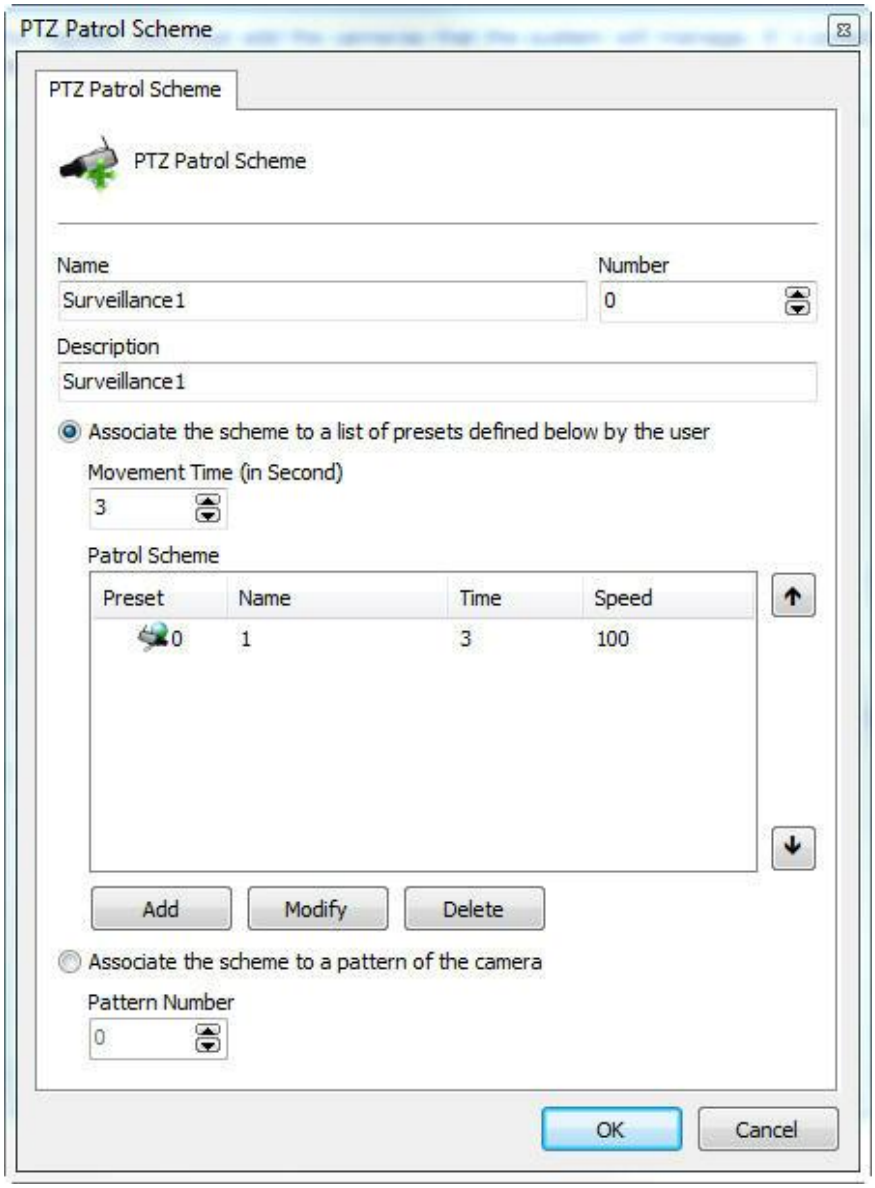
on account of manual monitoring Digifort.

- **Scheduling button**: Defines times of day and days of the week in which the PTZ schemes will work. To learn how to use this feature, see : Defines times of day and days of the week in which the PTZ schemes will work. To learn how to use this feature, see How to configure the scheduling of PTZ Patrol schemes

6.1.5.3.1.1 How to add a PTZ Patrol scheme

After clicking on the **Add** button, as explained in the previous topic, the screen below will be displayed:



- **Name of the scheme:** Inform the identification name of the PTZ patrol to be created.

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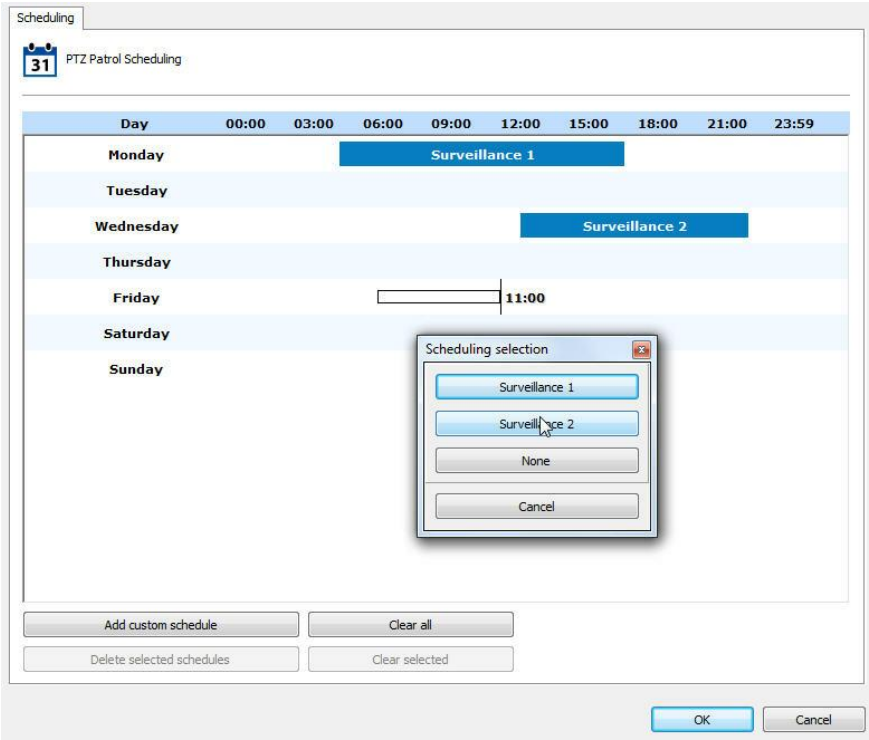
- **Description of the scheme**: Inform a short description of the PTZ patrol to be created.
- **Associate the scheme with the list of presets defined below by user:** Allows the user to create the list of presets in which the camera will position itself during PTZ patrol.
  - **o Movement time:** Inform the average movement time of the camera from one position to another.
  - **o Patrol scheme:** List of presets added by the user.
  - **o Add button:** Adds a preset to the scheme to be created.
  - **o Modify button:** Modifies the selected preset.
  - **o Exclude button:** Excludes the selected preset.
- **Associate the scheme to a camera pattern:** Select this option if the Recording Server PTZ patrol is configured directly in the camera. To learn how to use this
feature, consult the manual of your camera.

o Pattern number: Number of the pattern configured in the camera.

6.1.5.3.1.2 How to configure the scheduling of PTZ Patrol schemes

After registering all of the PTZ patrol schemes, it's necessary to define the hours and days of the week in which these schemes will enter into effect.



The functioning of this screen is identical to the one on the screen specified in the topic How to configure the scheduling of recording with the difference

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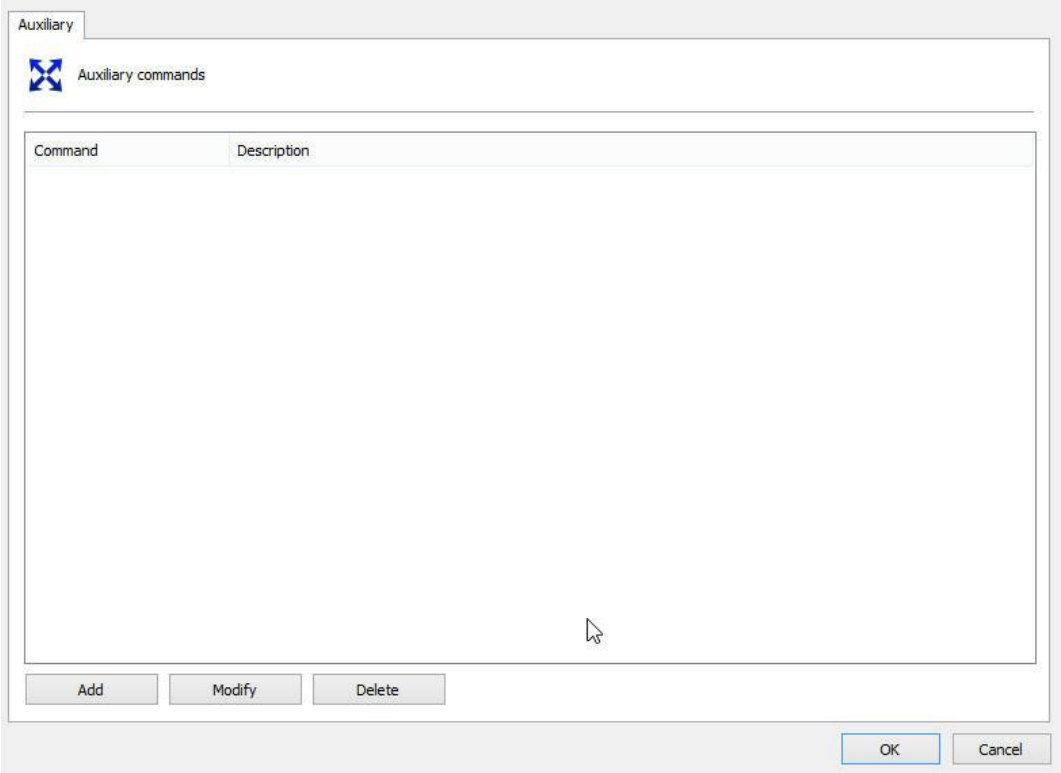
that the PTZ surveillance schemes previously registered should be chosen.

6.1.5.4 Auxiliary

Some PTZ cameras have auxiliary commands to access specific camera features. For these cameras, it is possible to pre-register the auxiliary commands supported by the driver by simply enabling them through the Surveillance Client.



Just click on **Add**, enter the ID related to the command, and type the desired name.

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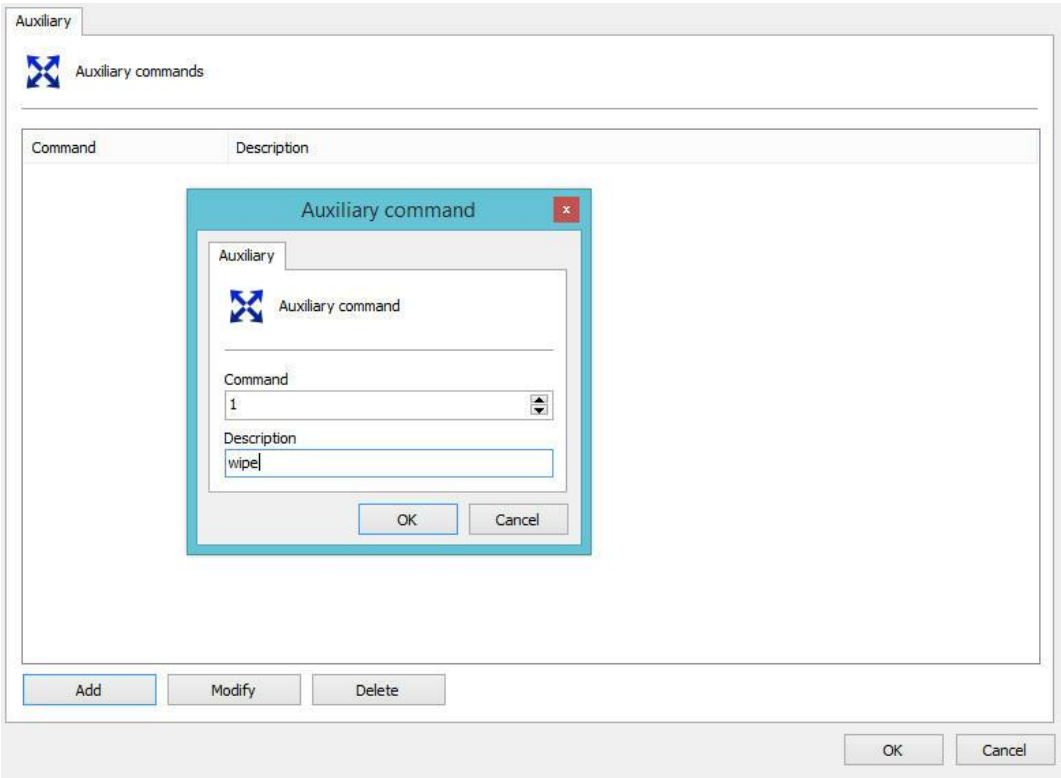

6.1.5.5 Joystick

6.1.5.5.1 How to configure the Joystick

The joystick configurations allow its adjustment, aimed at customizing the operating method according to the user's taste.

These configurations involve parameters such as the sensitivity of the joystick and delay of operation.

To access this configuration, click on the **Joystick Configurations** button, located in the PTZ configurations of the camera, opening the screen below:

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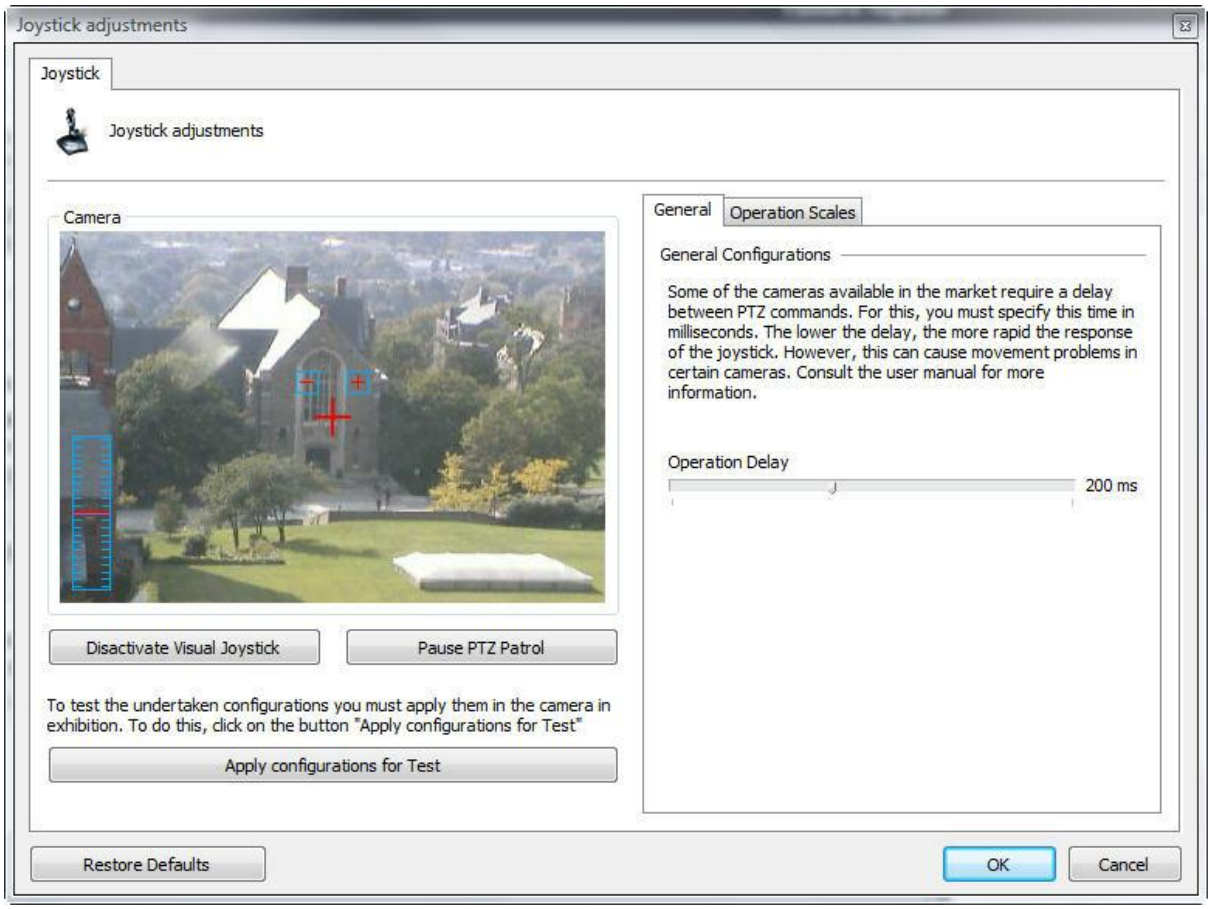

- **Disactivate the visual joystick**: Disactivates the visual joystick. To learn how the visual joystick works, see Visual Joystick.
- **Apply configurations for test**: Applies the prepared configurations only for test. The tests of camera movement with the prepared adjustments should be done on the camera image in the configuration screen itself.
- **Restore Defaults button**: Restores the default configurations of the joystick adjustments.
- **General tab**: Allows access to the configurations of delay of operation.
- **Operation Scales tab:** Allows access to the configurations of the operation scales, defining the sensitivity for the joystick.

The delay of operation is the system's wait time for the command to be sent to the camera. The default of this configuration is 200ms, that is, moving the joystick to the left and holding it in this position for 200ms, the command will be sent to the camera, for example.

The operation scales allow you to choose an operation range for each function of the camera. All of the values are expressed in percentages.

To access this feature, click on the Operation Scales tab, as shown in the picture below:

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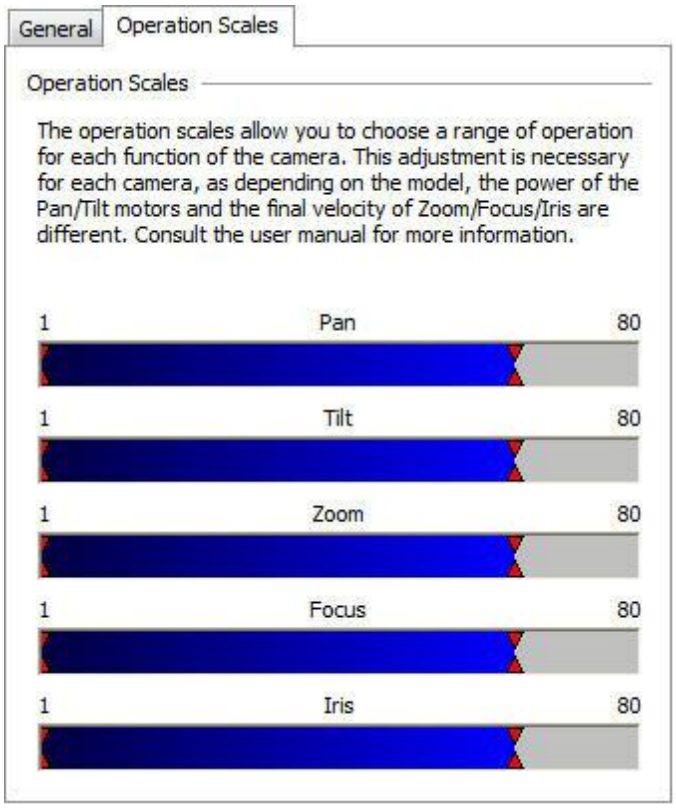

These configurations are applied to the force of the motors. For a better understanding of this configuration, let's look at the PAN bar. If you hold the joystick all the way to the left, the speed of the camera will be 80% of its maximum speed. It's also possible to specify a minimum movement speed, that is, if you hold the joystick only a few centimeters to the left, the speed of the camera will be 5% of the minimum speed of the camera.

6.1.5.6 Menu Control

Opens the analog camera configuration screens, allowing the remote configuration of their function such as its ID, for example. To learn how to use this feature, see How to remotely configure analogical cameras

6.1.5.6.1 How to remotely configure analogical cameras

Digifort allows the remote configuration of analogical cameras. This configuration is very useful when we have a camera of difficult access and it's necessary to execute its configuration.

To access this configuration, click on the Open Menu Control button, located in the PTZ configurations of the camera, opening the screen below:

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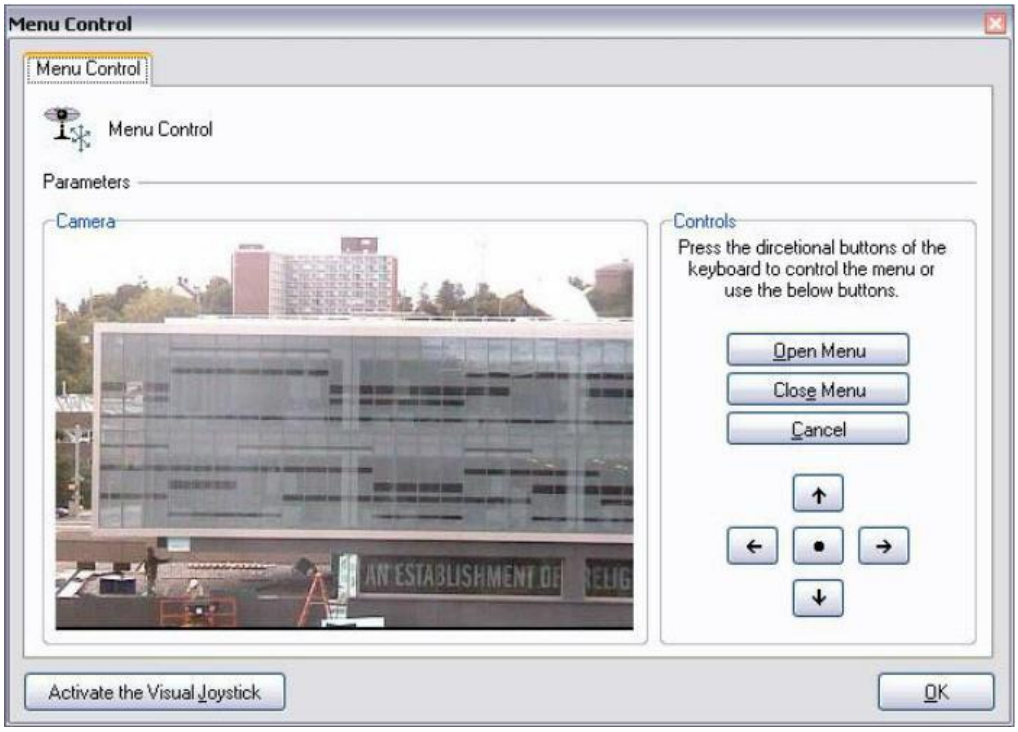

- **Open Menu button**: Opens the configurations menu of the camera.
- **Close Menu button:** Closes the configurations menu of the camera.
- **Navigation button:** Navigates through the configurations menu of the camera. Click on the central button to enter in a configuration.
- **Activate the Visual Joystick button**: Activates the visual joystick. To learn how the visual joystick works, see Visual Joystick

6.1.5.6.1.1 Visual joystick

The visual joystick is a tool that simulates the functions of a table joystick. Upon activating the visual joystick over a camera, it will have the appearance of the picture below:

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To use the visual joystick, keep the left button of the mouse clicked and move it to any position on the image. The further the mouse is kept from the center of the image, the faster the movement of the camera will be, and vice-versa.

To carry out zoom operation, use the wheel of the mouse, turning it to front, the image will be brought closer, and to the back pushes the image away. The speed of the zoom can also be controlled and visualized by the control at the left side of the image. The closer the red mark is to the center, the faster the zoom, and vice-versa.

The sensitivity of movement and zoom can be adjusted in the operation scales configurations on page How to configure the Joystick

6.1.6 I/O

Digifort is able to control the alarm inputs and outputs of cameras that have this feature.

An I/O input could be, for example, a presence sensor, and an I/O output could be, for example, a siren or an electric lock.

6.1.6.1 How to add input events

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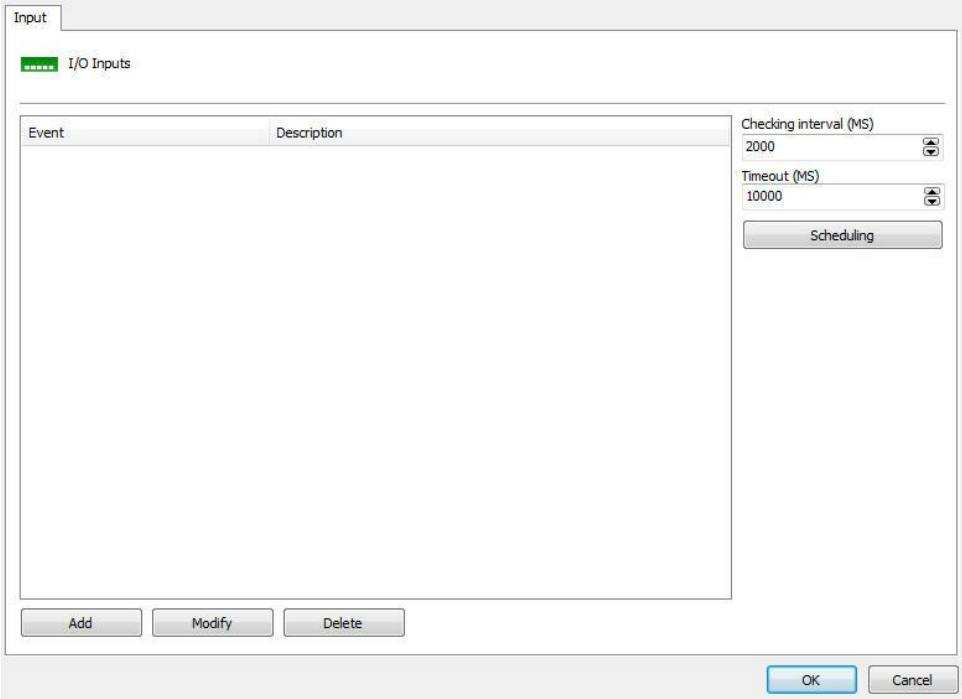

- **Checking interval (ms):** range that Digifort communicate with the camera for recognizing a specific input event, for example, a presence sensor.
- **Timeout (ms):** Interval in Digifort to attempt a new connection to the camera if the current connection is lost.

To add an input event, click on **Add**. To modify and input event, click on **Modify**.

To exclude and input event, click on Exclude. All of these buttons refer to the input events located right below its list.

After clicking on **Add**, the following screen will be displayed:

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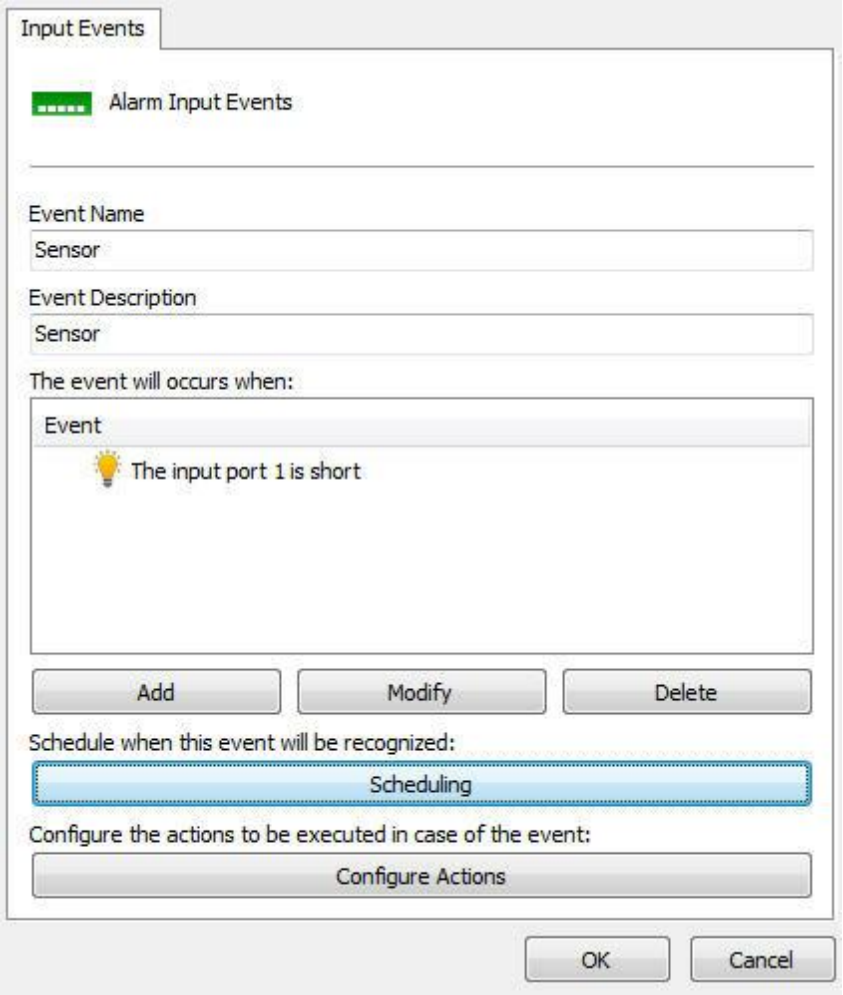

- **Event name:** Name of the camera input event.
- **Description of this event:** Description of the camera input event.
- **The event will occur when:** Fill in the list according to your needs. In the example above, the configuration is for the event to be generated only when port 1 of the camera alarm input is activated. Combinations can be created, such as port 1 activated, 2 activated and 3 disactivated. To add an event click on the **Add** button. To modify and exclude, click on the corresponding buttons. After clicking on the **Add** button, the following screen will be displayed:

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In this screen, select the input port and its state for which the event being configured occurs.

- **Configure Actions button:** Click on this button to configure the actions that Digifort will execute when this event happens. To learn how to configure the actions, see How to configure the alarm actions.

6.1.6.2 How to add output events

Cameras out actions are set in script, that is, a set of parameters executed in the order established by the user.

To add an out event, click on Add. To alter an out event, click on **Alter**. To exclude na out event, click on **Exclude**. All these buttons refer to out events located immediately below your list.

The following screen is shown when you click on Add:

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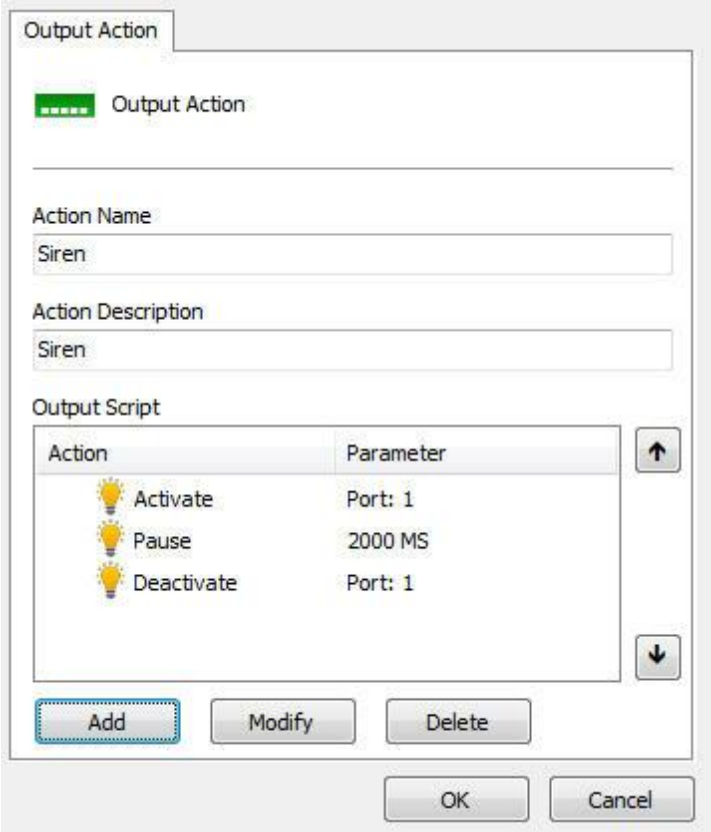

- **Name of action:** Type the name of the out action
- **Description for this action**: Type the description for this out action.
- **Out Script**: Shows the list of parametres executed in this event. The picture above shows an example of a siren set off as follows:

1. Siren turned on
2. Keeps siren turned on for 50 seconds (50000 ms)
3. Turns siren off

Available elements include:
- **Active**: Ativates a commbox outlet.
- **Pause**: Waits X milliseconds to execute the next action in the script.
- **Desactivate**: Deactivates a commbox outlet.
- **Invert**: Inverts the status of a Digifort port.

To add an out action click on **Add**. To alter or exclude click on the corresponding button.

The following screen is shown when clicking on **Add**:

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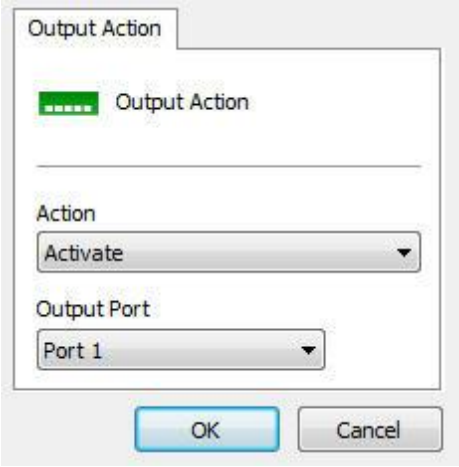
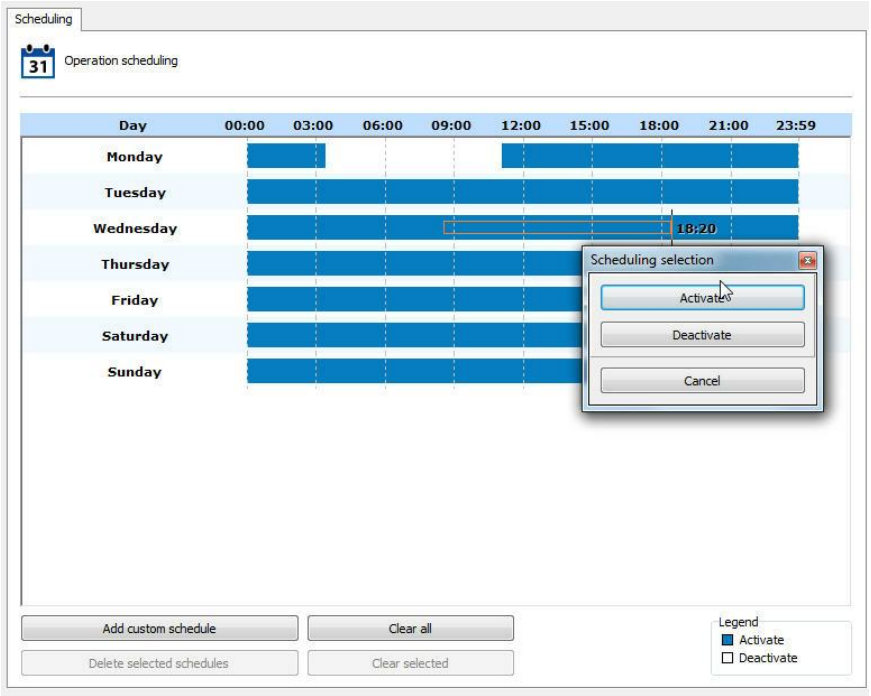


In this screen select the action and the port where this action will be executed.

6.1.6.3 How to configure the scheduling of events

To configure the scheduling of events, click on the Open Scheduling of Events button, as shown in the picture below:



The functioning of this screen is identical to the screen specified in the previous topic, except for the types of schedulings:

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- **Activate**: Activates the recognition of events of this camera in the specified hours and days of the week. This option is represented by blue.
- **Disactivate**: Disactivates the recognition of events of this camera in the specified hours and days of the week. This option is represented by white.

6.1.7 Events

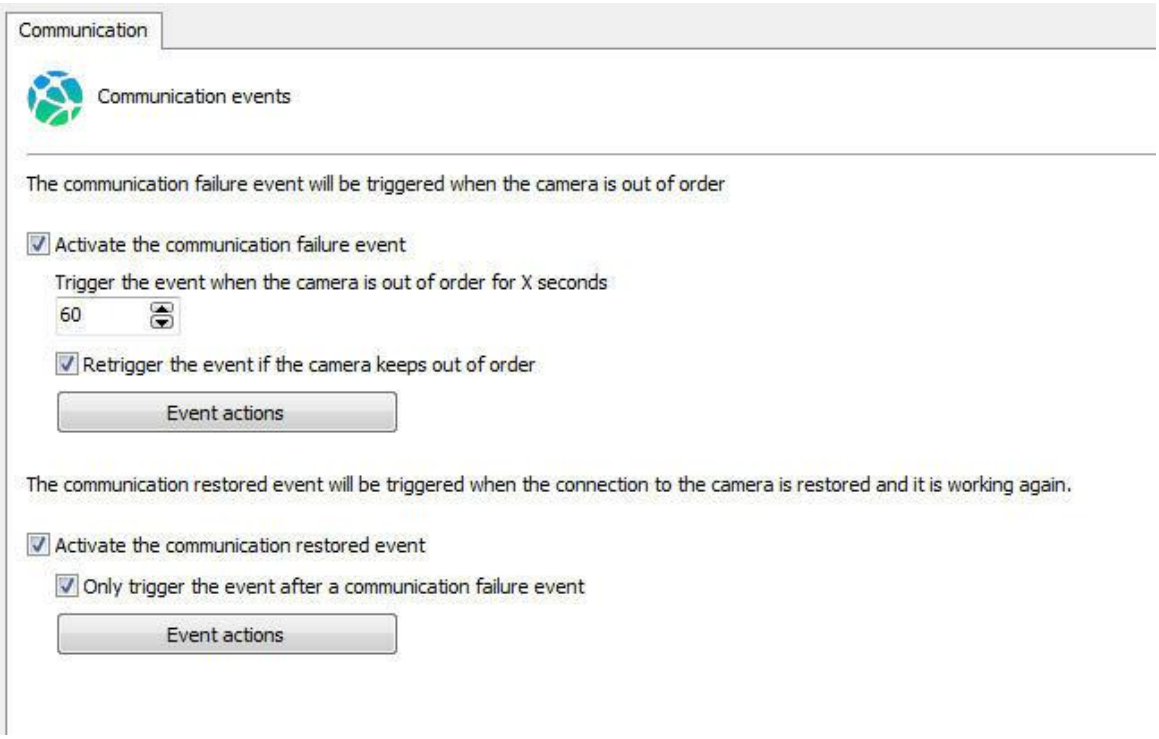
During the operation of the camera in the Digifort System, various events occur in the camera. These events can be communication failures or alarm recognition events, for example.

By configuring the events of the camera, it's possible to specify a set of actions that Digifort will undertake when a determined event occurs.

Digifort Enterprise offers control over automatic events, that is, events that occur without user intervention, and manual events, which are events generated based on intervention of the user.

6.1.7.1 Communication

Digifort can generate an alert when a camera is **out of order.**



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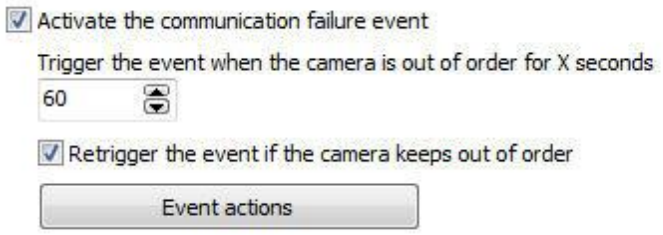
6.1.7.1.1 Communication failure event

The communication failure event is to verify for how long the device is out of operation. Therefore, the system will only generate the communication failure event if the device remains out of operation for more than X seconds.

The system also allows the event to continue triggering every X seconds while the device is off-line; if the option is disabled, the system will generate the event only once.

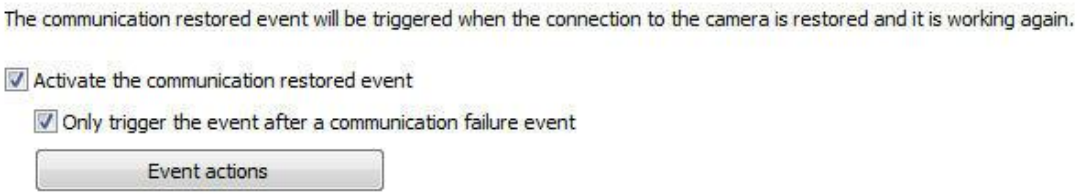


To learn how to set the alarm actions see How to set the alarm

6.1.7.1.2 Connection restoration event

The connection restoration event is to generate an event when the device starts do run again in the system.

The system also allows events to be triggered if a **communication failure** event of the same object has been triggered previously.



To learn how to set the alarm actions, see How to set the alarm actions

6.1.7.1.3 Devices failure report

The devices failure report will list all faults and communication recovery with the system devices, also providing the failure total time period for each device.
This report uses the communication recovery event to list and calculate fails; therefore, this event must be enabled for all devices.
To learn about generating the report, see the Surveillance Client manual.

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6.1.7.2 Recording failure

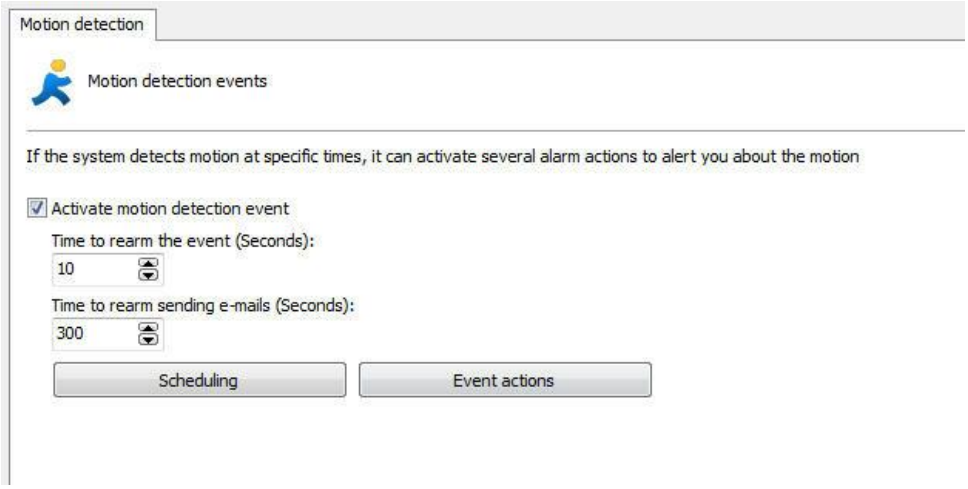
To configure the communications failure event, mark the option Activate recording failure event.

To learn how to configure the alarm actions, see How to configure the alarm actions

6.1.7.3 Motion Detection

Motion detection can be utilized in Digifort to start a recording or even trigger an alarm.
The configuration of this detection can be done in two ways which are explained in the following topics

The following options are displayed in the Motion detection tab:



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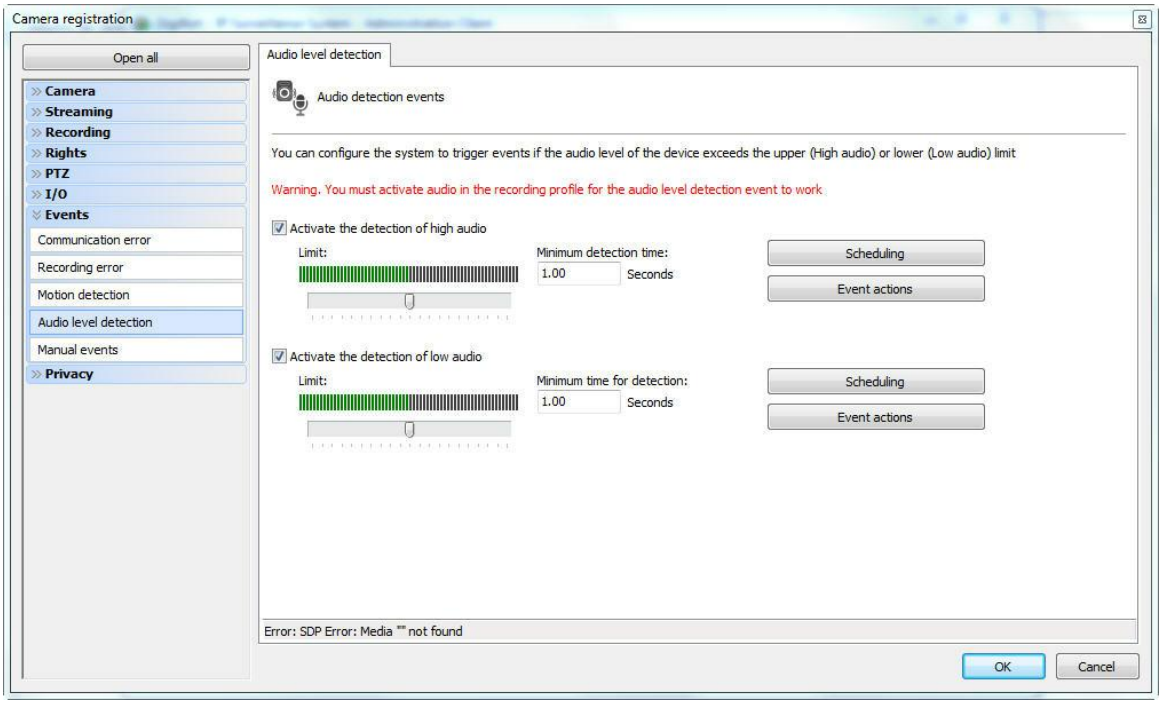
6.1.7.3.1 How to configure the motion detection event

To configure the communications failure event, mark the option Activate motion detection event.
The configuration of this event involves the following parameters:

- **Activate motion detection event**: Activates the motion detection event.
- **Rearming time of the event**: Specify the value in seconds in which Digifort will recognize new motions after a motion has occurs.
- **If sending e-mail, include photos**: Include the photo in which there was motion if sending notification e-mail.
- **Rearming time of the sending of e-mail**: Specify the time interval in which Digifort will send another e-mail message in case the motion event still is recognized.
- **Alarm Actions button:** Click on this button to define the actions that Digifort will execute when the event of motion detection was detected. To learn how to configure the alarm actions, see How to configure the alarm actions
- **Scheduling**: Click on this button to define the times of days and days of the week in which Digifort is to recognize motion events. If this configuration is not done, the motion events will be recognized 24 hours per day and 7 days per week. To learn how to configure the scheduling, see How to configure the scheduling of recording

6.1.7.4 Audio detection

The event audio detection allows triggering events in two situations: if the level is above or below a specified limit for a given time:



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The screen offers the following features:

Enable loud sound detection:

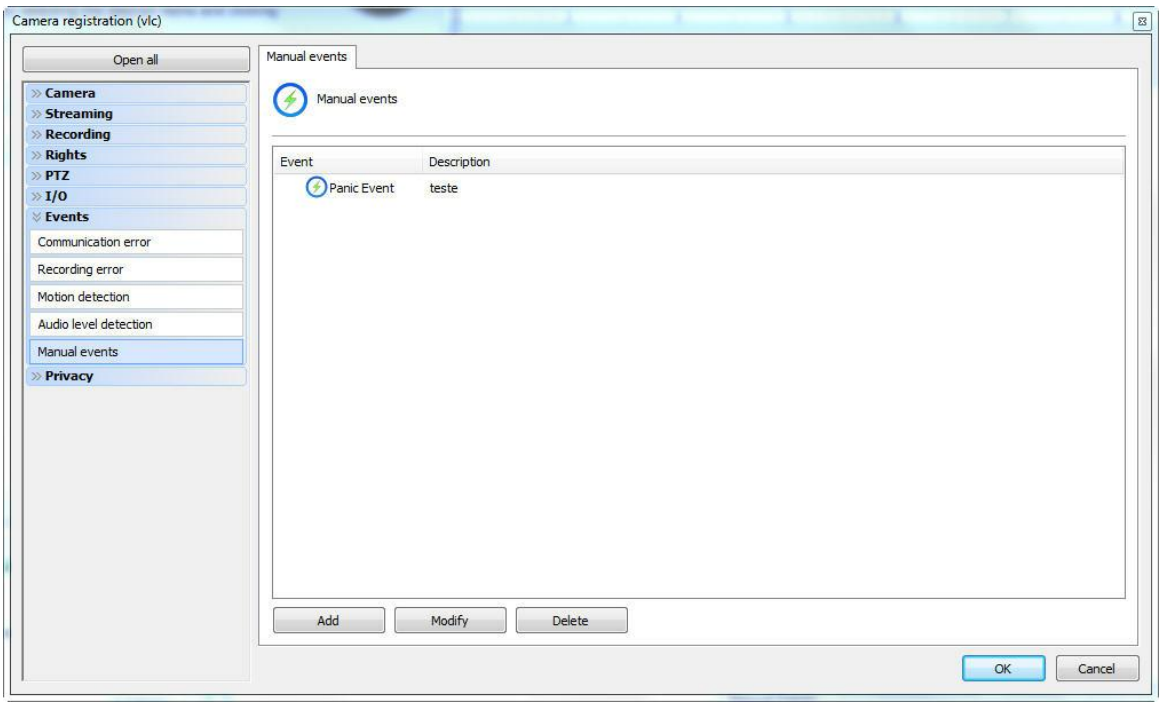
- Position the cursor at the desired audio level that triggers the event. Configure the time that the configured audio level takes to trigger the event.
- Configure the event scheduling. To know more about scheduling check the How to configure the scheduling of recording chapter.
- Configure the desired event actions. To learn more about events check the How to configure the alarm actions chapter

Enable detection of Low Sound:

- Position the cursor at the desired audio level that triggers the event. Configure the time that the configured audio level takes to trigger the event.
- Configure the event scheduling. To know more about scheduling check the How to configure the scheduling of recording chapter.
- Configure the desired event actions. To learn more about events check the Como configurar as ações de alarme chapter.

6.1.7.5 Manual Events

You can create specific events within the cameras that can be triggered manually by operators.



On this screen must be registered manuals events that may be triggered by the operator in the Monitoring Client. In the example above is registered an event that opens a door.
To learn to enable the manual events through the Monitoring Client, see your manual.

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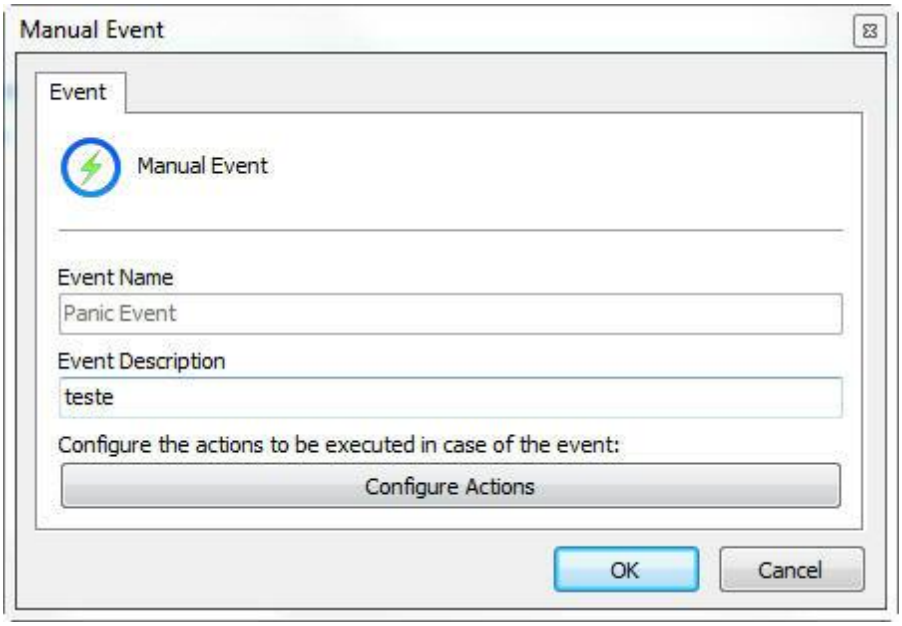
To add a manual event, click on the **Add** button, opening the screen below. To change and delete, click on the corresponding button



In this screen enter the name and description of the event and finally click on **Configure Actions**. To learn how to configure the actions that this manual event will run see [How to configure the alarm actions]

6.1.8 Privacy

6.1.8.1 Privacy mode

Privacy mode allows the administrator to determine a list of users who will lose access to the image of a camera when a user activates the customer privacy mode tracking. This feature can be very useful when the cameras of an installation are available externally, with this, the operator may temporarily block external access to the camera at any time.

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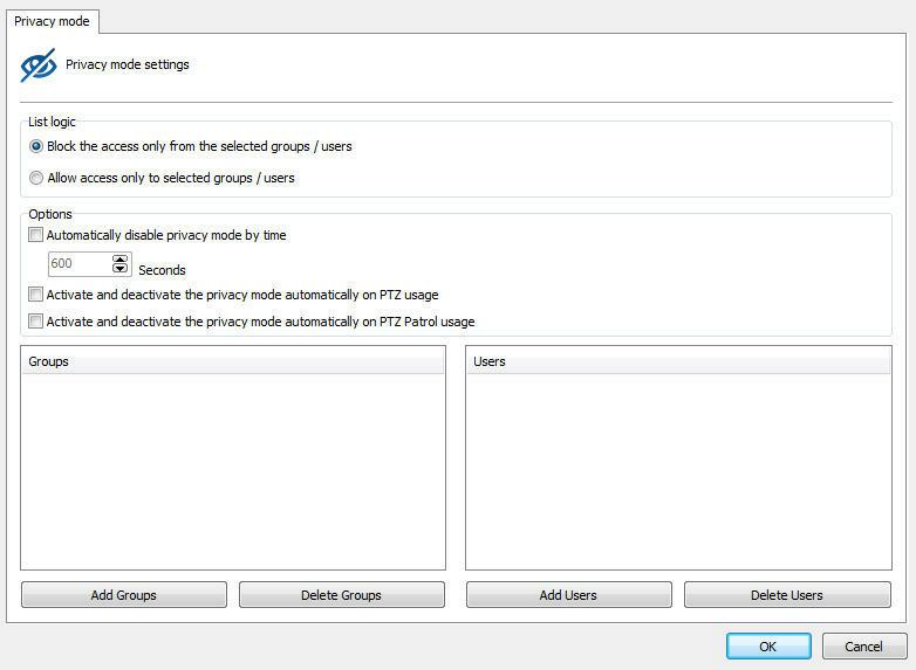

The privacy mode screen has the following features:

- **Block access only from selected groups/users**: In this mode, all of the selected groups and users will lose access to the camera's image when privacy mode is triggered.
- **Allow access only from selected groups/users**: In this mode, all will lose access to the camera's image, except the selected users and groups when the privacy mode is triggered.

Options
- **Automatically deactivate the privacy mode after**: Disables the privacy mode after X seconds configured.
- **Activate and deactivate the privacy mode automatically on PTZ usage** : This option will enable the privacy mode when an operator moves the camera (PTZ) and will automatically deactivate when the operator ends the use of the PTZ controls.
- **Automatically activate and deactivate the privacy mode during the PTZ surveillance**: This option will automatically enable the privacy mode when the PTZ surveillance is paused and disable the privacy mode when the PTZ surveillance is reactivated.

- **Add groups**: Adds the groups of users to the privacy mode.
- **Delete groups:** Deletes the user groups to the privacy mode.
-
- **Add users**: Adds users to the privacy mode.
- **Delete users**: Deletes users to the privacy mode.

OBS: It is required that the user have rights to enable privacy mode. To learn how to grant rights to the user, see the chapter **User Rights**

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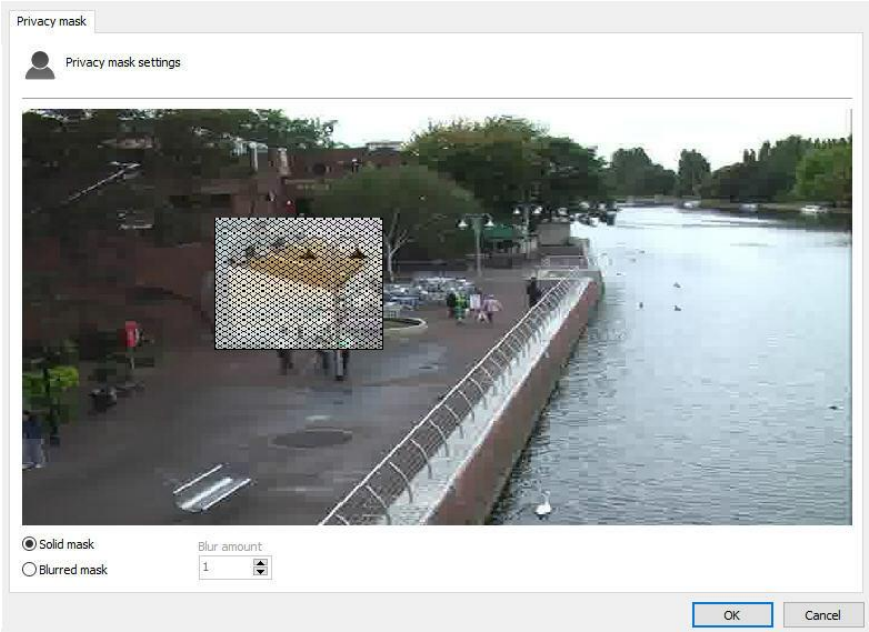
6.1.8.2 Privacy Mask

Privacy Mask is a tool that allows hiding areas of the image that cannot be viewed by the operator.

It is important to emphasize that the privacy mask is not recorded on the server, but on the contrary, the original image is recorded and when the image is displayed on the screen, the privacy mask is applied.

To access this feature, click on the **Privacy tab**, as shown in the figure below:



To add a privacy mask, left-click on the image and drag the mouse, drawing a rectangle. To remove a selected area, make a rectangle with the right mouse button encompassing the entire area of the mask to be removed, or click on **Delete Selection** to delete all created masks.

Two types of privacy masks can be selected: opaque or blurry.
The opaque mask will generate an entirely black mask.
The effect from the opaque mask is shown in the figure below:

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The blurry mask can generate a mask with transparency levels that can be configured within a scale from 1 to 10. The image below shows the application of the blurry mask:

Another example of use:

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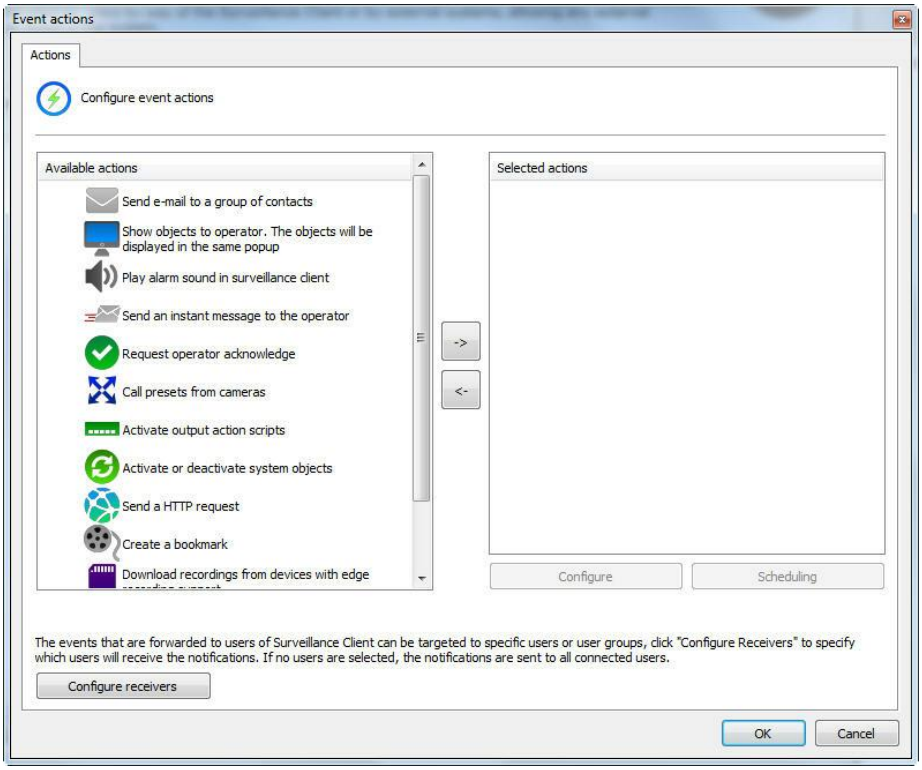
6.1.9 How to configure the alarm actions

Various events require the configuration of alarm actions. To access these configurations, click on the Alarm Actions corresponding to the executed configuration. After clicking on this button the screen of alarms configuration will be displayed, as shown in the picture below:



Each alarm action has its own individual schedule so that you can configure which times and days of the week the events can occur.

To enable any of the events just click and drag it to the list on the right **Selected Actions** as shown below:

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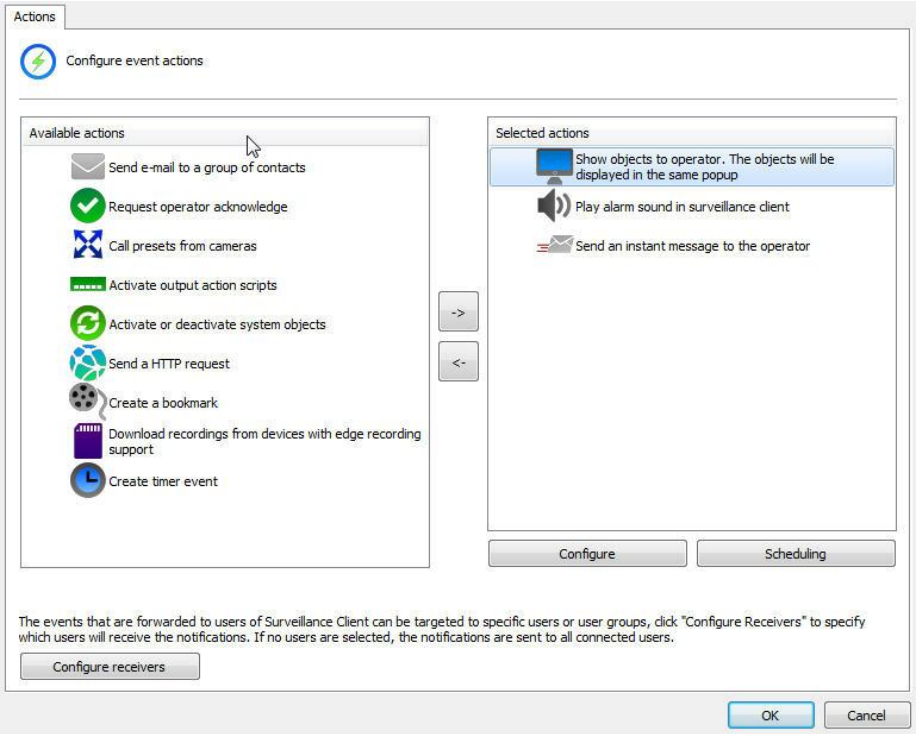
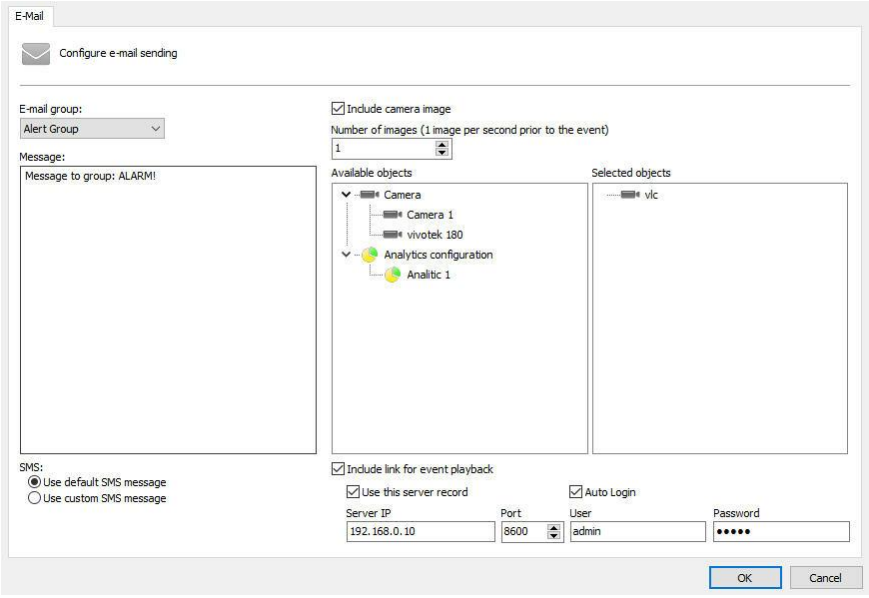


6.1.9.1 Send an e-mail message to a group of persons in the case of an alarm

It sends a notification e-mail to the selected alert group. If this action is to be applied in the occurrence of the selected event, select this option and click on **Configure E-mail**, opening the settings screen of the e-mail to be sent, as shown in the figure below:



- **Alert group**: Selects the alert group that will receive the alarm notification e-mail.

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- **Message**: Configures the message that will be sent in the body of the e-mail.

- **Add image from cameras**: It is possible to attach an image from one or more Cameras/Analytics to the e-mail sent in the event of an alarm. Simply drag the desired object to the **Selected Objects** list.

For analytics, the image will be sent together with the metadata.
See the Metadata chapter.

- **Number of images**: It allows you to attach multiple images of an event when sending e-mails. The interval between the quantities of images will be 1 second.

- **Include link for event Playback**: It is possible to attach a script file that, when executed, will open the Surveillance Client and playback the video from those cameras whose images were selected to be sent in the e-mail. This feature will only work with the desktop version of the Surveillance Client. If the e-mail is opened in a mobile device, such as Apple or Android, the script file will not work.

- **Use this server record**: Fill in with data from the server where the camera image that will be attached to the e-mail is located. With this option, upon running the e-mail script, the surveillance client will auto connect with the pre-configured data from this option. If this option is not selected, after the script is deployed, playback will only open after the user connects to the correct server.

- **Use Default SMS message**: In the event a SMS is sent, Digifort sends a standard message to the user.

- **Use Standard SMS message**: In the event a SMS is sent, Digifort will send the text that the user typed in the **Message** field with a limit of 140 characters.

6.1.9.2 Display camera images in the screen of the operator

Displays images from any camera of the system in the screen of the operator of the Surveillance Client in a pop-up. The number of cameras that can be displayed in a pop-up is unlimited, that is if more than one camera is selected, an automatic view will be created. To learn about surveillance views, see the manual of the Surveillance Client. If you wish to execute this action in case of the selected event, mark this option and click on Select Cameras, opening the configuration screen of cameras to be displayed on the screen, as shown in picture below:

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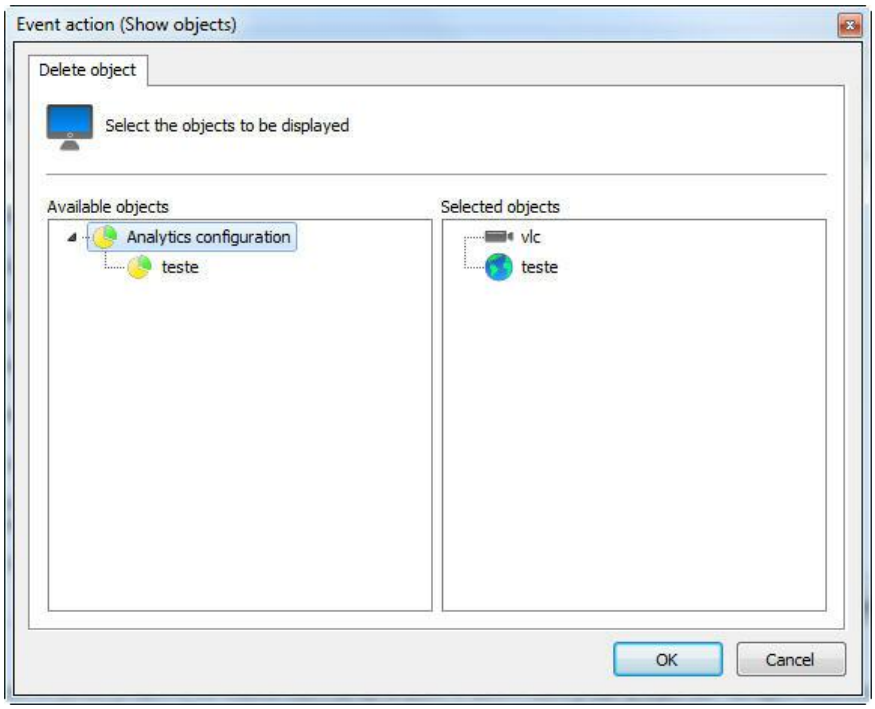

To select the cameras to be displayed on the operator's screen, select the desired cameras in the list of available cameras and drag them to the list of selected cameras.

To remove the cameras to be displayed on the operator's screen, select the desired cameras in the list of selected and drag them to the list of available cameras.

6.1.9.3 Sound an alarm in the Surveillance Client

Sounds an alarm in the Surveillance Client, alerting the operator to the event that occurred. If you wish to execute this action, in case of the selected event, mark this option and click on Select Sound, opening the configuration screen of the sound to be executed in the Surveillance Client, as shown in picture below:

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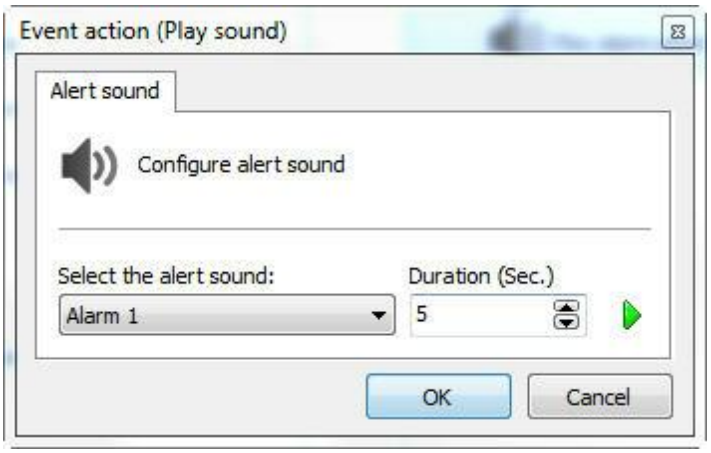
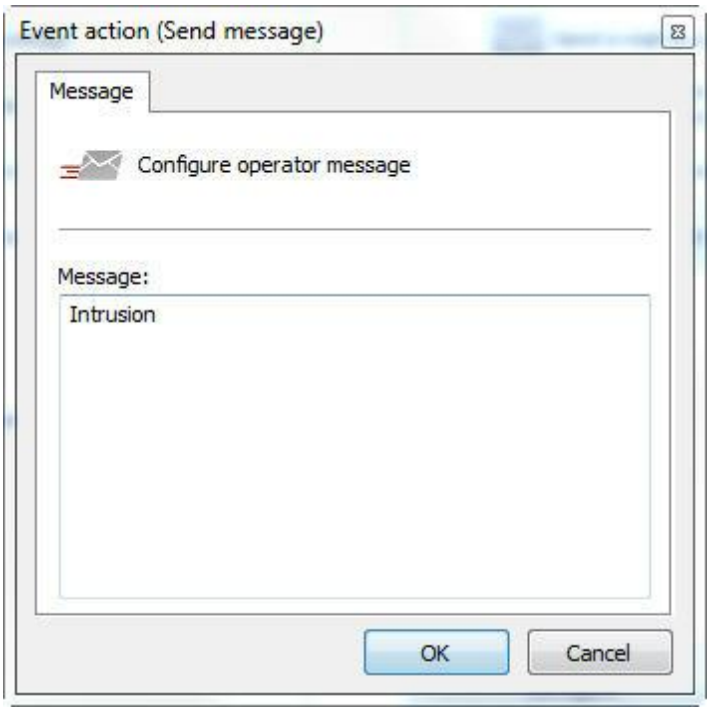


Select the desired alert sound and execution time in the Surveillance Client. To test the selected sound, click on the **Play** button.

6.1.9.4 Send instant message to the operator of the computer

Send an instant message to the operator with information defined by the administrator. These messages can contain instructions of the procedure to be executed by the operator for solution of the problem, for example. If you wish to execute this action in case of the selected event, mark this option and click on Configure Message, opening the configuration screen of the message to be displayed on the Surveillance Client, as shown in picture below:



In this screen, configure the message to be displayed to the operator on the

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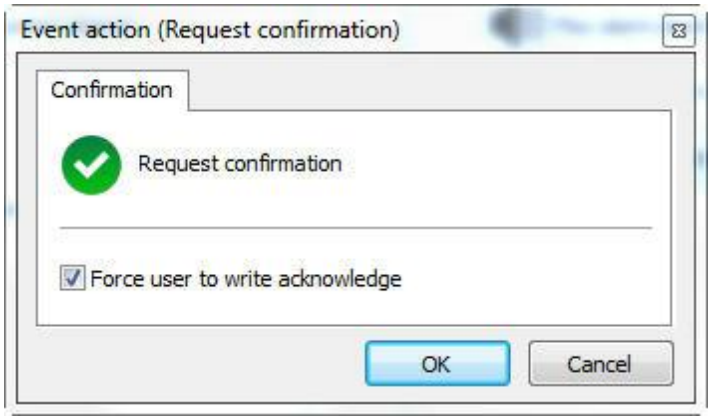
Surveillance Client.

6.1.9.5 Request written confirmation from users

Requests a written confirmation from the users. This confirmation will be displayed to the operator in the Surveillance Client. These confirmations can contain information about the procedure that the operator executed in the case of an event. If you wish to execute this action in case of the selected event, mark this option and click on Configure Confirmation, opening the screen for configuration of the confirmation to be displayed on the Surveillance Client, as shown in picture below:



If you wish to oblige the operator to write a confirmation, mark this option..

6.1.9.6 Activate camera presets

Activates camera presets when an event occurs, that is, when this event occurs, some cameras can be configured to position themselves in a pre-defined position. To learn how make presets see How to configure the Presets Controls.If you wish to execute this action in case of the selected event, mark this option and click on Configure Presets, as shown in picture below:

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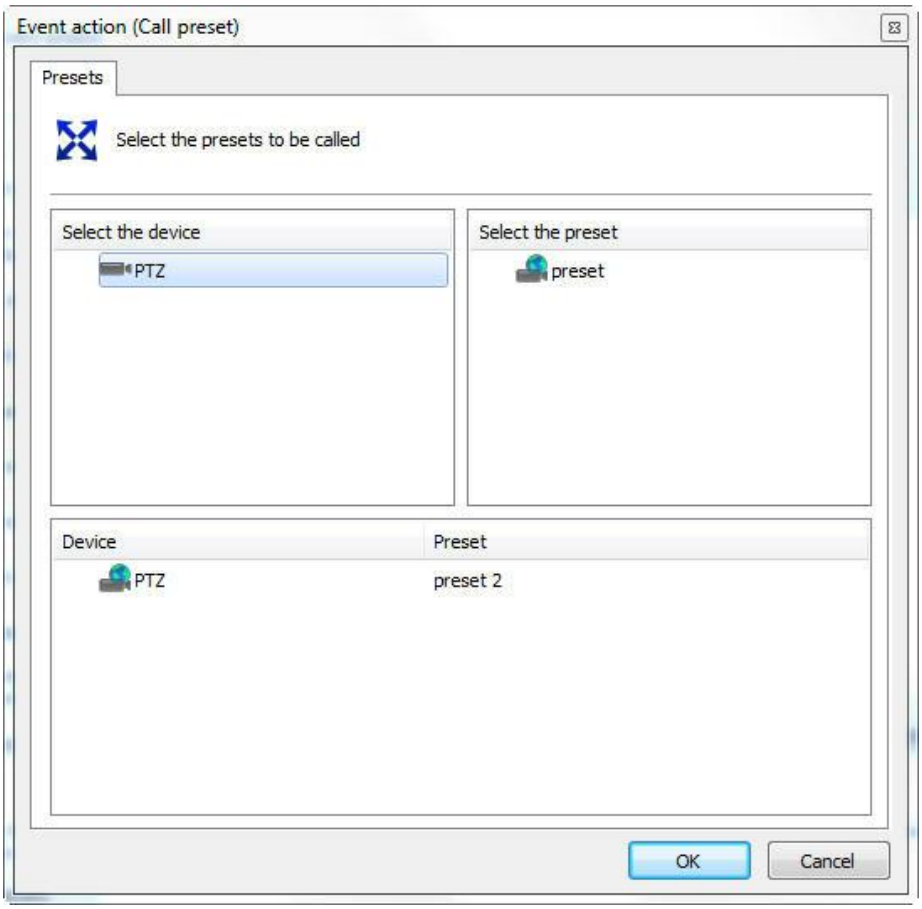

In this screen, select the desired camera, select the preset that you wish to activate, and then drag it to the list below, as shown in the picture below:

6.1.9.7 Activate action scripts of alarm outputs

When an event occurs, this option lets Digifort activate action scripts of alarm outputs, such as, for example, setting off a siren. To learn how to configure scripts of alarm outputs, see How to add output events. If you wish to execute this action in the case of the selected event, mark this option and click on Configure Actions, as shown in picture below:

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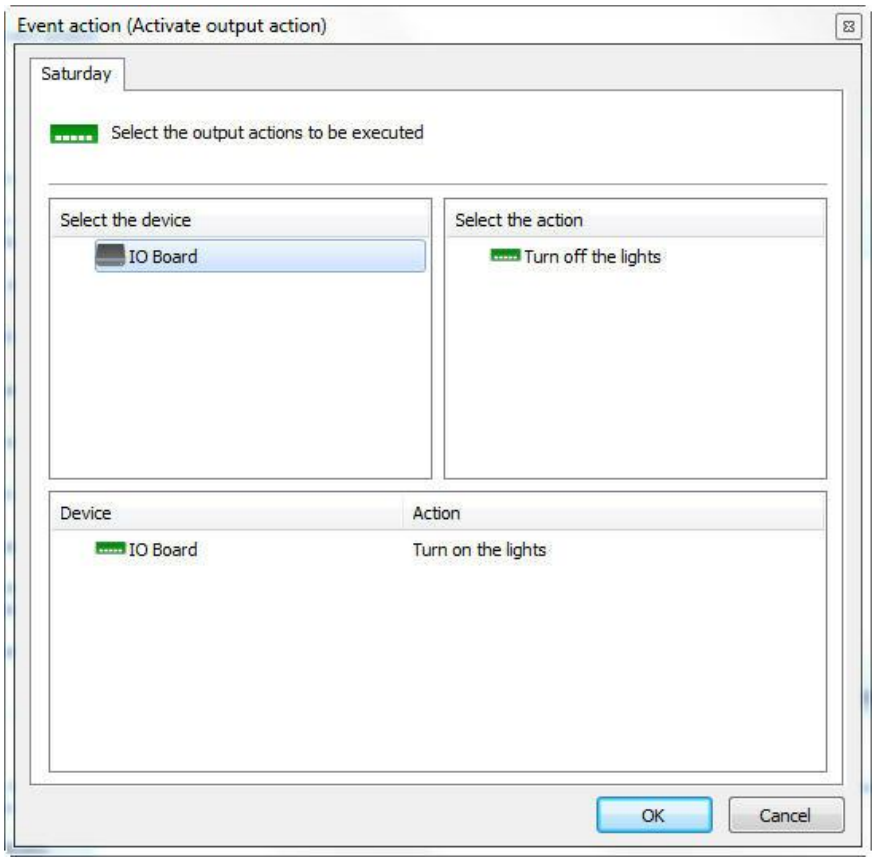

In this screen, select the camera or alarm device which contains the script of actions of the alarm output that you want to activate. Following this, select the event and drag it to the list below, as shown in the picture below:

6.1.9.8 Enable or disable system objects

With this event, it is possible to enable and/or disable system objects. The objects that can be enabled or disabled using this action are Cameras, Alarm Devices, Maps, LPR Settings, and Analytics Configurations.

To enable an object, simply go to the **Activate Objects tab** and click and drag the desired object to the **Selected Objects list** on the right, as shown in the image below:

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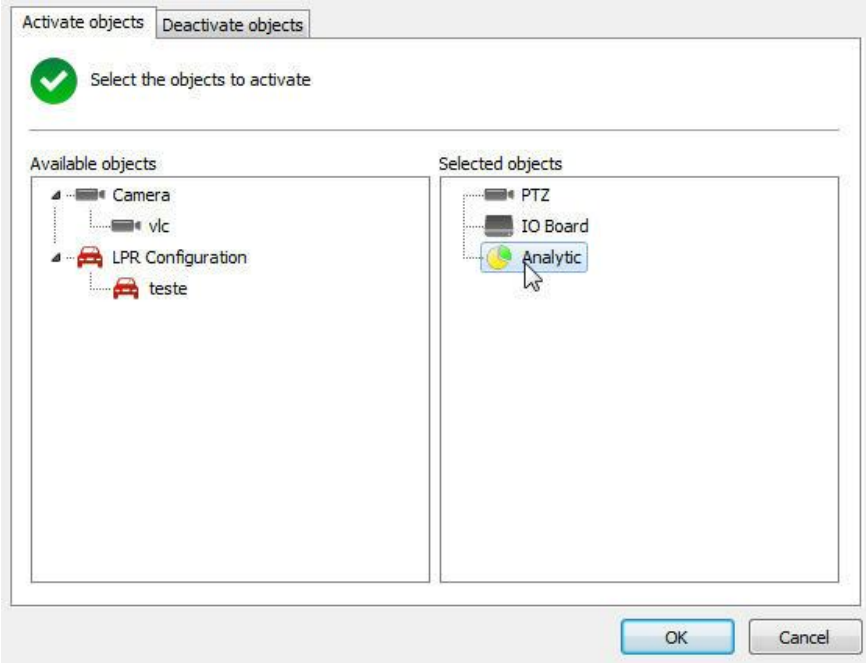
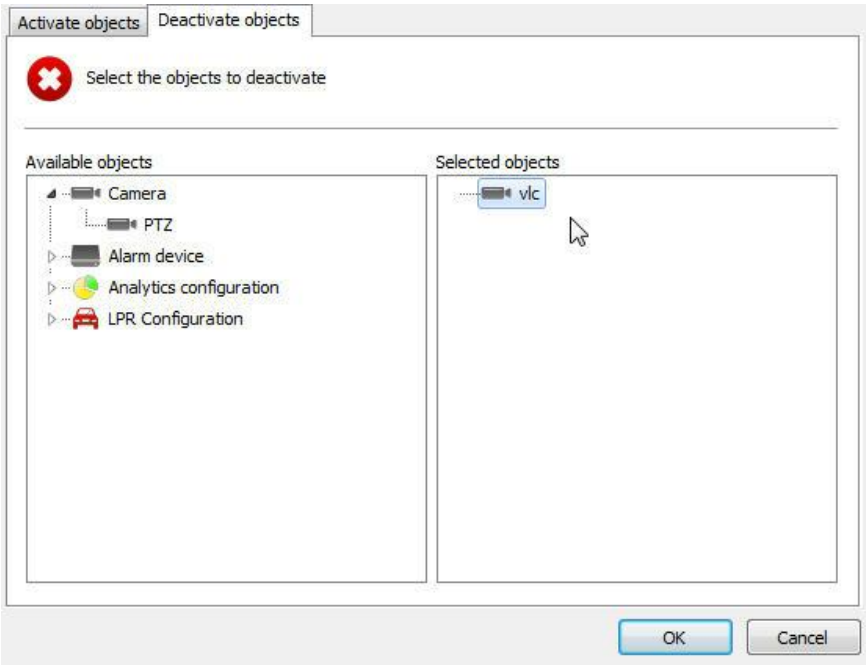


To disable an object, simply go to the **Disable Objects** tab and click and drag the desired object to the Selected Objects list on the right, as shown in the image below:



6.1.9.9 Create Bookmark

This event allows the system to create a bookmark whenever certain event occurs, easily identifying it on the recordings.

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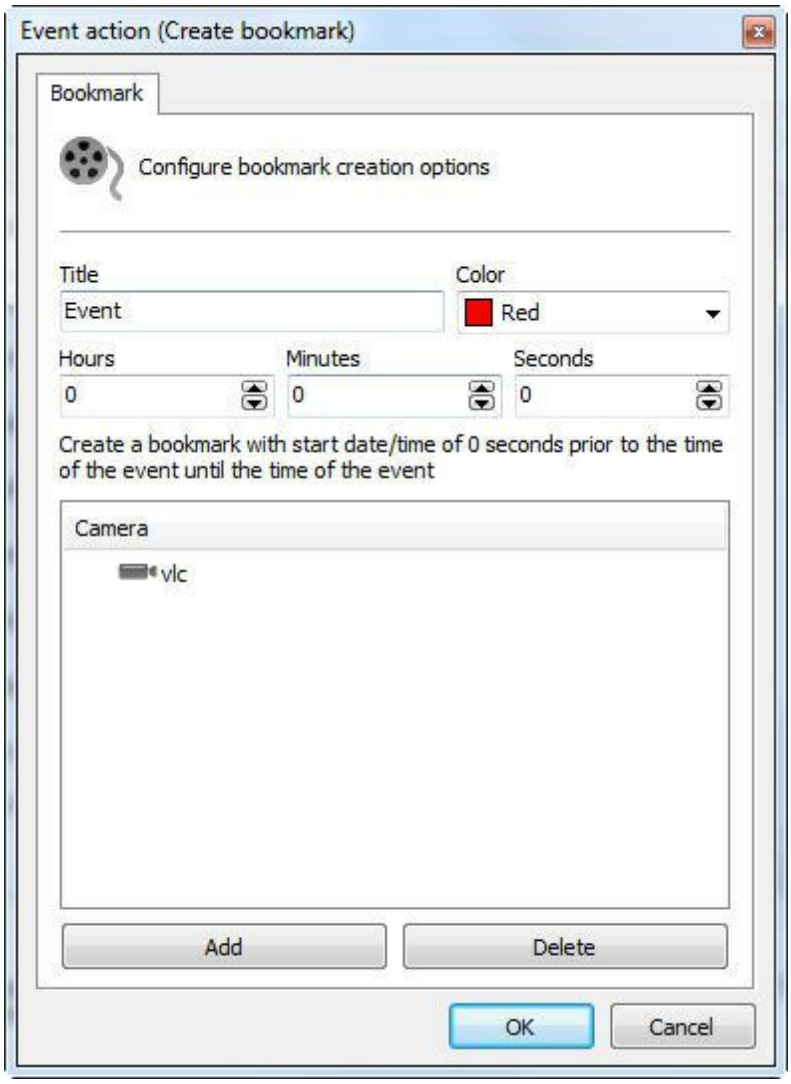

In the configuration screen, the following options are available:

- **Title**: The title that is used for the Bookmark
- **Color**: Color used for the bookmark
- **Hours, Minutes and Seconds**: From the event time, select the bookmark duration. This way, the bookmark has a beginning and an end.
- With no setting, a punctual bookmark is created.
- **Camera**: Select one or more cameras in which this bookmark is created.

To learn more about Bookmark, check the Surveillance client manual.

6.1.9.10 Download device recordings with edge recording support

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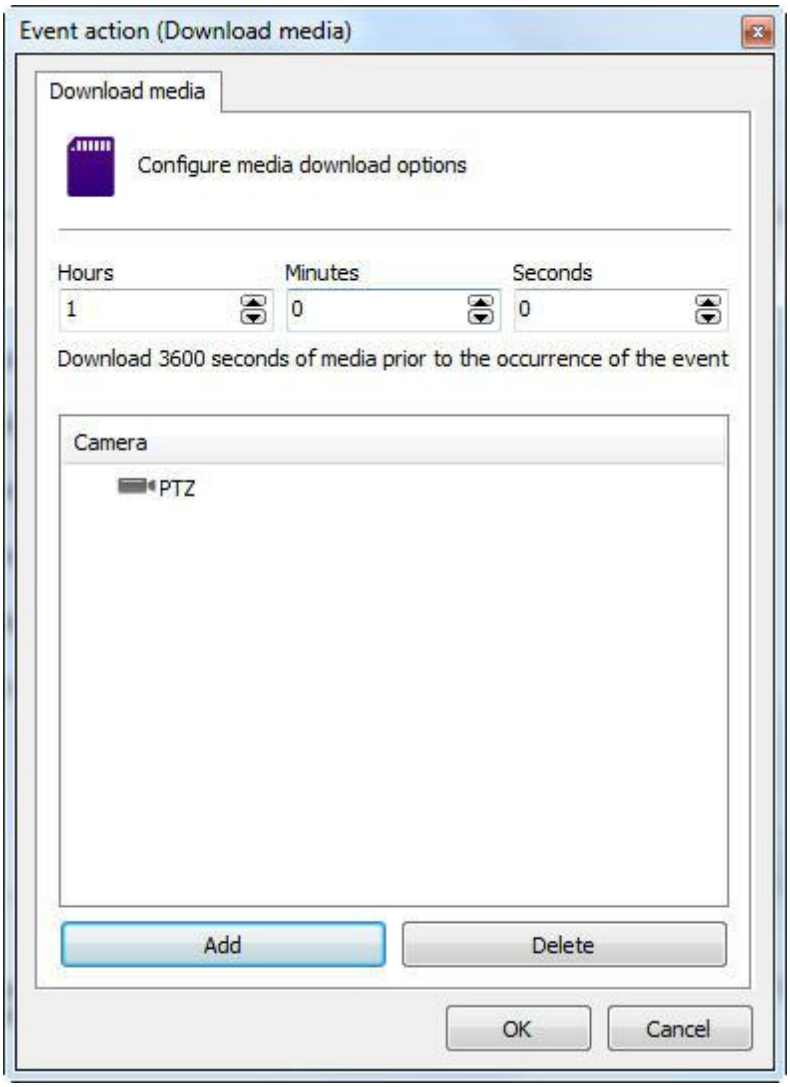
The edge storage system also allows you to download recordings when any system event occurs, allowing several operations such as:

- Download recordings using a scheduled event, creating a scenario in which the camera recordings can be downloaded daily, at a scheduled time
- Download recordings with different resolution when an event occurs

To configure this event, simply select the desired period of time to match the camera recording to the Digifort recording.
In the image below, the event will get 1 hour of recording **previously** to the event triggering on the "**PTZ**" camera:



Note: Every combined downloaded recording overwrites any existing recording if they are at the same time.

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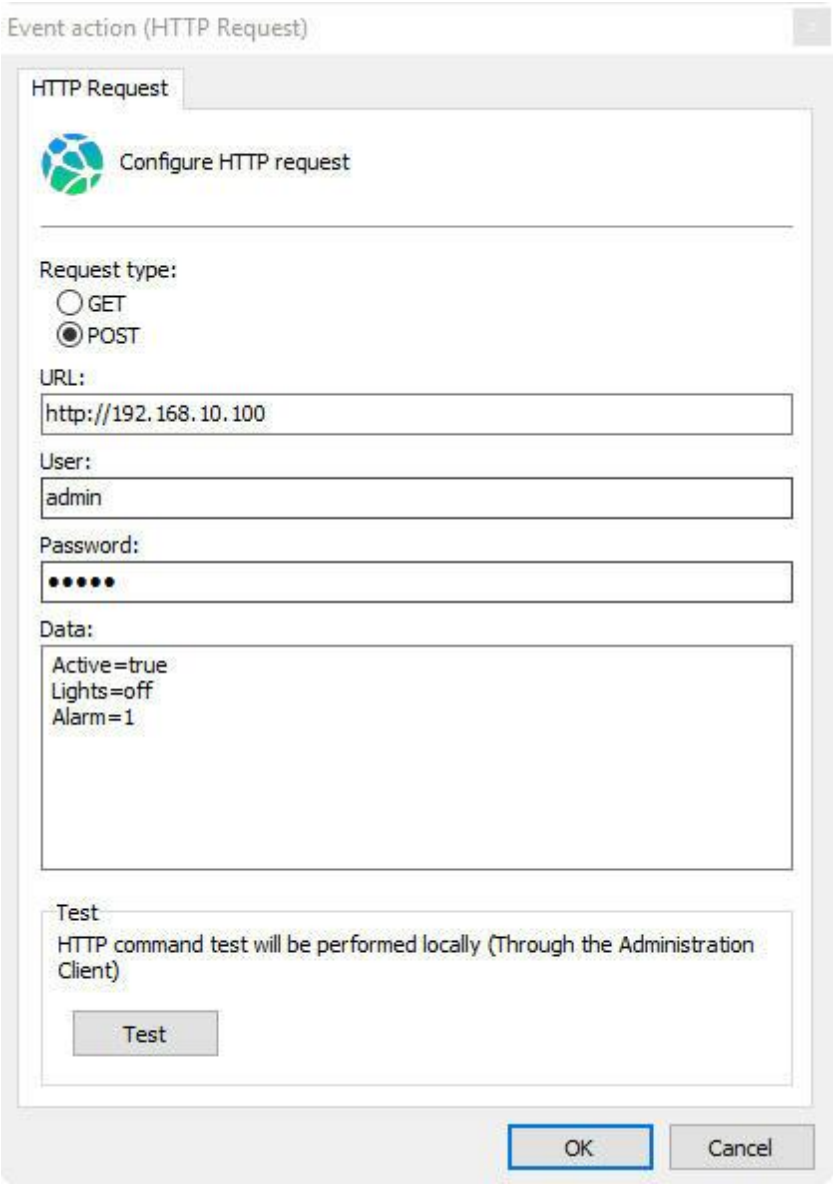
6.1.9.11 Send a HTTP Request

The HTTP request aims to create a channel of communication between Digifort and external software. This action allows integration of Digifort with any hardware or software that can process HTTP commands, for example: cameras, access control software, etc.

This feature requires a minimum knowledge of web programming for better understanding of its operation.

To start setup click "**Configure request".** And the following screen appears:



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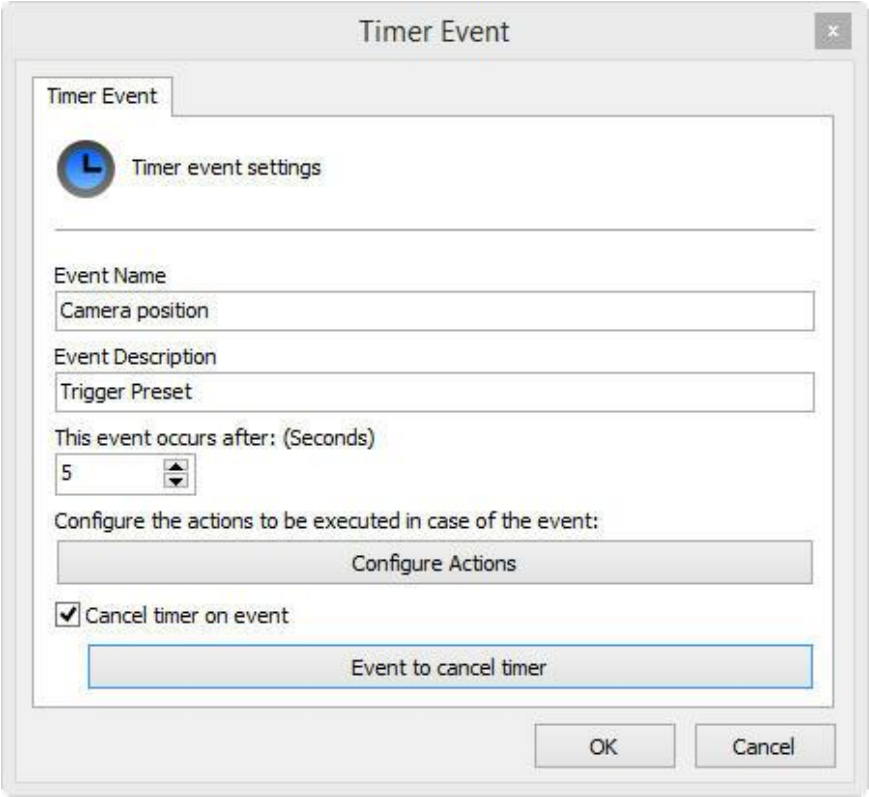
This screen has the following settings:

- **Request type**: Request: GET, where all parameters are in the URL.
- **Username:** User authentication command.
- **Password:** password for authentication command.
- **Data:** when the request: POST is selected the field for data becomes available.
- **Test**: It allows you to test HTTP action by sending the command configured above.

6.1.9.12 Create timer events

Timer events are events that trigger other events after a configured time. It is possible, for example, to detect motion in any camera, trigger a siren precisely at the time of the event, and, through an event timer, position a camera in a given position five seconds later. If this action is to be applied in the occurrence of the selected event, select this option and click on **Configure Actions**, as shown in the figure below:



In this screen, enter the name of the event, its description, and set how many seconds after the main event it is to take place. At last, click on **Configure Actions** to configure the actions that this event will perform. To

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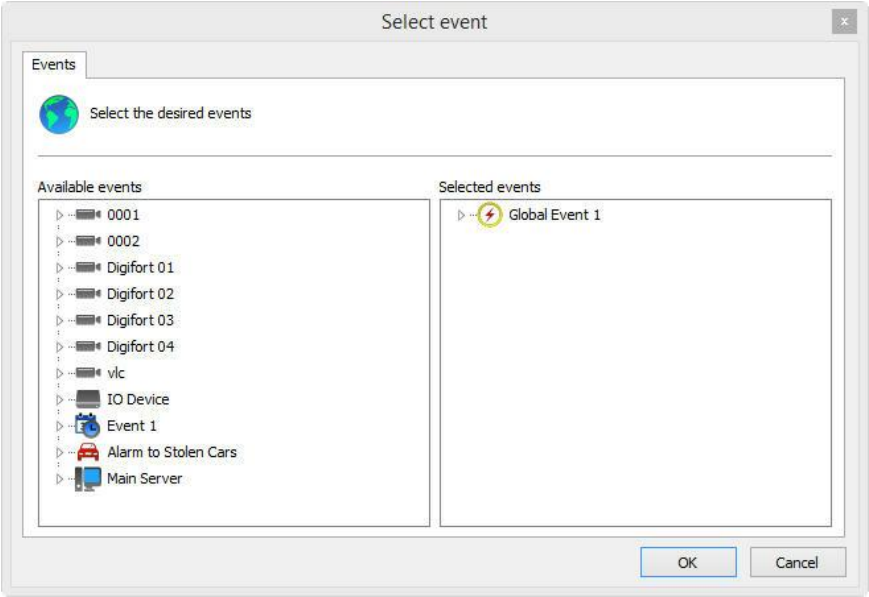
learn how to configure alarm actions, see How to configure alarm actions..

Cancel timer event. It is possible to cancel a timer event in the occurrence of another event, which can be selected by clicking on **Event to cancel Timer**. Simply select the desired event as shown in the figure below:



If the selected event takes place before the timer event is triggered, it will abort its execution.

6.1.10 Camera management functions

Digifort allows the basic configurations in common with all cameras to be applied in batch.
Select the desired cameras and click on the right button, opening the Options Menu, as shown in the picture below:

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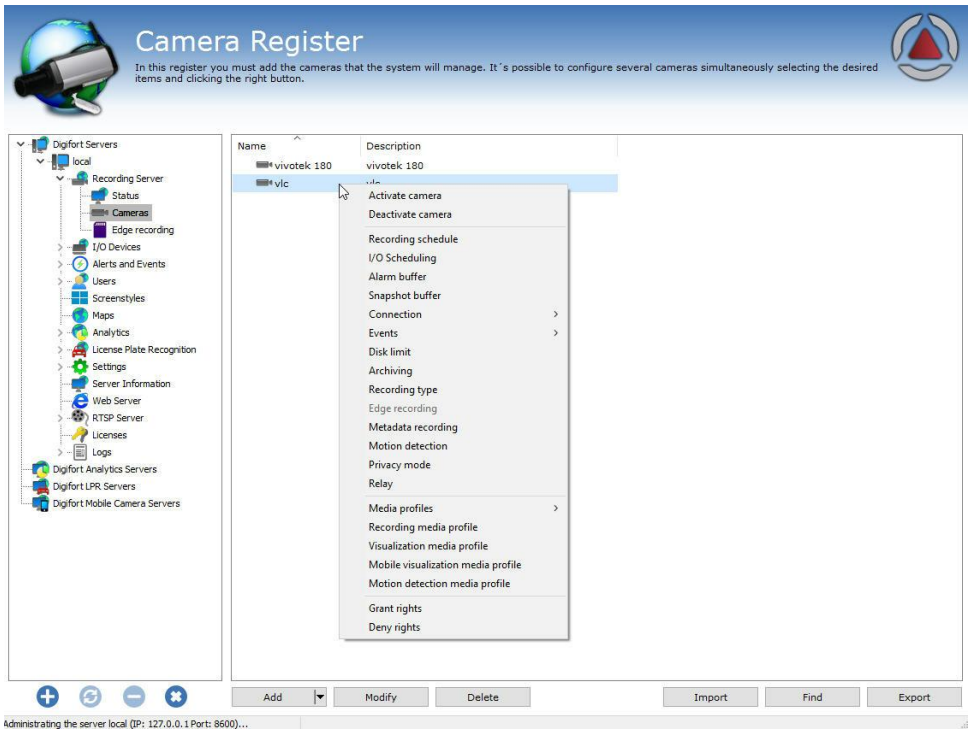

The options menu offers the following functions:

6.1.10.1 Activate camera

Activates the recording of the selected cameras

6.1.10.2 Disactivate camera

Disactivates the recording of the selected cameras

6.1.10.3 Recording scheduling

Configures the scheduling of recording of the selected cameras. To learn how to use this feature, see How to configure the scheduling of recording.

6.1.10.4 Events scheduling

Configures the scheduling of events of the selected cameras. To learn how to use this feature, see How to configure the scheduling of recording.

6.1.10.5 Alarm buffer

Modifies the configurations of the image buffer. To learn how to use this feature, see How to configure the Image Buffer.

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6.1.10.6 Snapshot Buffer

Changes Snapshot buffer settings. To learn how to use this feature, see Snapshot Buffer.

6.1.10.7 Connection

Allows changing Address, Authentication, Timeout and Visualization Timeout settings. To learn how to configure this feature, see How to add a camera.

6.1.10.8 Events

Configures events from selected cameras. To learn how to use this feature, see Events

6.1.10.9 Disk limit

Modifies the configurations of the disk limit of the selected cameras. To learn how to use this feature, see Disk Limits

6.1.10.10 Type of recording

Modifies the type of recording of the selected cameras. To learn how to use this feature, see Recording

6.1.10.11 Edge Recording

Changes edge recording settings. To learn how to configure this feature, see Edge Recording

6.1.10.12 Metadata Recording

Changes metadata recording settings. To learn how to configure this feature, see Metadata.

6.1.10.13 Motion Detection

Changes motion detection settings. To learn how to configure this feature, see Motion Detection.

6.1.10.14 Privacy Mode

Changes privacy mode settings. To learn how to use this feature, see Privacy Mode

6.1.10.15 Relay

Activate Relay for the selected cameras. To learn how to config this feature

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see How to configure the visualization of the camera

6.1.10.16 Media Profiles

Add, Change or Delete Media Profiles on multiple cameras simultaneously, as long as they feature the same media options.
To select the cameras with the same media profile, select a desired camera and press **Ctrl + M**. If there are cameras with the same media profile as the selected camera, it will be automatically selected.

Let us exemplify how logic works in the event of multiple profile selection. In the example, two cameras with the following settings will be used:

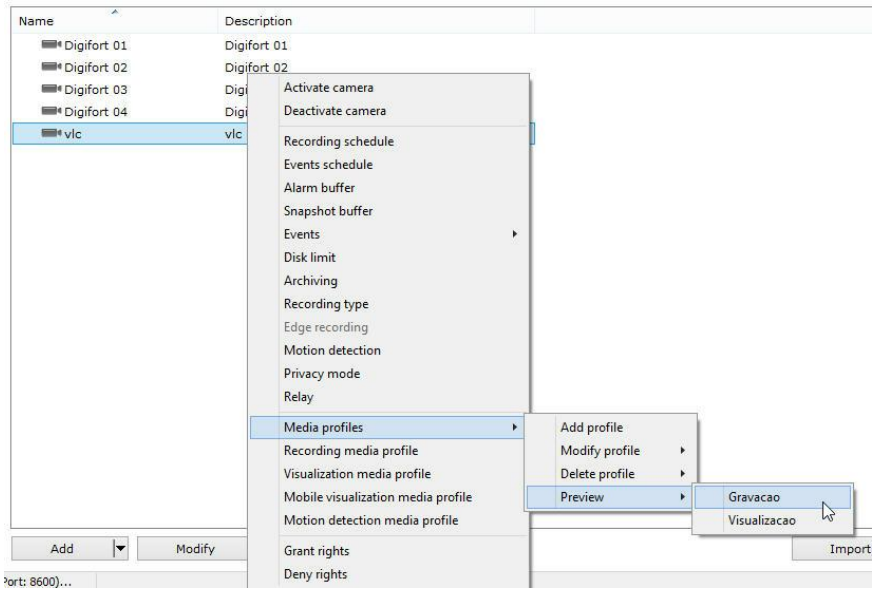
Camera 1
Viewing Profile
Recording profile
Mobile Profile

Camera 2
Recording profile

Let us analyze the following hypothesis individually:

- In the event that a **Viewing Profile** is **Added**, this profile will only be included **at Camera 2** and the current profile at **Camera 1** will be **changed** according to the new configuration;
- In the event a **Viewing Profile** is changed, the change will only be done at **Camera 1**;
- In the event a **Recording Profile** is changed, the changes will be done on both Cameras;
- In the event a **Mobile Profile** is deleted, it will only take effect at Camera 1;
- In the event a **Recording Profile** is deleted, both cameras will have their profiles deleted;

It is also possible to view the image from the camera through the list by clicking on Preview:



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6.1.10.17 Recording media profile

Changes recording media profile settings. To learn how to configure this feature, see Media Profiles.

6.1.10.18 Viewing media profile

Altera as configurações do perfil de mídia de visualização. Para aprender a configurar este recurso veja Media Profiles.

6.1.10.19 Mobile viewing media profile

Changes mobile viewing media profile settings. To learn how to configure this feature, see Media Profile for Mobile Access..

6.1.10.20 Motion detection media profile

Changes motion detection media profile settings. To learn how to configure this feature, see Motion Detection. .

6.1.10.21 Grant Rights

Grants user rights on devices. To learn more, see Rights .

6.1.10.22 Deny Rights

Denies user rights on devices. To learn more, see Rights .

6.1.10.23 Delete Cameras

To delete registered devices, simply select one or more devices and click the **Delete button**.

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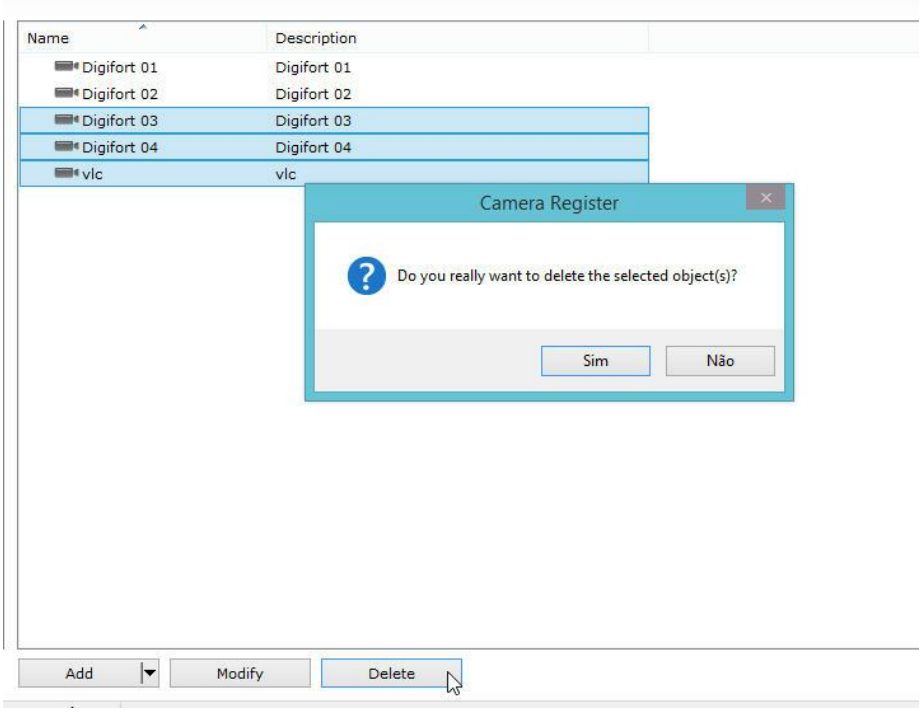

6.1.11 Locating and registering cameras automatically

Digifort features the option of automatically locating and registering in the system those cameras with UPnP and ONVIF support.
Find out how this feature works below:

In the camera registration screen, click on the **Find** button, as shown in the image below:

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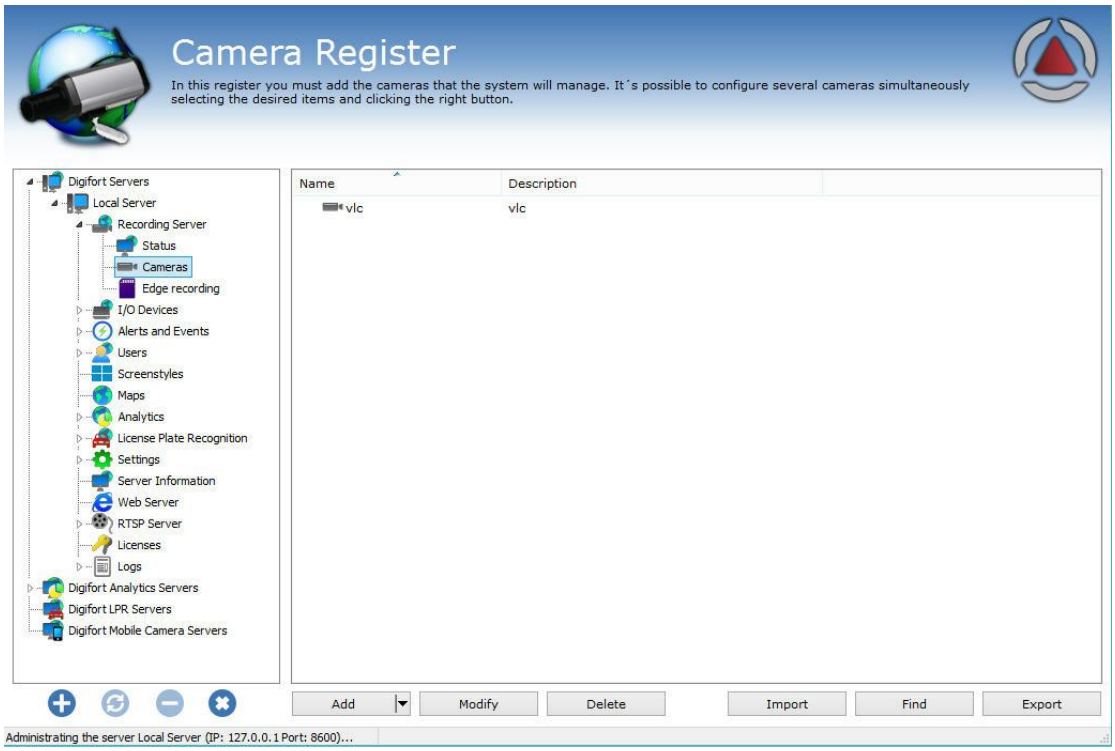
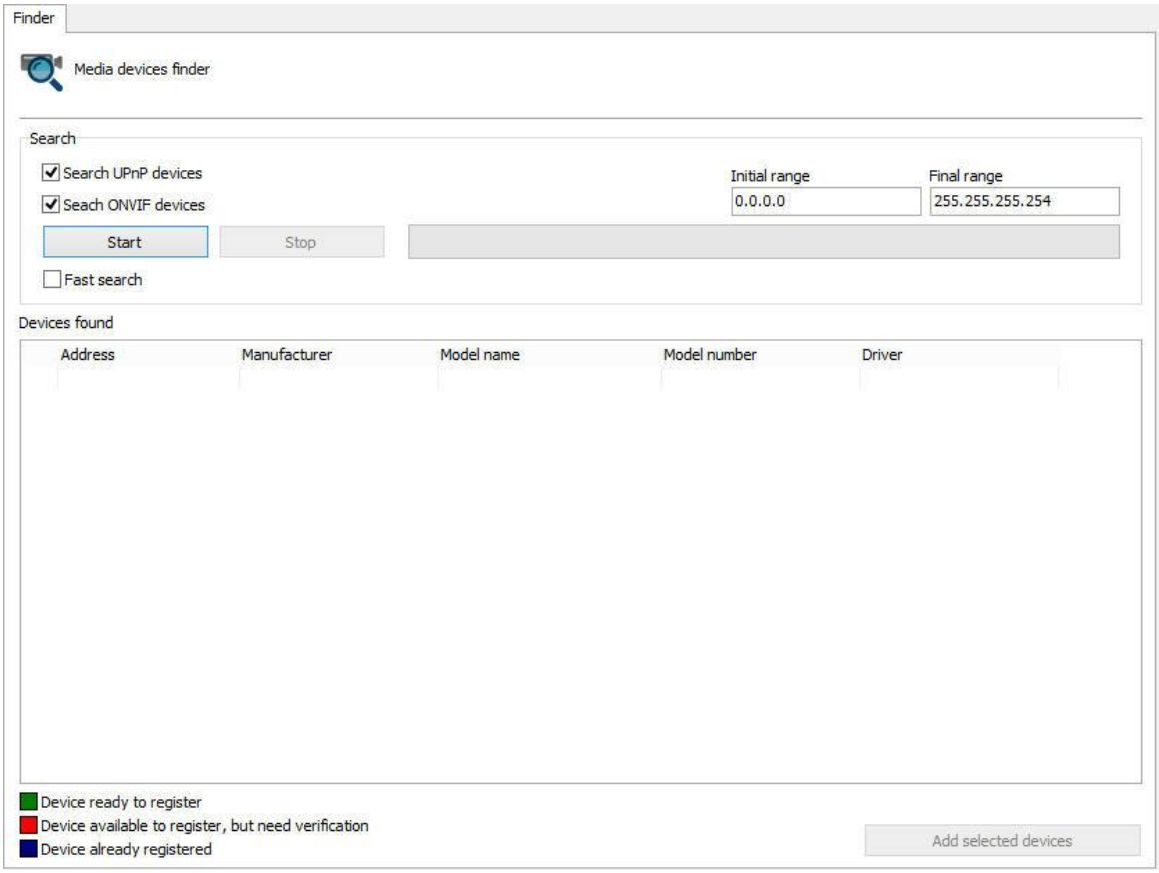


The following screen will be displayed:



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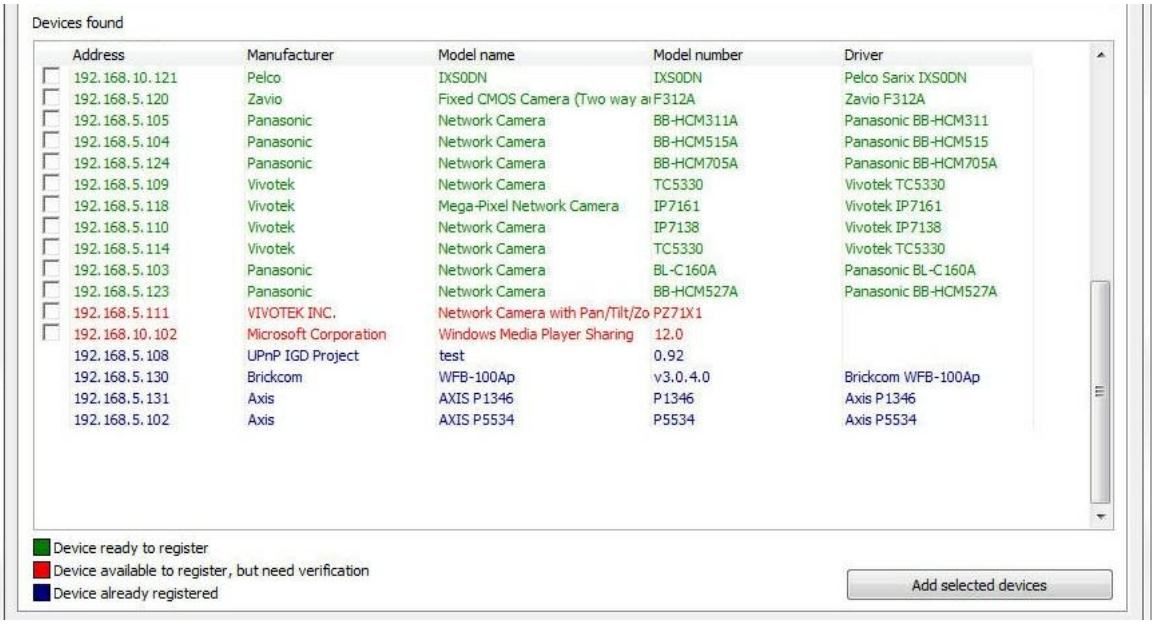
Equipment search is done on this screen. There are two types of search:

- **Normal**: The normal search for UPnP equipment takes an average of 40 seconds to find the equipment. This happens because, in addition to finding the equipment that have replied to a request, this search looks for UPnP broadcast packages on the network, causing the search to find more devices.
- **Quick search**: The quick search for UPnP equipment takes an average of 15 seconds to find the equipment. This search only finds those devices that have replied to the UPnP request done by Digifort. To enable quick search, simply click the **Quick Search** check box;
- **Initial Range and Final Range**: Limits the search between the set IP range.

To start the search, click on **Start** and the message "**Wait, Finding Equipment"** will be displayed while the equipment is being located.
Once found, the equipment will be listed as shown in the figure below:



Three types of equipment can be found according to the caption in the bottom left corner of the screen:

- **Green - (Device ready to register):** These are the cameras found whose manufacturers and models have already been approved on Digifort.
  This camera equipment is ready to be added to Digifort.

- **Red - (Device available to register):** These are equipment that have not been found in the database of equipment approved on Digifort. This may take place either because the equipment is not actually approved or if the manufacturer/ driver is written differently from what is registered on Digifort.

If the name is incorrect, it can be corrected on the same screen through a check box, as shown in the figure below:

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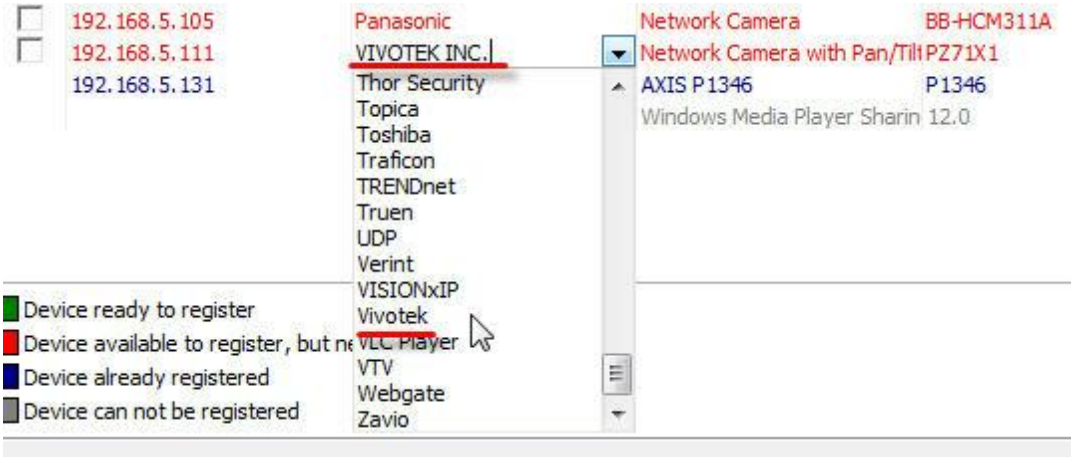


- **Blue - (Device already registered**): These are equipment thathave already been registered on Digifort.

- **Gray - (Device cannot be registered):** In this case, the equipment or program found has not returned any IP address and it cannot be automatically added.

There are two ways to register the equipment found.

6.1.11.1 Registration of one device only

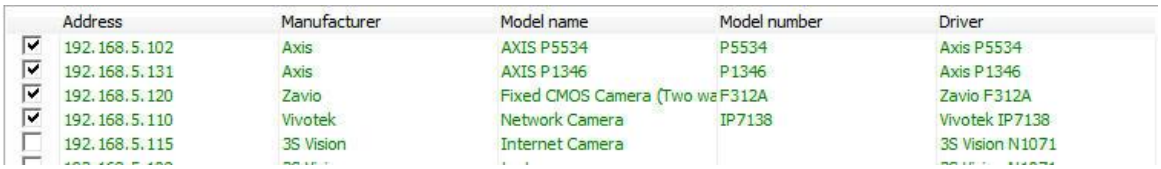
- **Registration of one device only:** Select a product over the box as shown below:

Address	Manufacturer	Model name	Model number	Driver
192.168.5.102	Axis	AXIS P5534	P5534	Axis P5534
192.168.5.110	Vivotek	Network Camera	IP7138	Vivotek IP7138

After selecting the device, click the **Add selected devices** and the camera registration screen is displayed with **Manufacturer**, **Camera model, IP** and **Port** fields already filled. Thus we will only have to fill out name, description, recording directory, and password of the camera.

6.1.11.2 Registration of various devices

This feature can register multiple cameras simultaneously with sequential numbers. To begin, select several devices from the selection box as shown below:



Address	Manufacturer	Model name	Model number	Driver
192.168.5.102	Axis	AXIS P5534	P5534	Axis P5534
192.168.5.131	Axis	AXIS P1346	P1346	Axis P1346
192.168.5.120	Zavio	Fixed CMOS Camera (Two wa	F312A	Zavio F312A
192.168.5.110	Vivotek	Network Camera	IP7138	Vivotek IP7138
192.168.5.115	3S Vision	Internet Camera		3S Vision N1071

After selecting the device, click the Add selected devices and the following screen appears:

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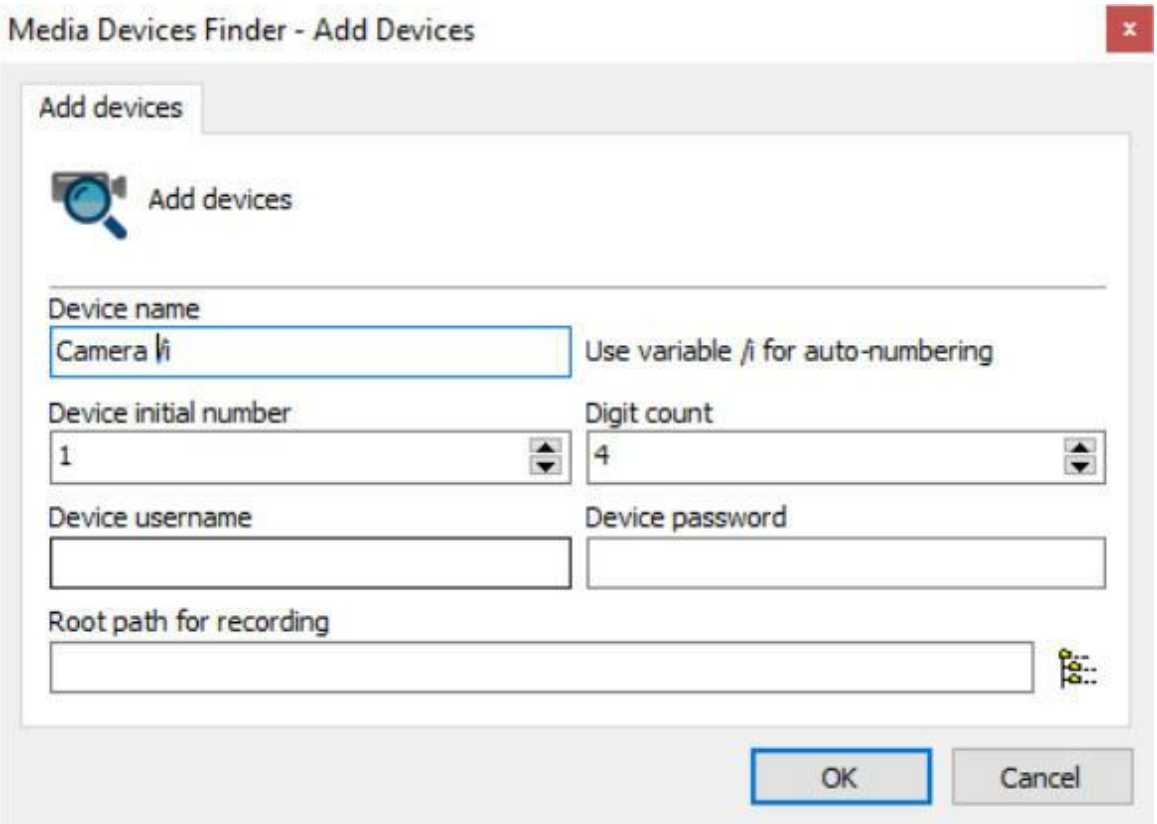
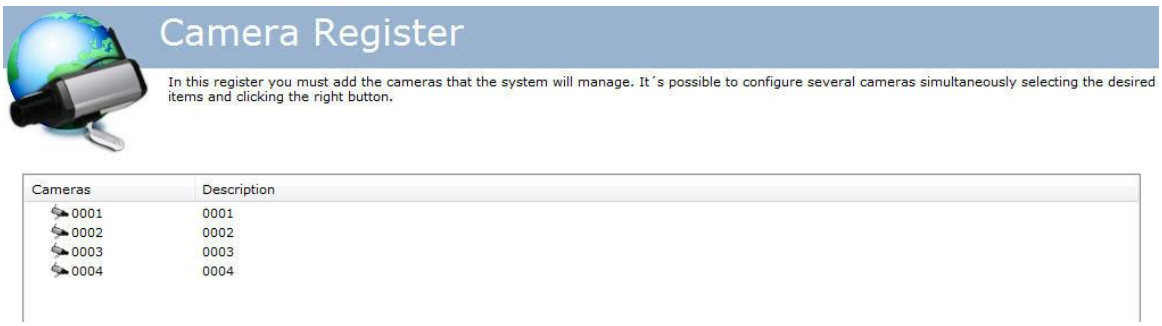


The information provided on this screen will apply for all cameras to be registered:

- **Device name**: It allows you to name one or more cameras. To add the number after the initial name, simply insert the "/i" at the end.
- **Device initial number:** The name of the cameras will be recorded in the form of a sequence of numbers. This field will set the starting number from which to begin counting.
- **Digit count**: number of spaces you want. E.g.: If the counting starts with number 1 and number of decimal places is 4 then the name of the first camera registered will be 0001.
- **Device username**: User name used for Digifort to authenticate the devices.
- **Device password**: Password used for Digifort to authenticate the devices.
- **Root path for recording:** Enter a directory where Digifort will create a folder for each camera to store your recordings. This folder will have the same camera name (E.g.: 0001, 0002, etc.).

After registering various cameras, their status will change automatically to **BLUE (Camera already registered)**. This shows the cameras have been registered successfully as shown below:



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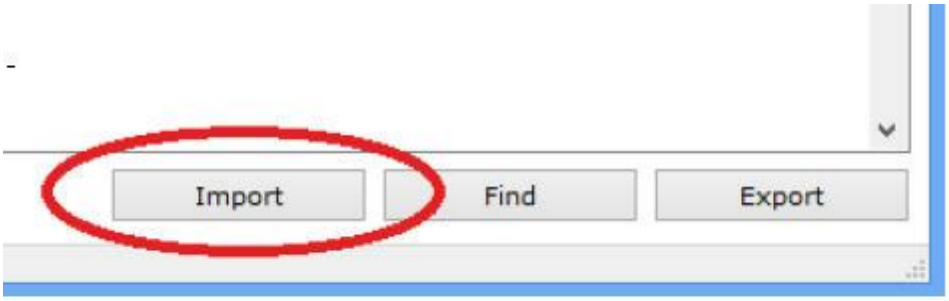
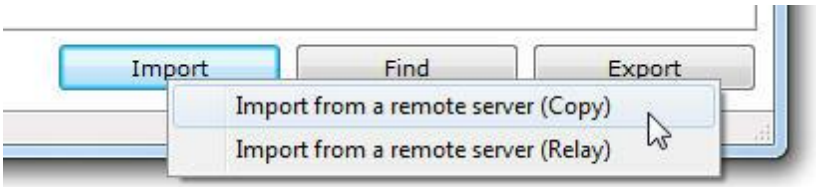
6.1.12 Import objects from other servers

Import objects from a remote server is a tool that assists the administration of Digifort large installations.

This new tool allows the system administrator to import objects from other Digifort servers, streamlining the new server configuration.
The system allows you to import any object as well as Cameras, Alarm Devices, Users, Analytics and LPR settings.
Every configuration screen that allows you to import objects now has an "import" button.



In case of importing cameras, we have two options as shown below:



Import cameras from a remote server (backup): When the import is done as a copy, the settings are exactly as in the imported server. An important example is the recording unit: in case cameras are recording in the E: directory on the source server, and this unit does not exist in the current server, the camera does not record.

Import cameras from a remote server (relay): When the import is done as a relay, the current server registers the cameras with the Digifort RTSP Server driver, which gets the images from the source server.

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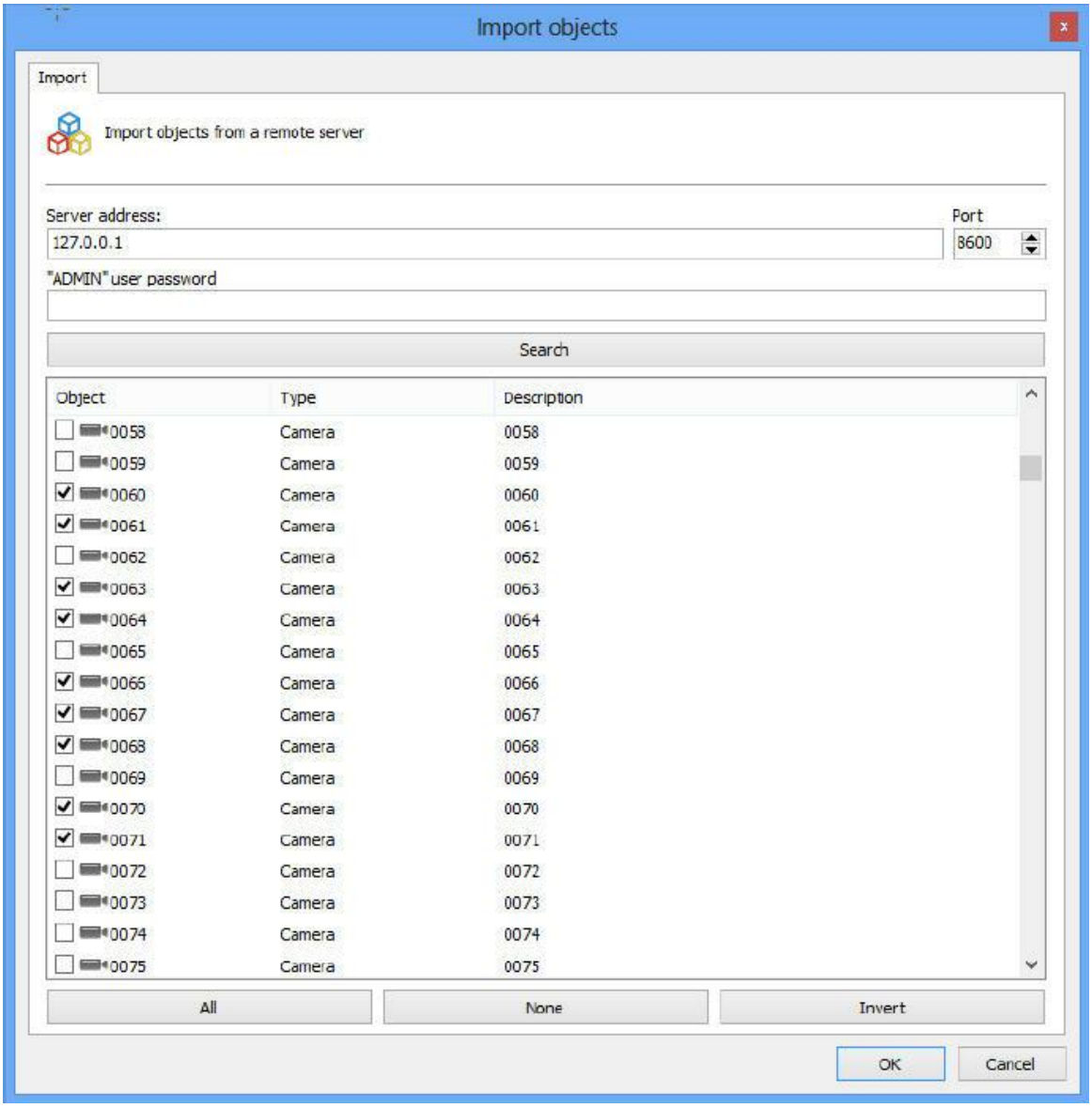
To import, simply type the origin **Server IP**, the Digifort **communication port** and the **admin password** from the system.
Click on **Search** and the objects are displayed in a list as shown in the image below:



Select the desired objects and click on **OK**.

6.1.13 Multichannel device registration

Digifort enables the registration of multichannel devices to be easily done, such as DVRs, NVRs, Video Servers, Multi-lens Cameras, etc.
For example, this option allows all channels on a DVR to be registered at once.

To access this option, simply click on the arrow available next to the **Add** button as shown in the image below:

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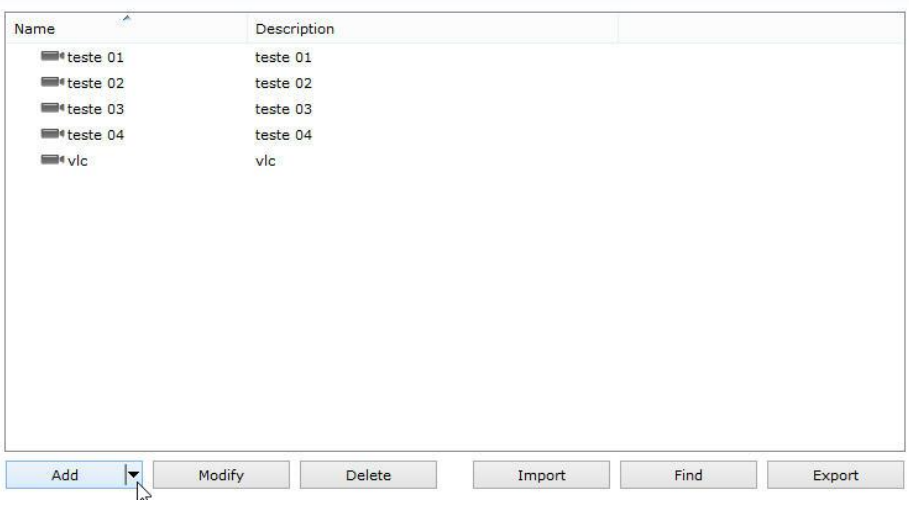
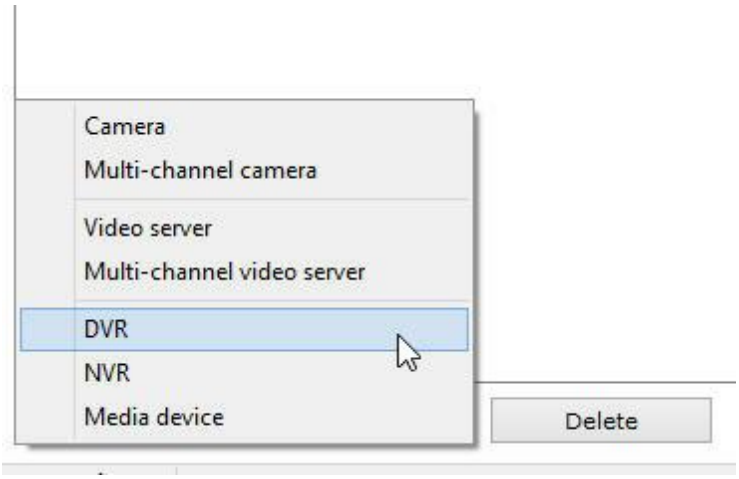


The options for those supported devices that can be registered are shown as in the image below:



6.1.13.1 Registering a DVR

To illustrate, a 4-channel DVR will be registered.
After clicking on **Add ->DVR**, the general information screen will be displayed as in the image below:

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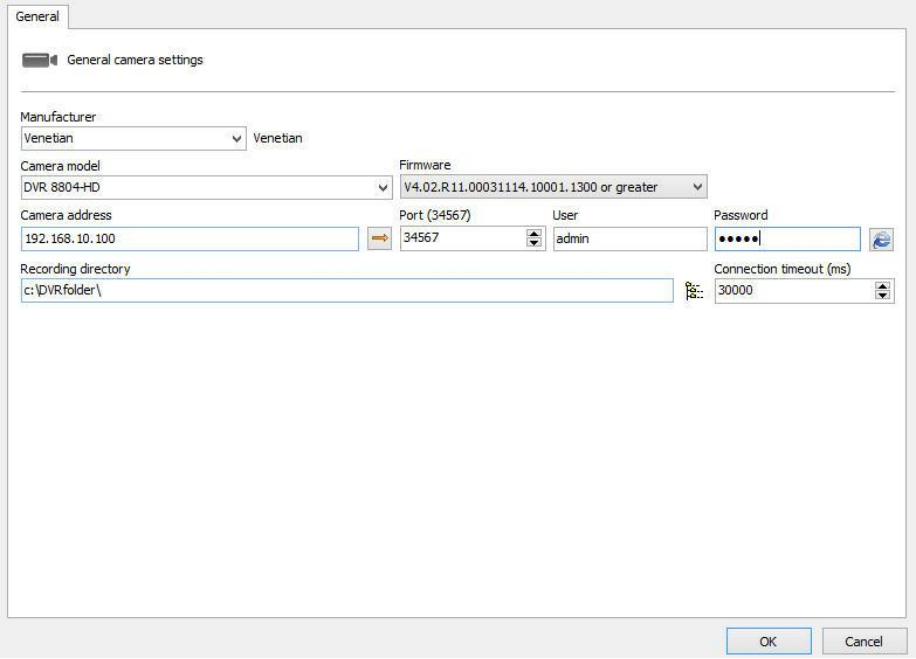

Basic information on the equipment must be filled in.**Manufacturer, Model, IP, Communications port, Username, Password, and the Directory where the recordings will be stored.**

After filling the data in, as illustrated in the previous image, click on the **Channel** option located on the side menu, as shown below:

The following screen will be displayed:

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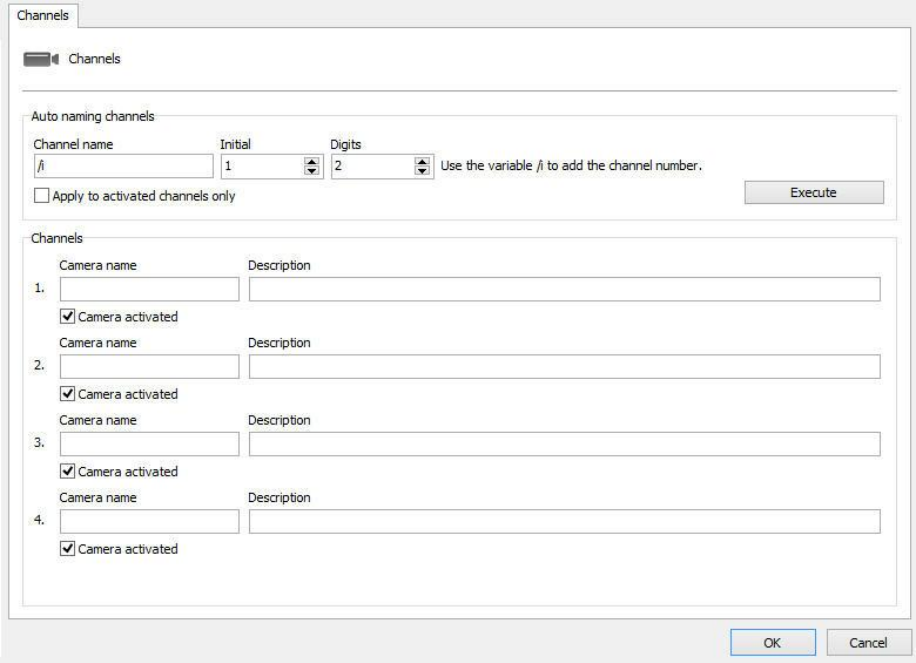
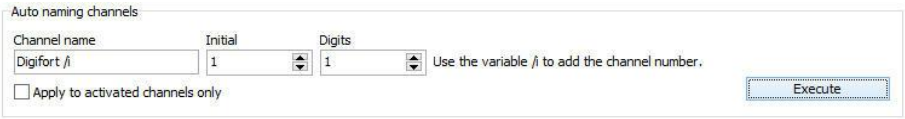


The following options are available:

- **Auto naming Channels**: Allows a naming standard to be applied on all channels of the device.
- **Channel Name**: Desired name followed by a number (feature /i).
- **Initial**: Starting number that will be applied to the channels.
- **Digits**: Number of digits that are required for naming.
- **Apply only to activated channels**: Applies a naming sequence only to those channels activated at the bottom of the screen.
- **Execute**: Applies the standard to all channels.

Example: To register a DVR with the naming standard: Digifort 1, Digifort 2, Digifort 3, etc., the following configuration will be carried out:



To register a DVR with the naming standard: Digifort 01, Digifort 02, Digifort 03, etc., the following configuration will be carried out:

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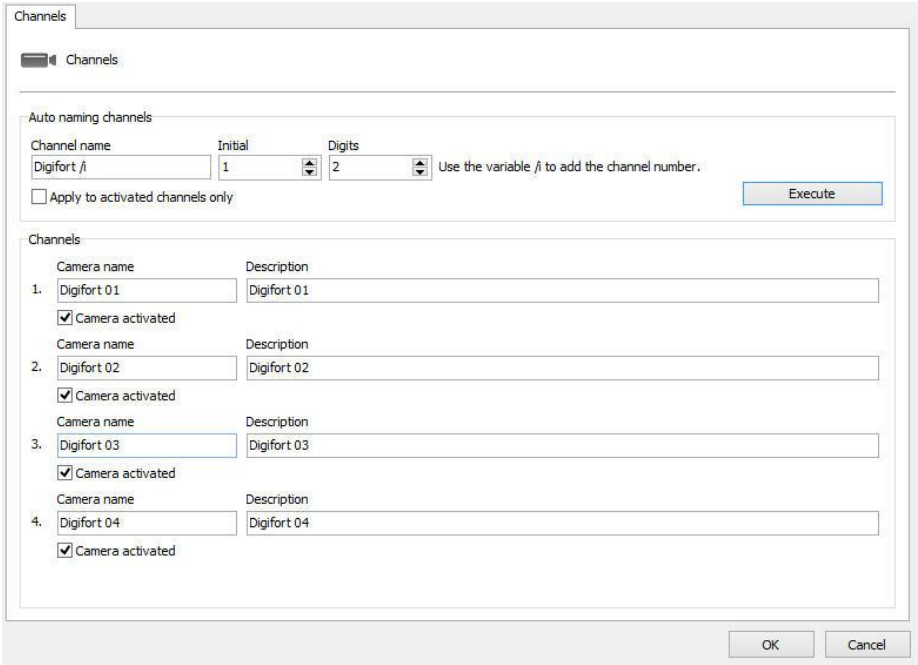
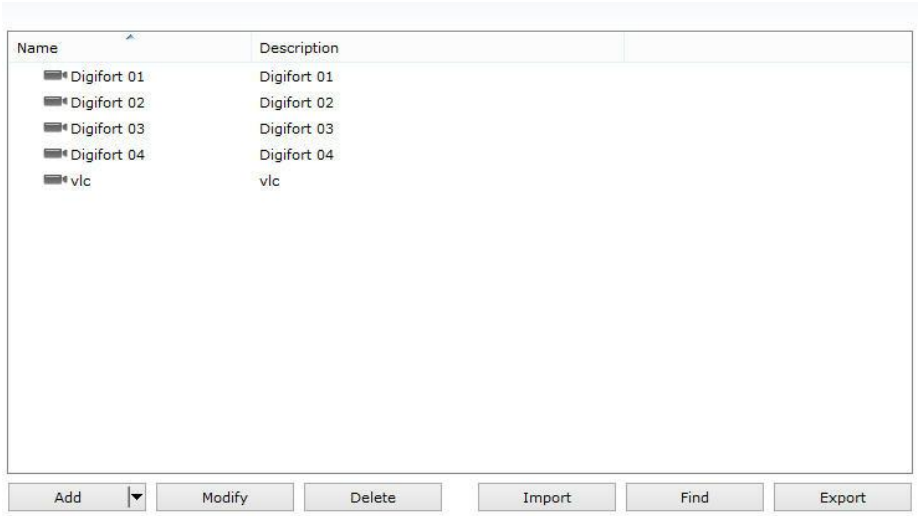


In the **Channels** area, it is possible to check/modify the name applied.
It is important to remember that each channel is registered as an independent device, thereby consuming 1 recording license per registration.

NOTE: The device name cannot be changed after registration.

The recording folders will be created with the names chosen for the channels within the selected root folder.

To finish registration, simply click on **OK** and all DVR channels will be simultaneously included.



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6.2 Monitoring the status of the recording server

In this area of the system you will be able to check up on the general status of all cameras registered in the system

To access this function, select the item Status in Recording Server in the Configurations Menu, as shown in the picture below:

Once this is done, a screen will be opened on the right side with general information about the cameras, as shown in the picture below:

6.2.1 Monitoring the status of cameras individually

In this area of the system you will be able to check up on the individual status of each camera, getting information such as working status, IP address, activity time, disk space used, etc.

To access this feature, click on the Cameras tab in the Status item of the Recording Server, as shown in the picture below:

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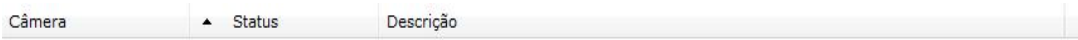
This screen will show all of the registered and active cameras in the system and inform us about the working status. If the status is “Working”, the camera is working normally and if the status is “Out of order” some communication problem with the camera is happening, check the electrical and logical net.

The list can be classified by camera names, by their status or by description. To do so, simply click above the desired topic. An arrow will show which topic is being listed and if it’s increasing or decreasing order as shown in the figure.



To display details about the functioning of each camera, give a double-click on the desired camera. The details will be described in the next topics.

- **Display Disabled Cameras** : Check to see that the cameras are turned off in the register of cameras;

6.2.1.1 Recording Connection

This screen provides detailed information about the connection used with the camera to record images, as shown in the figure below:

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- **Camera**: Registered camera name.
- **Description**: Registered camera description.
- **Model**: Registered camera model.
- **IP**: Camera IP address.
- **Uptime**: Camera uptime since its activation or modification of parameters.
- **Downtime**: Camera downtime.
- **Received photos**: Photos received from the camera since its activation or modification of parameters.
- **Bytes received**: Number of bytes received from the camera since its activation or modification of parameters.
- **Frame/s:** Frames per second being received from the camera.
- **Ping Test**: It opens a window with the ping test for camera.

6.2.1.2 Connections

This screen provides information about all connections carried out with the camera for video recording and playback.

The connections are displayed in a list in tree format, in other words, with items showing the type of connection and sub-items showing the details of the connection.

To access this feature, click on the **Connections tab**, as shown in the figure below:

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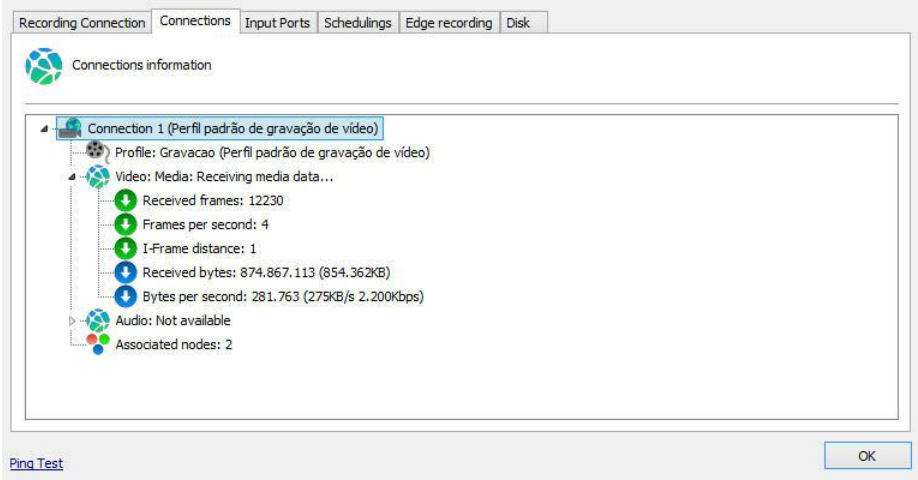

- **Profile**: Media profile associated with the connection. To learn what a media profile is, see Media Profiles
- **Frames Received**: Frames received from the camera with this connection from its activation or parameter change.
- **Frames per Second**: Frames per second being received in real time.
- **Distance from I-Frame**: Displays the number of frames between the I Frames received.
- **Bytes Received**: Bytes received from the camera with this connection from its activation or parameter change.
- **Bytes per Second**: Bytes per second being received in real time.
- **Associated Nodes**: Number of resources that are using this connection. In this case, this connection is only being used for recording images, displaying the value of 1. If the camera is also being monitored through the Relay Server by this connection, the value of 2 would be displayed.

6.2.1.3 Input Ports

This screen shows the alarm ports of the camera and its Status

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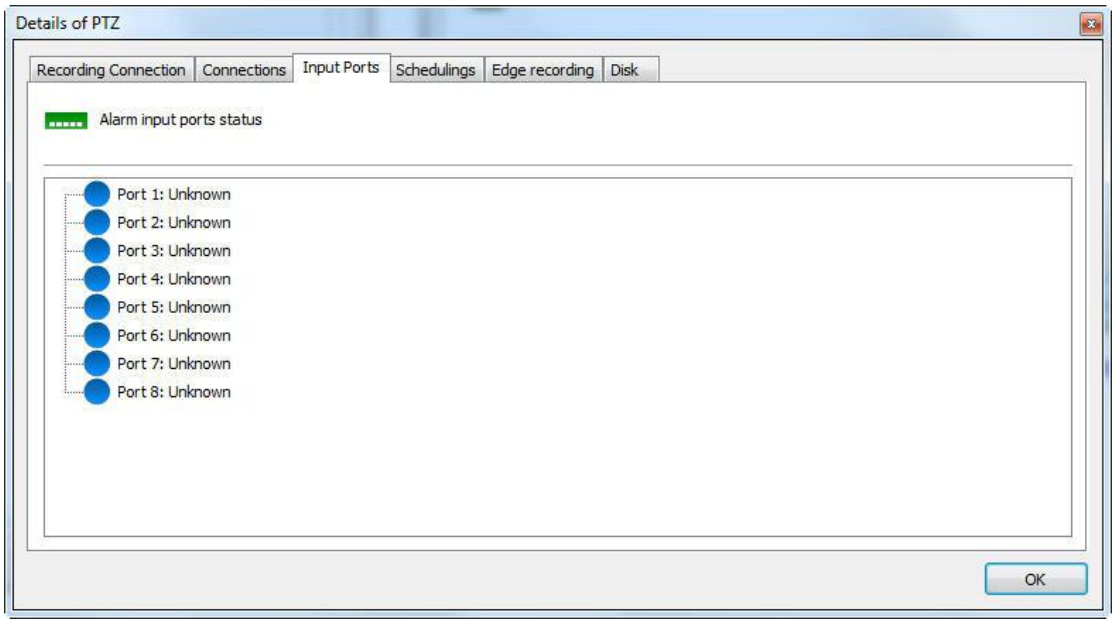
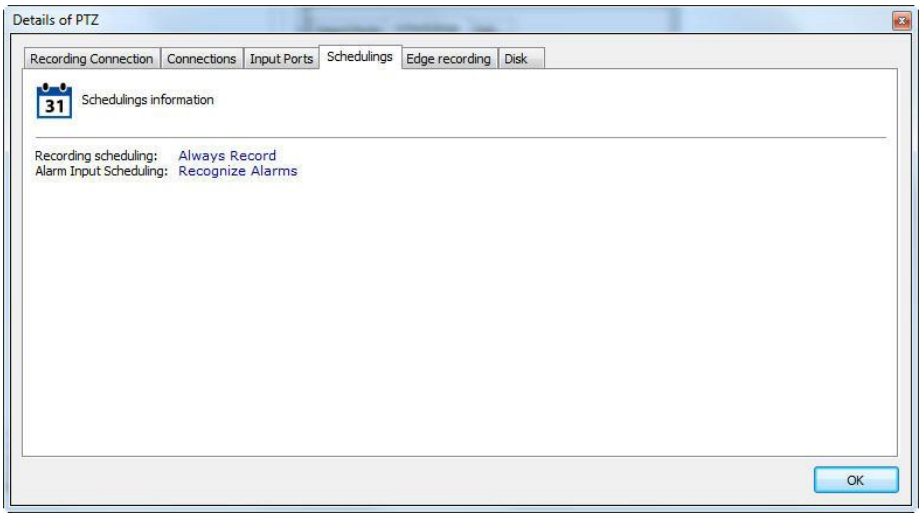


To learn how to configure the alarms see How to configure the alarm actions

6.2.1.4 Schedulings

This screen offers information about the current type of recording, these being: continuous recording, recording by motion, or no recording.

The type of recording is defined in the registration of cameras. To learn how to define the type of recording, see Recording.
To access this feature, click on the Scheduling's tab, as shown in the picture below:



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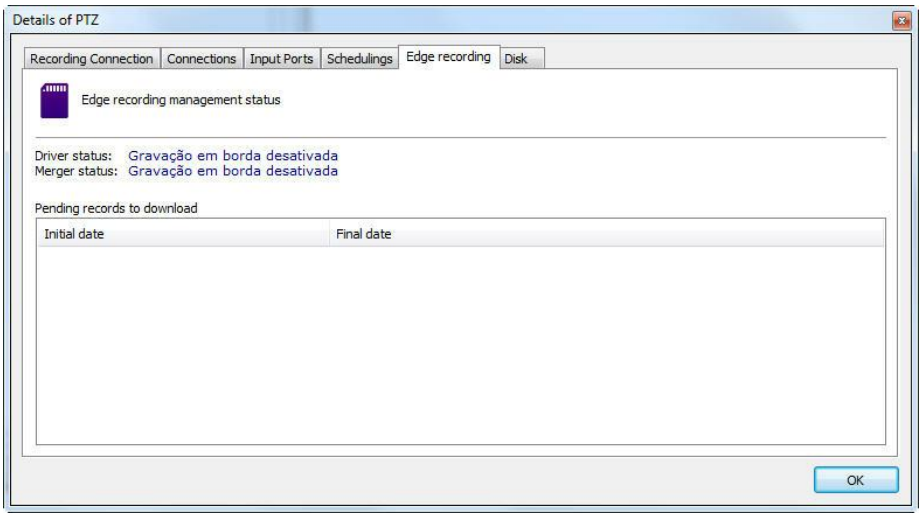
6.2.1.5 Edge Recording

On this screen, you can monitor the Edge recording progress **Status**.



During the edge recording process you can see the following status:

Downloading recordings: Downloading the desired camera recordings
Download of recordings complete: The download of the videos from the camera is complete.
Combining recordings: Combining the downloaded recordings with the Digifort main recording
Recordings successfully combined: End of the edge recording process.

To learn more about edge recording check the Edge Recording chapter

6.2.1.6 Disk

This screen supplies us with information about disk space usage by this camera.
To access this feature, click on the Disk tab, as shown in the picture below:

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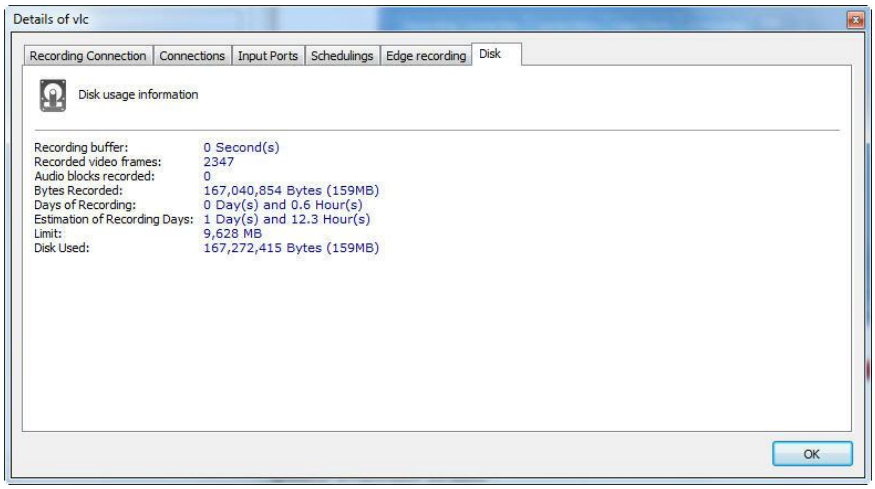

For a better understanding of all of these items, read the topic about Disk Management on page How to configure the Disk Management

- **Photos recorded**: The number of photos recorded by the camera since its activation or modification of the parameters.
- **Bytes recorded**: The number of bytes recorded by the camera since its activation or modification of the parameters.
- **Hours of recording**: Hours of recording stored in disk.
- **Estimated hours of recording**: Estimation of the number of hours of recording.
- **Days of recording**: Days of recording stored in disk.
- **Estimated days of recording**: Estimation of the number of days of recording.
- **Limit**: Limit allocated for recording of images of the camera.
- **Disk used**: Disk space used by the images of the camera.

6.3 Edge Recording

To access the edge recording general settings, click on **Edge Recording** as shown in the image below:

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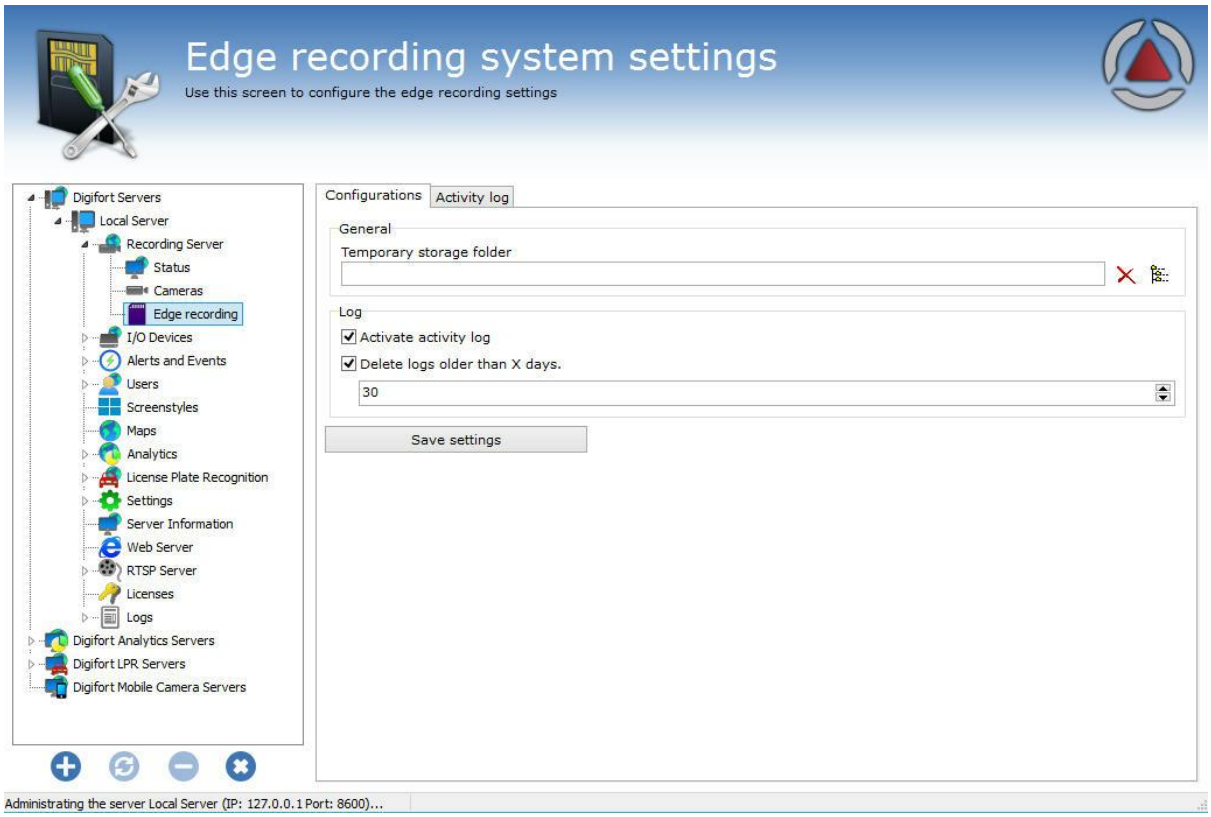

On the **Settings** tab there are the following options:

- **Temporary storage directory**: Choose a directory where the recordings downloaded from the cameras stay until combined with the Digifort main recording
- **Enable activity logging**: Activates the log that records the edge recording activities
- **Delete logs older than X days**: Deletes the edge recording logs older than X configurable days.

In the Activity Log, you can search for the records related to the edge recording actions:

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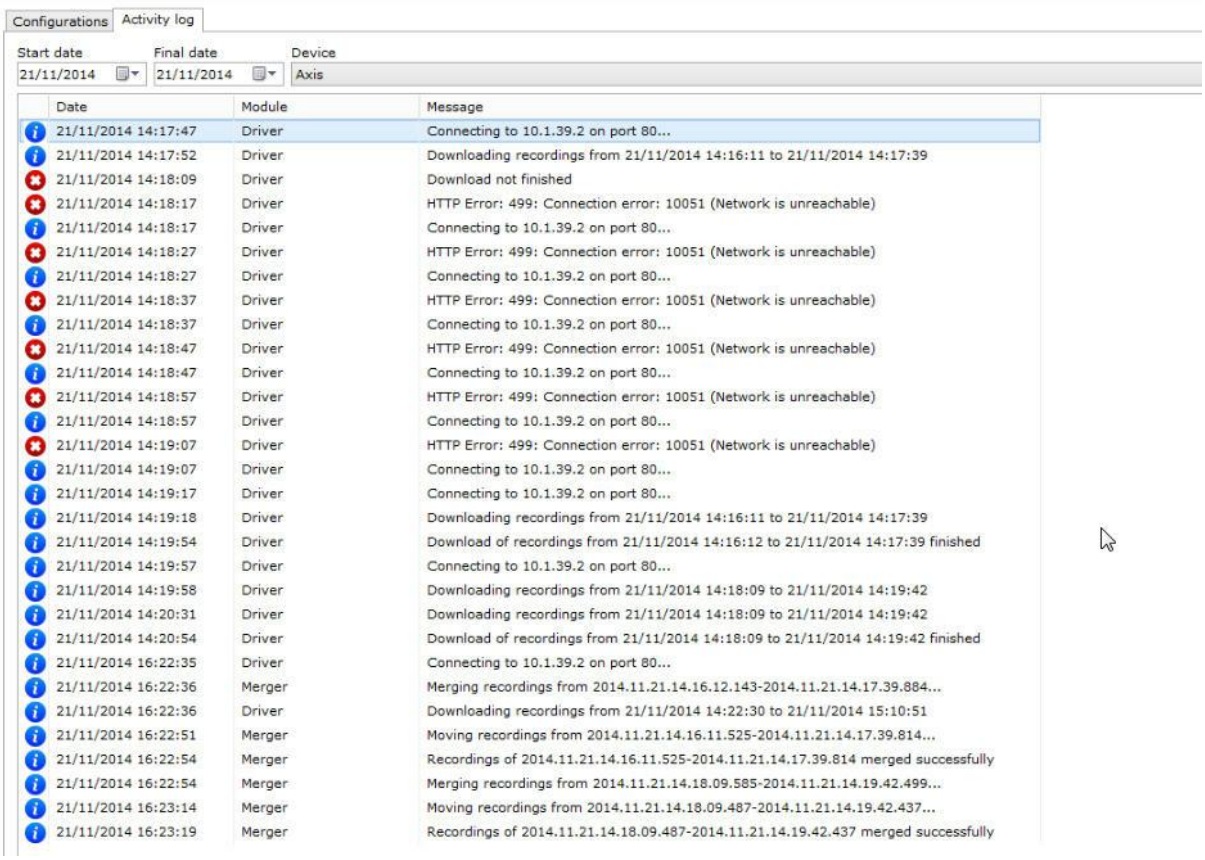

On this screen you can filter logs of:

- **Server connections with the camera.**
- **Connection errors.**
- **Recordings download process.**
- **Recordings download process completed.**
- **Recording combination started.**
- **Combination successfully completed**.

You can see the details of a record by double clicking:

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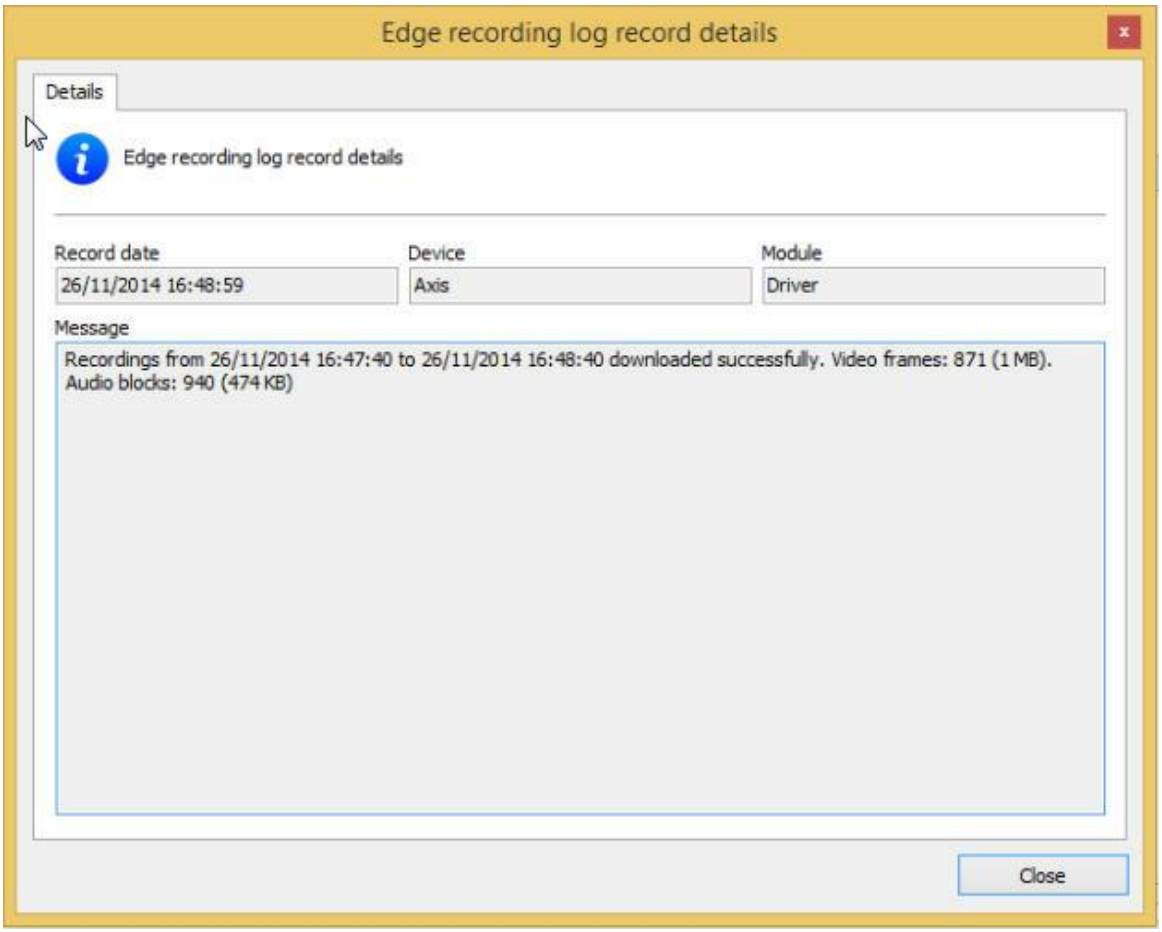

To learn more about edge recording check the Edge Recording chapter.

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Chapter VII

7 Alarm Devices

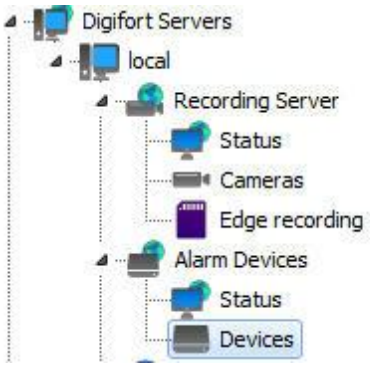
The Digifort System allows the management of external alarm devices. Normally, these devices are alarm boards controlled by the network, as are some cameras, and have alarm inputs and outputs that can be monitored by Digifort.

Normally, the alarm devices are installed in places that don't have alarms or the cameras that are installed don't have ports for alarm input and output.

They can be used in automation of an area. Sensors and panic buttons, among other things, can be attached to their input ports. Sirens, electrical locks and lights, among other things, can be attached to their output ports.

7.1 How to access the alarm devices register

To access the alarm devices register, click on the Devices item in Alarm Devices, as shown in the picture below:



Once this is done, the alarm devices register will be shown on the right, as shown in the picture below:

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To add an alarm device, click on **Add**. To modify or exclude select the desired alarm device and click on the corresponding button.

7.1.1 How to add an alarm device

After clicking on the **Add** button, as explained in the previous topic, the screen for adding alarm devices will be shown, as shown in the picture below

7.1.1.1 Main data

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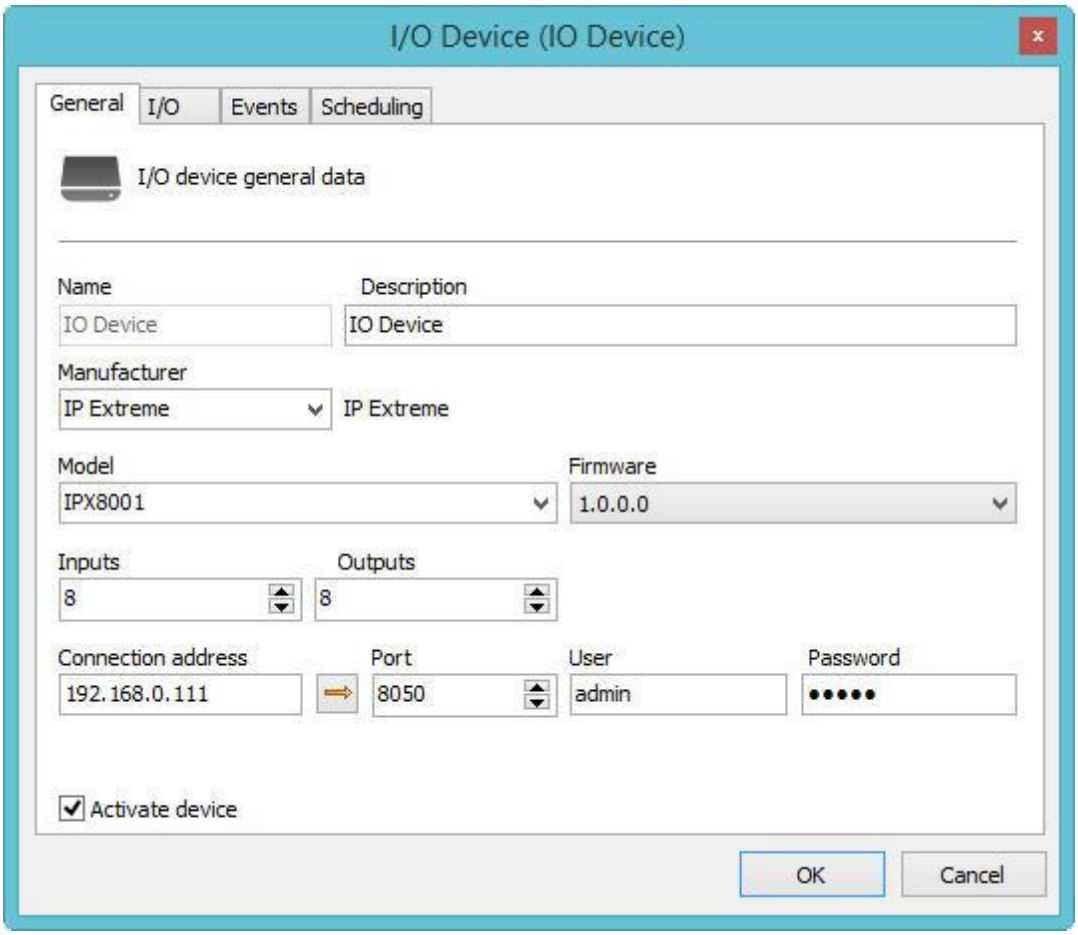

- **Name**: Identification name of the alarm device. After inclusion of the device in the system, the name cannot be modified, as it will be used internally by the system.
- **Description of the device**: Brief description of the alarm device.
- **Manufacturer**: Select the manufacturer of the alarm device.
- **Model of the device**: Select the model of the alarm device.
- **I/O expansion board**: If your device has a port expansion board, select it from this list.
- **Alarm inputs**: Select the number of alarm input ports the device has.
- **Alarm outputs**: Select the number of alarm output ports the device has.
- **Connection IP**: Enter the IP of the connection with the alarm device.
- **Arrow**: Starts the ping command to the device.
- **Connection port**: Enter the port of the connection with the alarm device.
- **User**: Enter the user of the access to the alarm device.
- **Password**: Enter the password of the access to the alarm device.

Important

To find out the IP and port of the connection, and the user and password of access, consult the alarm device's instructions manual.

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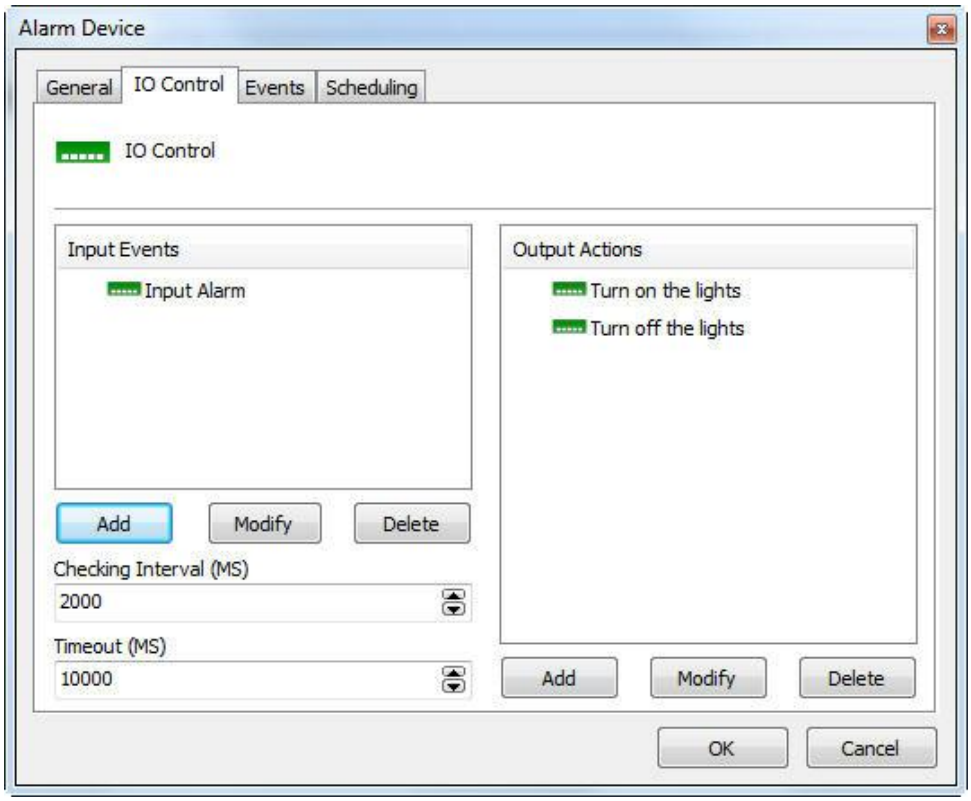
7.1.1.2 I/O Control

In this area the alarm device will be configured. To access these configurations, click on the I/O Control tab, as shown in the picture below:



To learn how to use this screen, see **How to configure the I/O**

7.1.1.3 Events

As in the case of cameras, Digifort can also monitor the working state of the alarm devices, offering notification functions, in case the equipment stops functioning for any reason.

Digifort can inform the administrator of failures in communication with the alarm device that can be caused by lack of power at the site, or signs of vandalism, for example. To access this feature, click on the **Events** tab, as shown in the picture below:

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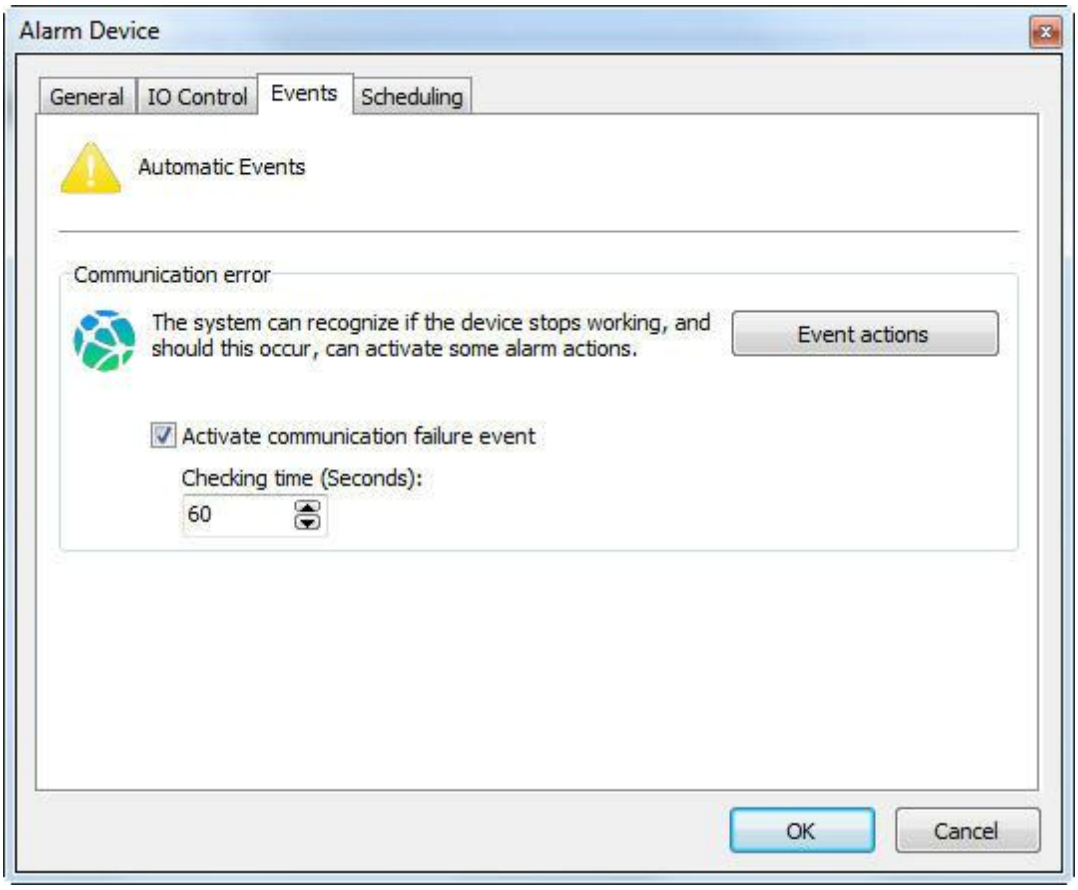

If you wish to activate this notification, mark the option Activate communications failure event and define the time for checking. This time defines the interval after which Digifort verifies if there is connection with the device. For this, click on Alarm Actions to define the set of actions that Digifort will carry out when this event occurs. To learn how to configure the alarm action, see How to configure the alarm actions

7.1.1.4 Scheduling

Scheduling makes it possible for the administrator to configure the times of day and days of the week in which the events received by the alarm devices are to be processed. For example, a rule can be defined that the events will only be processed at night.

To access this feature, click on the Scheduling tab, as shown in the picture below:

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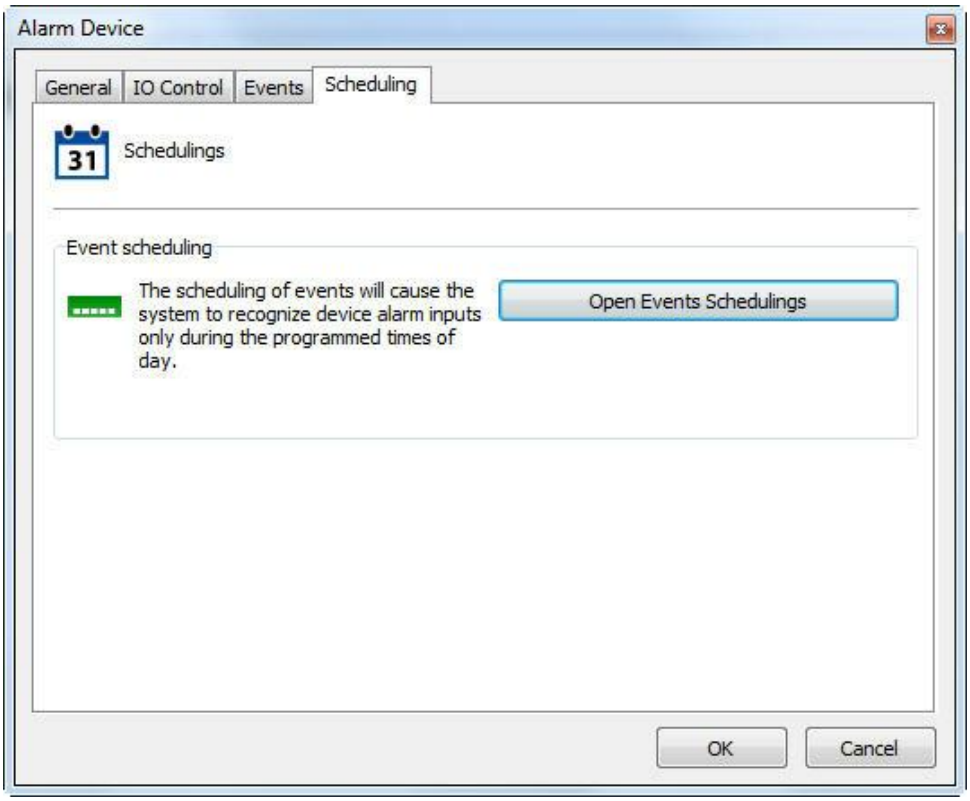
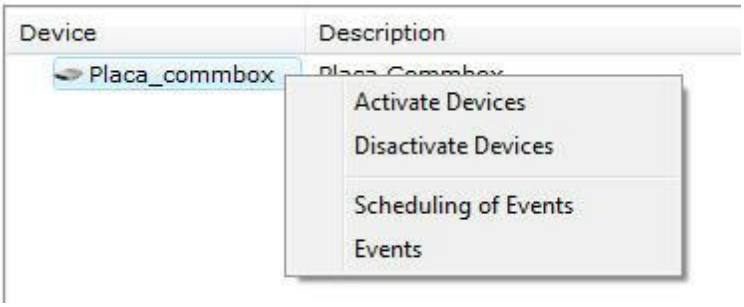


To configure the scheduling, click on Open Scheduling of Events and follow the instruction on page How to configure the scheduling of recording

7.1.2 Management functions of the Alarm Devices

Digifort offers the principal configurations of alarm devices that can be accessed based on its register, thus making it possible to configure several devices simultaneously.

To use this feature, select the desired devices and click on the right button of the mouse, as shown in the picture below:



- **Activate devices**: Activates the selected devices, causing the alarms to be administrated.
- **Disactivate devices**: Disactivates the selected devices.
- **Scheduling of events**: Configures the scheduling of events of the selected device. To learn how to use this feature, see Events.

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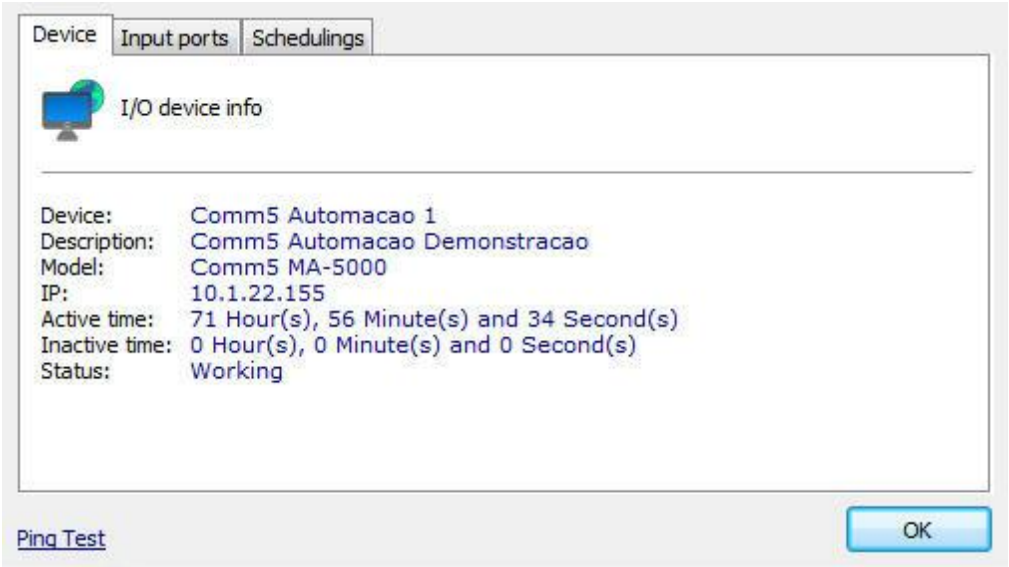
- **Events**: Configures the events of the selected devices. To learn how to use this feature, see I/O Control

7.2 Status

In the Status option you can check if the alarm devices are in operation, the ports Status and Scheduling.

In the image below it is possible to identify which devices are in operation and out of operation:

For more details, just double click on the desired device and the following screen will appear:



The first Device tab provides us with the following information about the equipment registration, uptime and downtime. The screen also has a ping command to test the equipment connectivity on the network.

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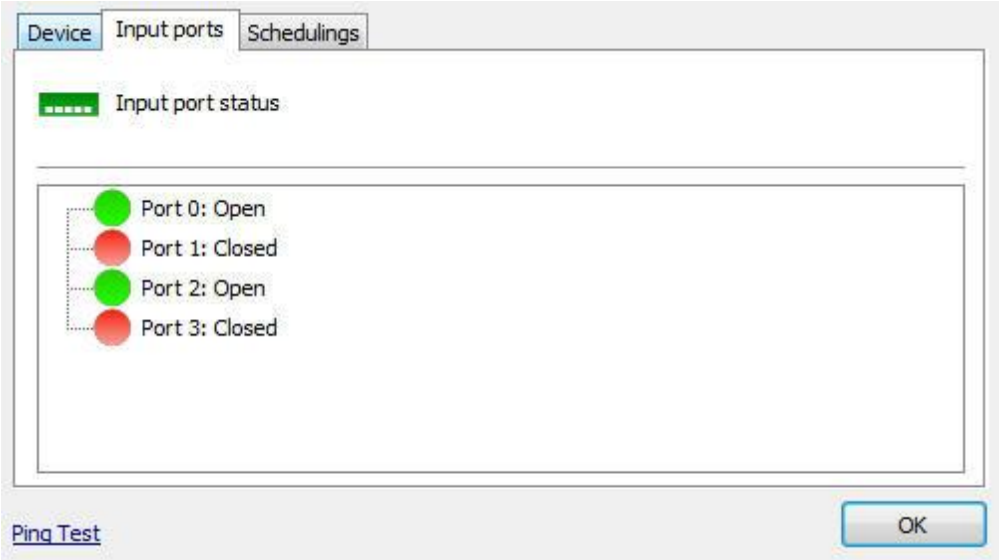
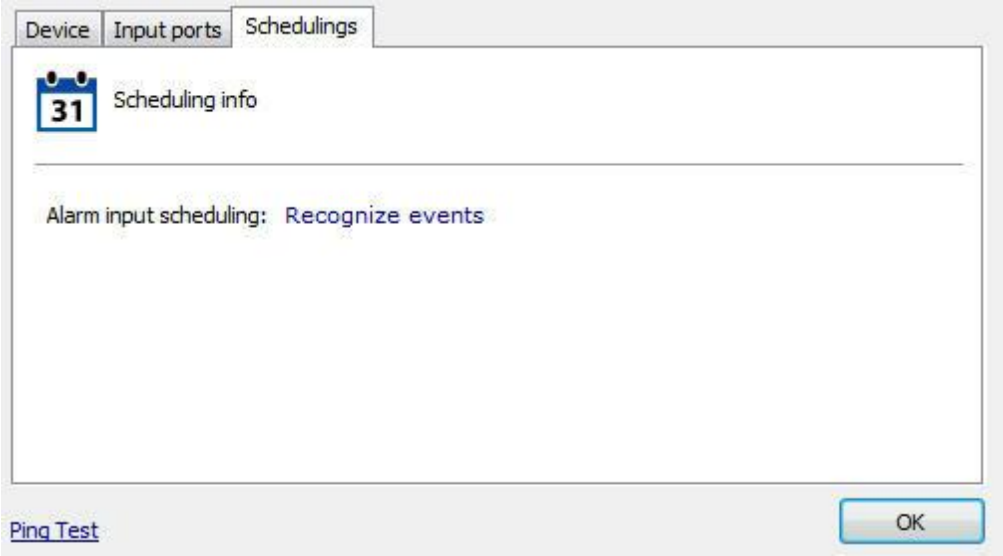


In the **Input ports** tab it is possible to test in real time the device input port status.



In the **Scheduling tab** there will be information from appointments made to this device;

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Chapter VIII

8 Alerts and Events

The Digifort System offers a series of alerts and alarms that can help to monitor the normal operation of a set of cameras and the server itself. These alerts are configured by the system's administrator, according to the individual needs of each solution, and can be modified at any moment whenever a new need appears.

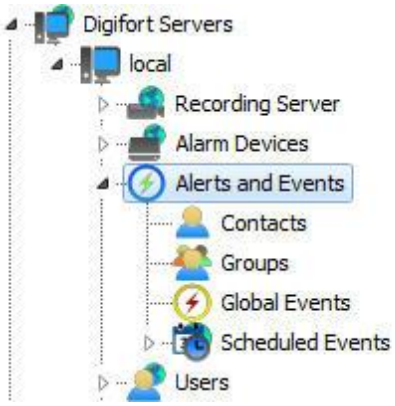
The functions of alerts and events allows Digifort to send e-mail or SMS messages to a list of users that was previously registered in the system each time some event Programmed by the administrator occurs. An event can be, among others, a failure in the communication of the camera with the server, a failure in the recording of data, a motion alert or an alert associated with an external electrical device. All of the alerts are also registered in a log file for later consultation and analysis.

The alerts and alarms are activated immediately following their configuration, making it unnecessary to paralyze the system to accomplish a configuration. An alert can be made for the entire system or for a specific camera.
The monitoring of these alerts is the responsibility of the person to whom the administrator delegated the control.

The lack of interest in checking up on abnormalities detected and informed by the system is considered a serious failure, putting security as a whole at risk.

8.1 How to access the Alerts and Events

To access the alerts and events, click on the item Alerts and Events in the Configurations Menu, as shown in the picture below:



This area of the system is divided into three parts, the contacts register, the contact groups register and the log configuration.

8.1.1 How to configure the contacts

Contacts are system units that are responsible for alert e-mail messages from the system. In other words, contacts are people who are registered in the system with information such as name, telephone and e-mail address. By way of this information, Digifort is able to

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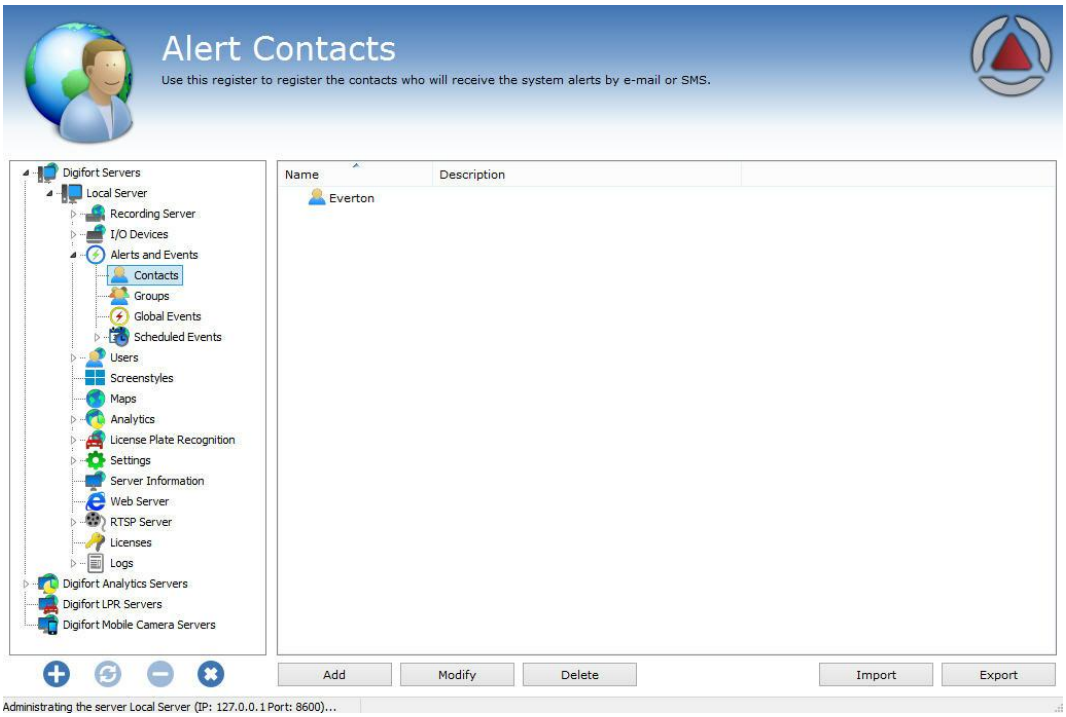
contact them.

Digifort sends e-mail messages not only to a contact, but also to groups of contacts.

To access the contacts register, click on the item Contacts, as shown in the picture below:

Once this is done, the contacts register will be displayed on the right, as shown in the picture below:



To add a contact, click on the **Add** button. To modify a contact, select it and click on the **Modify** button. To exclude a contact, select it and click on the **Exclude** button.

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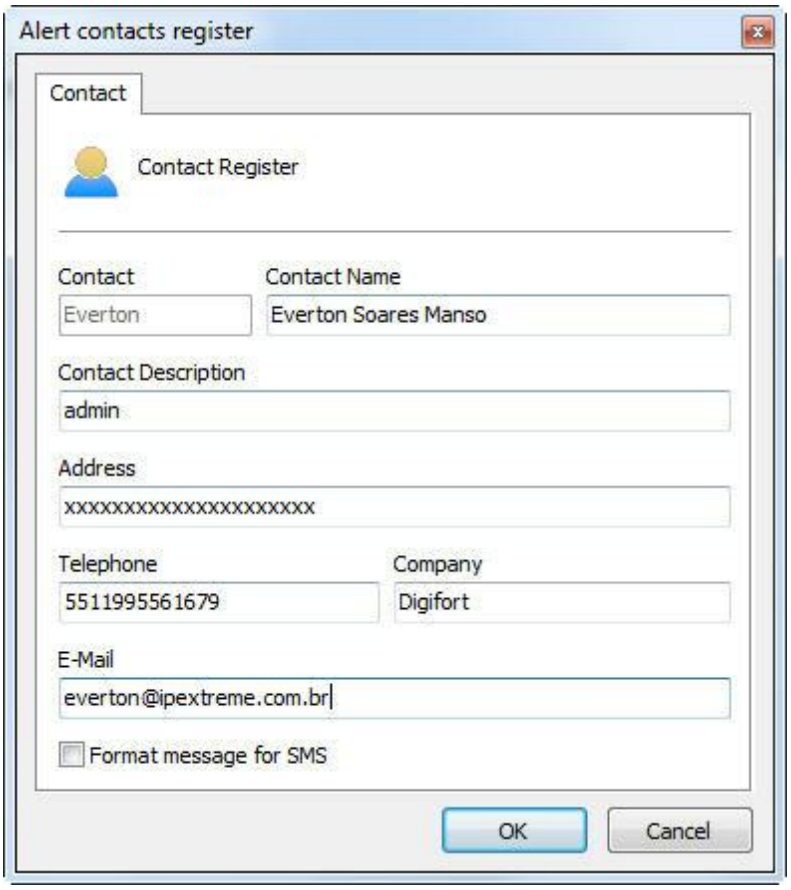
8.1.1.1 How to add a contact

After clicking on the Add button, as explained in the previous topic, the screen for adding contacts will be displayed, as shown in the picture below:



- **Contact**: Internal name of the contact. This name must be unique and cannot be modified once saved, as this information in used internally by the system.
- **Name of the contact**: Complete name of the contact.
- **Description of the contact**: A brief description of the contact for the purpose of its easy identification. This field may contain, for example, the function of the person in the company.
- **Address**: Address of the contact.
- **Telephone**: Telephone of the contact.
- **Company**: Company of the contact.
- **E-mail**: E-mail address of the contact. It is to this address that Digifort will send the notifications configured by the administrator.
- · **Format message for SMS**: Sends the notification to cell phone in SMS format instead of by e-mail. In this case the e-mail address of the cell phone must be specified in the field “E-mail”.

Important

The sending of SMS messages is a service out of the realm of Digifort and is

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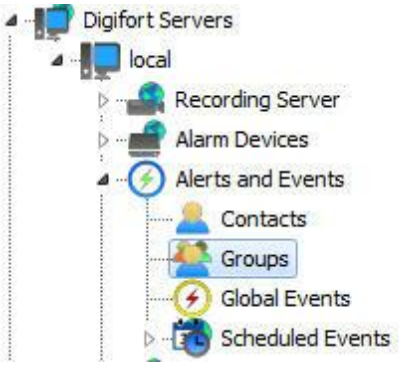
Important

therefore the responsibility of the operator of the cell phone who will receive the message. Verify the availability of this service with your operator.

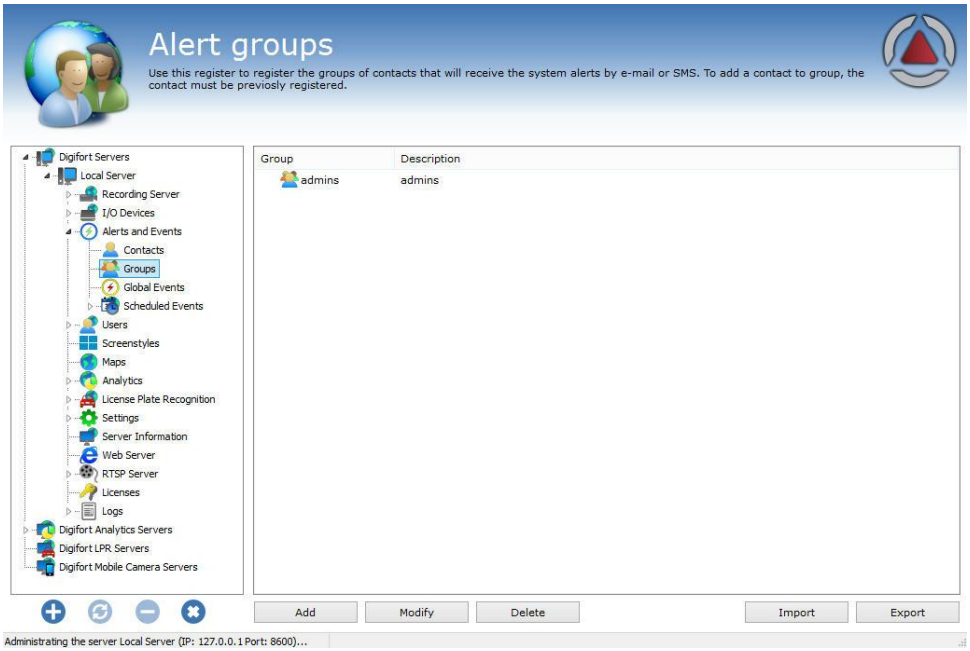
8.1.2 How to configure the contact groups

The creation of contact groups is necessary, since Digifort sends e-mail notifications not only to a contact, but also to a group of contacts.

To access the contact groups register, click on the item Groups, as shown in the picture below:



Once this is done, the group register will be displayed at the right, as shown in the picture below:



To add a contact group, click on the **Add** button. To modify a contact group, select

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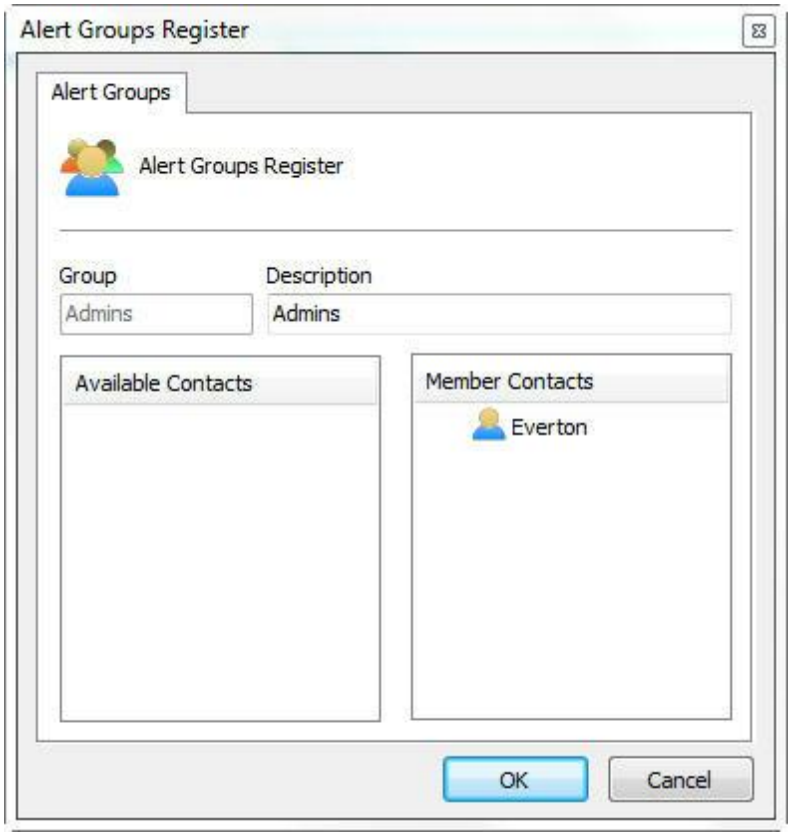
it and click on the **Modify** button. To exclude a contact group, select it and click on **Exclude**.

8.1.2.1 How to add a contact group

After clicking on the **Add** button, as explained in the previous topic, the screen for adding contact groups will be displayed, as shown in the picture below:



- **Group**: Name of the contact group. Once saved, this name cannot be modified, as it will be used internally by the system.
- **Description**: Description of the contact group.
- **Available contacts**: List of all contacts registered in the system.
- **Member contacts**: List of all contacts who are members of the group.

To add contacts to the group, select the desired contact in the list of available contacts and drag it to the list of member contacts.

To remove a contact from the group, select the desired contact in the list of member contacts and drag it to the list of available contacts.

8.1.3 Global Events

Global events are powerful alarm and system integration tools. Like any other event, global events can be used to set off preprogrammed system actions, as well as activate and deactivate the

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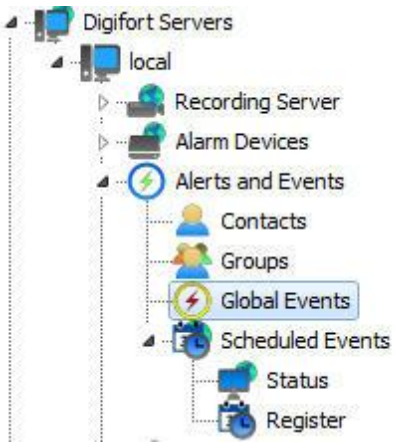
recording of cameras.

Global events can be activated by users by way of the Surveillance Client or by external system, thus allowing any other application to activate an event in Digifort.

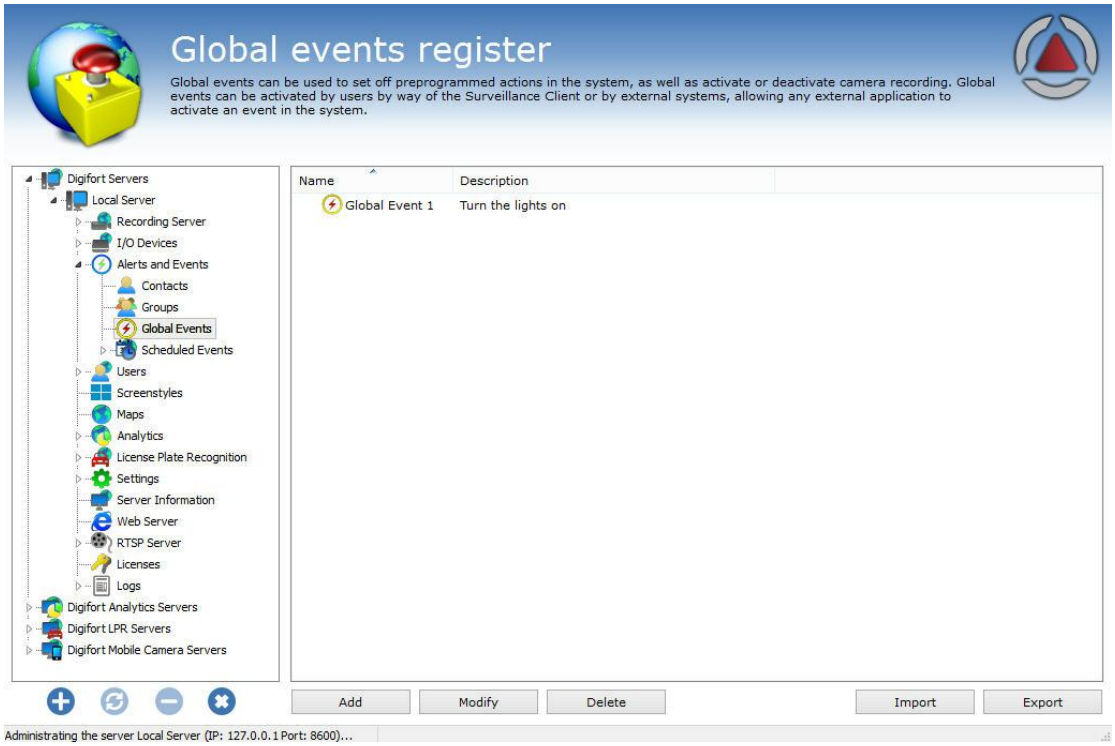
This chapter will cover only the configuration of global events. For information on how to activate a global event by way of an external applicatio, consult the API of global events.

8.1.3.1 How to access the Global Events Register

To access the Global Events Register, click on the item Global Events, as shown in the figure bellow.



Once this is done, the alarm devices register will be displayed at the right, as shown in the figure below.



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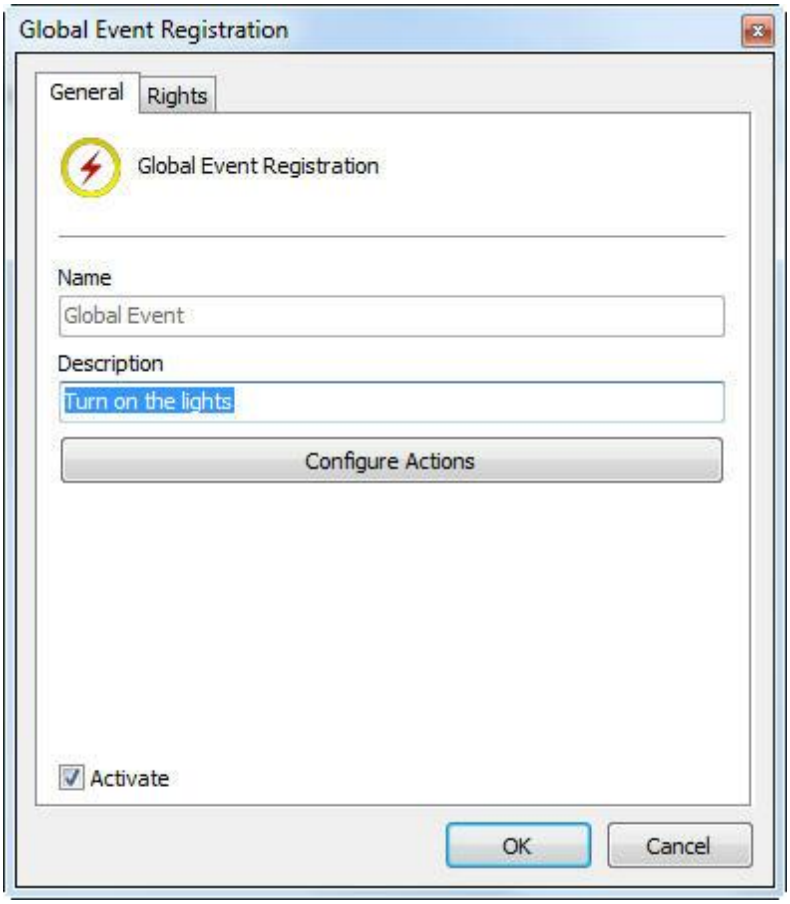
To add a global event, click on **Add**. To modify or exclude, select the desired global event and click on the correspondig button.

8.1.3.2 How to add a global event

Once the Add button is clicked, as explained in the topic above, the screen for adding global events will be displayed, as shown in the figure below.



8.1.3.2.1 Main data

- **Name**: Identification name of the global event. The name of the global event will be used to set off the event in Digifort. After inclusion of the event in the system, the name cannot be modified, as it will be for internal use of the system.
- **Description**: Short description of the global event.
- **Activate**: Enables or disables the global event for use.

To configure the actions of the global event, click on the Configure Actions button. The operational mode of the configuration of the actions is described in Chapter How to configure the alarm actions

8.1.3.2.2 Rights

Global events can have access restricted to some users of the system. To attribute user rights, click on the **Rights** tab, as shown in the figure below:

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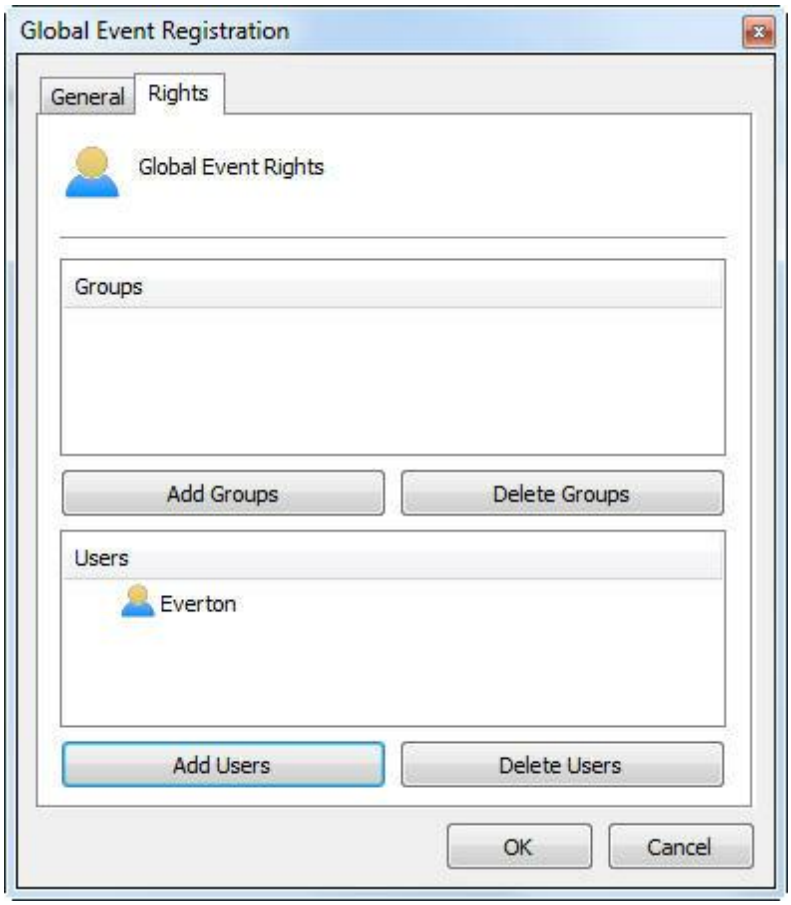

To conceed the right of access to the desired users/groups, simply click on the **Add Grupos/Users** button and select them in the list of **Groups/Users** which will appear as the figure shows.

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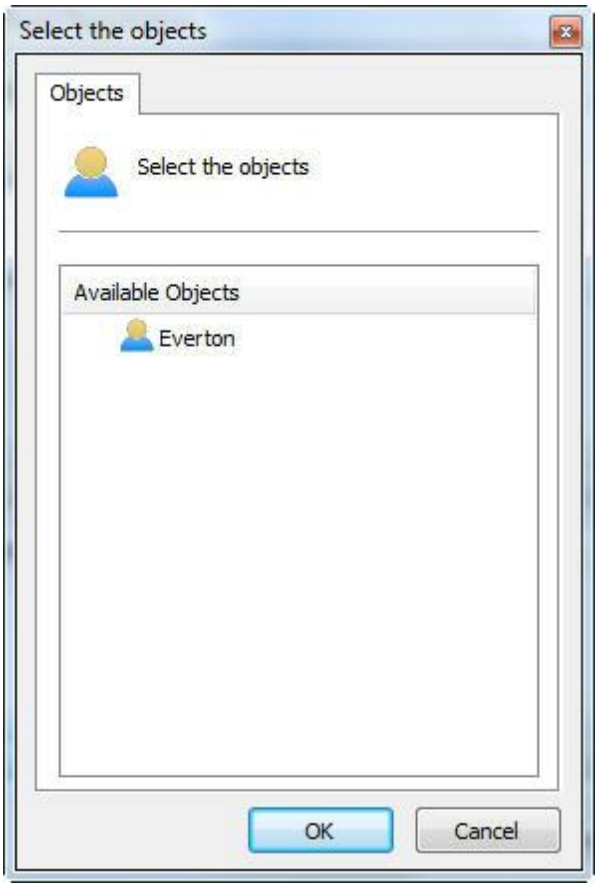

Select the available User and click on **OK**. The same rule applies to the list of groups.

8.1.4 Sheduled Events

Sheduled events allow the user to create scheduled actions for executing some system function at specified dates and times.

This feature is very useful for automating and easing routine tasks such as turning on lights, opening doors and controlling the activation of any kind of equipment at the Sheduled time.

8.1.4.1 Registering Sheduled Event

To access this area, click on the Register tab in the Menu of Sheduled Events, as shown in Figure bellow:

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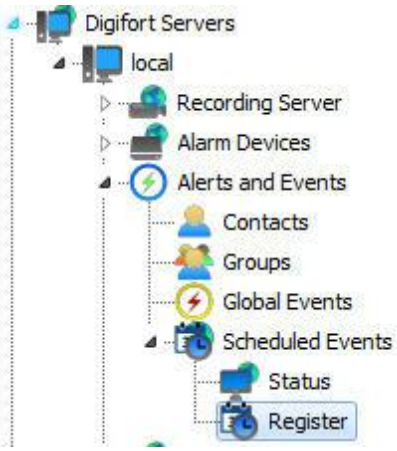
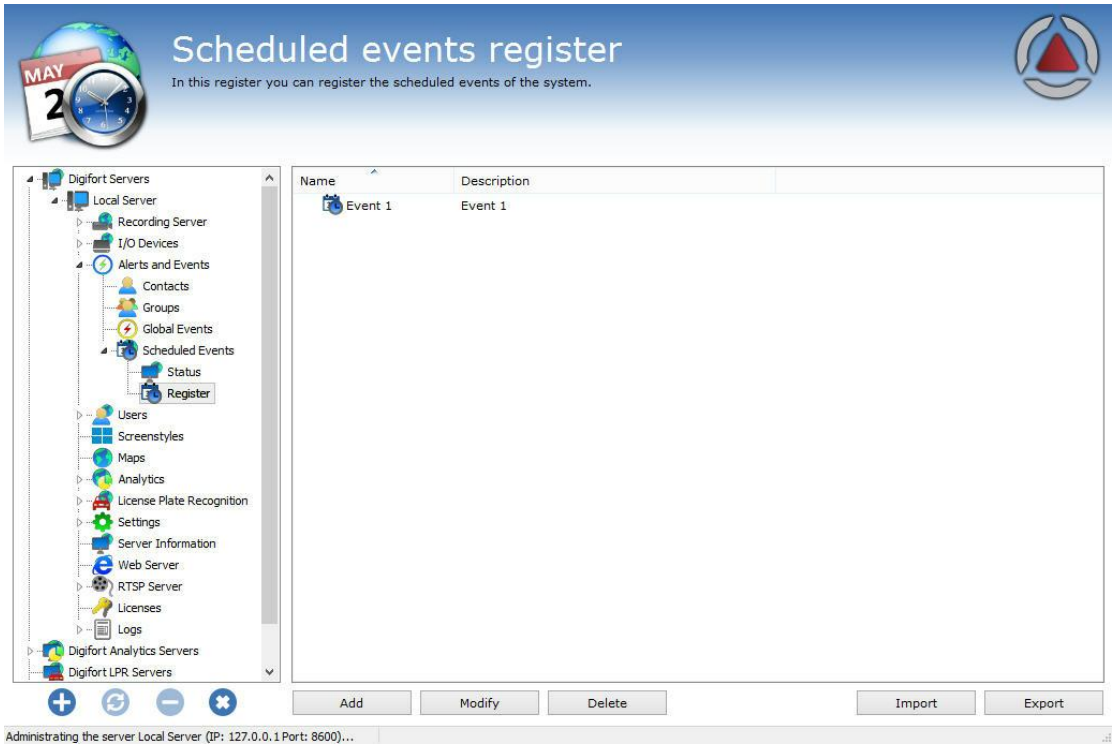


Once this is done, the general system configuration screen will open up at the right, as shown in Figure bellow:



To add a Sheduled Event, click on **Add**. To modify or delete a Sheduled Event, select the desired camera and click on the corresponding button.

8.1.4.1.1 Adding Sheduled Event

After clicking on **Add**, the event registration screen will open up as shown in the figure below:

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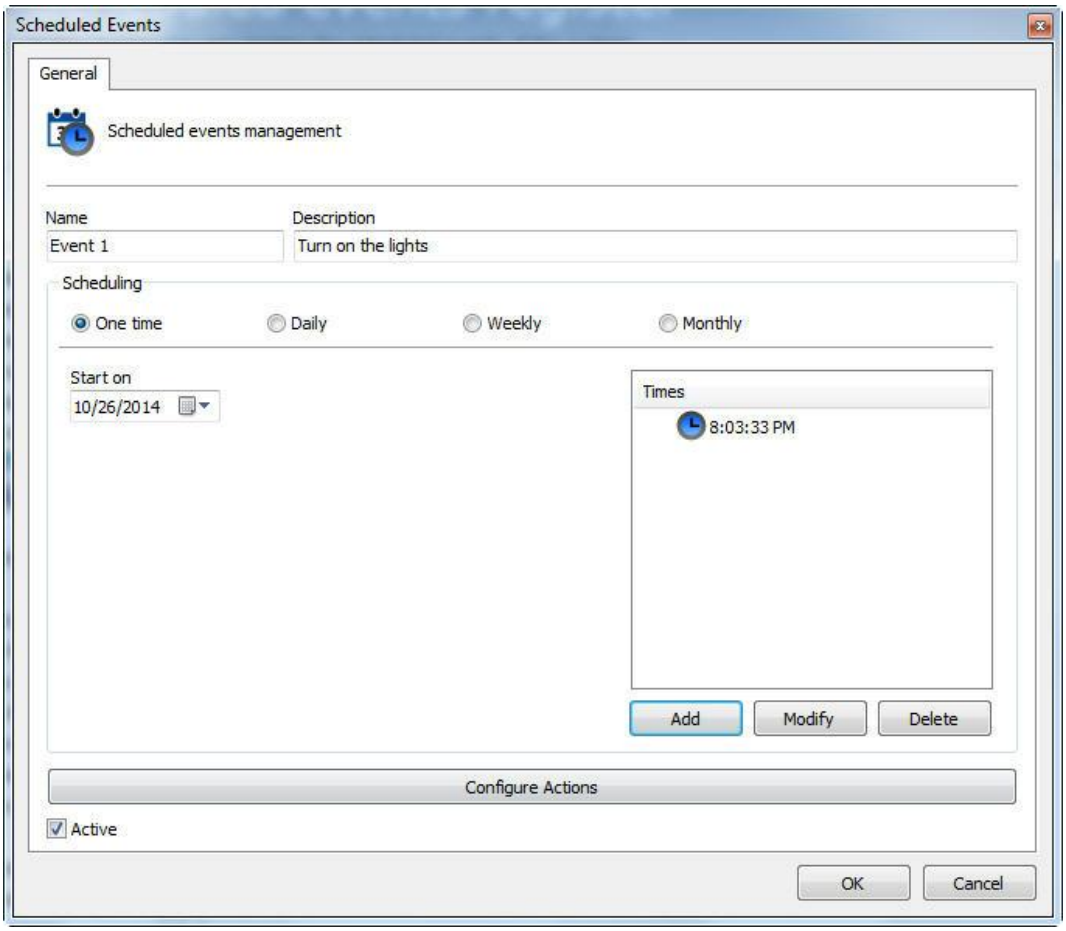

This screen offers the following function:

- **Name**: Enter the desired name for the event. This name will be the key for recognition in the system.
- **Description**: The desired description for the event to be registered.
- **Scheduling**: The type of scheduling to be made. The event can be activated only once, daily, weekly or monthly. The types of scheduling will be explained further on.
- **Times**: Screen in which one or more times of day can be added for the event to be activated.
- **Configure Actions**: Click on this button to configure the actions that Digifort will carry out when this event occurs. To learn how to configure the actions that this manual event will execute, see How to configure the alarm actions
- **Active**: Active or de-Active the event.

8.1.4.1.1.1 Types of Scheduling

In this option, only the options for the date and time of the execution of the event will be configured as shown by the figure below:

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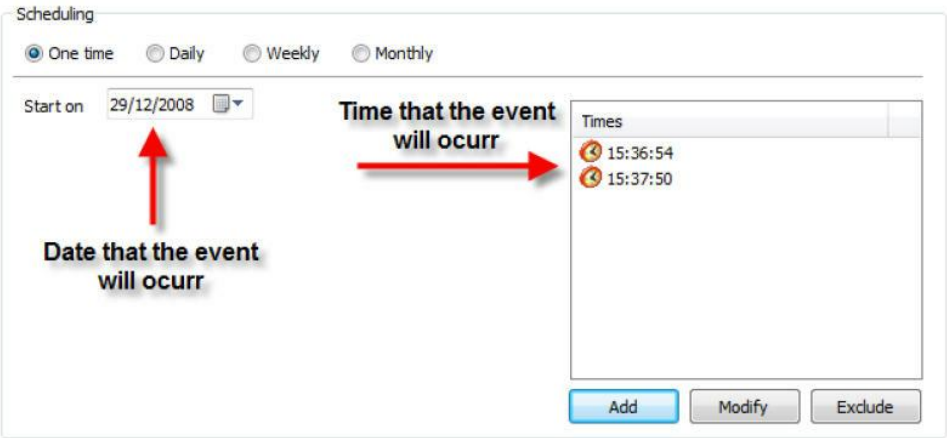
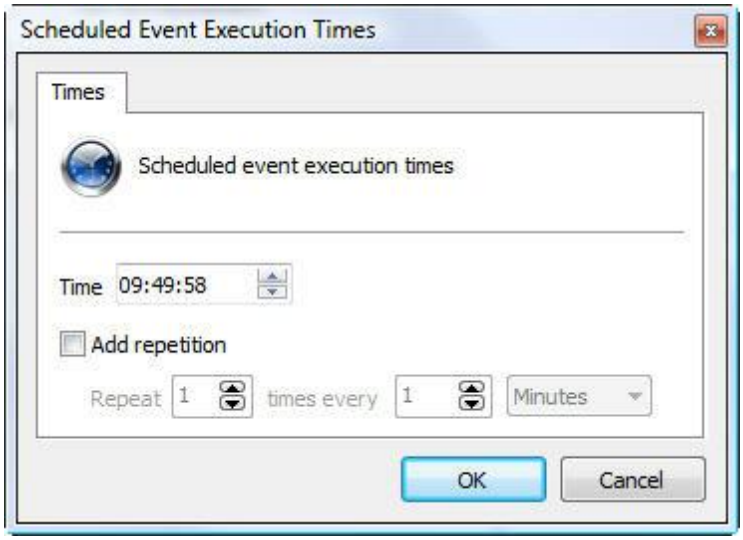


First, select the date on which the event shall occur, followed by clicking on Add in the times window and the following screen will be displayed:



In this window, select the desired time of day for execution of the event. If necessary, the repetition of the event every X minutes can be added.

The time of day will remain in the screen as shown by the Figure below:

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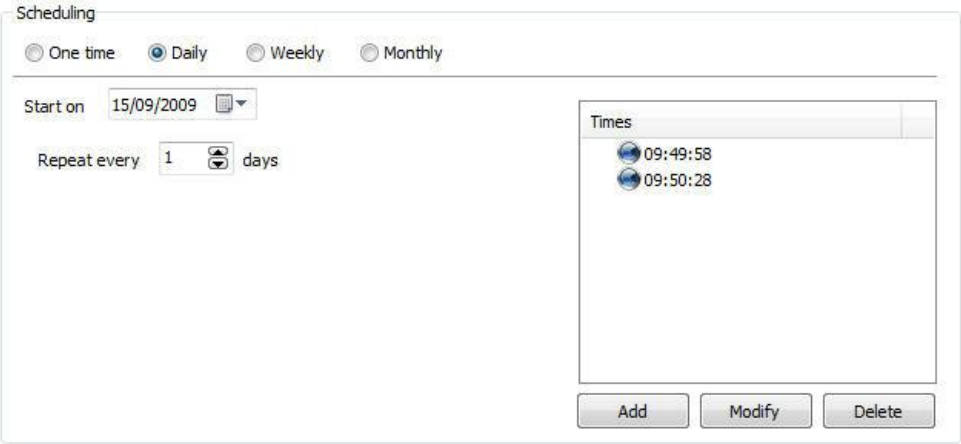
NOTE: As many times of day can be added as necessary by simply repeating the process.

In this option, the same setting as before are presented with exection of the field shown in the figure below:



This field allow the event to occur every day (as the figure shows) or every other day, every third day, and so on, depending on the number configured.

The Weekly scheduling allow the event to be repeated every X weeks, at the defined times and on the desired days of the week.

The options of weekly sceduling are shown in the figure below:

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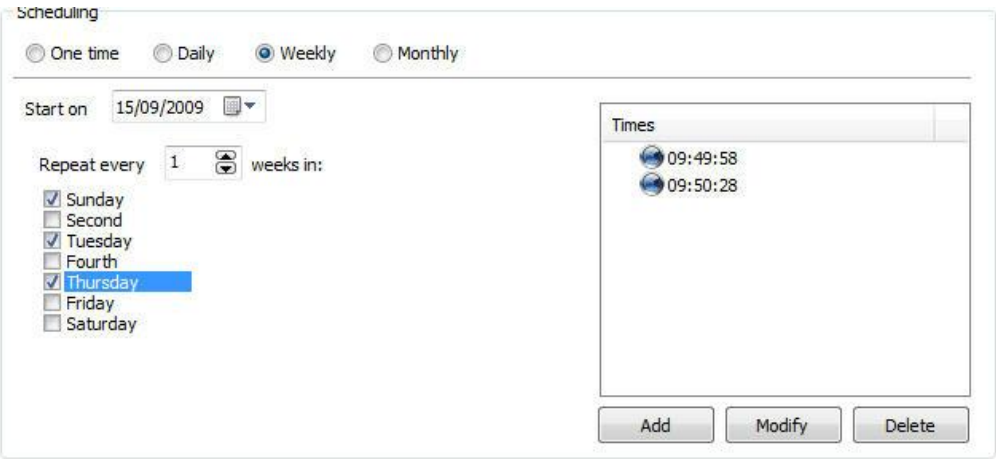
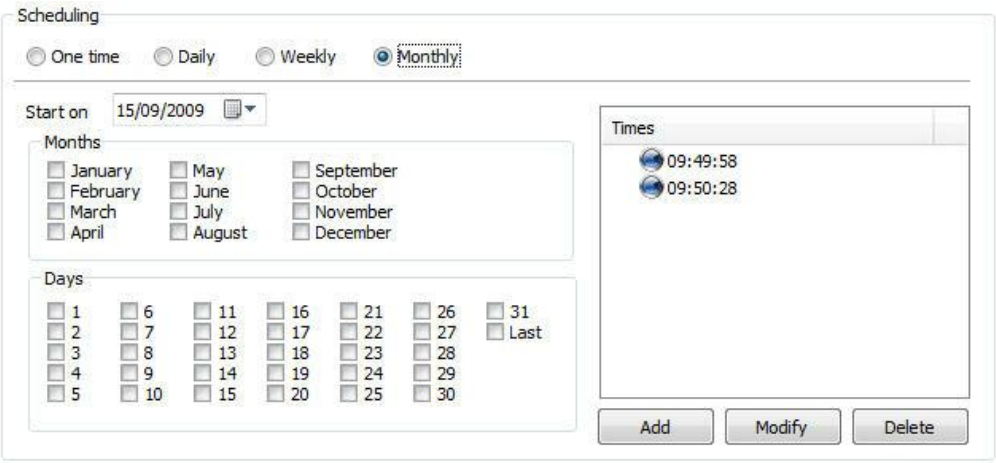


This screen offers the following functions:

- **Start on**: Starting date of the event. In the case of weekly scheduling, the software will assume the current week as the beginning, that is, the following week will start on the next Sunday.
- **Repeat every X weeks on**: Repeat the event every X weeks (every other week, every three weeks, etc.) on the desired days. Just click on the days on which the event shall occur.
- **Times**: Add the times of day on which the event shall occur.
- **Configure Actions**: Click on this button to configure the actions that Digifort will carry out when this event occurs. To learn how to configure the actions that this manual event will execute, see How to configure the alarm actions

In the monthly configuration it's possible to choose the desired months and days for the determined event to occur.

The months registration screen is shown in the figure below:



This screen offers the following functions:

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- **Start on**: Starting date of the event. Select the desired date for beginning of the events.
- **Months**: Select the desired months during which the events shall occur.
- **Days**: Select the desired days on which the events shall occur.
- **Times**: Add the times of day at which the events shall occur.
- **Configure Actions**: Click on this button to configure the actions that Digifort will carry out when this event occurs. To learn how to configure the actions that this manual event will execute, see How to configure the alarm actions

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Chapter IX

9 User administration

A security system really only works if it has functions and administration capable of making it resistant to vulnerabilities and technical problems during its operation.

The creation of users is very important for the good organization and security of the Digifort Server.

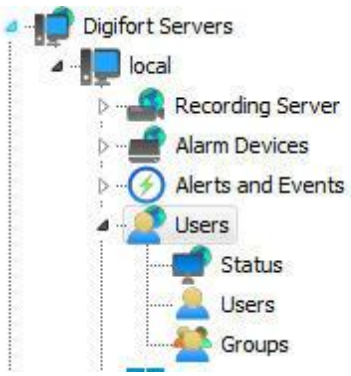
The system's administrator must define a set of users who are responsible for the monitoring and correction of events related to the operation of the Digifort System. With time, these users are automatically notified by the system regarding the conditions and abnormalities that occur and that were defined by the organization as worthy of checking out. An abnormal situation would be a camera that stopped working, or a vault that alerted about someone's undue entry, for example.

These users must be of the utmost trust to the company, as a security solution only works with trustworthy equipment and personnel.

Digifort Enterprise offers the administration of up to eight users, the user admin, which comes previously registered, with all access rights and that cannot be removed, and seven other users to be created.
The user administrator of Digifort is divided into two parts: Status, where the activity of users in the server can be monitored, and Users, where system users can be included, modified and excluded from the system.

9.1 Administrating users

To access the area of user administration, locate the **Users** item in the Configuration Menu of the server to be administrated and give a double-click. The item will be expanded, showing the Status and Users options, as shown in the picture below:



9.1.1 Monitoring user activity

This feature is very important for the security of the server, since logged-in users' activity is

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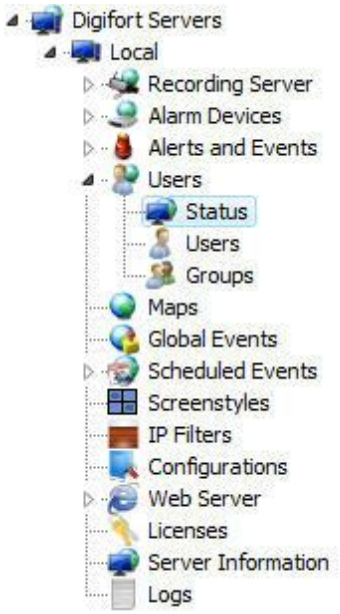
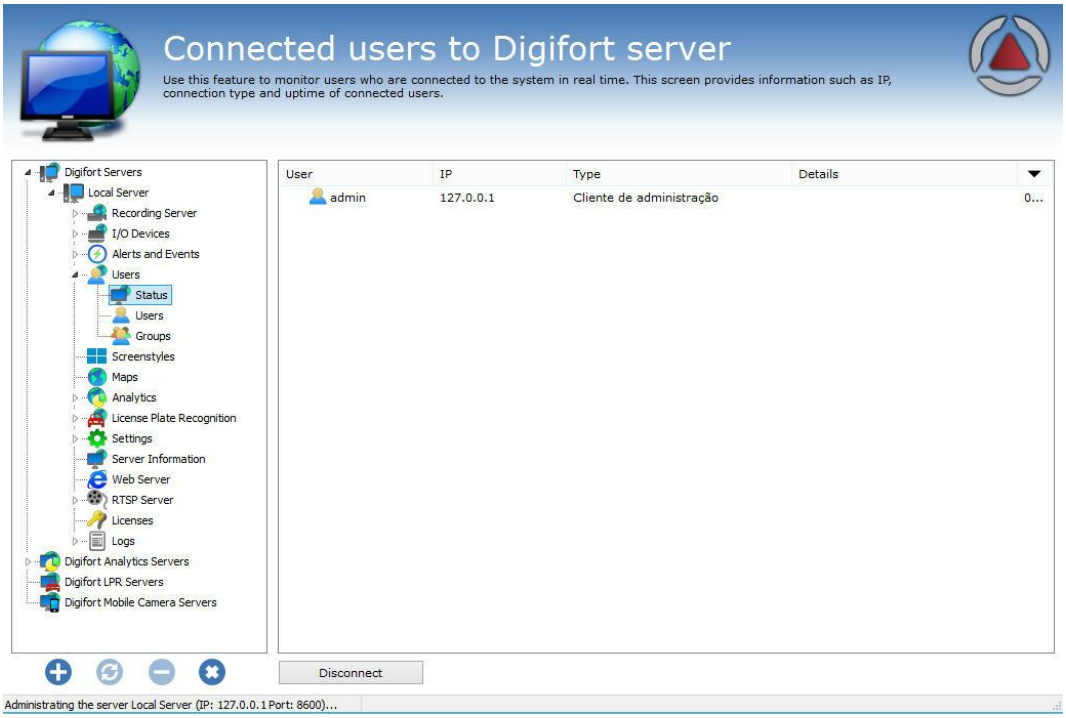
monitored here. If the user is taking an undue action, he can be disconnected or blocked.

To access this feature, locate the Status item in the Users item in the Configurations Menu of the server, as shown in the picture below:



Once this is done, the system user activity screen will be opened on the right, as shown in the picture below:



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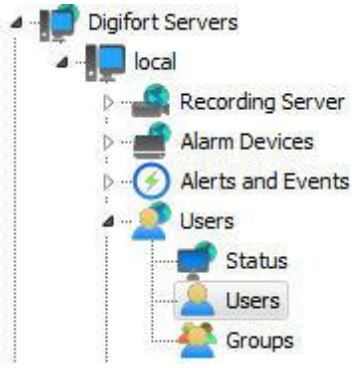
All presently logged-in users of the system are displayed, showing information such as user name, IP address, server access type, and connection time.

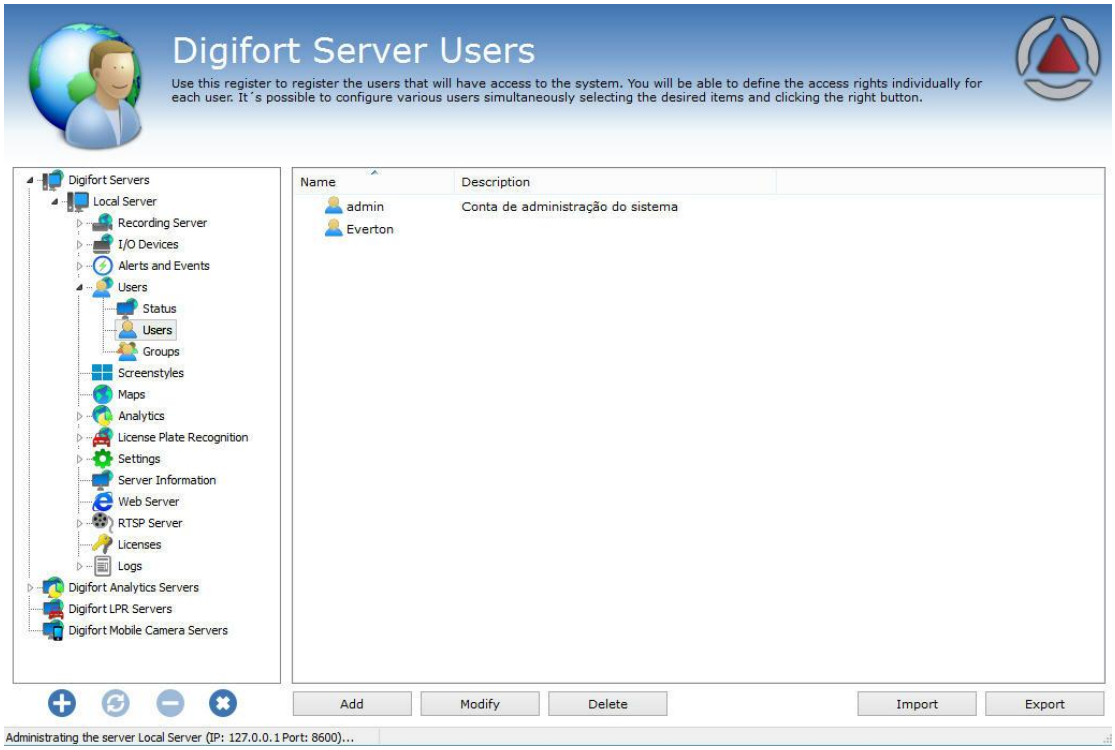
To disconnect a user, select the user and click on the **Disconnect** button.

9.2 Adding, modifying and excluding users

To access the user administration, locate the Users item in the Configurations Menu of the server, as shown in the picture below:



Once this is done, the user administration screen will be opened on the right side, as shown in the picture below:



After clicking on the **Add** button, the users editing screen will be opened. Let's start by inserting the user's data, followed by the rights and, lastly, the client features.

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To modify a previously registered user, select it and click on **Modify**, and alter the data as explained on the following pages.

To remove a user, select the desired user and click on the **Remove** button.

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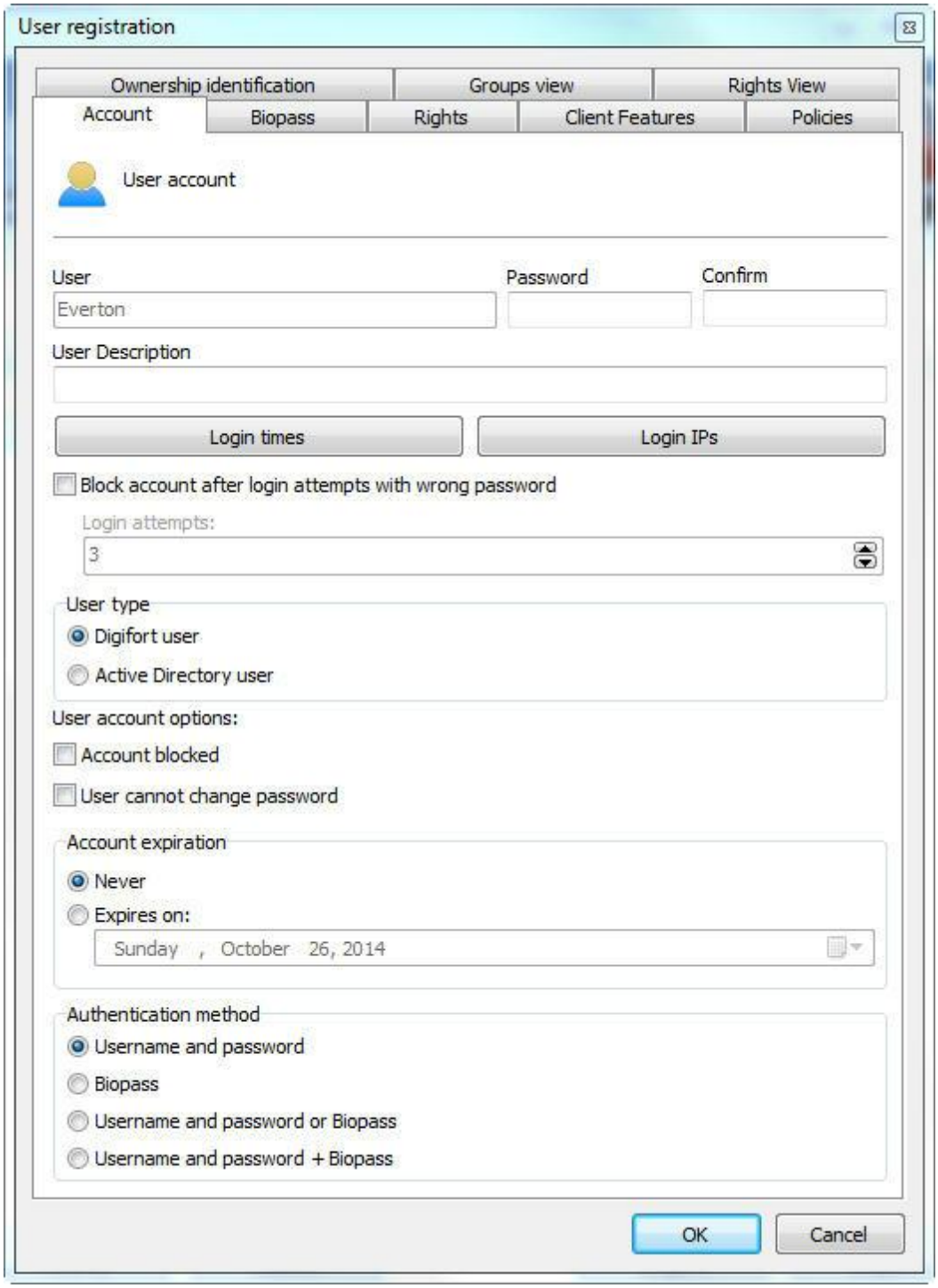
9.2.1 User data



The first step is to add a User is inform their primary data, they are:

- **User**: Name of the user. This must be informed at login in any module of the Digifort System. After being saved it cannot be modified.

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- **Password**: The user's password.
- **Confirm**: Enter the user's password again.
- **Description of the user:** A brief description of the user, for aiding in his identification in the system.
- **User account options**:
  - **The user cannot change the password**: With this option marked, the user can never change his password, leaving this up to the system administrator.
  - **This user will receive alerts**: With this option marked, the user will receive the configured alerts when some event occurs.
  - **Account blocked**: With this option marked, the user will not be able to authenticate himself in the system.

- **Expiration of the account:** In this parameter you can define a date upon which the user account will expire. If the user account expires, he will not be able to authenticate himself in the system. To reactivate an expired account, mark the option Never or change the expiration to a later one.
  - **Never**: The user account never expires.
  - **Expires on:** The user account expires on the specified date.

Tip

The password can be left blank when registering and the user will be able to register his password during his first access to the system.

9.2.1.1 Login IPs

The configuration of Login IPs is very important for the security of the Digifort Server, as it is in this configuration that we register the range of IPs that a user can use for his authentication in the system.

For greater security, except in specified cases, it is recommended that the IP of the workstation of the user is registered, blocking access to the system from other locations like, for example, his home.
If this configuration is not done, the user will be able to authenticate at any workstation.

To access this feature, click on the **Login IPs** button, located in the User tab, opening the Login IPs register, as shown in the picture below:

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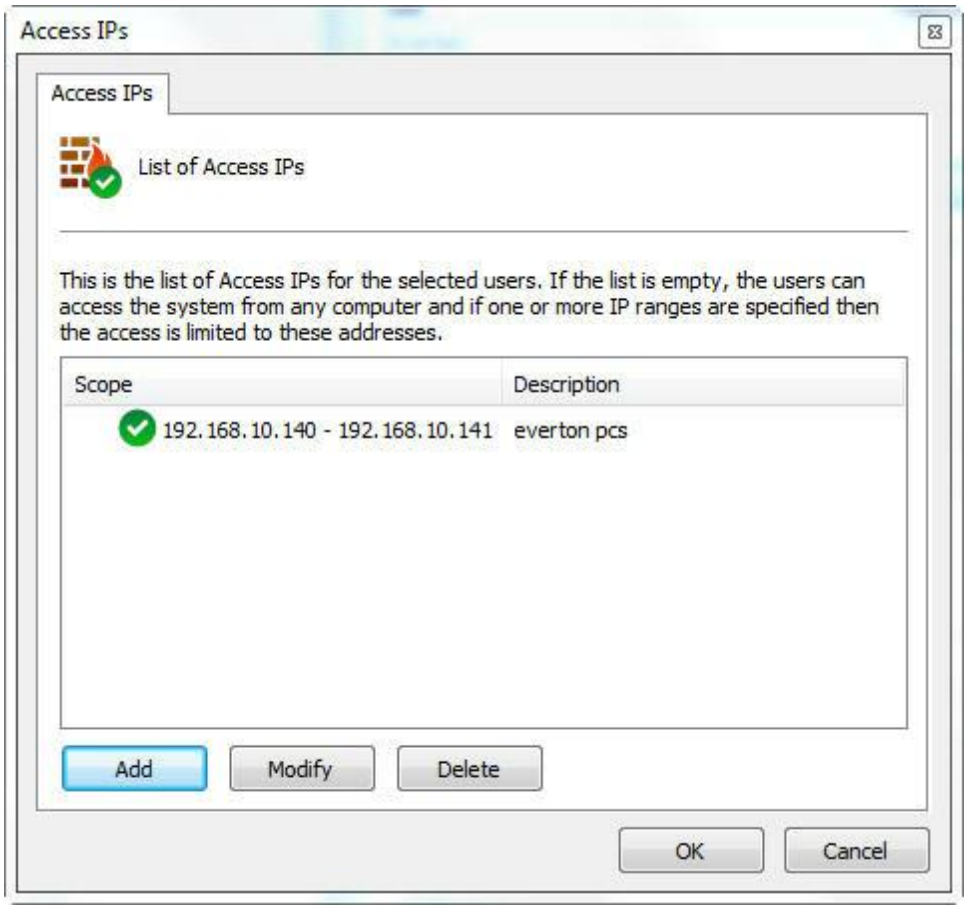

This picture examples a configuration where the user will be able to authenticate himself in the system, using IPs within the range from 192.168.5.2 to 192.168.5.4.

To add an access IP range, click on **Add**. To modify a range of access IPs, select it and click on **Modify**. To exclude a range of access IPs, select it and click on **Exclude**.

9.2.1.1.1 Adding a range of access IPs

To add a range of access IPs, click on Add and the editing screen will be displayed, as shown in the picture below:

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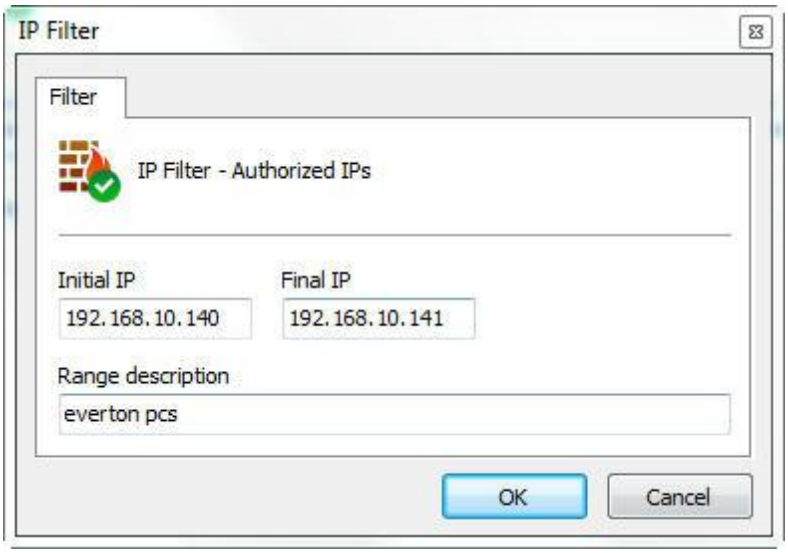

Enter the initial IP and final IP of the range and, lastly, enter a description for the range to be added.

If you wish to add only one IP, fill in the initial IP field and the final IP field with the same value

9.2.1.2 Login hours

the Digifort server are the login hours, with which it's possible to define the times of day that users can have access to the system.

To access this feature, click on Login Hours, opening the scheduling screen. The function of this screen is specified on page How to configure the scheduling of recording

9.2.2 Biopass

To learn about this resource, refer to chapter: BioPass

9.2.3 User rights

After completing the user primary data, user access rights must be configured. By default rights are configured for a surveillance user profile, that is, it can only perform live surveillance operations and video playback in the system.

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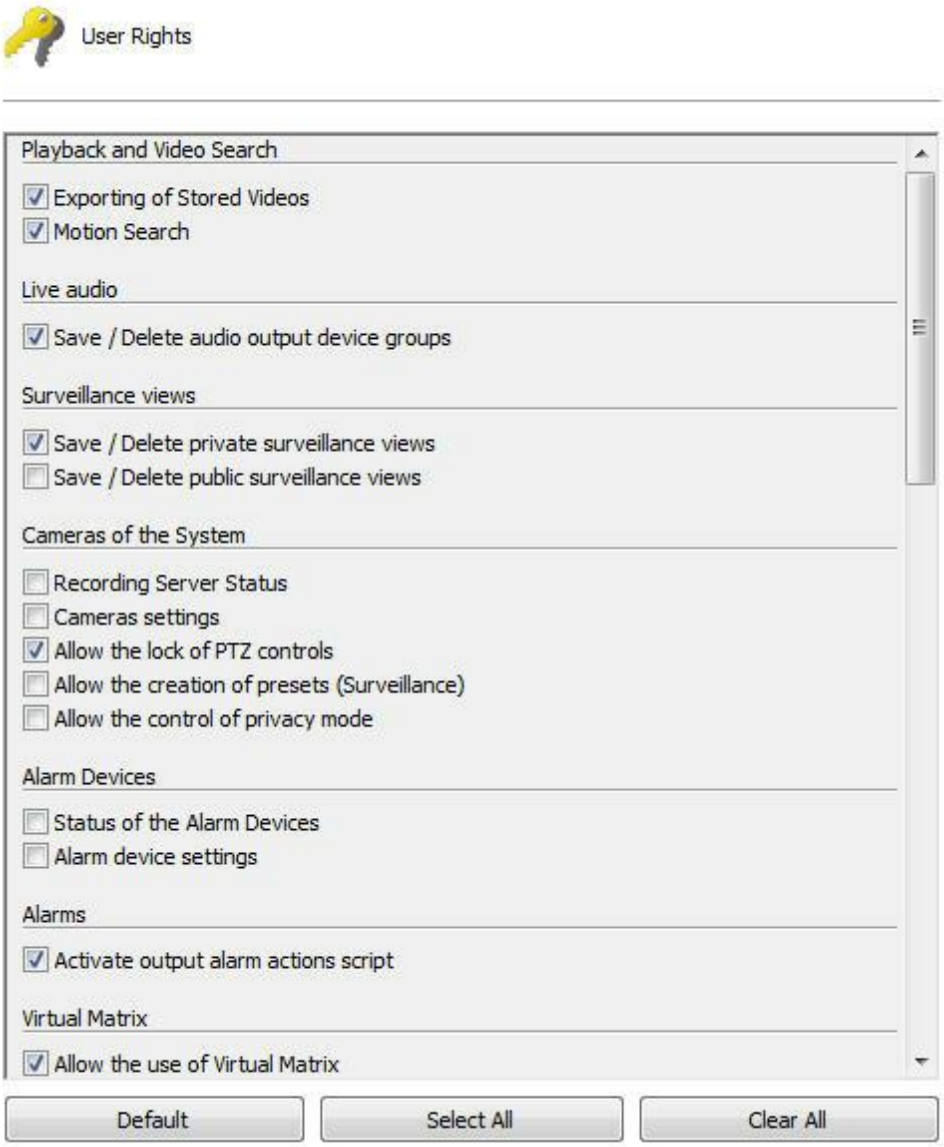

9.2.3.1 Video Search and Playback

- **Export stored videos**: Allows the user to export videos previously recorded for backup, or to view them on another workstation. To learn how to export videos, check the Surveillance Client manual.
- **Advanced search**: Allows the user to perform advanced searches in stored videos. Advanced Search helps searching for incidents on a scene. To learn about Advanced Search, check the Surveillance Client manual.

9.2.3.2 Live Audio

- **Save / Delete audio output device groups**: Allows you to save or delete the audio groups in the surveillance client.

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9.2.3.3 Surveillance Views

- **Save / Delete private surveillance views**: Allows the user to save or delete the surveillance views regarding their account.
- **Save / Delete public surveillance views:** Allows the user to save or delete the surveillance views regarding all users connected to the Digifort server.

9.2.3.4 System Cameras

- **Recording Server Status**: Allows the user to check the overall system status and the individual status of each camera, obtaining information such as disk space used, received frames per second, uptime, etc. See more at Recording Server.
- **Camera Configuration**: Allows the user to configure the cameras to be managed by the system.
- **Allow blocking of PTZ controls**: Allows the user to block the camera movement by priority.
- **Allow the creation of presets (Surveillance)**: Allows the user to save presets via surveillance client.
- **Allow the control of privacy mode:** Allows the user to activate the privacy mode of a camera, if configured.

9.2.3.5 Alarm Devices

- **Alarm Devices Settings**: Allows the user to access the alarm devices settings. See more at Alarm Devices..
- **Alarm Devices Status**: Allows the user to access the monitoring of alarm devices status.

9.2.3.6 Alarms

- **Activate alarm output scripts**: Allows the operator to trigger the alarm outputs. See more at Alarm Devices..

9.2.3.7 Virtual Matrix

- **Allow the use of virtual matrix:** Allows the user to utilize the virtual matrix feature.

9.2.3.8 System Users

- **Users' activities on the server**: Allows the user to monitor users' activity on the server. To learn how to use this feature, check Monitoring users' activities
- **Users' Registration**: Allows the user to access the users' directory.

9.2.3.9 Alerts and Events

- **Alert contacts registration:** Allows the user to access the alert contacts registration. The contacts must be registered to receive notifications about anomalies in the system or occurrence of incidents. See more at Alerts and Events..
- **Alert logs view**: Allows the user to view the alert logs.

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- **Allow manual events activation**: Allows the user to activate the manual events such as a siren through Digifort.

9.2.3.10 Global Events

- **Global Events Register**: Allows the global events registration. See more at Global Events..
- **Global Events Triggering**: Allows the user to trigger the global events.

9.2.3.11 Scheduled Events

- **Scheduled Events Register**: Allows the user to register scheduled events. See more at Scheduled Events..
- **Scheduled Events Status**: Allows the user to check the scheduled events status.
- **Scheduled Events Status**: Allows the user to check the scheduled events status.

9.2.3.12 Maps

- **Maps register**: Allows the registration of maps. See more at Maps.

9.2.3.13 Analytics

- **Analytics Configurations Registration**: Allows the registration of analytics settings. See more at Analytics.
- **Analytics Configurations Status**: Allows viewing the registered configuration status.
- **Analytics search and reporting:** Allows the user to search and generate reports of analytics events.

9.2.3.14 Plate Recognition

- **LPR Configuration status:** Allows viewing the LPR configuration status. See more at Plate Recognition..
- **Configuration and registration**: Allows the registration of LPR configuration.
- **Allow plate's inclusion in surveillance**: Allows plates registration in the LPR list via surveillance client.
- **LPR search and reporting**: Allows searching and generating LPR events reports.

9.2.3.15 Screen styles

- **Surveillance screen styles**: Allows the user to create their own surveillance screen styles.

9.2.3.16 Server

- **Server Configuration**: Allows the user to change the system global settings, such as limit of connections to the server, disk recording limits, etc.
- **Server monitoring:** Allows the user to monitor the displayed information about the server. See more at Server Information..
- **Server logs view**: Allows the user to access the server logs configuration. See more at System Logs..

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9.2.3.17 Report Authentication

- **Visualization of Authenticated reports**: Allows the user to search for the authenticated reports on the surveillance client. See more at Report authentication.

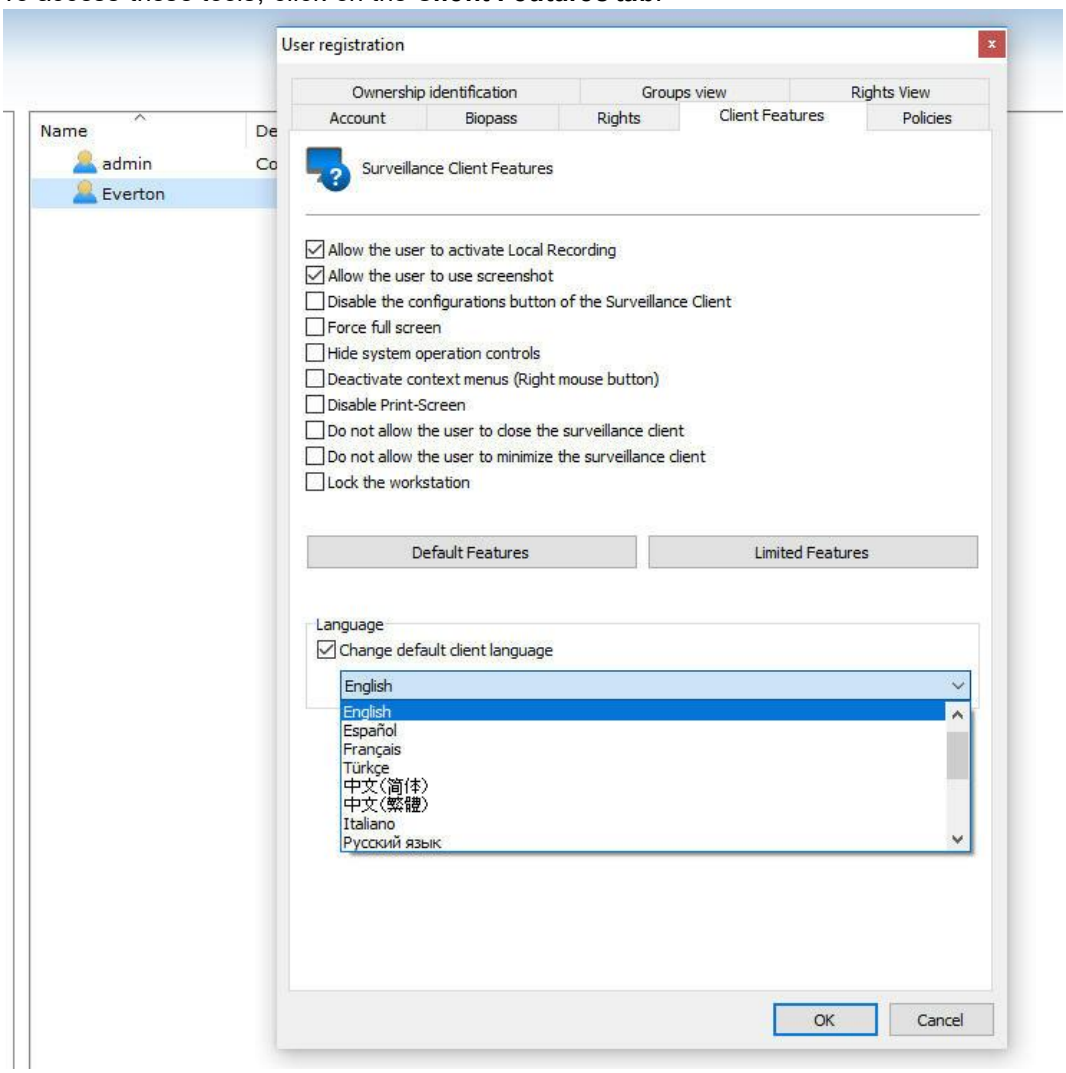
9.2.3.18 Bookmark

- **Insert Bookmarks:** Allows the user to create bookmarks on the surveillance client.
- **Bookmarks View**: Allows the user to search for and view the generated bookmarks on the surveillance client.

9.2.4 Surveillance Client Features

The configuration of the Surveillance Client Features is very important for the security of a site. This feature provides tools that affect the person who monitors the cameras, causing other factors to interfere with the operator's attention.

To access these tools, click on the **Client Features tab**.



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- **Allow the user to enable Local Recording:** To learn about local recording, see the Surveillance Client manual.
- **Allow the user to use screenshots:** Permission for the user to use the screenshot feature from Digifort.
- **Disable the Surveillance Client's settings button**: Prevents the user from accessing the Surveillance Client's settings. To learn about the Surveillance Client's settings, see the Surveillance Client manual.
- **Force full screen:** Forces the user to use Digifort in full screen.
- **Hide system operation controls:** This option will cause the Surveillance Client to run in "full screen" mode, in other words, the camera-viewing matrix will be expanded and the user will not have access to any operation control, being restricted to the camera-viewing screen.
- **Disable context menus:** This option will disable the use of accessible menus through the right mouse button, further blocking the operator access to the system.
- **Disable Print-Screen:** Disables the print-screen key.
- **Do not allow the user to close the Surveillance Client**: Prevents the user from closing the Surveillance Client.
- **Do not allow the user to minimize the Surveillance Client:** Prevents the user from minimizing the Surveillance Client, maintaining it locked to the system.
- **Lock Workstation**: Locks the user's workstation, not allowing the use of shortcuts, such as CTRL + ALT + DEL, ALT + TAB, and any other command that can close the Surveillance Client.
- **Automatically change client language per user**: The clients (Administration, Surveillance and Web) language can be dynamically changed for each user logged into the system, overwriting the computer's language option. Click on the option Charge default system language and then select the desired language for the user in the box.

9.2.5 Policies

These settings enable you to define some policies related to Digifort and the user.

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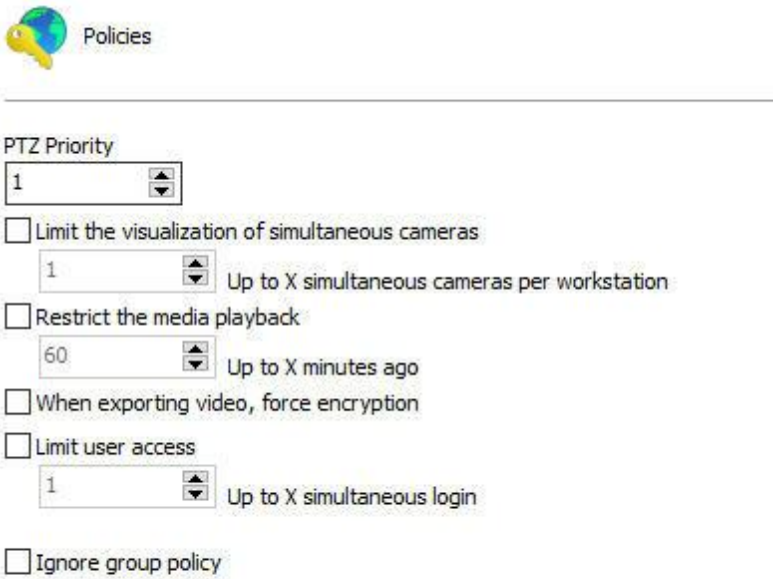

This screen allows the following settings:

- **PTZ Priority**: This option aims to prioritize a user in the use of the cameras PTZ. The priority with value 1 is the highest of all, therefore, no user with equal or lower priority may unlock the PTZ while this user is using it. Now let us imagine a user with priority 3. That user will lose control of the PTZ to the one who has a higher priority, in this case 1 or 2, but no user on the same level or lower (3, 4, 5, 6...) can take control of PTZ while he is using it.
- **Limit the visualization of simultaneous cameras**: Restricts the number of cameras that the user can simultaneously view on the Digifort surveillance client.
- **Restrict the media playback**: Limits the user to only view X configurable seconds of video from before the current date from the server on the surveillance client.
- **Force encrypted exporting**: Allows you to force the use of encryption on every video export. This option can be configured per user or user group. For more information about encrypted exporting, see the Surveillance Client manual.
- **Limit user access**: Limits the user to stay logged into the system from up to X simultaneous logins.
- **Ignore group policies**: The user with this option set does not have a group policy superimposed by the one of from his user.

9.2.6 Property ID

These settings enable you to customize the page of user interaction when the Digifort is accessed through an internet browser and the image that is seen or reproduced by users in monitoring client.

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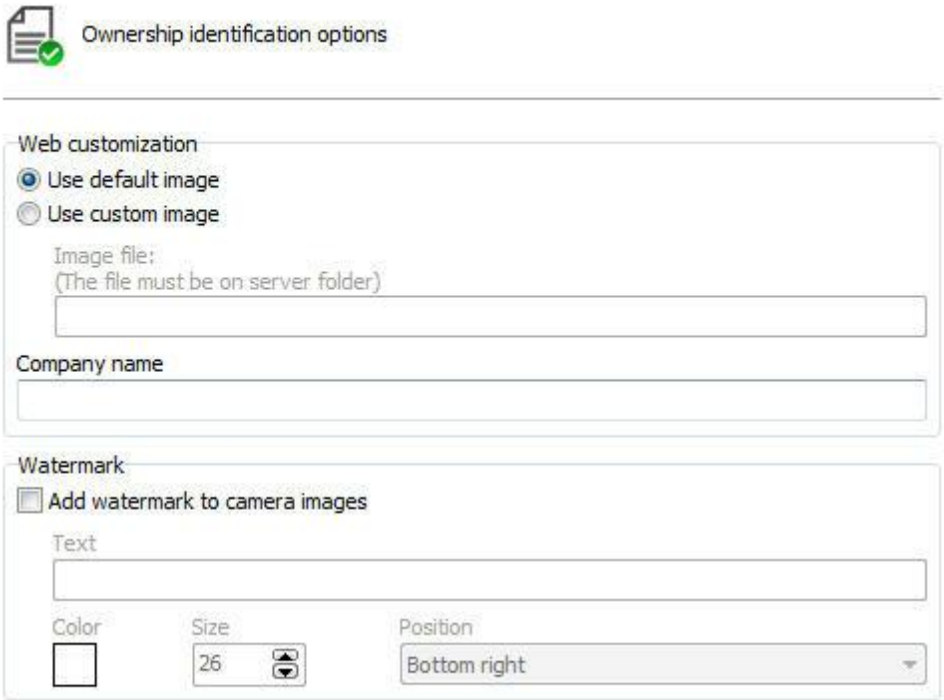

9.2.6.1 Web personalization

This feature can be used to customize the user interaction page showing the company logo, for example.

Can be created a different web customization for each user, simply specify these parameters properly on registration of each user.

To access these settings click on the tab Web Customization, as illustrated in the figure below: To access this feature, click the Privacy tab, as shown in the figure below:

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- **Use default image:** Displays the logo of Digifort on interaction with the user.
- **Use custom image:** Enables the field path to the image allowing to locate an image on your computer that will be used on the user interaction page, replacing the Digifort logo.
- **Company name:** Type the company name for the view in the user interaction page

9.2.6.2 Water mark

This feature lets you can create a watermark over the image that is viewed and reproduced by the user. This water mark aims to identify the owner of the images when the images of the system are provided to external users. This watermark will also be present in the export of images.

To insert a watermark in the video click "Add watermark on the images from the cameras". The following options are available:

- **Text**: Text to be inserted as watermark.
- **Color**: Color of inserted text as watermark.
- **Size**: Font size of the inserted text as watermark.
- **Position**: Position the image where the watermark will appear.

Below is an example of watermark in an image on the client tracking:

9.2.7 Groups Inquiry

Allows viewing of the groups in which the user is registered.

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9.2.8 Rights Inquiry

This screen allows viewing of the rights given to the user, such as, for example, the right to view and playback cameras and maps.

This screen offers the following functions:

- **Type of right**: List of the types of rights given to the user.
- **Objects:** List of the objects related to the given right

9.3 User administration functions

The Digifort's User Administrator offers rapid access to the most common user configurations. In the user register, select the desired user and click on the right button. A menu will be opened, as shown in the picture below:

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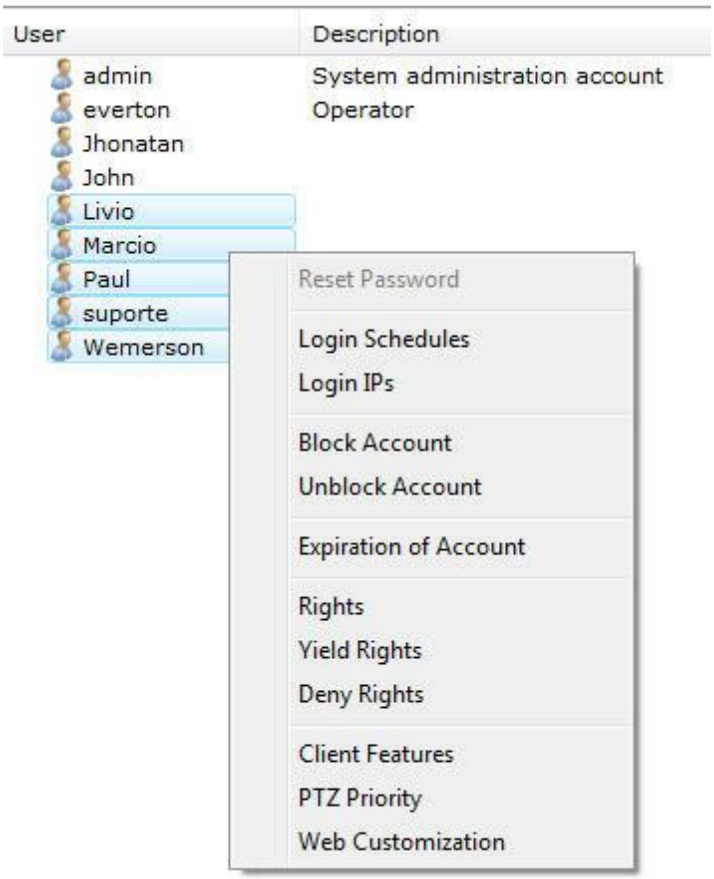

9.3.1 Reset password

Resets the password of the selected user, leaving it blank. For security reasons, this option will be available selecting one user at a time.

9.3.2 Login IPs

Opens the configurations of user login IPs. This configuration allows you to define from which IPs a user can authenticate himself in the system. To learn how to use this feature, see Login IPs

9.3.3 Block account

Blocks the account of selected users, making them unable to authenticate in the system. com que eles não consigam autenticação no sistema.

9.3.4 Unblock account

Unblocks the account of selected users, making them able to use the system again.

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9.3.5 Account expiration

Defines an expiration date for the accounts of the selected users. After the expiration date, the user can no longer authenticate himself in the system..

9.3.6 Rights

Opens the user rights screen. To learn about user rights, see Login hours

9.3.7 Give rights

Opens the user rights screen giving the selected rights. If no right is selected, but some user has it, the rights defined here will be added. somados.

9.3.8 Deny rights

Opens the user rights screen denying the selected rights.

9.3.9 Features

Opens the features screen of the Surveillance Client. To learn about this feature, see Surveillance Client Features.

9.3.10 Web customization

Opens the screen for configuration of the user's web customization. To learn how to use this feature, see Web Customization

9.4 Adding, altering and excluding Groups

To access the group management feature, locate Groups in User in the server's Configurations menu as shown in the picture below:

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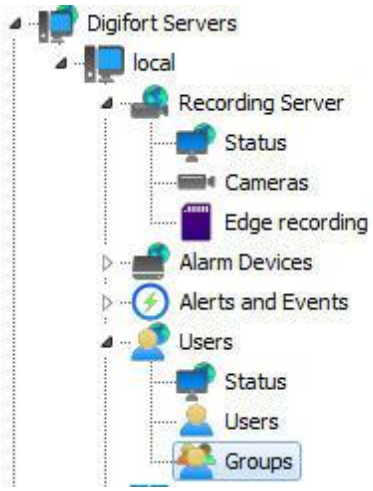
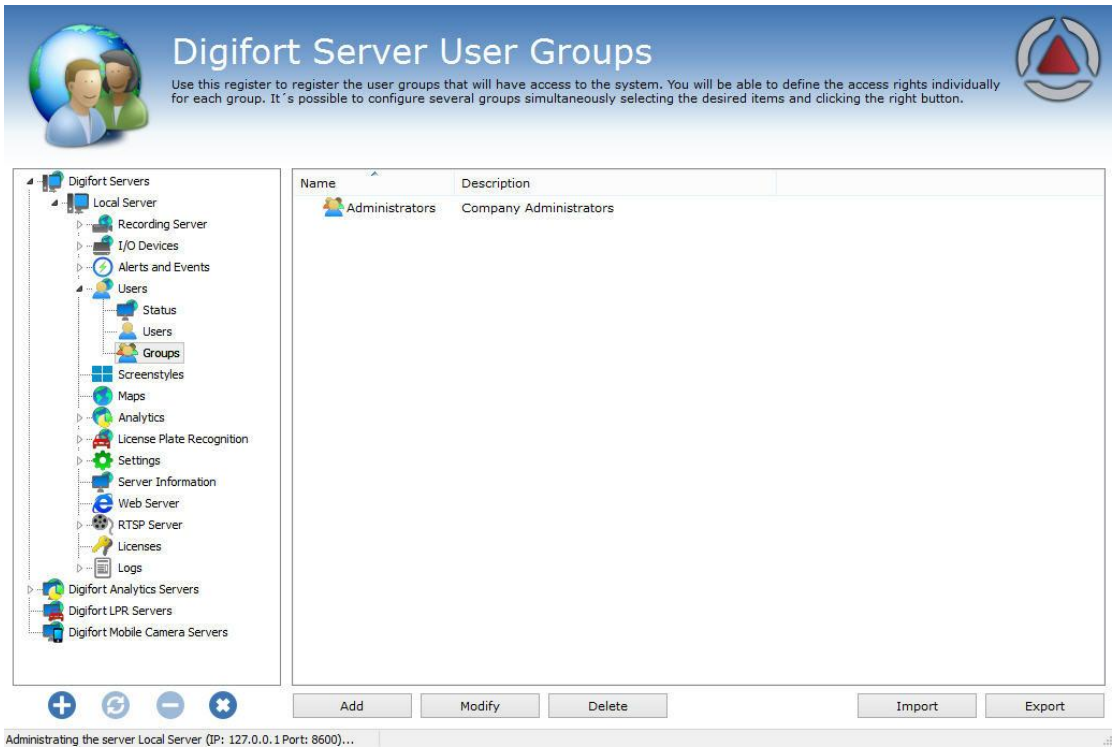


The ‘Groups’ option was created to facilitate user management within the system.

Once this is done, the Groups management screen will open on the right as illustrated in the picture below:



By clicking on the Add button, the group edition screen will open up. Let’s start by introducing a group, moving on to the entitlements and then the features.

To change an already registered user, select it and click on Change and then change the data as explained throughout the manual.

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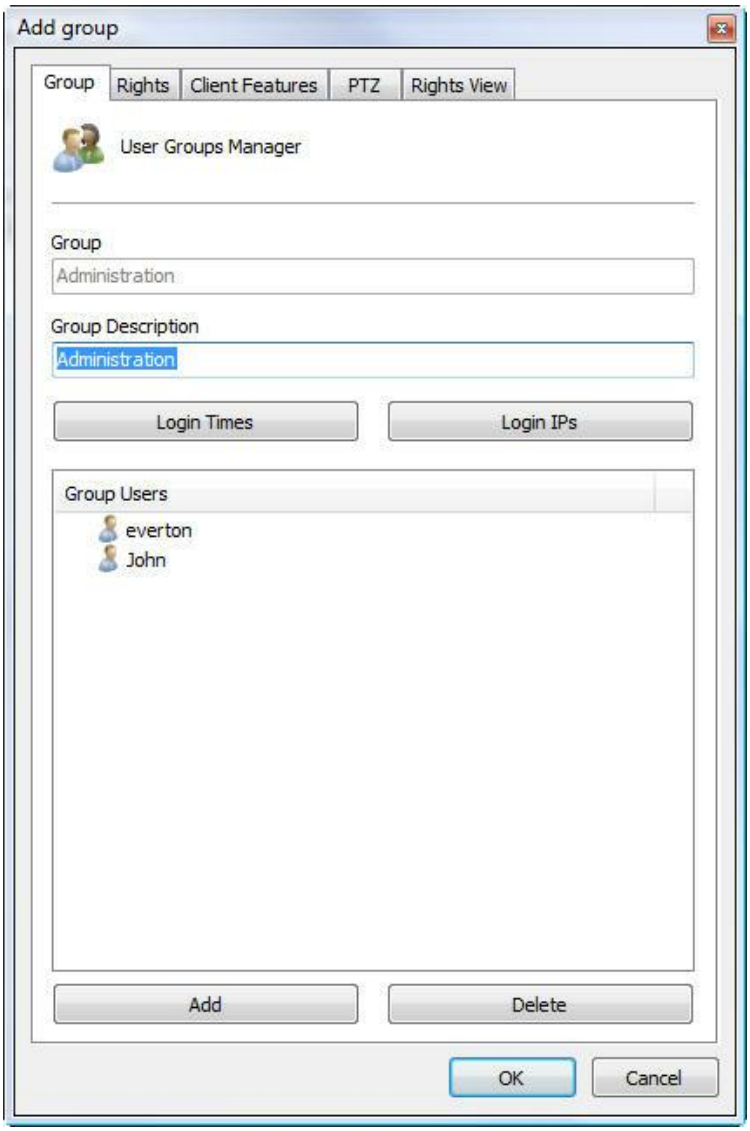
To remove a user, select the user you wish to remove and click on the Remove button.



When adding a group, the first step is to indicate its main data, i.e.:

- Group: Username, which must be indicated when logging in to any module of the Digifort System. Once saved it cannot be altered.
- Group description: A brief description of the user to help identify him in the system.
- Login times**:** To learn about this feature refer to Login Times
- Login IPs: To learn about this feature refer to Login IPs
- Group Users: List of users in the group. To add a user to the group, simply click on **Add** and a window will open so that you may select the user to be added as shown in the picture. To remove a user, simply select it from the list and click on the **Remove** button.

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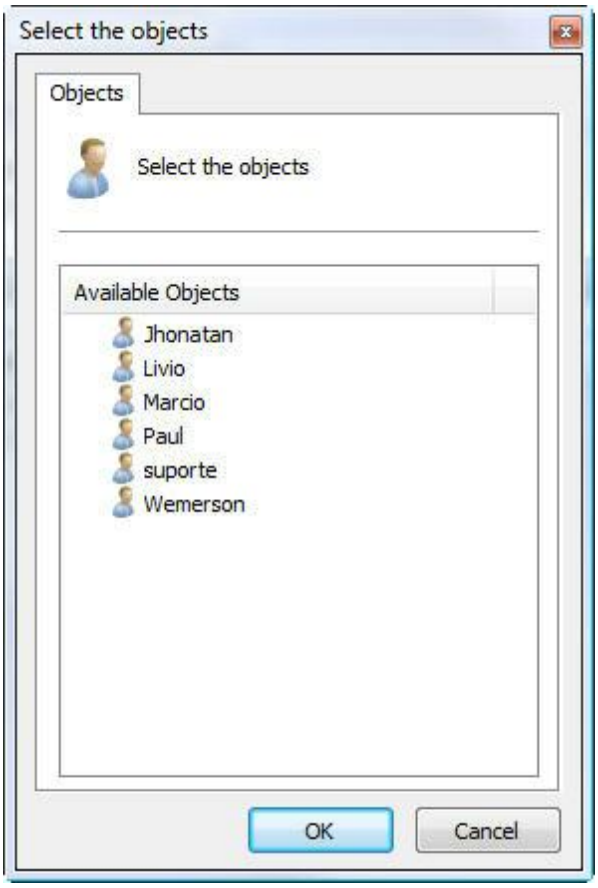

9.4.1 Group rights

After filling in the main user data, the access rights must be configured. As default, the rights are configured for a surveillance user profile, that is, the user will only be able to carry out the system operations of live surveillance and video playback.

As configurações de direitos para o grupo é igual a configuração de direitos de usuário.

9.4.2 Surveillance Client Features

The configuration of the features of the Surveillance Client is very important for the security of a site. This feature offers tools that affect the person who monitors the cameras, causing other factors to impair the attention of the operator.

The configuration of the Resources of the Surveillance Client for the group is the same as the configuration of the Resources of the Surveillance Client of the user. To learn how to configure the Resources of the Surveillance Client of the group see Surveillance Client Features.

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9.4.3 PTZ

These configurations allow the definition of a priority to the group of or PTZ control of the cameras.

The configuration of the PTZ for the group is the same as the configuration of the PTZ of the user. To learn how to configure the PTZ of the group see PTZ

9.4.4 Rights Inquiry

This screen allows the viewing of the rights given to the group, such as, for examplo, the right of viewing and playback of cameras and maps.

The configuration of the Rights Inquiry for the group is the same as the configuration of the Rights Inquiry of the user. To learn how to configure the Rights Inquiry of the group see Rights Inquiry

9.5 Integration with the Active Directory

The **Active Directory** is a set of archives located in the domain server which holds all the information needed to control user access to the network. The usernames and passwords are registered in the Active Directory, including authorizations to access archives, printers and other network features, the disk quotas, computers and times each user can use, etc.

Interaction with the Active Directory means that network users of the Digifort server domain can be imported and integrated as Digifort users.

There are 2 ways in which to integrate them: the first is to import the users directly from the Active Directory. To do so, in Users click on **Import** from **Active Directory** as shown in the picture below:

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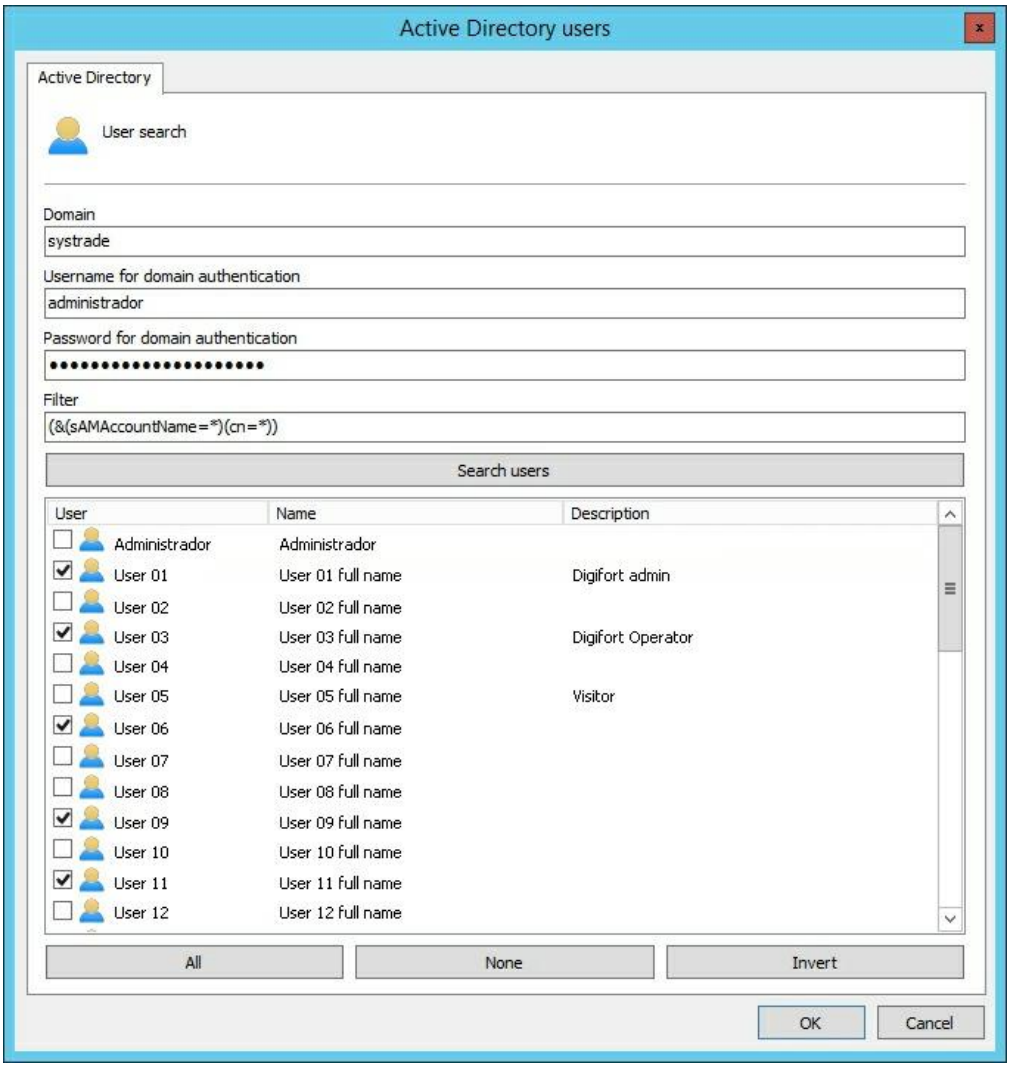

This screen has the following functionalities:

Domain: Type the network domain.
Username for domain authentication: Username to be authenticated in the domain.
Password for domain authentication: Domain user password.
Filter: Filters allow you to define criteria and provide more efficient searches. To learn about the LDPA filter visit the microsoft page: https://msdn.microsoft.com/en-us/library/aa746475(v=vs.85).aspx

After filling in each field, click on **Search Users** and all users registered in the domain will be listed. To add users to Digifort simply select them and click on OK.

A user belonging to the domain has the following configuration screen:

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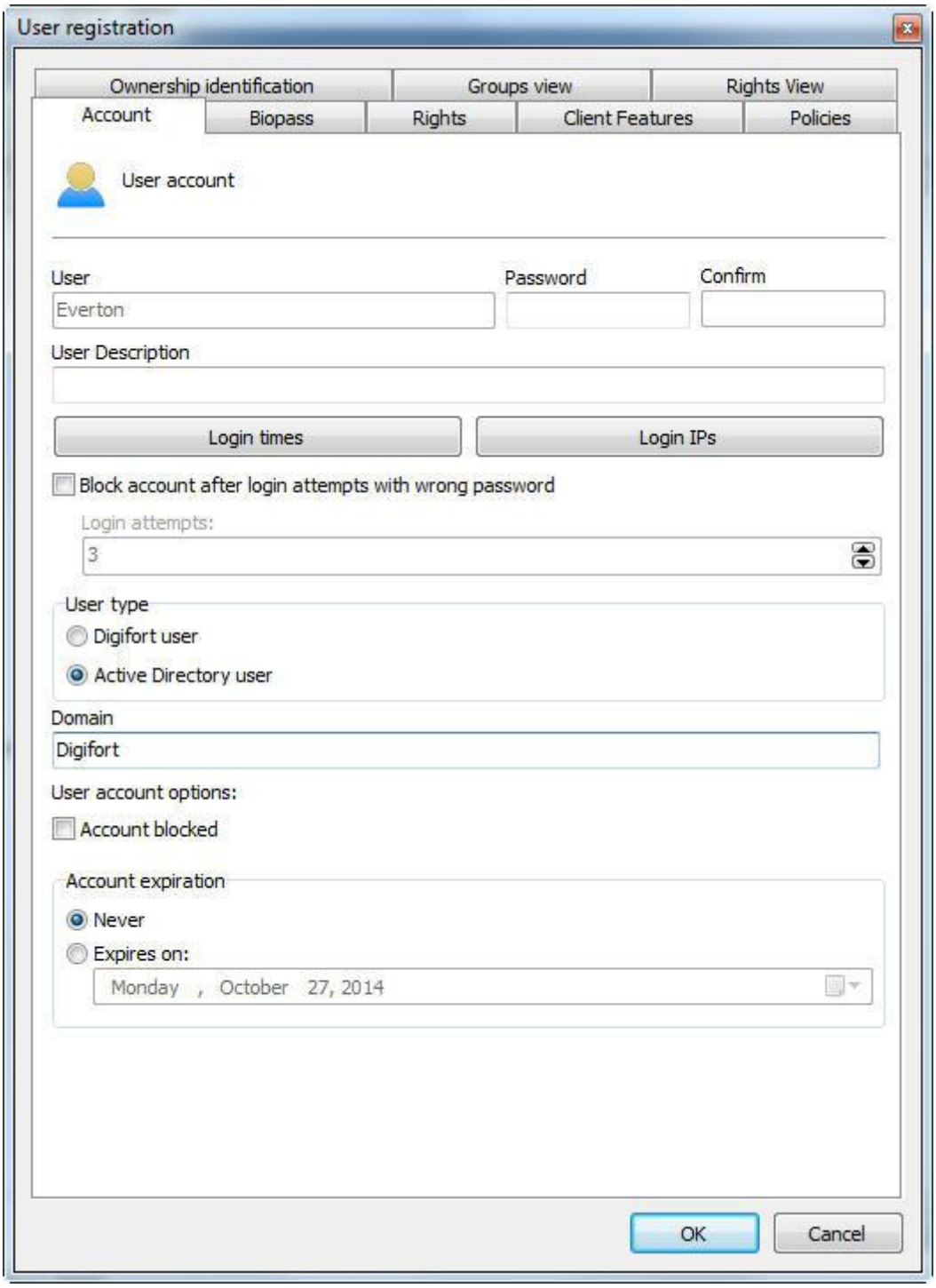

All the username and password options are blocked because the authentication is made in the domain and no longer in Digifort, so the block account options, Biopass and account Expiry will no longer be available.

It is possible to change a user already found in Digifort to a network user, simply change the "User Type" field. To function properly, the username and the domain must be filled in correctly

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according to the users registered in the current Domain.

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Chapter X

10 Screenstyle Administration

Screenstyles are groupings of cameras in a determined format and order that are used by the Surveillance Client to exhibit the cameras in the screen.

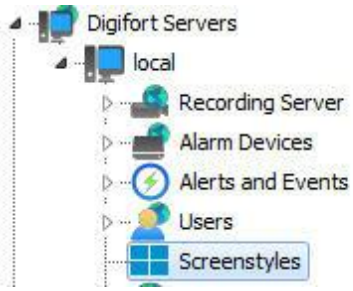
In addition to pre-defined screenstyles, Digifort Enterprise allows for the creation of new types of screenstyles, aimed at customization of the system according to the user's taste.

In the Administration Client, it's possible to administer the screenstyles, that is, their creation, modification or exclusion. To learn how to add cameras to the screenstyles, consult the manual of the Surveillance Client. Cliente de Monitoramento.

Note: To know the limitations of your version of Digifort see the feature matrix on our Website: http://www.digifort.com.br/feature-matrix

10.1 How to access the screenstyle administration

To access the screenstyle administration, locate the item Screenstyles in the Configurations Menu, as shown in the picture below:



Once this is done, the screenstyles register will be displayed at the right, as shown in the picture below:

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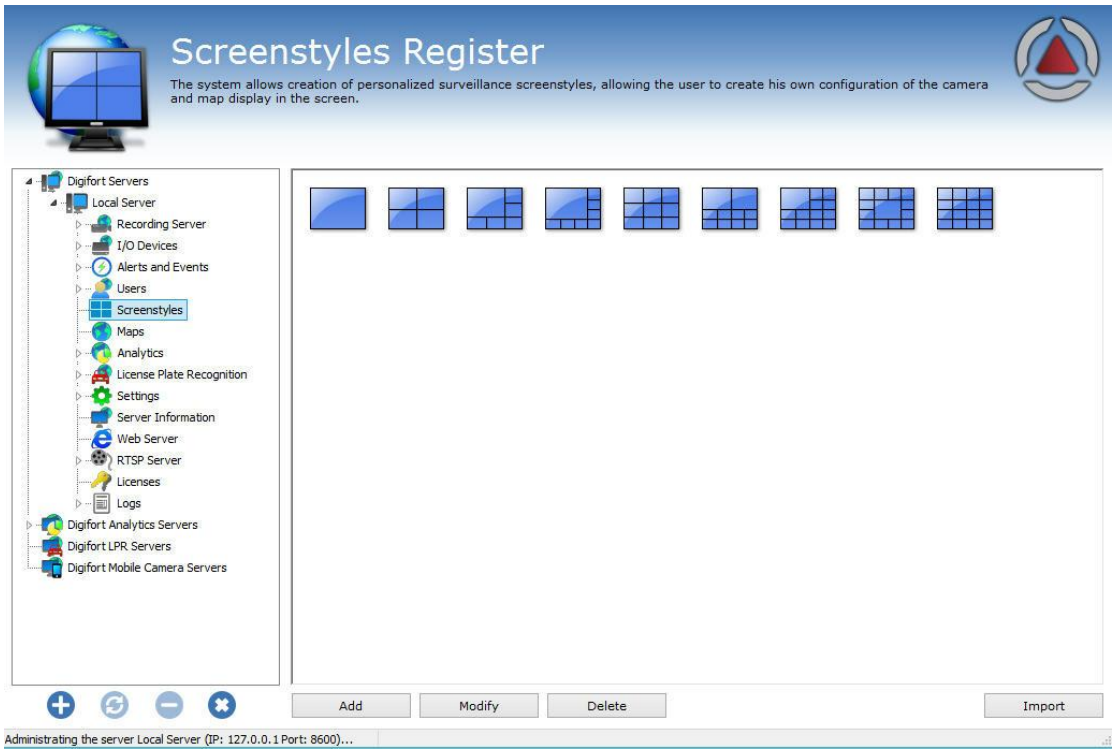

Digifort Enterprise offers six pre-defined screenstyles that cannot be modified or excluded. To add a screenstyle, click on Add. To modify or exclude a screenstyle, select it and click on the corresponding button.

10.1.1 How to add a screenstyle

After clicking on **Add**, as explained in the previous topic, the following screen will be displayed:

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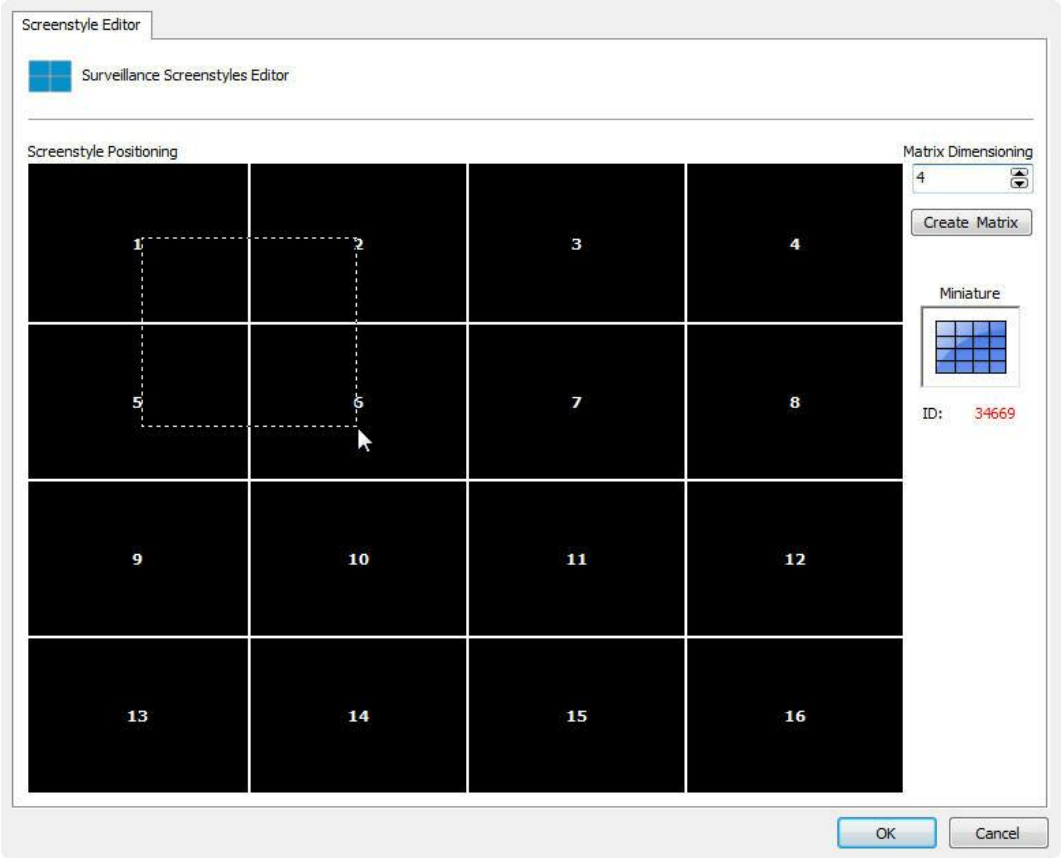

In the picture above we created a 4x4 matrix, making it possible to add 16 cameras to the screen.

After creating the matrix, it's possible to join the quadrants, clicking on the left button of the mouse and dragging it, with the purpose of having a larger visualization area. In the example above, we are joining the quadrants 1, 2, 5 and 6, forming the screenstyle presented in the picture below:

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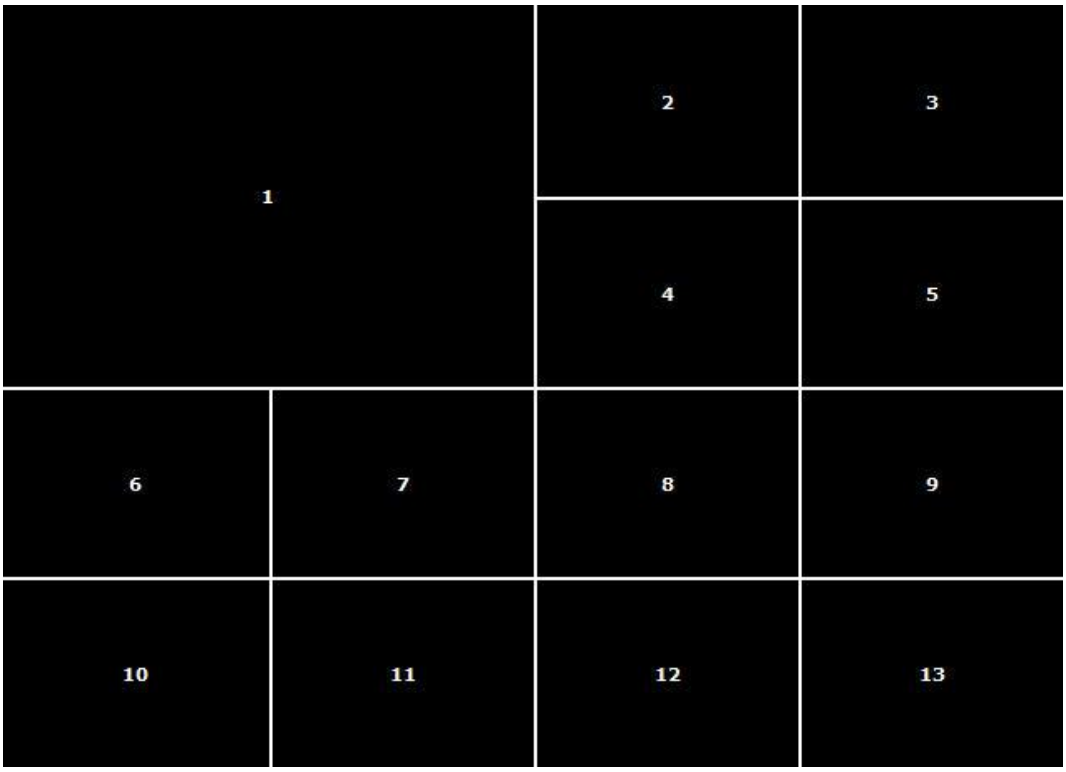

By joining these four quadrants we obtain space for allocation of 13 cameras, with one of them having double the size.

It's possible to join as many quadrants as necessary as long as the final area is a rectangle.
To undo this joining, repeat the process with the right button of the mouse.

After creating the screenstyle, it will already be available in the Surveillance Client. To learn how to use it, consult the manual of the Surveillance Client.

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Chapter XI

11 BioPass

BioPass is an authentication product via Digifort's biometry. To increase the security of users who have been authenticated in the system, it is possible to enforce a biometric authentication.

11.1 How to install BioPass on your computer

After installing the Digifort 7.2.1.0 Enterprise, , the drivers of the BioPass Digital Reader will be available to be installed by the operational system.
With the 7.2.1.0 Enterprise already installed, connect the BioPass reader to your computer and the following message will show up on the Operative System:

Once this message is shown, you can configure the BioPass in Digifort.

11.2 How to configure the BioPass

If the reader is not recognized or is not plugged in, the message **Biopass reader not connected** will show up as in the picture below:

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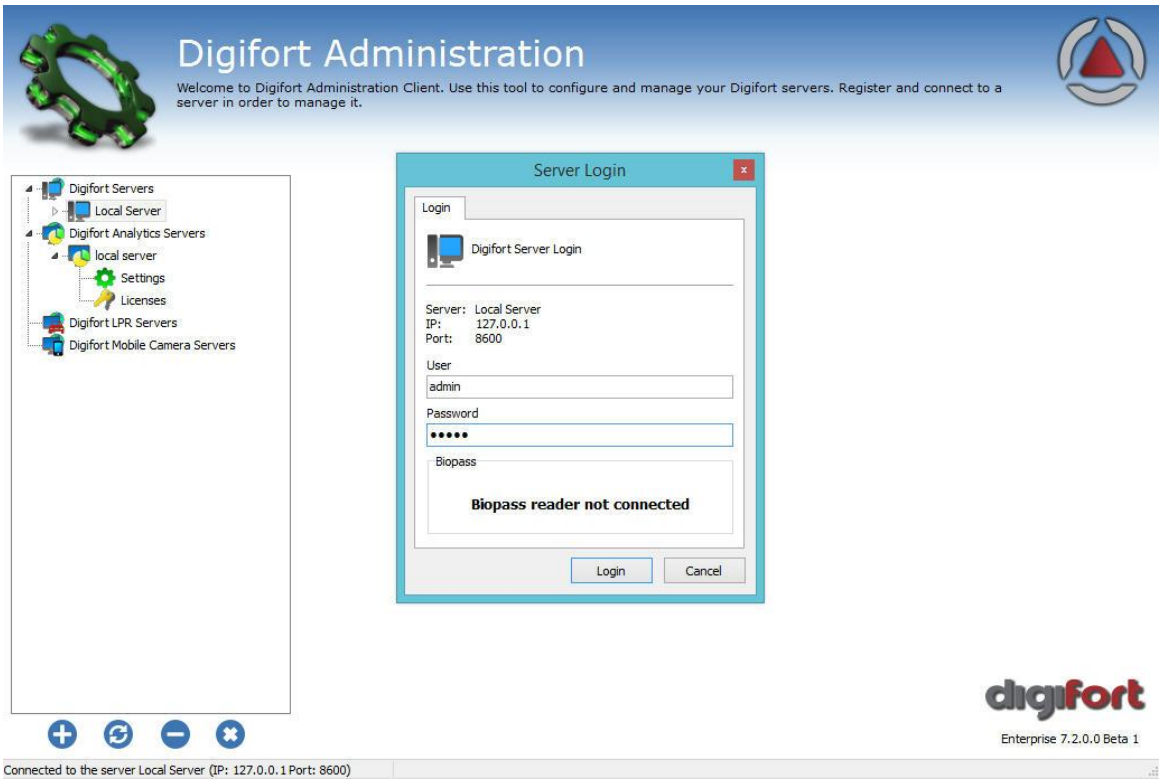

Once the reader is plugged in and recognized by the operative system, open Digifort's Administration Client and Log into your server.
Note that the Login screen now has a differential as shown in the picture below:

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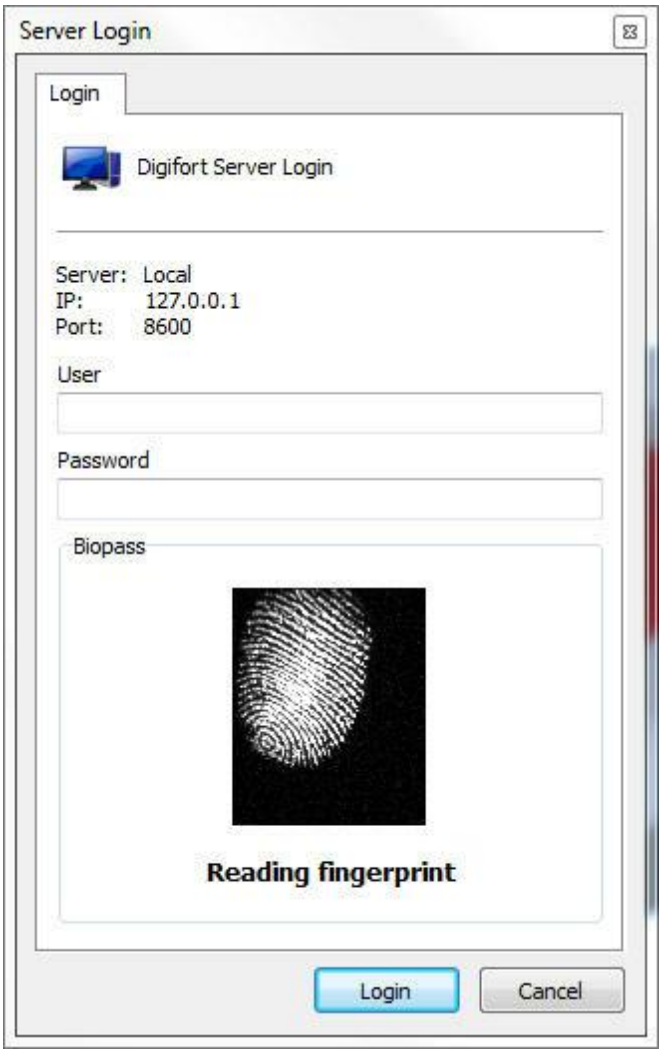

There is a finger print view on the screen but no finger print has yet been registered, so the Login must be made with the username and password.
Now, to configure the finger prints go to "**Users**" as shown in the following picture:

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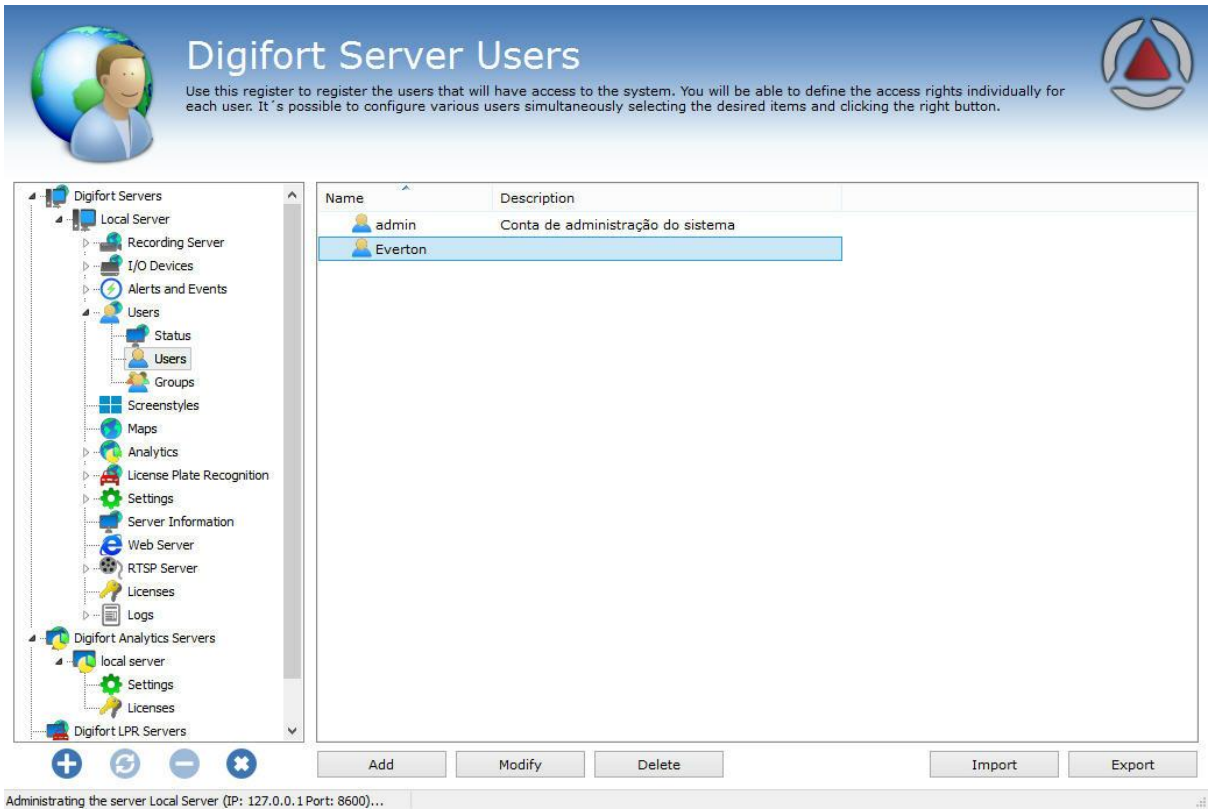

Now, create a user to configure the Biometric Reader. (See User Management to learn about the system's users):

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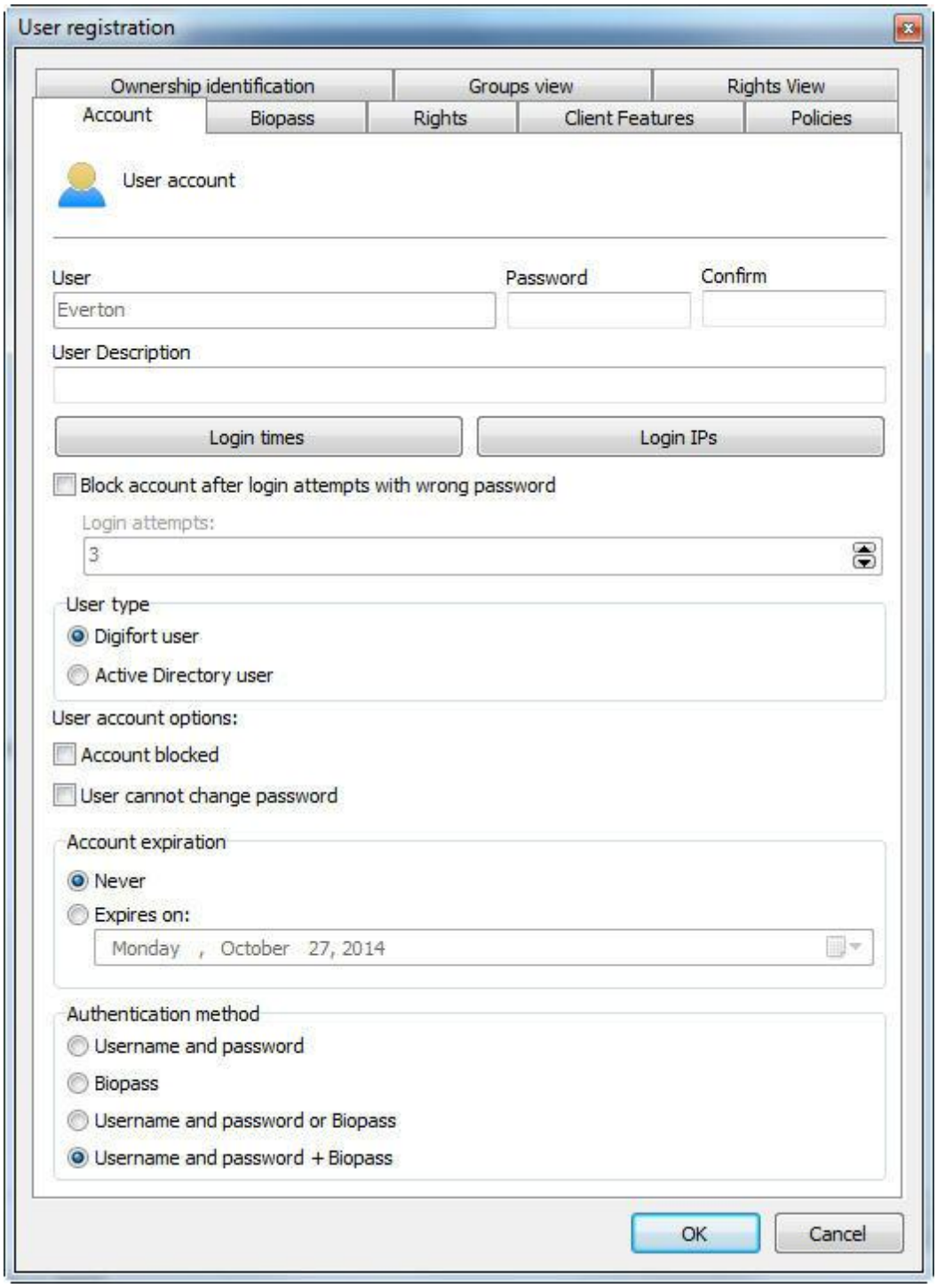

Insert a username, a password and a description for the New User. In the field "**Authentication Method**" there are four options:

- Username and password: System's standard authentication.
- **Biopass:** Only asks for the finger print authentication
- **Username and password or BioPass**: The login can be made with the username and password

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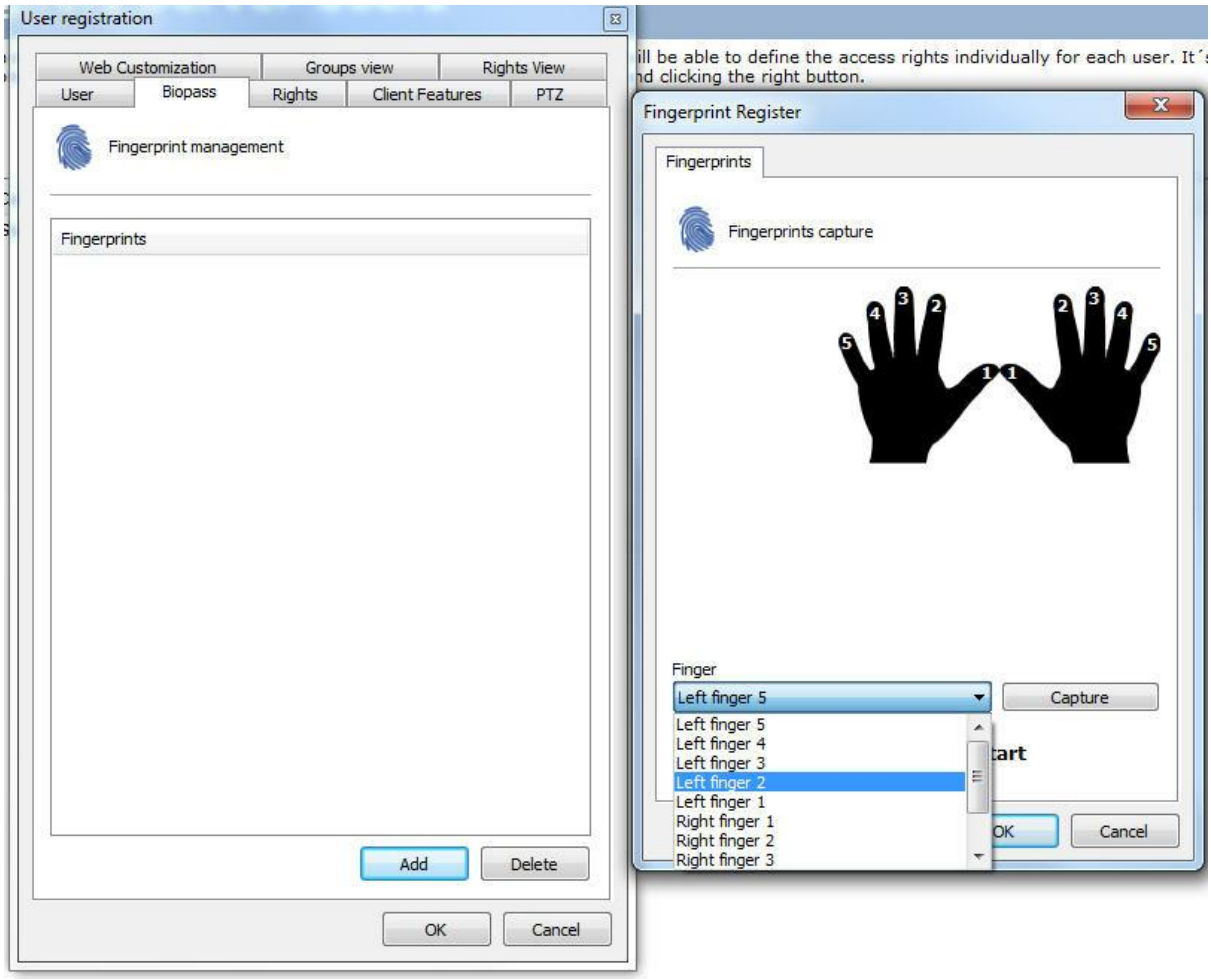
or BioPass. (Not recommended unless you need to use the web server as it does not have the BioPass functionality).

- Username and password + Biopass: Needs username and password + Biopass for login.

Here the user selects how he will log into the system, in this case **"Username and Password + Biopass".**

Remember that the option "User and Password + Biopass" is the most recommended in terms of security as it will force the user to use his username and password and also use the biometric authentication.
Now this part has been configured, we can open the **"BioPass"** tab as shown in the following picture:



Click on "**Add"** and, on the screen on the right select the finger you will be using for the digital print (you can also click on the number on the 'hand' picture). Once you have decided which print to use click on "Capture"

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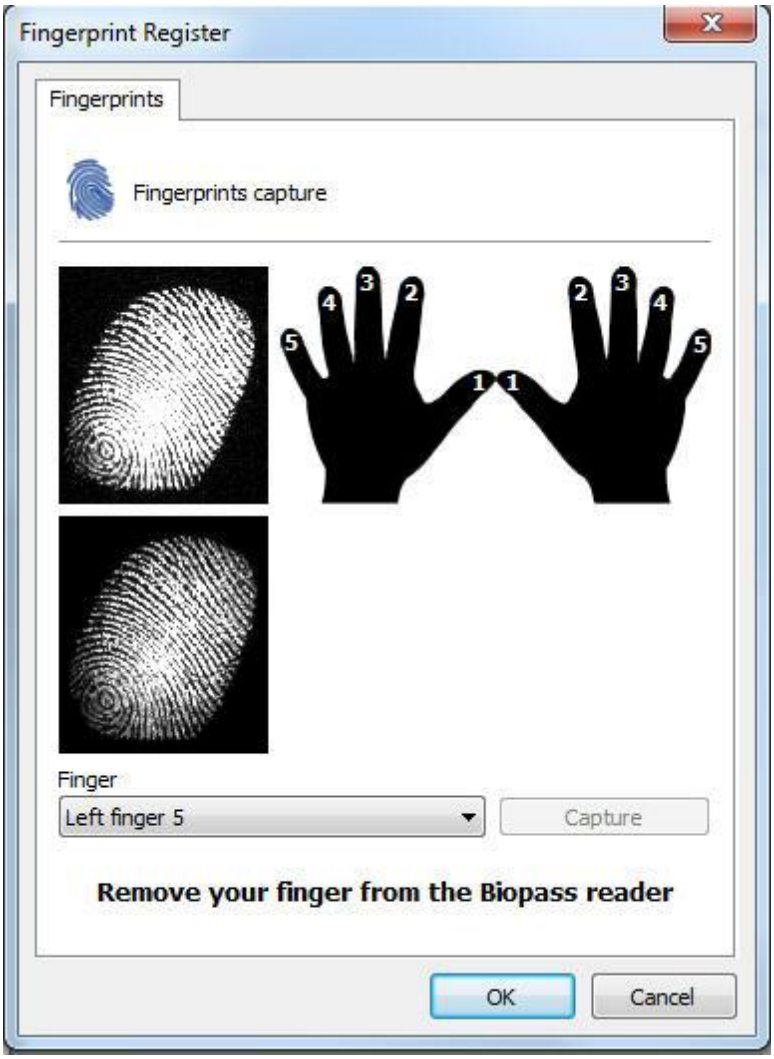

A minor change has occurred on the screen and you should now see the instructions to configure the Digital authentication.
The software will ask you to capture three digital prints of the same finger. Place your finger on the BioPass and remove it when the message **Remove your finger from the BioPass** reader is shown.

Once the print has been captured, you should receive the message **Digital print captured successfully:**

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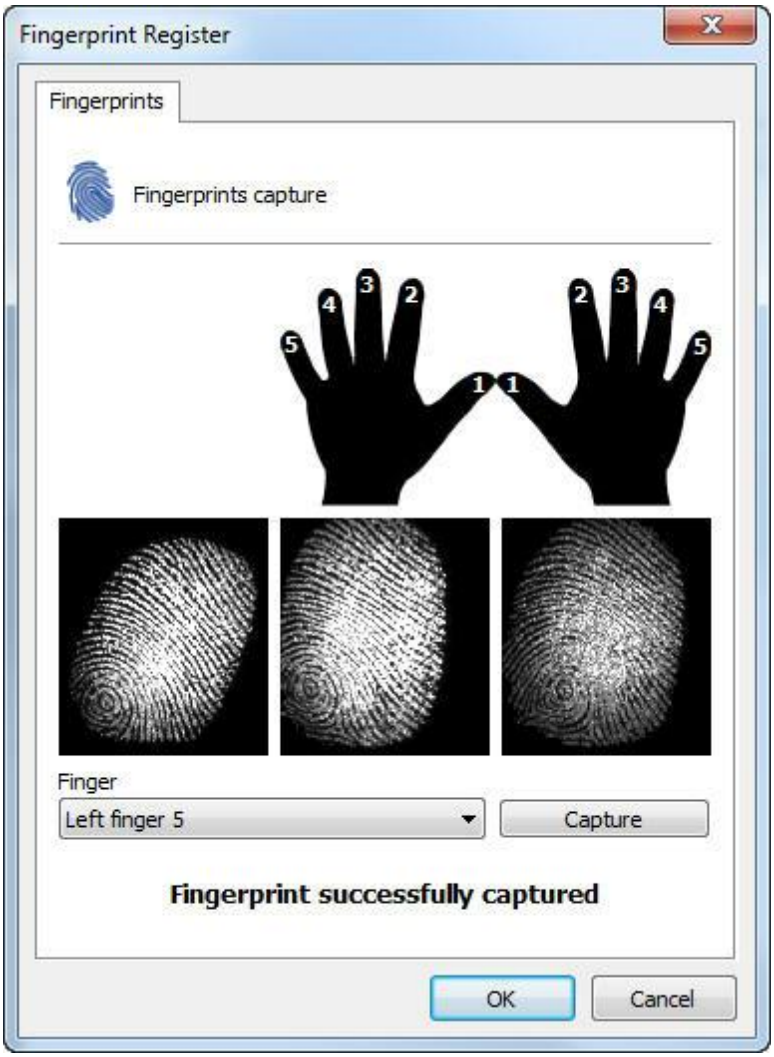

When finished, click on “OK” to save the configuration applied to that print and you will see a screen with the captured finger prints as in the picture below:

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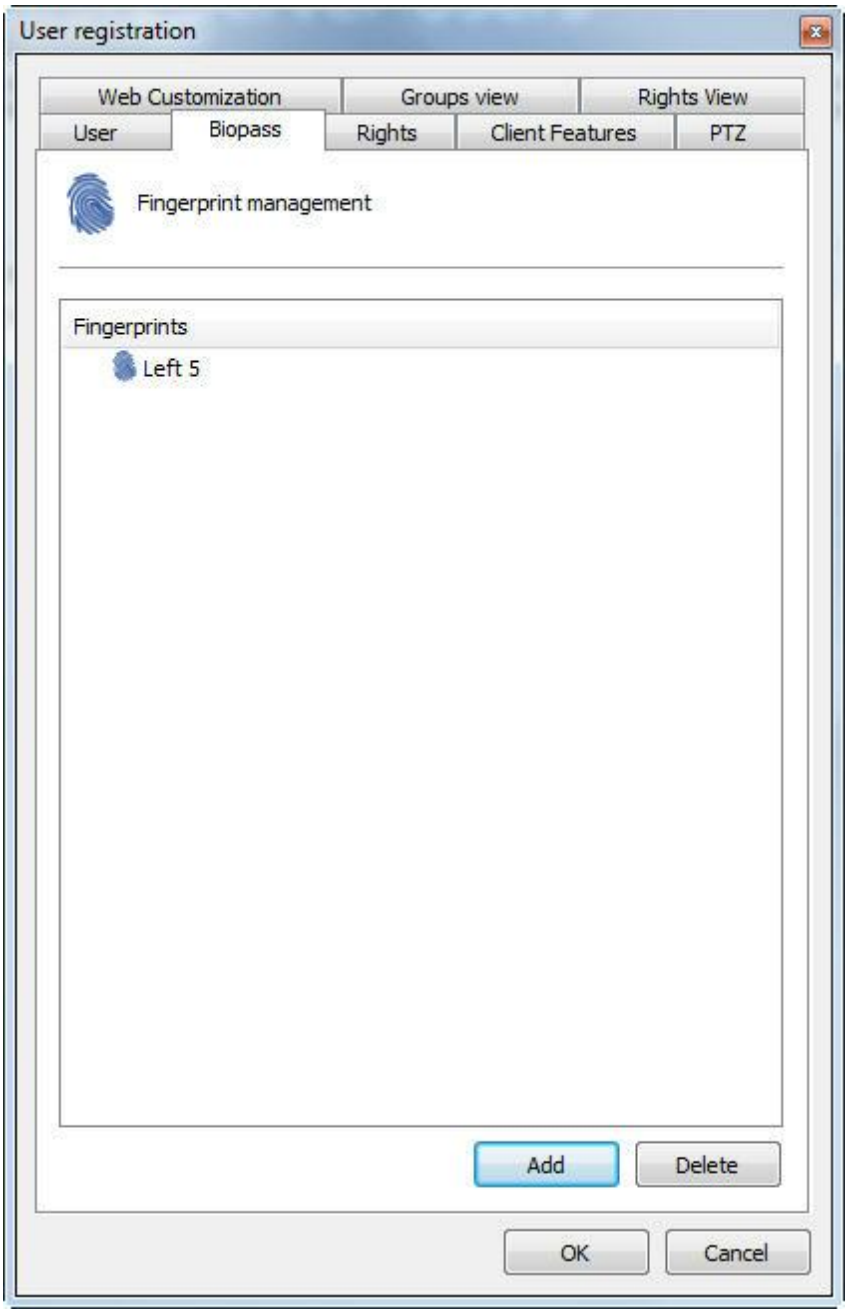

For security purposes, it is recommended that you capture more than one finger.
From now on, the login can be made via BioPass both in the Administration Client as well as the Surveillance Client.

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Chapter XII

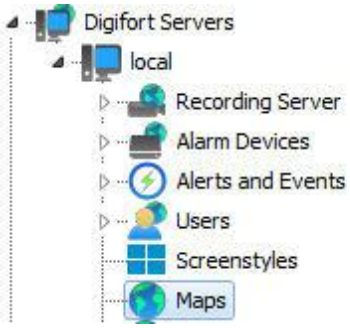
12 Maps

The Digifort software brings another built-in feature – a synoptic map, which makes the complete surveillance of an industrial plant, a building, etc., possible. With the map there is better viewing and control of the site, making the viewing of cameras as well as activation of alarms possible.

NOTE: To conheçer limitations of these resources for your version of Digifort see the matrix of resources on our website: **http://www.digifort.com.br/feature-matrix**

12.1 Registration of Maps

To register a map, click on the item Maps in the Settings Menu, as shown in the figure below:



After that, the system maps registration screen on the right side will open, as shown in the figure below:

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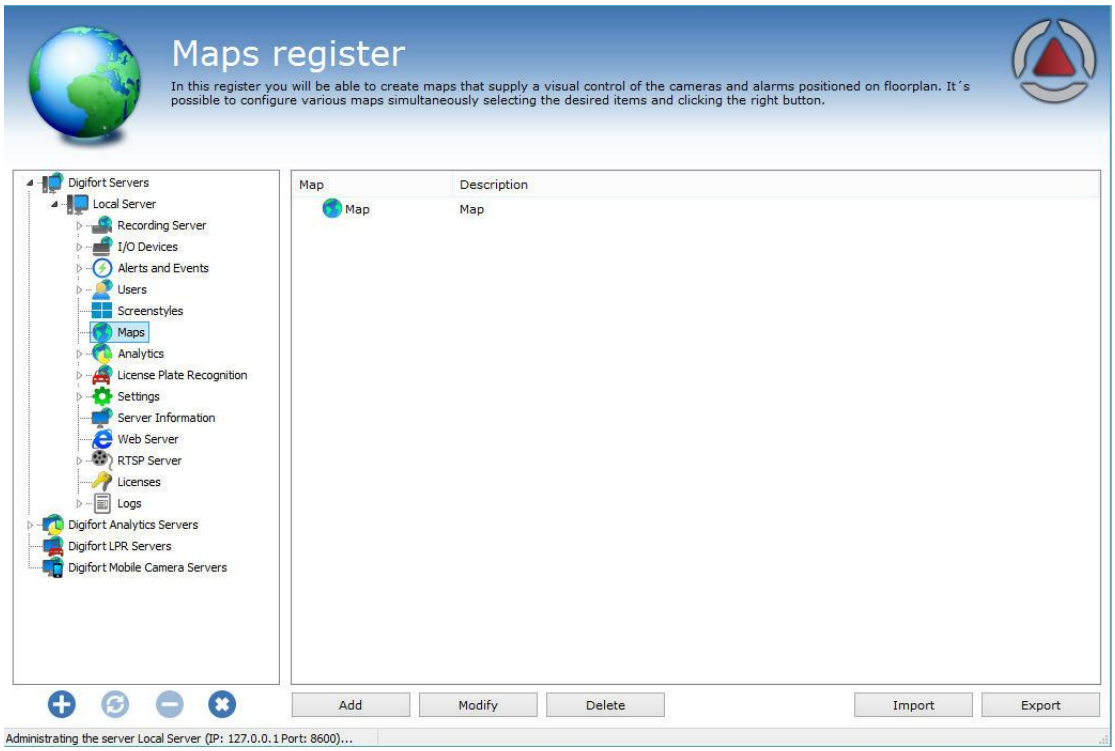

Click **Add** to open the Map settings screen, as shown below:

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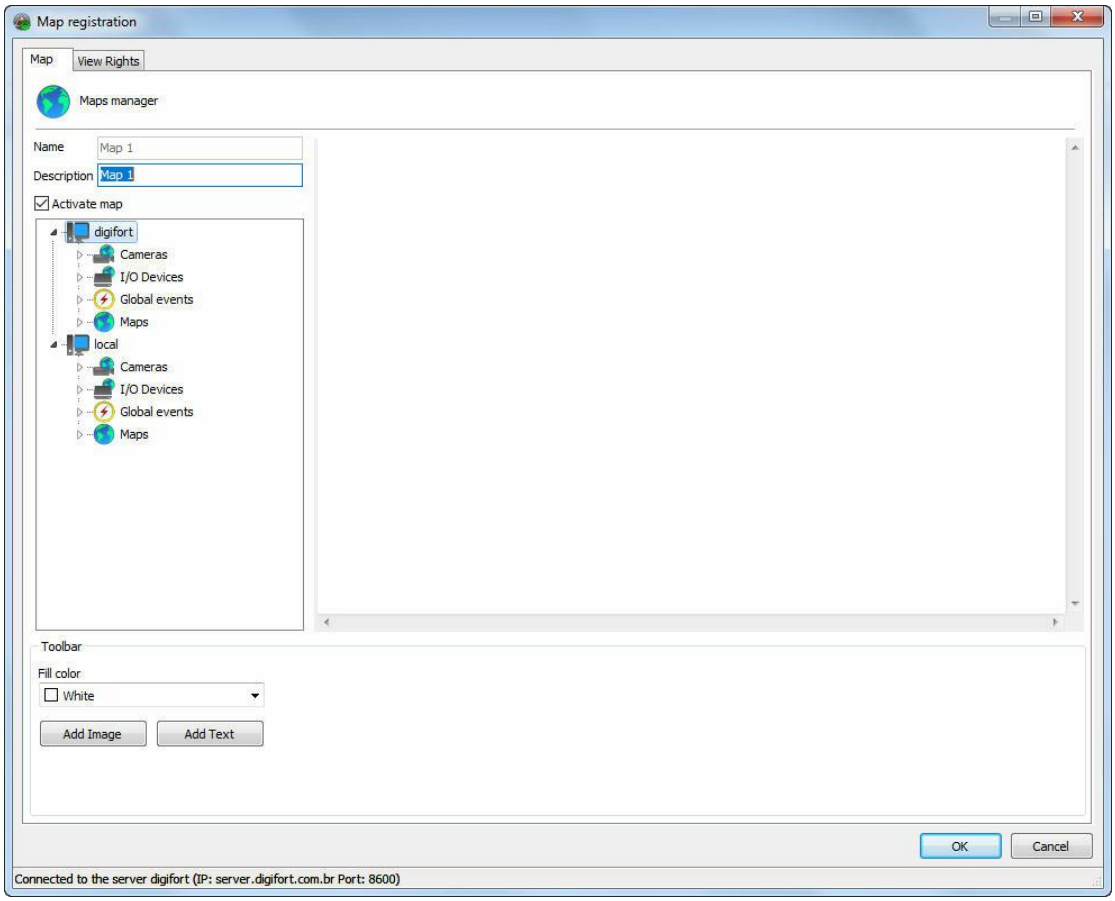

This screen allows objects of different servers to be present on the same map. You can connect to one or more servers on the list on the right of the screen. See How to connect to a server to manage. The servers on the list are the same ones that are registered in Digifort Servers on the main Administration client list.

Start by informing a **Name** and a **Description** for your map.
Make sure that the **Activate Map** option is checked for your map.

12.1.1 Adding Images

Click **Add Image** to locate the desired picture to your map and choose **From computer**, as shown in the picture below:

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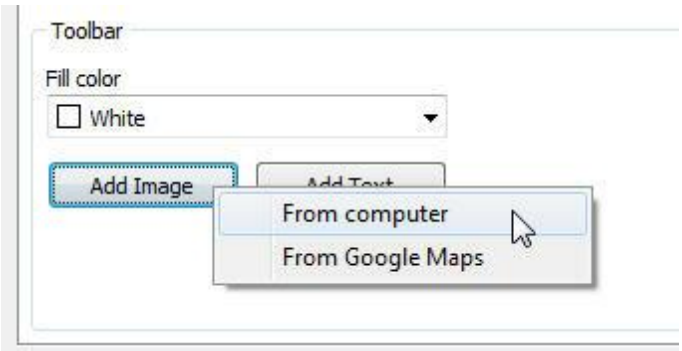
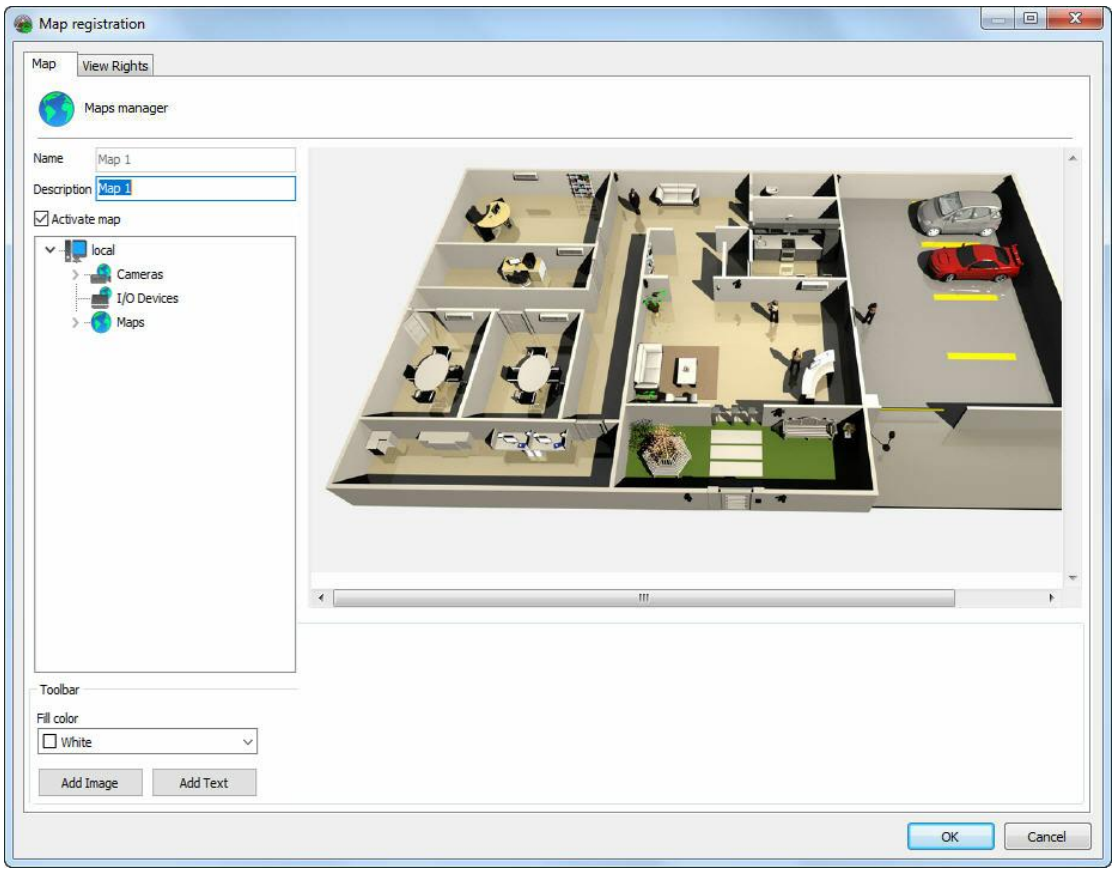


The system supports images in the formats *.jpg, *.jpeg, *.bmp, *.wmf, *.png and *.gif.

After choosing the image, it appears on the center screen, as shown in the figure below:



12.1.2 Google Maps integration

For ease, the Maps screen allows a photo to be taken directly from Google Maps.

Click **Add Image** and then later click **From Google Maps**, as shown in the image below:

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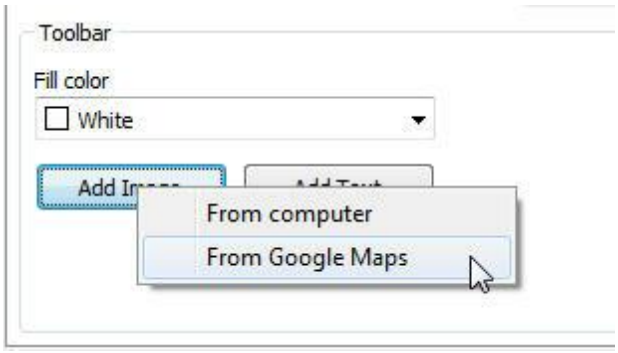
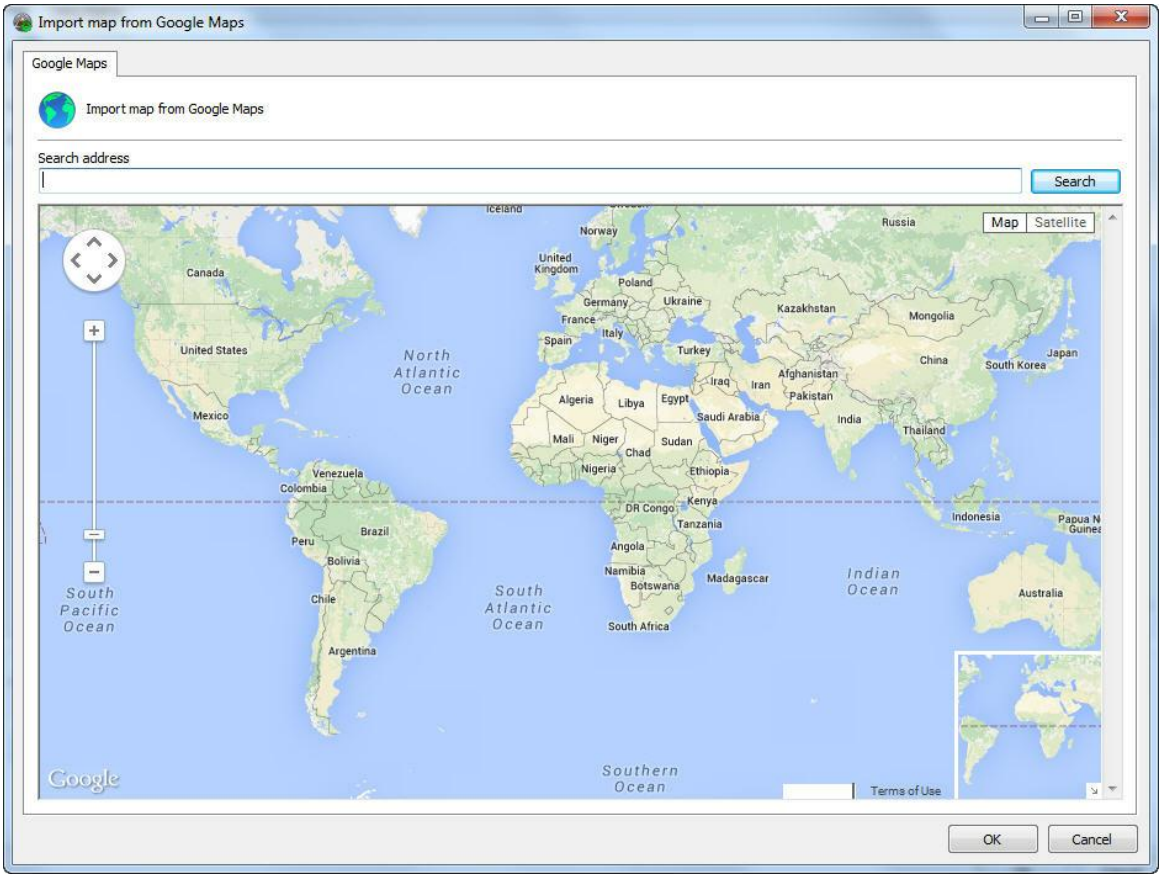


A screen will open with Google maps. **Note**: This feature requires an Internet connection.



The navigation can be done with the mouse or an address can be entered directly in the **Search Address** field:

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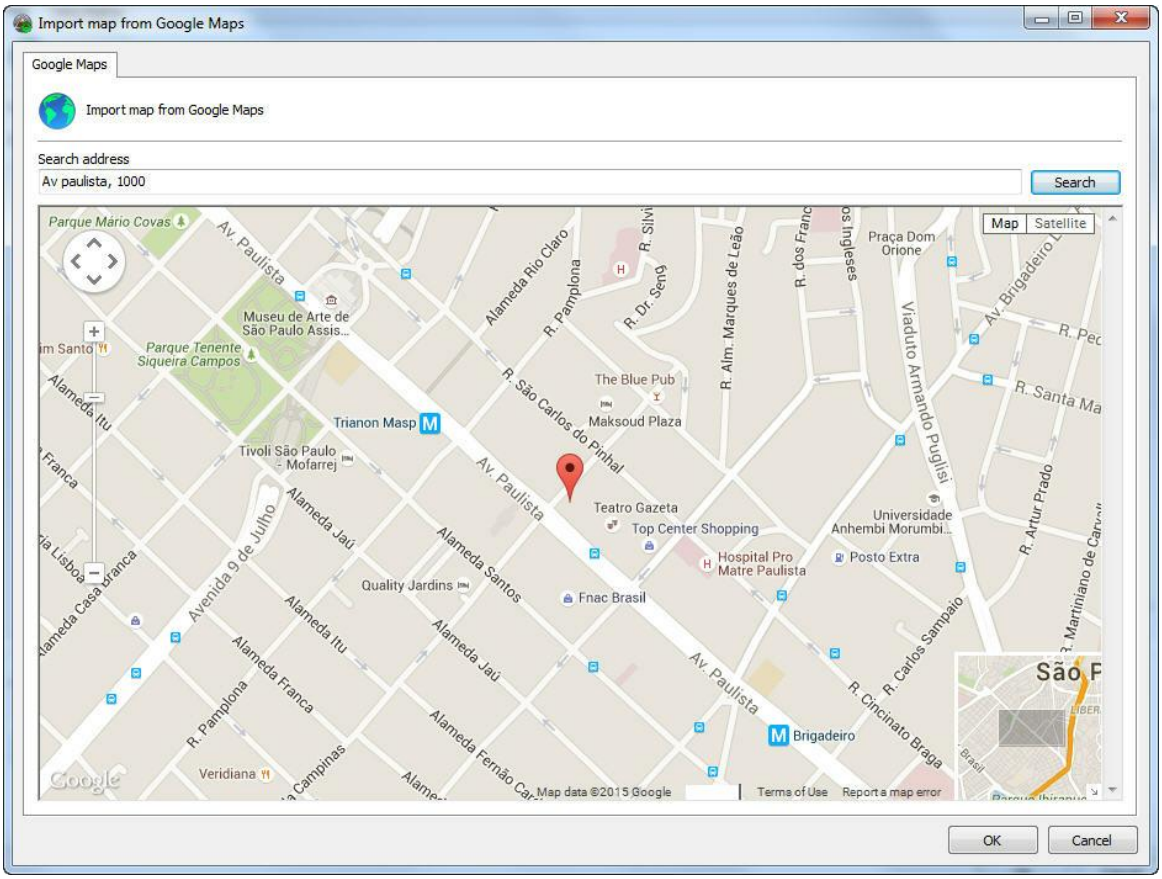

By the address, the system will query the map on Google Maps, which allows both the map display as satellite photos:

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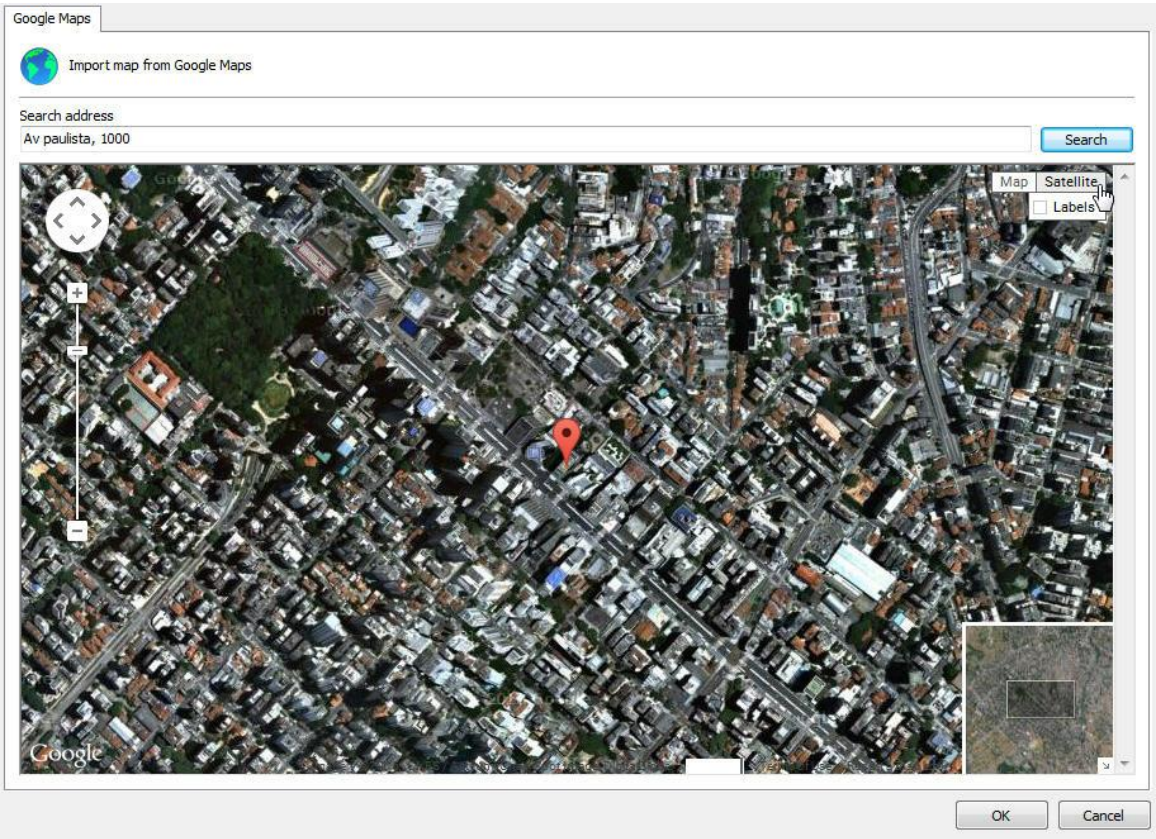

When choosing the desired position, simply click **OK** and the current location will be used as a background image for your map.

You can add more than one image to the map, by simply clicking **Add Image** followed by **Do Google Maps** again. This option enables the creation of larger maps composed of multiple Google images. Digifort allows self-adjusting images based on your location to facilitate the organization and image merging.
By right clicking on top of an image the following options are available:

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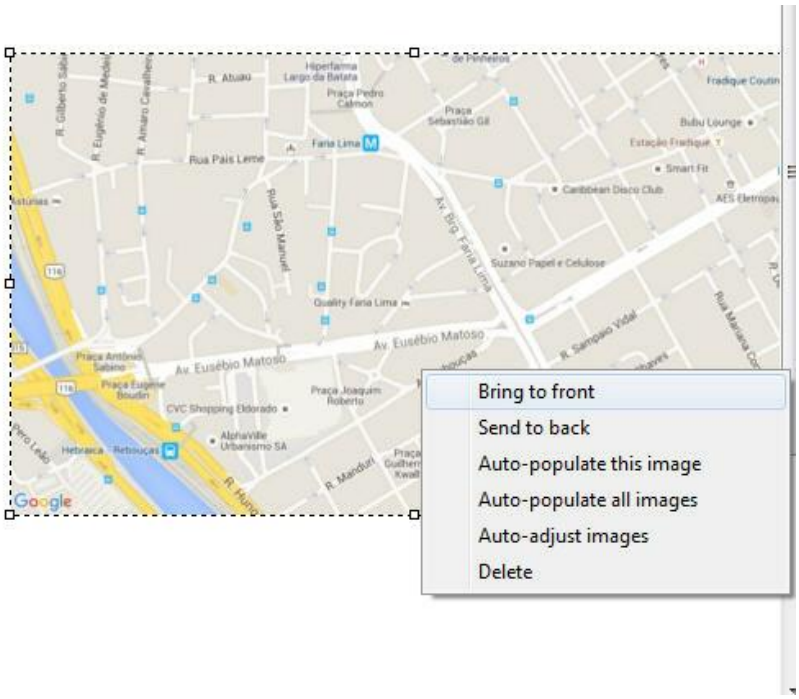

- **Bring Forward:** Move the selected image over the other pictures on the map..
- **Bring back:** Move the selected picture under the other images on the map.
- **Auto-populate this image**: From the longitude and latitude configuration registered in cameras, Digifort will automatically position the cameras in the selected image that has the same coordinates. See section Adding a camera to learn how to register cameras coordinates.

- **Auto-populate all pictures:** From the longitude and latitude configuration registered in cameras, Digifort will automatically position the cameras in all Google Maps images that has the same coordinates. See section Adding a camera to learn how to register cameras coordinates.

- **Self-Adjusting images**: This option allows Digifort to self-organize images from Google based on its coordinates, thus facilitating this work to be done manually when more than one image is needed to create a larger map. See examples:

Two separate images:

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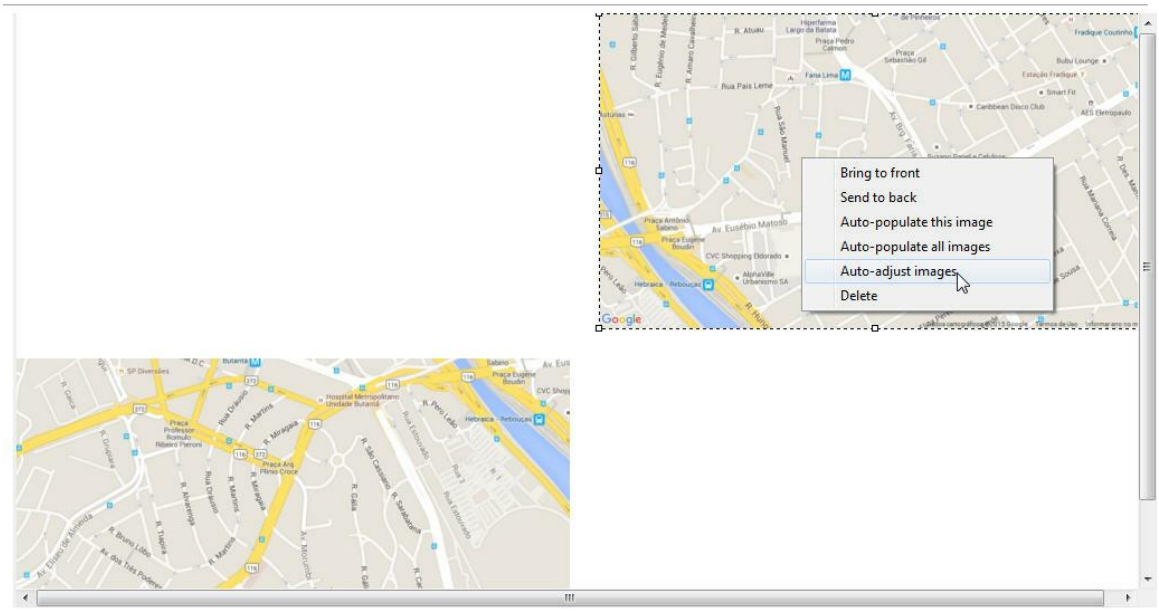
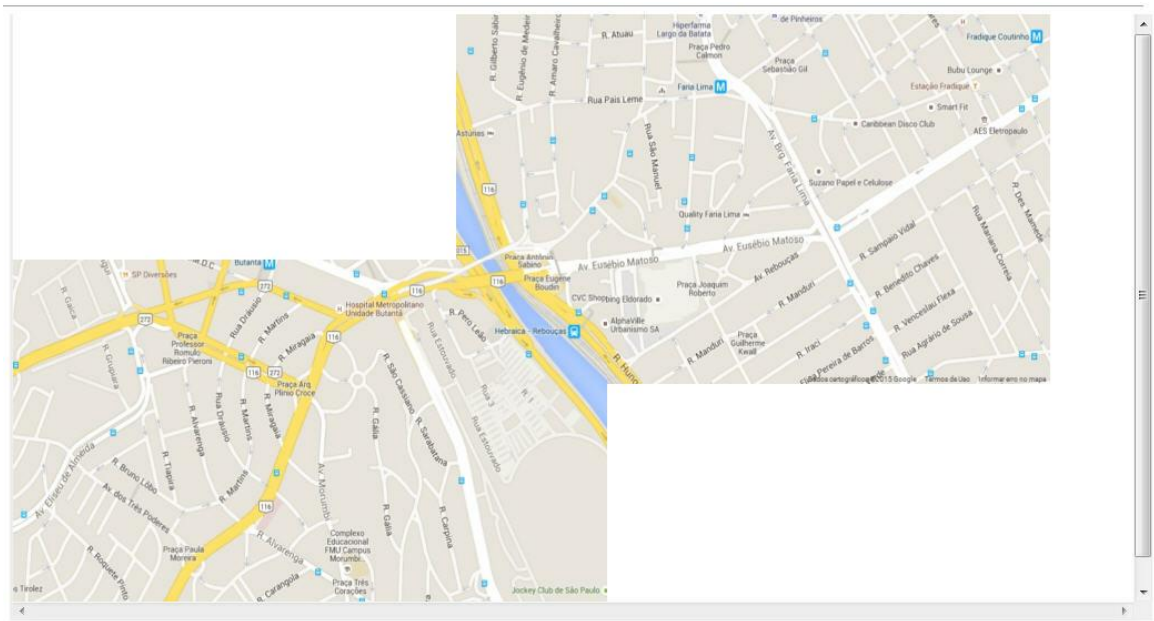


After the self-adjust command:



3 separate images:

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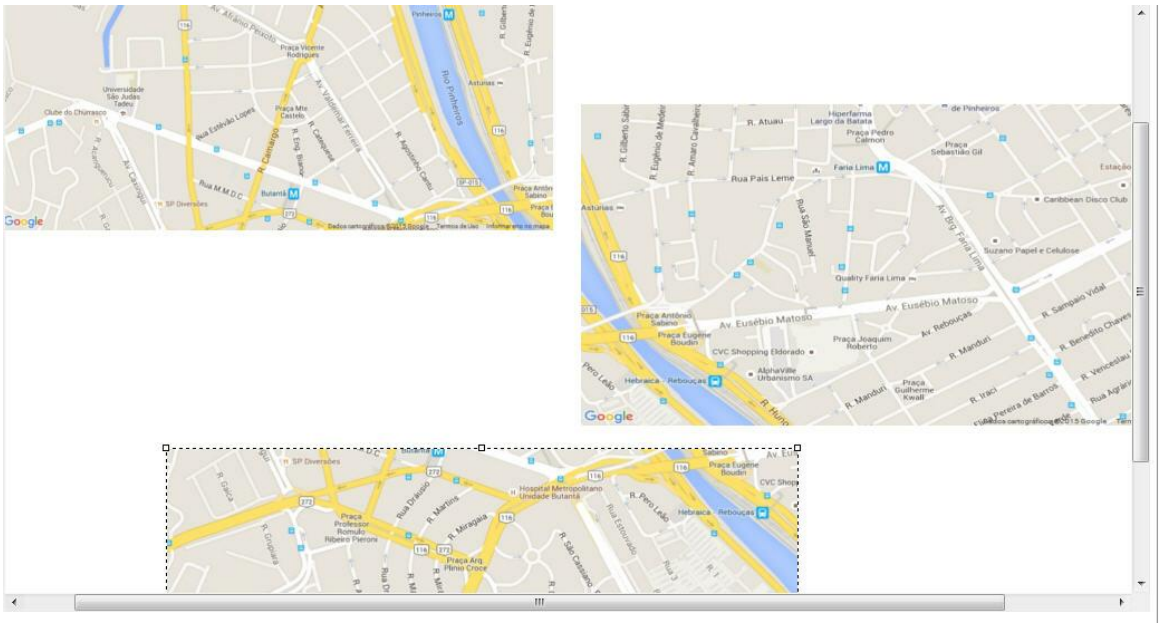
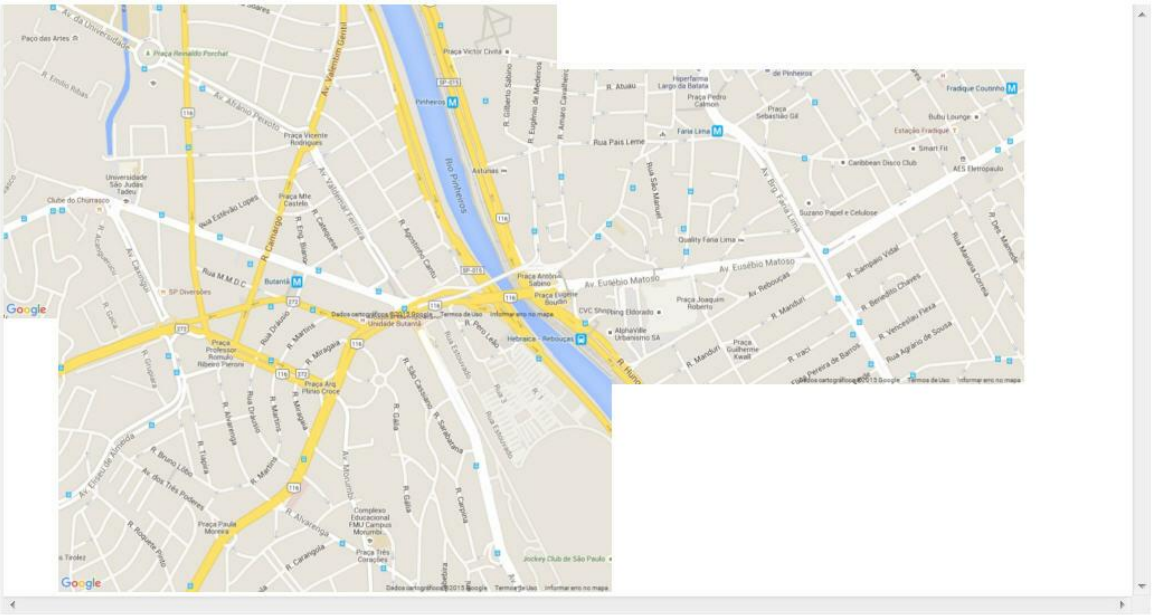


After the self-adjust command:



NOTE: The auto-tuning takes into account the size of selected image, therefore the remaining images will be resized based on the selected image.

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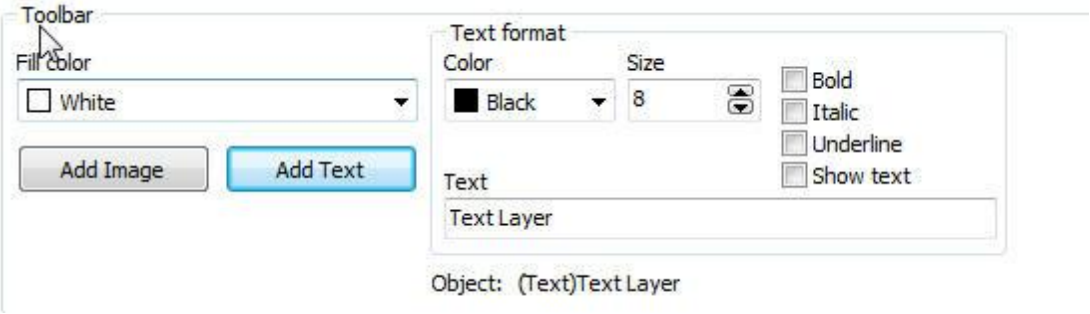
12.1.3 Adding Texts

In the **Add Text** button, subtitles can be added to the map. Once created, you can edit your text and its font. Just select it and change the text formatting properties found in the bottom of the screen.

These options are valid for any map text object:

- **Color**: It changes the text color.
- **Size**: It changes the text size.
- **Text**: It changes the caption text.
- **Bold**: It turns the text bold.
- **Italics**: It turns the text italics.
- **Underlined**: It underlines the text.
- **Show Text**: It shows text or not in an object.



12.1.4 Adding Cameras

To position objects on the map, just drag them from the positioned list on the left of the screen, as shown in the figure below:

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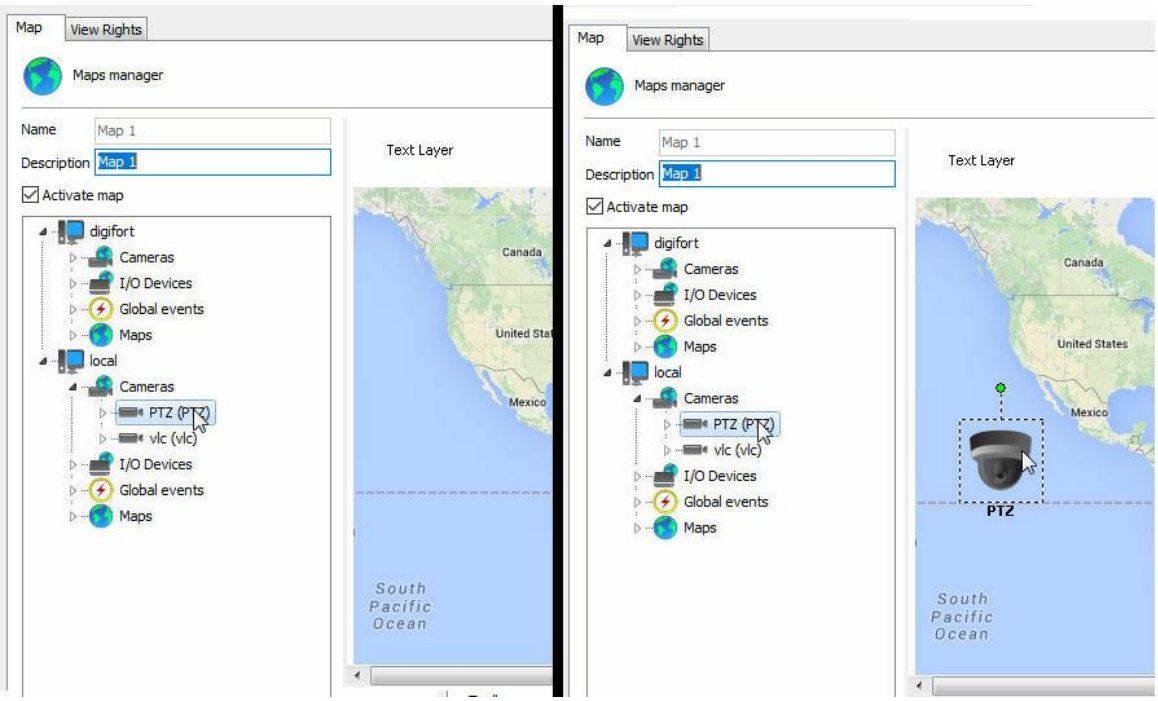
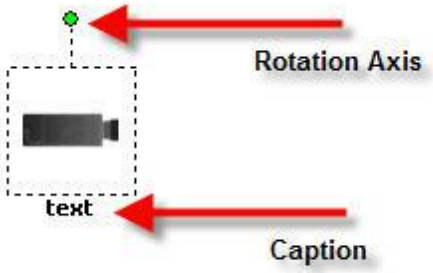


On the list of cameras located on the left, drag the desired camera to the map. It will take the shape of a camera on the map, as shown below:
To move it on the map, just click on its icon and drag it to the desired location.



The camera can be rotated by the rotation axis shown in the figure, just click on it and move the mouse cursor.

You can change the camera icon; select it and on the Options menu of the layer choose the desired icon, as shown in the figure below:

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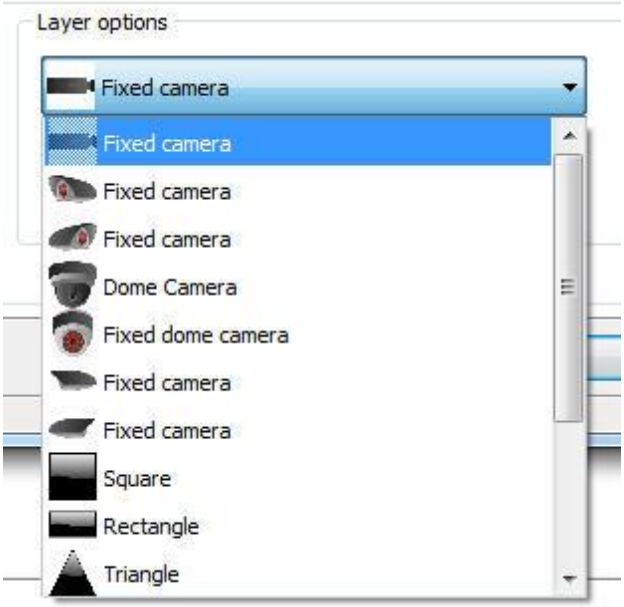

There is also the option of changing the icons size and color. In the Options menu of the layer, locate the **Size** and **Color** boxes shown in the figure and change the values by clicking on them.

12.1.5 Adding Functions to the Alarm Board

With the events already configured on the alarm board, it's possible to add them for rapid access by way of the map. To learn how to configure events of the board, see How to configure the I/O.

To add the events simply drag them from the list at the right of the screen to the map as shown in Figures bellow:

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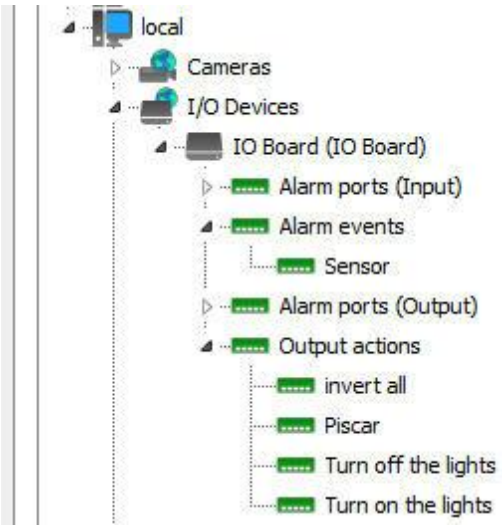

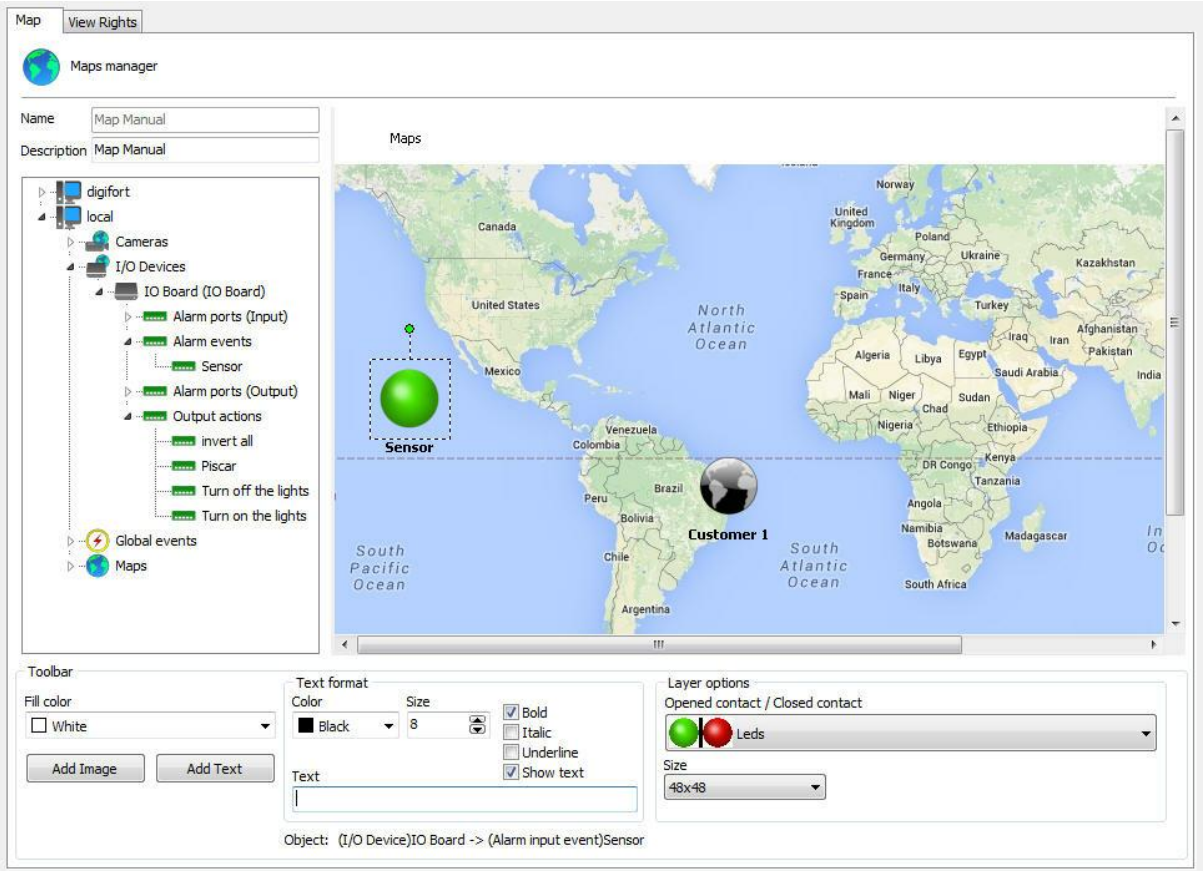

The icon of events and their respective sizes can be changed as well as those of cameras. Simply select the desired object and go to Layer options as figure bellow:

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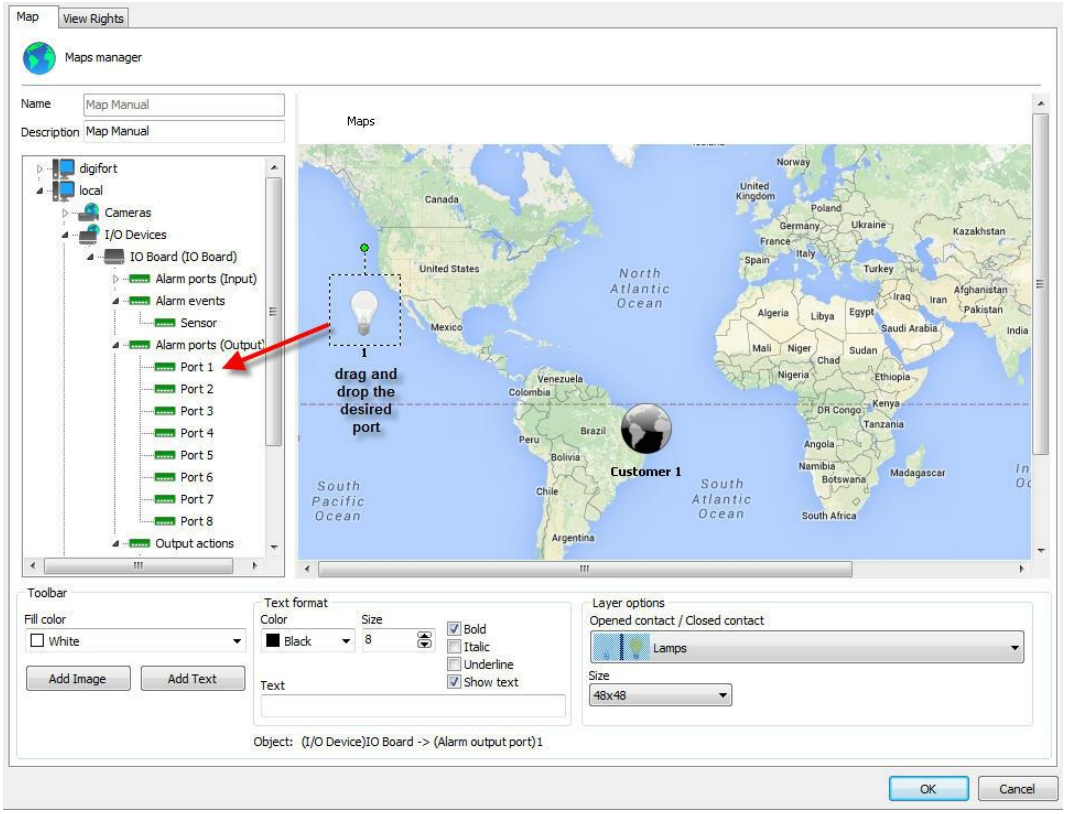
In the case of the figure 8.10, every time someone passes thought the outer fence, Digifort will be alerted and will inform the operator according to the pre-Programmed events. To learn about preProgrammed events, consult How to configure the I/O..

Let's now add an event with buttons. The buttons have the purpose of activating or disactivating an alarm board output via Digifort. To learn how to make events with buttons, consult [How to configure the alarm actions]

First, drag the port to the map on which the device will be activated is found as shown in Figure bellow:



Now drag the Pre-Programmed buttons to the chosen port as shown in Figure bellow:

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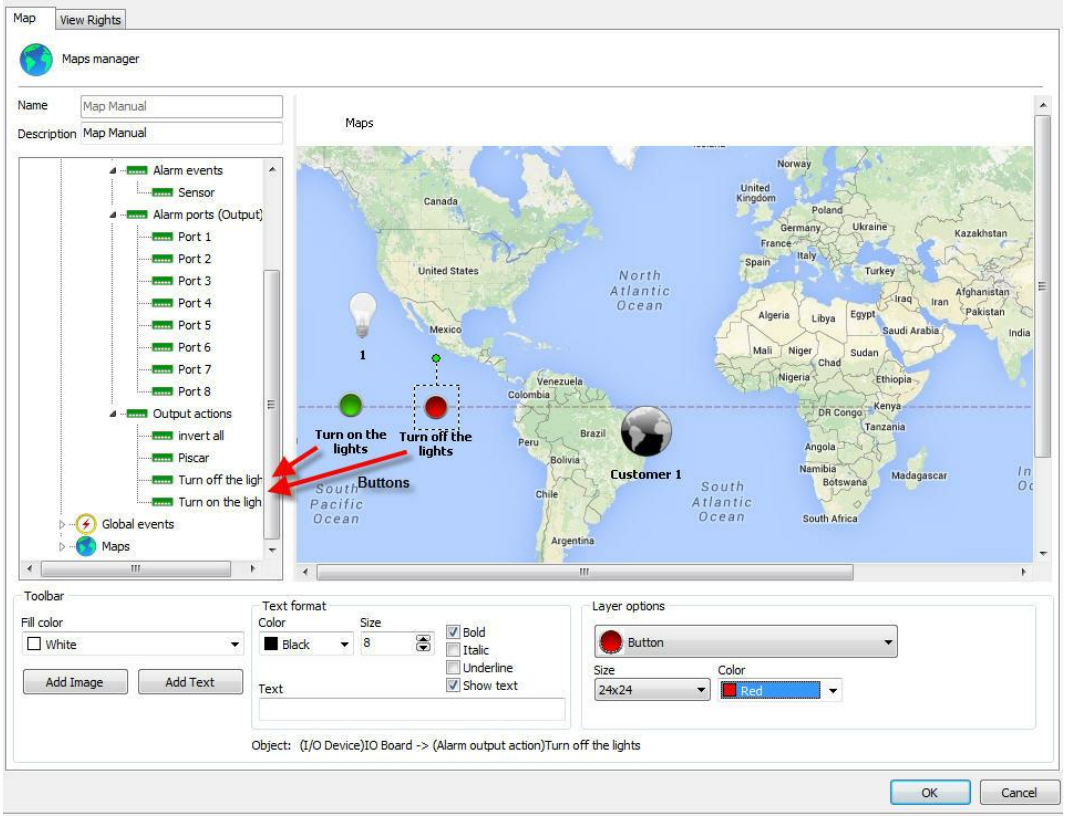

Done! When the map is opened in the Surveillance Client, the alarms will be ready to be activated by the map. To learn how to use the maps in the Surveillance Client, consult its manual.

12.1.6 Monitoring global and manual events

The map system allows real-time display of the Global Events and Manual Events status. With this feature, when a Global Event or Manual Event associated with the map are triggered, the alarm icon will be animated in the Surveillance Client, notifying the operator about the event:

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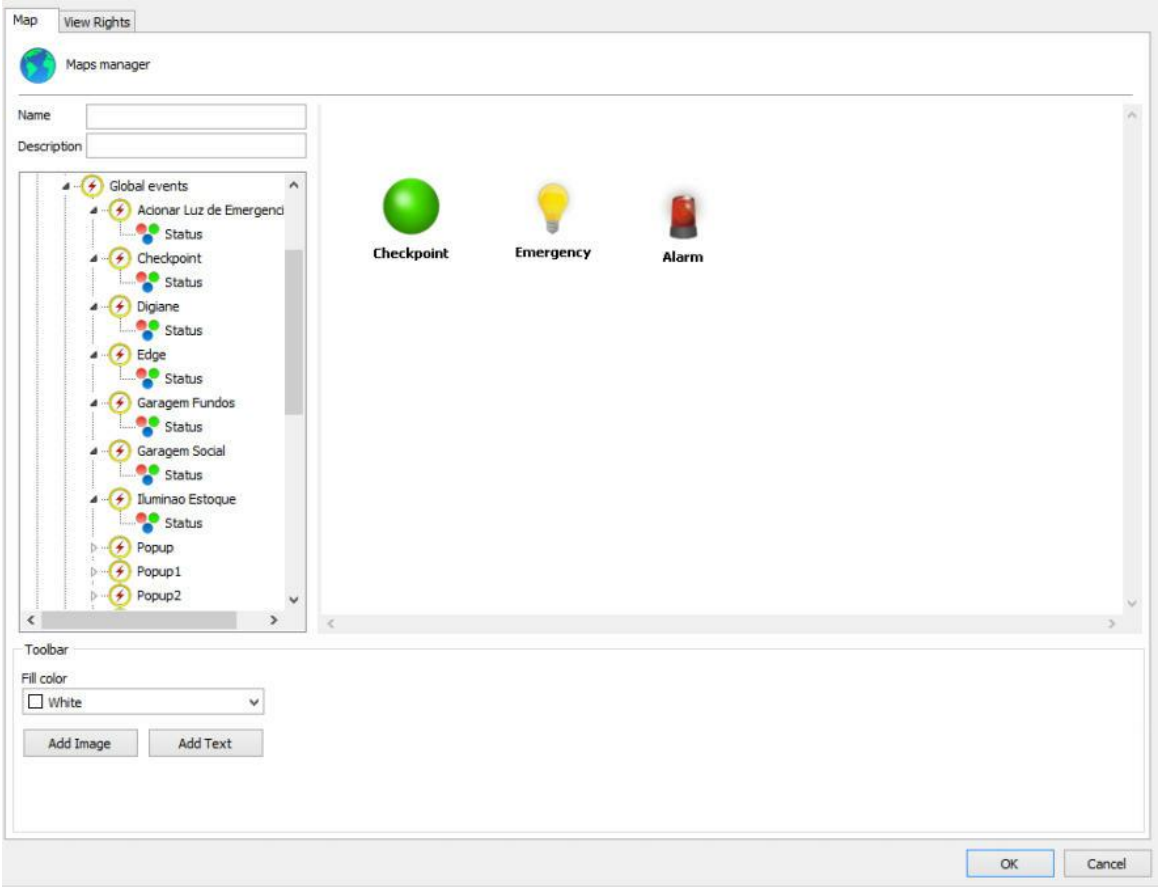
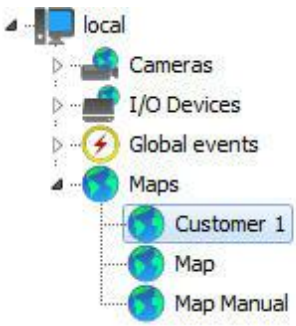


To see the events status in the Surveillance Client, simply drag the global/manual event Status object to the map, as in the previous image;

12.1.7 Map Links

The link to maps is a resource for improving the maps management. Within a map created, you can create links to other maps, thus facilitating navigation among them.

To create links, you must have registered two or more maps; when there are more than one registered map, in addition to the one being used, they will appear in the maps list, as shown in the figure below:



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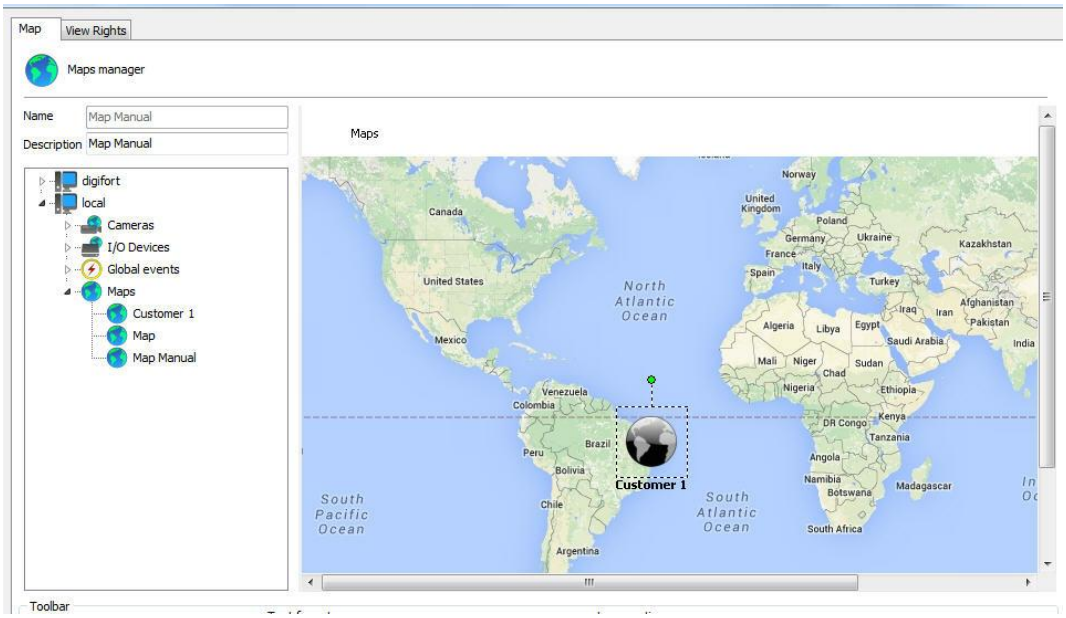
Click and drag the object to the map, as shown below:



And that is it! When you open the map in the Surveillance Client, the icon on the screen already calls the next map.

Do not forget to put a link on the map that is called to go back to the main map, as shown in the figure below:

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12.1.8 Check invalid objects on maps

The map-editing tool in the Administration Client allows you to check for invalid links on the map and tries to find an object with the same name on another server to fix the link.
The object links on maps can be broken if the server's password changes, in this case, checking for links can correct all invalid links without having to reposition all the objects.

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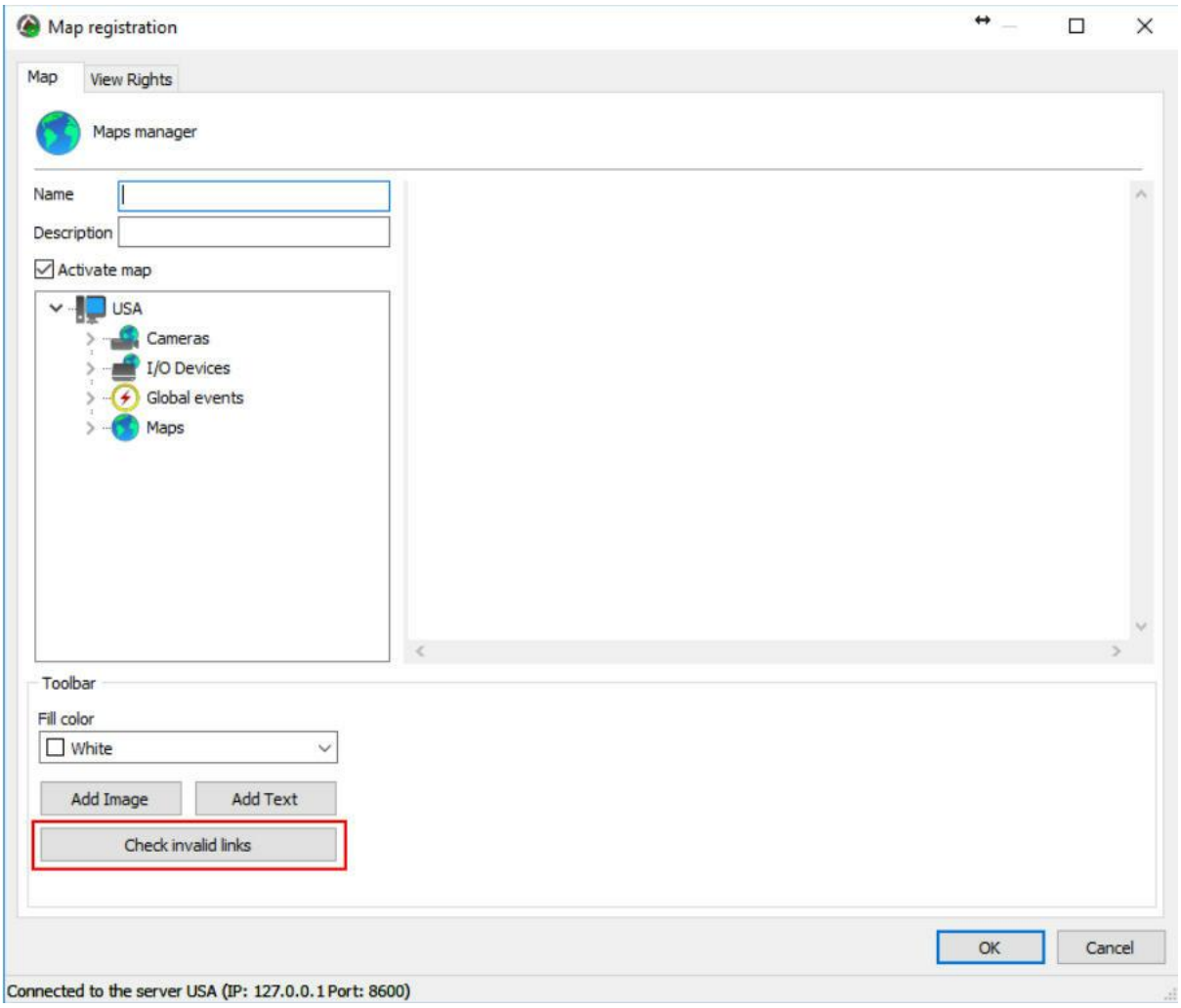

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Chapter XIII

13 Analytics

The analytics is a set of tools that intelligently processes the cameras' images. This process includes object count, flow control, missing and foreign objects, face detection and others shown in more detail below.

The analytics can complement surveillance in several ways, such as by triggering alerts, filing events and generating reports.

The Digifort analytics is considered an extra module as it is not included in the license of the Digifort cameras' server.

The Digifort Analytics has a server/own service for processing images and which can be installed on the same computer in which the camera images are recorded or in another computer used only for this purpose (recommended). Learn more about distributed processing in the chapter Understanding distributed processing.

13.1 Licensing the Digifort Analytics

How does the architecture for the Digifort Analytics work?

The license for the Analytics server works like the server for the Digifort cameras. There is a "base license" for the server and "additional licenses" for each camera.

The Digifort Analytics' base license includes the "Basic Analytics" which has the following modules: **Foreign Objects, Missing Objects and Face Detection** which can be used in as many cameras as needed.

The licenses for cameras (better known as "license pack") include de license for the **Advanced Analytics** which has the following modules available: **Presence, Entry, Exit, Disappear, Motionless, Loitering, Direction Filter, Speed Filter, Camera Tampering, and Cancel Shaking.**

The following diagram shows the licensing of two cameras with video analysis (**Basic** and **Advanced**) together with the Digifort server:

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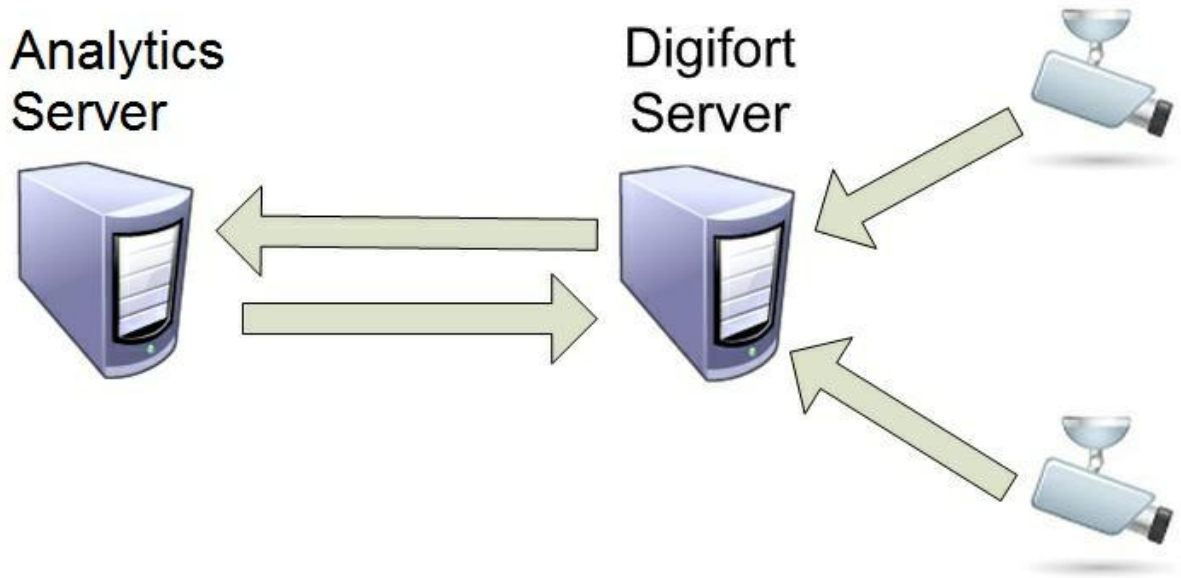

In the picture above, the license distribution would be as follows:

- Analytics Server**: 1 licença base de analítico + 1 licença pack para 2 câmeras.**
- Digifort Server**:** 1 Base license (the version's base license Enterprise already includes <% BASE_LICENSE%> licenses available for recording; if the number of cameras added surpasses the number of base licenses, license packs should be added).

13.1.1 Understanding the distributed processing

In terms of processing, video analysis is heavier than recording/viewing from a camera. With flexibility in mind, Digifort developed an innovative processing architecture – the distributed processing architecture.

Digifort allows the cameras' analytical processing recorded on the Digifort server to be carried out on one or more computers that include the Analytical Server. The major advantage is that with such flexibility the recording server does not become overloaded and does not need to be a "super machine".

The analytical server automatically checks the computers with smaller processing capacity and

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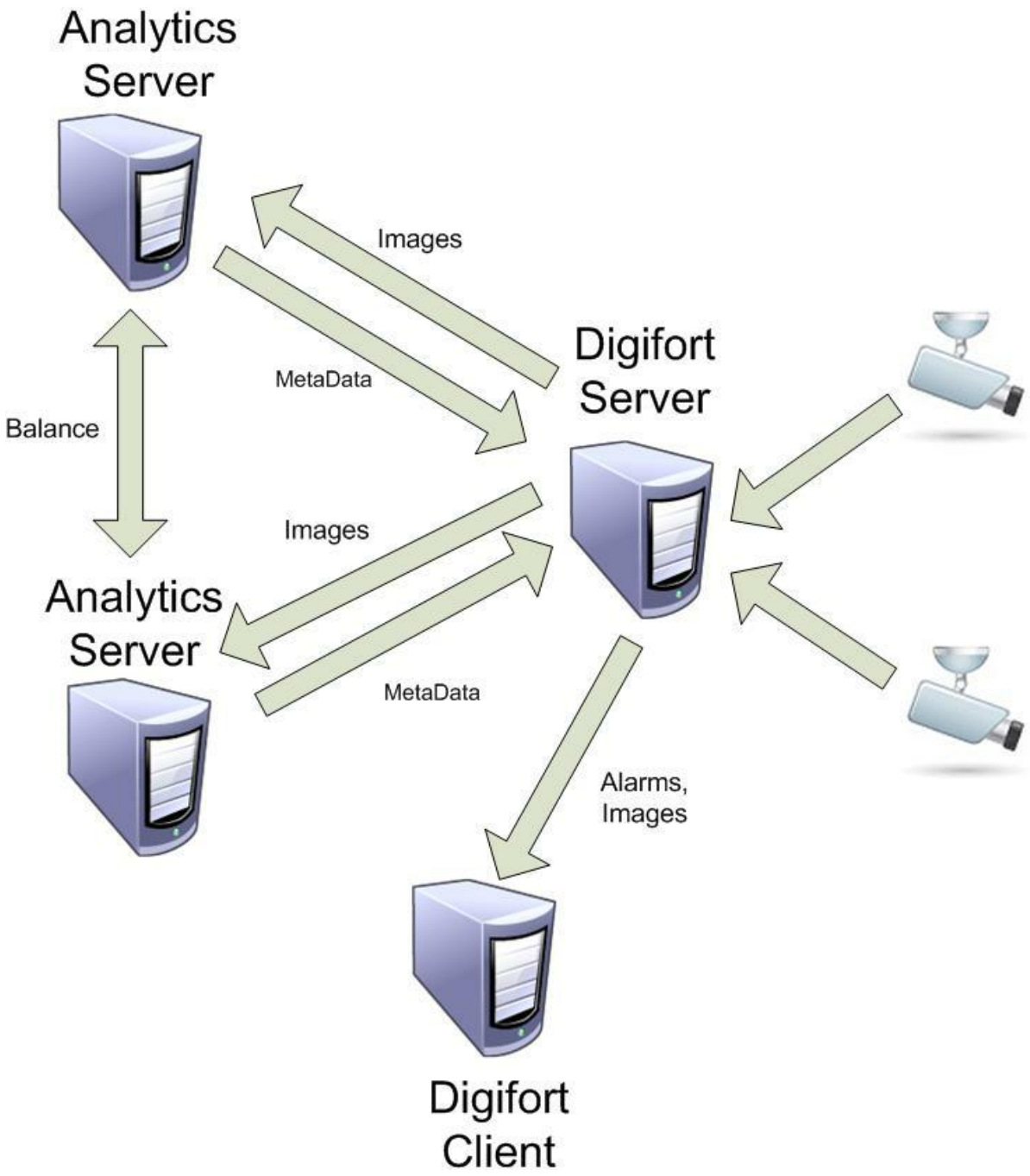
"counterbalances the load", in other words, it distributes the processing of the video analyses so that all computers are left with as little processing as possible.

Remember that each computer with distributed processing is licensed with the Digifort Analytics base license.

Look at the diagram below:



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In the diagram above, the "**Digifort Server**" records the cameras' images and sends them to the " **Analytics Servers**" which, in turn, carry out their analyses and return the metadata (information on the alerts generated, object positioning and alert areas). The load counterbalance is among the "Analytics Servers" if it has been configured to do so. When the metadata return to the Digifort Server, it sends them and the alerts to the "**Digifort Clients**" (Surveillance Clients).

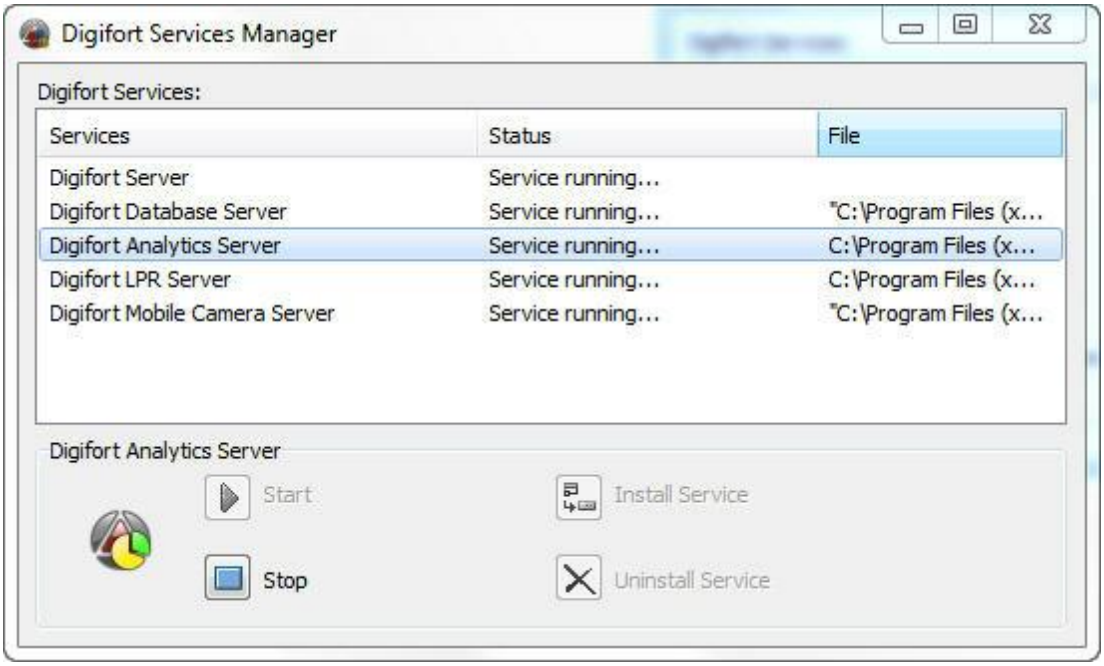
13.1.2 How to start the Analytics Server

To start the Digifort Analytics Server it must first be installed. Follow these steps to start the service correctly:

1. Select the "Digifort Analytics Server" service.

2. Click on Install Service. A confirmation screen will open indicating the service has been successfully installed.

3. Click on Start and wait while the server initializes. The start process ends when the message "Service in operation..." shows on the status bar.



13.1.3 How to configure the servers to be managed

The first step to configure an analytics server is to add it to the list of servers to be managed by the Administration Client.
To add a server, click on the **Digifort Analytics Servers** diagram and then on the **Add Server** button, and the screen with the server registration will open as shown below:

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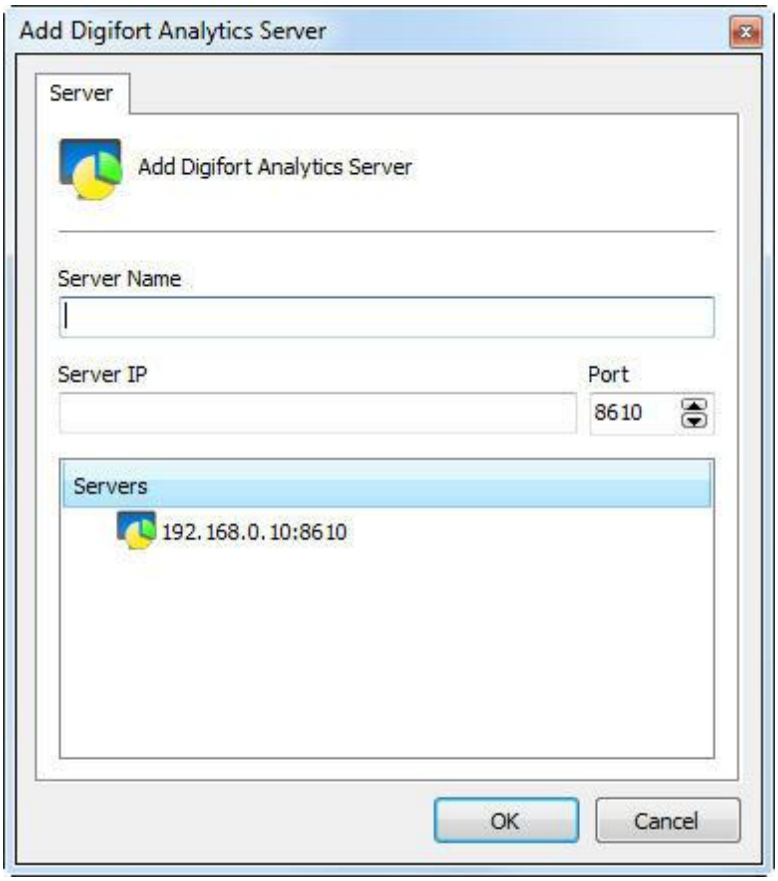
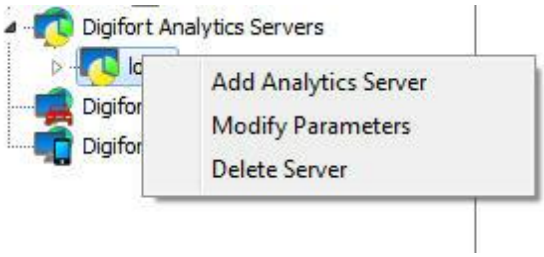


- **Server Name**: Type the name of the server to be added. Once the data has been confirmed, the server name cannot be altered.
- **Server IP**: Type the name of the server to be managed.
- **Port**: Type the communication port with the server. By default, the port is 8610. The communication port with the server cannot be altered. This configuration should only be altered if you are accessing a remotely located server, such as the Internet, for example.
- **Servers**: This list comprises all the Analytics servers found on the network by the administration client. By clicking on one of the servers, the IP and **Port** described above are automatically filled in and all you have to do is fill in the **Server Name** to register.

Once you have provided all the correct data, click on **OK**.

When it has been included in the server, it will come up on the **Configurations** Menu as shown in the picture below:



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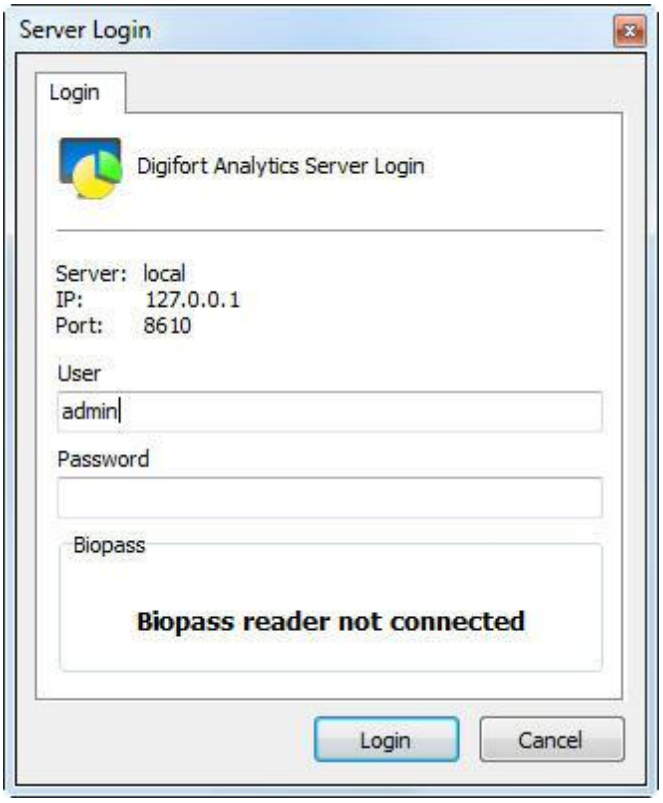
To change the parameters of a server previously saved, click with the right-hand button of the mouse on the server chosen and click on Change Parameters. Change the data as necessary on the window that opens and click on **OK**.

To remove a server, click with the right-hand button of the mouse on the server chosen and then click on **Remove Server**. On the confirmation message that shows up click on **Yes**.

13.1.4 How to connect a management server

After adding the server, locate in it in the Configurations Menu and double-click on it. Once this is done, you will be asked to provide a username and password to access the server configurations as shown in the picture below:



- **Username:** Access username.
- **Password:** Password for access.

Enter your username and password to access the server or the biometrics. If this is the first time you are accessing the system, insert the same username as the admin and leave the password blank.

Once you have filled in the access information, click on **OK**. If the authentication for access is successful, the Configurations Menu opens showing the configurations available for the server, as shown in the picture below:

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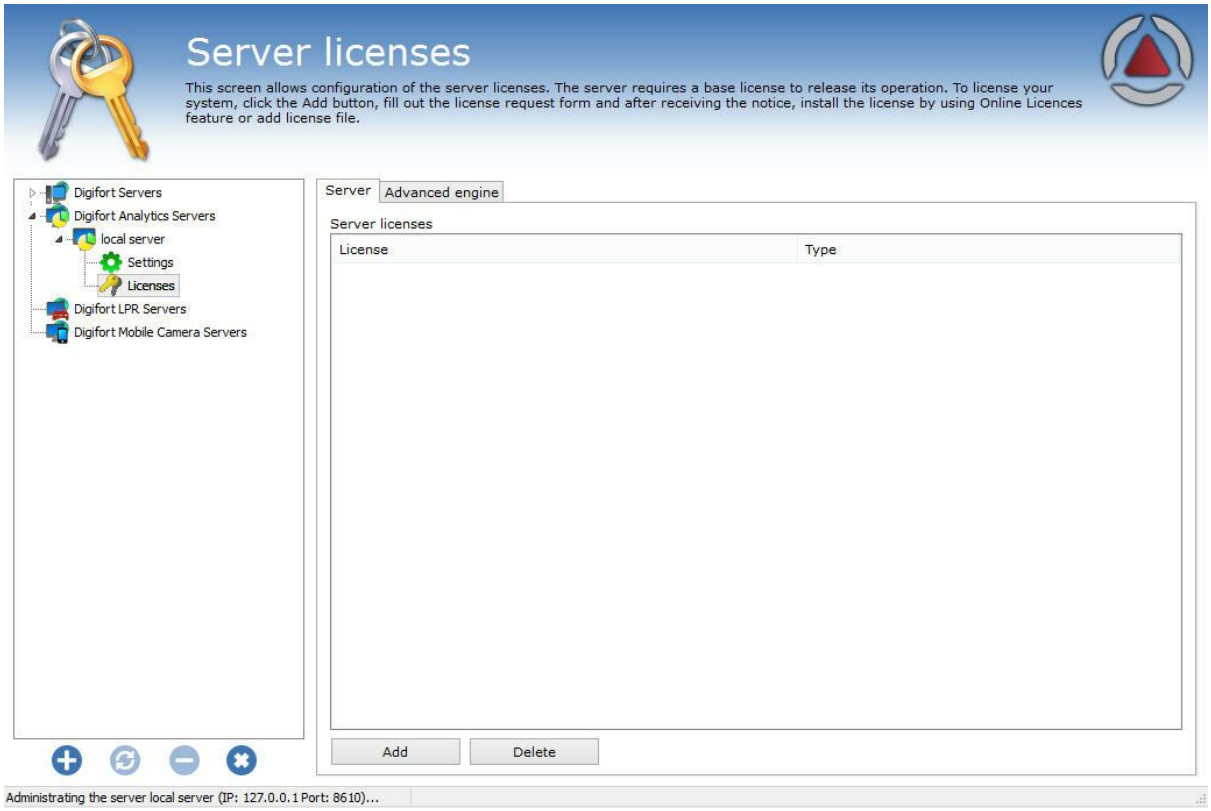
13.1.5 How to configure the analytics licenses

As said before, the Analytics works with two types of licenses: the Base License (**Basic**) and the License Pack (**Advanced**).

The first step to license the analytics is to add the base license (**Basic**). Once connected, go to the licenses field as shown below:



To add a license, click on Add and the following screen will show up:

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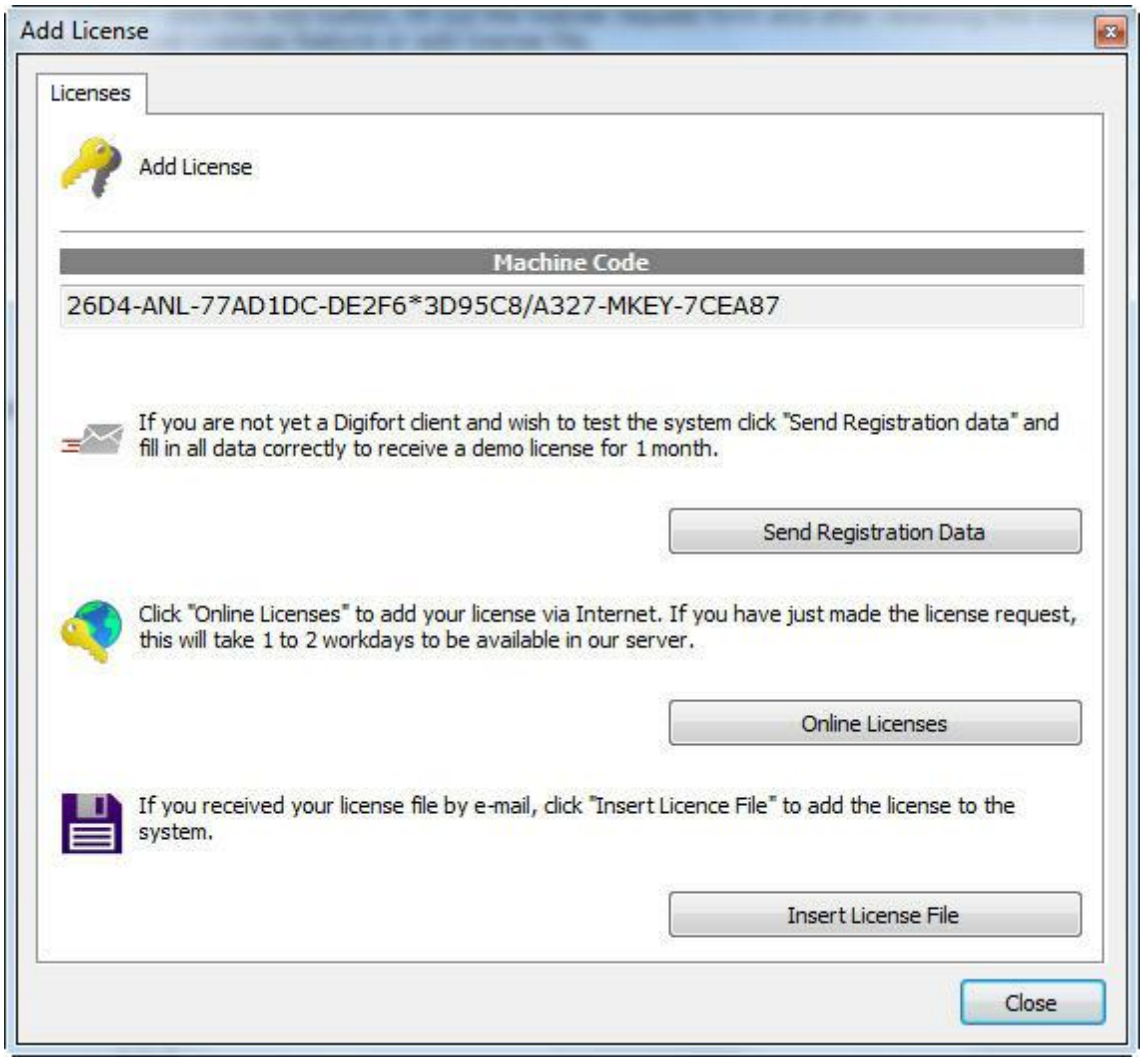

The procedure to add licenses is the same as for Digifort and is described in the chapter How to configure licenses .
On the online license screen the description should be "**Analytics Server**" as shown in the picture below:

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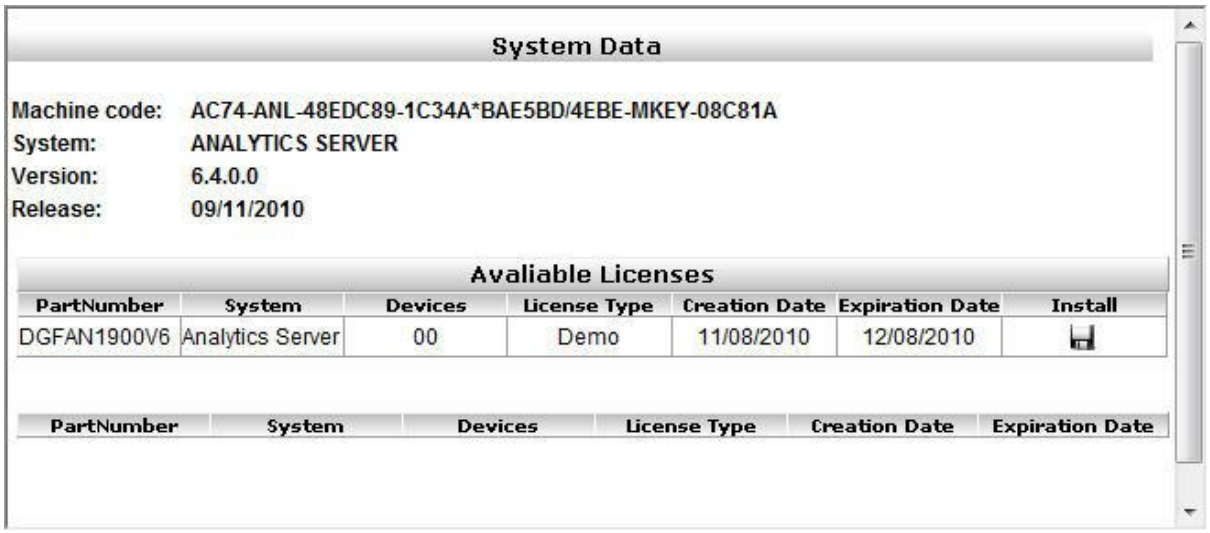
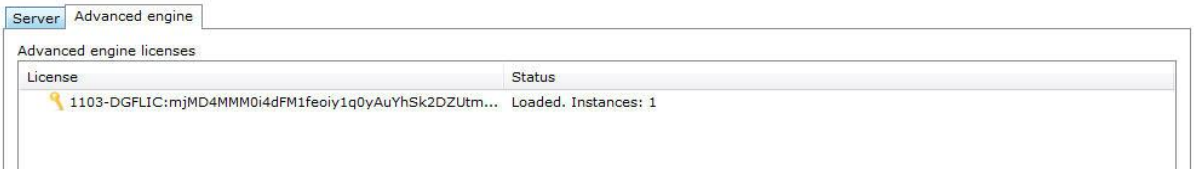


Once a license has been added it becomes available as shown in the picture below:

The **Advanced** analytics license works in the same way and in the status field you can see how many licenses are available, as shown in the picture below:



13.2 Analytics Server Configurations

To access the analytics server configurations, click on **Configurations** as shown in the picture below:

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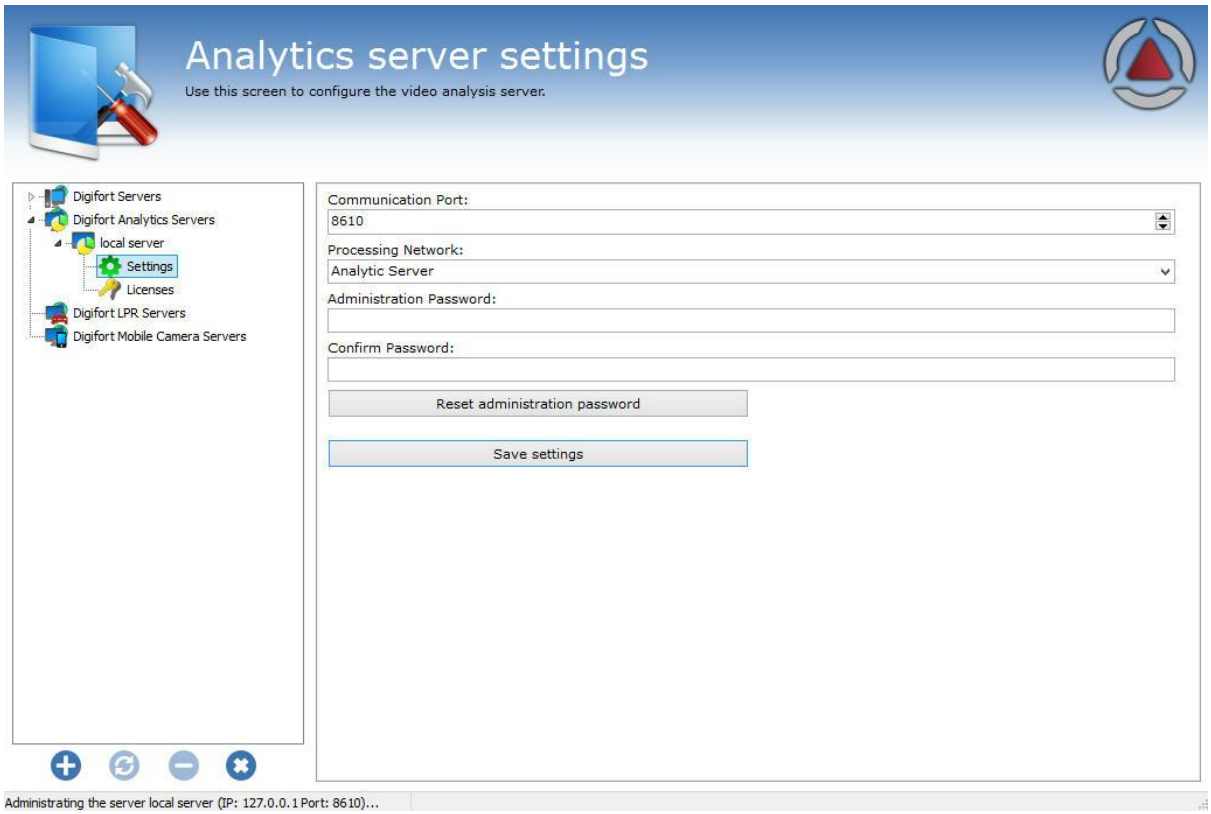

This screen has the following functionalities:

Communication Port: Communication port with the analytics server. It should only be changed if it is already being used on the computer in question.

Processing Network: Name of the distributed network where the server will counter balance the load. When more than one server has the same "Processing Network" name there will be a processing counterbalance among them. Look at the diagram below to get a better idea:

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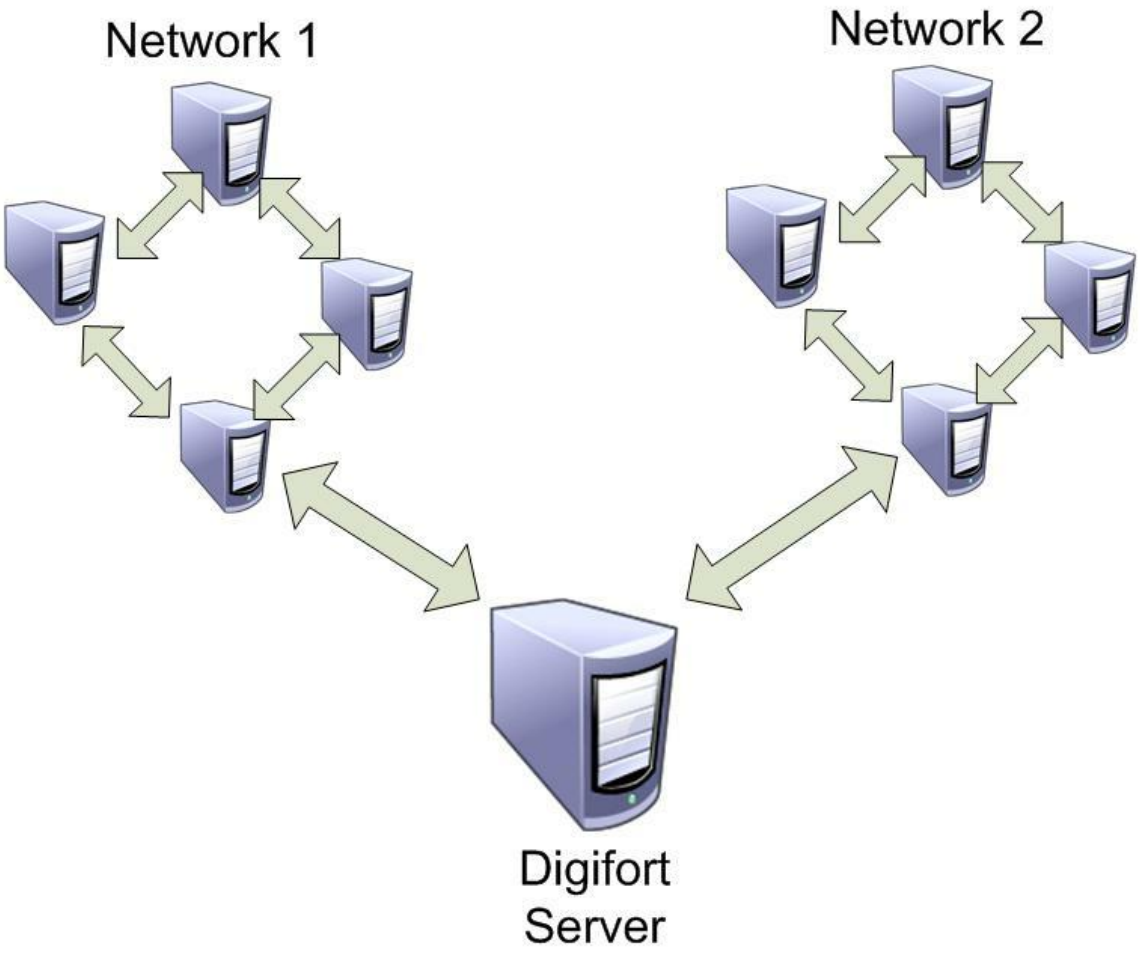

In the picture above, the "**Digifort Server**" sends the images of the cameras to two different " **Processing networks**". This way, each set of computers only counterbalances the load among the **Analytics Servers** with the same network name.

Administration Password: Password to access the analytics server. Fill in this field to change the current password.

Confirm Password: Type the password again.

Reset administration password: Blank password is retrieved.

Save configurations: Saves changes made on the screen.

13.2.1 Adding an analytics configuration

This topic will deal with how Digifort's **Basic** and **Advanced** analytics are configured.

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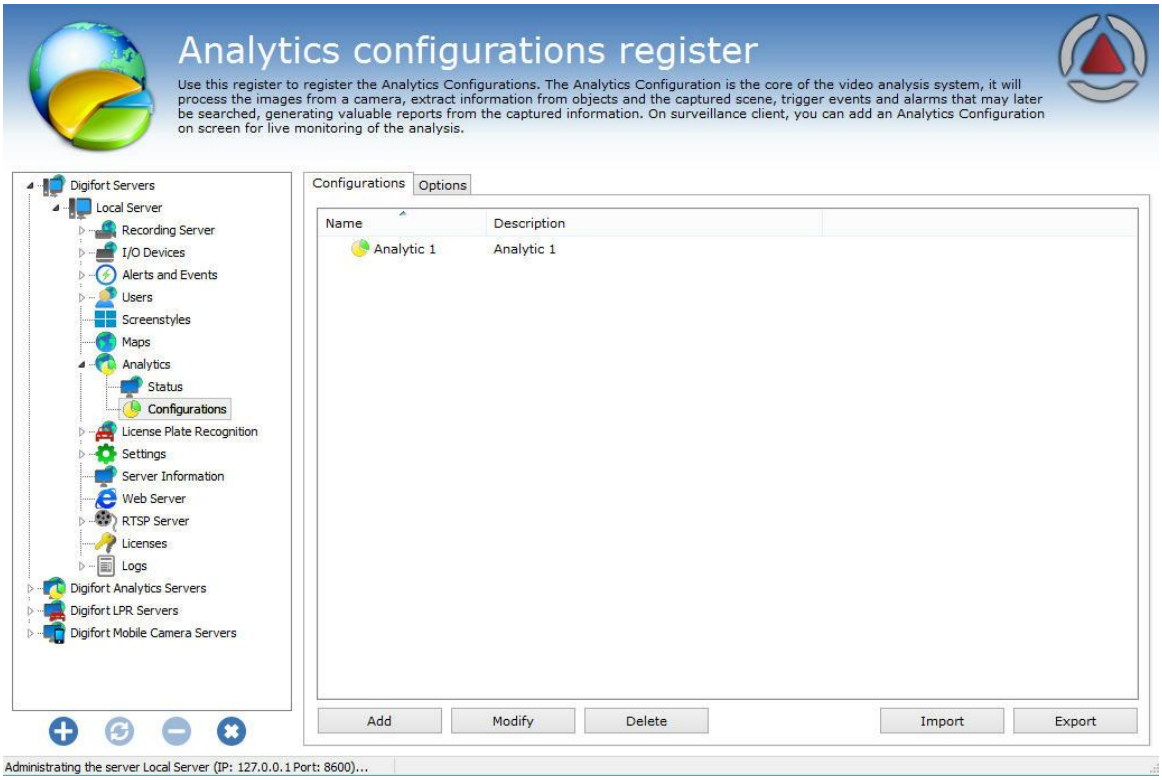
After licensing the analytics server correctly, go to the analytics **Configurations** as shown in the picture below:



The **settings** tab allows you to add a new test setting. To do this, click the **Add** button to launch the configuration of the contents. The following screen appears:

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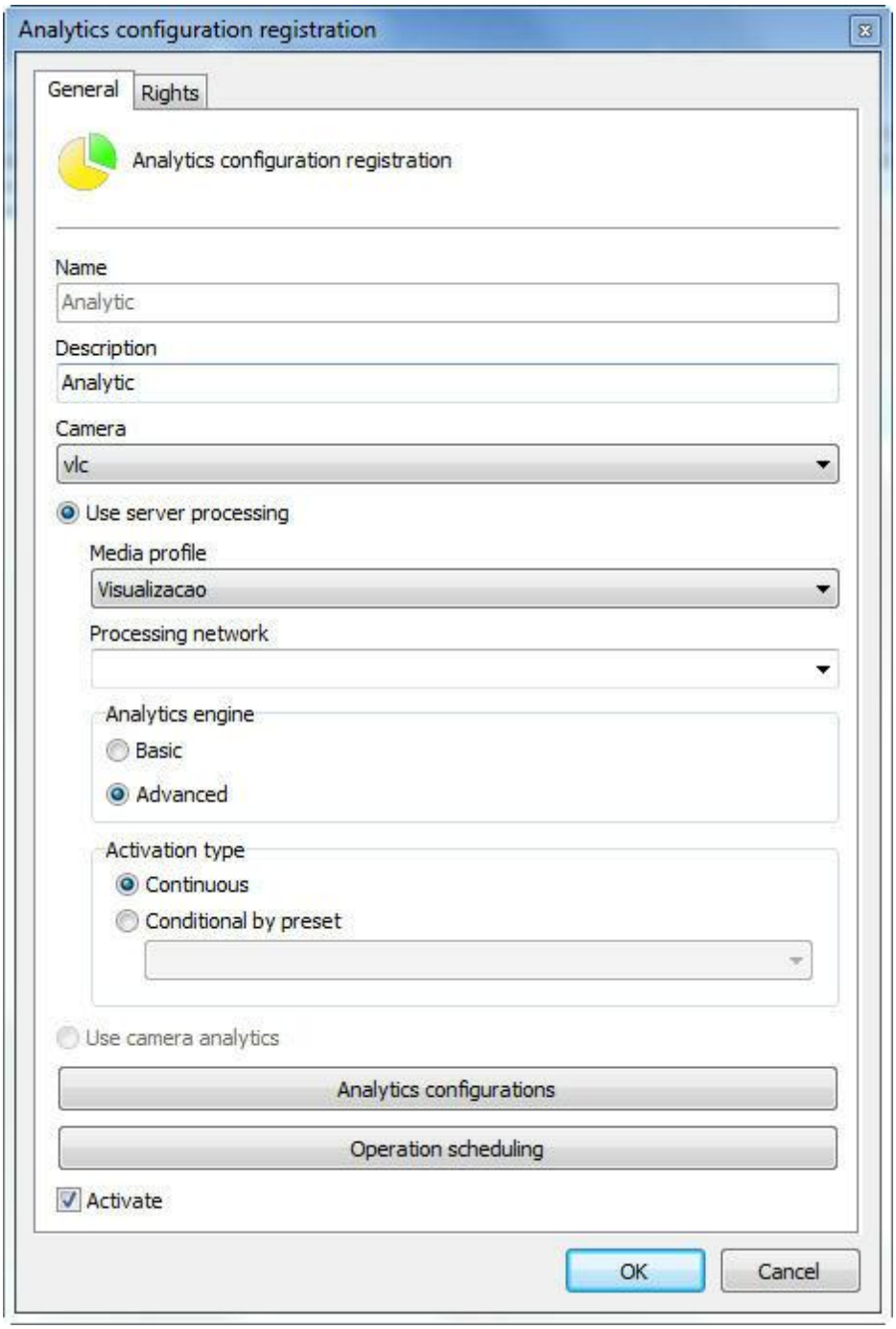

This screen has the following functionalities:

Name: Name of the analytics chosen, for example: **Digifort**.

Description: Description of the analytics register, for example: Vehicle count on avenue.

Camera: All the cameras registered in the Digifort server will be available in this selection box. To learn how to register cameras, refer to the chapter How to add a camera .

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Media profile: Select the media profile you want to use for the analysis. The analytics always analyses images with a resolution of 320x240 or 352x240, so it is recommended that these are the camera's minimum values. The video analysis does not interfere with the quality/performance of the video transmitted and recorded.

Processing Network: All the "processing networks" (analytics servers) active on the network will be available in this field. Choose a network to process that configuration. You can specify the server you want your IP to process. Use the following format "IP: server IP" in the corresponding field. Example: IP: 192.168.0.10.

Analytics Engine: Choose the engine that will be analyzing the images. Digifort has two engines that process the images: the Basic Analytics and the Advanced Analytics.

Activation type

- **Continuous**: Renders the image of a camera continuously.
- **Conditional by preset**: The system now allows you to enable a setting of analytical conditionally per preset. Thus, you could set a preset to activate the configuration of analytical and this setting will only operate while the camera is at preset configuration.

The **Basic Analytics** has the following analysis modules: Foreign Objects, Missing Objects and Face Detection.
The Advanced Analytics has the following analysis modules: **Presence, Entry, Exit, Disappear, Motionless, Loitering, Direction Filter, Speed Filter, Camera Tampering, and Cancel Shaking.**

Use camera analytics: Some manufacturers will have their integrated analytical in Digifort. This way the setting screen will vary depending on the manufacturer. Check with Digifort for more information about integrated manufacturers.

Analytics configuration: Opens the configuration screen of the chosen engine.

Operation scheduling: Enables you to schedule the business hours of the contents.

Activate: Activates or deactivates the analytics configuration.

Note

A license is used when an Advanced analytics configuration is active

In the configurations screen it is still possible to configure which users will be able to see this configuration. See the picture below:

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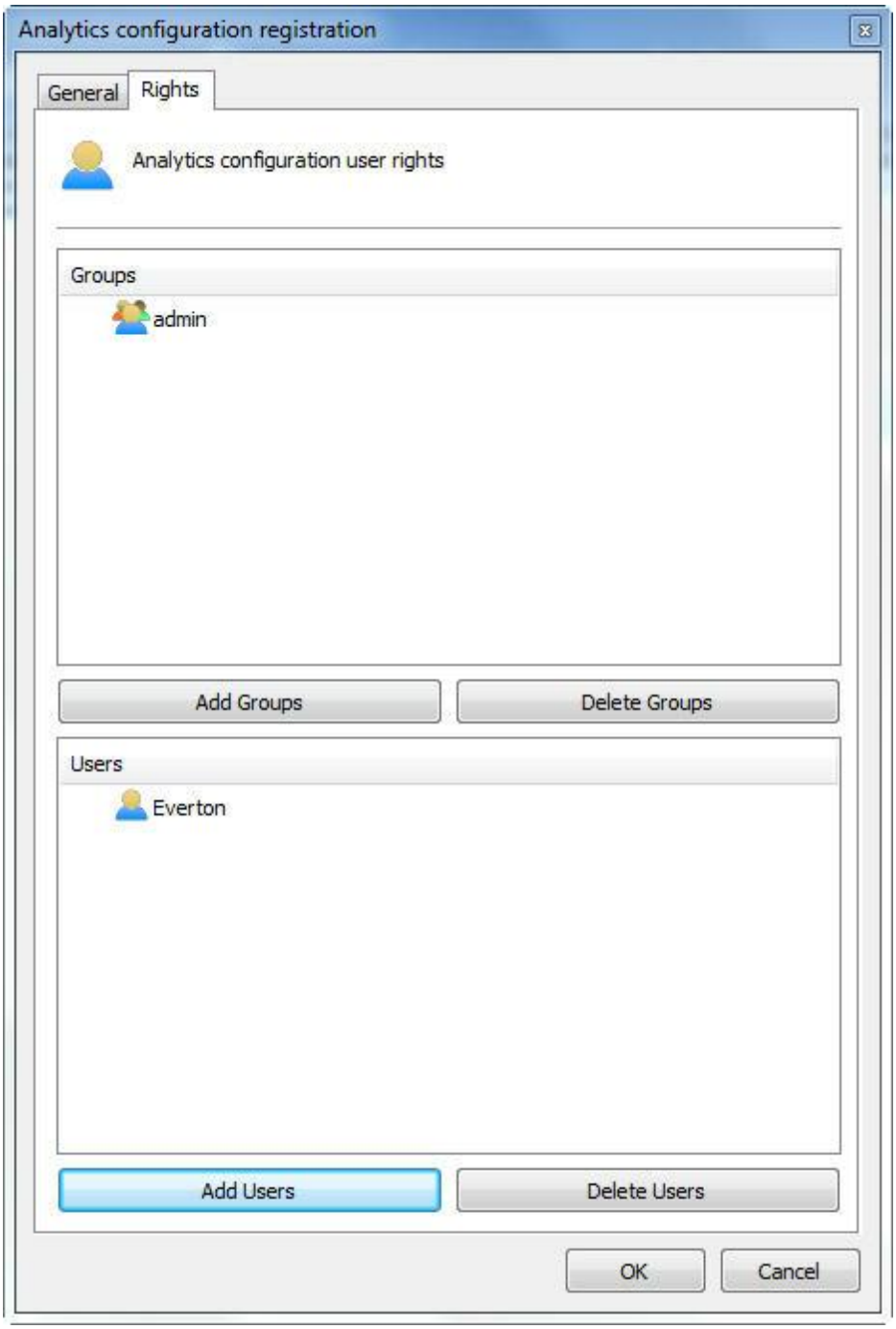

To learn about users and user groups refer to the chapter User Management .

In the **Options** tab, you can configure the number of days on which the records of the events will be held in analytical database Digifort.

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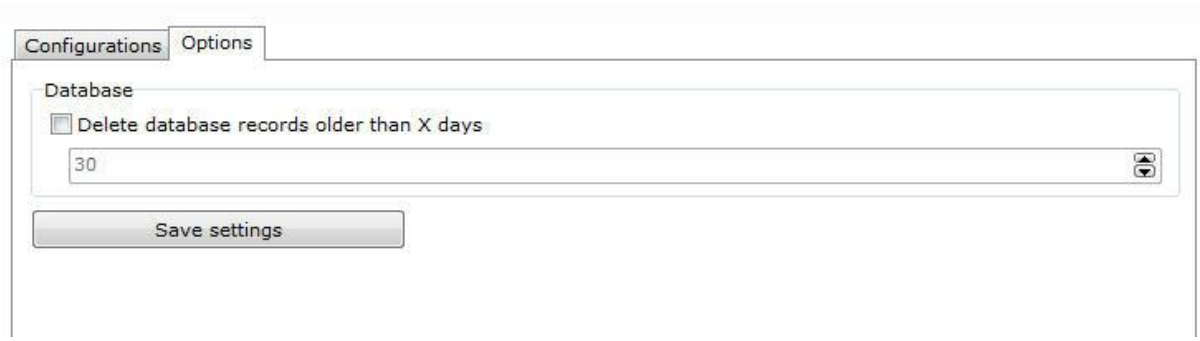
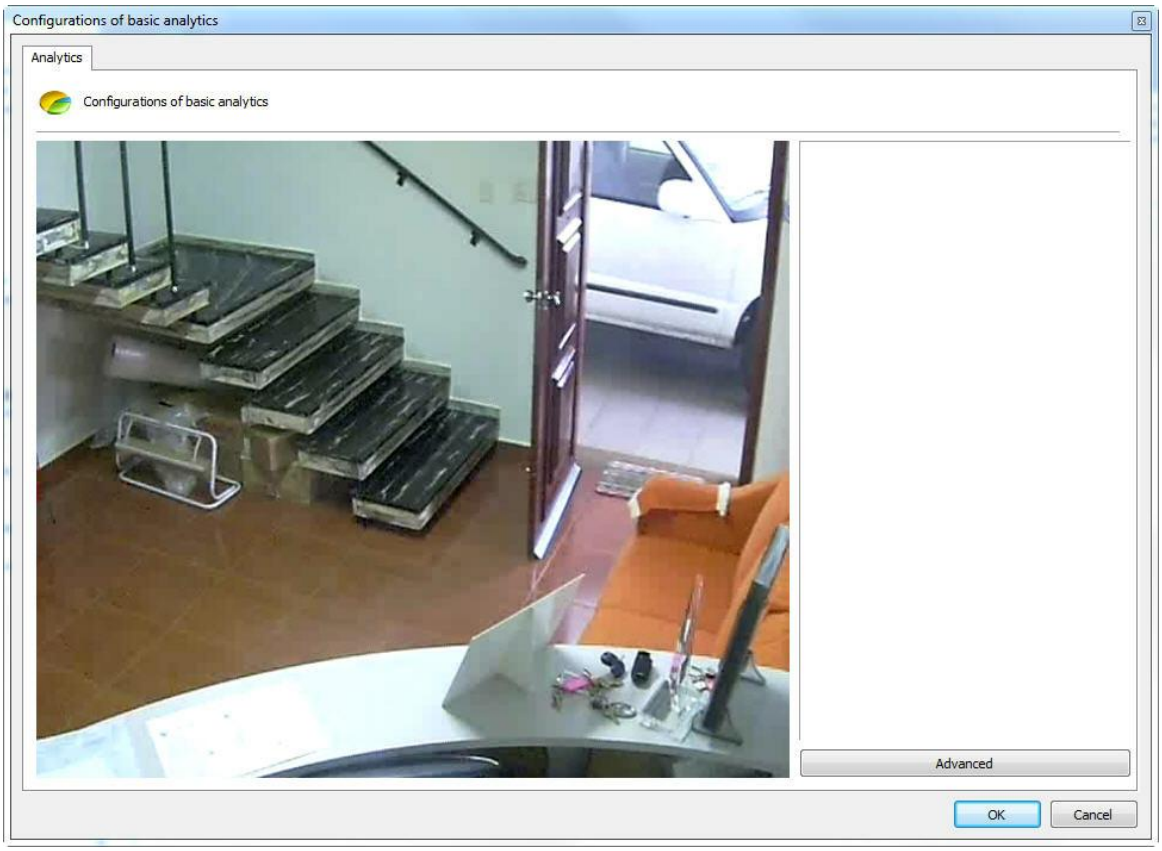


13.2.1.1 How to configure the Basic Analytics

If the **Basic** engine is chosen in the analytics register screen, the following screen will show up:



The image that appears is related to the camera and the media profile selected in the register screen of the analytics.

This screen has the following functionalities when the right-hand button is activated:

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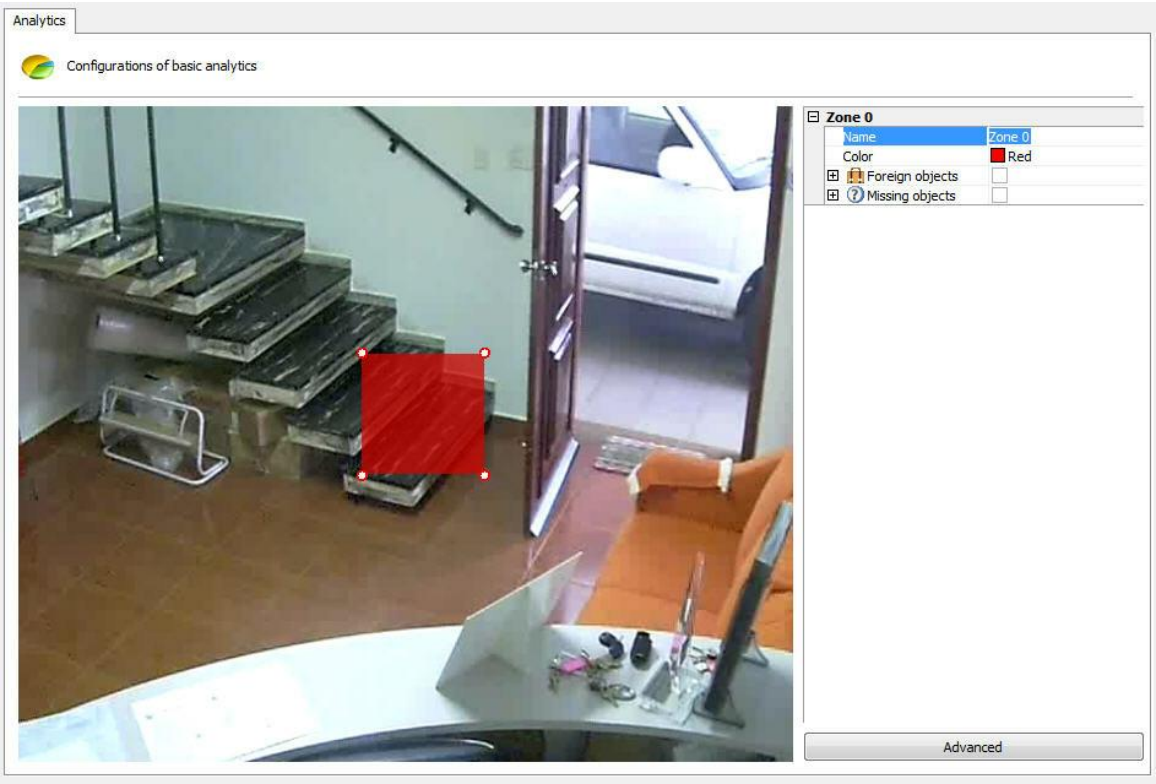
- **Create zone**: Creates a zone where the analysis module is defined.
- **Delete**: Deletes a selected zone.

Create a zone and click on it as shown in the picture below:



An options menu of the area will open on the screen's right-hand column. The following options will be available:

- **Name**: Name for the area created. It is important to consider what name will be given as it will be possible to create reports using that name.
- **Colour**: Changes the colour of the area selected.
- **Foreign Objects**: Module that analyzes the objects left. This module will be described in chapter Foreign Objects
- **Missing Objects:** Module that analyzes the objects removed. This module will be described in chapter Missing Objects

You can move the points in the area by clicking on the circles, as shown in the picture below:

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And add points with a double-click near the area's edge as shown below:

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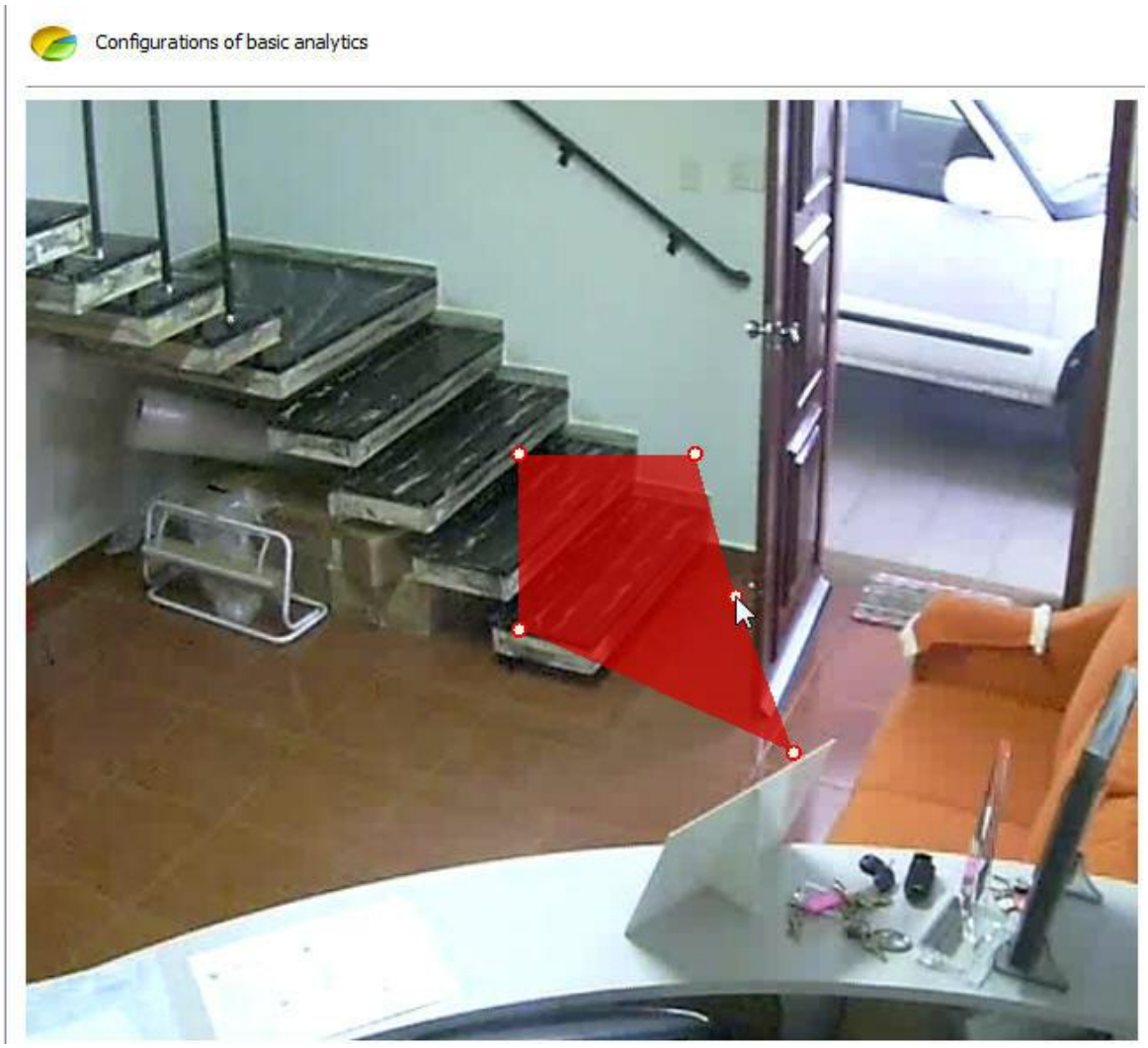

20 is the maximum number of points per area.

13.2.1.1.1 How to configure the Foreign Objects module

The **Foreign Objects** module can generate alerts when an object is left in a specific area of the image or when something in the scene changes. Example: A bag left on the floor; a key found on a table. The video can be recovered from these events, and alerts and reports generated.

The analytics modules were designed to help surveillance and are not 100% precise. For example: the foreign objects module can create alerts if there are changes to the lighting, projected shadows, etc. and this creates the so-called false alarm.

In our example, we created a detection area for the table as in the picture below:

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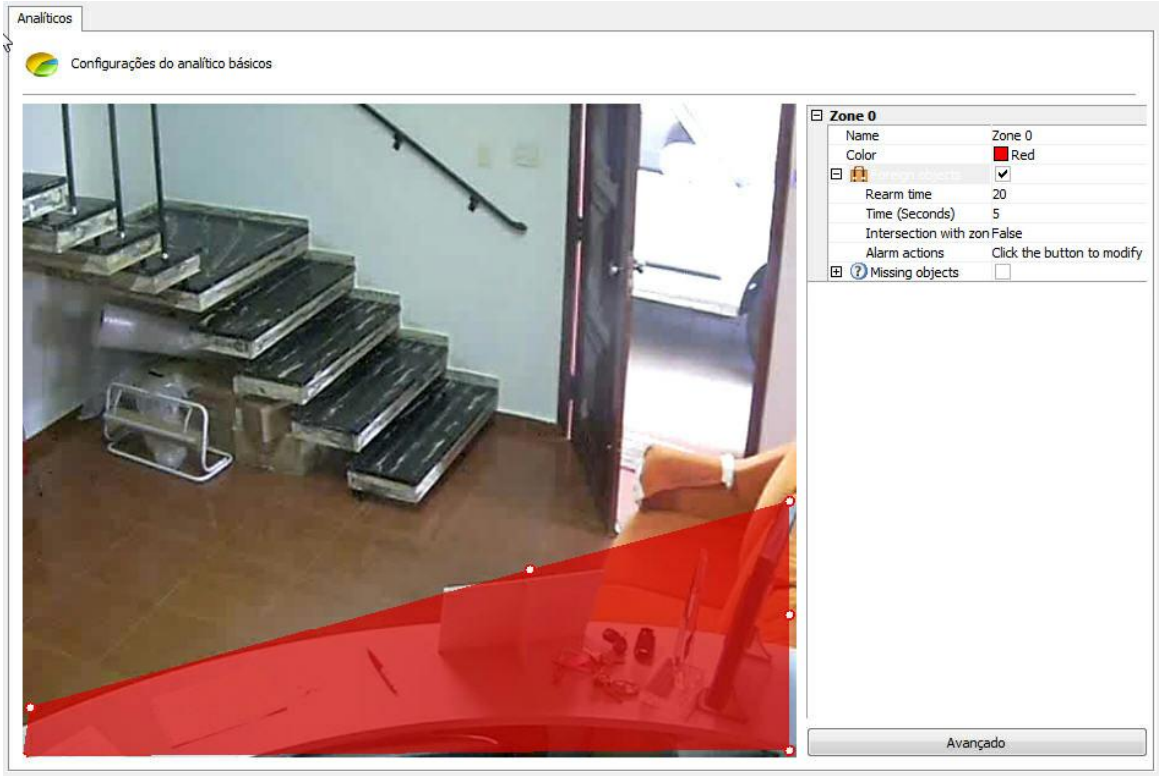
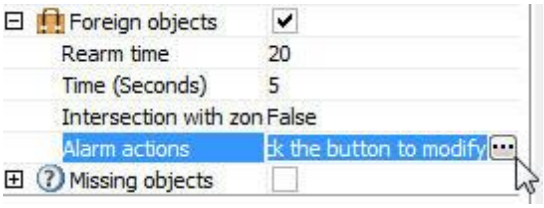


By opening the side options in **Foreign Objects**, the following functionalities are available:

- **Foreign Objects:** Tick this option to activate the Foreign Objects in this area.
- **Rearm time**: Rearm time for the alert to be activated again in the surveillance client (if configured).
- **Intersection with the area**: If false it will only be triggered if there are objects with their centre within the zone. If true, any object intersecting with the area can trigger the alert.
- **Time**: Time in seconds the object must remain unmoving in the area to trigger the alert. Long periods are not recommended for areas where there is a lot of movement.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:



In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alert actions.

The following is an example of when the alert was triggered in the situation previously configured:

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Whenever an alert is triggered the scene is automatically captured.
To learn how to generate reports, refer to the Surveillance Client manual.

Nota

The Foreign Objects module will trigger alerts if there is any change in the scene, in other words, whenever objects are left or removed. The difference between this module and the Missing Objects one is that this one looks for objects within an area, whereas the Foreign Objects module outlines the area exactly around the object in question.

13.2.1.1.2 How to configure the Missing Objects module

The **Missing Objects** module can generate alerts when a delimited object is removed from the scene. Example: A picture, a valuable object, etc. The video can be recovered from these events, and alerts and reports generated.

The analytics modules were designed to help surveillance and are not one 100% precise. For example: the missing objects module can create alerts if there are changes to the lighting, projected shadows, etc. and this creates the so-called false alarm.

In our example, we created a detection area for an object on the table as in the picture below:

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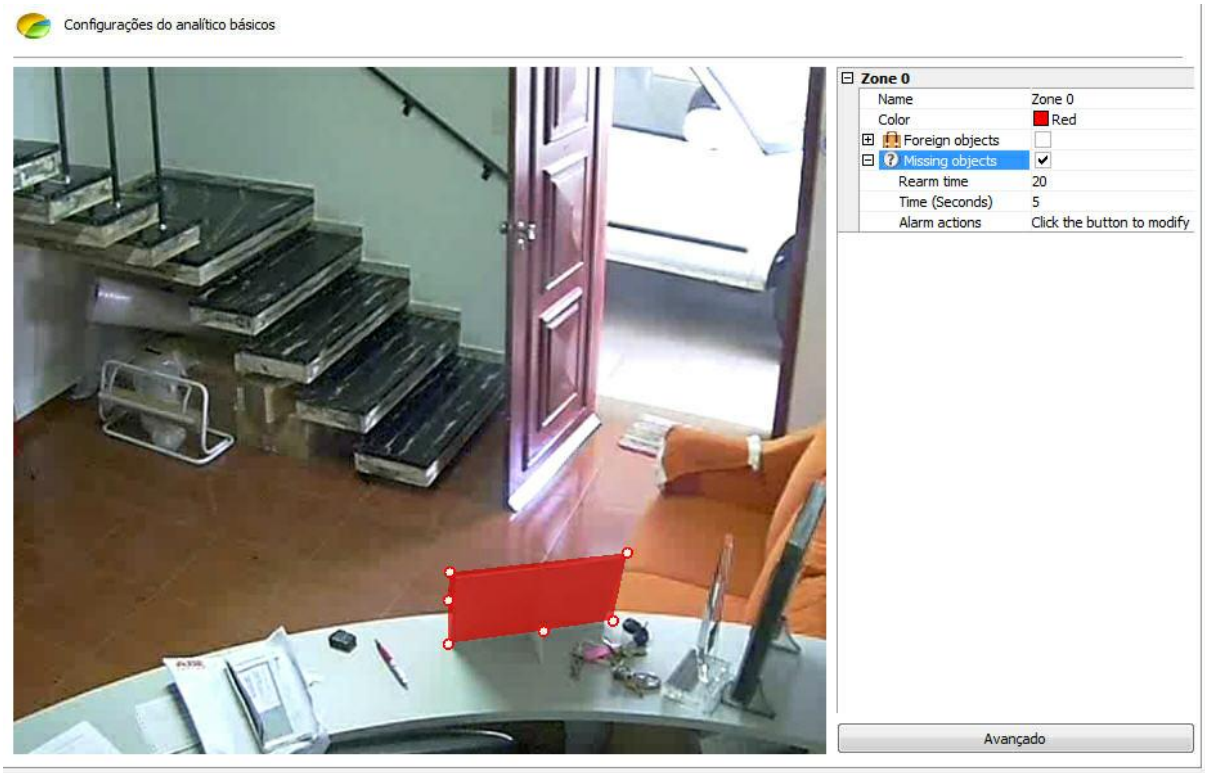
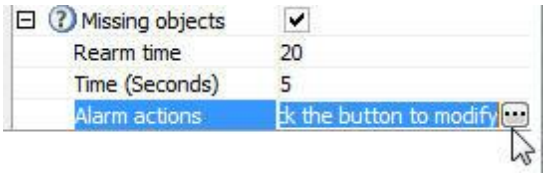


As you can see in the Missing Objects, the zone must be delimited around a specific object, contrary to the Foreign Objects.
By opening the side options in **Missing Objects**, the following functionalities are available:

- **Missing Objects:** Tick this option to activate the Foreign Objects in this area.
- **Rearm time**: Rearm time for the alert to be activated again in the surveillance client (if configured).
- **Time**: Time in seconds the object must remain unmoving in the area to trigger the alert. Long periods are not recommended for areas where there is a lot of movement.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:



In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alert actions.

The following is an example of when the alert was triggered in the situation previously configured:

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Whenever an alert is triggered the scene is automatically captured.
To learn how to generate reports, refer to the Surveillance Client manual.

13.2.1.1.3 How to configure the Face Detection module

The aim of the **Face Detection** module is to capture the faces that pass by a certain camera and store them in a database.

For best results, the camera must focus a certain area so that the person's face occupies about 20% to 70% of the area of the image. Here is an example:

In the analytics configuration screen, click on the **Advanced** button and on **Activate** on face detection.

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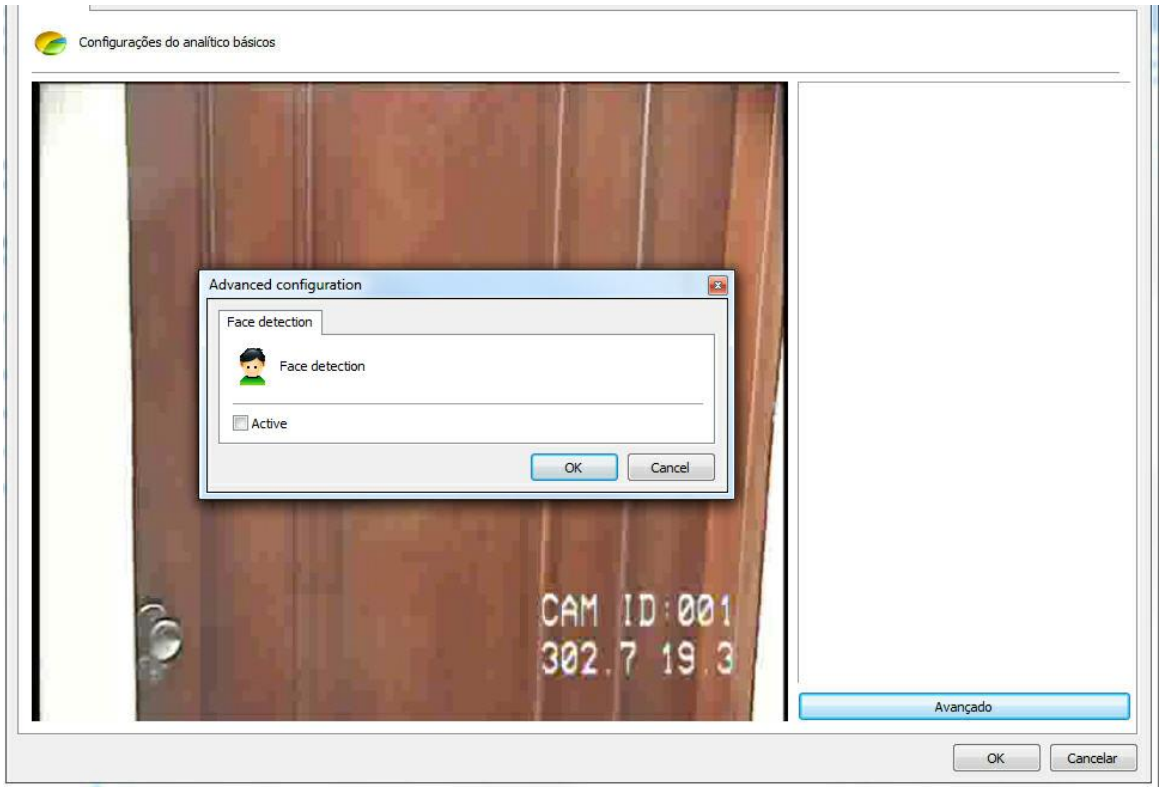
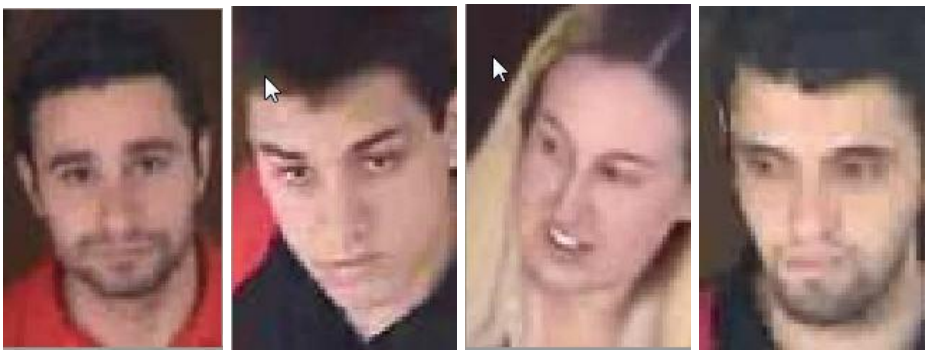


The following is an example where the faces were captured in the situation previously configured:



To learn how to generate reports and look up the faces captured, refer to the Surveillance Client manual.

13.2.1.2 How to configure the Advanced Analytics

If the **Advanced** engine is chosen in the analytics register screen, the following screen will show up:

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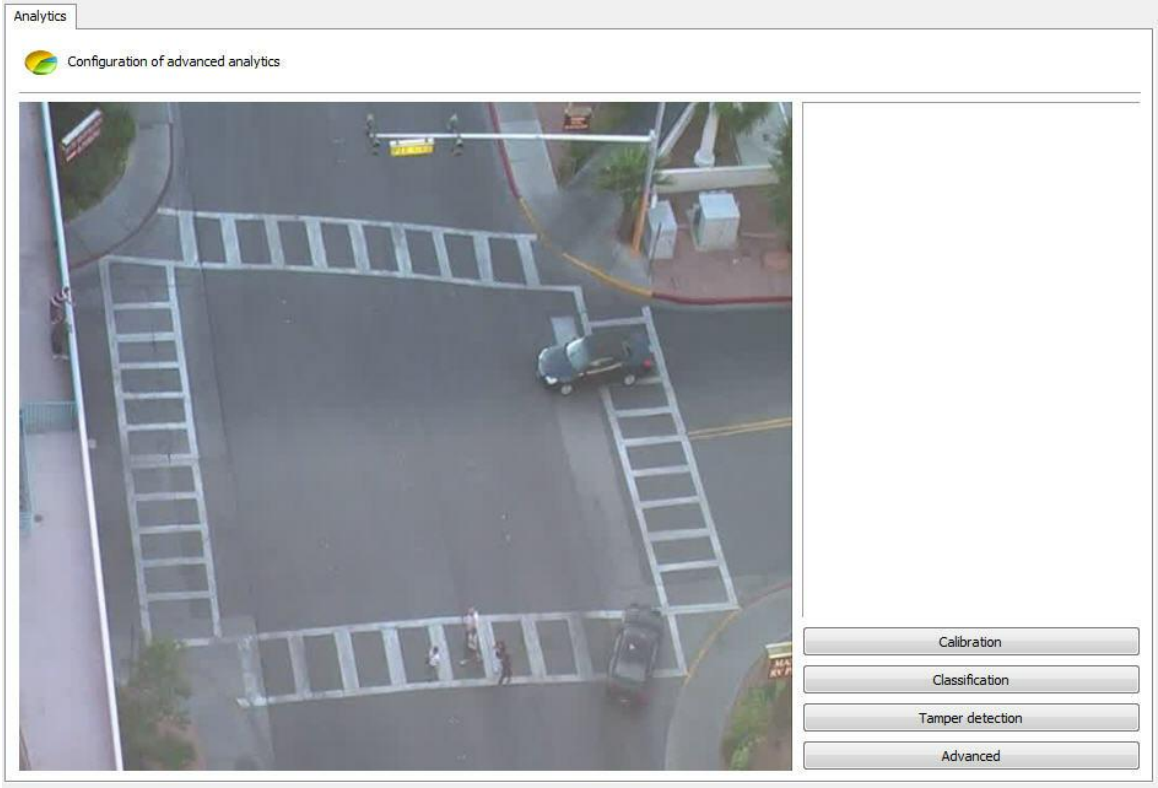
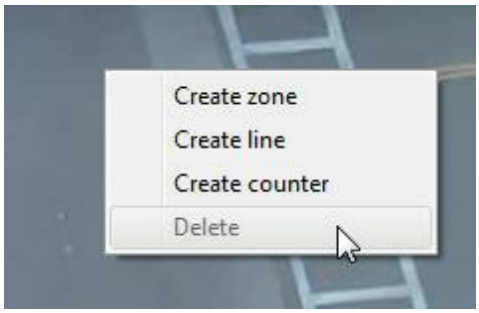


The image that appears is related to the camera and the media profile selected in the register screen of the analytics.

This screen has the following functionalities when the right-hand button is activated:



•

- **Create zone**: Creates a zone where the analysis module is defined (Rules).
- **Create line:** Creates a line where the analysis module is defined (Rule).
- **Create counter**: Creates a counter which will be associated to an analysis module (rule).
- **Delete**: Deletes a selected area/line/counter.

Create an area/line and click on it as shown in the picture below:

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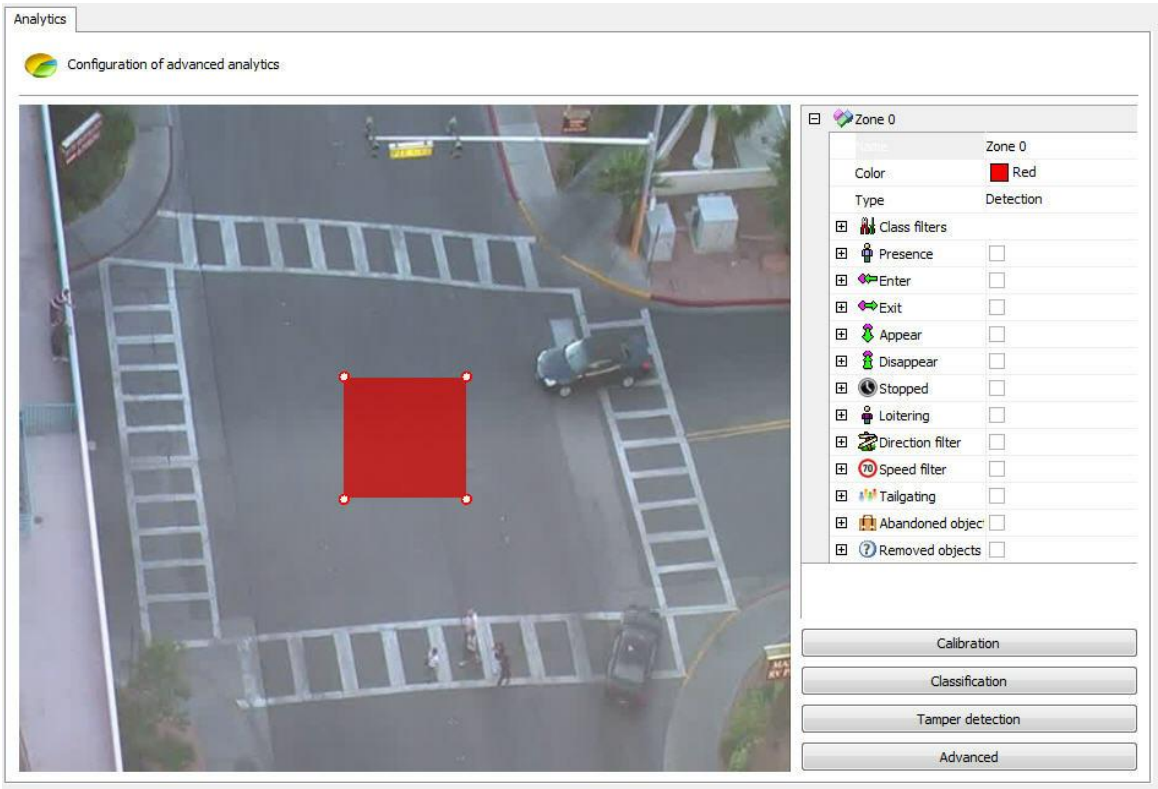

An options menu of the area will open on the screen's right-hand column. The following options will be available:

- **Name**: Name for the area created. It is important to consider what name will be given as it will be possible to create reports using that name.
- **Colour**: Changes the colour of the area/line selected.
- **Type**: There are two area types: **Detection** and Non-detection.
  - The **detection** area is the standard area where the analytical modules are applied.
  - The non-detection area is used to remove unwanted areas from the image, such as trees, rivers, etc. The picture below illustrates a non-detection area:

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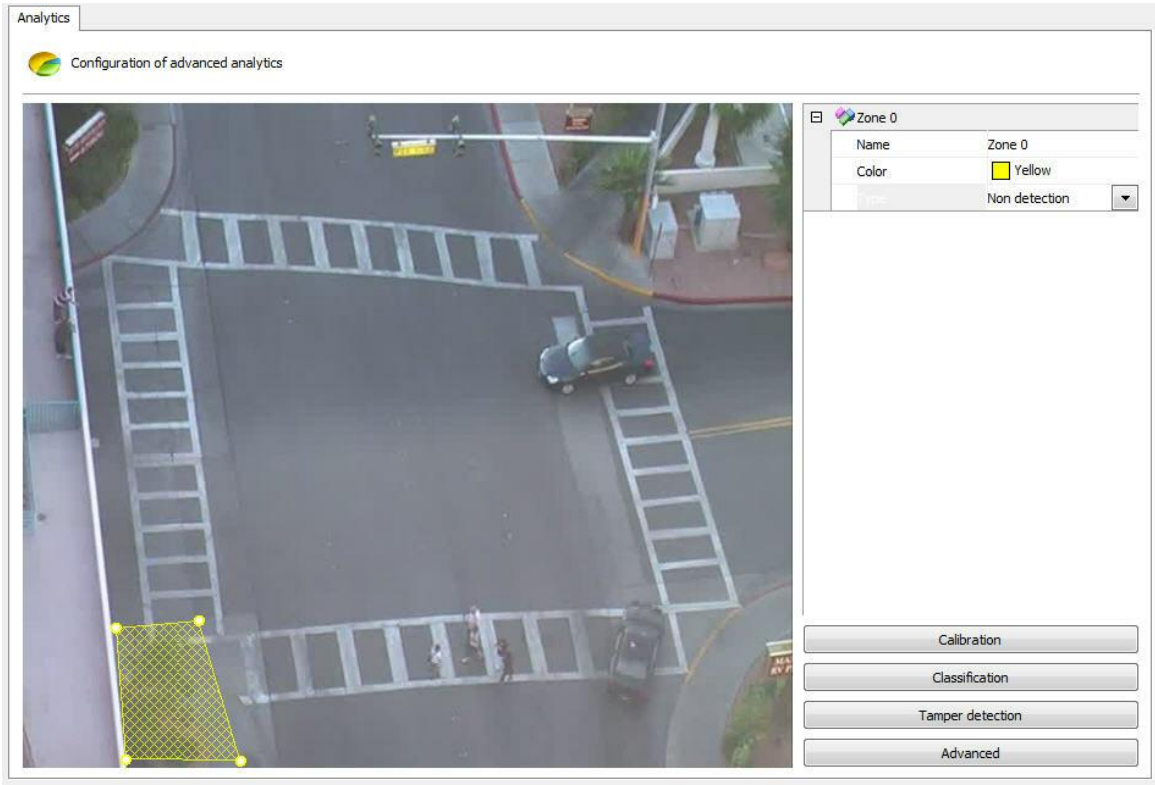

- **Object filters**: Determines the object that should be included in /excluded from the detection in the selected area. Learn more about this feature in chapter How to classify objects
- **Presence**: The module that detects the presence of an object within the selected area (person, cars, animals, etc). This module is described in chapter How to configure the Presence rule
- **Entry**: Module that detects when an object enters the selected area. This module is described in chapter How to configure the Entry rule
- **Exit**: Module that detects when an object exits the selected area. This module is described in chapter How to configure the Exit rule
- **Appear**: Module that detects when an object appears in the selected area. This module is described in chapter How to configure the Appear rule
- **Disappear**: Module that detects when an object disappears from the selected area. This module is described in chapter How to configure the Disappear rule
- **Stopped**: Module that detects when an object is unmoving within the selected area for more than a certain length of time. This module is described in chapter How to configure the Stopped rule
- **Loitering**: Module that detects when an object is moving within the selected area for more than a certain length of time. This module is described in chapter How to configure the Loitering rule
- **Direction Filter:** This module detects when an object is going through a wrong way. This module is described in chapter How to configure the Direction Filter rule
- **Speed Filter:** Module that triggers alerts when the speed of the object is between the configured maximum and minimum speeds. This module is described in chapter How to configure the Speed Filter rule
- **Count Line**: Allows people count from one line. This module will be covered in chapter Configuring the rule count line
- **Tailgating**: Module that detects when a second object passes in a given area within a

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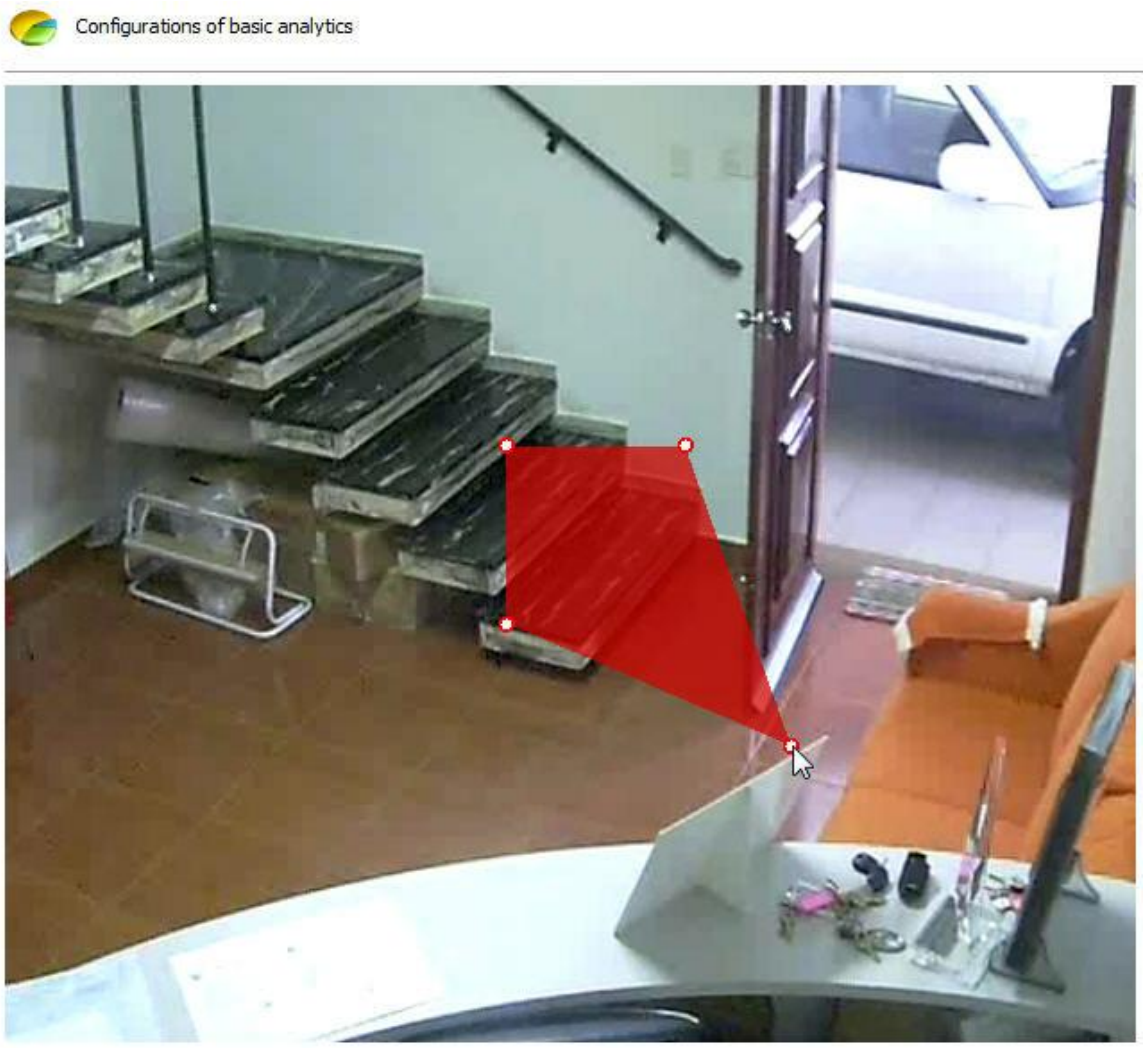
configurable amount of time between the first object that previously went through the same area. This module will be covered in chapter Configuring the Tailgating rule

- **Abandoned objects**: analysis module of abandoned objects. This module will be covered in the chapter Configuring the rule of abandoned objetcs
- **Removed Objects**: Removed objects Analysis module. This module will be covered in chapter configuring the rule removed objects Configuring the rule removed objects

You can move the points in the area by clicking on the circles, as shown in the picture below:



And add points with a double-click near the area's edge as shown below:

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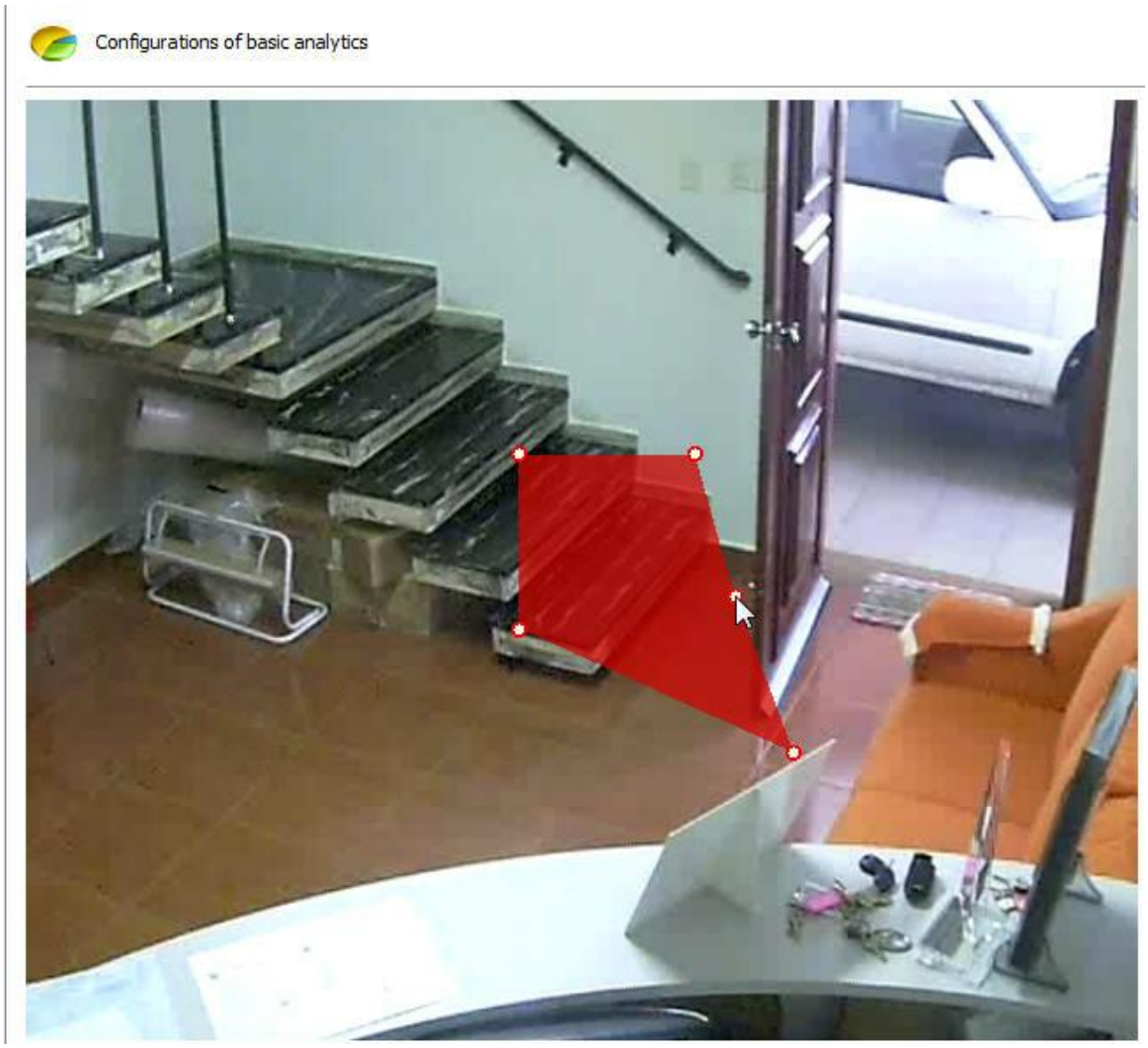

20 is the maximum number of points per area.
These same rules apply to lines.

13.2.1.2.1 How to calibrate the analytics

The advanced analytics need to include calibration configurations so that it may operate suitably.

The first configuration is to calibrate the distances needed to get speed alerts and to classify objects such as cars, people, a group of people, etc.

To begin with, in the analytics configuration screen click on **Calibration**. The following screen will show up:

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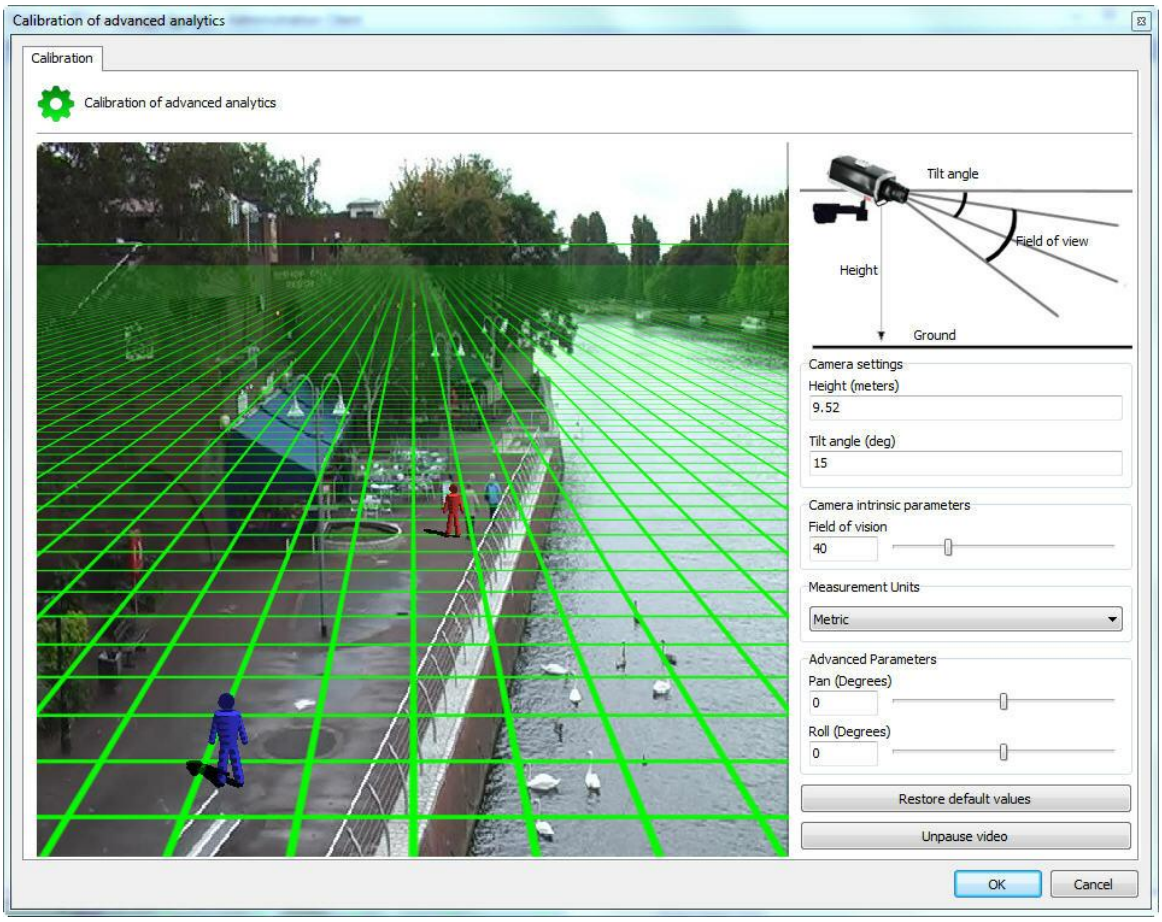

The image of the configured camera will appear in this screen as well as a 3DGrid.

If no command is activated, messages will appear on screen indicating how to operate the grid:

- Measure or estimate the distance between the camera and the ground.
- Use the wheel on the mouse to regulate the height of the camera.
- Click and drag the grid to change the vertical angle of the camera.
- Click and drag the 3D people to compare with the people on the image.
- Each square on the grid is equivalent to 2x2 metres.

For easier configuration, first move the grid so that the horizon line is compatible with the image, as shown in the picture below:

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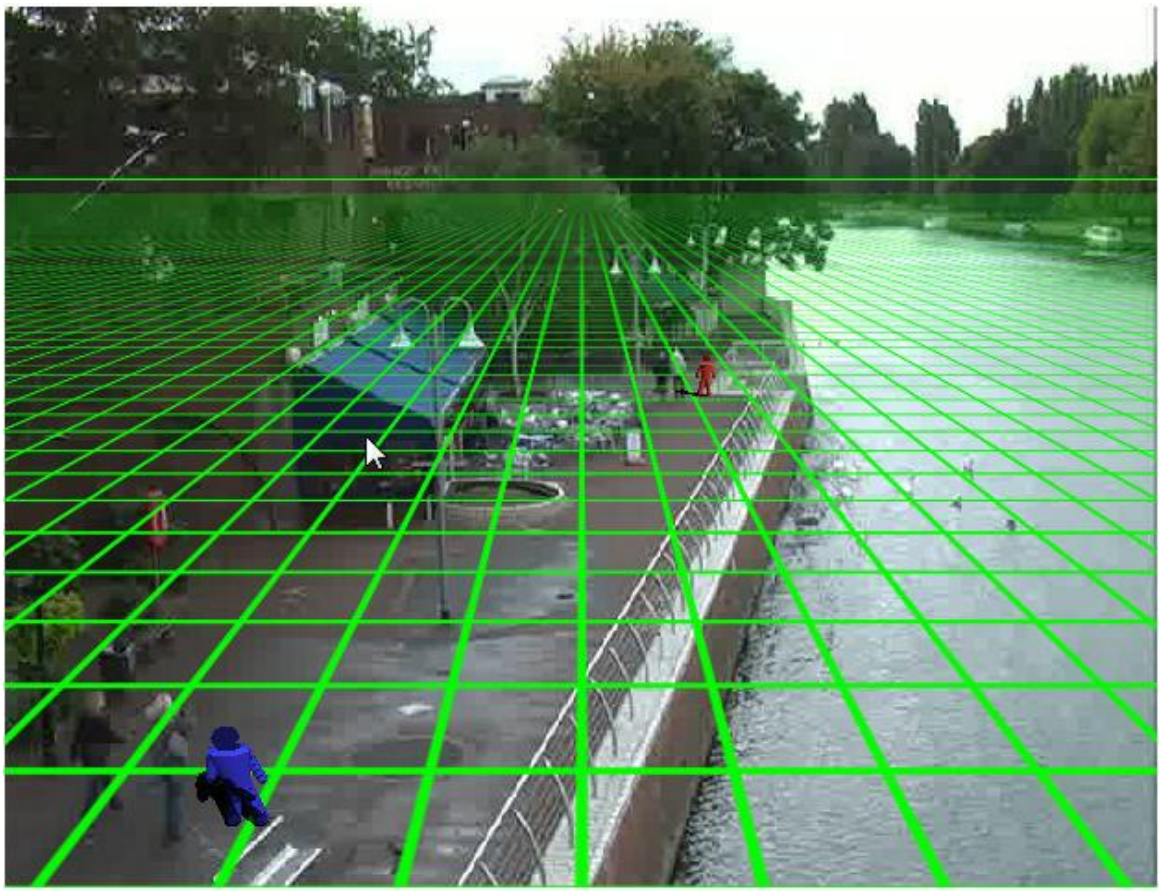

In the configuration above you can see the line of the horizon on the grid compatible with the image, and the 3D figure with an approximate size to that of the people in the image.

Done! The grid is configured.
If you have precise measurements of the camera's position on site, the menu on the right can also help you configure the grid:

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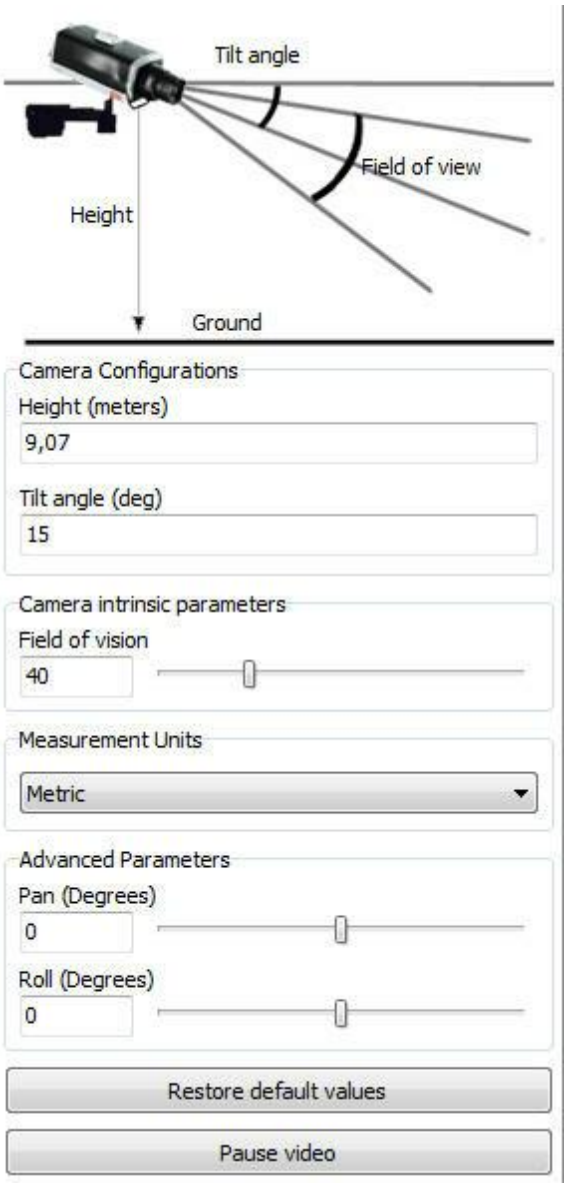

The menu has the following features:

- **Height**: Height in meters that the camera is in relation to the ground.
- **Tilt Angle:** Vertical angle of the camera.
- **Field of vision:** Field of vision of the camera.

These values are changed automatically regulates the placement of the Grid.

- **Units of measurement** It is possible to change the type of measurement to meters in Imperial measurement unit field.

Advanced Parameters: Use the parameters below to a thinner adjustment of grid as in the figure below.

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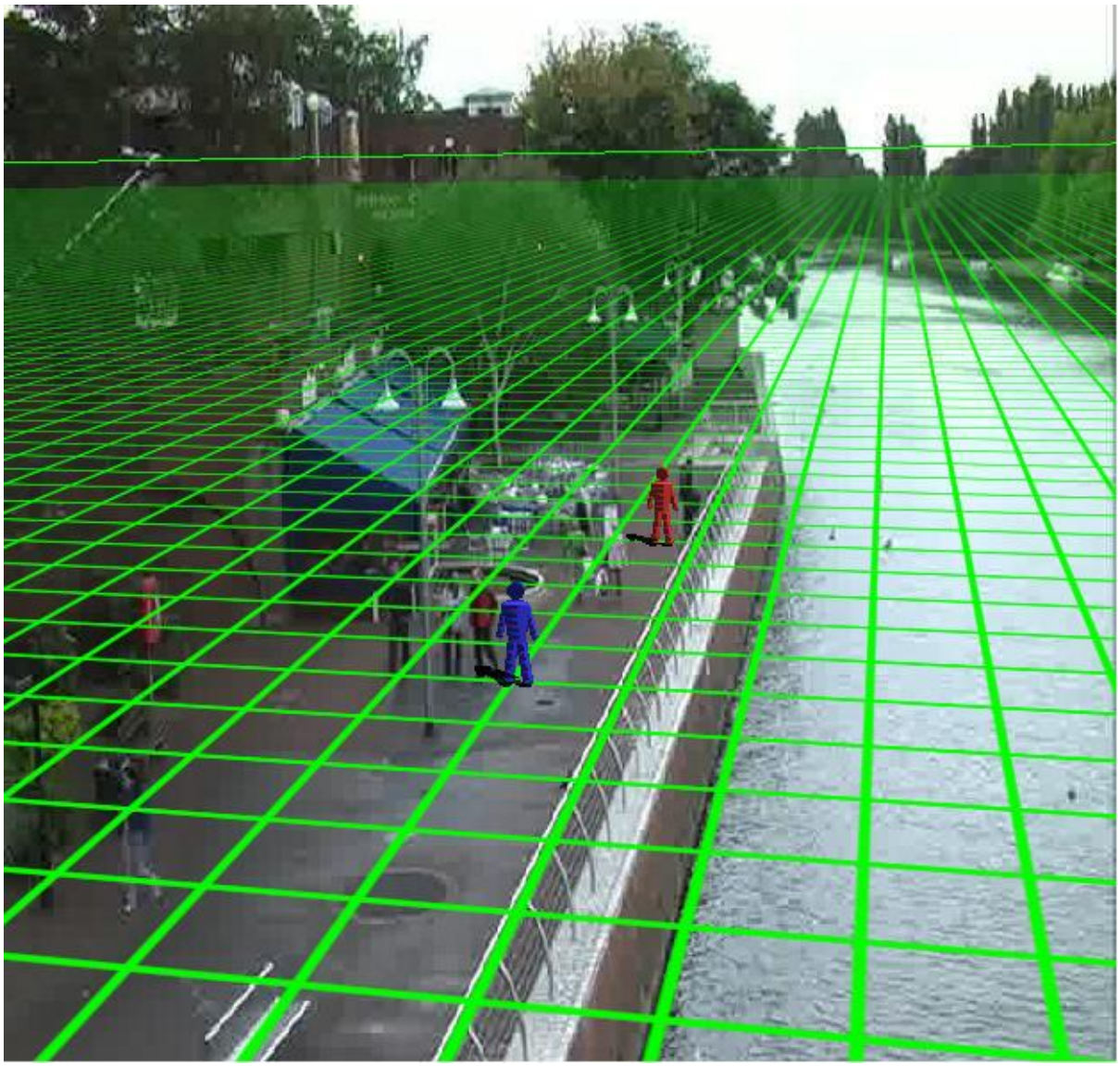

- **Pan (Degrees):** Rotate the grid on the Y axis of the Cartesian plane.
- **Roll (Degrees):** Rotate the grid on the Z axis of the Cartesian plane.

Restore default values: Restores the original values of the positioning grid.
Pause video: Allows the video to be paused from the camera to adjust the grid

With the grid correctly configured we can sort the objects to be detected, for example: People from 2 to 3 meters of height walking at a speed from 1km to 8km. See the next chapter to learn how to sort the objects

13.2.1.2.2 How to classify objects

The advanced analytics stores what type of objects triggered the alerts and filters them, for example,

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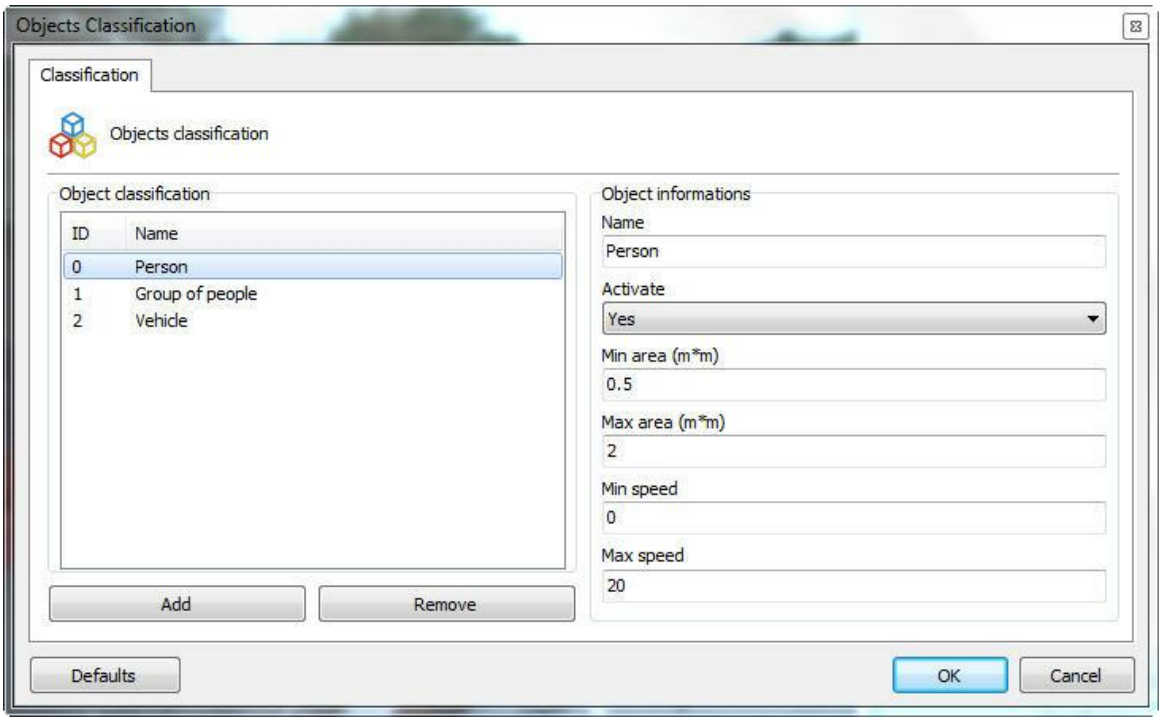
by cars, people, groups of people, animals, etc. Example: An area can trigger alerts only when there are people circulating or only when cars are motionless.

When the **Calibration** has been made correctly, you can create object classifications.

To begin with, in the analytics configuration screen click on Classification. The following screen will show up:



At first, there won't be any objects registered. To register an object, fill in the fields and click on Add. The picture above shows what the registration for "person" would be like.

The fields to be filled in are described below:

Name: Name of the classification to be added.
Activate: The classification can be deactivated at any given time; simply change the selection box to No.
Min. area: The minimum area the object must have to be recognized within that classification.
Max. area: The maximum area the object must have to be recognized within that classification.
Min. area: The minimum area the object must have to be recognized within that classification.
Max. area: The maximum area the object must have to be recognized within that classification.

To remove any classification, simply select it on the list and click on **Remove**.
Segue o resultado dessa classificação no monitoramento:

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To learn how to view the analytics' functionalities live, refer to the surveillance client.

13.2.1.2.3 How to configure the Analytics' Rules

Each analytics analysis module (Entry, Motionless, Presence) is considered a rule which, in turn, is applied to an area.

We will now see how to configure all the analytics rules and alerts in areas for different situations.

13.2.1.2.3.1 How to configure the Presence rule

The Presence rule can trigger an alert if it detects an object within a certain area.

Let's configure a presence alert for a certain area. An area has been created in the previously calibrated image:

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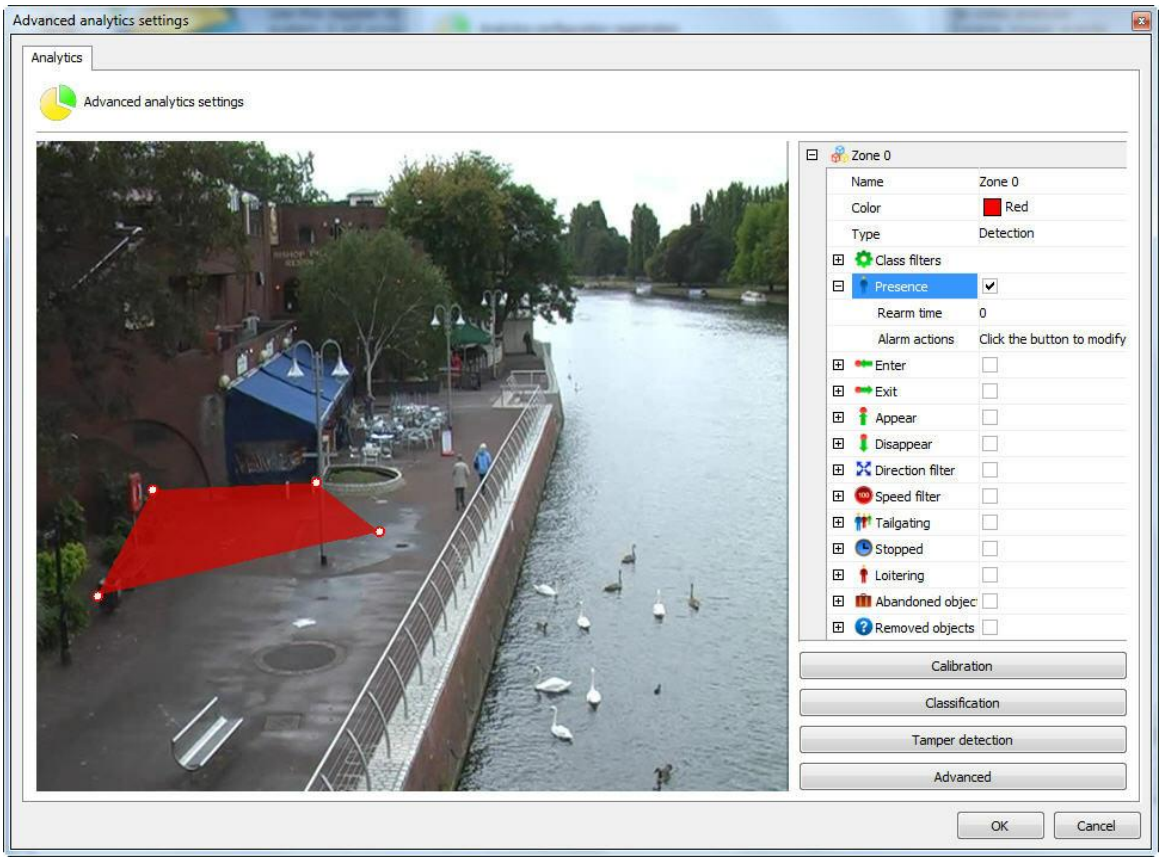

With the area selected, click on Presence. The options for this rule are the following:

- **Rearm time:** Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:

In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alert actions.

Note

The presence rule indicates the number of objects detected within its area. The detected object can, for example, be 4 people standing close together and in that case the count info is 1 not 4.

13.2.1.2.3.2 How to configure the Entry rule

The **Enter** rule can trigger an alert if it detects an object entering a certain area.

Let's configure an **Enter** alert for a certain area. An area has been created in the previously calibrated image:

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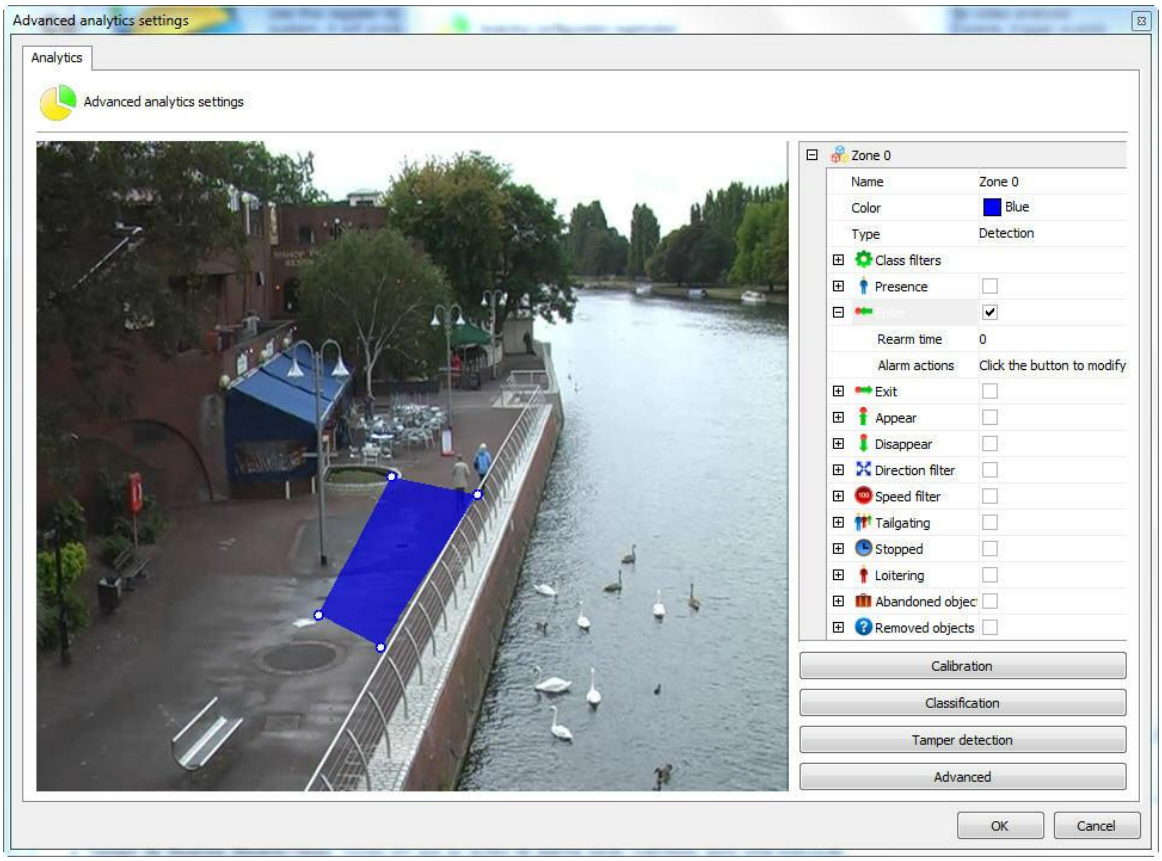

With the area selected, click on **Enter**. The options for this rule are the following:

- **Rearm time**: Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:

In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alarm actions.

13.2.1.2.3.3 How to configure the Exit rule

The **Exit** rule can trigger an alert if it detects an object leaving a certain area.

Let's configure an **Exit** alert for a certain area. An area has been created in the previously calibrated image:

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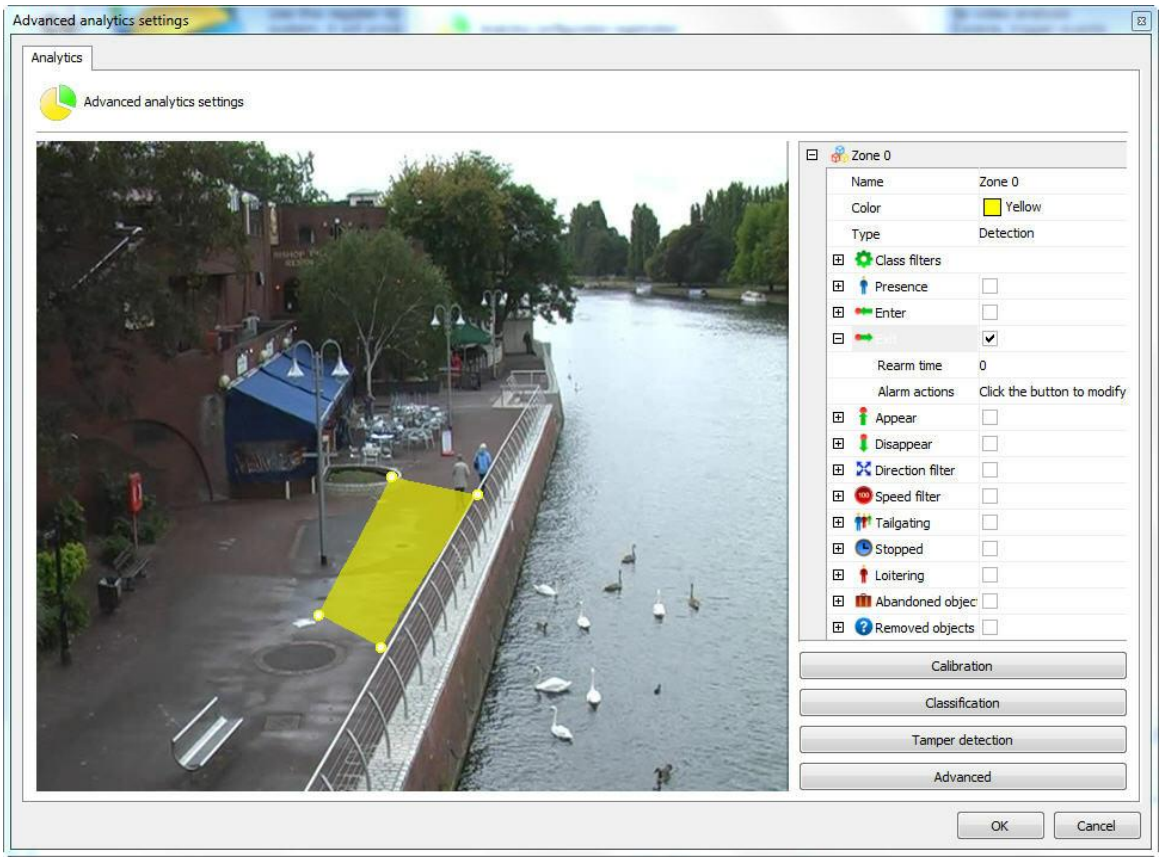

With the area selected, click on Exit. The options for this rule are the following:

- **Rearm time:** Time after which the alert actions are reactivated following an activity.
- **Alert Actions:** Click on the alert actions' line and then on the button with three dots, as shown in the picture below:

In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter [How to configure alarm actions](#).

13.2.1.2.3.4 How to configure the Appear rule

The **Appear** rule can trigger an alert if it detects an object appearing in a certain area.

Let's configure an **Appear** alert for a certain area. An area has been created in the previously calibrated image:

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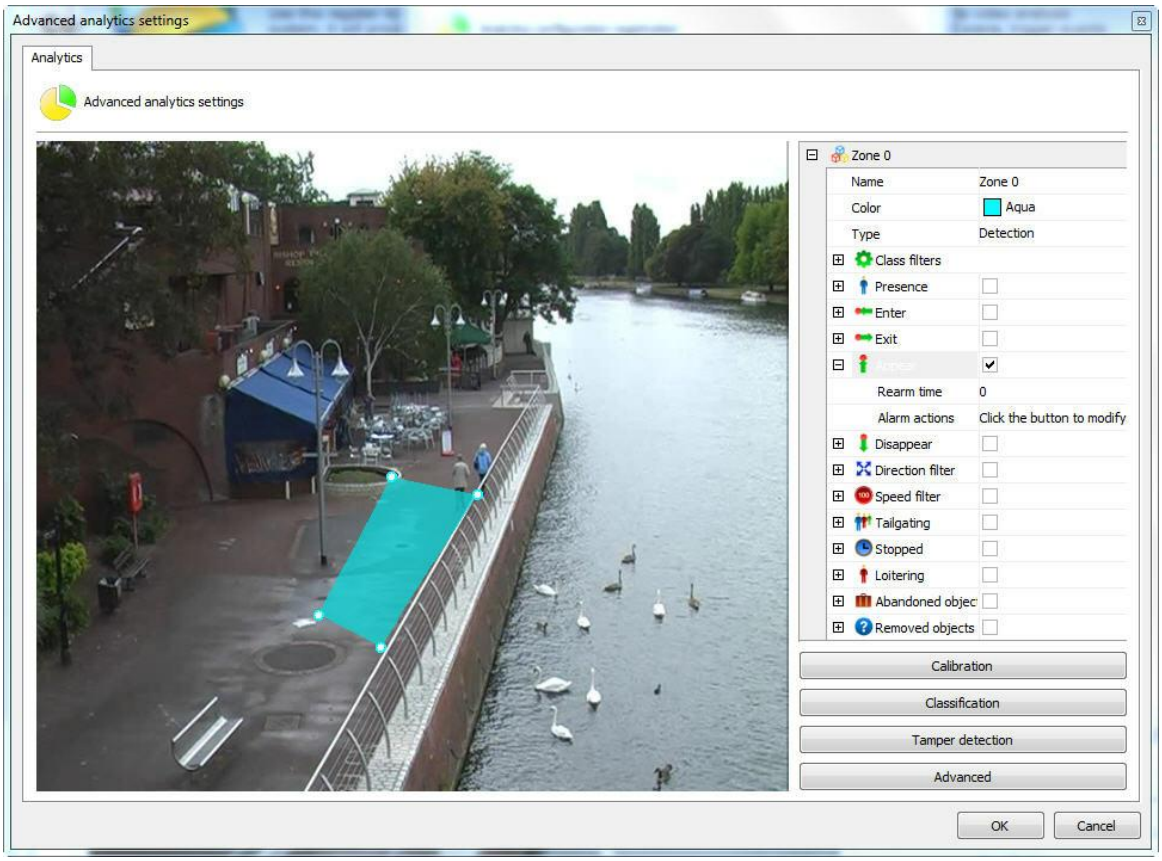
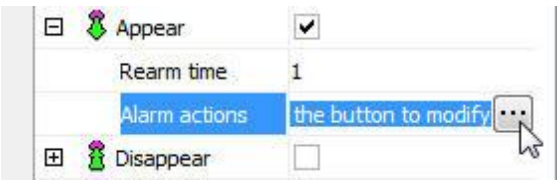


With the area selected, click on **Appear**. The options for this rule are the following:

- **Rearm time**: Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:



In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alarm actions.

13.2.1.2.3.5 How to configure the Disappear rule

The **Disappear** rule can trigger an alert if it detects an object disappearing from a certain area.

Let's configure a **Disappear** alert for a certain area. An area has been created in the previously calibrated image:

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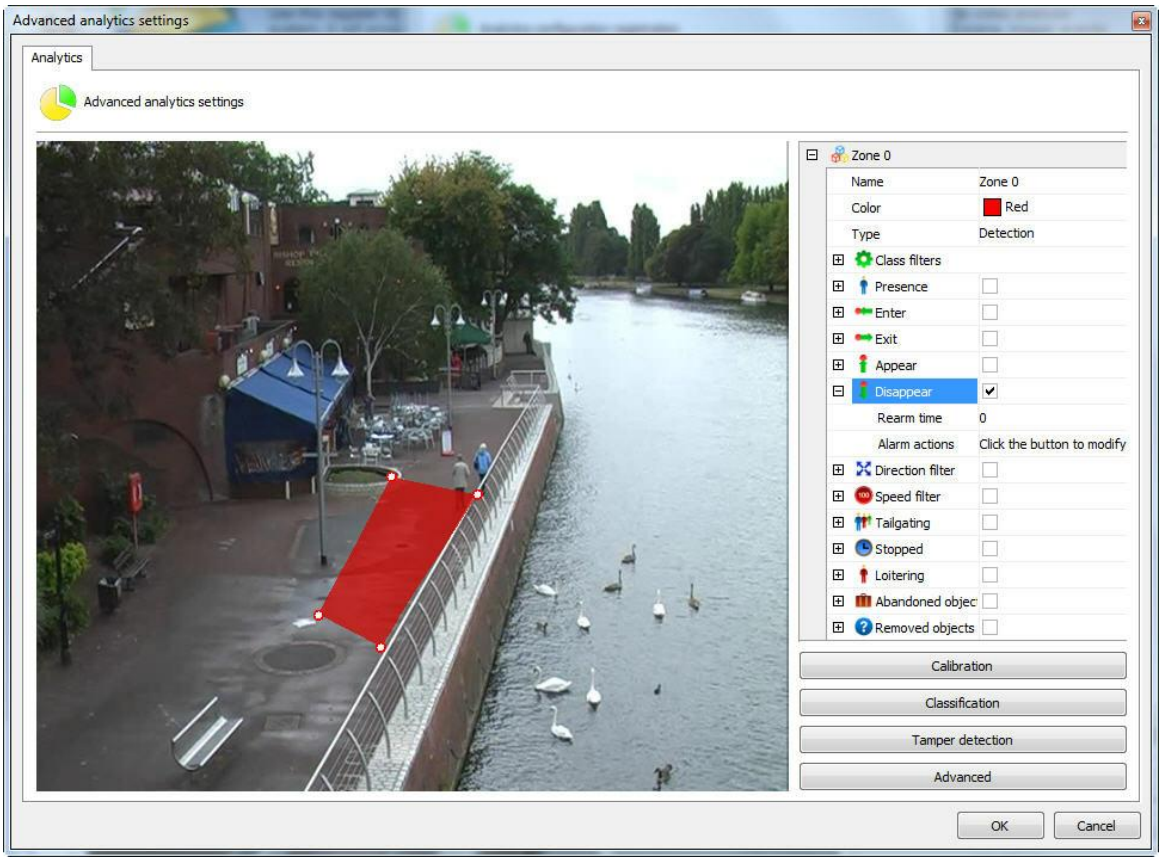

With the area selected, click on **Disappear**. The options for this rule are the following:

- **Rearm time:** Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:

In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alarm actions.

13.2.1.2.3.6 How to configure the Direction Filter rule

The **Direction Filter** rule can trigger alerts if it detects objects in configured directions.

Let's configure a **Direction Filter** alert from a line. A line has been created in the previously calibrated image:

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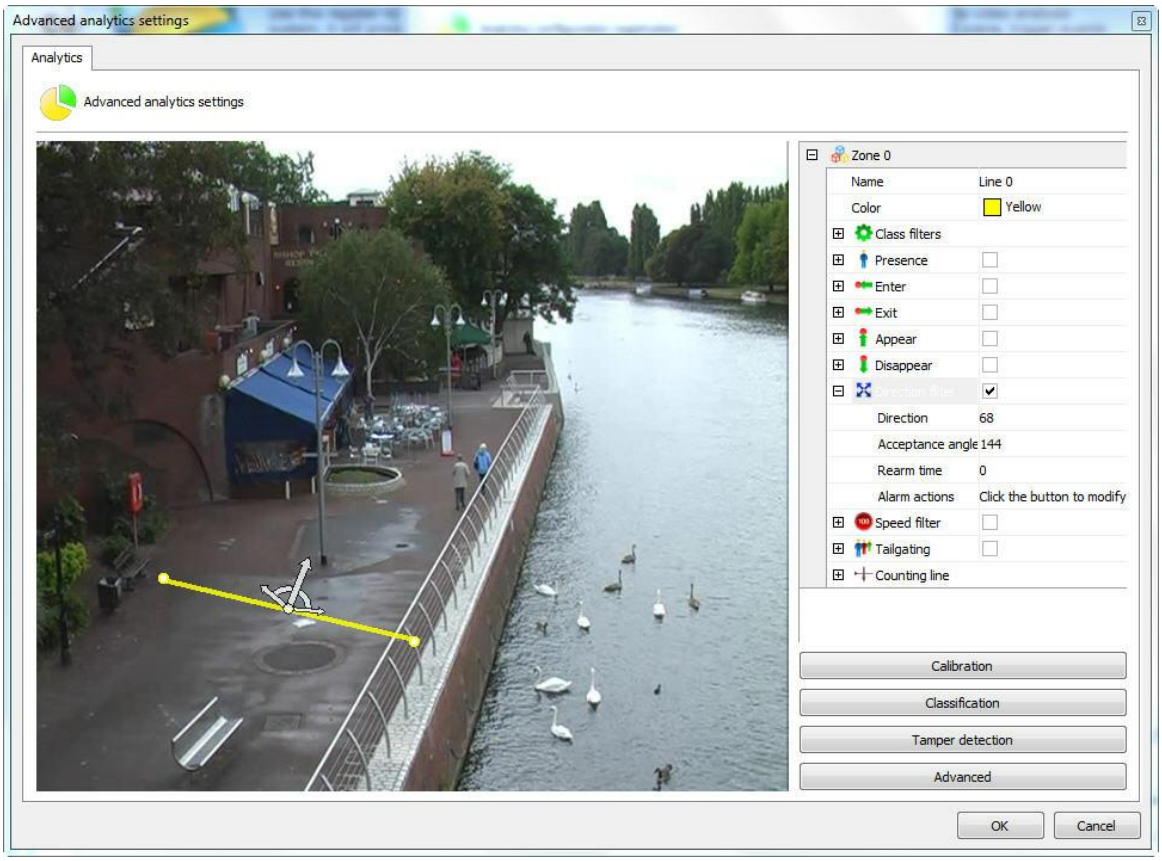
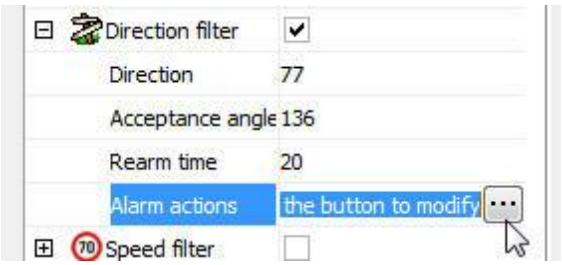


With the line selected, click on the **Direction filter** rule. The options for this rule are the following:

- **Direction**: Direction within an angle in which the object must move along to trigger the alert.
- **Acceptable angle**: The acceptable angle is a slight difference from the main angle, that is, the object will not go past at exactly 90 degrees (it will pass at 100, 80, 70) so, the wider the acceptable angle, the easier it is for the alert to set off.
- **Rearm time**: Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:



In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alarm actions.

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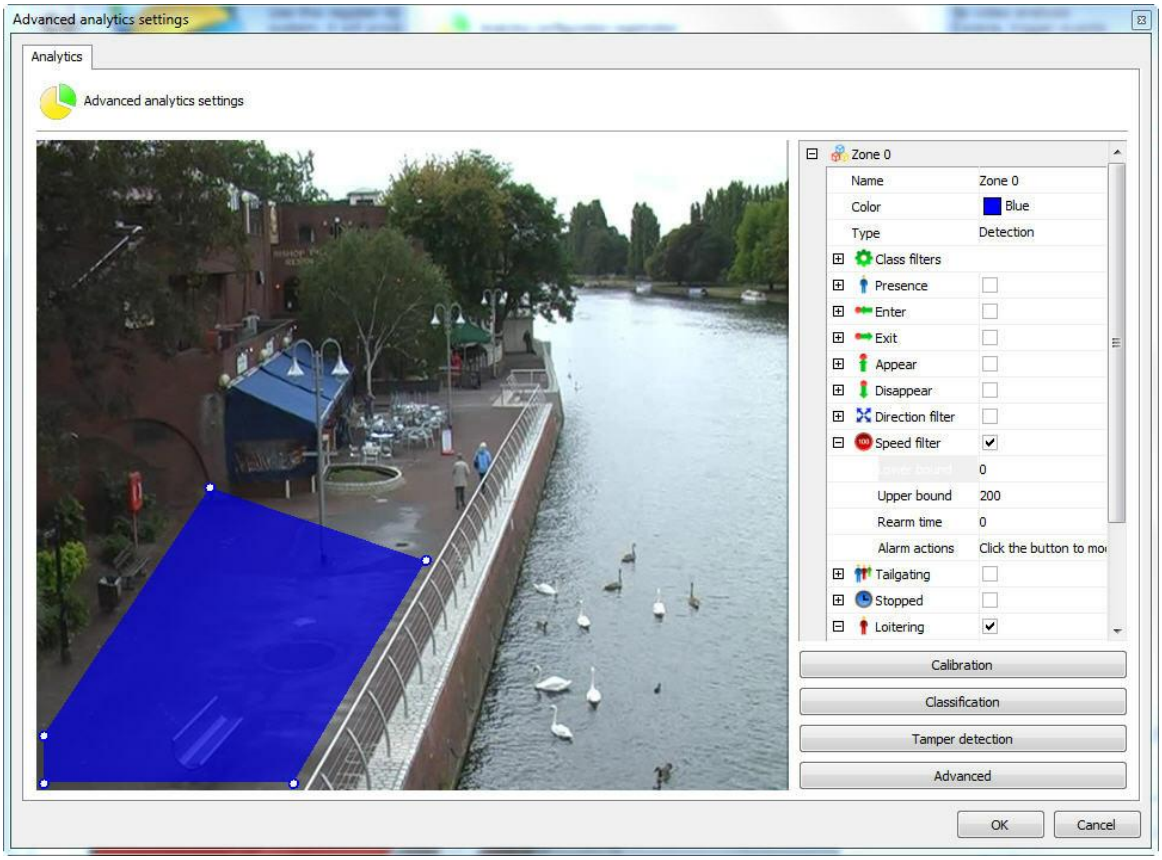
13.2.1.2.3.7 How to configure the Speed Filter rule

The **Speed Filter** rule can trigger alerts if it detects objects at configured speeds.

Let's configure a **Speed Filter** alert from an area. An area has been created in the previously calibrated image:



With the area selected, click on the **Speed filter** rule. The options for this rule are the following:

- **Minimum Speed**: The minimum speed that the object must be moving to trigger the alert for that rule.
- **Maximum Speed:** The maximum speed that the object must be moving to trigger the alert for that rule.
- **Rearm time:** Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:

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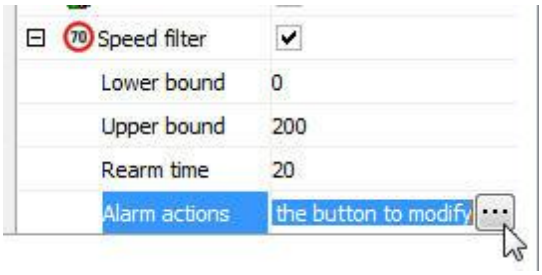
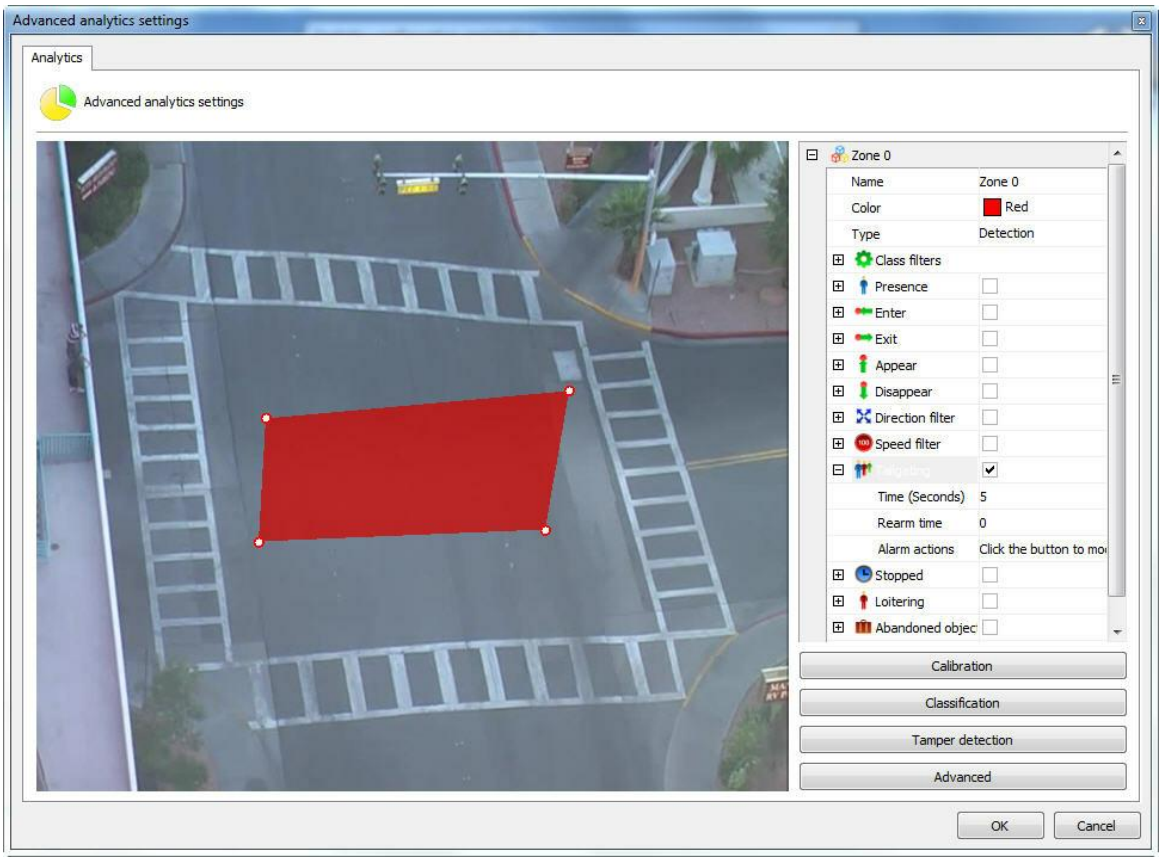


In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter [How to configure alarm actions](#).

13.2.1.2.3.8 How to configure the rule of Tailgating

Tailgating rule can trigger an alarm when a second object passes in a given area within a configurable amount of time between the first object that previously went through the same area. We can exemplify an alarm when a car that goes along with another when one recalls toll rises.



- **Time**: Time in seconds between entry of objects in an area. If after the entry of an object in the area, a second object enter the time less than the configured, an alarm is triggered.
- **RearmTime:** Time alarm actions will be reactivated after a run.
- **Alarm actions**: Click on the line of alarm actions and soon after the button has 3 points as shown in the figure below:

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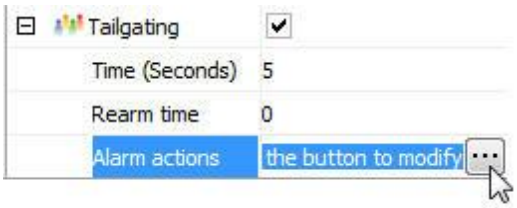
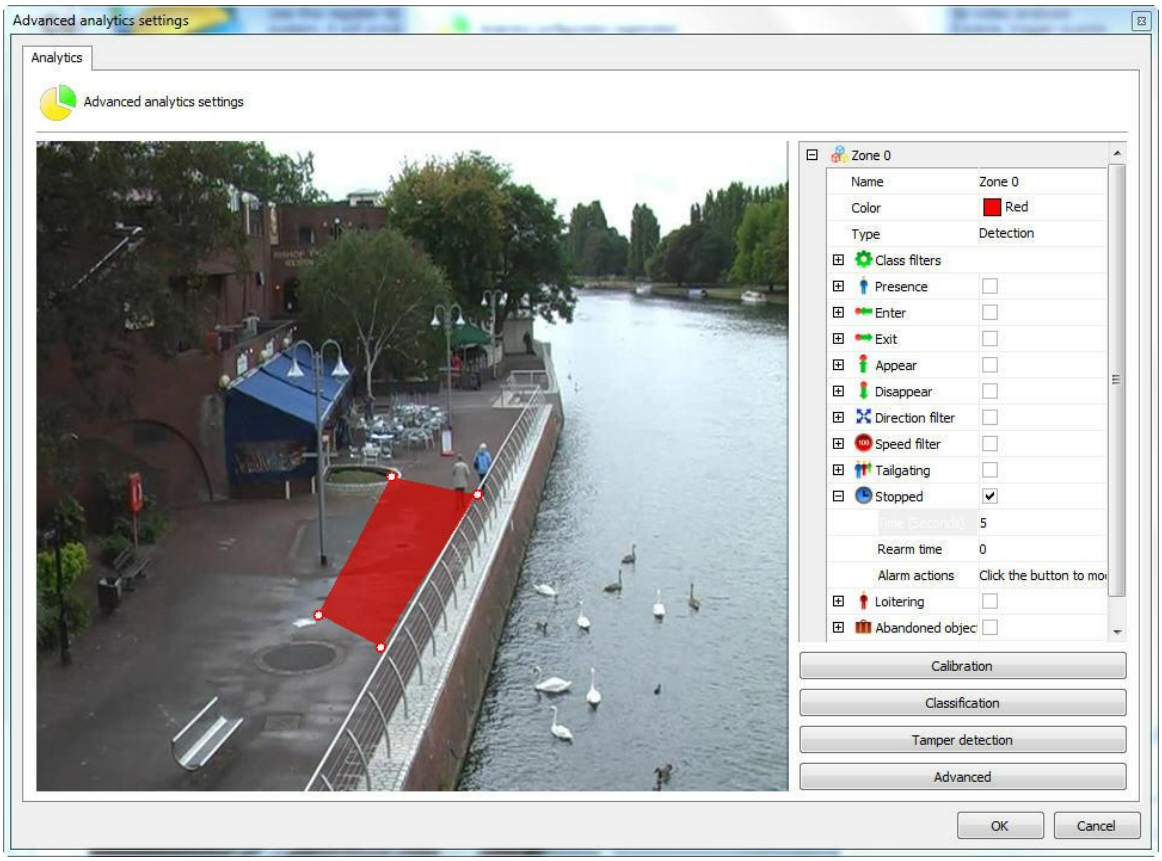


Configure alarms screen desired actions when the contents firing the events. To learn more about the actions of an alarm see chapter[How to configure alarm actions](#).

13.2.1.2.3.9 How to configure the Stopped rule

The **Stopped** rule can trigger an alert if it detects a motionless object in a certain area.

Let's configure a **Stopped** alert for a certain area. An area has been created in the previously calibrated image:



With the area selected, click on Motionless. The options for this rule are the following:

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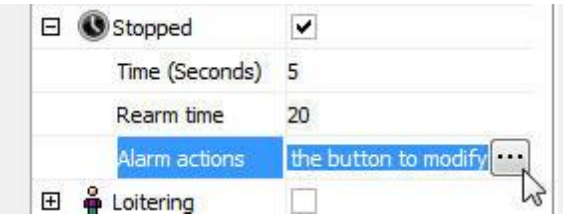
- **Time**: Time the object has to remain motionless to trigger the alert.
- **Rearm time:** Time after which the alert actions are reactivated following an activity.
- **Alert Actions:** Click on the alert actions' line and then on the button with three dots, as shown in the picture below:

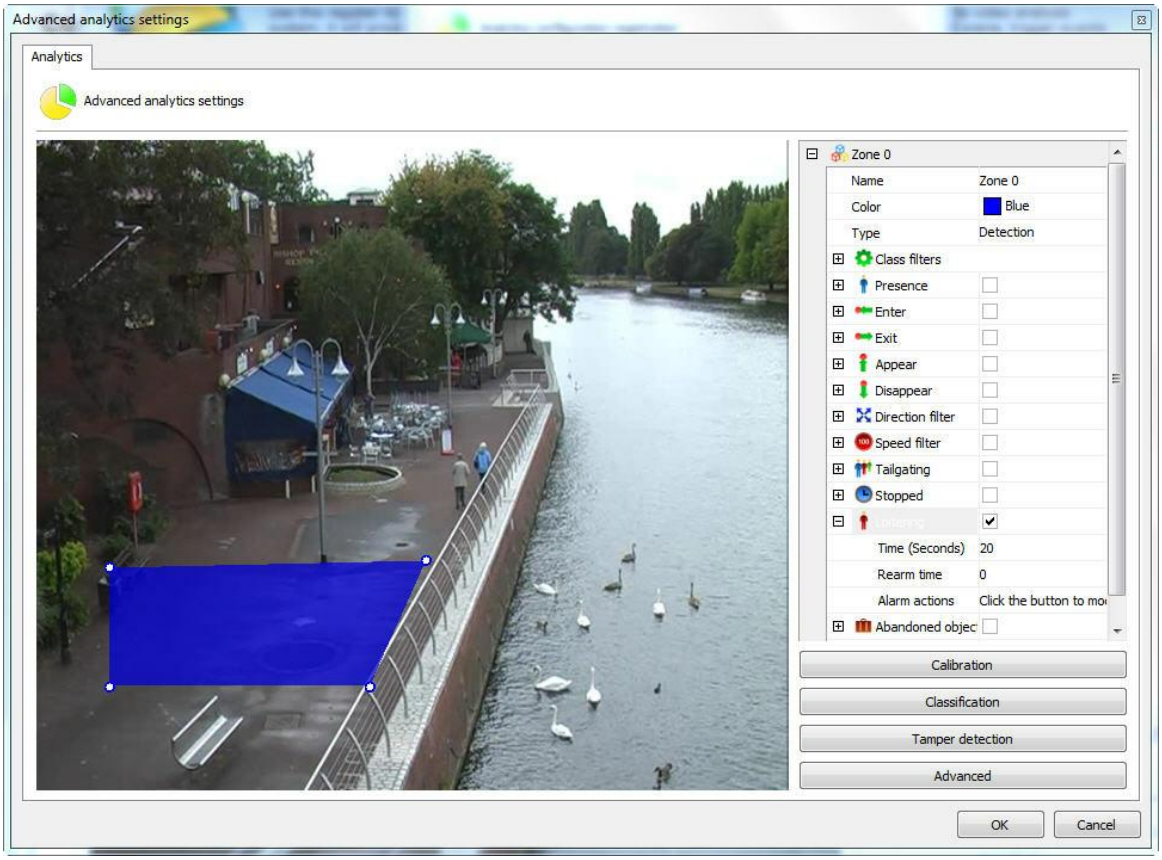


In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alarm actions.

13.2.1.2.3.10 How to configure the Loitering rule

The **Loitering** rule can trigger an alert if it detects an object moving in a certain area for a certain amount of time.

Let's configure a **Loitering** alert for a certain area. An area has been created in the previously calibrated image:



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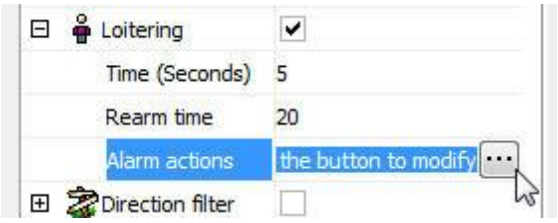
With the area selected, click on **Loitering**. The options for this rule are the following:

- **Time**: Time the object has to remain motionless to trigger the alert.
- **Rearm time**: Time after which the alert actions are reactivated following an activity.
- **Alert Actions**: Click on the alert actions' line and then on the button with three dots, as shown in the picture below:



In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alarm actions.

13.2.1.2.3.11 How to configure the rule of abandoned objects

The object module Left can generate alerts when an object is left in some area specifies the image or when something in the scene is changed. Example: A suitcase left in the ground, a key that appears on top of a table. From these events it is possible to retrieve the video, generate alarms and reports.

In our example was created a detection area in the figure below:

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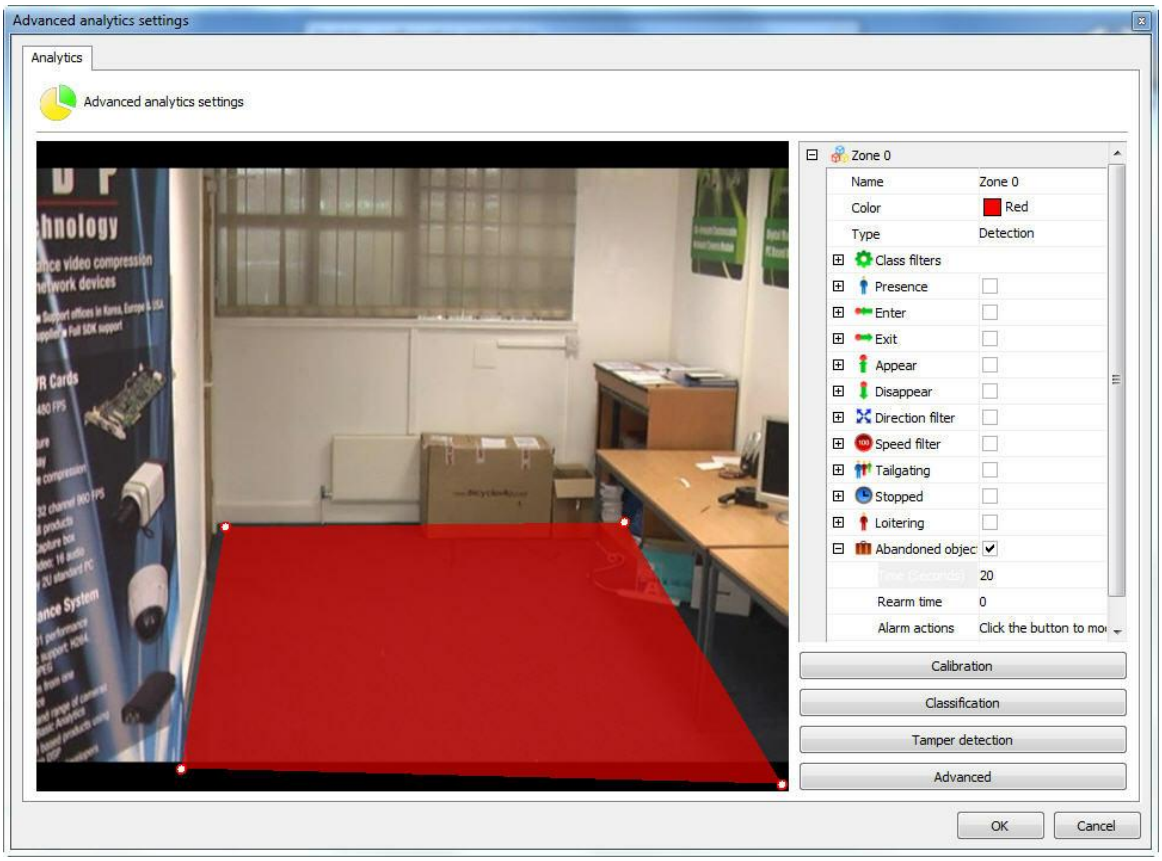
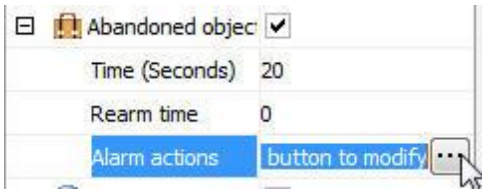


Opening the options side of **Abandoned objetcts** have the following features:

- **Abandoned objetcts:** Tick this option to activate the objects Left in this area.
- **Rearm time:** Reset time for which the alarm will be activated again in monitoring client (if configured).
- **Time**: Time in seconds that the object must remain stationary in the zone to which the alarm is triggered. It is not recommended in places with a lot of movement.
- **Alarm Actions**: Click on the line of alarm actions and soon after the button has 3 points as shown in the figure below:



Configure alarms screen desired actions when the contents firing the events. To learn more about the actions of an alarm see chapter How to configure alarm actions.

Here is an example where the alarm was triggered in the situation previously configured:

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To learn how to generate the reports, consult our customer tracking

Note

The module will trigger alarms objects left in any change of scenario, i.e. when both objects are removed or when they are left.

13.2.1.2.3.12 How to configure the rule removed objects

Remove Objects module can generate alerts when a marquee object is removed from the scene. Example: A framework, value object, etc. From these events it is possible to retrieve the video, generate alarms and reports.

In our example was created a detection area in the figure below:

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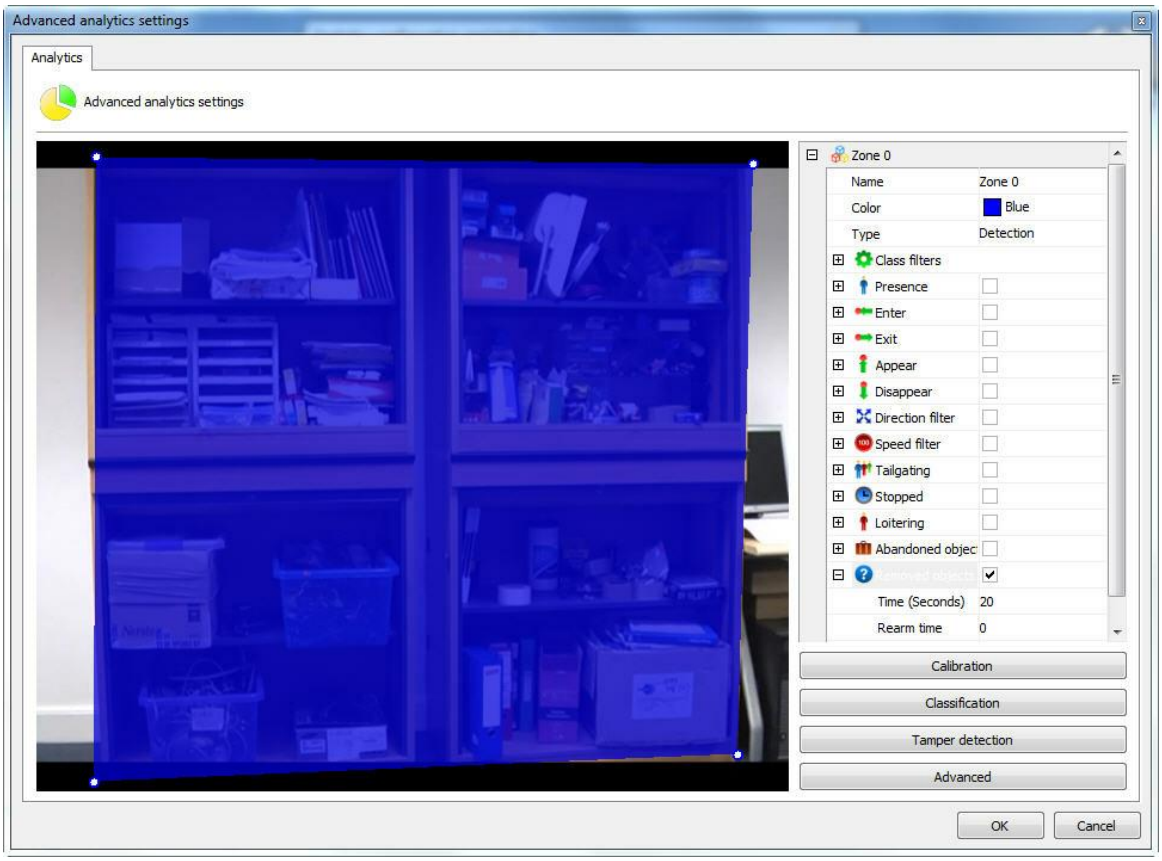
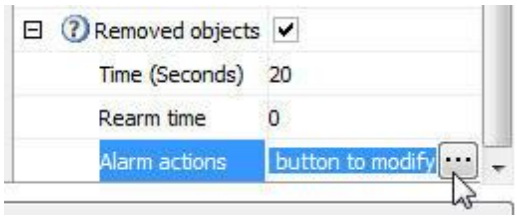


Opening the options side of Objects left (Foreign Objects) have the following features:

- **Abandoned Objects:** Tick this option to activate the objects Left in this area.
- **Rearm time**: Reset time for which the alarm will be activated again in monitoring client (if configured).
- **Time**: Time in seconds that the object must remain stationary in the zone to which the alarm is triggered. It is not recommended in places with a lot of times great movement.
- **Alarm Actions:** Click the row of alarm actions and soon after the button has 3 points as shown in the figure below:



Configure alarms screen desired actions when the contents firing the events. To learn more about the actions of an alarm see chapter how to configure alarm actions.

Here is an example where the alarm was triggered in the situation previously configured:

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To learn how to generate the reports, consult our customer tracking.

Nota

The module will trigger alarms objects left in any change of scenario, i.e. When both objects are removed or when left.

13.2.1.2.3.13 How to configure the rule counting line

The **counting line** is meant to count the objects that are in the picture, more specifically people.

Let's configure the count line from a common line. In the picture below was created a row in the calibrated image:

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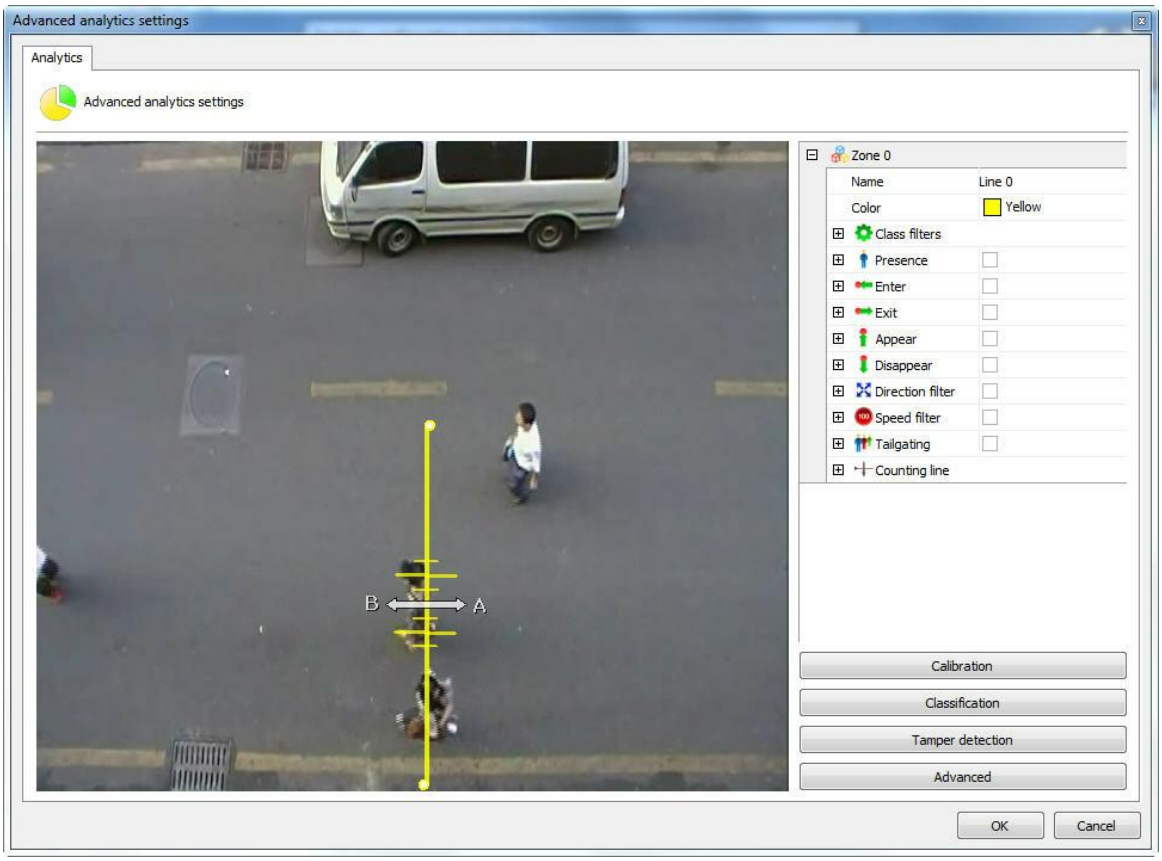

A linha de contagem oferece as seguintes opções de configuração:

- **Direction A**: Specifies that there will be count for the left side of the row
- **Direction B**: Specifies that there will be count for the right side of the row
- **Calibration**: Calibration of the size of the object to be contact. This calibration may be made directly by the line. In the case of the figure above, crossing the line count exists red straight 6, where the major refers to the size of the object to be contact, i.e. the larger straight will between these two would be the size of a person's shoulders. Note that in order for this to work well the camera count should stay well above the objects, in the case of individuals, the head and shoulders should be more visible in the image. Below is an example of proper positioning and camera: count line

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E

The red arrow in the image shows where the line count.

- **Shadow filter:** If there is interference from the shadows on the spot, this filter can help minimize the effect.

13.2.1.2.4 How to configure the counters

The counters have visual objects that in real time allow to get information on the events taking place in the image surveillance.

Counters are Incremented or Decremented by configured events. Let's see some examples.

In the picture below a Direction Filter rule has been configured.

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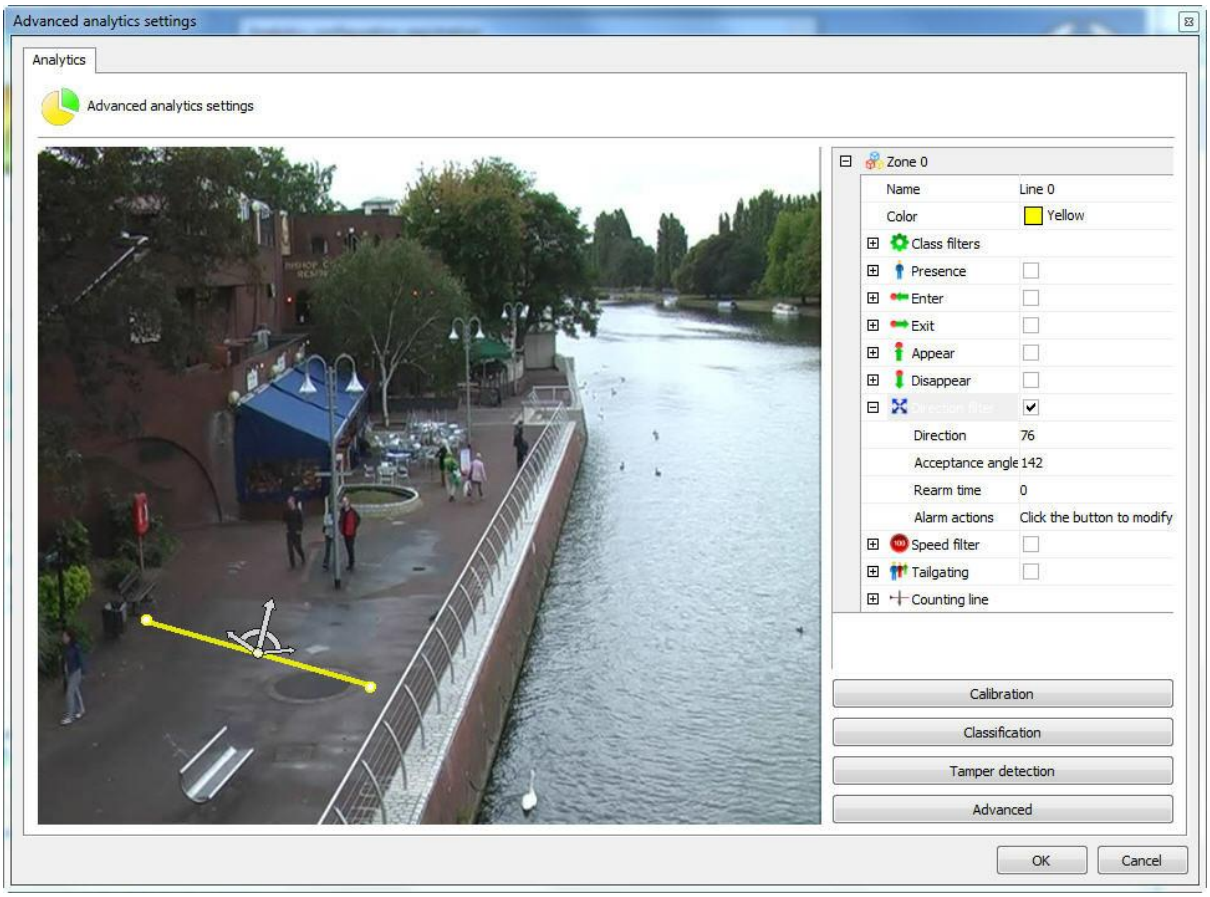

We will configure a counter so that each object that activates this event will automatically be incremented by a counter. To do that, click with the right-hand button of the mouse on the screen and create a counter like the picture below:

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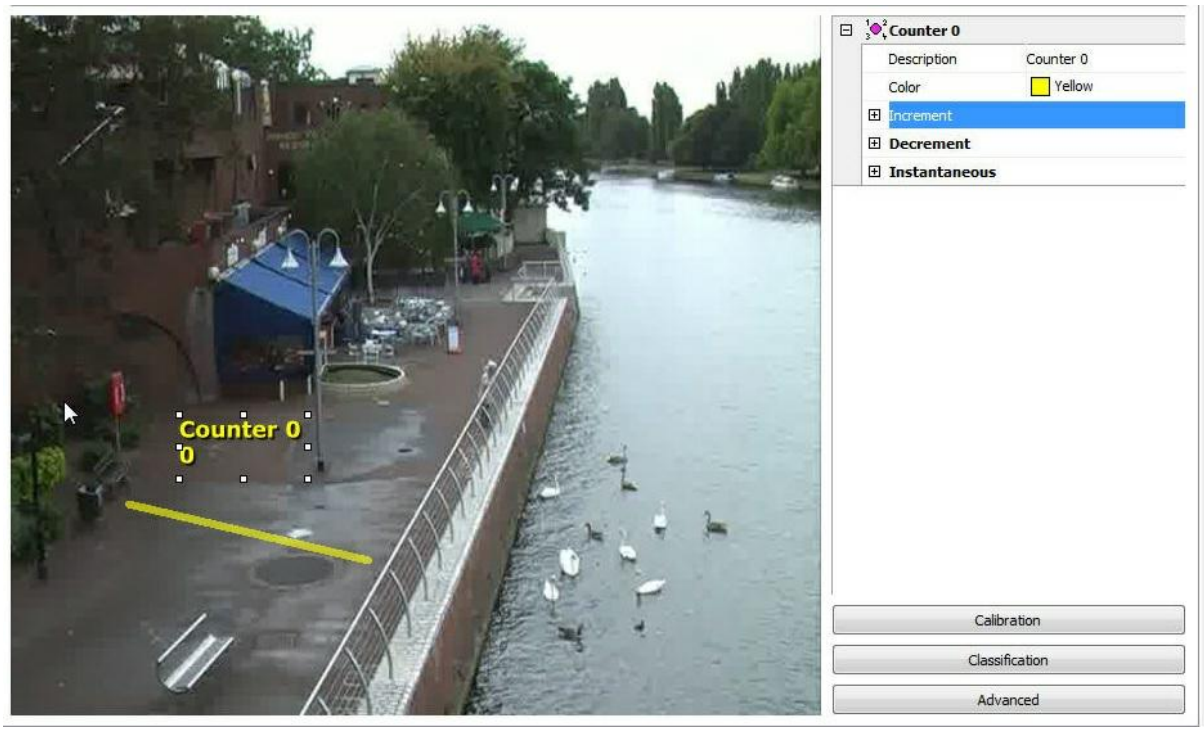

Some options are available in the menu on the right:

- **Increment:** Increments the counter according to the rules available.
- **Decrement:** Decrements the counter according to the rules available.
- **Instantaneous:** Returns the current value of the rules that are activated.

To understand better, let's see how to use the features above.

At first we will only increment the counter with direction rule that we created. To do that, open the **Increment** option and in Rule select the type of rule that you want to increment (in this case we only configured the Direction Filter, so it is the only one available).

When you select the rule you'll see that another **Rule** field will open and it could be used to apply another rule to increment the counter.

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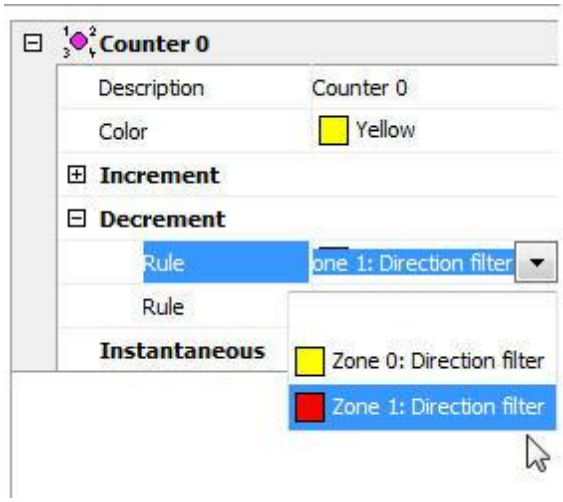
Now we'll create another **Direction Filter** field as shown in the picture below:

With that rule we'll **decrement** the counter already created.
Select it and in Decrement choose the rule of the second area as shown in the picture below:



With this configuration, the Counter will **increment** when people walk up and **decrement** when people walk down.

There could still be a counter for each line as shown in the picture below:

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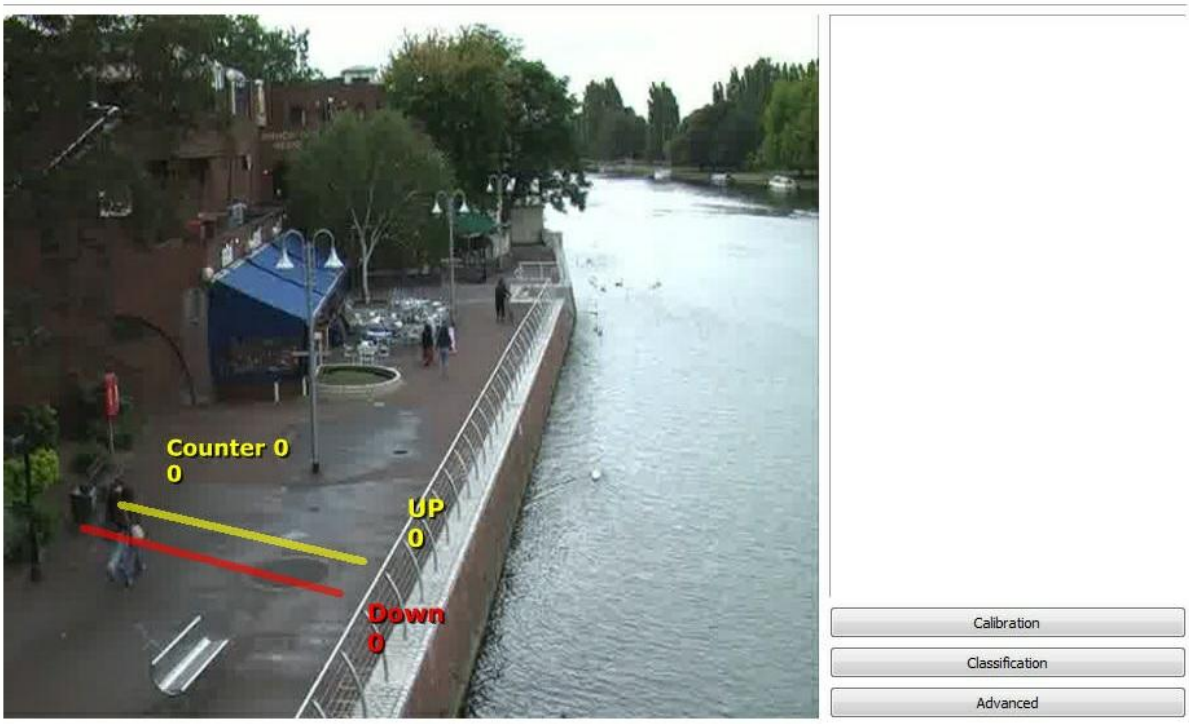
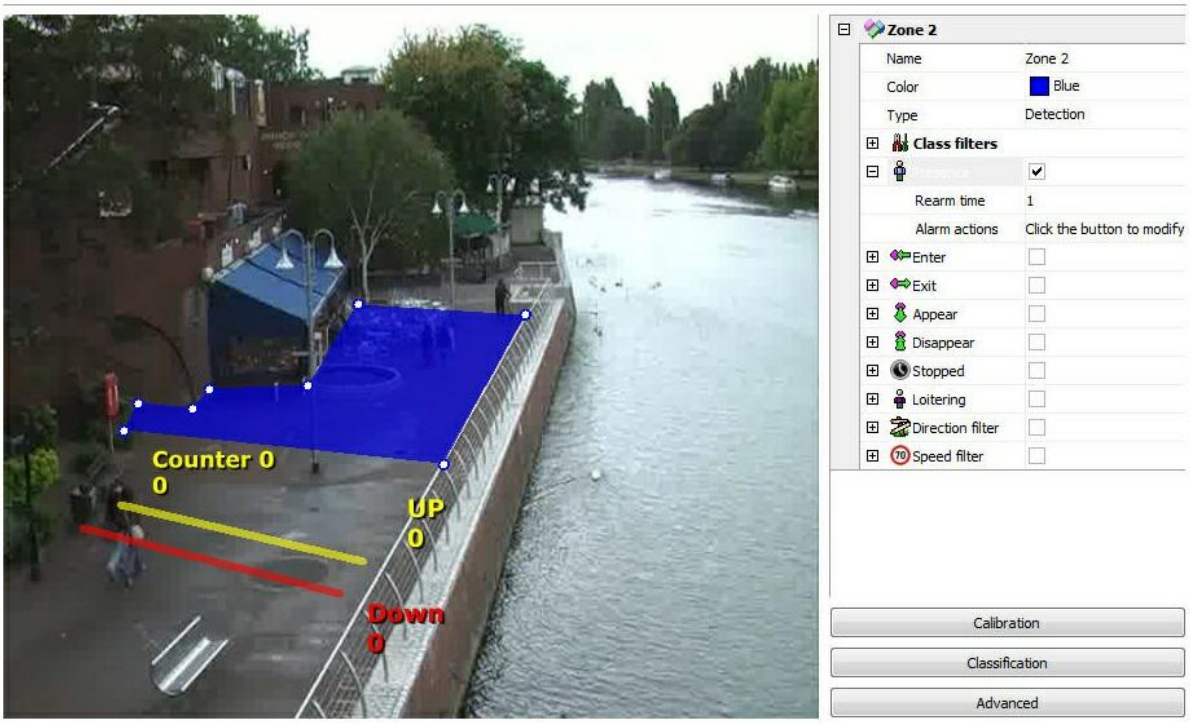


To test the instant counter we will create a presence detection area as shown in the picture below:



Now a counter will be created to show the value of the presence rules activated within this area, in other words, it will give the number of objects present at the exact time within the area. The picture below shows that configuration:

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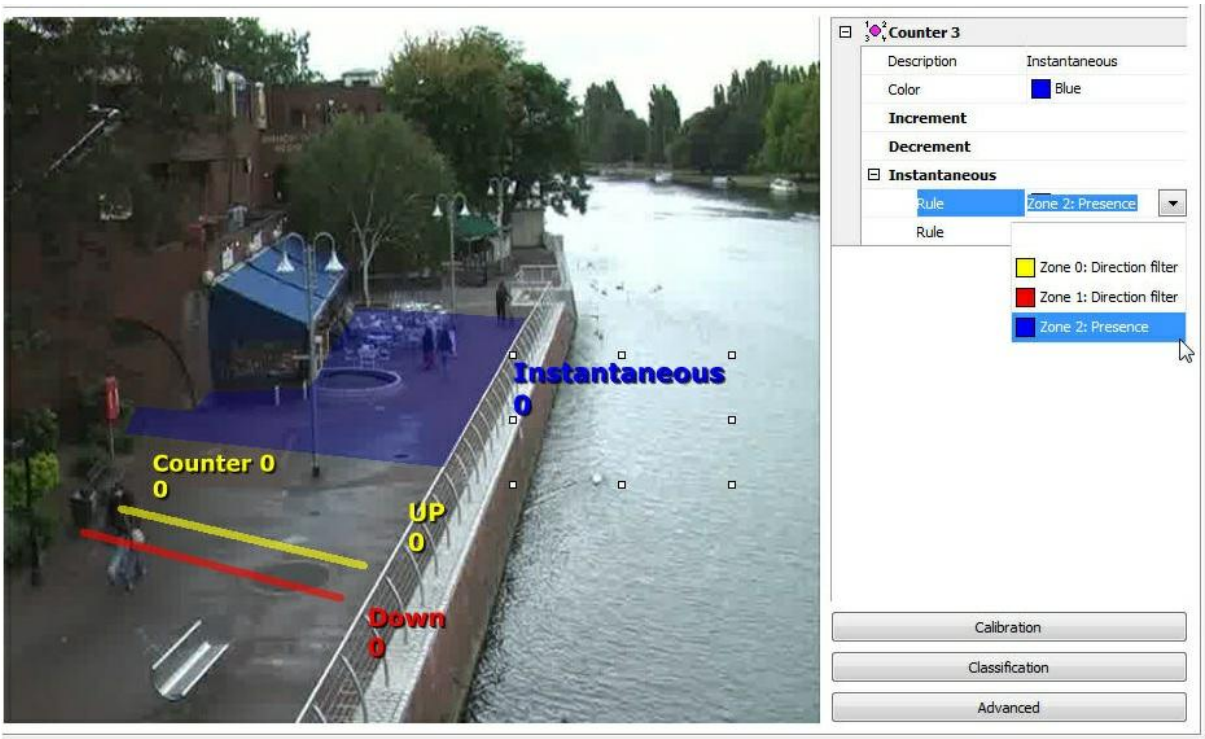

You can configure up to 40 counters per analytic configuration.
The counter size can be adjusted when selected and by dragging the squares around it.

13.2.1.2.5 How to configure the Camera Tampering

The Tampered Camera module can trigger alerts if there is something obstructing the camera, such as: the camera's position is altered, the lenses are fixed, an object is placed to block the view of a certain area.

To configure the tampered camera module click on the s button on the analytics configuration screen as shown in the picture below:

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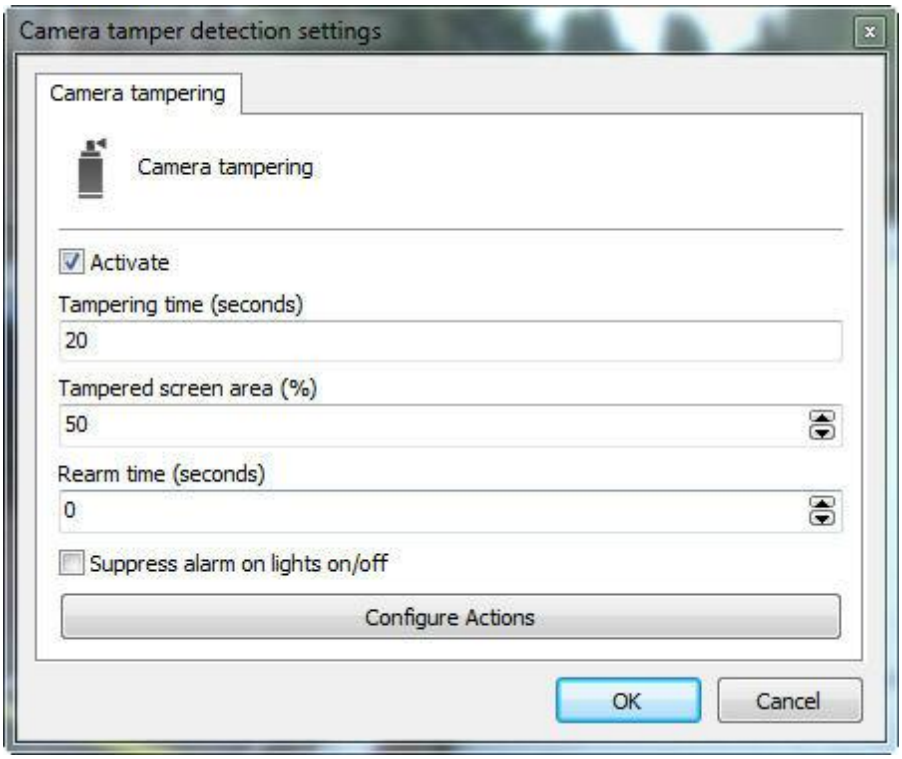

This screen has the following functionalities:

- **Activate**: Activates or deactivates the camera tampering module.
- **Tampering Time**: Time in seconds that the camera has to be obstructed to trigger the alert.
- **Tampered screen area**: Percentage of the image on the screen that must be obstructed to trigger the alert.
- **Rearm time:** Period before another alert is triggered.
- **Suppress alert on lights on/off**: The alert is not triggered if lights are switched on/off in the selected environment.
- **Configure alert actions:** In the alerts screen configure the actions chosen when the analytics triggers the events. To learn more about alert actions, refer to the chapter How to configure alert actions.

13.2.1.2.6 The Analytics Advanced Options

Advanced options contains some general functions that are discussed below.

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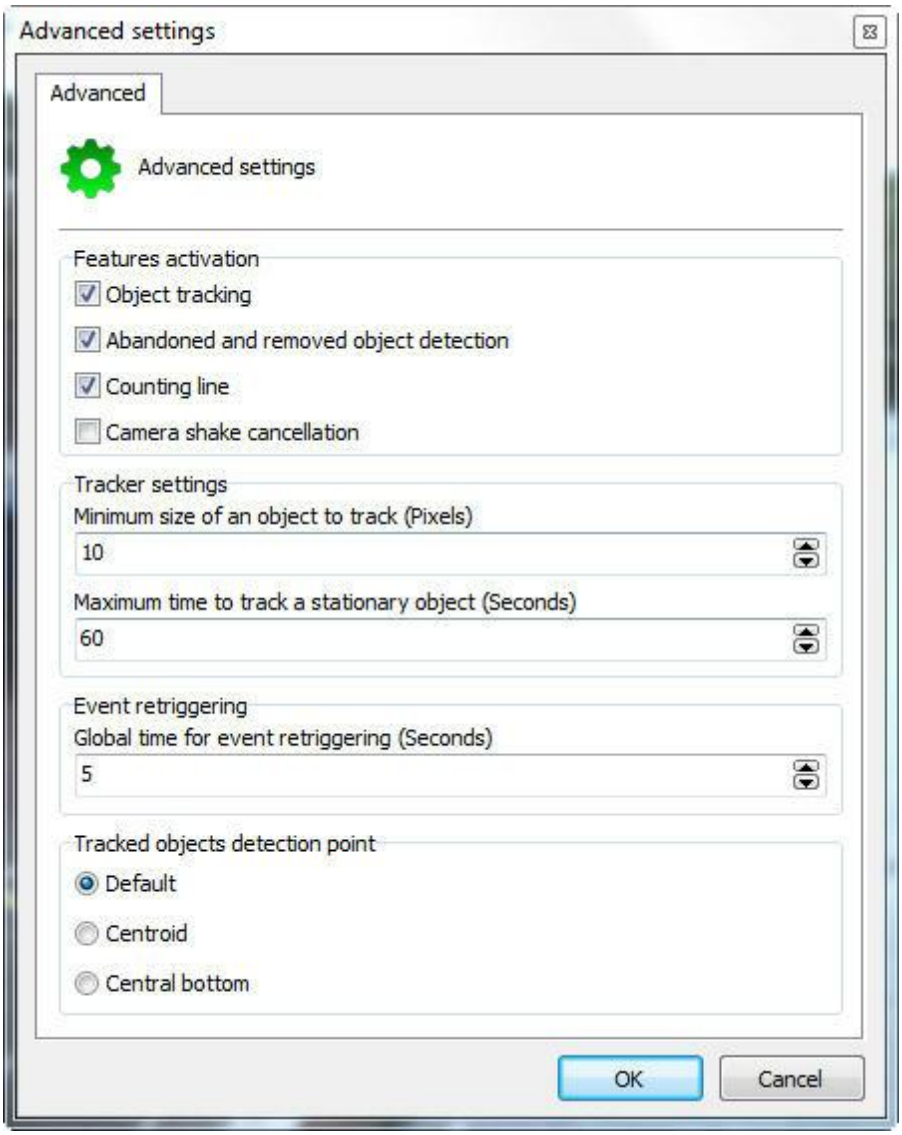

This screen has the following features:

• **Tracking Object:** Activates the object tracking module. Disable this option if you use only the line modules or abandoned objects count/withdrawn.
• **Abandoned and removed object detection:** Activates the object module abandoned and withdrawn. Disable this option if you do not use it.
• **Counting line:** Activates the count line module. Disable this option if you do not use it.
• **Camera shake cancellation:** This module aims to assist in the analysis of image in cameras that can swing for several reasons which are fixed. With the module activated, image analysis will be much better and the chances of errors decreases.

Tracker configuration
Minimum size of object to track (Pixels): Configure the minimum size of the pixel to be considered an object to track by video analysis.
Maximum time to track the stationary object (Seconds): Maximum time in which a stationary

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object is tracked after this time the object is embedded in the learned scenario.

Event retriggering: Sets an overall time for the analytical event re -trigger in the current configuration.

Tracked objects detection point: Define the point of object detection.

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Chapter XIV

14 License Plate Recognition

The LPR server is a module different from the Digifort server, as well as the Digifort Analytics.

The LPR and Analytics servers are installed along with the Digifort server, however, licenses are purchased separately.

The LPR works with two different Engines: iPTS and Carmen. In addition to the basic license, which must be purchased so that they may work with Digifort, both Engines work from a Hardkey, as well as the Digifort base.

Carmen is an international engine and works with an unlimited number of cameras. Its only limit is your computer's hardware.
iPTS is an engine specially developed for Turkey plates;

Recording in the database is limited only to disk storage capacity of the equipment used and the server has FailOver function, since if a server fails, another one is automatically triggered.

14.1 How to create a License Plate Recognition Server

To start using the LPR module, you must first create a Digifort LPR Server.
In the Administration Client, select the **Digifort LPR Servers** option and click on “Add server”, as in the picture below.

Select the “Digifort LPR Servers” option and click on the button **Add Server** on the top left-hand corner of the screen.
The following screen will show up:

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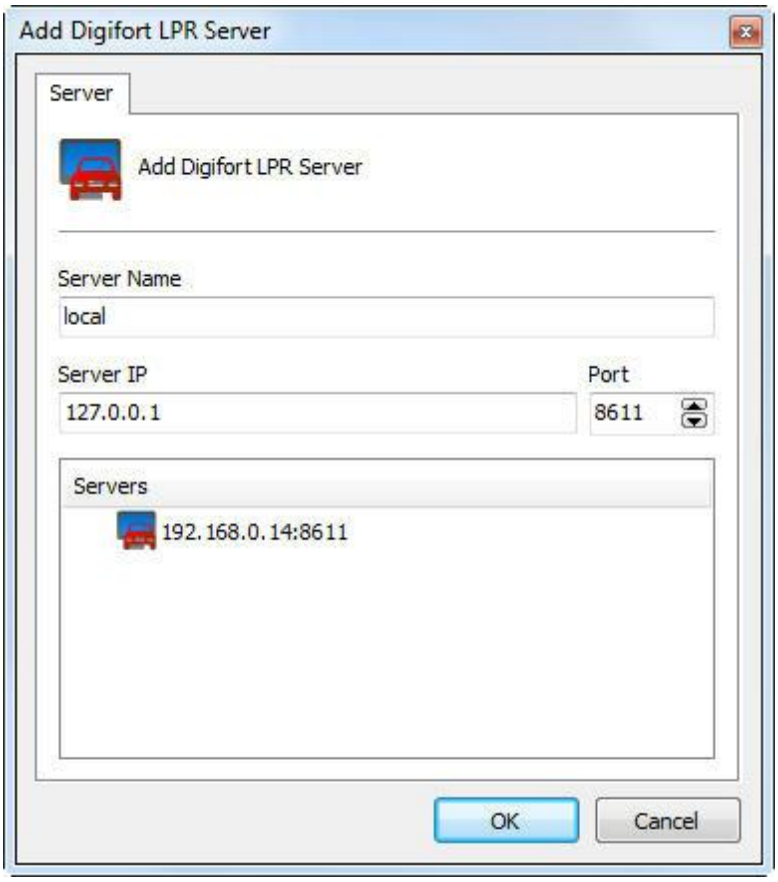

In this screen you have to define a name and an IP where the LPR Server is active. When you've done this, click on **"OK"**.

14.1.1 How to configure your LPR server

As configurações do servidor LPR são bem simples como mostra a imagem abaixo:

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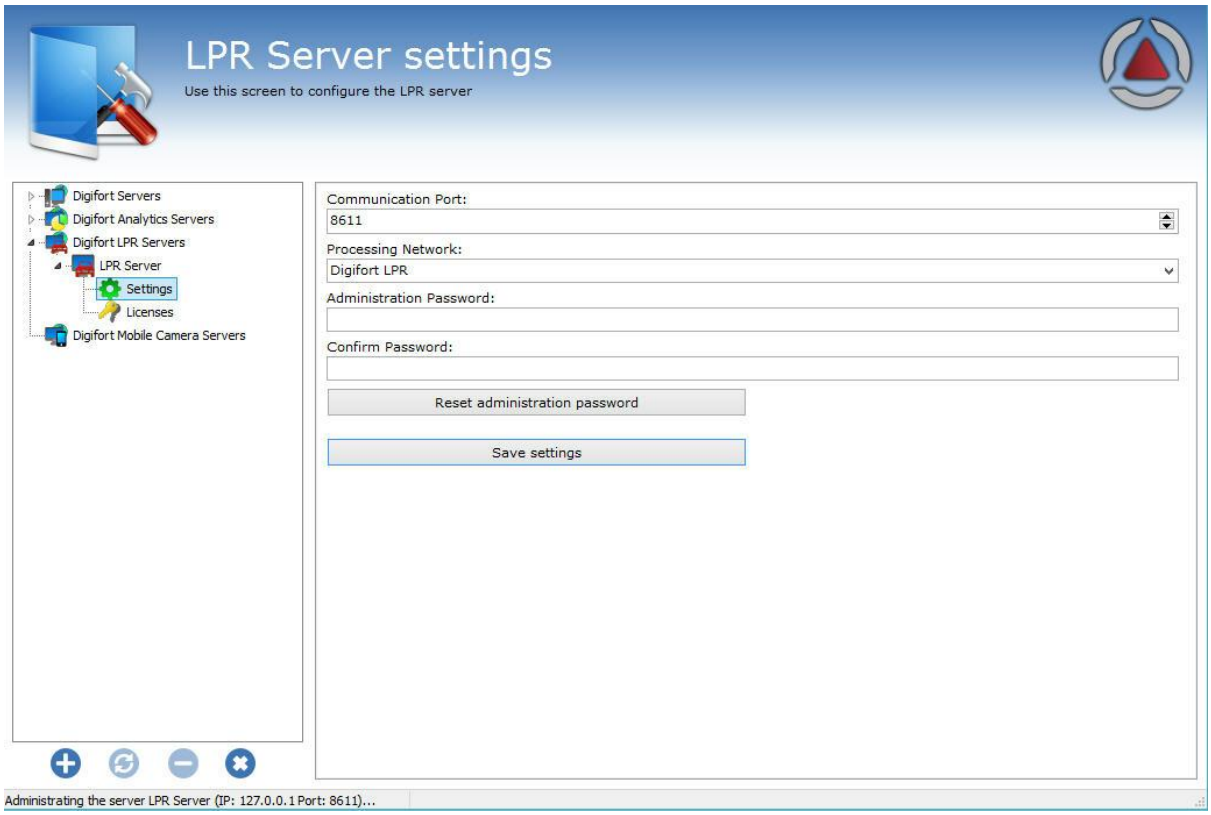

The only configurations to be applied are:

- **Communication Port:** Communication port to the analytics server. It is recommended that you change this only if another program is already using it.

- **Processing Network:** Name of the distributed network where the server will counterbalance the load. When more than one server has the same "Processing Network" name there will be a processing counterbalance among them. Look at the diagram below to get a better idea:

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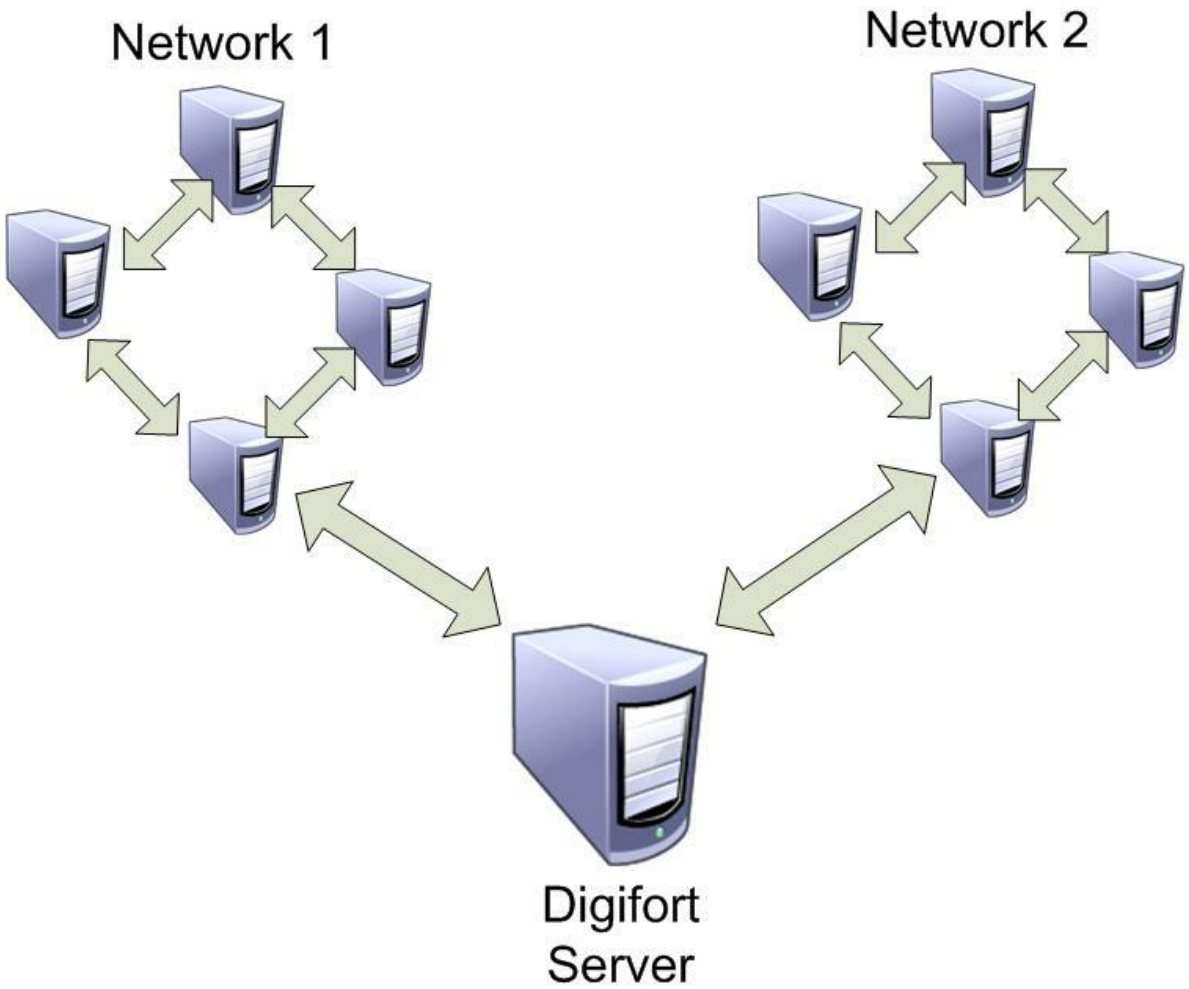

In the picture above, the **"Digifort Server"** sends the images of the cameras to two different " **Processing networks**". This way, each set of computers only balances the load among the **LPR Servers** with the same network name.

- **Administration Password**: Password to access the analytics server. Fill in this field to change the current password.
- **Confirm Password**: Type the password again.
- **Save configurations**: Saves changes made on the screen.

The default port is 8611, but it can also be edited.
The processing network can have any name chosen by the user who can also create an authentication password.

14.2 Licensing the LPR

How does the architecture for the Digifort LPR work?

The license for the LPR server works like the server for the Digifort cameras, there is a “base license” for the server and other licenses for the LPR.

There are two types of licensing, one for **Kapta** engine and other to **Carmem** engine.

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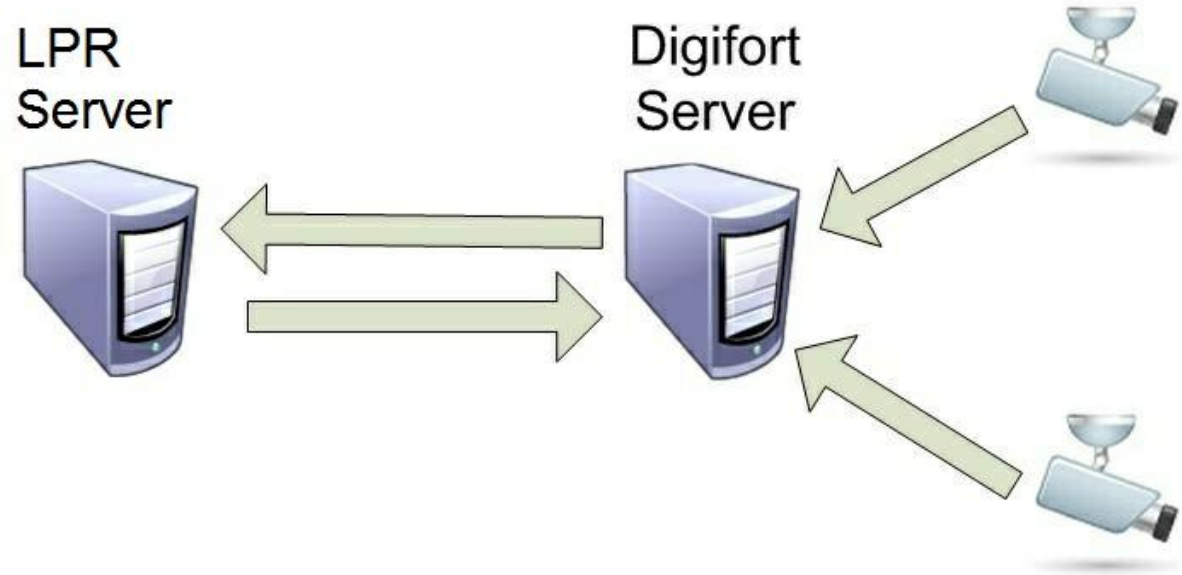
The **Kapta** engine is licensed via Hardkey and LPR configuration. The engine works with the plates from: Brazil, Argentina and Paraguay.

The **Carmen** engine is licensed via Hardkey which licenses a Core of the processor. This way the engine will process as many LPR as possible according to the Core processing capacity.



14.2.1 How to license the LPR Server

Once you have created the LPR server, you have to license it. As an example, we'll use the Carmen license to begin with.
First of all, for Digifort to recognize the Hardkey in the computer, you must stop all server activity as shown in the picture below:

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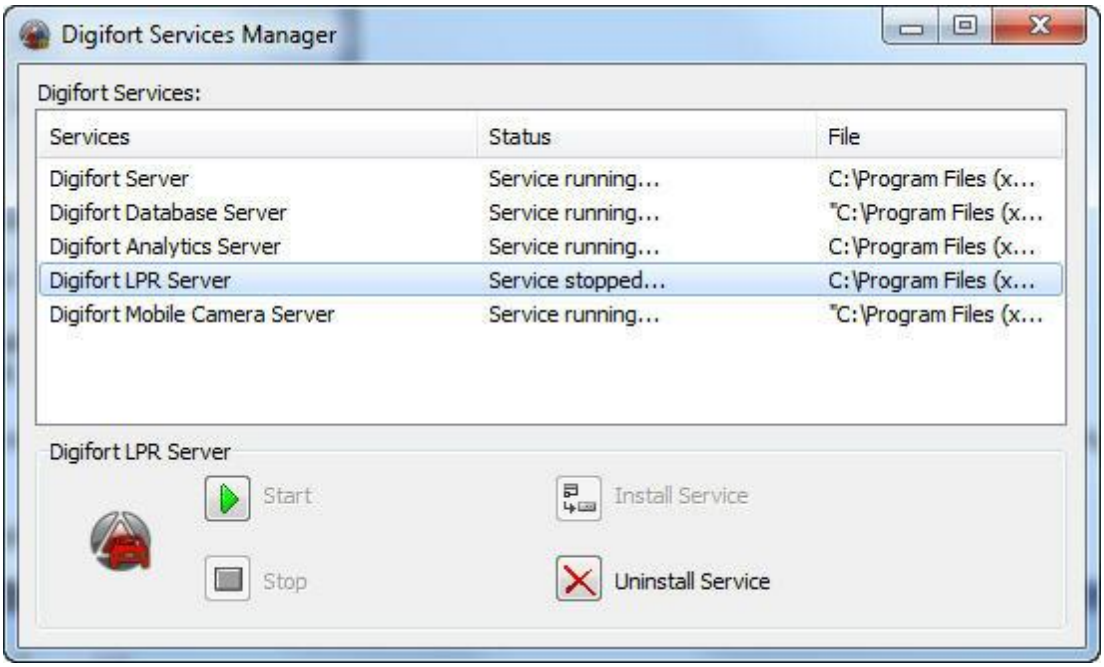
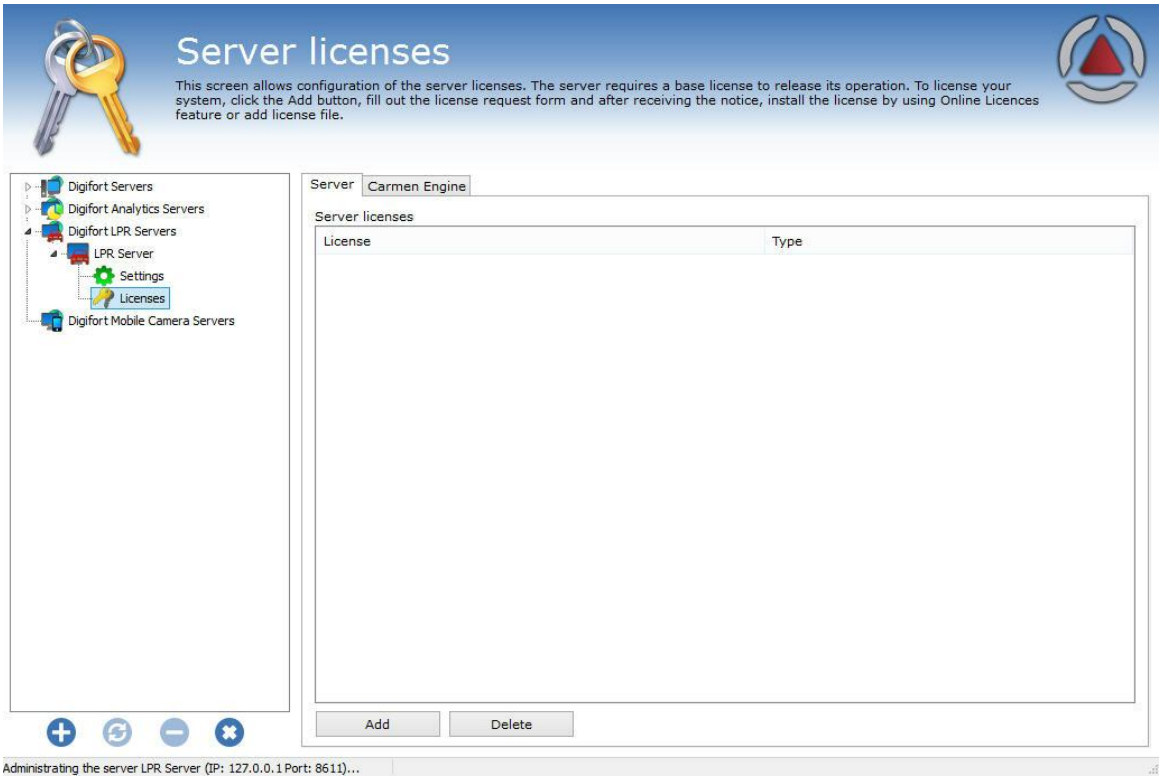


The Digifort Server and Digifort LPR Servers must be stopped. Now that the services have been stopped, you can connect the Hardkey to the computer and only then start the services again.

Now you can log into your LPR server and click on the “Licenses” option as shown in the picture below:



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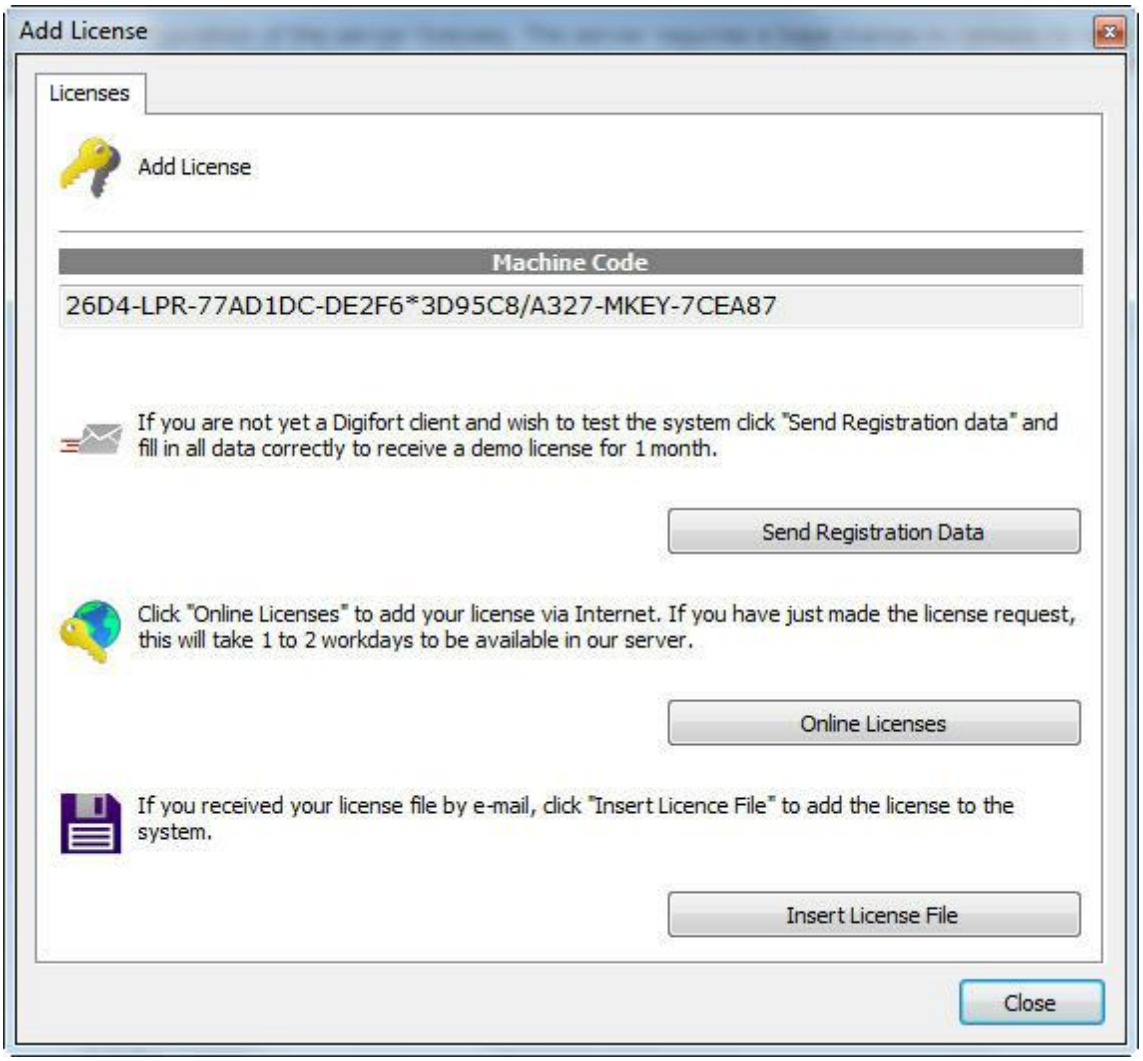
The base for the LPR to function will be installed in that Server tab.
The license is carried out on the Internet with the client information and a protocol number received by the client.
To install the base license, click on “Add” and the following screen will show up:



The licensing process is the same as for Digifort.
On the online license screen the description should be "LPR Server" as shown in the picture below:

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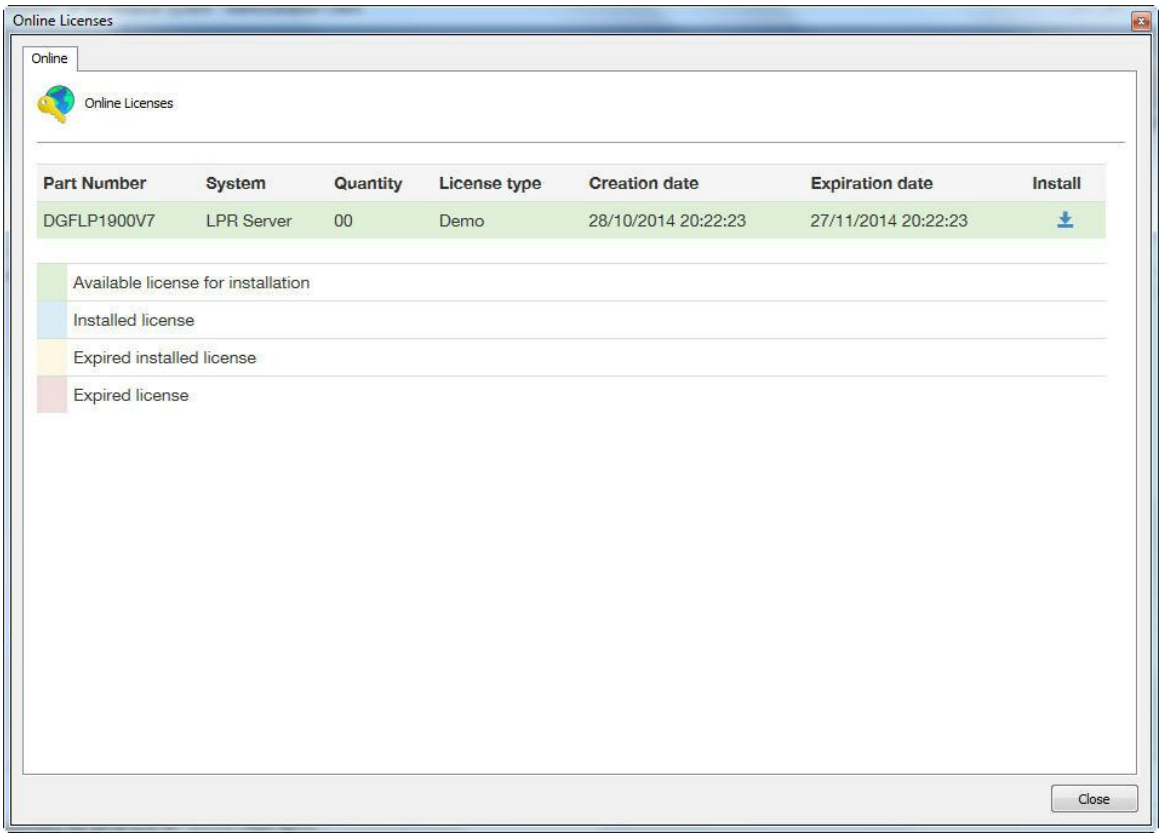
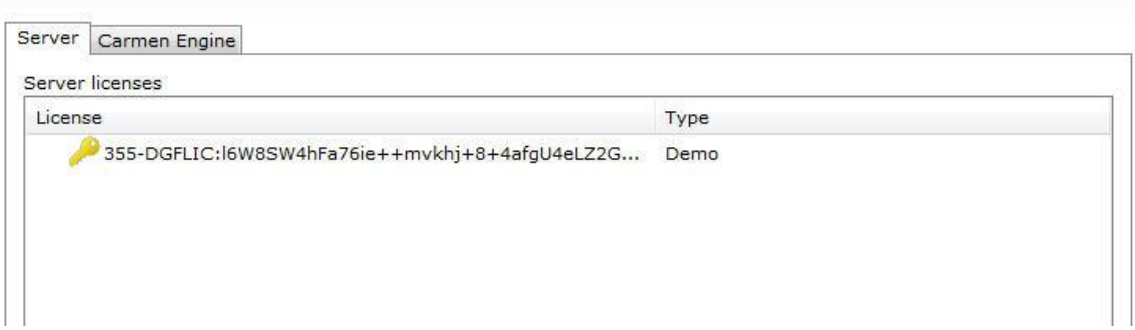


Once a license has been added it becomes available as shown in the picture below:



Now, let's configure the Engines.

14.2.1.1 How to license the Carmen engine

All the **Carmen** engine needs is that the Hardkey be plugged in and all the licenses are automatically recognized, as shown in the following picture:

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Found Carmen devices

Name	Type	Serial	Priority
FXMC_USBFB00005431	NNC0700	5431	512

Pronto agora seu LPR com o **Engine Carmen** já está licenciado.

14.2.1.2 How to license the Neuro Labs Engine

Check with your dealer the purchase and installation process of Neuro Labs licenses.

14.3 How to configure the License Plate recognition

To configure the plate recognition with the Carmen engine, you must first login to the Digifort server and, in **License Plate Recognition**, click on **Configurations** as shown in the following image:

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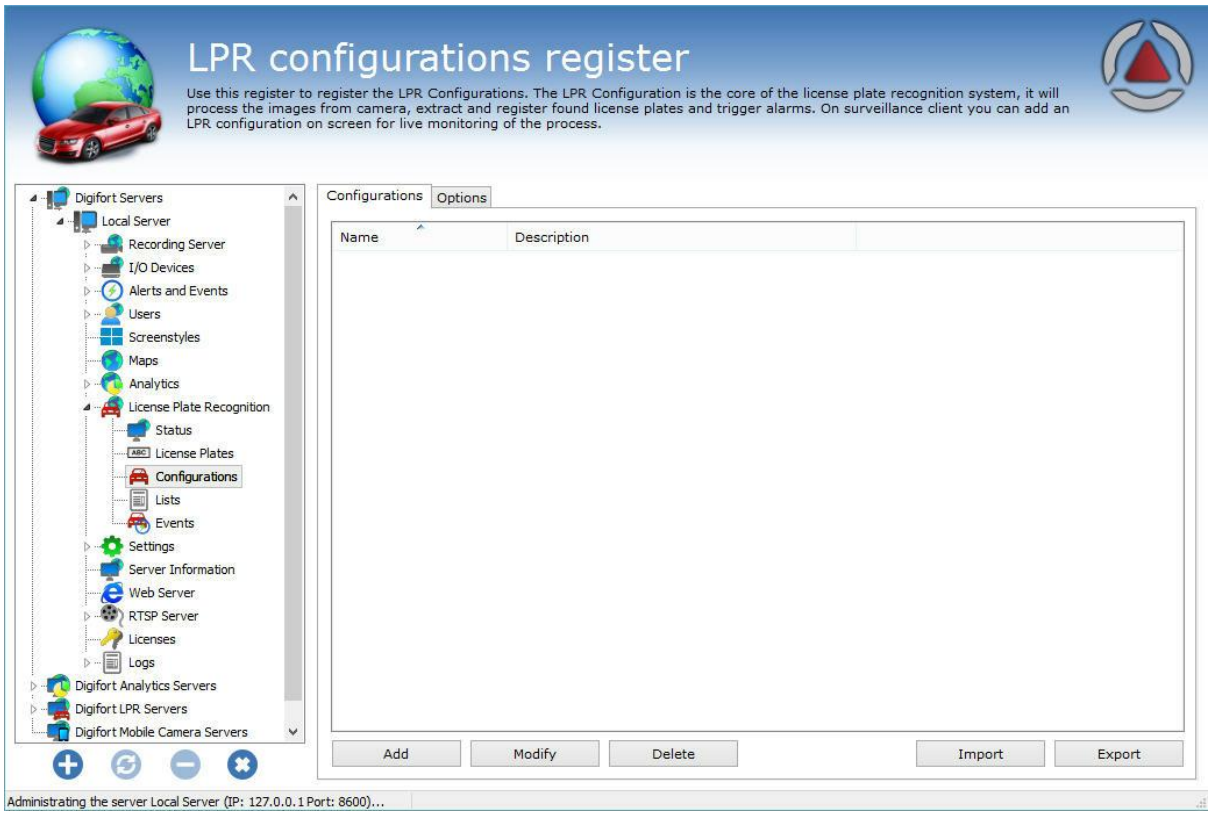

The **Configurations** tab allows you to add a new analytics setting. To do this, click on Add to start the LPR configuration. The following screen appears:

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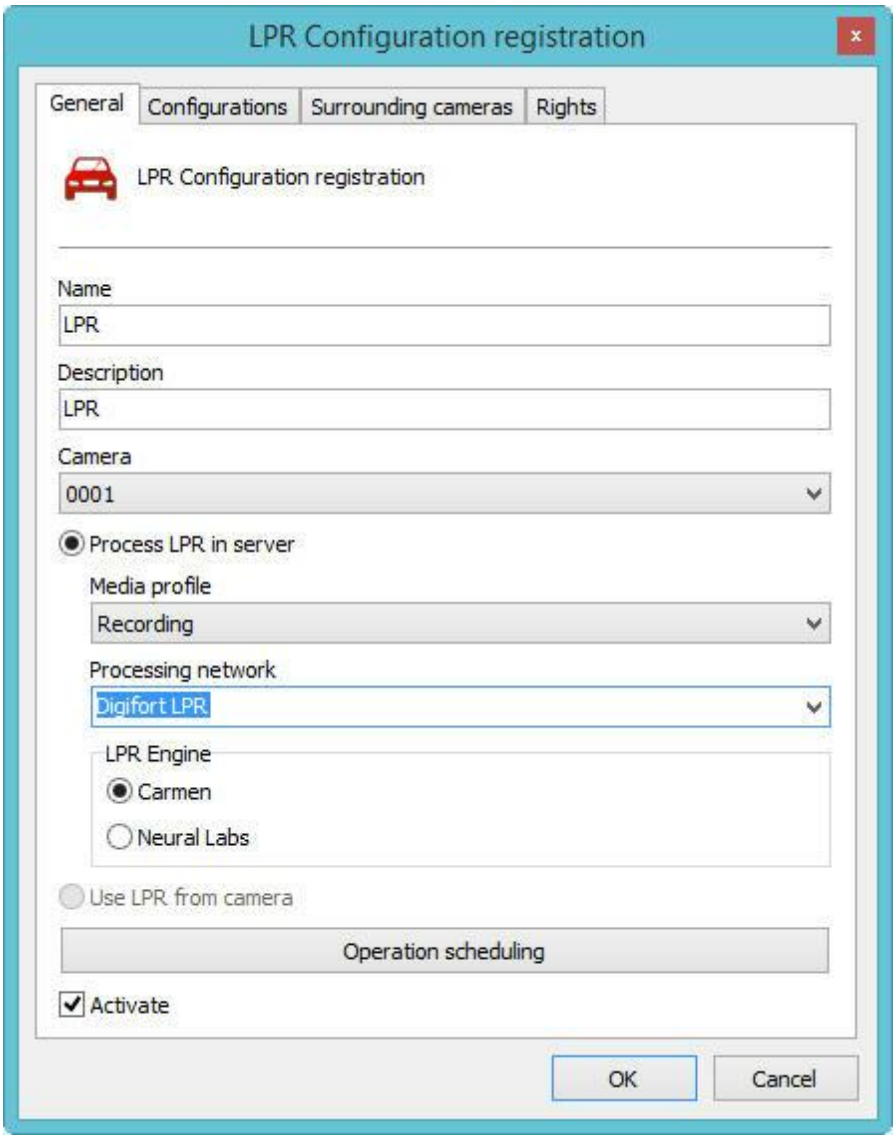

This screen provides the following features:

- **Name**: LPR name desired, for example: **Digifort 1**
- **Description**: Description of the analytics register, for example: **1st Avenue plates recognition**.
- **Camera**: In this checkbox, all cameras registered on the Digifort server are available. To learn how to register cameras check the How to add a camera chapter.
- **Media profile**: Select the profile of media you want to use for the analysis. The analytics analyses images with a resolution of 320x240 or 352x240, so it is recommended that these are the camera's minimum values.
- **Processing network**: All the "processing networks" (LPR servers) active on the network are available in this field. Choose a network to process that configuration.

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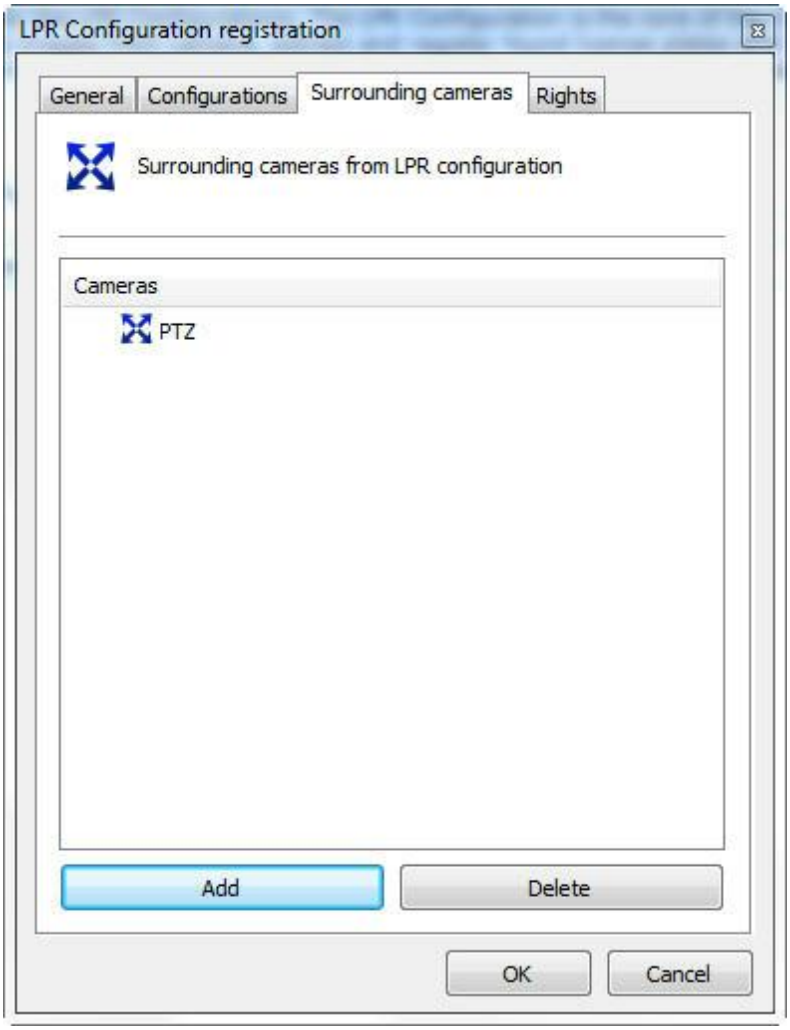
- LPR Engine: Choose the engine that will analyze the images. There are two image-processing engines on Digifort: Carmen and Neural Labs. Choose the engine that was purchased to perform the settings.

    - **Use the LPR from the camera:** The LPR system now supports the edge operation mode, allowing full integration of autonomous LPR cameras that have an embedded recognition algorithm. A new license (Edge LPR) is required for each LPR configuration that uses edge processing. Consult your representative to learn more.

    - **Operation scheduling**: Allows you to schedule the LPR working time.

    - **Activate**: Enables or disables the analytics setting.

    On the **peripheral Cameras tab**, you can inform the cameras connected with the main camera for LPR. This way, the user can have reports with the peripheral cameras images along with the main camera image.



Simply click on add and select the desired peripheral camera.

On the **Rights** tab, you can configure which users have the right to see this configuration. Check

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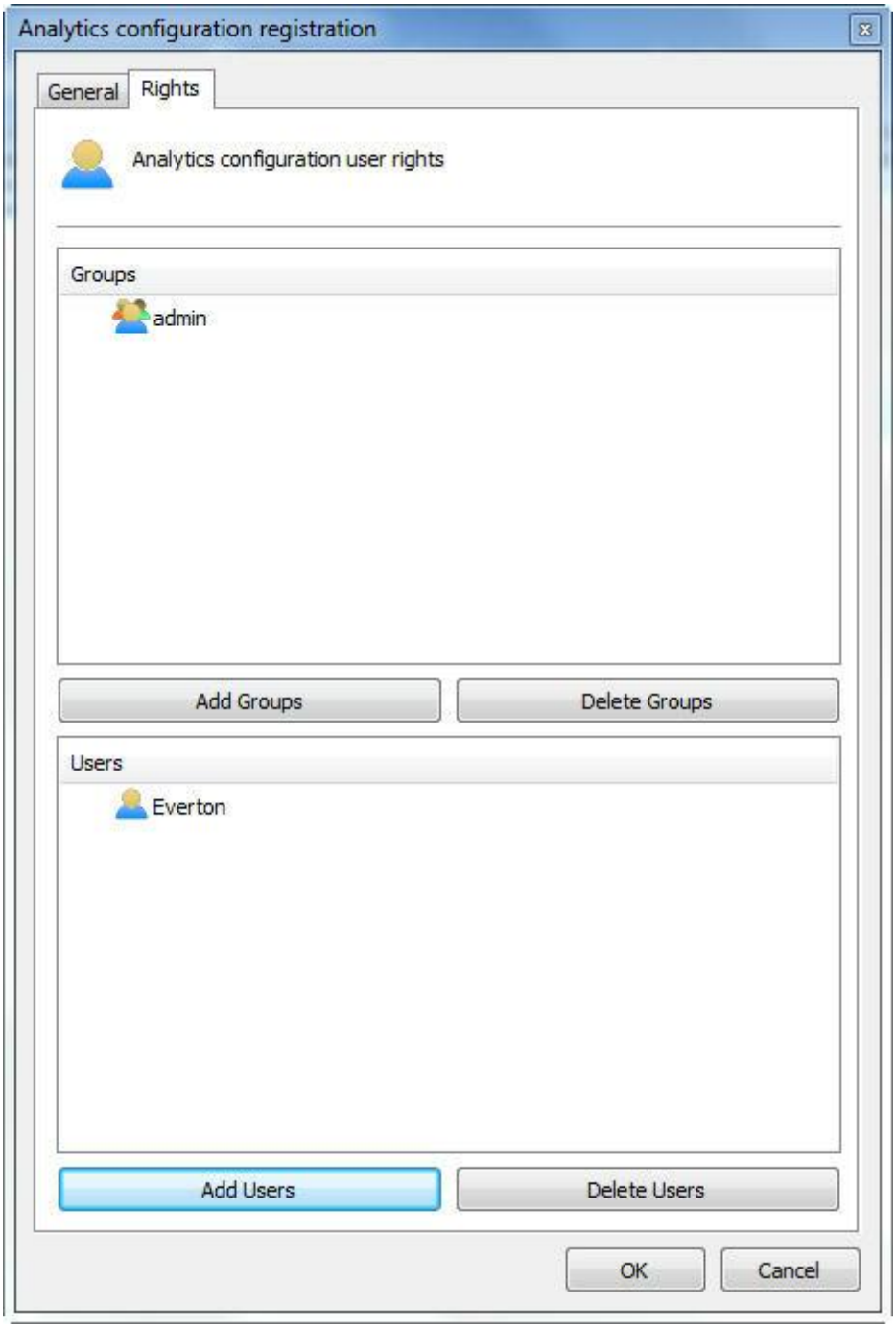
figure below:



To learn about users and users groups, check the User management chapter.

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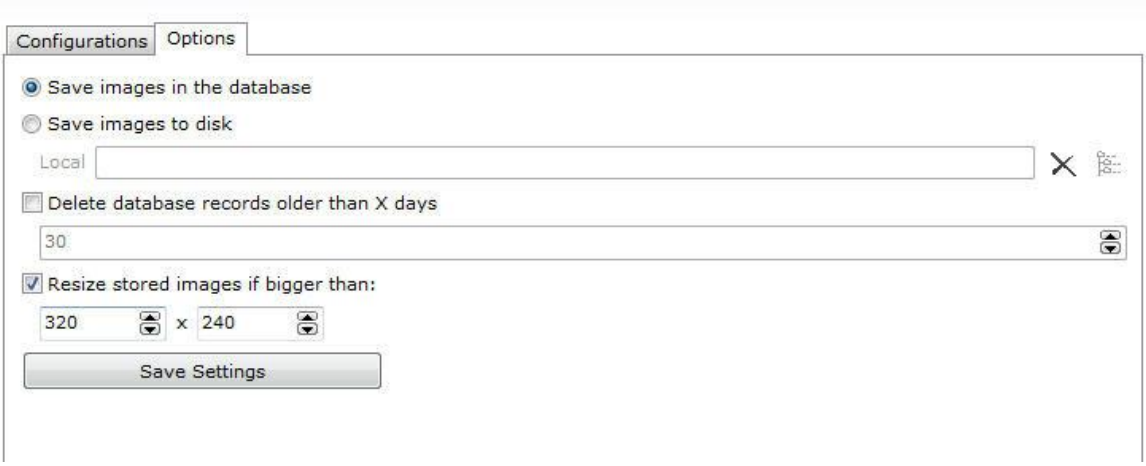

On the **Options** tab, the following options are available:

- **Save the images in the database:** The LPR saves the recognized plates images in the server. With this option, the images are kept in the Digifort database.
- **Save the images in disk**: The LPR saves the recognized plates images in the server. With this option the images are kept directly in the server's disk.
- **Eliminate LPR logs older than X days**: Eliminates LPR records stored for longer than X configured days.
- **Resize stored images if larger than**: The record images are stored by default at 320x240. But if you used a camera with higher resolution you can save them with a higher resolution. Simply change the resolution settings on this screen.

14.3.1 Configuring the Carmen Engine

After configuring the **General** options, click on the **Configurations tab**.

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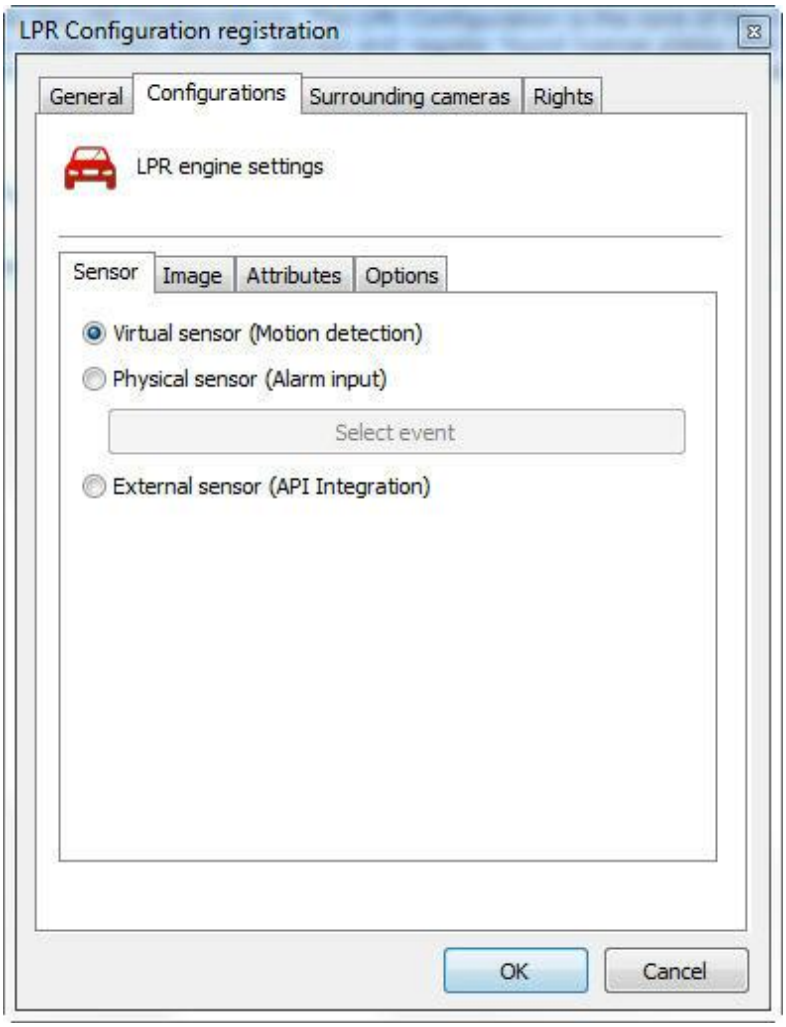
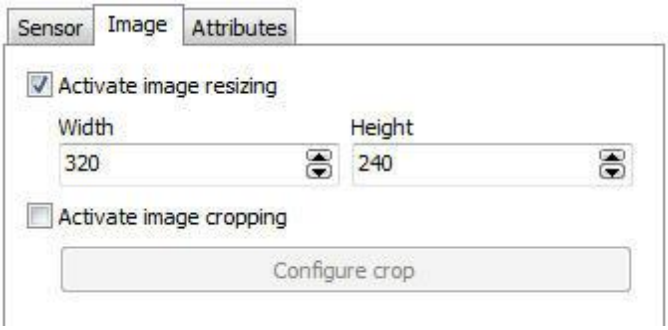


In this tab there are three settings to be made:

- **Sensor**: The sensor that triggers the camera so it can capture the license plate. It can be triggered by either a Physical sensor, such as an infrared barrier, or a Virtual Sensor, that triggers the LPR on detecting motion.

- **Image**: The following options are available on the **Image** tab:



Now we have to:

- **Activate image resizing**: This option changes the size of the photo captured by the

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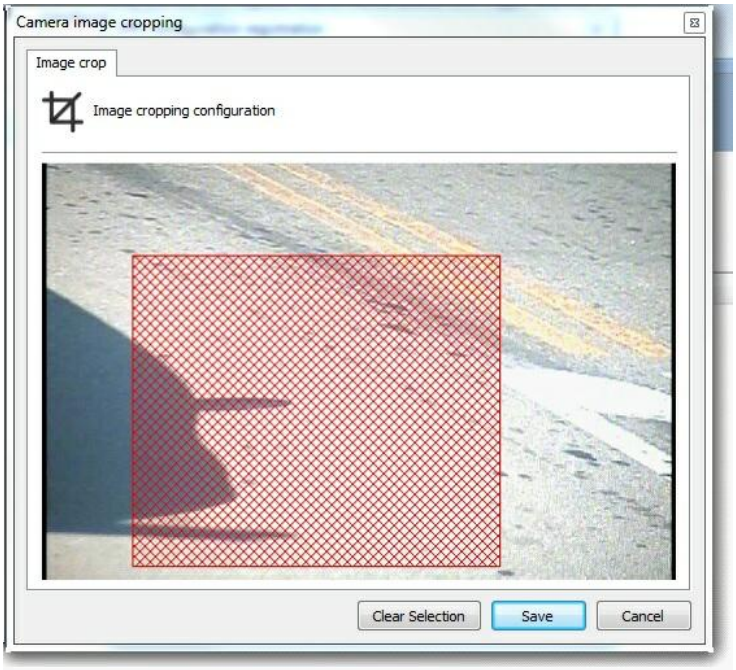
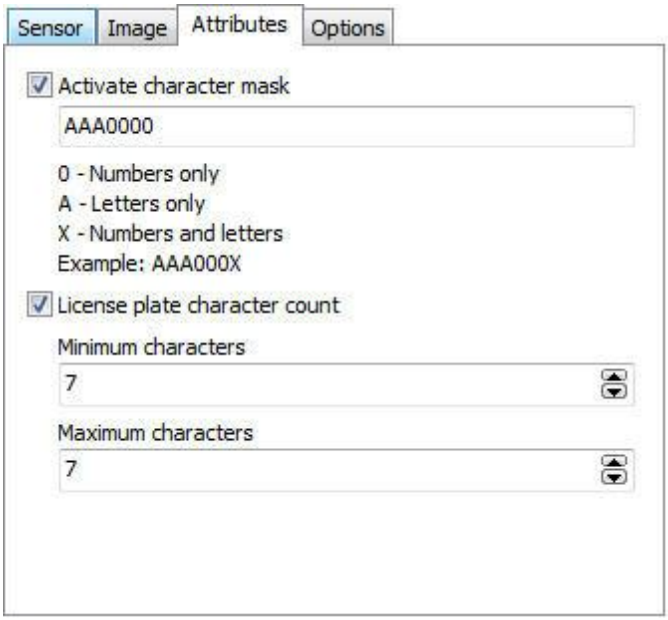
camera so that there is less processing.

- **Activate image cropping**: This option selects a specific area where the engine looks for license plates to be captured. This option is useful when there is a megapixel camera which covers several lanes with cars. For example:



- **Features**: Below are the available options:



- **Activate character mask**: This option allows greater control of what the software identifies on a plate. The 0 character only identifies numbers, A only identifies

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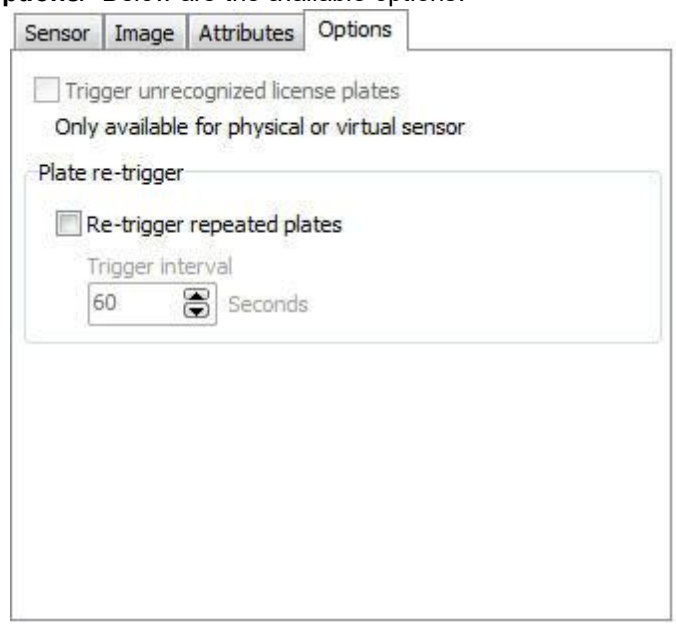
letters and X identifies letters and numbers. For example, if the license plate pattern you want to capture is EGV - 1234, then the best filter to configure is AAA0000.

- **License plate character count**: This option configures a **Minimum** and **Maximum** number of characters to be identified by the recognition process. This option is useful because in many countries the number of characters is different.

- **Options**: Below are the available options:

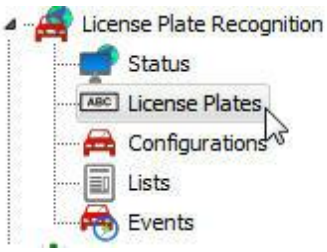


- **Triggers not recognized plates**: If a plate is not recognized, Digifort will store the failure record. This way, it is possible to identify problems and even generate statistics.
- **Plates Re-triggering**: Select this option not to acknowledge repeated plates in the range of X seconds. If the option is not checked, Digifort will ignore repeated plates.

14.3.2 Plates

As well as the Capture and Identification of vehicle license plates in Digifort, the LPR can also create a number of alerts when an already registered license is recognized.

To access the plates directory click on the **Plates** item as shown below:



On this screen you must register the plates for which you want to trigger an alert action as a pop-up

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or even release an access using alert devices.

To register a plate, simply click on **Add**.

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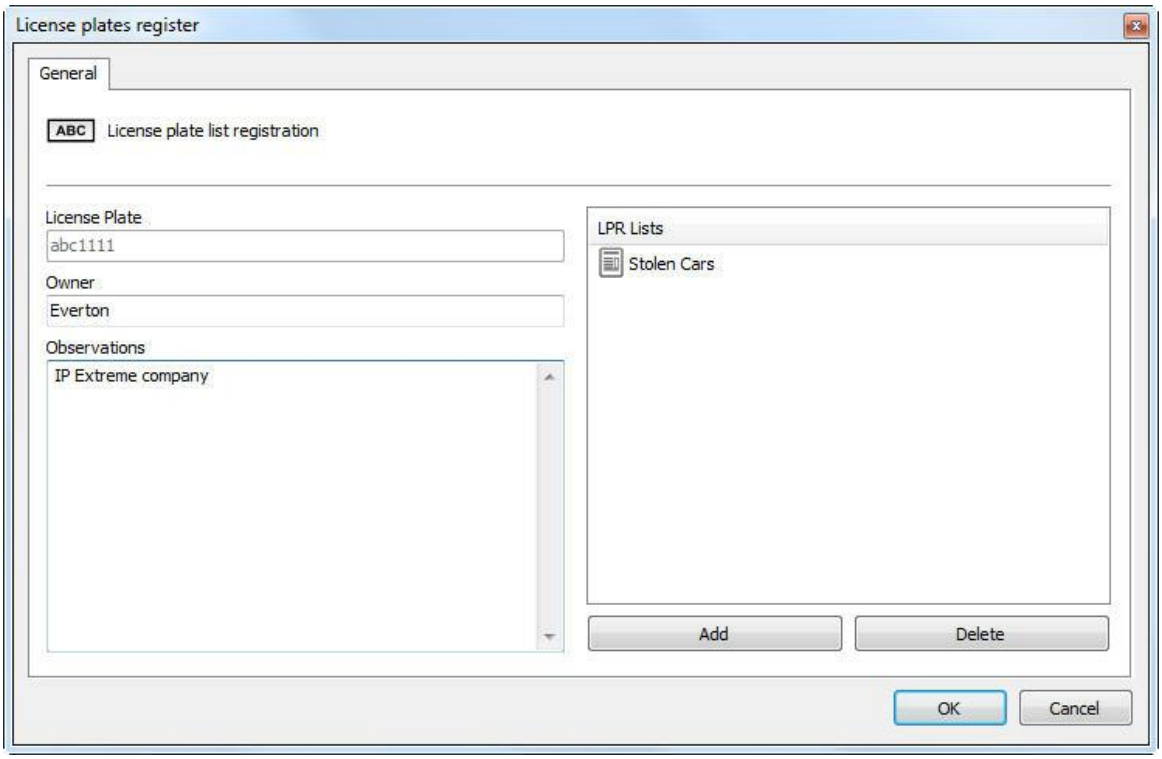

The registration screen displays the following fields:

- **Plate**: Register the plate to be detected
- **Owner**: Information about the owner (non-mandatory field).
- **Observations**: Observations on the plate;
- **List**: The plate must belong to one or more lists. Learn about lists in the next topic of this manual.

On the main screen you can also import and export plates in files with .csv extension. Simply click on import/export.

Here is an example of exporting 3 plates:

	A	B	C
1	abc1111;Everton;"IP Extreme company"		
2	HJI6978;Francisco;		
3	JHY7896;Eric;"Digifort Company"		
4			
5			
6			
7			
8			

To import plates to Digifort, they should follow the pattern of the image above:

Plate; Owner of the Vehicle; "Observations"

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Plate; Owner of the Vehicle; "Observations"
Plate; Owner of the Vehicle; "Observations"
... Etc.

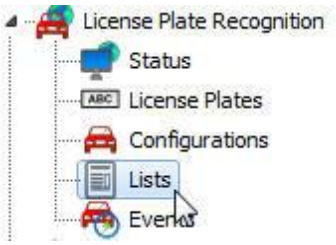
To exclude one or more cards registered at the same time, just select them and click **Delete**;

14.3.3 Configuring the LPR lists

To create an alert action in the plate recognition, you must first create lists that contain the registered plates.

The lists allow a better control of alerts and events. For example: a plate can be inserted in a list that gives the car access to gatehouse 1 and also in another list which gives access to gatehouse 2 in a company. Each of the lists can relate to different events in Digifort.

To register the list click on **Lists** as in the image below:



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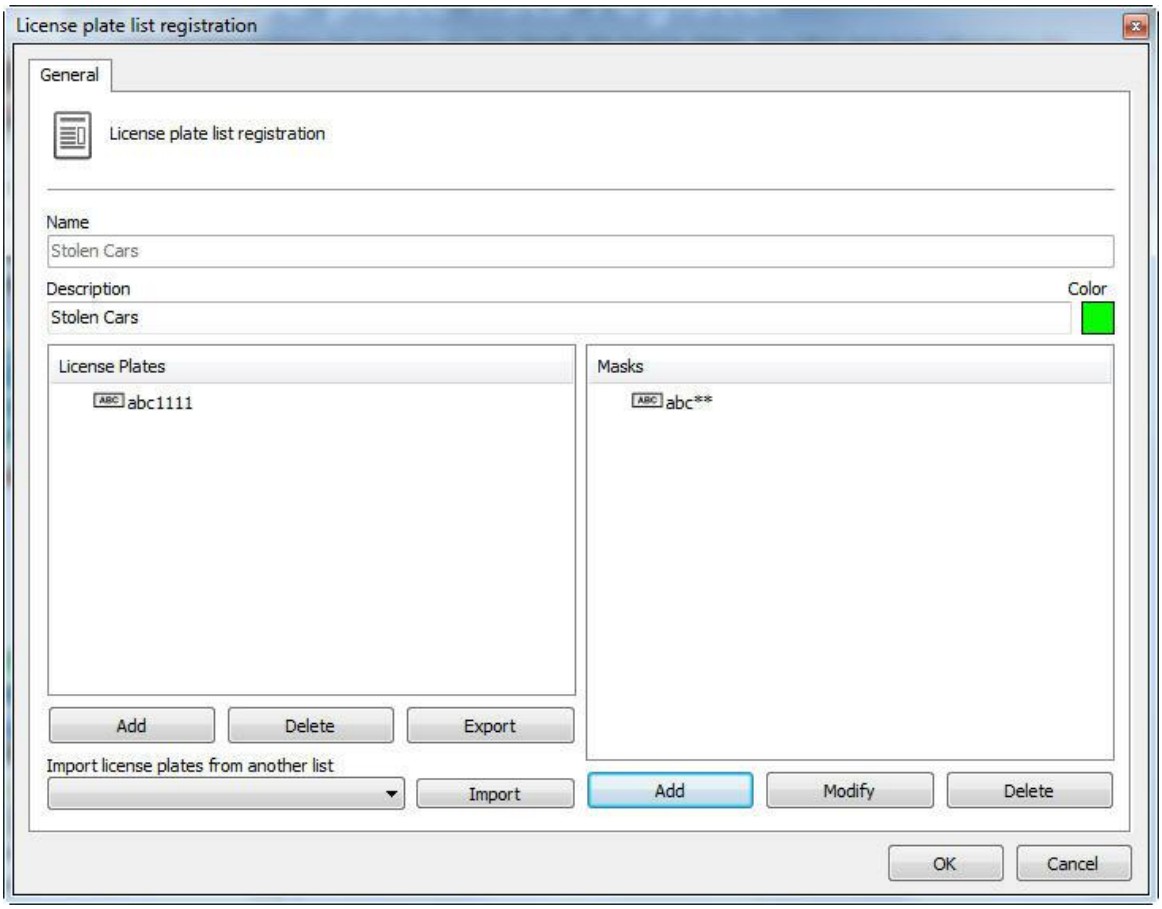
To create a new list click on **Add**



On this screen, click on Add. After clicking, the plates registration screen is displayed, where you have the fill in the fields:

- **Name**: The list name. Example: Gateway 1 list, City 2 list.
- **Description**: Desired list description. Example: Stolen cars, allowed cars, etc.
- **Color**: Color associated with this list. This color is visually displayed on the surveillance client when the list triggers an alert.
- **License Plates**: List of plates that can trigger the alerts. These plates are added from the plate register already done. Check the previous topic on this manual.
- **Masks**: The masks have the purpose of considering, at the recognition time, only some parts of the plate to trigger events in Digifort. Check examples in the next topic.
- **Import plates from another list**: To facilitate registration, you can import the plates already registered in another list.

To add a plate on the list, simply click on **Add** and a window opens to show the available plates that were pre-registered:

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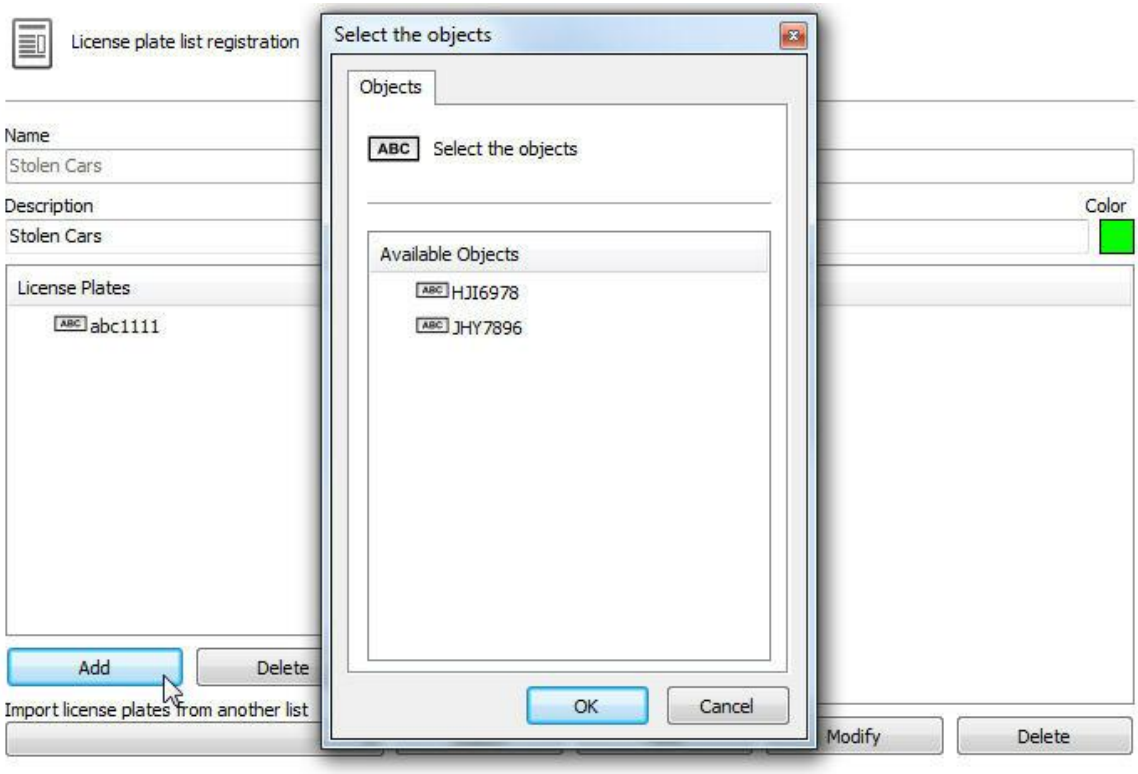

Select the plates you want, and then click on **OK**.

It is also possible to **Delete** the plates in the list **export them** to a text file. To export, simply click on **Export** and select the directory to save the text file.

You can import plates from any type of text document. Simply click on the **Import** button and select a text document that has the plates. In this document, the plates must be organized in different lines.

To delete the plates from the list, simply select one or more plates and click on the **Delete button**.

14.3.3.1 Masks

The masks have the purpose of considering, at the recognition time, only some parts of the plate to trigger events in Digifort. The mask added is applied to all plates registered in the list.

The mask compares the results with the specified mask parameter, keeping only the valid results. The mask consists of literal characters, sets and wildcards values.
Each literal character must match a single character in the string. The literal character comparison is case-insensitive.
Each set begins with opening bracket ([) and ends with closing bracket (]). Between the brackets are the elements of the set. Each element is a literal character or an interval.
Intervals are specified by an initial value, a hyphen (-), and a final value. Do not use spaces or commas to separate the set elements. A set must correspond to a single
character in the string. The characters correspond to the set if it is the same character as any literal character from the set, or if it is in one of the intervals of the set. A character is in an interval if it matches the initial value, final value, or if it is between the two values. If the first character after the

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opening bracket of a set is an exclamation point (!), then the set matches any character that is not in the set (negative).

Asterisks (*) or question marks (?) are the wildcards. An asterisk matches any number of characters, and any character. A question mark matches any simple character.

Examples:

Match any character that is not in the set (negative).
Asterisks (*) or question marks (?) are the wildcards. An asterisk matches any number of characters and any character. A question mark matches any simple character.

Examples:

Mask: ABC*
Result: Gets all records that start with ABC.
Examples: ABCD, ABC123, ABCXYZ

Mask: ABC*123
Result: Gets all records that start with ABC and end with 123
Examples: ABCD123, ABC123, ABCXYZ123

Mask: ABC?123
Result: Gets all records that start with ABC, have a character and end with 123
Examples: ABCD123, ABCX123, ABCY123

Mask: ABC??23
Result: Gets all records that start with ABC, have any two characters and end with 23
Examples: ABCD123, ABCXR23, ABCY923

Mask: ABC[XYZ]123
Result: Gets all records that start with ABC, have a character from the set (X, Y or Z) and end with 123
Examples: ABCX123, ABCY123, ABCZ123

Mask: ABC[!XYZ]123
Result: Gets all records that start with ABC, have a character outside the set (other than X, Y or Z) and end with 123
Examples: ABCD123, ABCE123, ABCF123

Mask: ABC[D-G1-3]
Result: Gets all records that start with ABC and have a character from the set (D to G) or (1 to 3)
Examples: ABCD, ABC3, ABCF

Mask: ABC[D-G1-3]??[!ABC1-3]XYZ*
Result: Gets all records that start with ABC, have a character from the set (D to G) or (1 to 3), have any two characters, have a character outside the set (other than ABC and outside the interval from 1 to 3), have the literal characters XYZ and end with any character string.
Examples: ABCD12UXYZ, ABC2Y1UXYZ12345: ABC*

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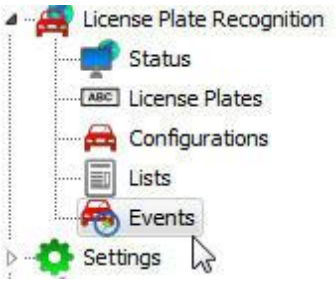
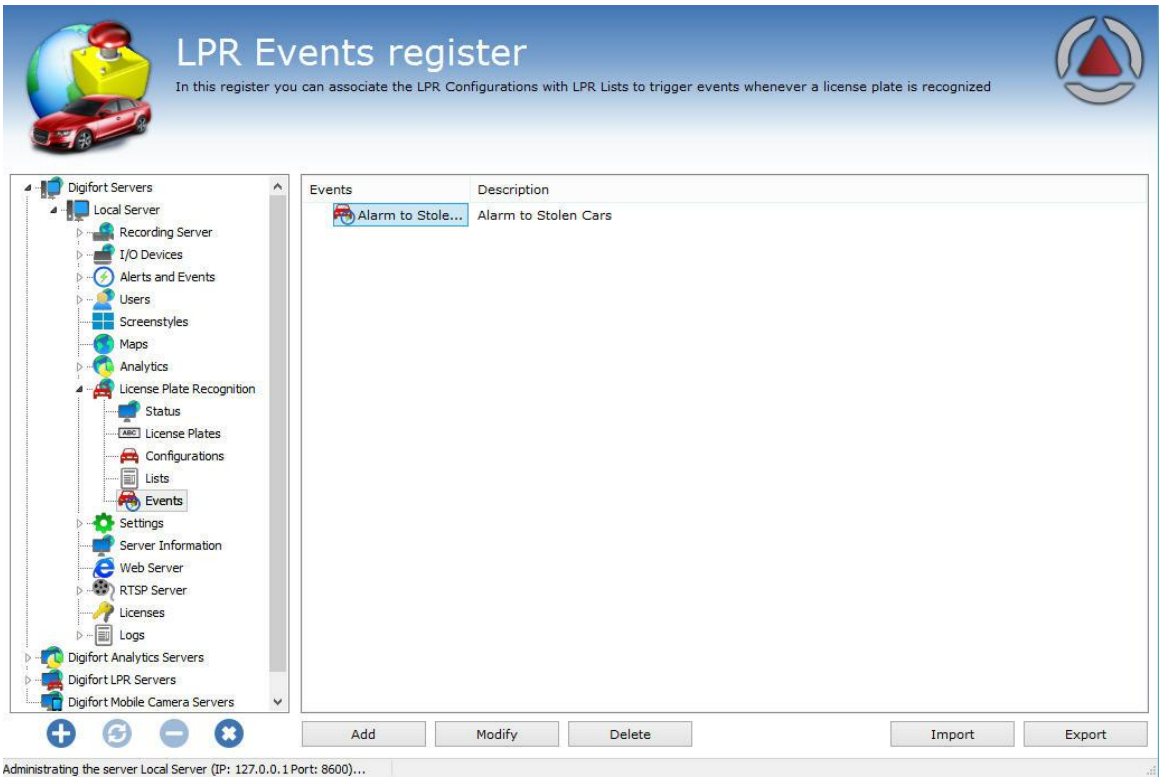
14.3.4 Events

On the LPR event screen, you can associate a list of plates to a specific camera and generate events in Digifort.

To access this function, click on **Events** as the image below:





To create a new event, click on **Add**. The following screen appears:

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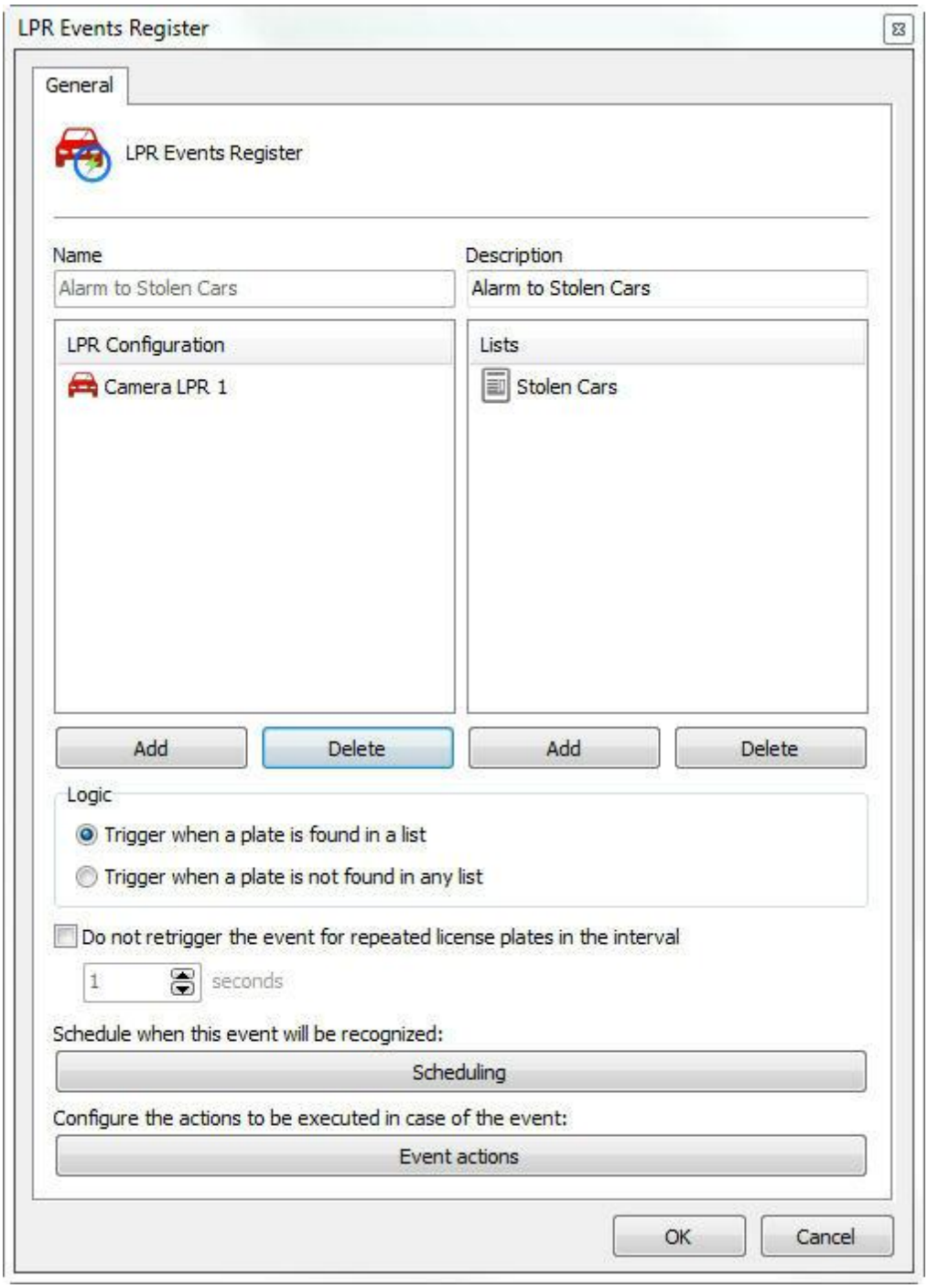

On this screen, you must associate the lists of plates that will trigger an event, such as Stolen Cars, and associate one or more LPR settings.
The configuration from the picture above shows that, if any plate in the **Stolen Cars** list is recognized by the "**LPR Camera 1**" setting, an event is generated.

In the image below, there is the following example:

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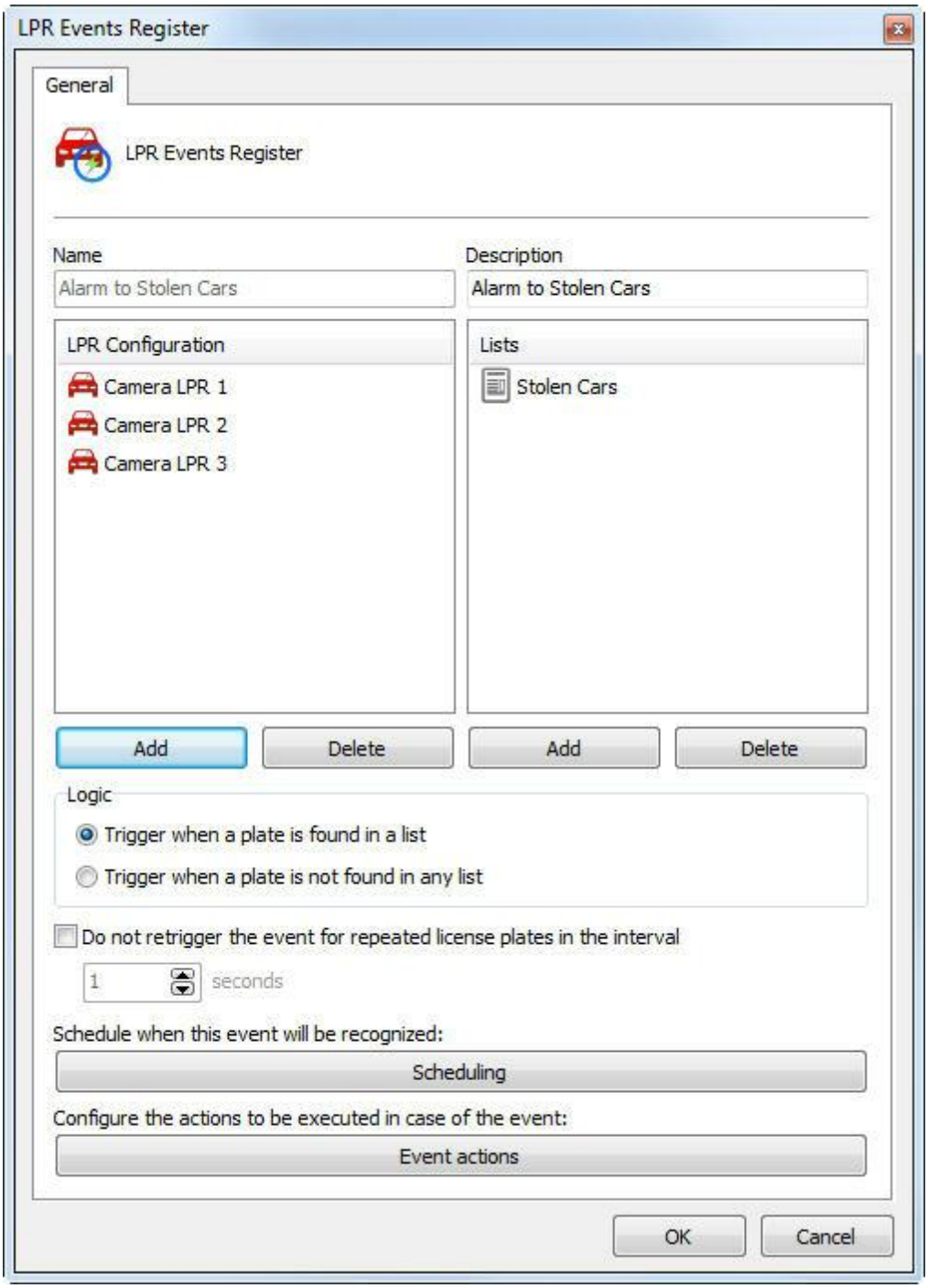

The same happens if any plate from the Stolen Cars list is recognized by "**LPR Camera 1**", "**LPR Camera 2**" or "LPR Camera 3". An event is generated. Or vice versa.

Logic: The LPR allows events to be triggered when a card is found in one of the selected lists or when not found.

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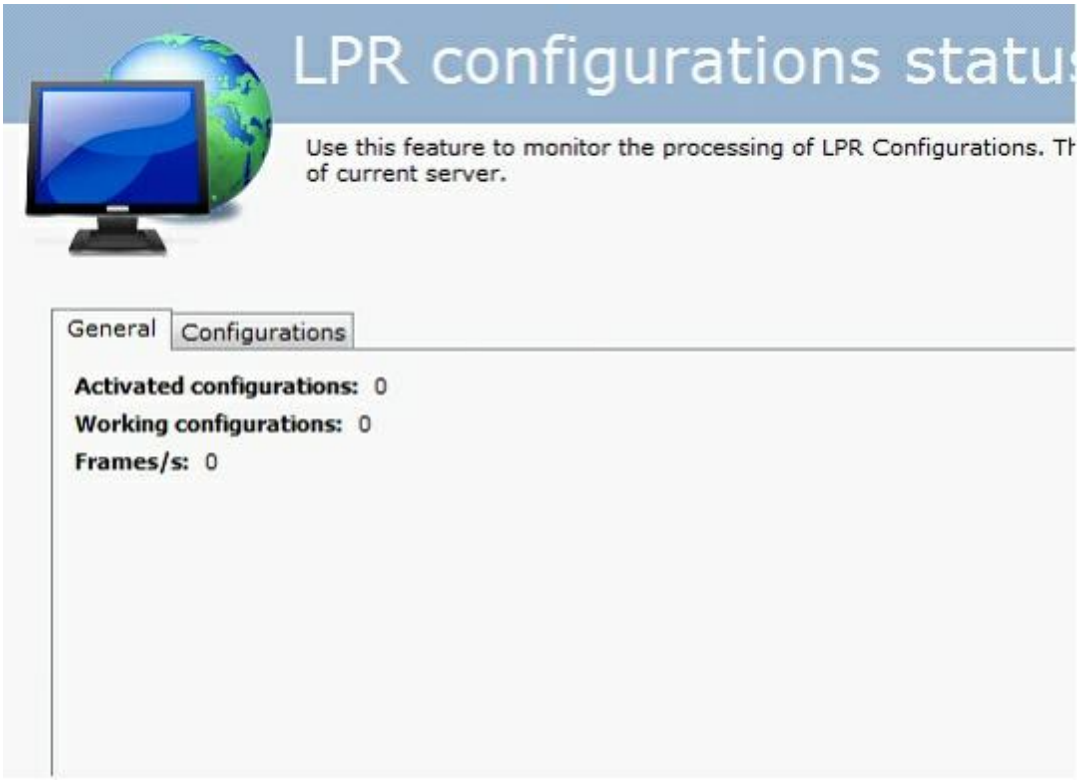
- **Trigger when a card is found on a list:** It triggers the events set, in the case of the recognized card belonging to some of the selected lists.
- **Trigger when a card is found on a list**:It triggers the events set, in the case of a recognized card not belonging to any of the selected lists.

14.3.5 Verifying the LPR Status

The Status option will give you all the information on LPR configurations, such as: number of active LPR configurations, number of active LPR configurations, among other functions shown below.

With the **Status** option you can check different information regarding the configurations made as shown in the following pictures:



- **Active Configurations**: LPR configurations active at the time.
- **Working Configurations**: Working LPR configurations.
- **Frames**: Number of frames processed.

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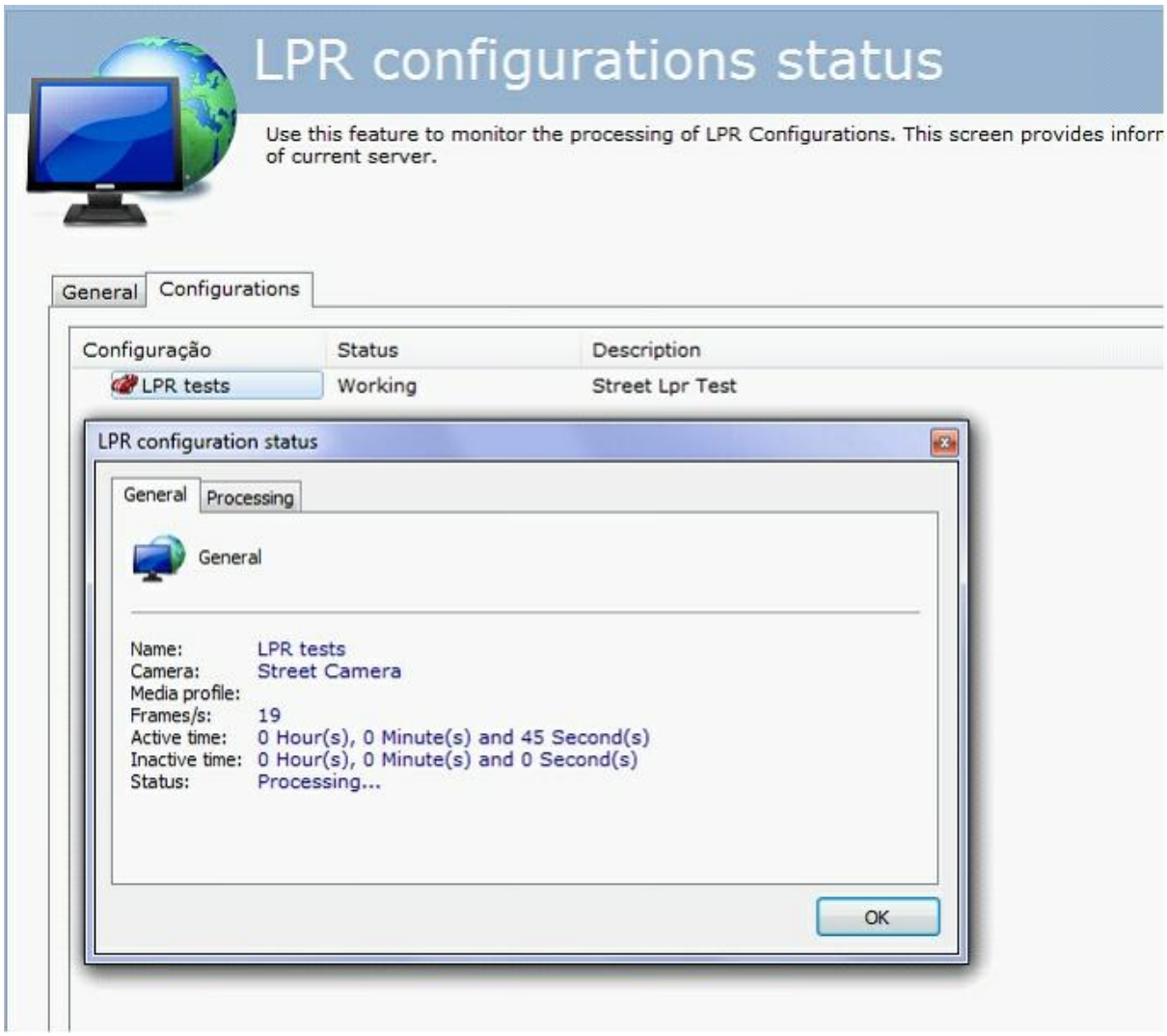

In the **General** tab you'll have information such as:

- **Name**: Name of the active configuration
- **Camera**: Name of the camera being processed by the engine.
- **Media profile**: Media profile used for processing.
- **Frames**: Number of frames processed.
- **Active Time**: Time the configuration has been active up to that point.
- **Inactive Time**: Time the configuration has been inactive to that point.
- **Status**: Status of the active configuration.

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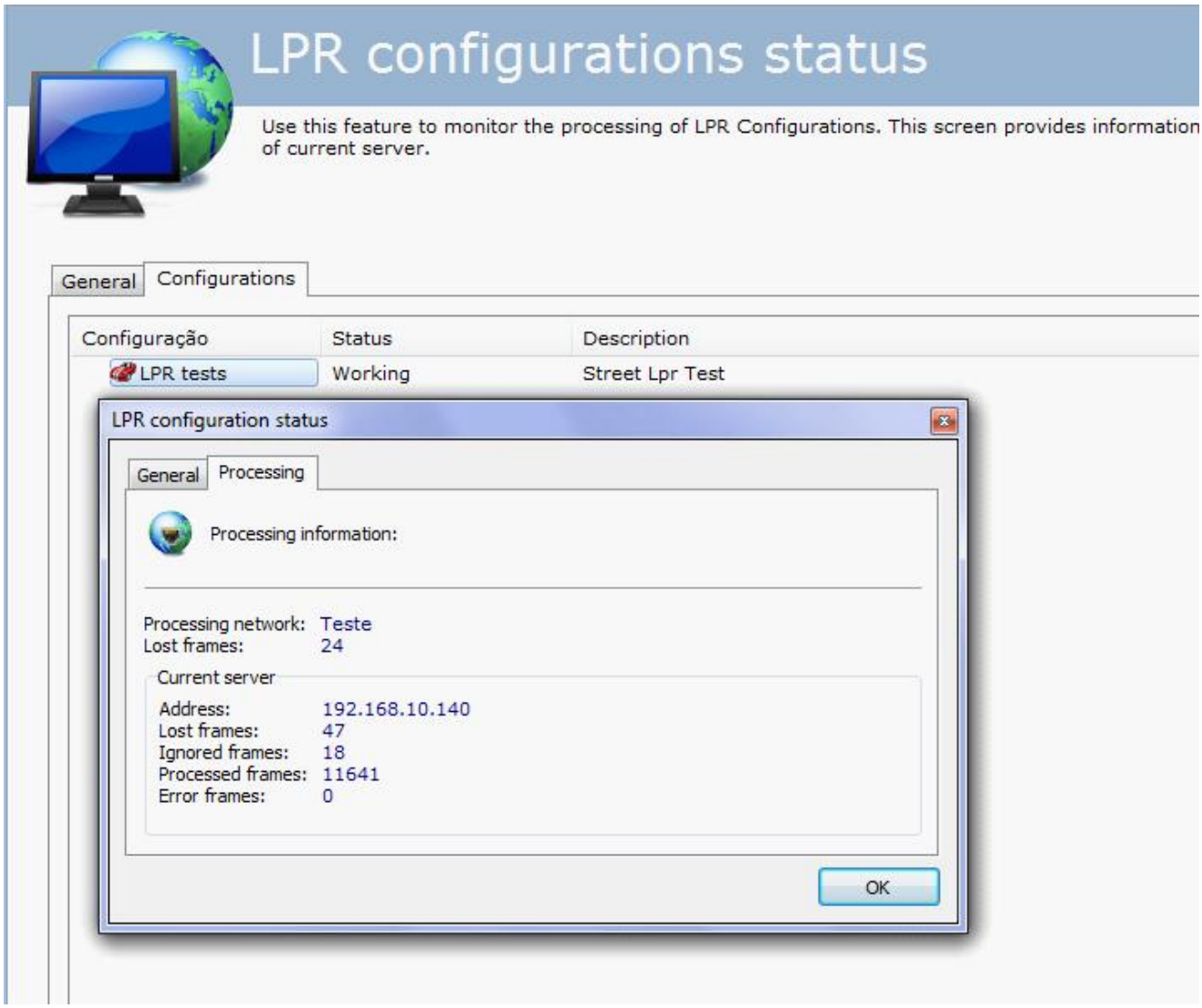

- **Processing Network:** Name of the processing network that is processing the current configuration.
- **Lost Frames:** Frames perdidos na análise no Servidor.

Current server:

- **Address**: Address where the configuration is being processed.
- **Ignored Frames**: Frames ignored by the server.
- **Processed Frames**: Total frames processed.
- **Error frames**: Frames that reached the server with errors.

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Chapter XV

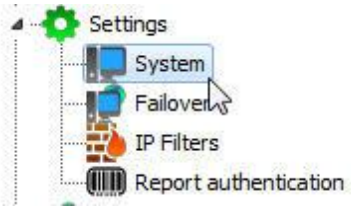
15 Configurations

15.1 Global Configurations

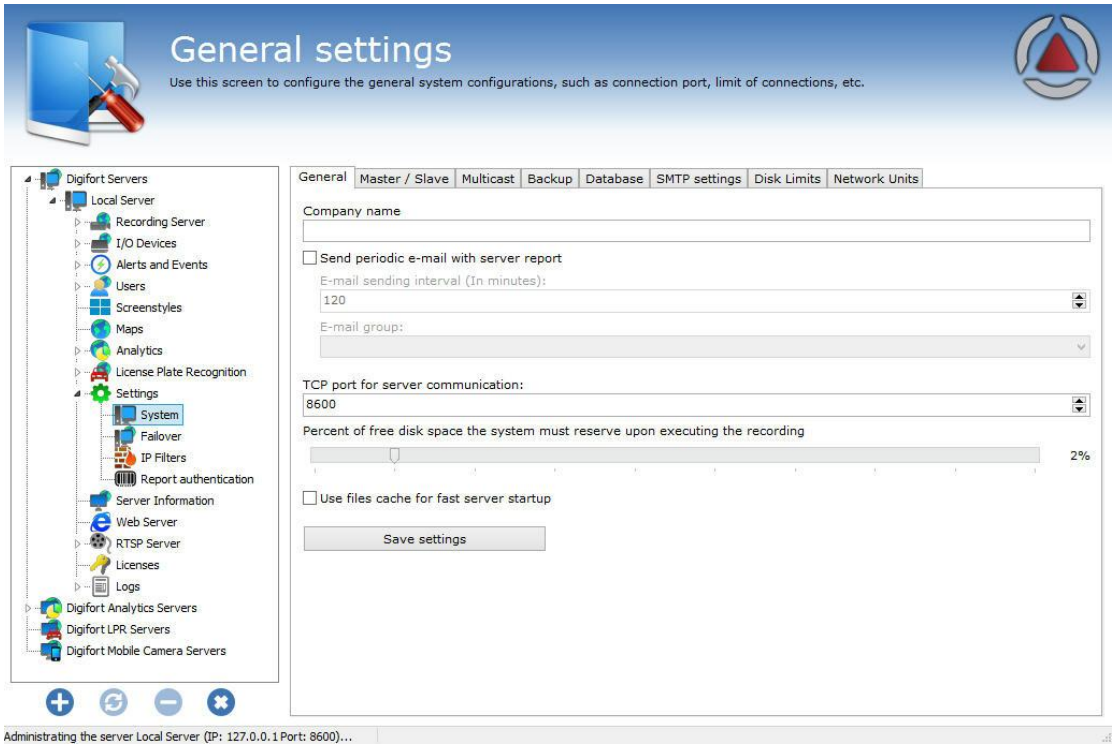
This area of the system is reserved for adjustment of the server global configurations.
Global configurations are parameters which, once configured, affect the entire functioning of the system.

15.1.1 General Configurations

To access this area, click on the Configurations item in the Configurations Menu, as illustrated in the figure below:



Once this is done, the general system configurations screen opens on the right, as illustrated in the figure below:



- **Company name**: The company name is used when you export a video in order to facilitate the

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surveillance client operation.

- **Send periodic e-mail with server report:** Sends e-mail with a server report periodically to the specified alert group in the specified time interval. This report contains information such as user accesses to the system and recording status.
- **TCP communication port with the server:** Communication port by which the Surveillance Client and the Administration Client will communicate with the server. After modifying this configuration, it's necessary to modify the communication port of the server register of the Administration Client and the Surveillance Client. To learn how to carry out this configuration in the Surveillance Client, see How to configure the servers to be administrated. To learn how to modify the port in the Surveillance Client, consult its manual..
- **Limit the number of connections with the server**: Limits the number of connections with the server. This value must be informed very carefully, as the number of connections opened with the server does not mean the number of logged-on users, but rather the number of connections established with the server and the cameras. For example, if a user is in the surveillance client, visualizing four cameras at the same time, then five connections with the server are made, one connection of the surveillance client and four other connections with the cameras.
- **Percentage of free disk space that the system must maintain while recording**: Enter here the percentage of disk space that you want to reserve for application softwares other than Digifort. For example, if an 80GB rigid disk is used, with 2% of free space, 16GB will not be used by Digifort for recordings, this being directed to other software, such as the operating system. This limit is also applied in "Disk limits". To learn how to create a disk limit, see Disk Limits

After adjusting the configurations, click on the Save Configurations button so that no modification is lost.

Important

The percentage of free disk space reserves a disk space for application software other than Digifort. As default, it's configured with 2%. If you have a lot of space available in disk for recordings, maybe this value is very high.

15.1.2 Master / Slave

The master / slave option was developed in case there is more than one server with Digifort that needs to share user information, user groups, contacts, contact groups, and screen styles.

The server by default is always **Master**. To be configured as **Slave** simply select the 'slave' option and fill in the fields as indicated below: The **Slave** server will import all the **Master** server configurations.

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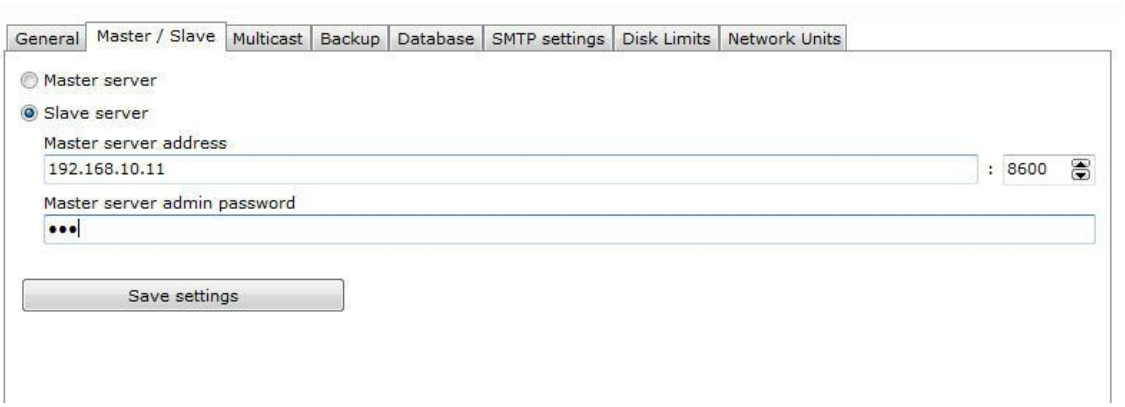


The screen has the following functionalities:

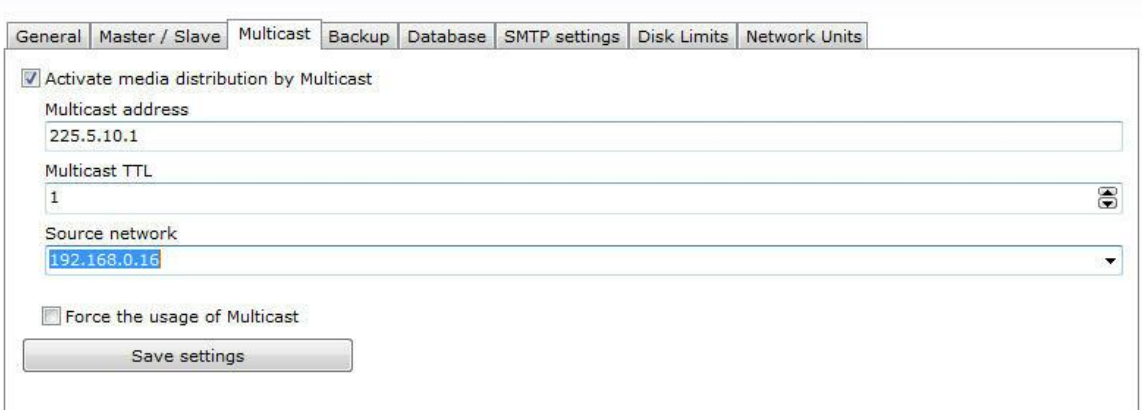
- **Master server address:** The master server's IP address or server DNS from where the user information, user groups, contacts, contact groups and alerts will be replicated.
- **Password of the master server's admin user**: Password of the admin user for server access.

To apply all configurations, click on **Save Configurations**. You'll see that all the information was successfully exported.

15.1.3 Multicast

This option allows the Digifort server to send the videos to the Monitoring Clients via Multicast communication.
Multicast delivers information to several end receivers at the same time using the most efficient strategy where messages only go through a link once and are only duplicated when the link to the end receiver is split in two directions.
In the case of Digifort, the Multicast is only recommended in the following situation: Several monitoring clients monitoring the same cameras on screen. Otherwise there may be increased movement of information causing problems to the network.

The configuration screen of the multicast options is shown below:



This screen includes the following configurations:

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- **Activate media distribution by Multicast**: Enables video to be sent via multicast.
- **Multicast address:** Considering the IPv4 architecture under the IP name and best practices, it is known that the IP range reserved for multicast is: 224.0.0.0 até 239.255.255.255. Thus, the Digifort has adopted the standard IP 255.5.10.1, which can be changed at any given time.

• **Multicast TTL**: Allows you to change the multicast packet TTL. Required configuration for some brands of switches.**Force the usage of multicast**: When the Multicast option is enabled, it is not necessarily the Digifort Monitoring Client that will be using it as there is an option whereby the monitoring client cna choose Multicast or Unicast (See the Monitoring Client Manual). When the option **Force the usage of Multicast** is active, the Digifort Server ignores the configurations of the Monitoring Client, and in this way they will send images via Multicast.

- **Source network**: Select the source network for multicast transmission.
  - **Save Configurations**: Saves the configurations chosen.

15.1.4 Backup

Backup options in this tab are related to Digifort database.

This screen has the following features:

- **Activate the backup of system configurations:** Select to enable the automatic backup of log files containing the settings of system registers Digifort.

- **Active the backup of database**: Click to activate the automatic backup of the database that contains the analytical events Digifort events of LPR, General events, logs, etc.

- **Backup directory**: Choose the directory where the backup files will be stored.

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- **Delete backup files older than X days**: Configure the number of days on which the backup files are kept in the chosen directory.

- **Save configurations**: Saves the settings you choose.

Manual backup
- **Start database backup**: Clicking this option the Digifort backs of the log files in the directory selected in the option Digifort above.
- **Start database backup:** Clicking this option the Digifort will backup database files in the directory selected in the option above.

15.1.4.1 Restoring backups of Digifort

To restore system settings, settings made in the registers and, just run the file Digifort of record you want with the service "Digifort Server stopped.

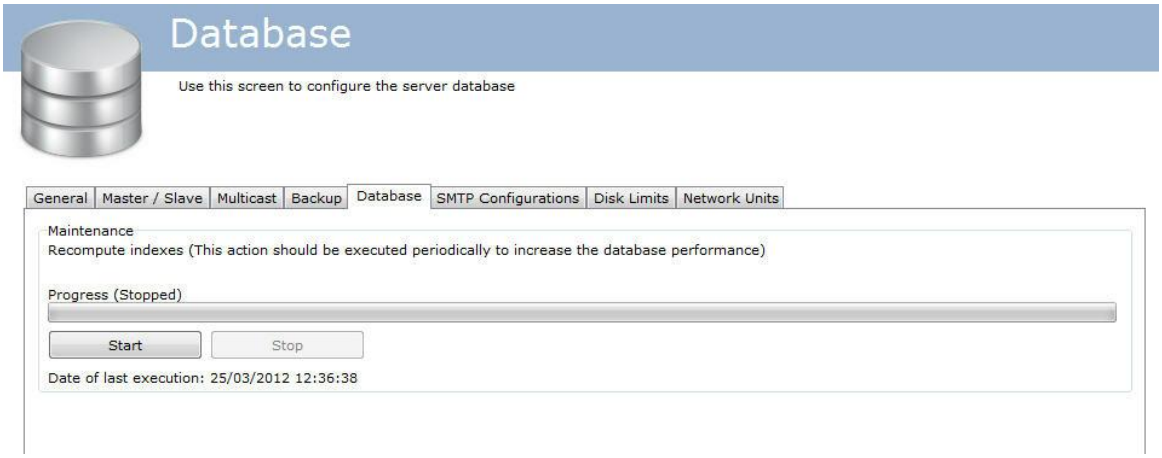
To restore the database, replace in the installation folder on the server DIGIFORTDB "file.FDB "by the desired file with the same name and with the services "**Digifort Database Server** " and " **Digifort Server**"stopped.

To learn about services see chapter How to run Digifort Services Manager

15.1.5 Database

The Digifort has a database to store different types of records as: analytical event logs, event logs, system logs and LPR.

The configuration screen of the database allows the user to start a maintenance in order to enhance the performance of access to data by Digifort. Click **Start** to start the database maintenance process.



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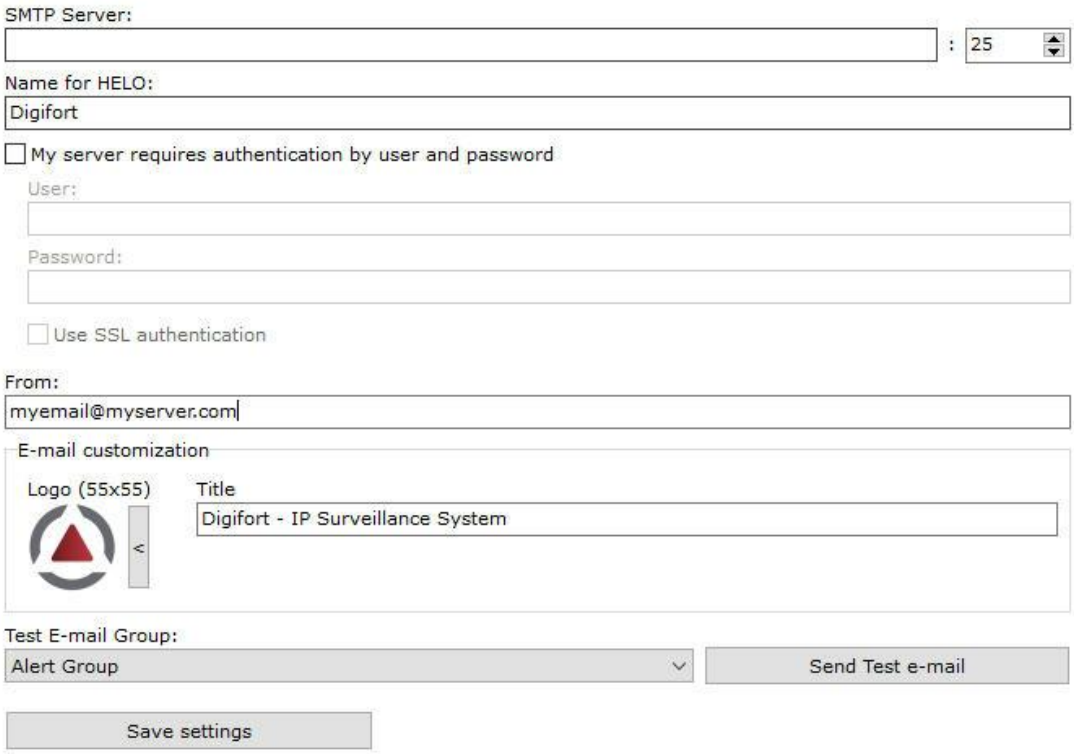
15.1.6 STMP Configurations

As configurações de SMTP são utilizadas pelo Digifort no envio de e-mails de notificação aos usuários. As ações de envio de e-mails podem ser de falhas de comunicação com as câmeras, por exemplo, e devem ser previamente configuradas pelo administrador.
Para acessar esse recurso clique sobre a guia Configurações de SMTP, conforme ilustrado na figura abaixo:



- **Servidor SMTP**: Endereço do servidor de SMTP a ser utilizado para o envio de e-mails. Este parâmetro pode ser um IP, caso exista um servidor de SMTP próprio na sua empresa, por exemplo, ou um DNS caso use servidores de SMTP de terceiros.
- **Meu servidor requer autenticação por usuário e senha:** Se o ser servidor de SMTP necessita de usuário e senha para autenticação no envio de e-mails, marque esta opção. Marcando esta opção os campos Usuário e Senha serão habilitados e deverão ser preenchidos.
  - **Usuário:** Usuário para autenticação no envio de e-mails.
  - **Senha**: Senha para autenticação no envio de e-mails.
  - **Utilizar autenticação SSL (Use SSL autentication):** Com SSL, a autenticação é realizada por uma troca de certificados. Esses certificados são utilizados para autenticar em alguns servidores para aumentar o nível de segurança.
- **De:** Endereço de e-mail do remetente. Informe neste campo o e-mail do administrador do sistema, por exemplo.
- **Customização do email:** Permite a personalização do logo e nome da empresa ao enviar e-mails de eventos. Basta escolher a imagem de logo desejada e mudar o titulo ao lado.
- **Grupo para e-mail de teste**: Selecione um grupo de alerta para o envio de um e-mail de teste para as configurações especificadas. Este grupo de alerta deve estar configurado previamente.

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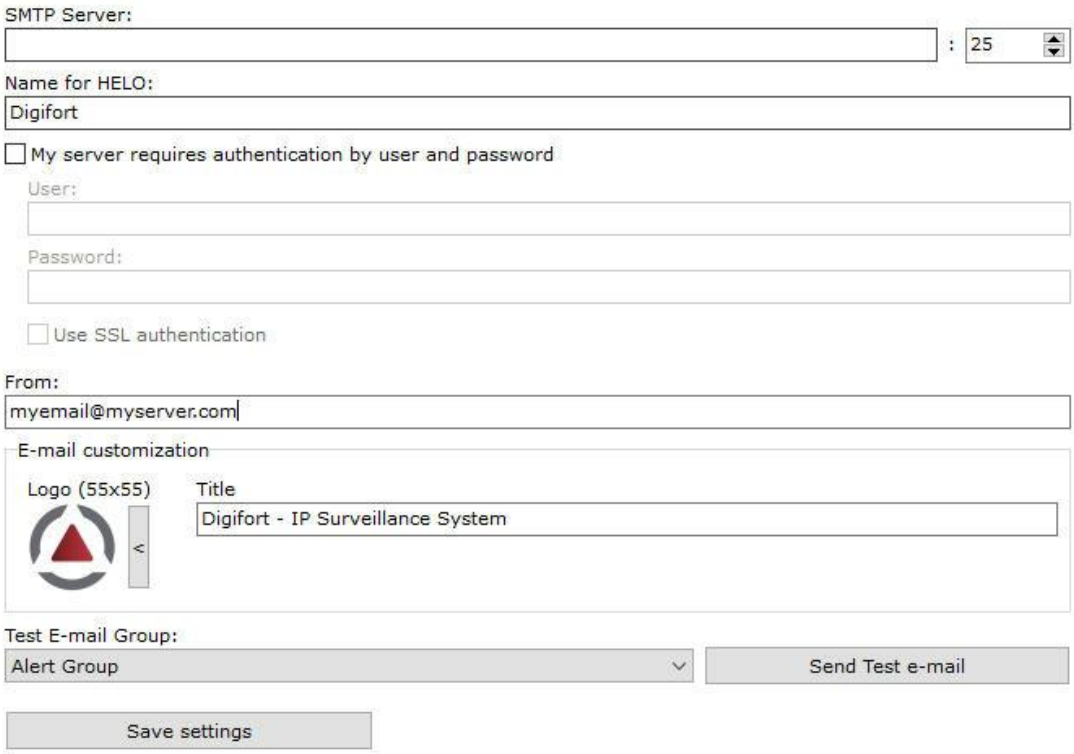
Para aprender a configurar grupos de alertas veja Como configurar grupos de contatos

- **Botão Salvar Configurações**: Salva as configurações. Se não for pressionado todas as configurações não serão salvas após sair desta tela.

----------OLD_TEXT----------

The STMP configurations are used by Digifort t send notification e-mail to users. The actions for sending e-mail could be failures in communication with the cameras, for example, and must be previously configured by the administrator.

To access this feature, click on the **STMP Configurations** tab, as shown in the picture below:



- **STMP Server SMTP**: Address of the SMTP server to be used for the sending of e-mail. This parameter can be an IP, if there is an STMP server in your company, for example, or a DNS if third-party STMP servers are used.
- **My server needs authentication by user and password:** If your SMTP server needs a user and password for authentication for sending of e-mail, mark this option. When this option is marked, the User and Password fields will be activated and must be filled in.
  - **User:** User for authentication in the sending of e-mail messages.
  - **Password**: Password for authentication in the sending of e-mail messages.
  - **Use SSL authentication :** With SSL, authentication is performed by an exchange of certificates. These certificates are used to authenticate on some servers to increase the level of security.
- **From:** Sender's e-mail address. In this field, enter the e-mail address of the system administrator, for example.
- **E-mail customization:** Allows customization of the logo and name of the company when

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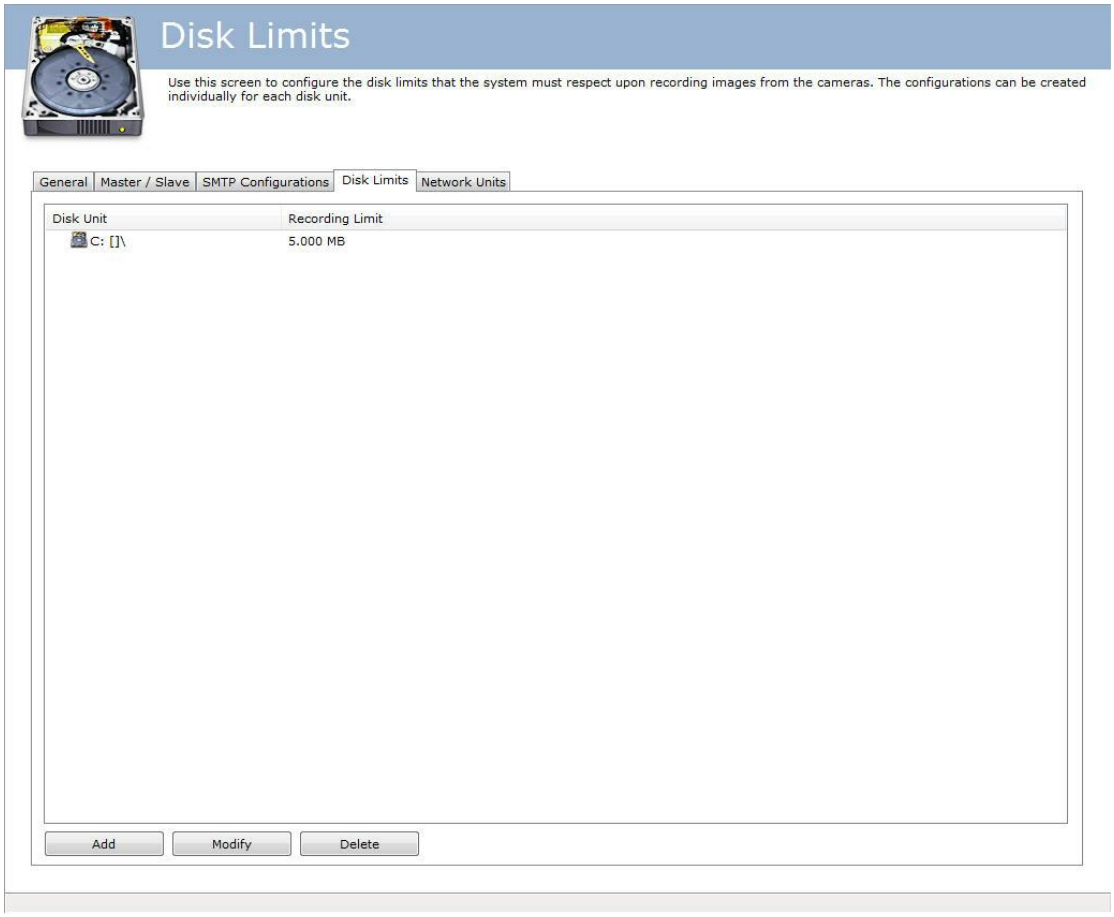
sending e-mails of events. Simply choose the desired logo image and change the title next to it.

- **Group for test e-mail**: Select an alert group for the sending of a test e-mail message for the specified configurations. This alert group must have been previously configured. To learn how to do this configuration see How to configure the contact groups
- **Save Configurations button:** Saves the configurations. If not pressed, no configurations will be saved after leaving this screen.

15.1.7 Disk Limits

In this area of the system you can define disk limits in all of your units, if you wish to maintain a cushion of free disk space.

To access this feature, click on the Disk Limits tab in the Configurations item of the Configurations Menu, as shown in the picture below:



To add a disk limit, click on the **Add** button.

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Select the desired disk unit and enter the number of megabytes of limit that you wish to impose.
At the end of the configuration, click on the **OK** button.

To remove a disk limit, select it and click on the **Remove** button.

15.1.8 Network Units

Digifort Enterprise makes it possible to carry out recording of cameras not only in local disks. It's also possible to define network units in which Digifort can record the images from cameras.

Digifort's mapping of network units is different from that of Windows, and must, therefore, be defined by Digifort itself.

To access this feature, click on the **Network Units** tab, as shown in the picture below::

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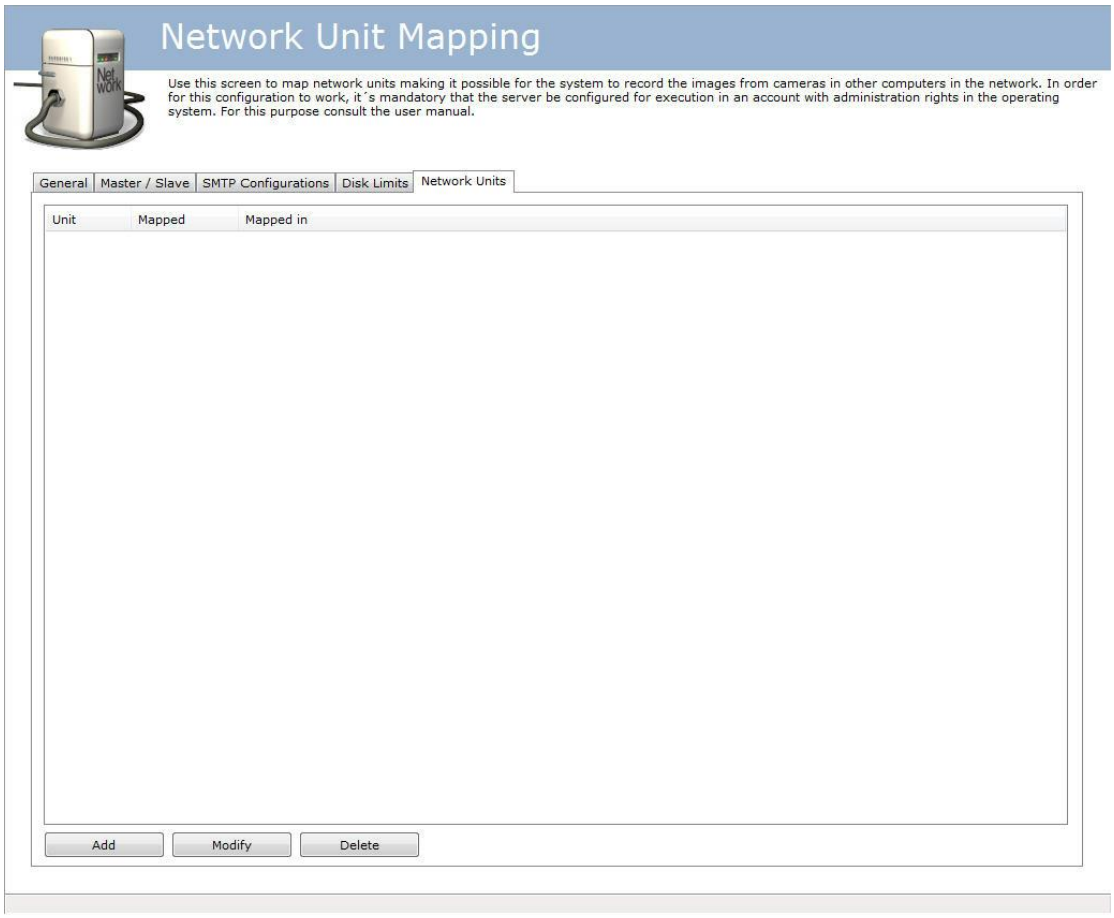

To add a new network unit, click on **Add**. To modify or exclude a network unit, select it and click on the corresponding button.

15.1.8.1 How to add a network unit

After clicking on **Add**, as explained in the previous topic, the following screen will be displayed:

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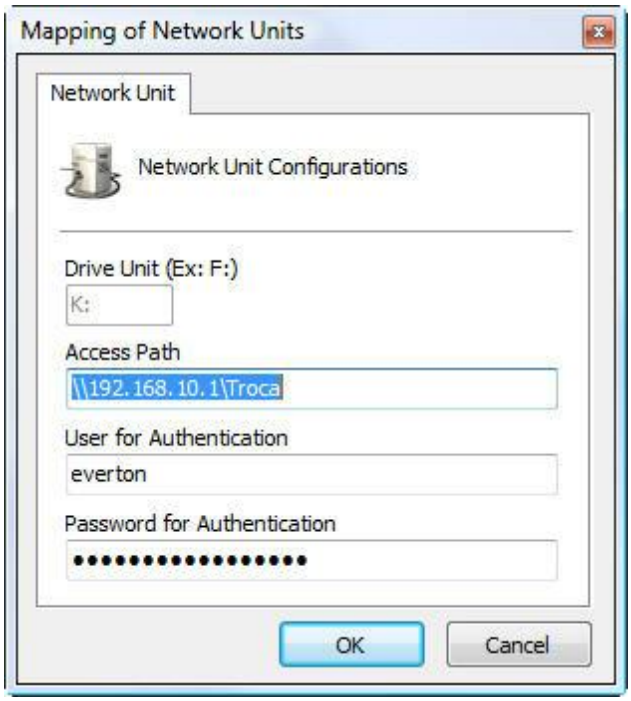

- **Unit letter**: Specify the identification letter of the unit to be mapped.
- **Access path**: Specify the complete folder path of the unit to be mapped.
- **User for authentication**: User of the Windows network who has access to the folder.
- **Password for authentication**: Password of the Windows network who has access to the folder.

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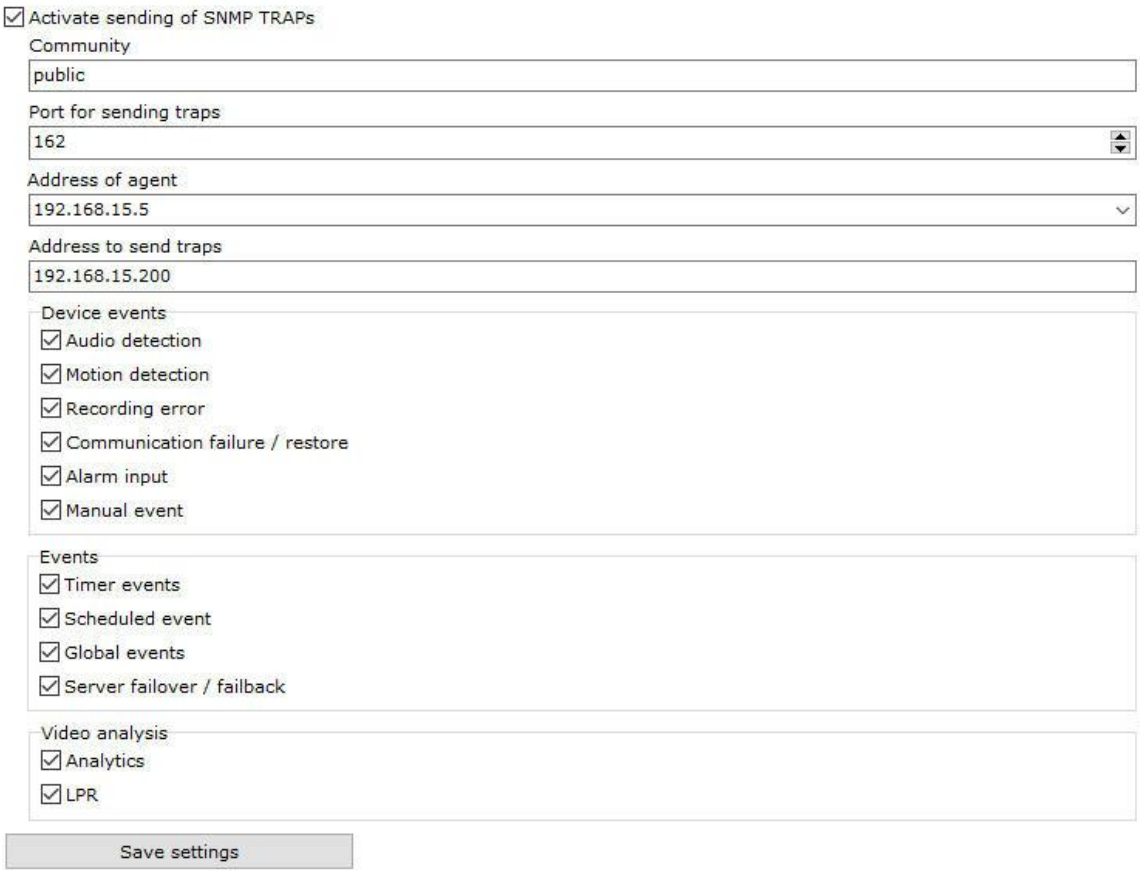
15.1.9 SNMP

Simple Network Management Protocol (SNMP) is an "Internet standard protocol for managing devices on IP networks".
Some equipment and software can use this protocol to send and receive alarms.

The system allows the sending of TRAPs to notify the occurrence of a system event through the SNMP protocol. The Digifort SNMP screen has the following options:



- **Community**: Public is the default setting for sending SNMP notifications in read-only mode.
- **Port for sending traps**: Selects the port for sending traps.
- **Agent Address**: Selects the network in which the trap will be sent.
- **Address for sending traps**: Selects the address for sending traps.
- **Device events:** Selects the events related to the devices you want to send traps. Available events are audio detection, motion detection, recording error, communication failure and restoration, alarm input, and manual events.
- **Events**: Selects the desired events for sending traps. Available events are Time events, Scheduled events, Global events, and Failover and Failback events.
- **Analytics**: Selects the desired analytics events for sending traps. Analytics and LPR events are available.
- **Save settings**: Saves screen settings.

NOTE: To import the Digifort SNMP information bases simply use the **Digifort-MIB.mib** file located in the root of the software installation.

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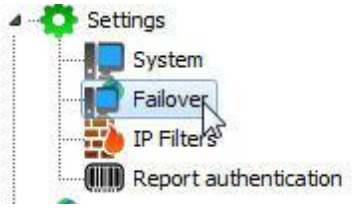
15.2 Failover

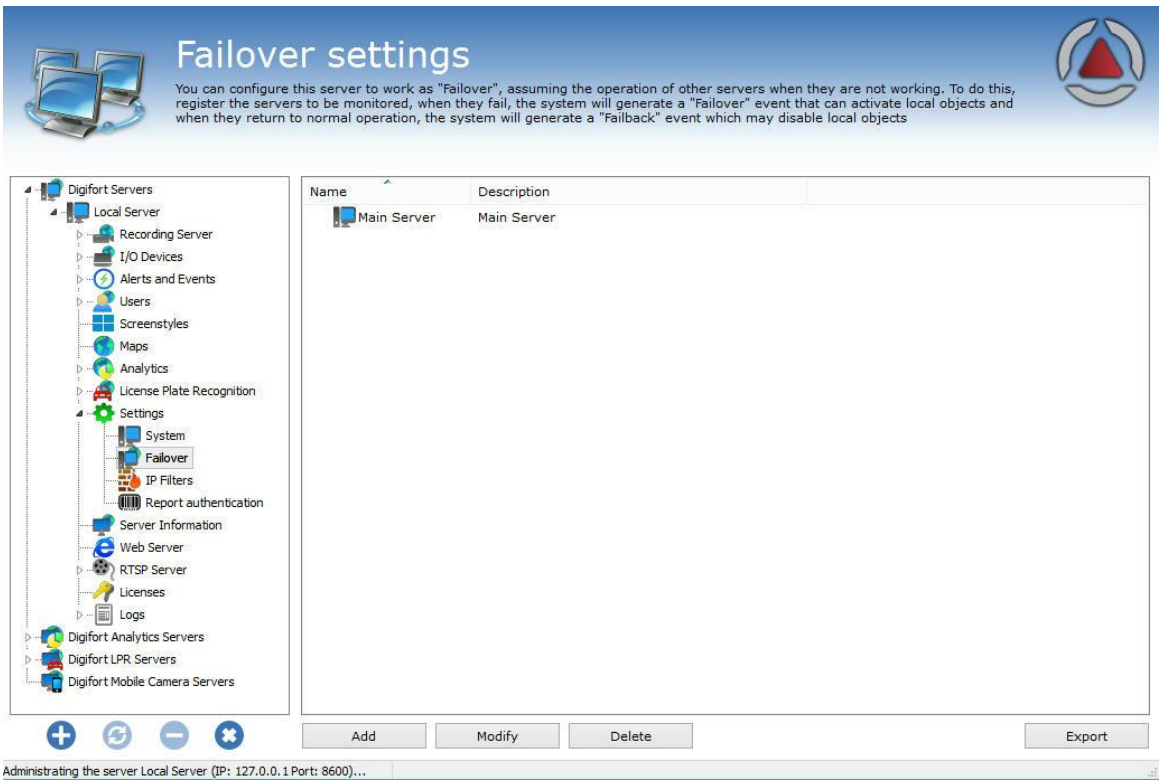
Digifort servers can be configured to function as Failover, that is, if a server stops working another one will take over.

For explanatory purposes, let's assume a scenario of a company that has two Digifort servers, **Server A** with 4 cameras and **Server B** as FailOver. If **Server A** stops working, **Server B** will start recording with 1 out of the 4 cameras from **Server A.**

First you must register the camera that you wish to execute FailOver in **Server B** and leave it disabled. To learn how to register a camera check the How to add a camera chapter.
Note: Digifort allows you to import cameras from other servers. To learn how to do this, check the Import objects from other server's topic.

Now access the Failover option from **Server B** as shown in the image below:





We will register **Server A** on **Server B**. This way, if Server A stops working, we can start recording

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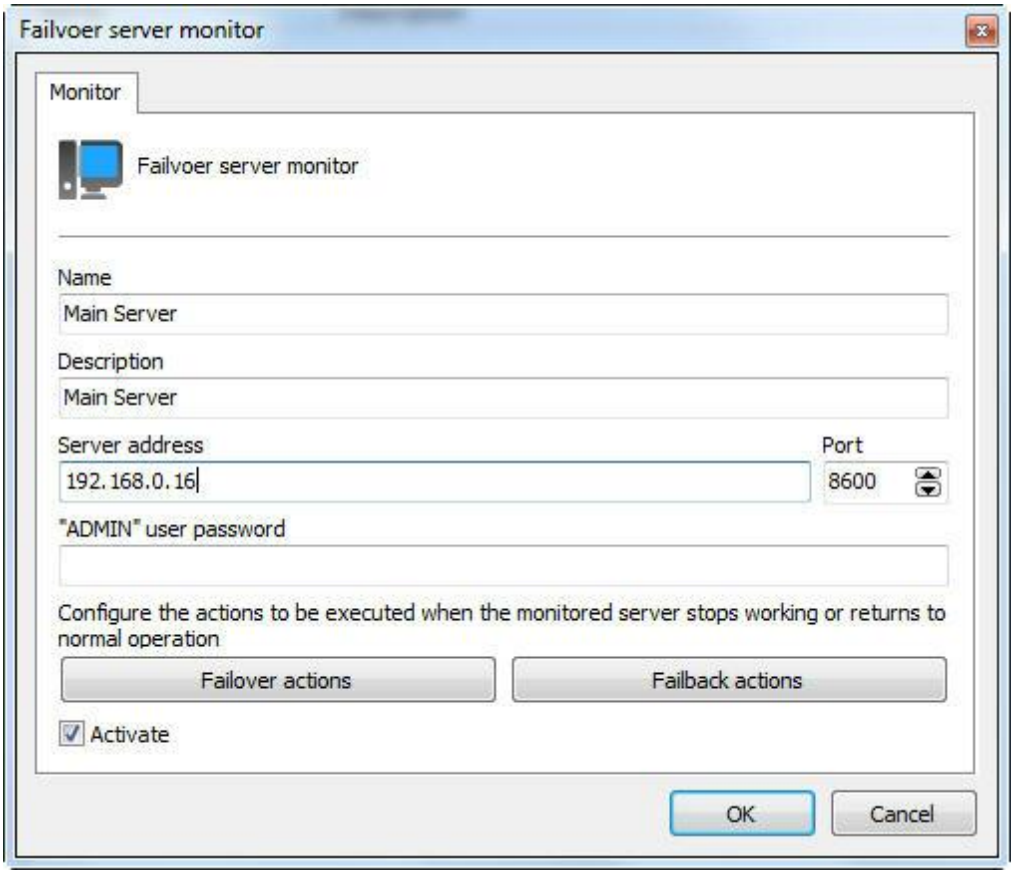
from the camera on **Server B**.

To add the server click on **Add** and the following screen appears:



On this screen we need to fill:

- **Name**: Name of the main server
- **Description**: Description of the main server
- **Server address**: Server IP to be monitored
- **Admin user password**: Admin user password from the server to be monitored.

Now we must create the actions we want to perform when the Failover situation is detected by Digifort.
To do this, click on Failover Actions:

The main action on Failover situation is to **Activate the objects** that will start working on **Server B**. Let's exemplify with a camera operation, but keep in mind that the same theory can be applied to objects as alarm devices, analytics and LPR.

To learn about alarm actions, check the How to configure alarm actions

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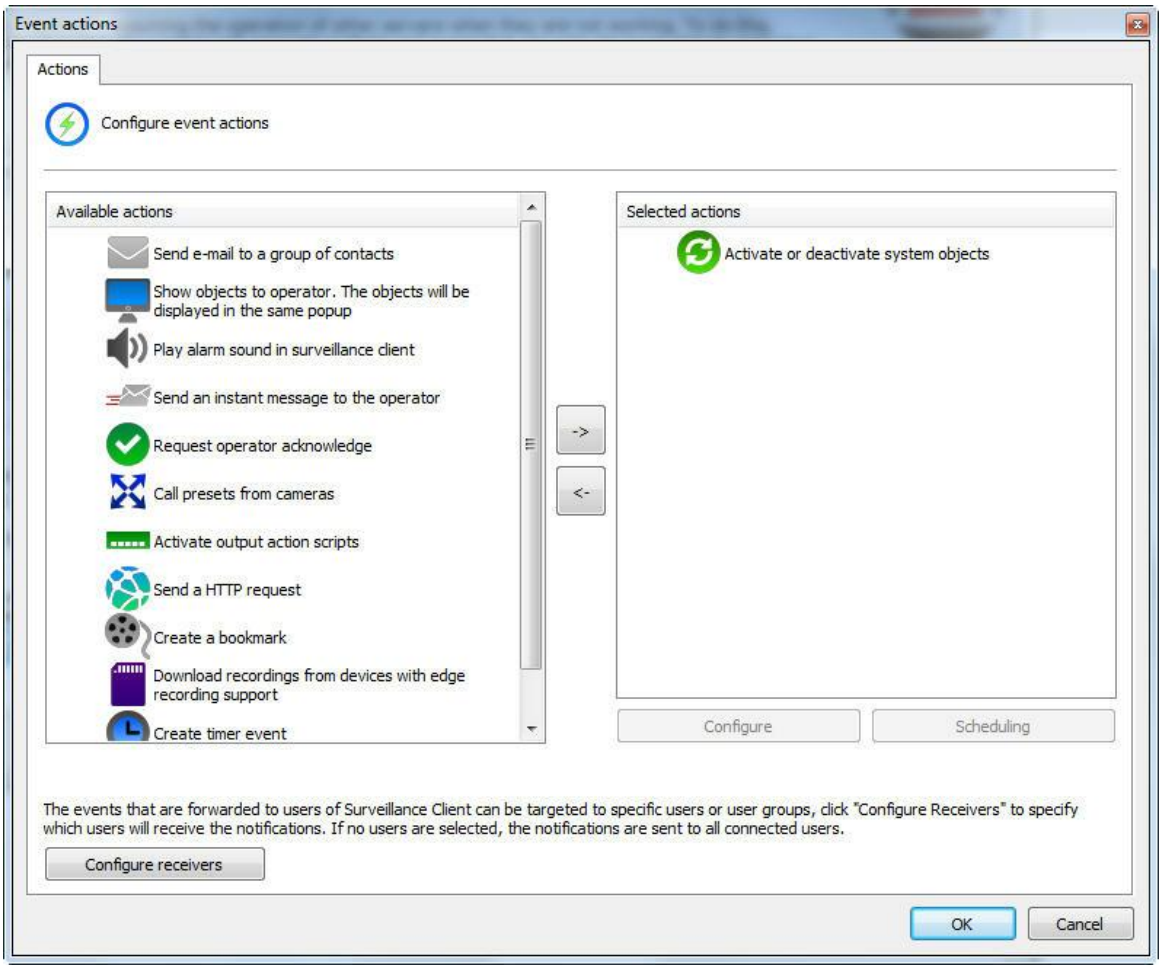

Now drag the object to **enable or disable Objects** in the list on the right. Now you can configure the camera that you want to activate when **Server A** stops working. Simply drag it to the right:

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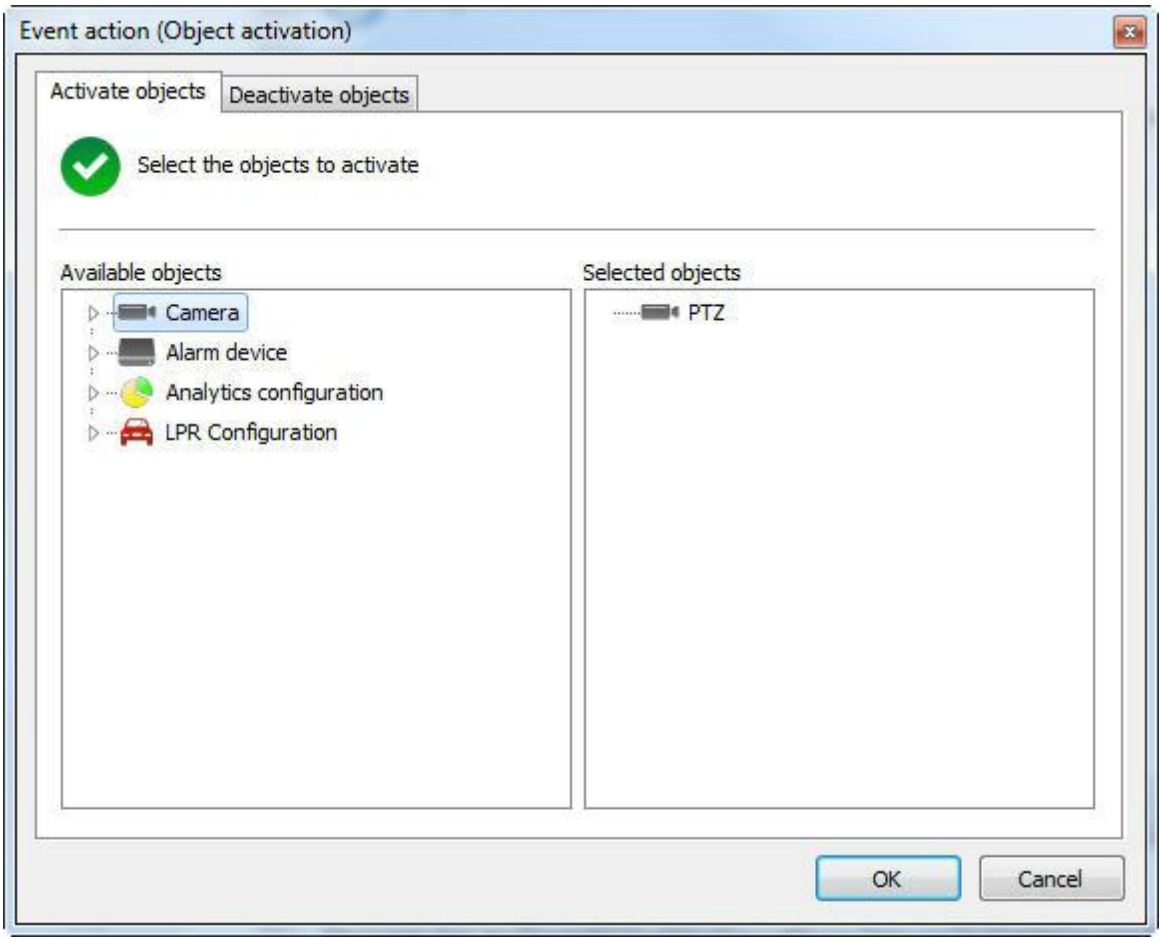

Done! According to the scenario proposed here, when **Server A** shuts down, **Server B** will activate the "**PTZ**" camera and start recording.

Now let's return to the Failover registration screen:

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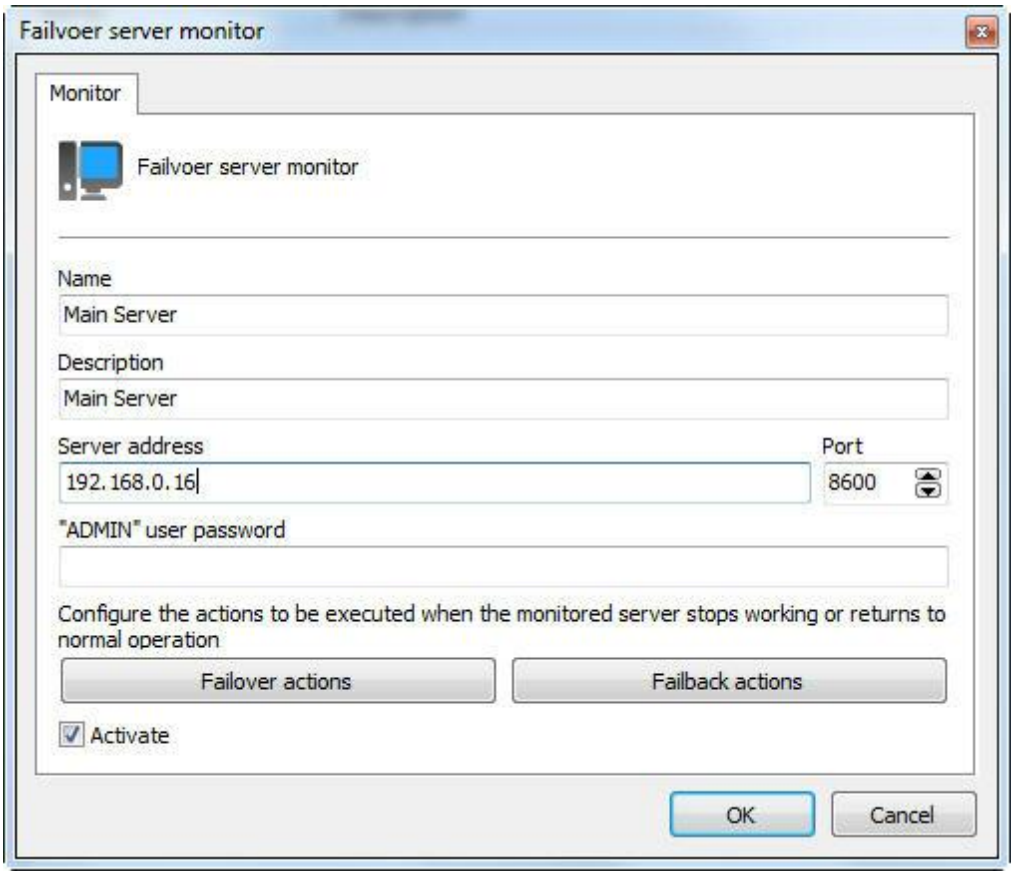

To finish the process, you can configure an action to be applied when **Server A** is back into operation. Simply click on **Failback Actions**.
In our example, we will now disable the **Failover** server camera because **Server A** is running again. Once **Failback** is detected, the "PTZ" camera is disabled on **Server B** as shown in the image below:

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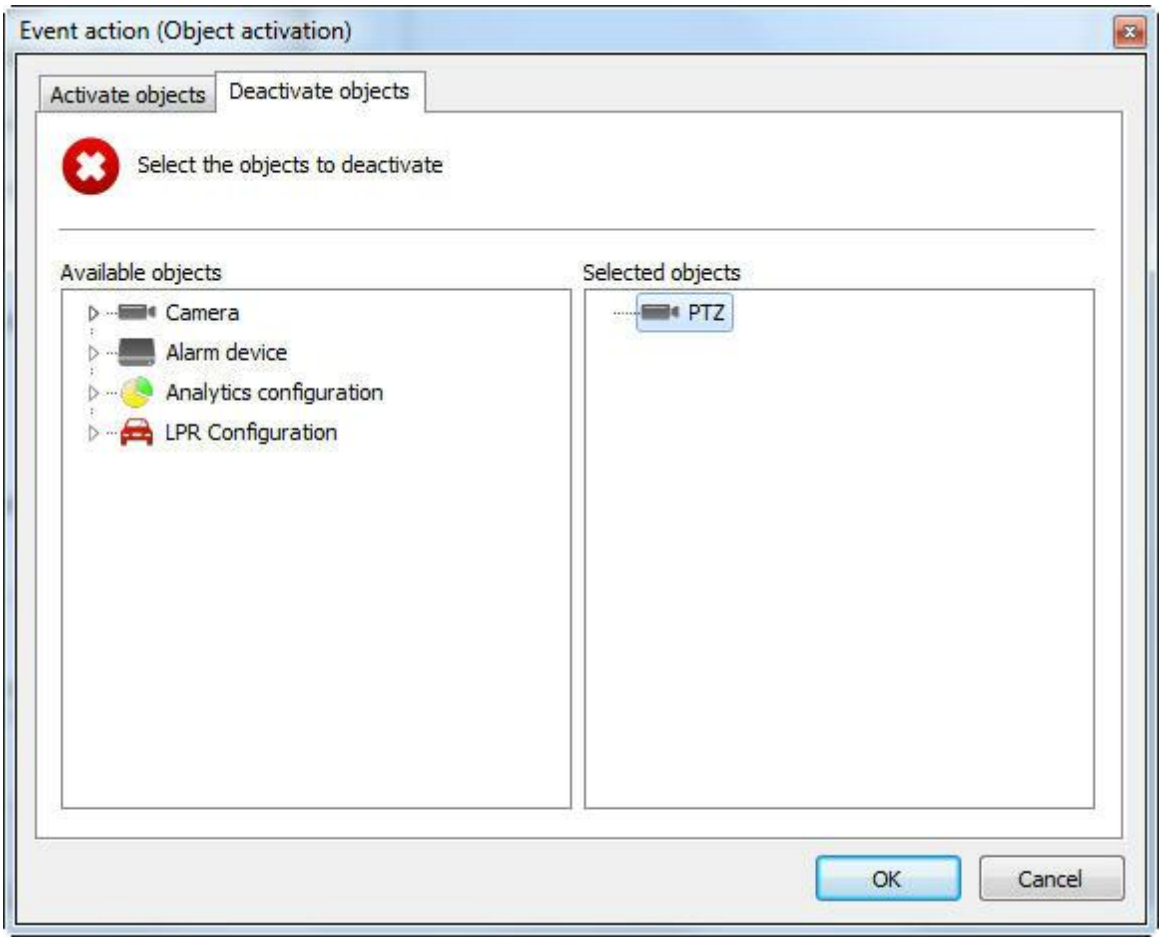

In this example, the software licensing is like this:

4 camera licenses on server A.
1 camera license to the Failover server.

Check your reseller for license sale.

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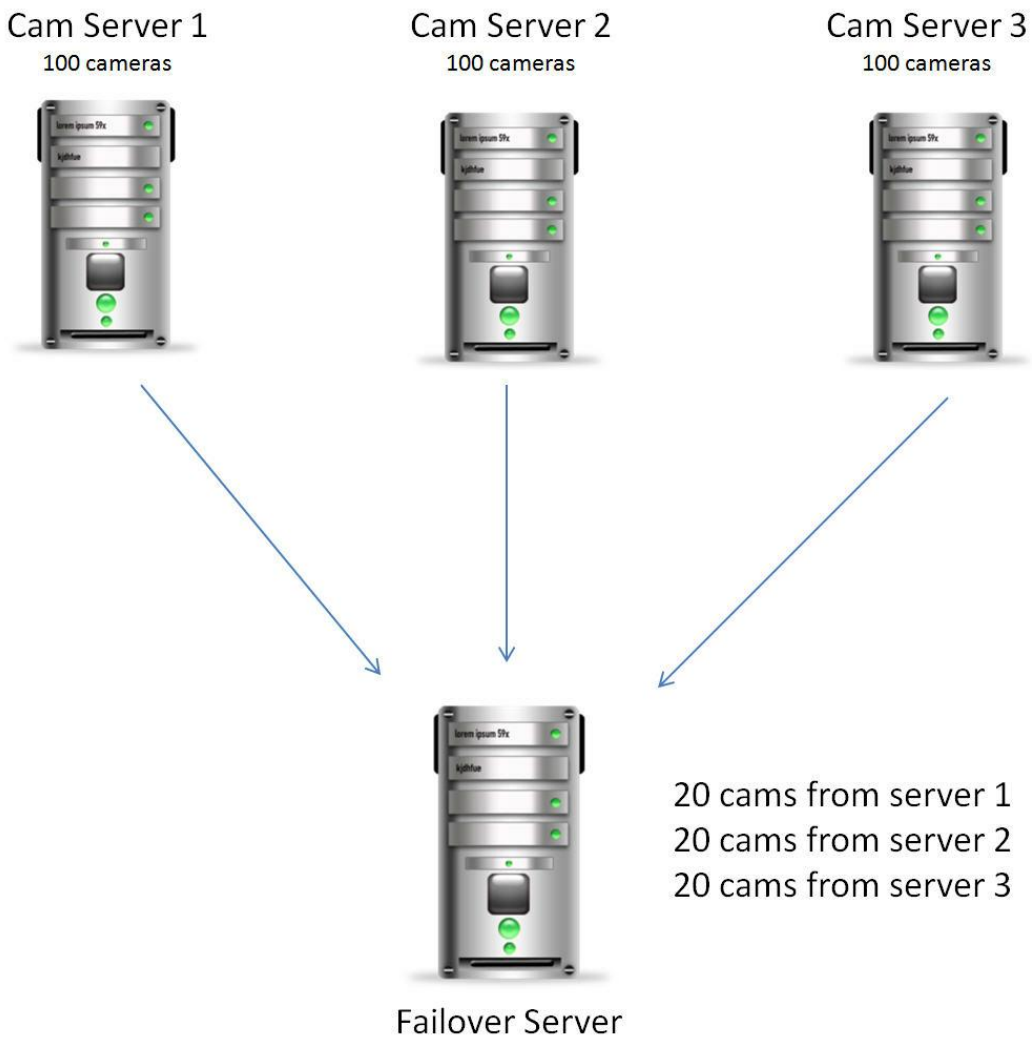
15.2.1 Failover - Multiple servers

In the previous topic, we had an example of the Failover **resource** for 1 server.

Below, there is a second example, in which the Failover server is scheduled to begin recording 20 cameras from each main server.



In this case, 20 main cameras were registered for each server and then the 3 servers were configured for failover, as shown below:

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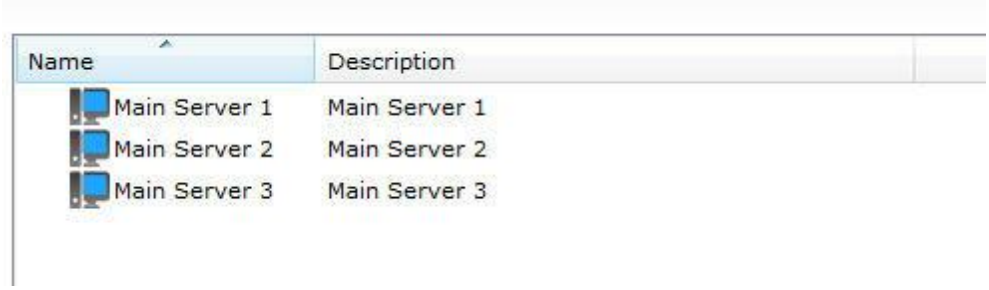

In this example, the software licensing is like this:

1st option:

300 camera licenses including all main servers.
60 camera licenses to the Failover server, whereas the 3 servers can stop working at the same time.

2nd option:

300 camera licenses including all main servers.
20 camera licenses to the Failover server, whereas only one server would be out of service at a given time.

Check your reseller for license sale.

15.3 IP Filters

As one more means of security, Digifort offers another tool which is extremely important for the security of the Digifort server – the IP filters.

These filters act like a firewall, blocking unwanted connections to the server.
IPs that will or will not have access to the systems can be added to the IP filters.

When a user tries to connect to the server by way of a blocked IP address, its connection will not be permitted, disconnecting it and registering the action in the log.

If this configuration is not done, all IPs are free to access the server.

15.3.1 How to access IP Filters

To access the IP filters, locate the item IP Filters in the Configurations Menu, as shown in the picture below:

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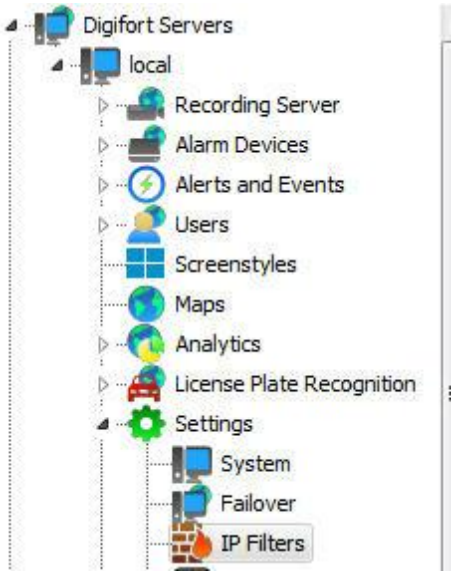
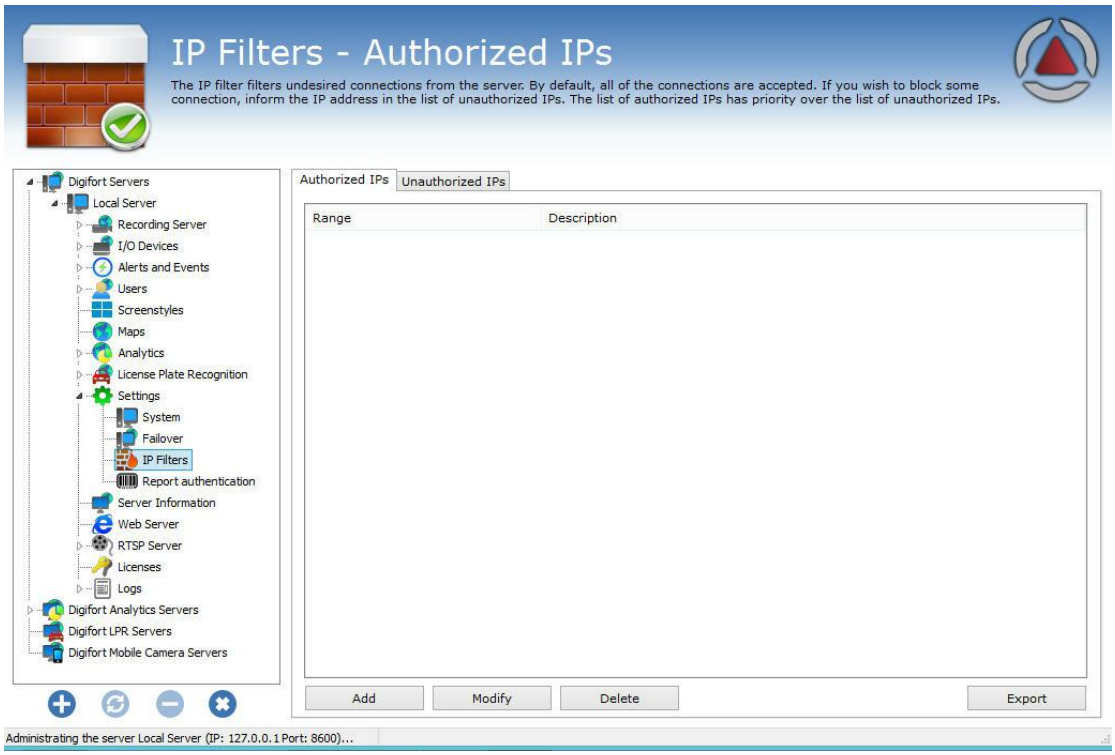


Once this is done, the IP filters register will be displayed at the right, as shown in the picture below:
This configuration is divided into two parts: authorized IPs and unauthorized IPs. The authorized IPs are more privileged than the unauthorized ones, that is, if a given authorized IP is in the range of unauthorized IPs, it will be permitted.

In the examples given below, we will block all IPs and free only the surveillance stations:



In the example in the picture above the IPs in the range from 192.168.10.12 to 192.168.10.30 are free for access to the server.

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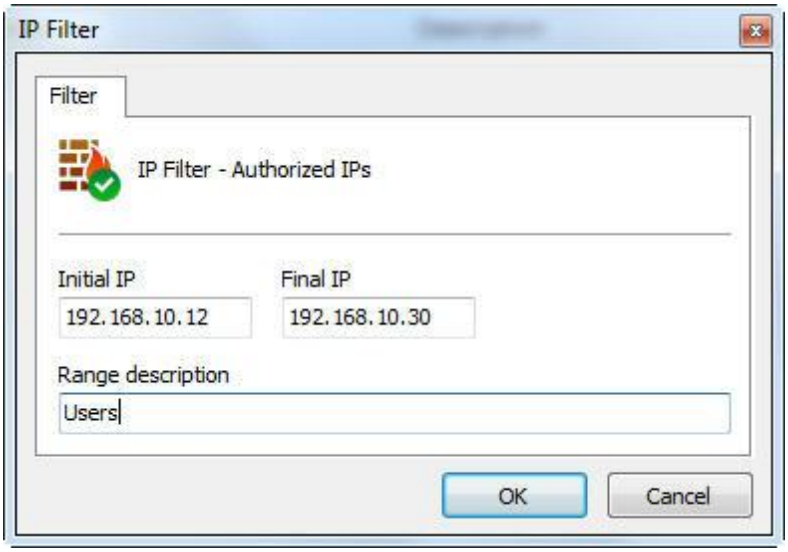
To add authorized IPs, click on **Add**. To modify or exclude authorized IPs, select it and click on the corresponding button.

15.3.1.1 How to add authorized IPs

After clicking on **Add**, as explained in the previous topic, the screen below will be displayed:



- **Initial IP**: initial IP of the range to be configured.
- **Final IP**: final IP of the range to be configured.
- **Description of the range**: Identification name of the range to be configured.

15.3.1.2 How to add unauthorized IPs

To add unauthorized IPs, click on the Unauthorized IPs tab and then click on Add, opening the screen below:

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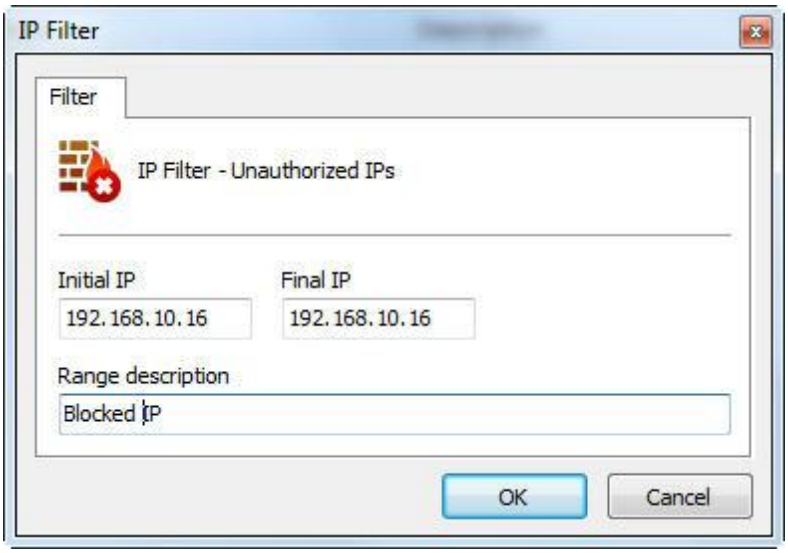

- **Initial IP**: initial IP of the range to be configured.
- **Final IP**: final IP of the range to be configured.
- **Description of the range**: Identification name of the range to be configured.

15.4 Report authentication

The **authenticated reports** option generates reports in the system with a unique authenticity identification. This way, the software generated reports contain a unique number along with bar codes, which allow the subsequent search and access to the original software-generated report.

Reports often need to be generated, from event, LPR or analytics records or even a video playback image print. If you want to subsequently check a system-generated report, simply request the report using its bar code and the system will generate it again with the originally saved data, making it possible to compare it to a printed report to confirm its authenticity.

To enable this feature, click on **Report Authentication** as in the image below:

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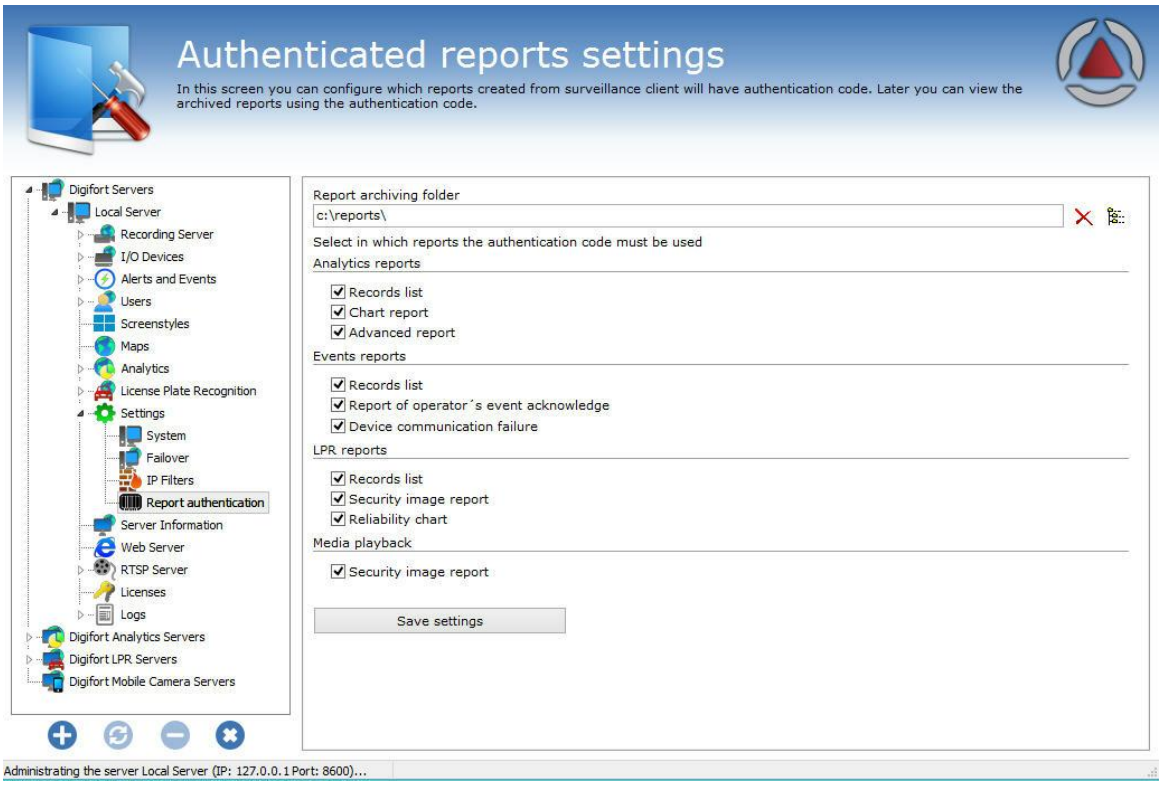

On this screen there are the following features:

Report archive directory: Choose a directory where Digifort will store the authenticated reports. If not filled, the reports will go to the "Report Authentication" folder in the Digifort installation folder.

Select the reports to receive the authenticity code: The reports that may have the authenticity code are:

- **Analytics**:
  - Records List
  - Graphic Report
  - Advanced Report
- **Event report**:
  - Records List
  - Operator Response Report
- **LPR Report**:
  - Records List
  - Security image print
  - Reliability chart
  -
- **Media Player**:
  - Security image print

After selecting the reports, click on **Save settings**

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To learn how to generate and search for the authenticated reports, check the Surveillance Client Manual

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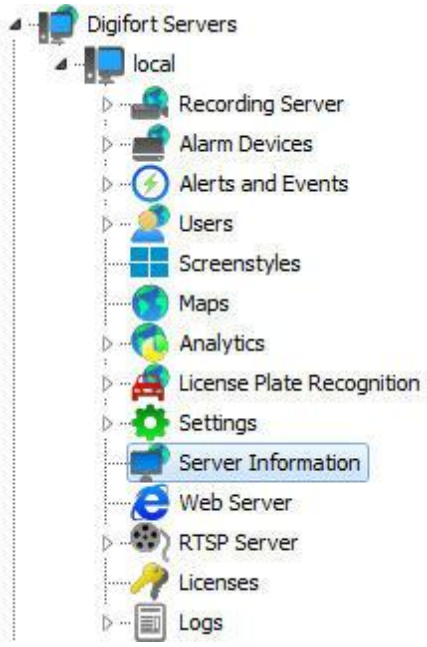
Chapter XVI

16 Server Information

In this area of the system you will be able to accompany the performance of the server, receiving data such as processor and memory utilization, network traffic, etc.

To access this feature, click on the **Server Information** item in the Configurations Menu, as shown in the picture below:



Once this is done, a window will be opened on the right side with server information, as shown in the picture below:

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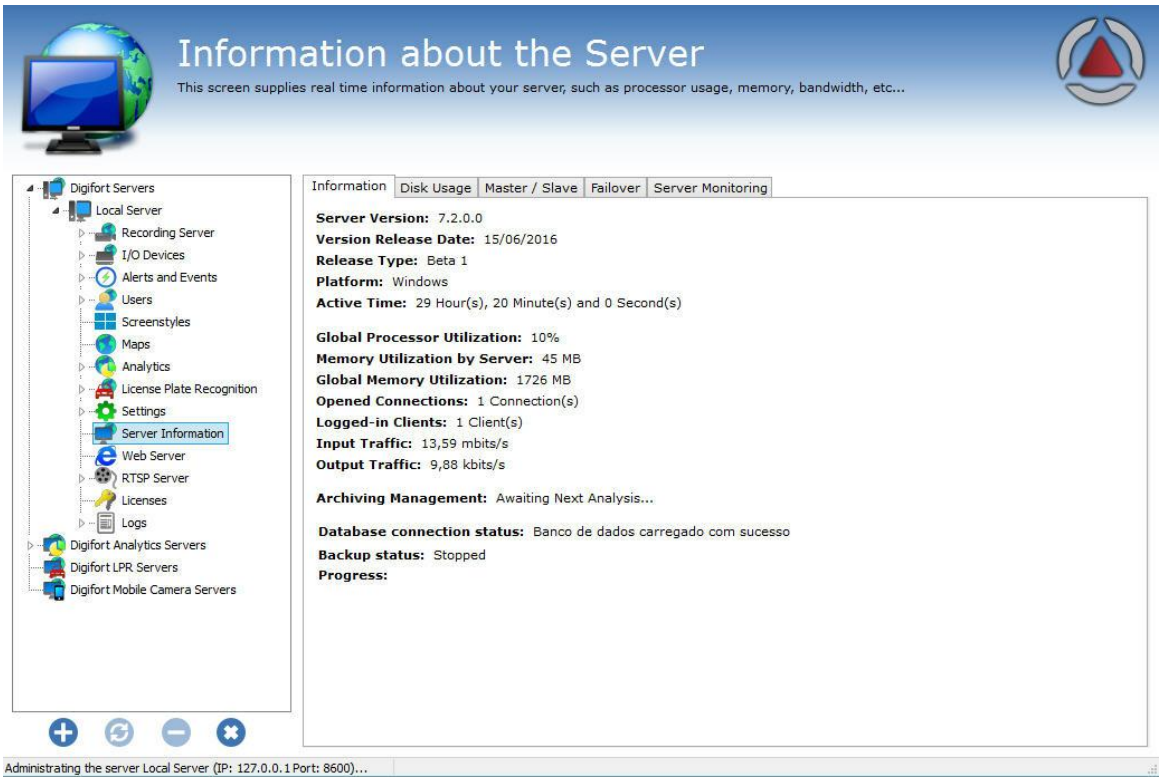
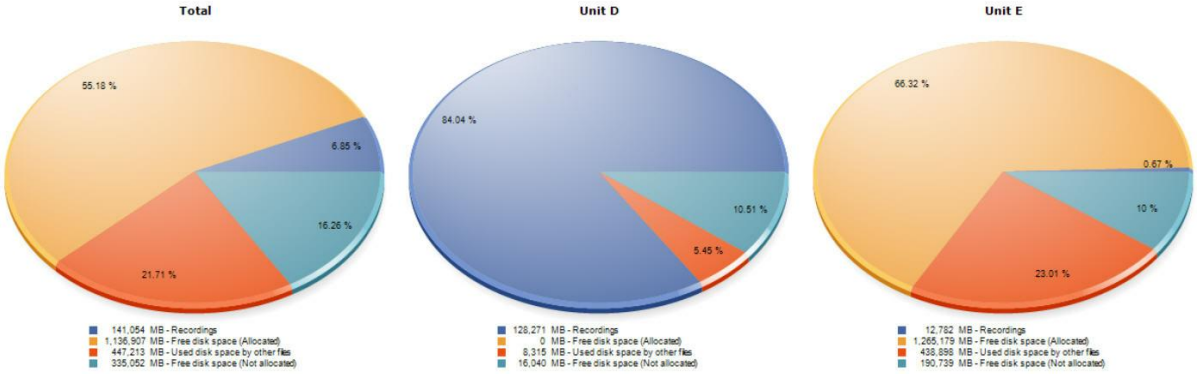


16.1 Disk Usage

The server disk usage tab generates a chart for each drive managed by the server and a general chart (Total):



The dark blue color on the chart represents the percentage of recordings occupied on a disk.
The yellow color represents the percentage of free disk space.
The orange color represents the percentage of space used by other files non-related to image recording.
The light blue color represents the percentage of unallocated disk space for recordings by Digifort. This

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space can be changed; see chapter: General Settings.

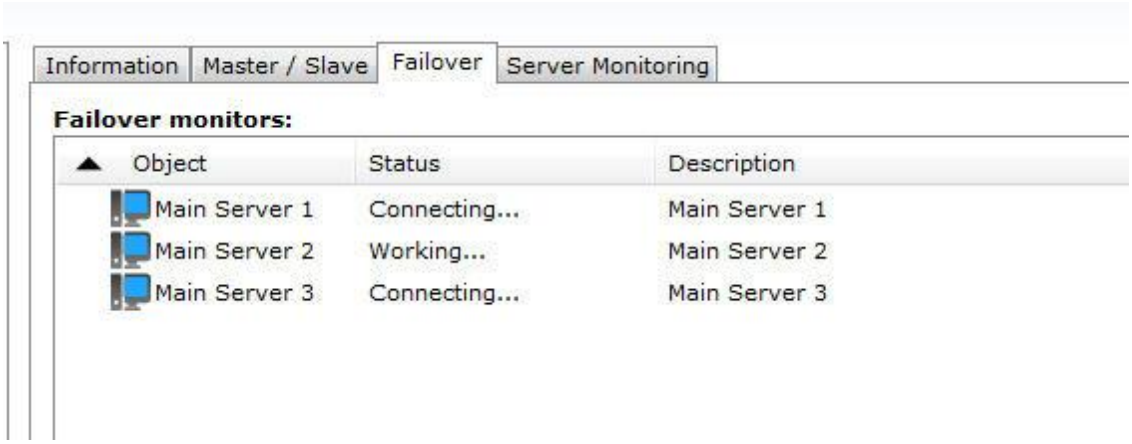
In the example above, the first chart is the sum of the other two drives used by Digifort (drive D and drive E);

16.2 Master / Slave

Shows the Master / Slave Servers status and their connections. To learn more about master / slave servers, check the Master / Slave chapter,

16.3 Failover

Shows the Status of the servers being monitored by the Failover feature. To learn more about Failover, check the Failover chapter.



16.4 Monitoring by graphics

Digifort offers an interesting feature that makes it possible to monitor the resources used by the server in real time by way of graphics updated every second. To access this configuration, click on the **Monitoring** tab, as shown in the picture below:

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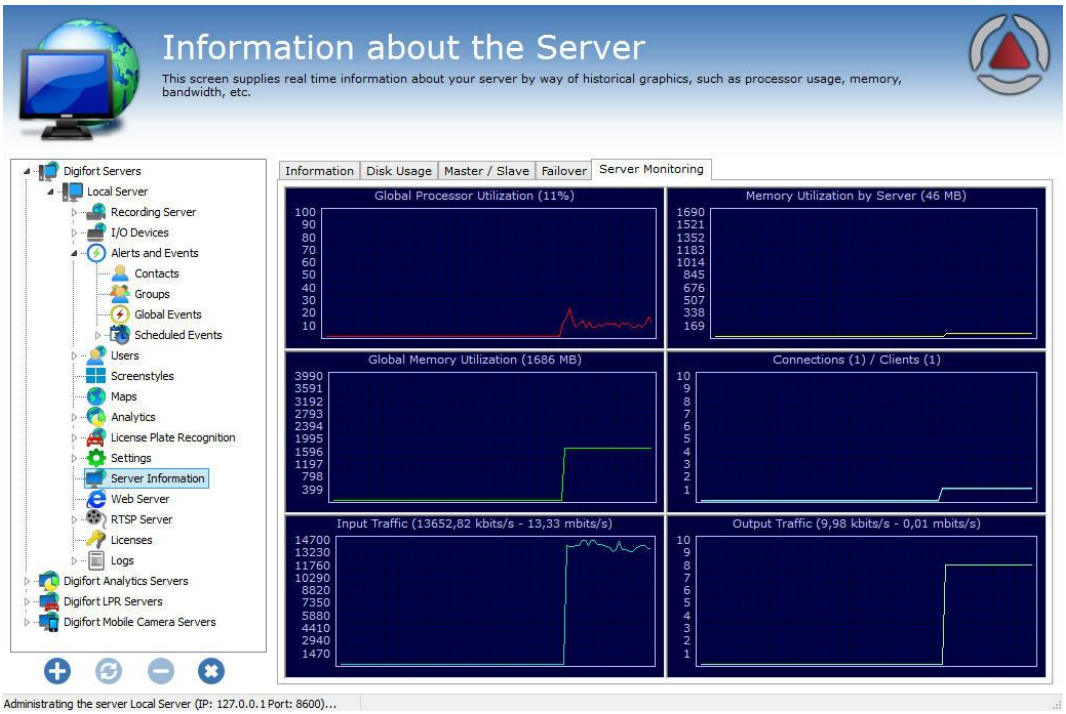

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Chapter XVII

17 Web Server

Digifort is equipped with a Web server, by means of which, users can visualize cameras and play videos back locally or via Internet with the use of an Internet navigator.

It's important to point out that, for access to the Digifort Server via Internet, it's necessary to configure your router with the purpose of redirecting the server connection by way of an Internet IP and a port.

To carry out the connection via Internet, Digifort requires two communication ports, the port 8600 and another configurable port.

17.1 How to access the configurations of the Web Server

To access the configurations of the Web Server, click on the item **Web Server**, and click on **Configurations**, located in the Configurations Menu, as shown in the picture below:

Once this is done, the configurations of the Web Server will be displayed at right, as shown in the picture below:

- **Activate the Web server**: Activates the Web server Web allowing users to connect to the server by way on an Internet navigator.
- **Server port:** The port used for access to the server. This port can be modified and must be configured in your router for external access. Digifort uses a different one internally, because the port 8600

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Chapter XVII

18 RTSP server

The RTSP server can be used to provide media to any player that supports RTSP, and can also be used to send media to broadcast servers like Wowza and make third party systems integrations with Digifort.

To illustrate, let's take the case of a client who wants to provide the image of a Digifort camera on his web site. In that case, he could use the API website and request a stream or a snapshot in MJPEG. However, if this site had a large volume of access, MJPEG could become unfeasible because of its size. The RTSP server generates flow of the following formats:

- **Video formats supported**: H.264, MPEG-4 and Motion JPEG
- **Audio formats supported:** PCM, G.711, G.726 and AAC

Then to add the image to a site just add a player that can receive a stream in RTSP with the following command line:

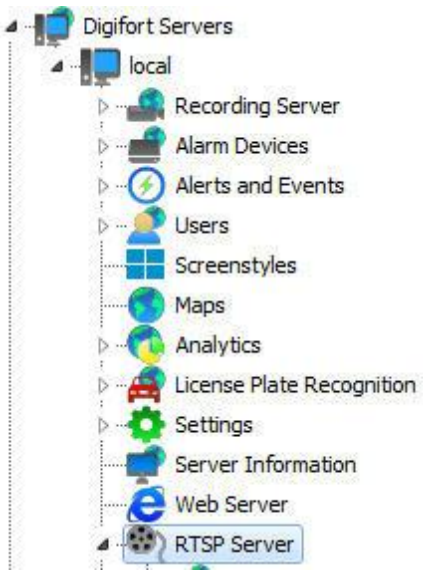
Syntax: rtsp://<server_address>:<rtsp port>/Interface/Cameras/Media?Camera=<name of the camera registered on digifort>

The command will bring up the recording profile image. You can choose the profile by adding the following command:

Syntax: rtsp://<server_address>:<rtsp port>/Interface/Cameras/Media?Camera=<name of the camera registered on digifort>&Profile=<profile name>

18.1 Status

To access the settings for the RTSP Server, expand the Web Server item, and click on Settings, located in the Settings Menu, as shown in the figure below:



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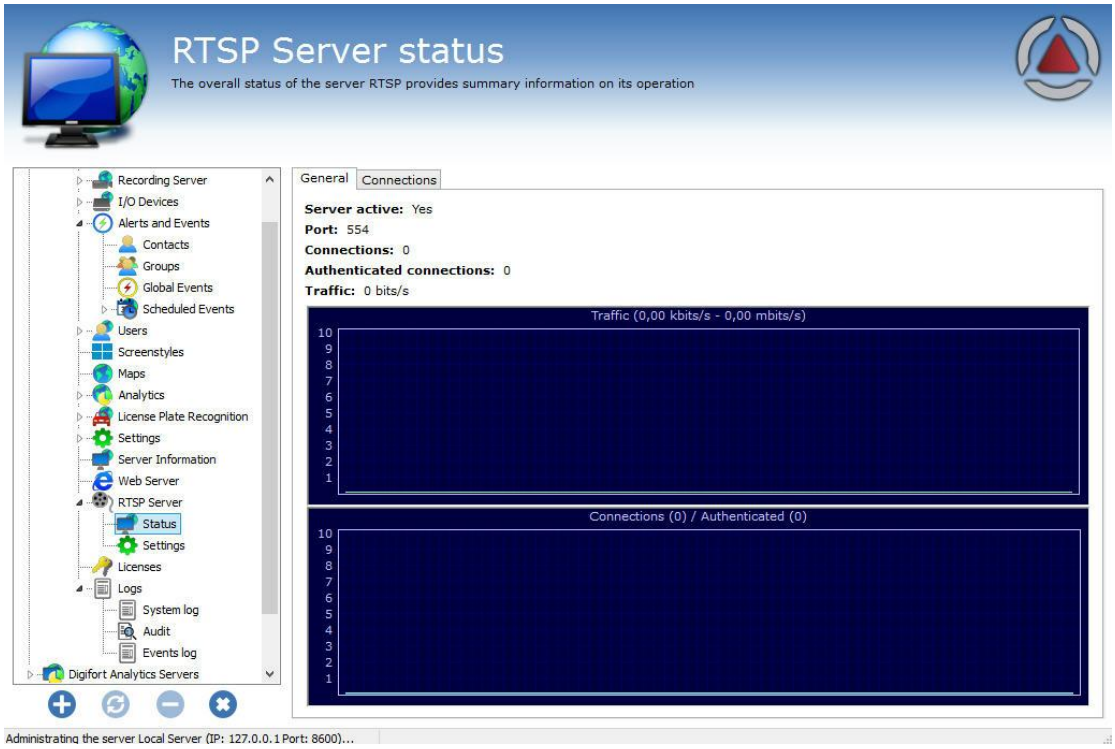
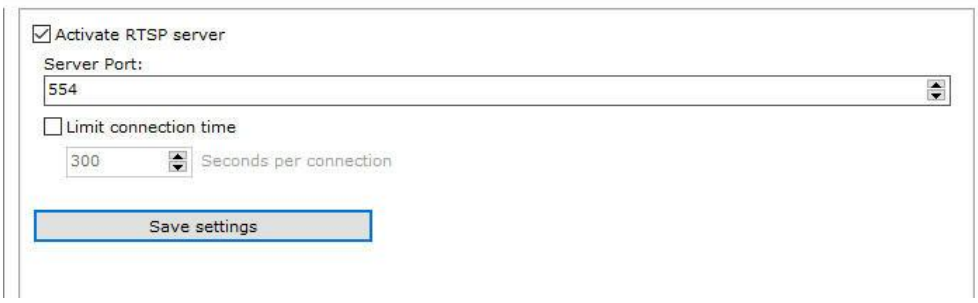
That done, these Status settings will be displayed on the right, as illustrated in the figure below:



This screen provides the following information:

- **Active server:** Indicates if the RTSP server is active.
- **Port**: Indicates the port on which the server is running.
- **Connections**: Indicates the number of connections to the RTSP server.
- **Authenticated connections**: Indicates the number of authenticated connections to the RTSP server.
- **Traffic**: Displays the bandwidth used in real time.

18.2 Configurations



The settings screen of the RTSP server allows the following settings:

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- **Enable the Web server**: Enables Web server allowing users to connect to the server via a web browser.
- **Server port**: Port used to access the server. This port can be changed and must be configured on your router for external access. Digifort internally uses another because the 8600 serves the communication of the server with the clients.
- **Limit connection time**: Option to configure a time limit in which each connection can remain open.

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Chapter XIX

19 System Logs

The logs are very important tools for an environment that involves a security system such as Digifort, as it is in these logs that all events are registered, as well as user actions that occur in the system.

This chapter of the manual will cover the system logs, that is, those in which server events are registered, as opposed to the logs of alerts and events, where events related to external devices are registered. To better understand what alert and event logs are, see How to access the Alerts and Events

19.1 How to access the system logs

To access the system logs, click on the Logs item, located in the Configurations Menu, as shown in the picture below:

Once this is done, the configuration of logs will be displayed on the right, as shown in the picture below:

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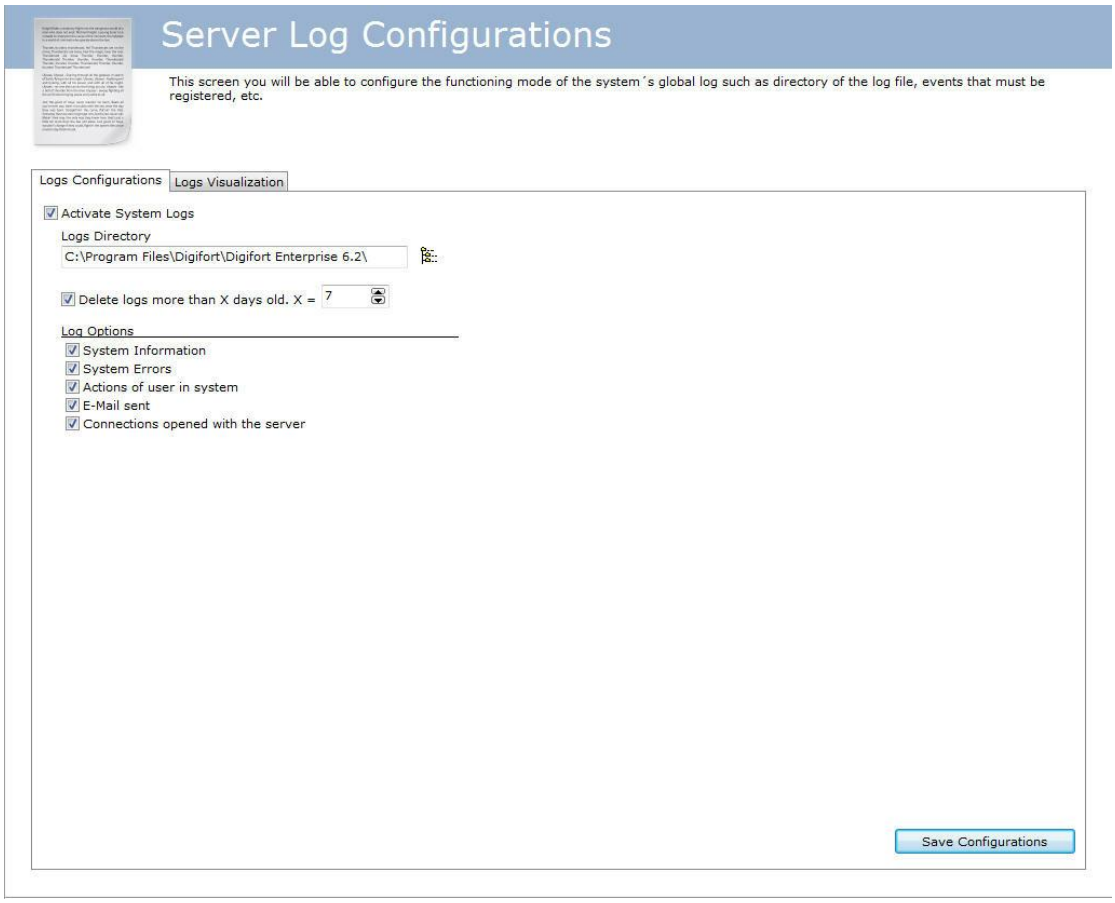

- **Activate system logs**: Activates the alert and event logs of Digifort.
- · **Log directory**: Select the directory in which the alert and event logs will be saved.
- · **Eliminate logs more than X days old**: Eliminates the old logs, specified by the informed number of days.

- **Options of the event log:**
  - **System informat**ion: This log contains information about system functioning like, for example, the time at which the server was loaded, terminated.
  - **System errors**: This log contains information about system errors such as the incorrect execution of some system function. This log rarely receives data.
  - **System user actions:** This log contains information about system user actions like, for example, the visualization of some camera and modification of configurations.
  - **E-mail sent:** This log contains information about the e-mail messages sent by Digifort like, for example, e-mail messages about failures in recording or communication of cameras.
  - **Open connections with the server:** This log contains information about the user connection with the server, showing information such as access time and IP.
- **Save Configurations button:** Saves the configurations of system logs.

19.2 How to visualize the event logs

The visualization of logs is an auxiliary tool for the administrator when analyzing a log,

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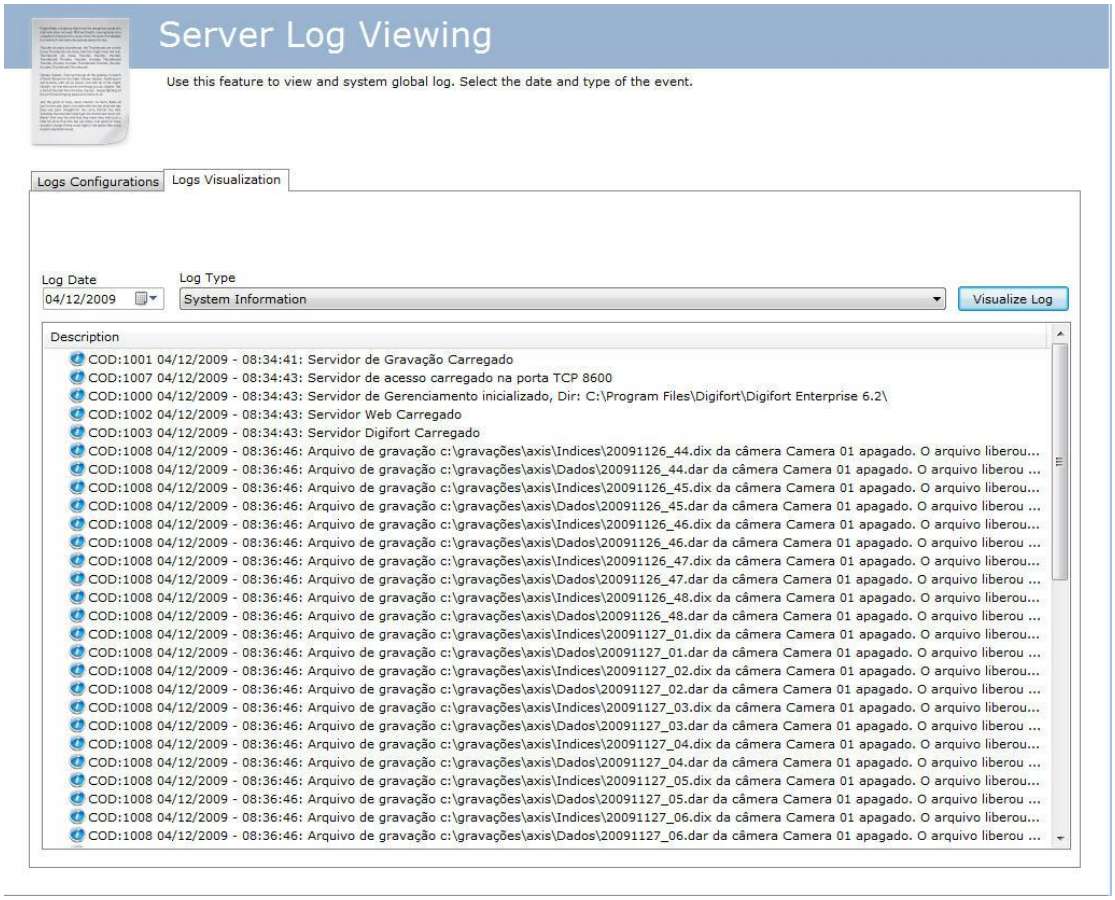
presenting a friendlier and more productive interface compared to a simple text file.

To visualize the event logs, click on the **Log visualization** tab, as shown in the picture below:



To visualize a log, select the date and type, then click on the Visualize Log button. This way the list of log registers will be filled.

Upon double-clicking on some log item, a screen will be displayed with details about the occurrence, as shown in the picture below:

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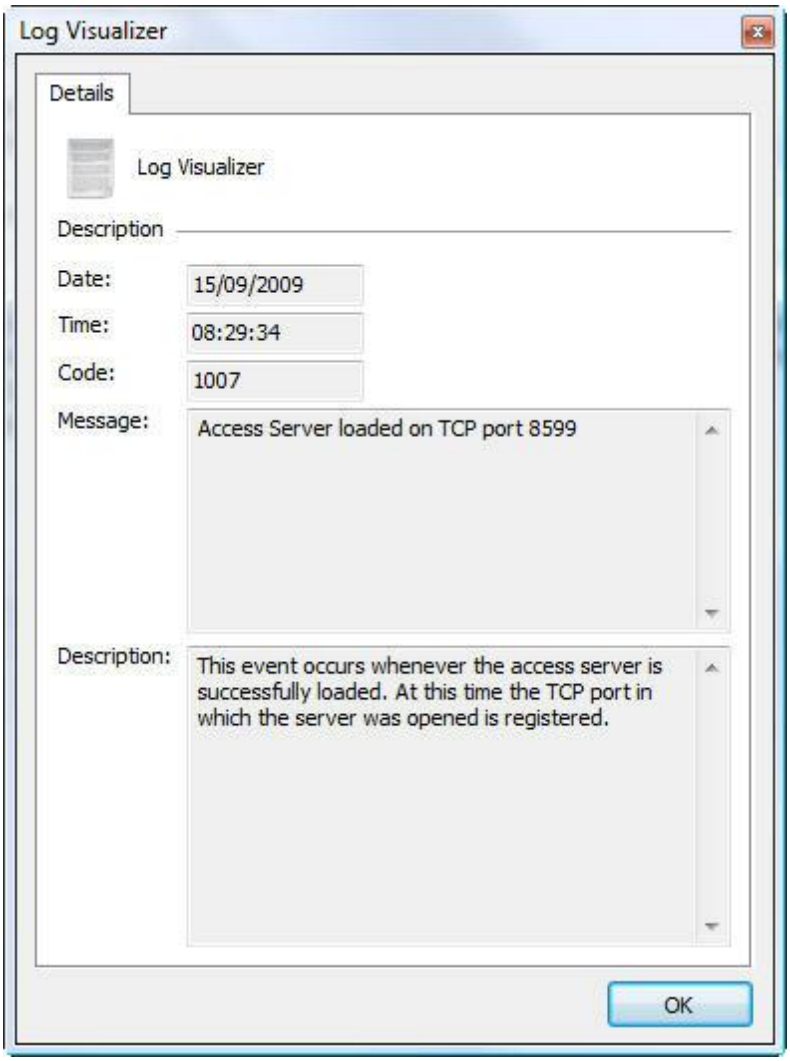

19.3 How to configure the event logs

The Digifort's log configuration allows to register several event categories in its database. Those events can be listed and used to look for a pertinent recording in the monitoring client.

To access this feature, click on the item Logs, as shown in the picture below:

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Once this is done, the screen for configuration of alert and event logs will be displayed at the right, as shown in the picture below:

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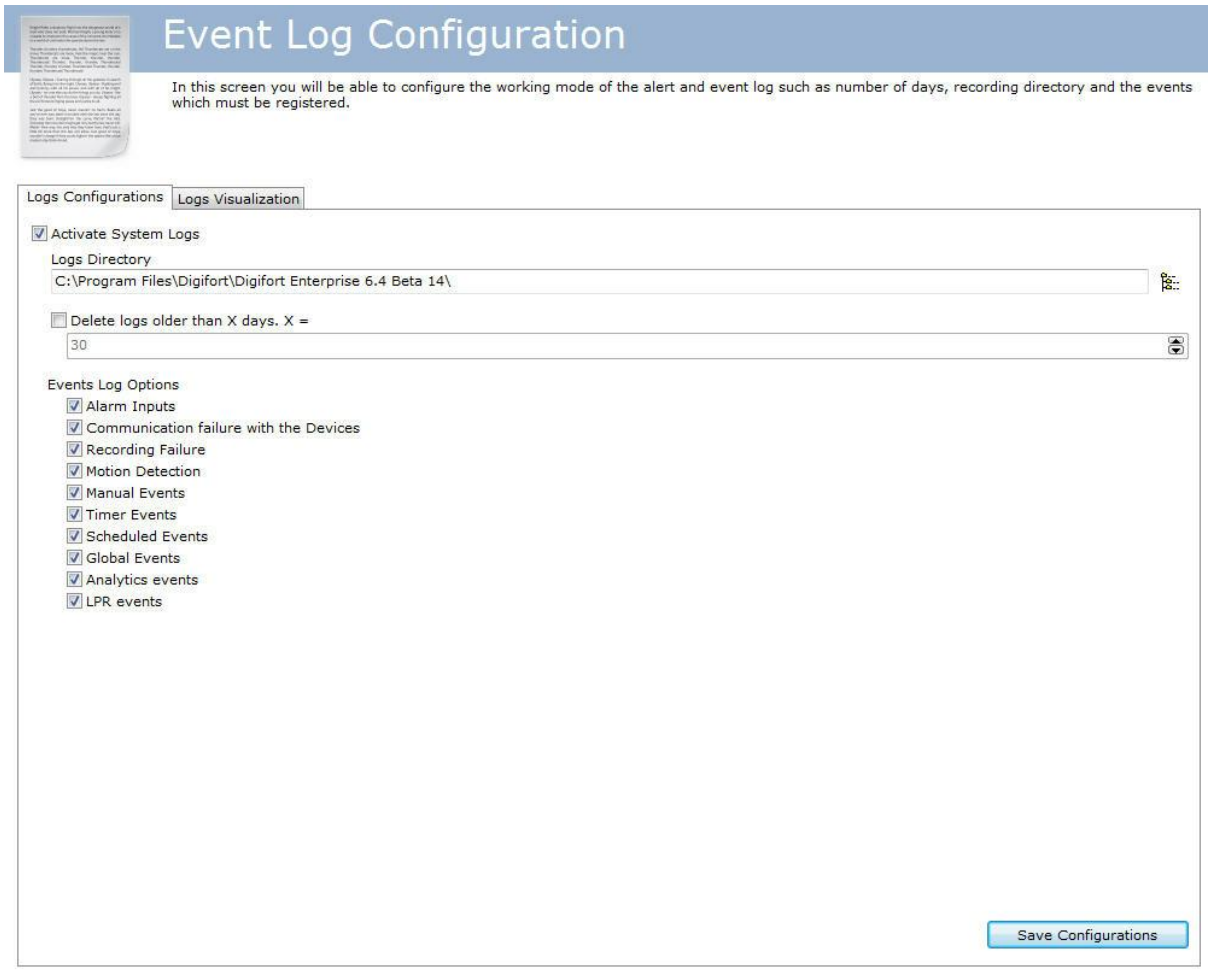

19.3.1 Activate system logs

Activates Digifort's alert and event logs.

19.3.2 Delete logs older than X days

Delete the logs in the database that have been in the server for more than X days.

19.3.3 Event log options

19.3.3.1 Failure in communication with the devices

Logs the failures of communication with the cameras

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19.3.3.2 Alarm inputs

Logs the occurrences of alarm inputs of some device such as the detection of motion in the presence sensor.

19.3.3.3 Failure in recording

Logs the failures in recording in disk of images coming from the cameras.

19.3.3.4 Motion detection

Logs the occurrences of motion detection in some camera.

19.3.3.5 Manual events

Logs the occurrences of manual events set off by the operator such as, for example, the opening of an electrical lock

19.3.3.6 Timer events

Logs the occurrences of timer events.

19.3.3.7 Programmed events

Registers the occurrence of programmed events in the log.

19.3.3.8 Global events

Registers the occurrence of global events in the log.

19.3.3.9 Eventos de analítico

Registers the occurrence of analytics events in the log.

19.3.3.10 LPR events

Registra no log as ocorrências os eventos de LPR

19.3.4 Save Configurations button

Saves the configurations specified here.

19.3.5 How to visualize the event logs

To learn how to view the event logs refer to the Surveillance client manual

19.4 Audit

The aim of the Digifort Audit is to record all the occurrences related to the users in the system and

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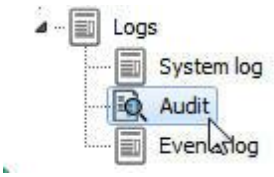
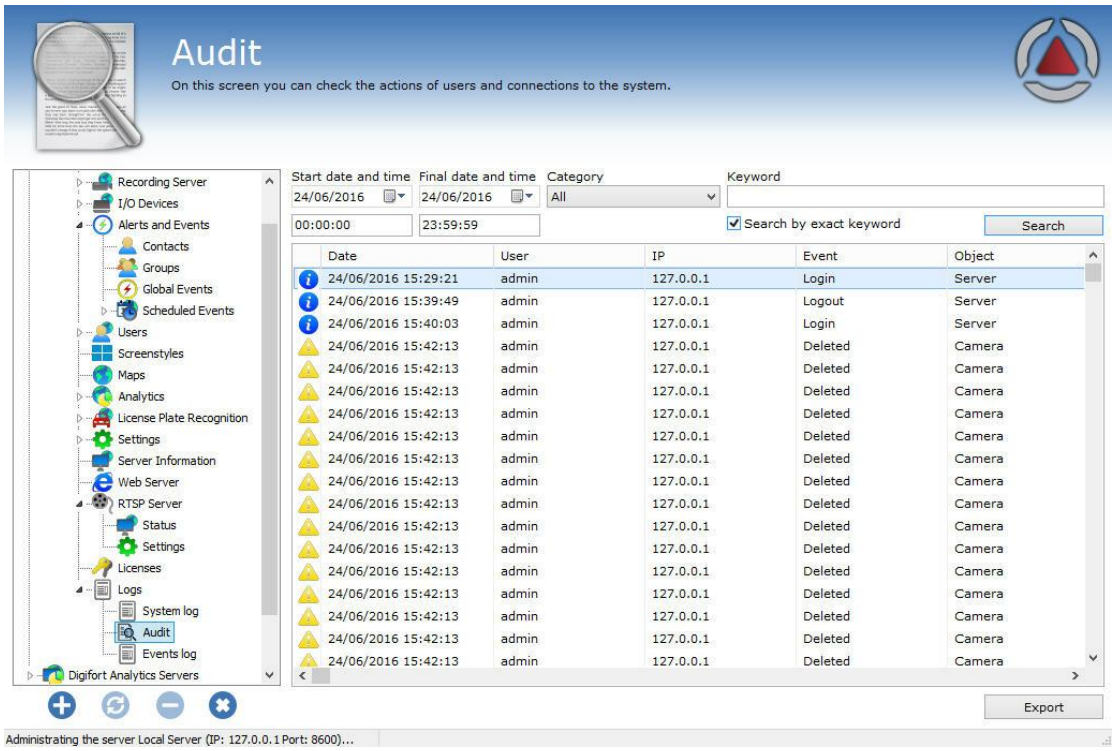
connections to the server.

19.4.1 How to access Audit

To access the Audit screen, click on the item **Audit**, located in the Configurations menu as shown in the picture below:



Once this has been done, the **Audit** configurations will show up on the right as shown below:



When open, the screen will show all the records on the current date.

19.4.2 Viewing the Logs

The audit system maintains two categories of information in the database: **User actions in the system and Server Connections**

The following **user actions** are recorded by Digifort audit:

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- **Locked and Unlocked**: Users or groups.
- **Reset**: User or group passwords.
- **Added**: System settings, such as Equipment, IP filter, screen style, license, users, etc.
- **Changed**: System settings, such as Equipment, IP filter, screen style, license, users, etc.
- **Deleted**: System settings, such as Equipment, IP filter, screen style, license, users, etc.
- **Created**: A recording directory.
- **Enabled and Disabled**: System settings (cameras, analytics, LPR, alarm boards, etc.)
- **Started**: Search by motion and video playback
- **Granted rights and Denied rights**: User viewing or recording
- **Viewed**: Cameras on the system.
- **Logged**: On the administration, surveillance or web client
- **Media Playback**: The start and the end date of user's media playback.

The following **Server Connections** are recorded by Digifort audit:

- **Connected**: Displays user connections to the server.
- **Disconnected**: Displays user disconnections from the server.

Searching the audit system allows the records to be filtered by Date, Category and keywords. Searching with keyboard will only find records by the fields: user, IP, complement, and the object's name.
It is possible to select the **Search by Exact Word** option to speed up the search.

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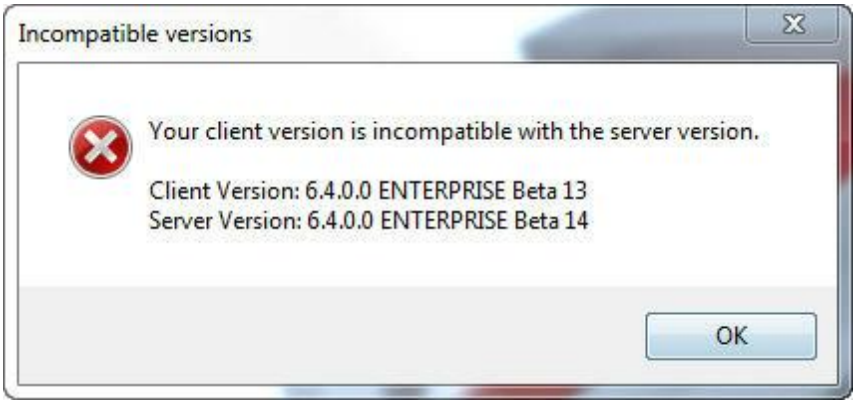
Chapter XX

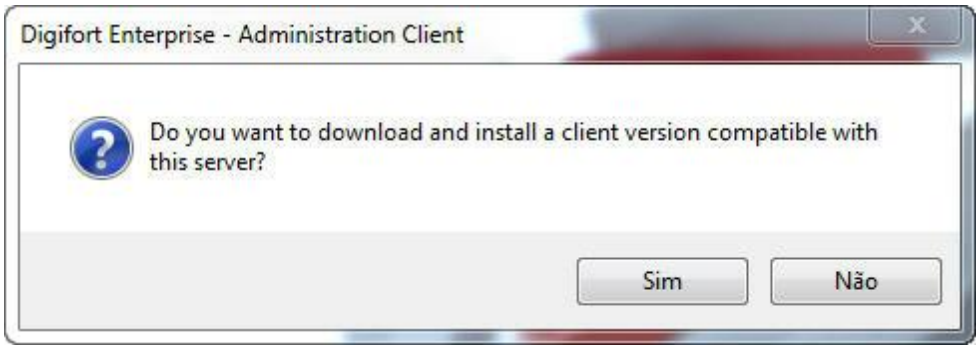
20 Automatic Client update

With swiftness and speed in mind, Digifort created a new feature that will be available in all the post-6.4 versions: the automatic update of the Surveillance and Administration Clients.
The feature will check if the server versions to which the client is trying to connect are the same.

When logging into the system, whether at the Administration Client or the Surveillance Client, if the versions are not compatible (for example: 6.4 with 6.5) the following message will appear: **Your client version is incompatible with the server version**, as shown in the picture below:



By clicking on **OK** a dialogue box will open with the following question: **Do you wish to download and install a client version compatible with this server?**



If you click on **No** the dialogue box closes and nothing happens. If you click on **Yes**, Digifort automatically installs the compatible client versions on the computer.

If the Digifort version on your computer is compatible, you will get the following message: **A compatible version is already installed on your computer; do you wish to execute it?**

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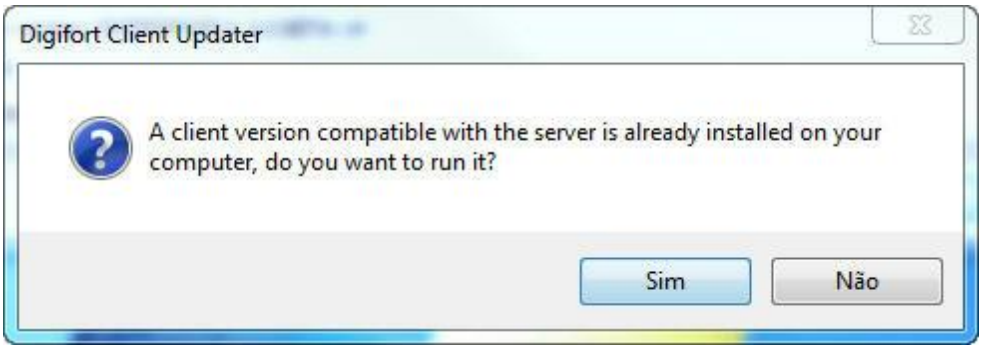
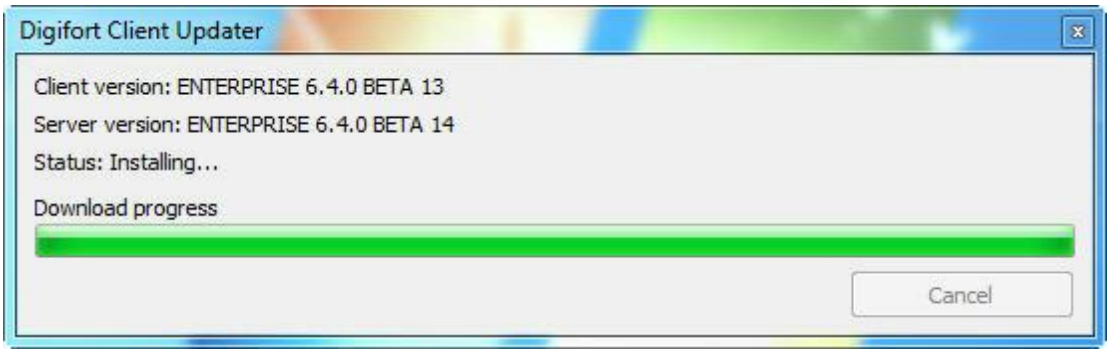


If you click on **Yes** the client will execute. Otherwise, the client installation will continue:



Continue the installation as normal and at the end click on **Finish**:

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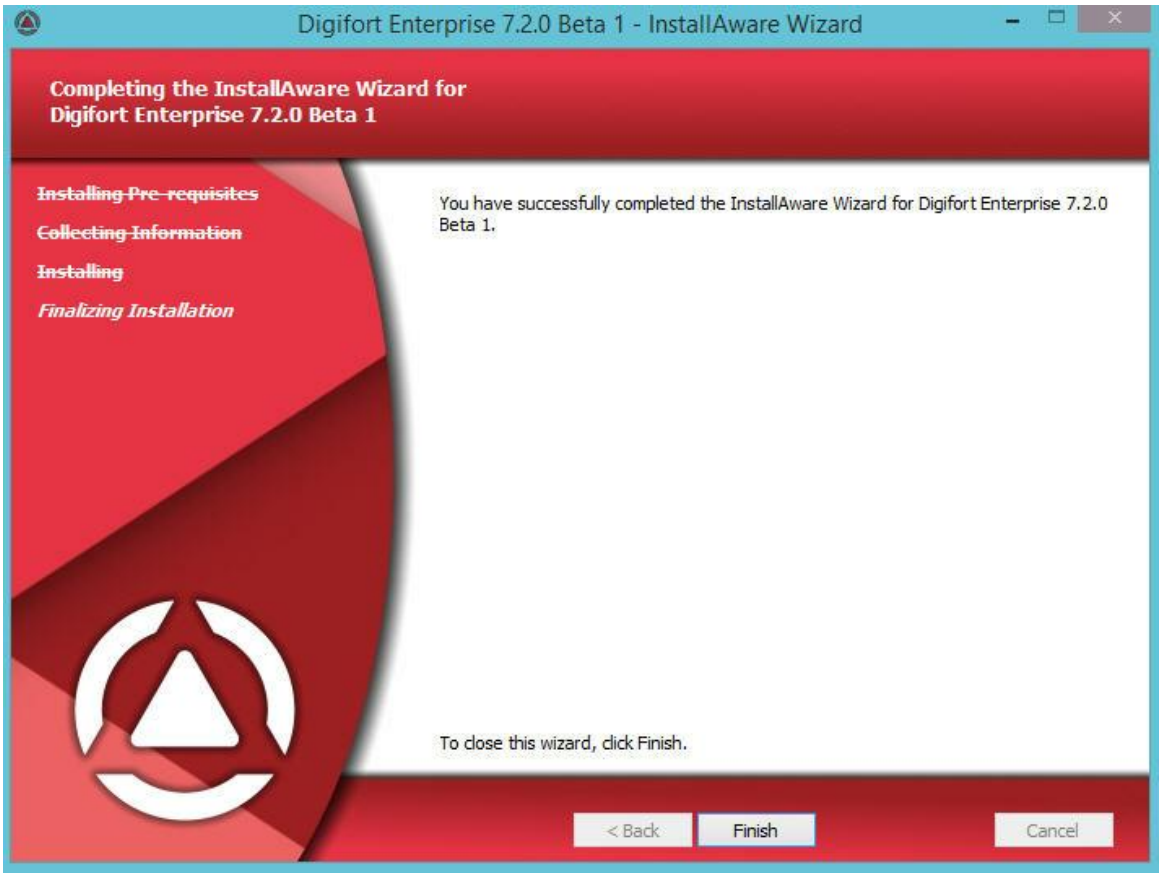

Once installed, the compatible client is ready to connect to the requested server.

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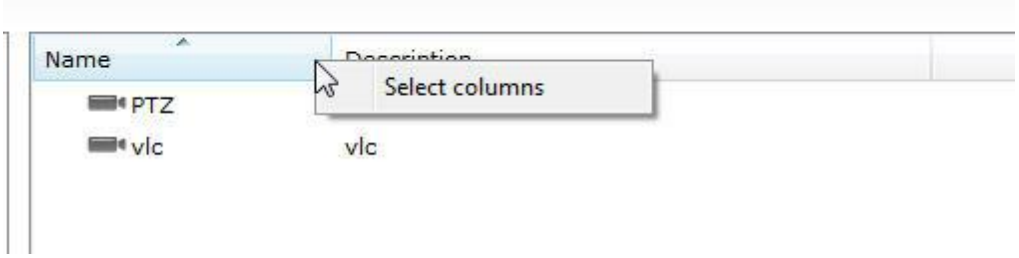
Chapter XXI

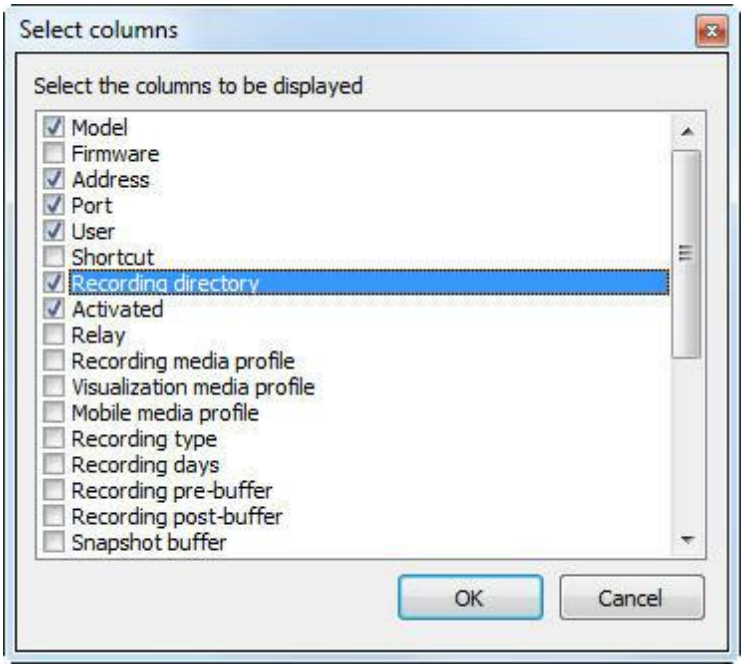
21 Column Organization

The Administration client now has a great tool that assists the object administration and configuration in the server. The extended columns are implemented in all registration screens that have information that can be displayed in a list.

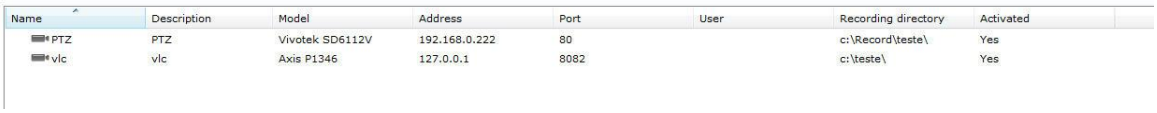
In the camera registration, for example, the user can select which columns should be displayed. To do that, click with the **right button on the columns**, and then click on **Select columns** as shown below:



The following screen will appear with the available columns options:



Select the columns you want, and then click on **OK**. They are displayed on the main screen:



Name	Description	Model	Address	Port	User	Recording directory	Activated
PTZ	PTZ	Vivotek SD6112V	192.168.0.222	80		c:\Record\teste\	Yes
vlc	vlc	Axis P1346	127.0.0.1	8082		c:\teste\	Yes

If you want, the information displayed can be exported to a .csv file. Simply click on **Export** on the lower-right corner of the main screen.

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Chapter XXII

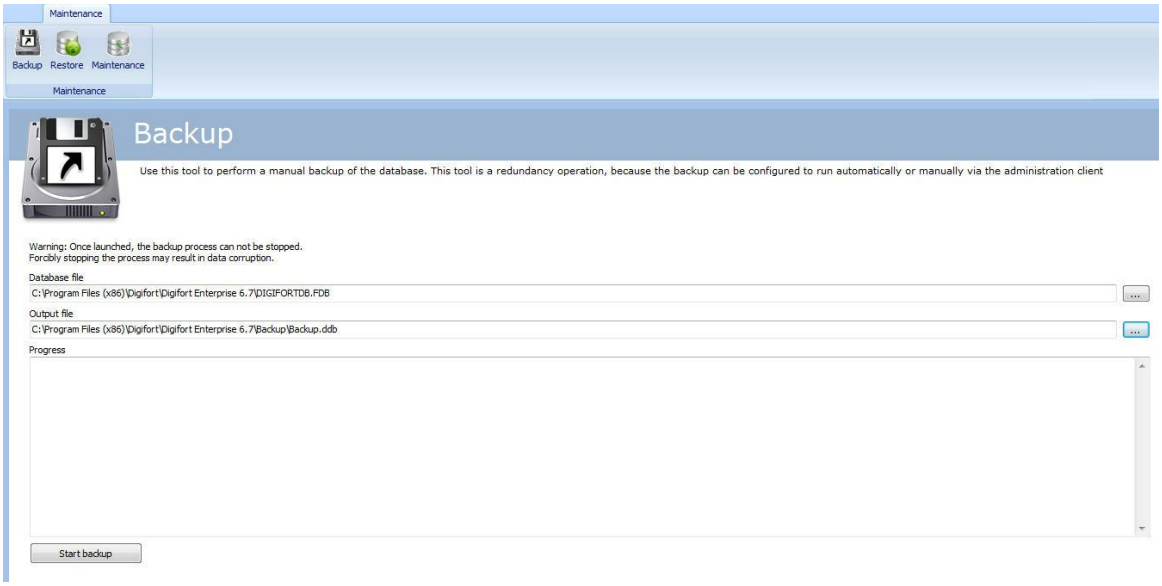
22 Maintaining the Database

We created new software for maintaining the database. Through it you can:

- **Make a backup of the database system**
- **Restore a backup of the database system**
- **Repair a corrupted database file**

This software is located in the root installation directory of Digifort. Its name is: DatabaseMaintenance.exe

Open the program as Administrator, and the following screen appears:



22.1 Backup

The first option available is the Backup option, in which it is possible to backup the Digifort database.

First select the database where the backup will be made, then choose the name and the directory where the backup will be and finally click on Start Backup.

The backup of the database is saved in the .**ddb** format and the current database format is .**FDB**. Thus, the only way to restore the backup is by using this same software.

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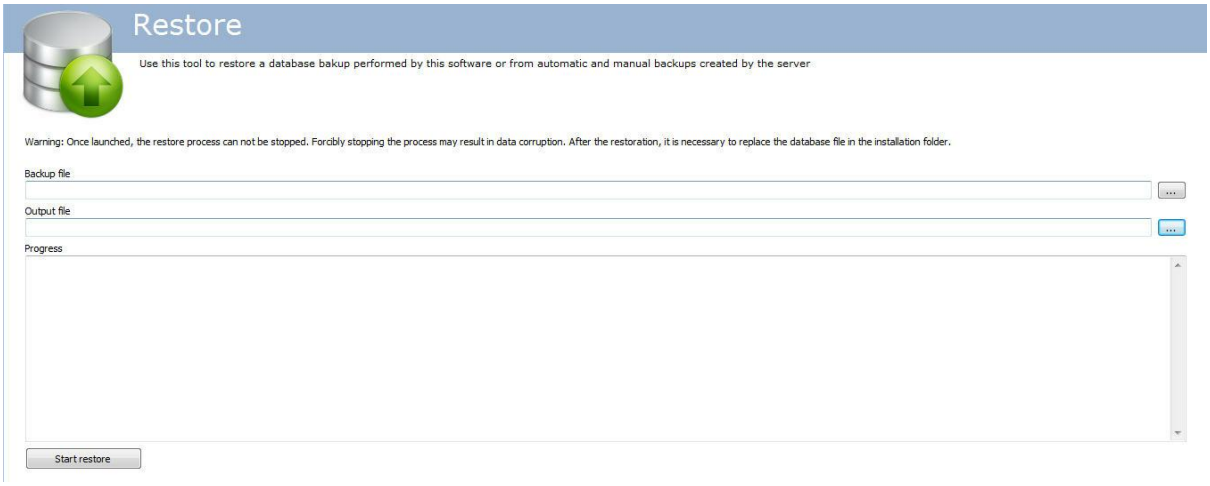
22.2 Restore

After doing some backup, the only way to restore it is by this software.
To initiate a restore, click on the **Restore** button displayed in the image below:

The following screen appears:



- **Backup File:** Select the file to be restored with **.ddp**
- **Output File:** Select the file where the restore will be. Once that is done, replace the file in the root folder of Digifort with the name: **DIGIFORTDB.FDB**
- **Start Restore:** Click to start restoring the database.

22.3 Maintenance

Use this option to check the consistency of the database or fix corrupt database problems.
To perform this function, click on the **Restore** button shown in the picture below:

NOTE: To perform maintenance, stop all Digifort services.

The following screen appears:

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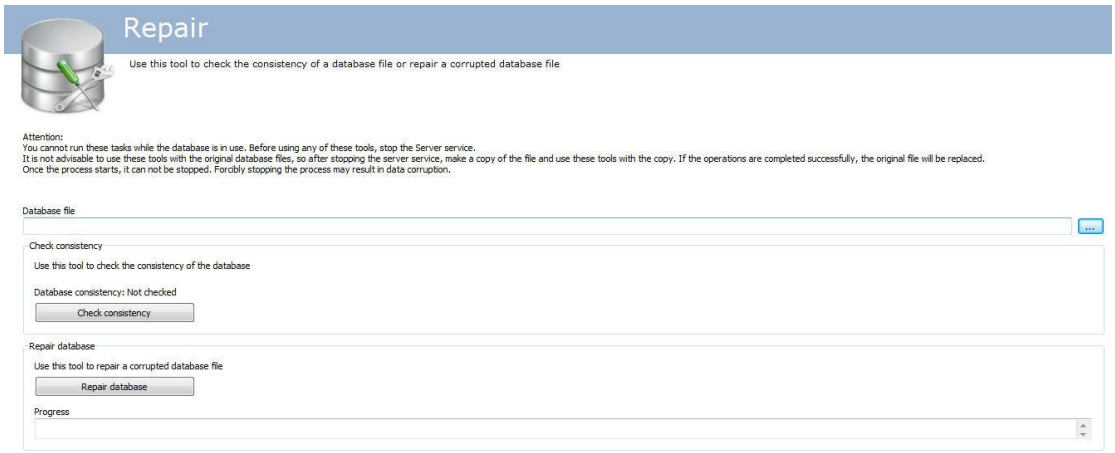

The screen has the following features:

- **Database File**: Select the file you want to maintain.
- **Check the consistency**: Click to check if your database is corrupted.
- **Repair Database**: Click if the database is corrupted by the consistency test.

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Chapter XXII

23 Digifort Mobile Camera

The Digifort Mobile Camera is an application that can be installed on mobile phones and tablets with IOS (Apple) and Android (Google).

With this application you can turn your phone into a mobile remote camera and transmit a live video to your Digifort server via wireless or 3g / 4g connectivity, etc.

23.1 Registering the Mobile Camera Server

The first step to be done on the Mobile Camera configuration is to add and configure the server that will receive the application video streams.
To add a server click on the **Digifort Mobile Camera Servers** tree and then on the button **Add Server**, which opens the server registration screen, as illustrated in the image below:

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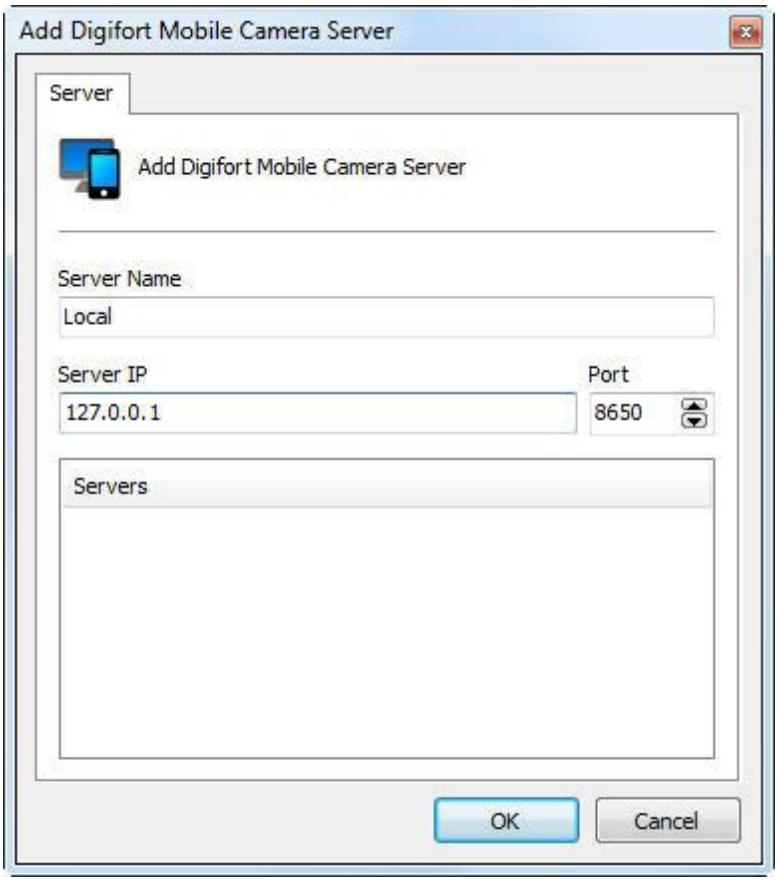
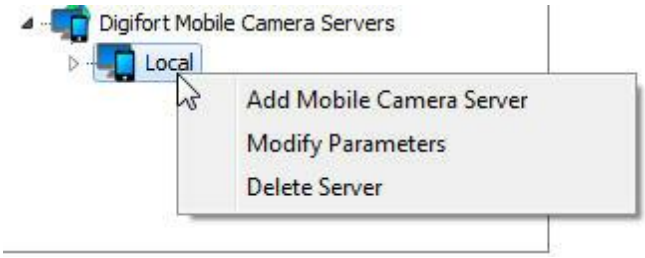


- **Server Name**: Type the name of the server to be added. After data confirmation, the server name cannot be changed.
- **Server IP**: Enter the IP of the server to be managed.
- **Port**: Enter the communication port with the server. By default the port is 8650.
- **Servers**: In this list, all servers in the Mobile Camera that the Administration client can find on the network are available. Clicking on one of the servers, the IP and Port fields described above are automatically filled in. You only have to fill in the server name field to register.

After informing all data correctly click on **OK**.

After the server inclusion, it appears in the **Configuration Menu** as shown in the figure below:



To change the settings of a server already saved, right-click on the server you want, and then click on Change parameters. In the window that opens, change the data as required and click on **OK**.

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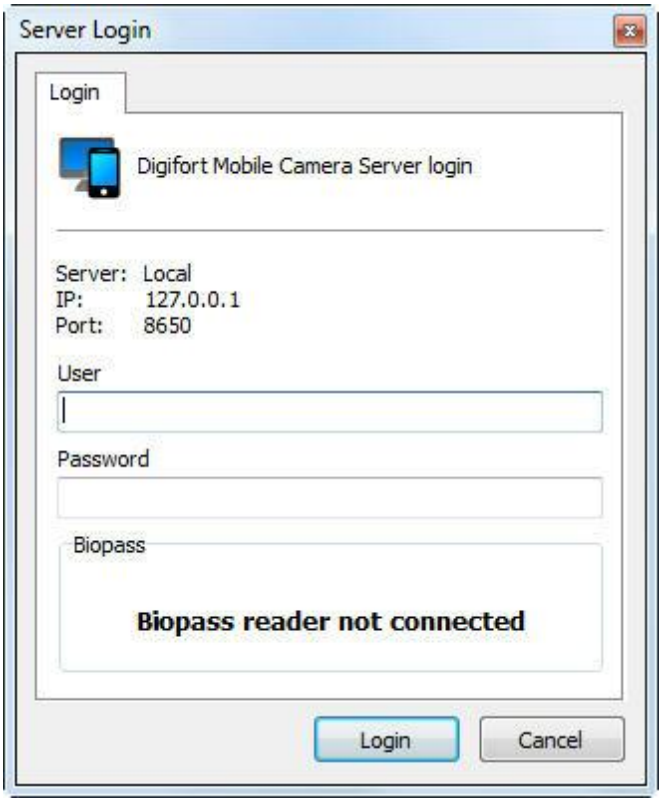
To delete a server, right-click on the server you want, and then click on **Delete Server**. In the confirmation message that appears click on **Yes**.

23.2 Configuring the Mobile Camera Server

To configure the server, double-click on the registered server and the login screen appears:



The default username is **admin** and the password is blank.

23.2.1 Configurations

To access the server configurations, click on **Configurations** as in the image below:

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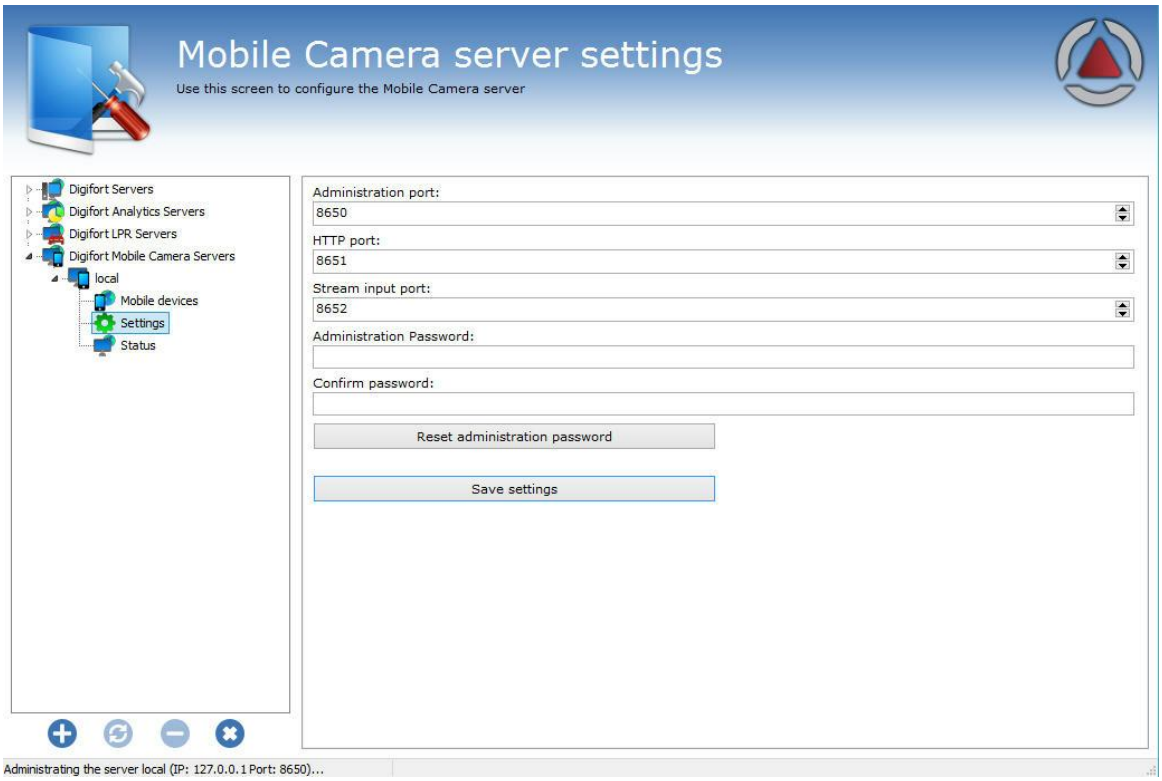

This screen provides the following features:

- **Administration port**: Port used by Digifort to configure the Digifort Mobile Camera server.
- **HTTP Port**: http port used for communication.
- **Stream input port**: Port used to receive the video stream;
- **Administration password**: Administration password of the Digifort Mobile Camera server.
- **Confirm password**: Confirm the password to register.

- **Admin password reset**: redefines default password, that is, blank.
- **Save Configuration**: Saves the changed configuration.

Note: It is important to remember that these ports must be released on the firewall and network of computers involved.

23.2.2 Status

In **status** you can check important information such as consumed bandwidth and connected devices.

To access click on **Status** as shown below:

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In the **General** tab, there are two charts:

The first one shows the **total bandwidth consumption** and the second one shows the amount of **devices attached** to the server.

In the **connections tab**, there is the list of connected devices, IP, bandwidth consumption and the total time connected to the server:

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23.2.3 Mobile devices

You need to register the devices that will send the images to Digifort.
Click on **mobile devices** as in the image below:

The following Register screen appears:

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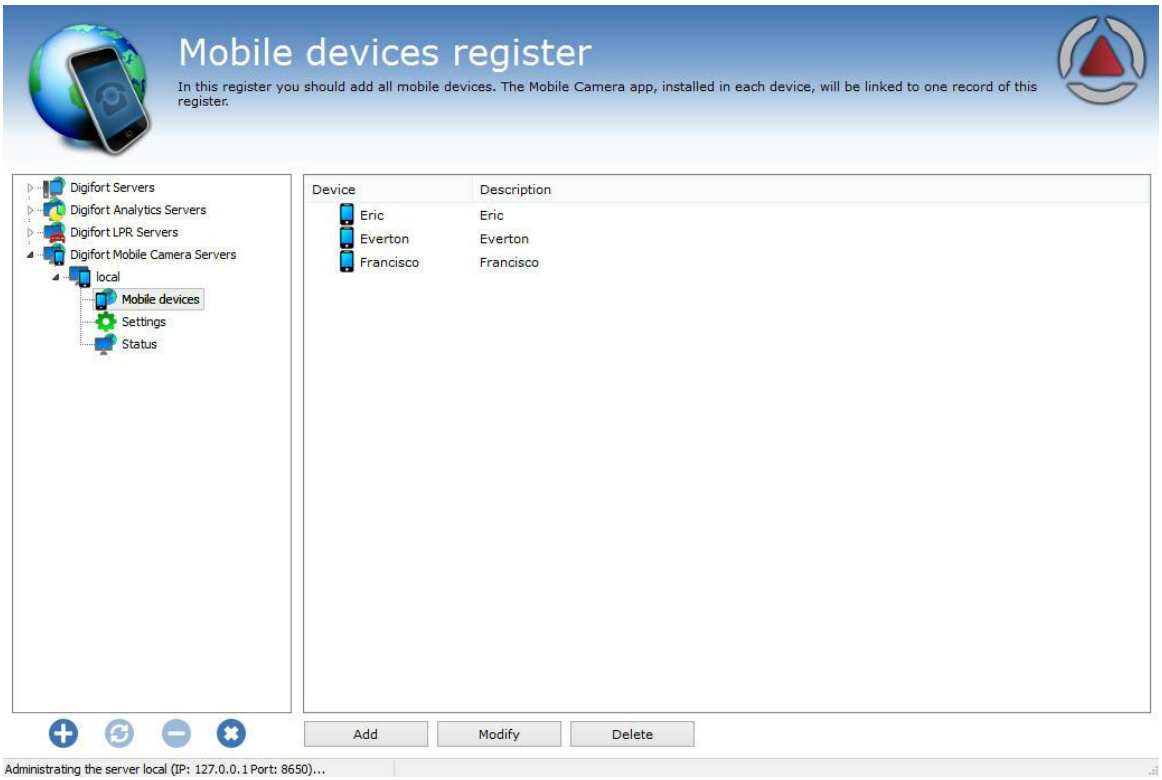

Add a **unique name** to associate the mobile device to the Software. To do this, click on Add. The following screen appears:

Enter the device name and click on OK. The device will be registered in the list:

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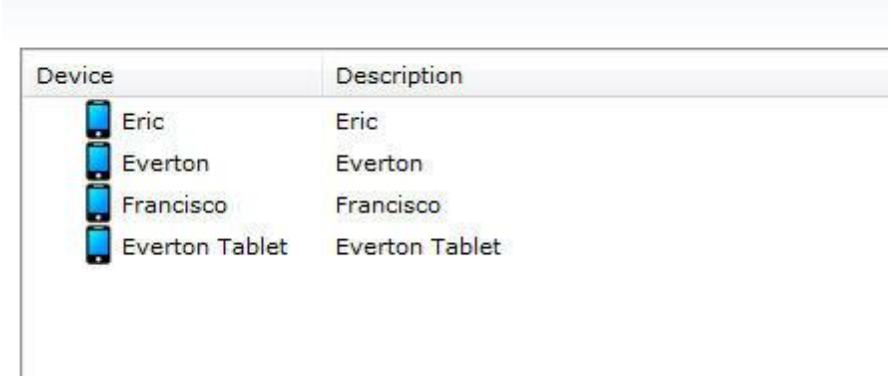

23.3 Configuring the application

First of all, download the **Digifort Mobile Camera** application on Google Play or AppleStore and install it on your mobile device.

When you open the application, the following screen appears:

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First, click on the gear on the top right corner, and the following configuration screen appears:

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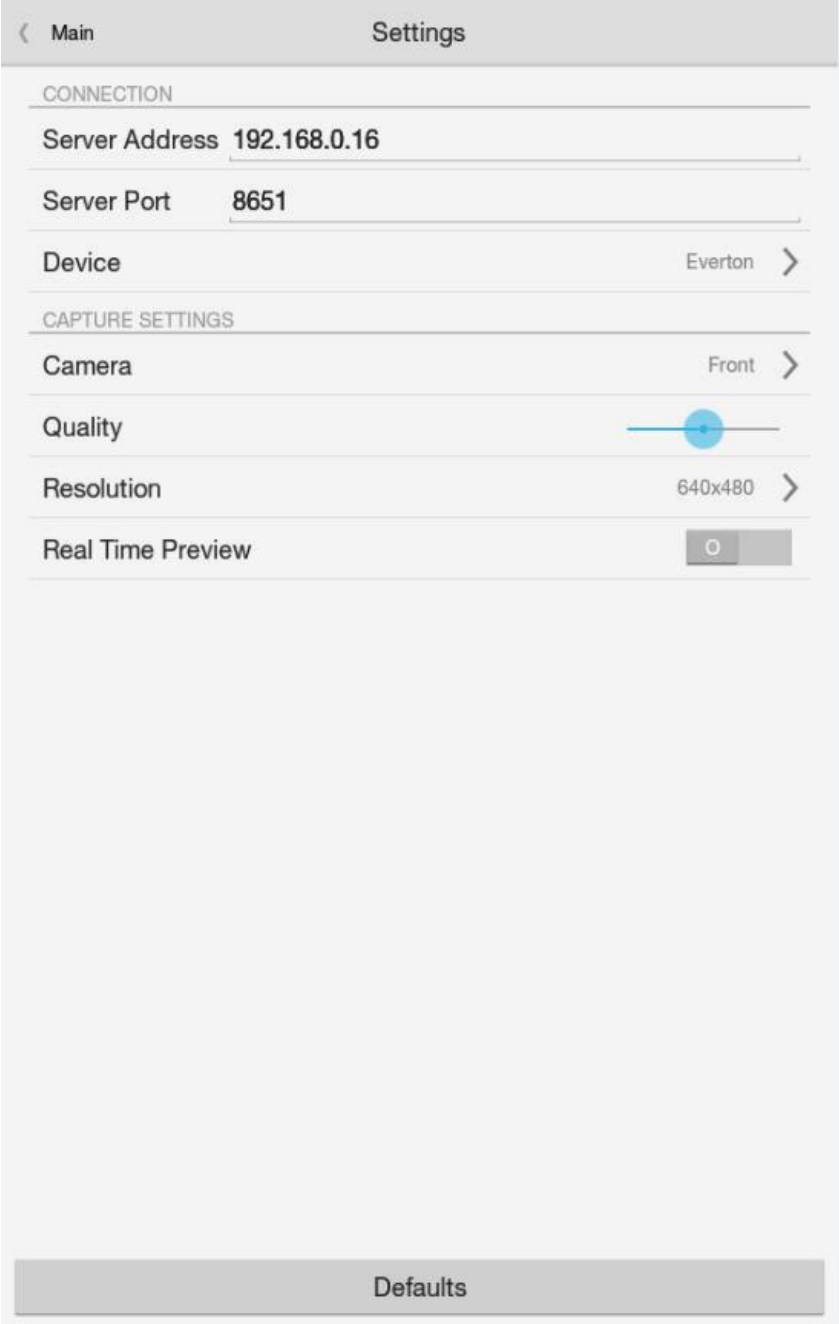

In the configuration screen, register the **Server IP** where the **mobile device** is registered, as explained in the previous topic.

- **The server port** is the same from the previous topic.
- **Device**: click on this option and the devices registered in Digifort appear in a list:

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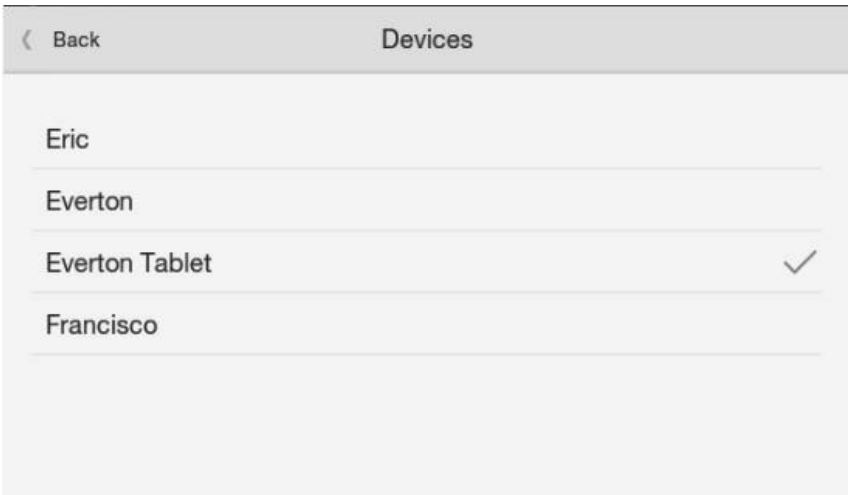
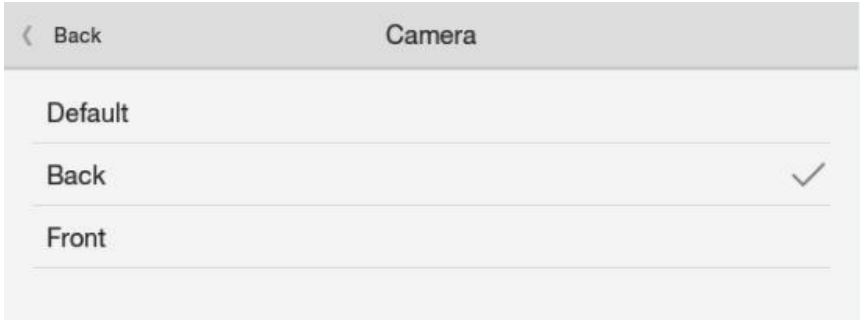


Select the desired device.

Camera: If your device has a front or rear camera, you can select it in this option.



Quality: Select the streaming quality of the images.

Resolution: Click on this option to choose the resolution for image streaming;

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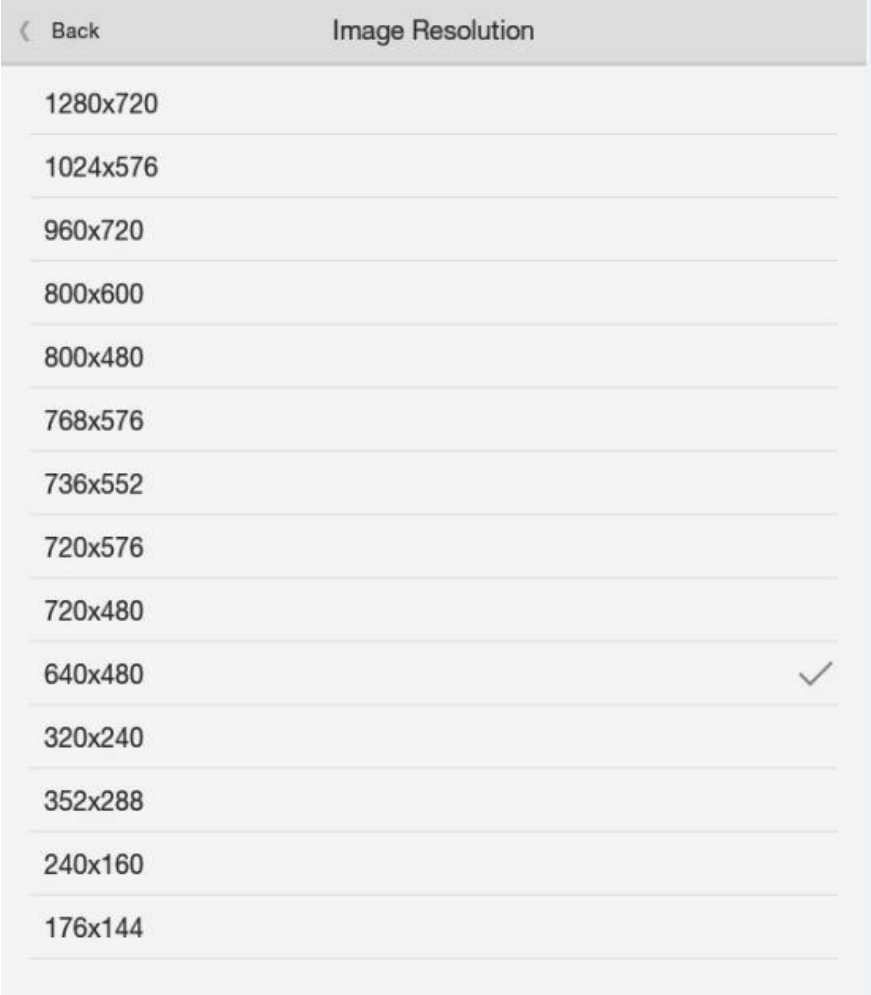

Real Time Preview: If the option is not enabled, the video stream appearing on your device screen is sent to the system. In case of slow streaming, you can have a defective image.

After the **settings**, go back to the home screen and click on **Start Streaming**

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The image captured by the mobile device is sent to the server.

On the **top left** corner, there is the option to **turn on your device flashlight** if supported.
On the **lower left** corner, there is the detail of video streaming: **Frames per second and bandwidth used**.

If you want to interrupt the video streaming, simply click on **Stop Streaming**.

23.4 Registering the camera

The last step is to register the Mobile Camera to record in Digifort.

Open the recording server and click on **Add**. If you have any questions on camera registration, check Recording Server

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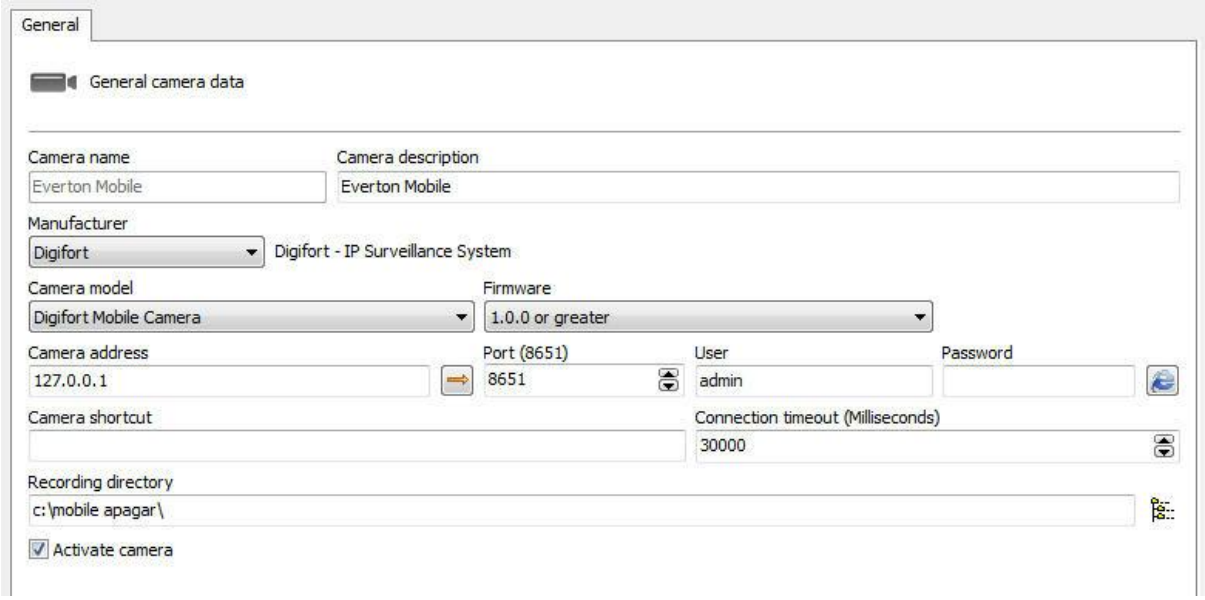

On this screen, type the **Name** and description to identify your camera.
In **Manufacturer**, choose Digifort.
In **camera model** choose Digifort Mobile Camera.
In **Camera Address**, choose your server IP from the Digifort Mobile Camera server. Check Configuring the Mobile
If it has not been changed, the default communication port of the Digifort Mobile Camera is **8651**.
In User and Password, enter the Digifort Mobile Camera server user.
And finally, choose a directory for recording;

Now click on **Media Profiles** and double click on the recording profile:

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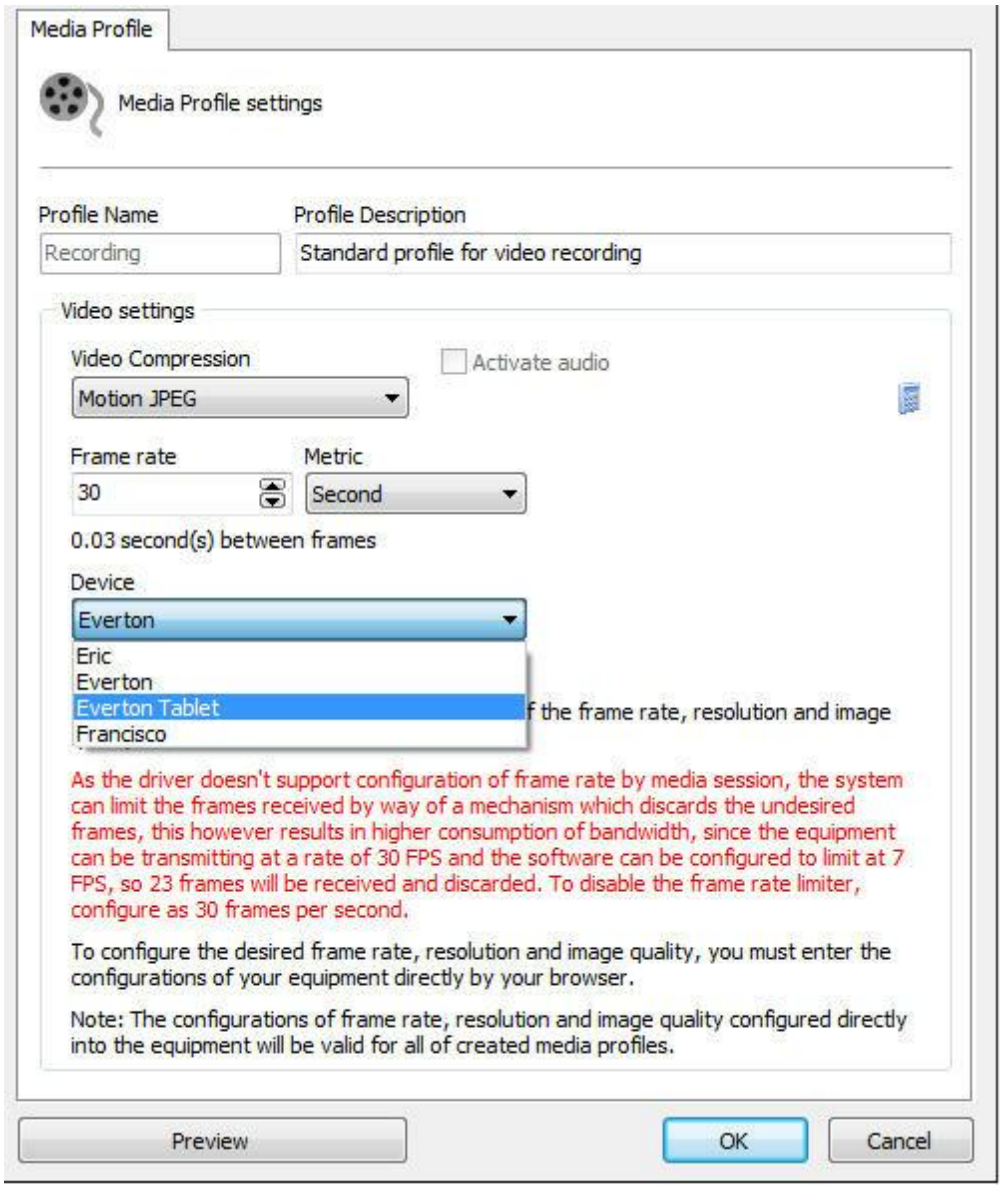

The Digifort streaming is made in **JPEG Motion**. Choose the desired frames per second rate.

Now on the **Device** option, choose the device that is receiving the **Stream**.
Click on **Preview** to view the image being streamed:

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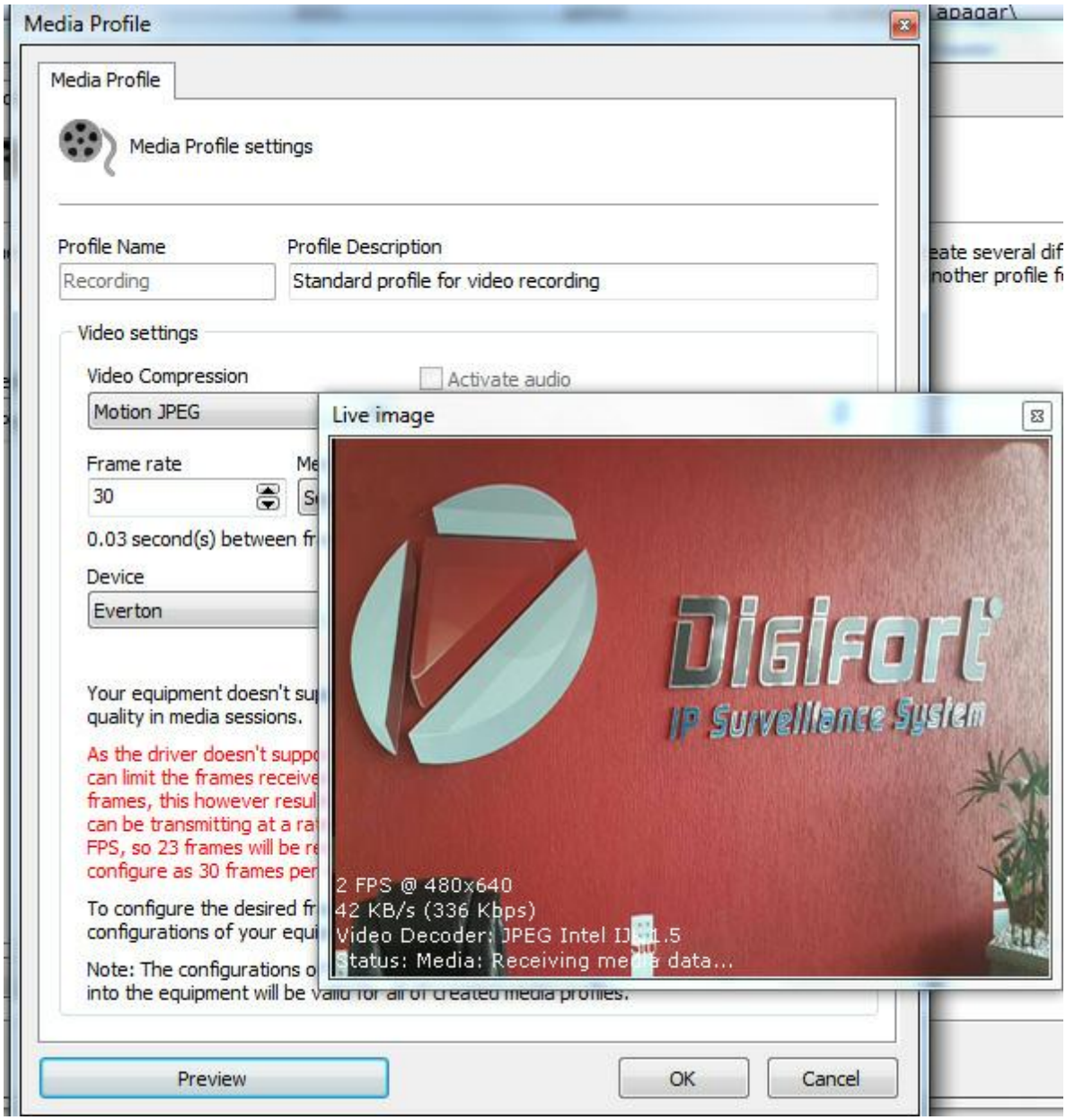

Done, Digifort is ready to record the images received.
Note that the resolution of the image to be recorded must be configured in the Device, as shown in the Configuring the application topic

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